

September 12, 2007



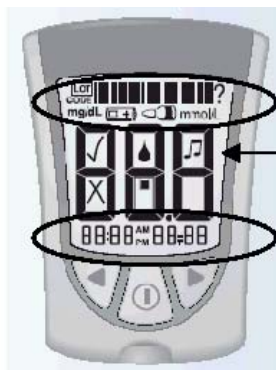
**Abbott Diabetes Care  
Precision Xtra™ Product Notification**

Dear Abbott Diabetes Care Customer,

At Abbott Diabetes Care, the quality of our products is our priority. We want to make you aware of a situation that could possibly affect your Precision Xtra™ blood glucose monitor.

Through internal testing, we have found that recently produced Precision Xtra™ monitors may experience damaged displays when dropped onto a hard surface. Part of the display can be jarred and disconnected, making it difficult to read the *lot number* or *date information* as noted below. The display may also appear mostly blank. To date, there are no reports of damage affecting the readings on the monitor.

Damaged Display Areas



Possibly  
Blank Area

We recommend that you keep your monitor in the case that was provided, as this provides protection against accidental falls. We also want to reinforce the importance of performing a Display Check as recommended in the first section of the User Guide: "Important Information - Getting to Know Your Monitor's Features" section. If the monitor display does not match the picture exactly, the monitor should not be used.

Please contact our Customer Care Centre at 1-888-519-6890 if you have questions, or need to replace a damaged monitor.

Sincerely,

*original signed by*

Mark Tatro  
General Manager, Abbott Diabetes Care Canada