



How to Contact OSFI

Introduction The *Office of the Superintendent of Financial Institutions* (OSFI) is dedicated to maintaining clear and open lines of communication with Canadians and their government.

Several methods are available to communicate with OSFI.

Telephone information service

Telephone numbers

- 1-800-385-8647 or
- 613-943-3950 (local Ottawa/Gatineau)

Telephone information service hours

8:30 a.m. to 5:00 p.m. Eastern Time, Monday through Friday.

E-mail

E-mail address: extcomm@osfi-bsif.gc.ca

Internet

Web site: www.osfi-bsif.gc.ca

The site provides timely access to a wide variety of OSFI information and documents, including

- speeches
 - news releases
 - guidelines
 - legislation
 - policy statements
 - bulletins
 - financial information
 - access to information requests, and
 - a listing of all financial institutions and pension plans regulated by OSFI.
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Offices

Ottawa Head Office

255 Albert Street
Ottawa, ON K1A 0H2
Telephone: 613-990-7788
Facsimile: 613-952-8219

Toronto Office

P.O. Box 39
121 King Street West
Toronto, ON M5H 3T9
Telephone: 416-973-6662
Facsimile: 416-973-7021

Montreal Office

200 René-Lévesque Blvd. W., Suite 903
Montreal, QC H2Z 1X4
Telephone: 514-283-4836
Facsimile: 514-496-1726

Vancouver Office

P.O. Box 11
1095 West Pender Street
Vancouver, BC V6E 2M6
Telephone: 604-666-5335
Facsimile: 604-666-6717
