



THE NEW
VETERANS
CHARTER
For CF Veterans and their Families



The New Veterans Charter

Canada has passed a law to create a New Veterans Charter that keeps pace with the needs of releasing Canadian Forces (CF) members and their families. The new Charter represents the most sweeping change to Veterans' benefits and services in the past 60 years.

Why Now?

The average age of releasing CF members today is 36. At this age, they are eager to build a life that offers them and their families security, dignity, independence, and the ability to continue to contribute to Canada and the communities in which they live.

Key Elements

The new Charter includes a broad package of "wellness" programs and services administered by VAC. These include:

-  Case management
-  Rehabilitation services
-  Health benefits
-  Job placement assistance
-  Financial benefits
-  Disability award
-  Family support

Keeping the Promise

The New Veterans Charter recognizes the contribution that all CF members have made to Canada and the world. In return, the new Charter gives CF Veterans and their families access to services and programs that are tailor-made for them. This builds on the services and benefits that are now in place to help traditional war-service Veterans live with dignity and independence.

Toll free: 1-866-522-2122

www.vac-acc.gc.ca

How the New Veterans Charter Can Work For You

Case Management

We work one-on-one with CF Veterans and their families to identify their needs and to provide them with a single point of entry to help them access the services and programs they need.

Rehabilitation Services

Rehabilitation services give support to a new generation of disabled Veterans and their families who need help to adjust to civilian life.

Health Benefits

The New Veterans Charter expands the number of CF Veterans who qualify for group health insurance under the Public Service Health Care Plan after their release. Certain survivors may also qualify.

Job Placement Assistance

The New Veterans Charter makes it easier for all releasing Regular Force members, as well as some members of the Reserves, to get practical help finding a civilian job.

Financial Benefits

CF members who become disabled often worry about how they are going to pay their bills and support their families. The new Charter means that CF members and CF Veterans who have a service-related rehabilitation need may qualify for various kinds of financial support while undergoing rehab and after, if needed.

Disability Award

CF members and CF Veterans with a service-related disability can experience pain and suffering which can change their day-to-day life or make it hard for them to enjoy life. The disability award recognizes these 'non-economic' losses.

Family Support

The New Veterans Charter offers more support to families than ever before and encourages the family to take part in the transition process right from day one.