

Partners in progress

national **standards** system conference

National Standards System Conference

March 25-27, 2002

Château
Mont Sainte-Anne,
Quebec

On-site
Conference Guide



Thank you to all our partners

We would like to express our appreciation to the following organizations for their sponsorship and support of this conference.

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Message from the SCC Chair and Executive Director

We are pleased to welcome you to this our first-ever National Standards System (NSS) Conference.

For nearly three decades, Canada's NSS has brought together industry, government and the not-for-profit sector to develop and implement voluntary standards that will serve the needs of all Canadians. Over the next couple of days you will have the unique opportunity to network with colleagues, competitors and experts from throughout the System, and to become a partner in the advancement of Canada's standardization efforts.

Our distinguished list of guests and delegates includes representatives of Canada's most successful corporations, all levels of government, and national and international standards and conformity assessment organizations. Let this meeting in Mont Sainte-Anne, Quebec, be a forum to share ideas and experiences, learn from one another, and continue to move forward on our standardization objectives.

Only by working together, as *Partners in progress*, can we strengthen and advance Canada's position as a leader in the standards world.

We look forward to your continued participation and partnership. Enjoy the conference!



Hugh Krentz
Chair, Standards Council of Canada



Peter Clark
Executive Director, Standards Council of Canada

Natural Resources Canada:

A Committed Partner in Canada's National Standards System

At Natural Resources Canada (NRCan), our vision is to help Canada become a world leader in sustainable development and be one of the smartest nations on earth in the production and use of natural resources. Standards are becoming a critical tool for achieving these goals, which is why NRCan continues to be an active and committed partner in Canada's National Standards System and a proud sponsor of this conference.

In fact, NRCan has long used standards in the pursuit of key policy objectives such as sustainable forestry and mining, the safe use of explosives, minerals and metals, an increased market penetration of energy-efficient equipment and building products, and the dissemination of safe and reliable alternative fuels and renewable energy technologies. Standards enhance the credibility of products and practices, boost confidence among consumers, eliminate technical barriers to trade and, in many cases, safeguard the lives of Canadians and others.

The National Standards System also has a growing role to play in Canada's response to the global challenge of climate change. The *Government of Canada Action Plan 2000 on Climate Change* includes a commitment to improve the energy efficiency of residential, commercial and industrial equipment through the development of performance standards and test procedures that allow for product comparison and endorsement and for conformity assessment to ensure that our objectives are being reached. Ultimately, these measures will help accelerate the market penetration of high-efficiency products, which produce fewer of the greenhouse gas emissions that contribute to climate change.

NRCan congratulates the Standards Council of Canada for organizing this conference, which brings together stakeholders from across the country and from all sectors of the economy. The conference's theme, "Partners in progress," is especially appropriate because it is only through partnerships that objective, practical and cost-effective standards can be developed and implemented.

Conference at a Glance

Monday, March 25, 2002

TIME	SESSIONS	LOCATION
08:00 – 17:00	CEA Standards Management Committee	Ete Indien
08:30 – 13:00	Advisory Committee on Conformity Assessment	Sept Chutes
08:30 – 16:00	Consumer and Public Interest Committee	Ste-Anne
08:30 – 17:00	Discover the Standards Council of Canada	Jean-Larose
09:00 – 17:00	Canadian Standards Association SCOPEER	Montmorency
12:00 – 20:00	Registration	Main Lobby
12:00 – 17:00	Standards Development Organization Advisory Committee	Automne
13:00 – 17:00	ACCA Regulatory Sub Committee	Hiver
13:30 – 16:30	Using standards systems: A guide for Canadian regulators	Cap Tourmente
14:00 – 17:00	SiteScape tips and tricks	Sommet
18:00 – 20:00	Opening Reception	Summit Chalet *Meet in the Lobby 17:45

Tuesday, March 26, 2002

TIME	SESSIONS	LOCATION
07:00 – 17:00	Registration	Main Lobby
07:30 – 08:45	Breakfast	Le BeauRegard
08:00 – 17:00	SiteScape: Demonstrations and Cyber Café	Sommet
09:00 – 09:45	Opening Plenary	Convention Centre
09:45 – 10:00	Coffee Break	Lower Level, Hotel
10:00 – 11:30	Concurrent Sessions 1 GT 1 – Trade arrangements and standardization – A global perspective SD 1 – The precautionary approach – Market measures in the face of uncertainty SR 1 – Standards as a branding strategy CA 1 – The global conformity assessment mosaic	Cap Tourmente Montmorency Jean-Larose Ste-Anne
11:30 – 12:45	Lunch	Le BeauRegard
13:00 – 14:30	Concurrent Sessions 2 GT 2 – The WTO TBT and SPS Agreements SD 2 – Follow up to C-FIST 99 – Where are we now? SR 2 – Standardization and the environment: Climate change CA 2 – Health and public confidence in conformity assessment	Cap Tourmente Montmorency Jean-Larose Ste-Anne
14:30 – 15:00	Coffee Break	Lower Level, Hotel
15:00 – 16:30	Concurrent Sessions 3 GT 3 – Volunteer accreditation-based arrangements – Challenges and opportunities SD 3 – Doing business on the Net – Establishing your confidence levels SR 3 – Innovation and International Regulatory Cooperation CA 3 – Food safety initiatives in Canada	Cap Tourmente Montmorency Jean-Larose Ste-Anne
16:30 – 18:00	Free Time	
18:00 – 19:00	Gala Dinner Awards Reception	Main Lobby
19:00 – 22:00	Gala Awards Dinner	Convention Centre

Conference Program

Please note this is the final program as of March 1, 2002. We apologize for any changes that may occur after this document is printed.

Monday, March 25

- 08:30 – 17:00** *Pre-conference workshop*
Discover the Standards Council of Canada (Maximum 25 people)
Whether you're a newcomer to the world of standards or a long-time participant, this workshop will give you a better sense of the full scope of the Standards Council of Canada's activities. This is the first module in the Standards Council's new volunteer training program.
Presented by the Standards Council of Canada
- 12:00 – 20:00** **Registration**
- 13:30 – 16:30** *Pre-conference workshop*
Using standards systems: A guide for Canadian regulators
Regulators are making increasing use of Canada's standards system. This workshop reviews options and considerations for incorporating standards within regulations, identifies ways to use standards-based conformity assessment processes and discusses the considerations in using voluntary standards as alternatives to regulation.
Presented by Industry Canada and the Standards Council of Canada
- 14:00 – 17:00** *Pre-conference workshop*
SiteScape tips and tricks
SiteScape is the interactive tool used by the Standards Council and NSS participants to manage the standardization process. Whether you're a beginner, intermediate or advanced user, you'll learn new functions and tips to increase your SiteScape expertise. Space is limited to 50 participants, so register early!
Presented by the Standards Council of Canada
- 18:00 – 20:00** **Opening Reception**
Join us at the official kick-off to the **Partners in progress** conference. Ride the gondola up Eastern Canada's highest peak. At Summit Lodge, enjoy traditional food and refreshments while renewing old acquaintances and meeting new ones. An evening of fun and relaxation before the work begins.
Sponsored by the CSA Group

Tuesday, March 26

- 07:30 – 08:45** **Breakfast** *Sponsored by the Bureau de normalisation du Québec*
- 09:00 – 09:45** **Opening Plenary**
The Opening Plenary lays the groundwork for the discussions that will follow. Learn about current issues, challenges and opportunities facing Canada's standardization and conformity assessment community.
- 09:45 – 10:00** **Coffee Break** *Sponsored by Québec Ministry of Agriculture, Fisheries and Food*
- 10:00 – 11:30** **Concurrent Sessions 1** **See pages 6-11 for details.**
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|---|---|--|---|
| GT 1:
Trade arrangements and standardization — A global perspective | SD 1:
The precautionary approach — Market measures in the face of uncertainty | SR 1:
Standards as a branding strategy | CA 1:
The global conformity assessment mosaic
<i>Sponsored by Entela Canada Inc.</i> |
|---|---|--|---|
- 11:30 – 12:45** **Lunch** *Sponsored by Alcan Inc.*

Concurrent Sessions: GT – Global Trade SD – Standards Development SR – Standards and Regulation CA – Conformity Assessment

Conference Program

13:00 – 14:30 **Concurrent Sessions 2** **See pages 6-11 for details.**

GT 2: The WTO TBT and SPS Agreements	SD 2: Follow-up to C-FIST '99 — Where are we now?	SR 2: Standardization and the environment: Climate change	CA 2: Health and public confidence in conformity assessment <i>Sponsored by Office of Regulatory and International Affairs, Health Canada</i>
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14:30 – 15:00 **Coffee Break**

15:00 – 16:30 **Concurrent Sessions 3** **See pages 6-11 for details.**

GT 3: Voluntary accreditation-based arrangements — Challenges and opportunities	SD 3: Doing business on the Net — Establishing your confidence levels <i>Sponsored by Hydro Québec</i>	SR 3: Innovation and international regulatory cooperation	CA 3: Food safety initiatives in Canada
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16:30 – 18:00 **Free Time**

18:00 – 19:00 **Gala Awards Dinner Reception** *Sponsored by the Canadian Association for Environmental Analytical Laboratories*

19:00 – 22:00 **Gala Awards Dinner**

Join us as we enjoy a sumptuous meal and pay tribute to the people and organizations who make up the heart and soul of the National Standards System. In addition to the venerable Jean P. Carrière Award, several new awards will make their début this year in recognition of the wide variety of contributions being made to the advancement of standardization in Canada.

Dinner sponsored by the CSA Group

Dessert sponsored by Underwriters' Laboratories of Canada

Wednesday, March 27

07:30 – 08:45 **Breakfast** *Sponsored by the Canadian General Standards Board*

09:00 – 09:45 **Recap of Day 1**

09:45 – 10:00 **Coffee Break** *Sponsored by the Ontario Ministry of Economic Development and Trade*

10:00 – 11:30 **Concurrent Sessions 4** **See pages 6-11 for details.**

GT 4: Developing countries: Bridging the standardization and trade divide	SD 4: The "Vienna Agreement" — Do Europeans have an unfair advantage in international standardization? <i>Sponsored by Hydro Québec</i>	SR 4: Standards, regulatory reform and red tape — The Ontario experience <i>Sponsored by Occupational Safety and Health and Fire Prevention, HRDC</i>	CA 4: The conformity assessment toolkit
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11:30 – 12:45 **Lunch**

13:00 – 14:30 **Concurrent Sessions 5** **See pages 6-11 for details.**

GT 5: The Free Trade Area of the Americas: Regional perspectives on standardization issues	SD 5: Insights and experience with the new ISO 9000: 2000 quality management standards <i>Sponsored by Hydro Québec</i>	SR 5: Beyond ISO and IEC	CA 5: Innovation in conformity assessment <i>Sponsored by Office of Regulatory and International Affairs, Health Canada</i>
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14:30 – 16:00 **Closing Plenary**

A final opportunity for participants to wrap up the themes, issues and experiences that have emerged during the conference, and a chance to discuss future directions.

Concurrent Sessions

This series of four concurrent session tracks will enable you to take part in information-sharing sessions on the subjects that are most important to you. Follow one track from beginning to end, or mix and match according to your interests.

Please note this is the final program as of March 1, 2002. We apologize for any changes that may occur after this document is printed.

Global Trade Track

Trade arrangements and standardization — A global perspective

GT 1 — Tuesday, March 26, 10:00 – 11:30

Standards and conformity assessment are becoming increasingly important considerations for many trade arrangements and agreements including the World Trade Organization (WTO). What is the impact of standards and government regulations on trade, and vice versa? This presentation focuses on emerging issues in standardization and trade from the perspective of the World Bank.

- Moderator:** • David Shortall, Manager, International Trade, Standards Council of Canada
- Speaker:** • John Wilson, Lead Economist, International Trade, Development Economics Research Group, The World Bank

The WTO TBT and SPS Agreements

GT 2 — Tuesday, March 26, 13:00 – 14:30

The WTO's Technical Barriers to Trade (TBT) and Sanitary and Phytosanitary (SPS) agreements have become two of the most important factors affecting international trade, standardization and food safety. Learn more about these two agreements from Canadians involved in their application.

- Moderator:** • David Shortall, Manager, International Trade, Standards Council of Canada
- Speakers:** • Victor G. Bradley, Deputy Director, Technical Barriers and Regulations Division, Department of Foreign Affairs and International Trade
- Billy Hewett, Director, Policy, International Affairs, Canadian Food Inspection Agency (CFIA)

Voluntary accreditation-based arrangements — Challenges and opportunities

GT 3 — Tuesday, March 26, 15:00 – 16:30

Voluntary recognition agreements between accreditation bodies are helping to ease international trade and assist developing countries to improve their standardization infrastructure. Learn more about the future of these agreements from the chairs of the International Accreditation Forum (IAF) and the International Laboratory Accreditation Cooperation (ILAC).

- Moderator:** • David Shortall, Manager, International Trade, Standards Council of Canada
- Speakers:** • Mike Peet, Chairman, International Laboratory Accreditation Cooperation (ILAC)
- Takashi Ohtsubo, Chairman, International Accreditation Forum (IAF)

Developing countries: Bridging the standardization and trade divide

GT 4 — Wednesday, March 27, 10:00 – 11:30

Developing countries can promote innovation and facilitate trade by adopting international standards. But applying standards developed for highly industrialized countries is not always easy in a less developed environment. Participants in this session will discuss the challenges and opportunities facing developing countries in bridging the standardization divide.

- Moderator:** • Tony Schellinck, Chair, Canadian Advisory Committee to ISO's Committee on Developing Country Matters (CAC/DEVCO)
- Speakers:** • Gene A. Hutchinson, Chair, ISO/DEVCO
- Tim Miller, Senior Economist, Canadian International Development Agency (CIDA)
- Yuen Pau Woo, Vice President, Research and Chief Economist, Asia Pacific Foundation of Canada

Global Trade Track (cont'd)

The Free Trade Area of the Americas: Regional perspectives on standardization issues

GT 5 — Wednesday, March 27, 13:00 – 14:30

The Free Trade Area of the Americas (FTAA) agreement aims to integrate the economies of the western hemisphere into a single free trade arrangement by 2005. This seminar provides insight into the various standardization opportunities arising as a result of this agreement.

- Moderator:** • David Shortall, Manager, International Trade, Standards Council of Canada
- Speakers:** • Barbara Kotschwar, Senior Trade Specialist, Trade Unit, Organization of American States (OAS)
- Linda Lusby, President, Pan American Standards Commission (COPANT)
 - Halina B. Ostrovski, National President, Canadian Council for the Americas

Standards Development Track

The precautionary approach — Market measures in the face of uncertainty

SD 1 — Tuesday, March 26, 10:00 – 11:30

Perceived threats of serious or irreversible harm to the environment, public health or safety can prompt governments to take aggressive measures even in the absence of scientific certainty. Panelists from business, government and non-governmental organizations will discuss their views on precautionary approaches and the potential role of standards in this area.

- Moderator:** • Kevin McKinley, Director, Standards, Standards Council of Canada
- Speakers:** • Bill Bryans, Corporate Program Manager, Product Safety Standards, Hardware Compliance Function IBM Corporation
- Bruce Farquhar, Consultant and Past Secretary-General, European Association for the Coordination of Consumer Representation in Standardization (ANEC)
 - Ken Ogilvie, Executive Director, Pollution Probe
 - William Ross, Acting Director, Bureau of Biostatistics and Computer Applications, Health Canada

Follow-up to C-FIST '99 — Where are we now?

SD 2 — Tuesday, March 26, 13:00 – 14:30

The 1999 Canadian Forum for International Standardization (C-FIST) generated important recommendations to address emerging challenges in Canadian standardization. This session will review the implementation of these recommendations, including proposed new approaches for evaluating Canada's performance in international standards development.

- Moderator:** • Mike Bourassa, Manager, Standards Governance, Standards Council of Canada
- Speakers:** • Randy Dey, President, CCS Business Improvement Services Inc. and Chair, Canadian National Committee on the International Organization for Standardization (CNC/ISO)
- John McInnis, President, John McInnis Consulting Inc. and member, CNC/ISO

Concurrent Sessions

Standards Development Track (cont'd)

Doing business on the Net — Establishing your confidence levels

SD 3 — Tuesday, March 26, 15:00 – 16:30

Standardized approaches to security, privacy, data integrity and mark-up languages are essential to the development of commerce on the Internet. This session will review progress since the Canadian open forum on e-commerce in March 2001, and provide updates on related activities in Canadian, European and international standards forums.

- Moderator:**
- G. Rae Dulmage, Manager, Standards Programs, Standards Council of Canada
- Speakers:**
- Grant Gillis, Project Manager, Quality Program, Canadian Standards Association (CSA)
 - Mike Sadiwnyk, Senior Vice-President, Industry Relations, Electronic Commerce Council of Canada
 - Alice Sturgeon, Chair, Canadian Advisory Committee Information Technology Security (ISO/IEC JTC 1 SC 27)
 - Christian Tardif, Standard Setter, Bureau de normalisation du Québec (BNQ)
 - Kernaghan Webb, Senior Legal Policy Advisor, Office of Consumer Affairs, Industry Canada

The “Vienna Agreement” — Do Europeans have an unfair advantage in international standardization?

SD 4 — Wednesday, March 27, 10:00 – 11:30

The “Vienna Agreement” is a cooperation agreement between ISO and the European standards body CEN. How does this agreement affect international standardization, especially for those countries that aren't a party to the agreement? Canadian, US and international experts will discuss 10 years of experience with the agreement, review the recent revision, and discuss its future impact on the work of CEN and ISO.

- Moderator:**
- Kevin McKinley, Director, Standards, Standards Council of Canada
- Speakers:**
- Laverne Dalgleish, Member, CAC/ISO TC 163 Thermal performance and energy use in the built environment
 - Gary Kushnier, Vice-President, International Policy, American National Standards Institute (ANSI)
 - Mike Smith, Director Standards, ISO Central Secretariat

Insights and experience with the new ISO 9000:2000 quality management standards

SD 5 — Wednesday, March 27, 13:00 – 14:30

The “Year 2000” versions of the ISO 9000 standards are now in use around the world. Learn about the new ISO 9000 development efforts, the new standards' key features and major changes, and users' experiences in implementing the new standards.

- Moderator:**
- Pierre Caillibot, Chair, ISO Technical Committee on Quality (ISO/TC 176)
- Speakers:**
- Mario Langlois, Quality Assurance Director, Bombardier Aerospace
 - Malcolm Phipps, Director of Corporate Registration, Quality Management Institute
 - John Scott, IT Manager, Quality Control Management, Automation Tooling Systems Inc.

Standards and Regulation Track

Standards as a branding strategy

SR 1 — Tuesday, March 26, 10:00 – 11:30

Standards aren't always behind the scenes. In some industries, standards are being used to build consumer awareness and enhance the marketing of products and services. This session will provide concrete examples and lessons learned.

- Moderator:**
- **Mark Schnell**, Chair, Provincial-Territorial Advisory Committee and member of the Advisory Committee on Conformity Assessment, Standards Council of Canada
- Speakers:**
- **Jacques Girard**, Director of Standardization and Certification, Bureau de normalisation du Québec (BNQ)
 - **John Glowacki**, Certification Business Development Manager, Mechanical and Safety Programs, CSA International
 - **Tom Porter**, Management Consultant

Standardization and the environment: Climate change

SR 2 — Tuesday, March 26, 13:00 – 14:30

Standards and conformity assessment are being seen as effective solutions to the substantial challenges of climate change. This session will look at private and public sector approaches on the national and international fronts.

- Moderator:**
- **Israel Lyon**, Ontario Representative, Provincial-Territorial Advisory Committee, Standards Council of Canada
- Speakers:**
- **Mark Barthel**, Head, Sustainability Group, British Standards Institution (BSI)
 - **Pierre Boileau**, Head, Clearinghouse and Outreach, Greenhouse Gas Division, Environment Canada
 - **Daniel Gagnier**, Chair, ISO Technical Committee on Environmental Management (ISO/TC 207)

Innovation and international regulatory cooperation

SR 3 — Tuesday, March 26, 15:00 – 16:30

As the government builds innovation partnerships, the importance of standards and regulations in marketplace governance will be highlighted, creating new opportunities. Two recent Industry Canada research papers offer some lessons from the past, and ideas for the future.

- Moderator:**
- **Sandy Watson**, Corporate Secretary and Director, Corporate Services, Standards Council of Canada

- Speaker:**
- **John Fisher**, Policy Advisor, Industry Canada

Standards, regulatory reform and red tape – The Ontario experience

SR 4 — Wednesday, March 27, 10:00 – 11:30

Over the last decade, Ontario has made significant strides in using standards as a tool for regulatory reform and an element in providing government services. Representatives of the Red Tape Commission and the Inspections, Investigations and Enforcement Secretariat will explain how Ontario has worked to apply standards at both the strategic and operational levels, in order to ensure greater policy coherence and more integrated service delivery.

- Moderator:**
- **Jean Flowers**, Senior Policy Advisor, Industry Canada
- Speakers:**
- **Denis Gertler**, Manager, Business Model Integration, Ministry of Labour, Government of Ontario
 - **Scot Weeres**, Director, Red Tape Secretariat, Province of Ontario

Beyond ISO and IEC

SR 5 — Wednesday, March 27, 13:00 – 14:30

ISO and IEC aren't the only game in town when it comes to standards development. This session will examine the range of industry sector, national, regional and international standards development models and prospects for the future.

- Moderator:**
- **Elizabeth Morris**, Senior Policy Analyst, Industry Canada
- Speakers:**
- **Victor L.F. Boersma**, Director, Conformity Assessment and Market Access, Information Technology Association of Canada (ITAC)
 - **Victor G. Bradley**, Deputy Director, Technical Barriers and Regulations Division, Department of Foreign Affairs and International Trade
 - **Ken Krechmer**, Fellow, International Center for Standards Research, University of Colorado at Boulder

Concurrent Sessions

Conformity Assessment Track

The global conformity assessment mosaic

CA 1 — Tuesday, March 26, 10:00 – 11:30

Conformity assessment around the world has changed significantly over the last decade. Mutual recognition agreements are being implemented at the binational, regional and global levels. This session explores where we have come from, the current challenges, and a vision of conformity assessment for the future.

- Moderator:**
- Don Wilson, Director, Conformity Assessment, Standards Council of Canada
- Speakers:**
- Belinda Collins, Deputy Director, Technology Services, National Institute of Standards and Technology (NIST)
 - John Donaldson, Chair, ISO Committee on Conformity Assessment (ISO/CASCO)

Health and public confidence in conformity assessment

CA 2 — Tuesday, March 26, 13:00 – 14:30

Third-party conformity assessment has become a significant factor in a number of programs related to public health and safety. Learn how new methods of delivery are being developed to maintain the authority of regulators while providing effective delivery of services.

- Moderator:**
- Elizabeth Nielsen, Director General, Office of Regulatory Affairs and International Affairs, Health Products and Food Branch, Health Canada
- Speakers:**
- Ruth Berry, University of Manitoba
 - Don Boyer, Acting Director, Medical Devices Bureau, Therapeutic Products Directorate, Health Canada
 - Cammy Mack, Drinking Water Regulation Coordinator/MOE Provincial Officer, Laboratory Services Branch, Ontario Ministry of the Environment
 - Harold Richardson, Managing Director, Quality Management Program, Laboratory Services, Ontario Ministry of the Environment

Food safety initiatives in Canada

CA 3 — Tuesday, March 26, 15:00 – 16:30

Standards and conformity assessment are being used to enhance the food safety system in Canada. These new initiatives, applied at the various levels along the food safety continuum, are intended to advance Canada's reputation as a supplier of safe, high quality food.

- Moderators:**
- Mark Schnell, Chair, Provincial–Territorial Advisory Committee and member of the Advisory Committee on Conformity Assessment, Standards Council of Canada
 - Frank Massong, Manager, Canadian Food Safety Adaptation Program, Canadian Food Inspection Agency (CFIA)
- Speakers:**
- Albert Chambers, Canadian Federation of Agriculture
 - Kevin McLeod, Manager, Population Health Strategies, Alberta Ministry of Health and Wellness
 - Sally Rutherford, Director General, Integrated Policy Systems, Agriculture and Agri-Food Canada
 - Catherine Scovil, Executive Associate, Canadian Pork Council
 - Garth Sundeen, Chief, Science and Technology, Canadian Food Safety Adaptation Program, Canadian Food Inspection Agency (CFIA)

Conformity Assessment Track (cont'd)

The conformity assessment toolkit

CA 4 — Wednesday, March 27, 10:00 – 11:30

There's more to conformity assessment than product certification. Learn about the entire range of conformity assessment options, including laboratory accreditation, ISO 9000 registration, certification of persons, the IEC's conformity assessment programs and supplier declarations of conformity.

Moderator: • **Dennis Durrant**, Chair, Advisory Committee on Conformity Assessment, Standards Council of Canada

Speakers: • **Victor L.F. Boersma**, Director, Conformity Assessment and Market Access, Information Technology Association of Canada (ITAC)
• **Joe Gryn**, Director, Conformity Assessment, CSA International
• **Takashi Ohtsubo**, Chairman, International Accreditation Forum (IAF)
• **Mike Peet**, Chairman, International Laboratory Accreditation Cooperation (ILAC)
• **Penny Silberhorn**, Manager, Conformity Assessment, Canadian General Standards Board (CGSB)

Innovation in conformity assessment

CA 5 — Wednesday, March 27, 13:00 – 14:30

A number of new and changing programs are making innovative use of the National Standards System's conformity assessment infrastructure. This session examines how conformity assessment is being applied in fields such as the environment, forestry, medicine and social issues.

Moderator: • **Suzanne Morin**, Council Member, Standards Council of Canada

Speakers: • **Dan Corbett**, President, National Quality Institute
• **Stefan Janhager**, Senior Program Officer, Environmental Management Systems, Standards Council of Canada
• **Richard Lesieur**, Program Development Manager, Directorate of Quality Assurance, Department of National Defence
• **Elizabeth Nielsen**, Director General, Office of Regulatory Affairs and International Affairs, Health Products and Food Branch, Health Canada
• **Richard Wilson**, Executive Director, Canadian Association of Environmental Analytical Laboratories (CAEAL)



Transportation Schedule

Shuttle bus service will run from the hotel to the Quebec City airport as follows:

Wednesday, March 27, 2002, 12:00, 14:00, 16:30

Thursday, March 28, 2002, 06:00, 08:00, 10:00, 13:00

Schedule is subject to changes, please inquire at the registration desk.

Clothing

Typical temperatures in March are a daytime high of +10° C and a nighttime low of -10° C. Meeting room temperatures and personal comfort ranges vary; we suggest bringing a sweater or jacket.

Opening Reception: Casual; outdoor winter clothing recommended for the gondola ride to the reception.

Plenary and concurrent sessions: Business casual

Gala Awards Dinner: Business dress



SiteScape: Demonstration and Cyber Café

Tuesday, March 26 - 08:00 - 17:00 - Sommet (2nd Floor above the Lobby)

Pop in to have a coffee on us, see a demonstration of SiteScape and/or to check your web-based e-mail.

Presented by Staff from SiteScape and the Standards Council of Canada

Conference Steering Committee

Anne Chartrand,
Ellyn Holzman
Unconventional Planning

Kevin McKinley,
Dawn Pickering
Dale Synnett-Caron,
Allan Wilson,
Don Wilson,
Standards Council of Canada

Randy Dey
Canadian National Committee on the
International Organization for Standardization

Dennis Durrant
Advisory Committee on Conformity Assessment

Jacques Girard
Bureau de normalisation du Québec

Israel Lyon
Ontario Ministry of Economic Development and Trade

Andrew Shepherd
Industry Canada

Rick Wilson
Canadian Association for Environmental
Analytical Laboratories

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