# Frequently asked Questions

# 1. Q. What is the Canadian Seniors Partnership (CSP) Networking Registry?

A. This registry brings attention to, and creates an inventory of projects/initiatives that support the objectives and vision of the Canadian Seniors Partnership.

The purpose of the Networking Registry is to act as a repository of information about projects/initiatives which are underway by governments and non-government organizations that are geared to improve the way in which services and programs are designed for and delivered to seniors, Veterans, their families and caregivers.

Government and non-government organizations are experiencing significant workload pressures ones that will only increase as the Canadian population ages. Across Canada, innovative projects/initiatives are being created to reduce these workload pressures and create easier access to services and programs. The Networking Registry is a great place to look for ideas on what might work and it offers opportunities to share lessons learned and identify common technical solutions as well as any number of opportunities for sharing.

# 2. Q. What would be an example of a project you would find in the CSP Networking Registry?

A. We can give you a number of examples. There may be a group that wants to bring about better coordination of existing services and programs in the inner city; there may be an organization that has decided to develop a program to solve an unmet need for rural seniors and their caregivers; there may be two or more levels of government or the same level of government that want to simplify how citizens apply for benefits. As you can see there is no project too big or too small for the Registry!

Have a look! Visit the Seniors Canada On-line Web site at <a href="www.seniors.gc.ca">www.seniors.gc.ca</a>. Go to the left hand side of the screen and Click on the CSP Networking Registry.

An example of a project that you could find on the Networking Registry is:

#### Seniorsinfo.ca - The Collaborative Seniors Portal:

This portal is an "enhanced Web site" that provides seniors with multiple points of access to information and services from all three levels of government and certain non-government organizations. It is organized in a simple, logical, "citizen-centred" fashion. The City of Brockville, the Ontario Seniors Secretariat and Veterans Affairs Canada are the funding partners in this project.

### 3. Q. Who will benefit from the Networking Registry?

First of all, it is a cost free way for governments and non-government organizations to bring attention to the work that is occurring across the country to make it easier and more straightforward for seniors, Veterans and their families to have their needs met. Secondly, the Registry creates a

"community of practice" which like-minded public sector, non-government, volunteer and non-profit organizations can access any time they wish. Thirdly,

it's a great resource when you may feel your project needs an injection of experience and energy. The Registry will provide the opportunity to "advertise" for more partners and share lessons learned - a value to anyone who wants to learn about improvements to policy, program design and service delivery in Canada.

Seniors and taxpayers in general will benefit as the registry will be an easy way to see the effort various levels of government and non-government organizations are making to improve services.

Finally, the Registry creates an environment in which those dedicated to change, can share and create a common understanding, stimulate interest, and encourage the sharing of lessons learned, no matter where they are in Canada. The Registry can help people build on experiences and practices, and possibly even share tools, technology, etc.

## 4. Q. Is the CSP Networking Registry a funding mechanism?

A. No. It does not offer financial resources for the projects/initiatives. Each project/initiative is responsible for their own resources. On the other hand, learning from the experience of others can certainly be worth quite a bit.

#### **5. Q.** What is the process for registering a project/initiative?

- A. It is very simple 1. Go to <a href="www.seniors.gc.ca">www.seniors.gc.ca</a> and on the left side of the page Click on <a href="CSP">CSP Networking Registry.</a>
  - 2. Go towards the bottom of the page until you see "Project Lists".
  - 3. Click on the **list** that is relevant to you and fill out the registration form.
  - 4. When finished Click "Send".

You may be contacted by the Seniors Cluster office for clarification. The project office will take the information submitted and put it into the Registry database within thirty days of receipt.