#### Treasury Board of Canada Secretariat

# Management Accountability Framework

### What is the Management Accountability Framework?

▶ Aligned to the vision of *Results for Canadians*, the Management Accountability Framework (MAF) is a set of 10 statements summarizing the Treasury Board of Canada Secretariat's (TBS) expectations for modern public service management. It was developed to provide public service managers with a clear list of management expectations within an overall framework for high organizational performance.

## Why is the Management Accountability Framework important?

- ▶ The Framework will help to reinforce sound management in the public service by providing public service managers with a comprehensive and integrated model for management and for management improvement.
- ▶ Through the use of clear indicators and measures that can be used to gauge performance over time, the Framework will help managers, deputy heads, and central agencies to assess progress and to strengthen accountability for management results.

▶ The Framework helps to explain and to clarify the links between management improvement initiatives by integrating existing frameworks such as Human Resources Modernization, Service Improvement, Integrated Risk Management and Modern Comptrollership.

#### How does the Management Accountability Framework link to Modern Comptrollership?

▶ Modern Comptrollership was about creating a solid foundation based on four pillars (Integrated Financial and Non-Financial Performance Information, Sound Risk Management, Appropriate Control, and Values and Ethics). The Management Accountability Framework incorporates all the elements of Modern Comptrollership and builds on the foundation they provide.

#### Who is the Management Accountability Framework intended for?

▶ The initial intent is to focus on deputy heads. Deputy heads will, in turn, ensure its use at all levels of management to raise the overall level of organizational performance.

#### **Public Service Values** Through their actions, departmental leaders continually reinforce the importance of public service values and ethics in the delivery of results to Canadians (e.g. democratic, professional, ethical and people values). **Policy and People** Citizen-focussed Governance Service **Programs** and Results Departmental research The department has the Services are Strategic and and analytic capacity is citizen-centred, policies people, work environment Directions **Performance** developed and sustained and focus on building and programs are to assure high quality capacity and leadership to developed from the The essential Relevant "outside in", and assure its success and policy options, program conditions information design and advice a confident future for the partnerships are internal on results to ministers. Public Service of Canada. encouraged and coherence. (internal, service effectively managed. corporate and program) discipline is gathered and used to make and alignment **Risk Management Stewardship Accountability** departmental to outcomes decisions, and - are in place The departmental control Accountabilities for for providing The executive team clearly public reporting effective strategic defines the corporate regime (assets, money, results are clearly is balanced, direction, support context and practices for people, services, etc.) assigned and consistent transparent. to the minister managing organizational is integrated and effective, with resources, and and easy to and Parliament, and strategic risks and its underlying delegations are understand. and the delivery principles are clear appropriate to proactively. capabilities. of results. to all staff. Learning, Innovation and Change Management The department manages through continuous innovation and transformation, promotes organizational learning, values corporate knowledge, and learns from its performance.

