

Canada Small Business Financing Act

Annual Report

2005-2006



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The Canada Small Business Financing (CSBF) Program is a national program operating in all provinces and territories. Under the loans component of the program, financial institutions make term loans of up to \$250 000 to small businesses to purchase land, buildings or equipment, or to improve buildings and equipment. Under the CSBF Capital Leasing Pilot Project, participating lessors provide leases of up to \$250 000 to small businesses to finance the leasing of equipment. The Government of Canada pays lenders 85 percent of the eligible losses incurred on defaulted loans and leases. One of the objectives of the CSBF Program is incrementality, which is the program's effectiveness in extending financing that would otherwise have been unavailable to small and medium-sized businesses, or available only under less attractive conditions. The other objective is cost recovery, which is defined as the cost of claims on defaulted loans and leases being balanced by revenues on loans and leases over a period of 10 years.

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I am pleased to present to Parliament this annual report on the Canada Small Business Financing Program for 2005–06, in accordance with section 20 of the Canada Small Business

Financing Act.

This report details how Industry Canada, working in partnership with lending institutions across the country, helped small businesses access over 10 800 loans worth more than \$1.1 billion, to acquire assets to either start new businesses or expand existing ones. This initiative has facilitated the creation of more than 17 000 jobs in Canada. The report also provides information on the Capital Leasing Pilot Project, which was launched in April 2002 to test the feasibility and utility of a similar program for capital leases.

Small businesses are the backbone of the Canadian economy. The Government of Canada is focused on ensuring that Canadian businesses operate in a supportive environment. The Canada Small Business Financing Program is an important part of this government's support for small and medium-sized enterprises.

Maxime Bernier



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Highlights for 2005–06

Small and medium-sized businesses took out loans worth \$1.1 billion.

There were 10 840 small business loans made under the *Canada Small Business Financing Act*. The average loan size was approximately \$101 500. The funds were used to help new businesses get started and established firms make improvements, purchase equipment and modernize.

Small and medium-sized businesses signed capital leases worth \$39 million.

Under the Capital Leasing Pilot Project, small businesses were able to obtain 452 leases, with an average value of \$86 700. Businesses leased new and used equipment such as vehicles, machinery and printing presses.

There was \$72.5 million in claims paid to lenders.

There were 1615 claims on loans settled, with payments of \$72.5 million, which averaged \$44 892 per claim. These claims were associated with defaulted loans registered during the seven-year period from 1999–2006. There were 21 claims for loss under the Capital Leasing Pilot Project in the amount of \$486 000.

Start-ups and new businesses received the largest share of available financing.

Start-ups and new businesses borrowed more than \$645.5 million, or 59 percent of the total loan value. Under the leasing pilot, start-ups and new businesses accounted for 28 percent of the value of leases.

More than 19 000 new jobs were created.

Borrowers estimated that the loans enabled them to create 17 725 new jobs across Canada, an average of 1.6 new jobs per loan. As a result of the leasing pilot, businesses estimated that they were able to create 2.8 jobs per lease for a total of 1279 new jobs.

Lending is available in every province and territory.

A total of 1351 private sector lenders — in every province and territory — participate in the program to extend financing to small businesses.

The Canada Small Business Financing Program website is Industry Canada's most visited site.

The Canada Small Business Financing Program website recorded 116 280 visits, evidence of a high level of interest in loans and leasing.

1. Introduction

Lending a Hand to Business

The purpose of the Canada Small Business Financing (CSBF) Program is to help an important part of the economy — small and medium-sized businesses — get access to adequate financing. The CSBF Program helps fill a gap in the range of financing instruments available to these businesses, which might otherwise have difficulty qualifying for financing or finding financing that meets their needs.

The CSBF Program works because the Government of Canada shares the burden of risk with private sector lenders. As a result, lenders are able to increase the amount of financing they extend to small business.

The Canada Small Business Financing Act (CSBFA or the Act) took effect in 1999, replacing the successful Small Business Loans Act that had operated since 1961. The CSBFA provides for two forms of financing: loans and capital leases.¹

Under the loans component of the program, start-up businesses and established businesses can expand and modernize by taking out loans to purchase real property, buy equipment and make improvements to their leased property. In 2005–06, the CSBF Program helped small and medium-sized businesses obtain over 10 800 loans with a value of more than \$1 billion.

Under the five-year Capital Leasing Pilot Project component of the program, in effect since April 2002, firms may lease new and used equipment. In 2005–06, the Capital Leasing Pilot Project enabled businesses to sign 452 capital leases, worth \$39 million.

The CSBF Program supports asset-based debt financing. The maximum loan or lease is \$250 000, and terms of loans and leases are 10 years or less. The program is limited to small and medium-sized businesses with revenues of up to \$5 million per year and is not targeted to any group or region. Both franchise and non-franchise businesses may participate, and any type of for-profit business is eligible, with the exception of farms and charitable institutions.

Industry Canada administers the CSBF Program, registers loans and leases, collects fees and pays eligible portions of losses on defaulted loans and leases. However, the Department is not involved in assessing individual loan and lease applications. It is the responsibility of private sector lenders and leasing companies to make all credit decisions and disburse funds. In accordance with the CSBFA and its regulations, lenders and leasing companies must act with due diligence, as they would with their own conventional loans and leases. In addition, they are required to register securities against the loans and leases.

A *capital lease* is a lease under which a leasing company provides equipment to a lessee meeting at least one of the following conditions: it includes a bargain purchase option; it provides for the transfer of ownership of the leased equipment to the lessor at the end of the term; the lease term is greater than 75 percent of the economic life of the equipment; and the net present value of the payments made under the lease is 90 percent or more of the cost of the equipment on the day the lease was entered into.

Lenders include some 1350 chartered banks, credit unions, loan and insurance companies, and Caisses populaires. They operate from more than 15 000 locations, providing service to Canadians in all provinces and territories.

The Government of Canada shares the cost of losses with lenders and leasing companies by paying 85 percent of eligible losses on defaulted loans and leases. In order to limit the Crown's liability, there is a cap on claims paid to any one lender or leasing company. The Crown's exposure to high volume lenders and leasing companies is limited to approximately 10 percent of the value of the loans and leases.

2. Performance and Financial Review

2.1 Program Objectives and Impacts

Helping Small Business Grow

One of the objectives of the CSBF Program is incrementality.

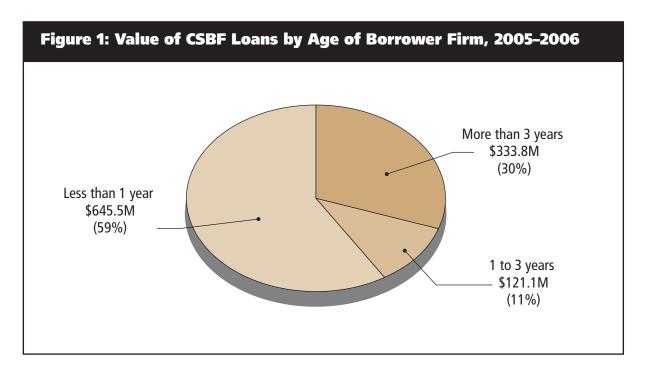
Incrementality means that small and mediumsized businesses have access to financing that otherwise would not have been available to them. Incrementality may also mean that businesses can borrow on more favourable terms or with better security arrangements.

Research shows that new businesses and startups have the greatest difficulty of any business in accessing capital.² Therefore, an indicator of incrementality is the number of start-ups and new businesses that receive loans. In 2005–06, start-ups and new businesses borrowed \$645.5 million in loans, or 59 percent of the total value of loans under the program (see Figure 1). This is a strong indication that the program is achieving incrementality.

The other objective of the CSBF Program is cost recovery.

Cost recovery means that the program should be self-sustaining, with the costs of paying claims on defaulted loans being balanced by the registration and administration fees being paid to Industry Canada.

For the current five-year period (2004–09), CSBF Program revenues amounted to \$66.0 million as of March 31, 2006 (see Table 1). Total claim expenses were \$12.2 million, resulting in a net balance of \$53.8 million. A positive net balance early in the term of a five-year period is due to the



For more detailed information, see Appendix B, Table VII.

² Source: Industry Canada, Small and Medium-Sized Enterprise Financing in Canada, 2003.

| Table 1: Cumulative Revenues and by Five-Year Adn | Expenses, CSBF Fininistrative Perio | |
|---|--|--|
| | | 000) |
| | 1999-2004 | 2004–06 |
| Revenues | | |
| Registration fees Administration fees Refunds of previous years' revenues | \$106 937.75 \$159 346.63 (\$837.29) | \$42 560.49 \$23 693.80 (\$206.73) |
| Total revenues | \$265 447.09 | \$66 047.56 |
| Expenditures | | |
| Claims paid Refunds of previous years' claims | \$336 724.44 (\$1 210.58) | \$12 206.92 \$0.00 |
| Total expenditures | \$335 513.85 | \$12 206.92 |
| Total revenues less total expenditures | (\$70 066.76) | \$53 840.64 |

Details may not add up to totals because of rounding. For more detailed information, see Appendix B, Table VIII.

fact that fees on loans start being collected at the time of registration, while claims are typically submitted 2 to 4 years after loans are made. For the first five-year period of the CSBF Program (1999–2004), expenditures were \$70 million greater than revenues at the time of reporting.

Small Business and Job Creation

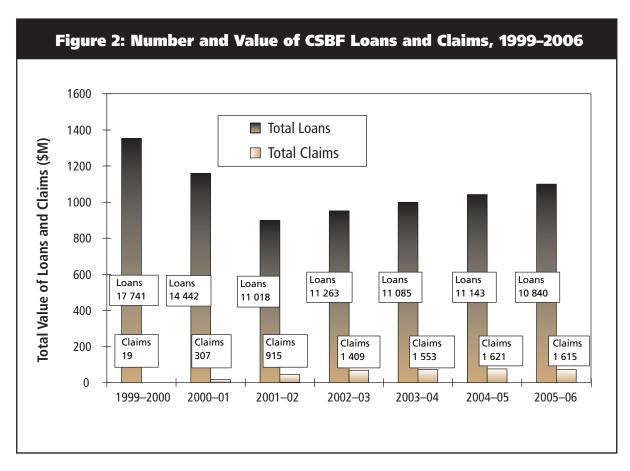
Small and medium-sized businesses are engines of job creation. Information provided by borrowers on their loan registration forms enabled the CSBF Program to measure the gross effect on employment. In 2005–06, borrowers estimated that loans would help their businesses create a total of 17 725 new jobs, or 1.6 jobs per loan. In the previous year, 2004–05, borrowers estimated job creation at 2.3 new jobs per loan. Since 1999, the CSBF Program has helped to create some 241 571 new jobs, or 2.8 jobs per loan.

2.2 Program Activity

Loans, Business Successes and Claims

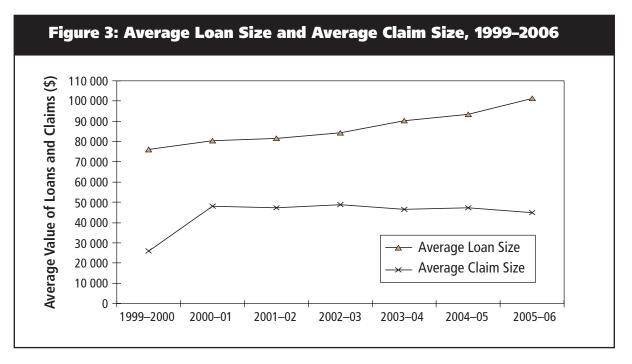
During the period 2005–06 the total value of loans that private sector lenders made under the CSBF Program surpassed \$1 billion. This represents a significant injection of new financing for small and medium-sized businesses. Loans numbered 10 840, almost 3 percent less than the previous year (see Figure 2), and the size of the average loan grew 8 percent to \$101 500 (see Figure 3).

Even with good financing at affordable rates, some business ventures cannot succeed. In 2005–06, 1615 claims were settled, with payments of \$72.5 million, which averaged \$44 892 per claim (see Figures 2 and 3). These claims were associated with defaulted loans registered during the seven-year period from 1999–2006 and the average value per claim remained relatively unchanged between 2000 and 2006.



*Claims are typically submitted 2–4 years after loans are made.³ This explains the rising number of claims later in the life of the program. The CSBF Program came into effect in 1999. For more detailed information, see Appendix B, Table I.

³ Source: Equinox Management Consultants, SBLA and CSBFA Claims and Cost Experience, 2003.



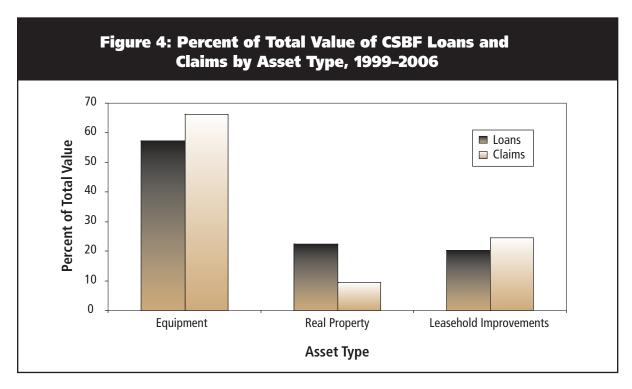
For more detailed information, see Appendix B, Table I.

Investments in Modernization and Growth — Review by Asset Type

Firms borrowed capital for a variety of reasons. They invested in equipment and real property, and made other business improvements and innovations. Figure 4 shows the distribution of the total value of CSBF loans and claims by asset type over the seven years of the program. The purchase of equipment accounted for the largest percentage of the total value of both loans (57 percent) and claims (66 percent). During the same period, purchasing real property accounted for 22 percent of the total value of all loans, and 9 percent of the total value of claims. Finally, leasehold improvements represented the smallest percentage (20 percent) of the total value of loans, and accounted for 24 percent of the total value of claims.

The text below shows how the loans and claims were distributed by asset type during fiscal year 2005–06 relative to the seven years of the program:

- 56 percent of the total value of loans went toward purchasing equipment. This is similar to the seven-year average of 57 percent.
- 20 percent of the total value of loans went toward purchasing real property (land and buildings). This share is slightly below the seven-year average of 22 percent for real property.
- 25 percent of the total value of loans went toward making improvements to leasehold improvements. This is higher than the seven-year average of 20 percent for these expenditures.
- 58 percent of the total value of claims involved loans for the purchase of equipment. This is below the seven-year average of 66 percent.



For more detailed information, see Appendix B, Table II.

- 10 percent of the total value of claims related to loans for financing real property. This is slightly higher than the seven-year average of 9 percent.
- 32 percent of the total value of claims was tied to leasehold improvements. The seven-year average was lower at 24 percent.

Loans for Businesses in Every Province, Every Territory

Thanks to a large network of 1350 private sector lenders, the CSBF Program is able to serve Canadian firms in every part of the country, whether they do business in big cities, small towns or rural communities. The program is driven by demand. Variations in its use reflect choices made by lenders and borrowers.

In 2005–06, although businesses in every province and territory took out loans, the provinces of Quebec and Ontario registered the largest share. Businesses in these two provinces borrowed 68 percent of the value of the loans, consistent with the seven-year average. Studies have shown that 58 percent of all for-profit Canadian small and mediumsized businesses operate in Ontario and Quebec.4

Ontario and Quebec together accounted for 78 percent of the value of claims during 2005-06 and 80 percent over the period 1999–2006. For more information, see Appendix B, Table III.

⁴ Source: Industry Canada, Small and Medium-Sized Enterprise Financing in Canada, 2003.

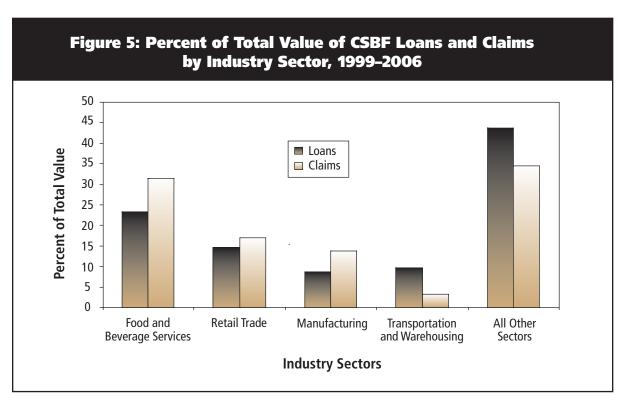
Food and Beverage Services, Retail Trade, Manufacturing, and Transportation and Warehousing Sectors Lead the Way in Borrowing

Based on the seven-year average, the food and beverage sector accounted for 23 percent of the total value of loans made, the retail sector accounted for 15 percent, the manufacturing sector accounted for 9 percent and the transportation and warehousing sector accounted for 10 percent (see Figure 5).

For the seven-year period from 1999–2006, the food and beverage sector accounted for 32 percent of the total value of claims paid, while the retail trade sector accounted for 16 percent, the manufacturing sector accounted for 14 percent and the transportation and warehousing sector accounted for 3 percent.

As for 2005-06:

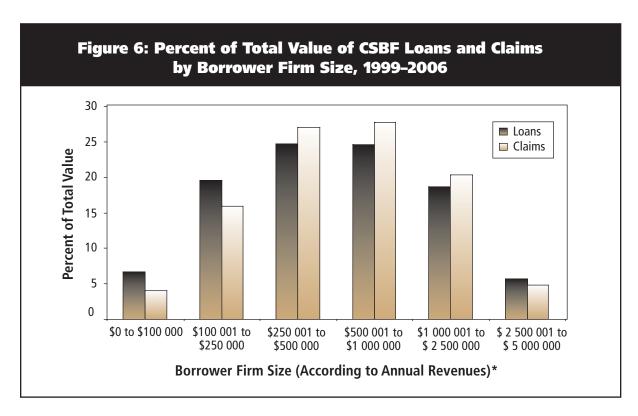
- These top four industry sectors, both by number and value of loans, together accounted for 57 percent of the total value of loans, consistent with the sevenyear average.
- All other sectors together represented borrowing worth 43 percent of the value of loans. These include health care, construction, educational services, information and cultural industries, mining, oil and gas, and others.
- On the claims side, the top four industry sectors were responsible for a significant share of claims for losses, 65 percent of the value of claims, consistent with the seven-year average.



For more detailed information, see Appendix B, Table IV.

Type and Size of Borrowers Remain Steady

- Non-franchise businesses accounted for 84 percent of the total value of loans, whereas franchise businesses accounted for 16 percent of loans, figures consistent with the seven-year average. Franchise businesses represented 21 percent of the value of claims, consistent with the seven-year average. For more information, see Appendix B, Table V.
- Firms with annual revenues between \$100 001 and \$2 500 000 accounted for 89 percent of the value of all loans made in 2005–06, consistent with the past seven years. Based on this seven-year average, loan and claim values by segment are roughly in line with each other (see Figure 6). These firms also accounted for 93 percent of claims that were paid, slightly higher than the seven-year average of 91 percent.



^{*}Based on borrower's revenue forecasts at time of loan registration. For more detailed information, see Appendix B, Table VI.

2.3 The Crown's Program Liability

To limit the Government of Canada's overall exposure to liability, the *Canada Small Business Financing Act* established a \$1.5 billion liability ceiling for each consecutive five-year period for claims paid on defaulted loans. As of March 31, 2006, the second year of the current five-year period, the Crown's remaining potential liability was \$352.0 million, which was well below the statutory limit. The remaining contingent liability is calculated by the maximum potential liability⁵ less reductions in the repayment of loans by borrowers and the reimbursement of losses by the government for this same period.

2.4 Program Administration

The Canada Small Business Financing Program Directorate of Industry Canada is responsible for the administration of three programs: the Canada Small Business Financing Program (loans component), the five-year Capital Leasing Pilot Project and the Small Business Loans program. Although the Canada Small Business Financing Program replaced the Small Business Loans (SBL) program on April 1, 1999, the Directorate is still processing claims and recoveries from loans that were registered before 1999.

The Directorate employs 27 full-time staff and operates with an annual budget of about \$2.8 million. Among its main administrative duties, the Directorate evaluates claims for losses and reimburses lenders for eligible losses. The time required to process a claim in 2005–06 took an average of 13 days, consistent with 2004–05.

The Directorate received a total of eight appeals of decisions made related to the two loan programs. Each appeal was considered in the light of any additional information or clarifications. As a result, the Directorate rejected five appeals and accepted two appeals. A decision on one appeal was pending at the time of writing.

It took an average of two days or less to register loans and leases.

There were 2467 telephone and email inquiries from small businesses and lenders. The program's website received more than 116 000 visits (similar to 2004–05), making it the most visited website at Industry Canada.

Claims for Losses

During 2005–06, the Directorate accepted 94 percent (1615) and rejected 6 percent (107) of Canada Small Business Financing Program claims (see Table 2). The rejection rate is consistent with last year's.

During 2005–06, the Directorate accepted 90 percent (183) and rejected 10 percent (20) of Small Business Loans program claims. By comparison, the 2004–05 rate of rejection was 15 percent. The reason for the difference in rejection rates is that under the CSBF Program, there are provisions for adjusting claims that would have been rejected outright under the terms of the SBL program.

The Government of Canada's maximum potential liability is calculated as the sum of the Government of Canada's potential liability to each lender, per lending period, capped by the 90–50–10 formula. This formula limits the Crown's payments with respect to any lender according to the following: 90 percent of the first \$250 000 of loans in a lender's account, 50 percent on the next \$250 000 and 10 percent of all remaining loans.

| Table 2: Canada Small | Business Financing Pro | gram Directorate |
|---|-------------------------------|------------------|
| Transactions | 2005–06 | 2004–05 |
| CSBF Program loans | 10 840 | 11 143 |
| Claims for loan losses processed | | |
| CSBF claims accepted | 1 615 | 1 621 |
| CSBF claims rejected | 107 | 108 |
| CSBF total number of claims | 1 722 | 1 729 |
| SBL claims accepted | 183 | 377 |
| SBL claims rejected | 20 | 64 |
| SBL total number of claims | 203 | 441 |
| Capital Leasing Pilot Project leases made | 452 | 288 |
| Claims for lease losses processed | 21 | 1 |

3. Capital Leasing Pilot Project

The Capital Leasing Pilot Project was launched April 1, 2002. The project was based on consultations with the business and leasing communities. The purpose is to identify and test the viability and utility of the CSBF Program for capital leasing. This pilot project is based largely on the loan program and shares the objectives of incrementality and cost recovery. There is a maximum lease value of \$250 000 and maximum term of 10 years. The Government of Canada pays eligible portions of defaulted leases up to 85 percent of their value. The pilot collects registration fees and administration fees. For more details, see Appendix A.

3.1 Leasing Activity

The Capital Leasing Pilot Project has enabled businesses to sign 921 capital leases, worth \$90.1 million, since April 2002. In 2005–06, the leasing pilot made 452 capital leases worth a total value of \$39.2 million. The average lease value was about \$86 700, an amount that is approximately \$15 000 less than the average value of CSBF Program loans.

Like the loans program, the leasing pilot project is driven by demand — variations in activity across the country reflect choices made by the leasing companies and the businesses that sign leases. The pilot project is available in all provinces and territories, and does not target any sector or region. Currently, there are five active lessors under this pilot project. In 2005–06, leasing activity took place in eight provinces (see Table 3).

- Start-ups and new businesses accounted for 28 percent of the value of leases.
- Firms more than three years old made up 50 percent of the value of new leases.
- Quebec accounted for the largest share of leases, 42 percent of the total value of leases.
- Firms that participated in the leasing pilot estimated that each lease helped create an average of 2.8 new jobs. All leases together contributed to the creation of 1279 new jobs.

Table 3: Capital Leases by Province and Territory, April 1, 2002 – March 31, 2006

| | | | Leases | made | |
|---------------------------|-------------|--------|------------------|---------------------------|--------------------|
| Province or territory | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Newfoundland and Labrador | 2002–03 | 2 | 240.2 | 3 | 120.1 |
| | 2003–04 | 0 | 0.0 | 0 | 0.0 |
| | 2004–05 | 0 | 0.0 | 0 | 0.0 |
| | 2005–06 | 0 | 0.0 | 0 | 0.0 |
| Prince Edward Island | 2002–03 | 0 | 0.0 | 0 | 0.0 |
| | 2003–04 | 0 | 0.0 | 0 | 0.0 |
| | 2004–05 | 0 | 0.0 | 0 | 0.0 |
| | 2005–06 | 0 | 0.0 | 0 | 0.0 |
| Nova Scotia | 2002–03 | 2 | 292.2 | 3 | 146.1 |
| | 2003–04 | 2 | 227.2 | 1 | 113.6 |
| | 2004–05 | 3 | 342.4 | 1 | 114.1 |
| | 2005–06 | 1 | 198.0 | 1 | 198.0 |
| New Brunswick | 2002–03 | 5 | 707.1 | 8 | 141.4 |
| | 2003–04 | 9 | 1 044.0 | 6 | 116.0 |
| | 2004–05 | 11 | 1 318.4 | 5 | 119.9 |
| | 2005–06 | 8 | 816.8 | 2 | 102.1 |
| Quebec | 2002–03 | 9 | 1 410.6 | 16 | 156.7 |
| | 2003–04 | 23 | 2 608.9 | 16 | 113.4 |
| | 2004–05 | 139 | 9 443.7 | 36 | 67.9 |
| | 2005–06 | 263 | 16 618.2 | 42 | 63.2 |
| Ontario | 2002–03 | 24 | 4 107.7 | 47 | 171.2 |
| | 2003–04 | 44 | 5 939.5 | 37 | 135.0 |
| | 2004–05 | 69 | 7 953.2 | 31 | 115.3 |
| | 2005–06 | 75 | 9 038.7 | 23 | 120.5 |
| Manitoba | 2002–03 | 2 | 287.9 | 3 | 143.9 |
| | 2003–04 | 0 | 0.0 | 0 | 0.0 |
| | 2004–05 | 5 | 768.6 | 3 | 153.7 |
| | 2005–06 | 8 | 852.1 | 2 | 106.5 |
| Saskatchewan | 2002–03 | 1 | 122.4 | 1 | 122.4 |
| | 2003–04 | 2 | 278.9 | 2 | 139.4 |
| | 2004–05 | 1 | 111.2 | 0 | 111.2 |
| | 2005–06 | 2 | 363.3 | 1 | 181.7 |
| Alberta | 2002–03 | 6 | 758.3 | 9 | 126.4 |
| | 2003–04 | 24 | 2 726.8 | 17 | 113.6 |
| | 2004–05 | 40 | 4 149.8 | 16 | 103.7 |
| | 2005–06 | 46 | 5 401.9 | 14 | 117.4 |
| British Columbia | 2002–03 | 6 | 847.3 | 10 | 141.2 |
| | 2003–04 | 20 | 3 383.2 | 21 | 169.2 |
| | 2004–05 | 20 | 1 886.3 | 7 | 94.3 |
| | 2005–06 | 49 | 5 879.2 | 15 | 120.0 |
| Yukon | 2002–03 | 0 | 0.0 | 0 | 0.0 |
| | 2003–04 | 0 | 0.0 | 0 | 0.0 |
| | 2004–05 | 0 | 0.0 | 0 | 0.0 |
| | 2005–06 | 0 | 0.0 | 0 | 0.0 |
| Northwest Territories | 2002–03 | 0 | 0.0 | 0 | 0.0 |
| | 2003–04 | 0 | 0.0 | 0 | 0.0 |
| | 2004–05 | 0 | 0.0 | 0 | 0.0 |
| | 2005–06 | 0 | 0.0 | 0 | 0.0 |
| Nunavut | 2002–03 | 0 | 0.0 | 0 | 0.0 |
| | 2003–04 | 0 | 0.0 | 0 | 0.0 |
| | 2004–05 | 0 | 0.0 | 0 | 0.0 |
| | 2005–06 | 0 | 0.0 | 0 | 0.0 |
| Total* | 2002–03 | 57 | 8 773.7 | 100 | 153.9 |
| | 2003–04 | 124 | 16 208.5 | 100 | 130.7 |
| | 2004–05 | 288 | 25 973.7 | 100 | 90.2 |
| | 2005–06 | 452 | 39 168.3 | 100 | 86.7 |
| | Total | 921 | 90 124.1 | 100 | 97.9 |

^{*} Details may not add up to totals because of rounding.

3.2 Revenues and Costs

Revenues reached \$2.7 million in fiscal year 2005–06 for the Capital Leasing Pilot Project. There have been 21 claims received in the amount of \$486 000. A forecast of expected revenues and expenses for the pilot project will be undertaken in 2006–07 to assess whether the pilot can achieve cost recovery.

3.3 The Crown's Program Liability

To limit the Government of Canada's exposure to liability, the Capital Leasing Pilot Project established a \$400 million liability ceiling for the five-year period ending March 31, 2007. Four years into the pilot project, on March 31, 2006, the Crown's remaining potential liability was calculated at \$9.9 million, well below the \$400 million ceiling permitted. The remaining contingent liability is calculated by the maximum potential liability⁶ less reductions in the repayment of leases by borrowers and the reimbursement of losses by the government.

3.4 Pilot Project Evaluation

The Capital Leasing Pilot Project was launched in April 2002 and its regulations cease to have effect from April 1, 2007, unless the Government of Canada decides to make capital leasing a permanent component of the program. In that instance, following an announcement of the Government of Canada's decision, pilot project regulations will continue in force for one year while legislation and regulations are put in place to give effect to this decision. To facilitate the decision-making process, Industry Canada will be carrying out an evaluation of the pilot project in 2006–07.

The Government of Canada's maximum potential liability is calculated as the sum of the Government of Canada's potential liability to each lessor, per lease period, capped by the 90–50–10 formula. This formula limits the Crown's payments with respect to any lessor according to the following: 90 percent of the first \$250 000 of leases in a lessor's account, 50 percent on the next \$250 000 and 10 percent of all remaining leases.

4. Future Directions

Under the provisions of the Canada Small Business Financing Act, the CSBF Program undergoes a program review every five years. The last review report was tabled in Parliament in April 2005. The report (along with the related research and a summary review of the research) is available online (www.strategis.gc.ca/sbresearch/csbfa). The 2005 review report confirmed the importance, efficiency and effectiveness of the program in helping address the financing challenges faced by small business. It also established a framework for consultations to identify how the CSBF Program could be improved.

Industry Canada is continuing work to address program improvements, as well as regular program monitoring and assessment based on an evaluation framework that provides results-based monitoring of program activities. Framework evaluation activities include program awareness and satisfaction surveys, study of the level of cost recovery and incrementality, and economic and employment impact assessment.

Appendix A

Major Program Parameters



The CSBF Program operates according to the following major parameters.

| Parameters | Loans | Capital Leases |
|---|---|--|
| Assets financed | Loans are restricted to financing: (1) equipment; (2) real property or immovables; (3) leasehold improvements; and (4) program registration fees. | Leases are restricted to financing: (1) new equipment, or used equipment that has a remaining economic life greater than the term of the lease; and (2) program registration fees. |
| Percentage of asset cost accepted for financing | The maximum amount of financing available under the loans component is 90 percent of the eligible cost of the assets. | The maximum amount of financing available under the pilot project is 100 percent of the cost of the equipment. |
| Fees | A one-time, up-front fee of 2 percent of time of registration. This fee can be incaddition, the lender/lessor is charged a (paid quarterly) on outstanding loan/le pass this fee on to borrowers/lessees of charged on their loans/leases. | cluded in the CSBF loan/lease. In an administration fee of 1.25 percent ease amounts. Lenders/lessors may |
| Maximum interest rate | The maximum floating rate is the lender's prime rate plus 3 percent (including the 1.25 percent administration fee). The maximum fixed rate is the lender's residential mortgage rate plus 3 percent (including the 1.25 percent administration fee). | Lessors may not charge interest in excess of the Government of Canada Bond rate plus 13.25 percent (including the 1.25 percent administration fee). |
| Maximum financing amount | A borrower/lessee cannot have more the outstanding under the CSBF Program a | · |
| Length of term | The maximum term for any loan is 10 years from the date the first principal payment is scheduled to be made. | The maximum term for any lease is 10 years from the date the lease was entered into. |
| Loss-sharing ratio | The Government of Canada shares in e security. The Government of Canada's s in default is 85 percent. Lenders/lessors 15 percent. | share of eligible losses for loans/leases |
| Cap on claims | Each lender/lessor has a separate according program. The Government of Canada's lender/lessor is to pay eligible claims (on defaulted loans/leases in its accour of 90 percent of the first \$250 000 in the next \$250 000, and 10 percent of | s obligation to an individual i.e. 85 percent of the eligible losses) nt, up to a maximum of the aggregate |

Appendix B

Canada Small Business Financing Act Tables



| | | Table I: Summary | Summ | _ | of Financial Activities per Fiscal Year, CSBF Program | tivities | er Fisca | I Year | , CSBF I | rogram | | |
|-------------|--------|-------------------|----------------------------|--------------------------------|---|---|------------------------------|---------------------|---------------------------|--|---------------------------------|--|
| | | Loans | | | Revenues | nes | | | Ехр | Expenditures | | |
| Fiscal year | Number | Amount (\$000) | Average size (\$000) | Registration fees (S000) | Administration fees (5000) | Refunds of previous years' revenues (\$000) | Total revenues (\$000) | Number of claims | Claims paid (\$000) | Refunds of previous years' expenditures (5000) | Total expenditures (5000) | Net revenues less expenditures (\$000) |
| 1999–2000 | 17 741 | 1 352 320.5 | 76.2 | 26 976.2 | 6 449.6 | 0.0 | 33 425.9 | 19 | 494.6 | 0.0 | 494.6 | 32 931.3 |
| 2000–01 | 14 442 | 1 159 048.0 | 80.3 | 23 130.2 | 20 208.0 | (200.4) | 43 137.8 | 307 | 14 769.0 | 0.0 | 14 769.0 | 28 368.8 |
| 2001–02 | 11 018 | 899 350.2 | 81.6 | 17 919.7 | 26 849.6 | (200.1) | 44 569.2 | 915 | 43 466.0 | (21.7) | 43 444.3 | 1 124.9 |
| 2002-03 | 11 263 | 951 159.1 | 84.4 | 18 960.2 | 29 588.6 | (117.3) | 48 431.5 | 1 409 | 68 891.6 | (100.4) | 68 791.3 | (20 359.8) |
| 2003–04 | 11 085 | 999 884.9 | 90.2 | 19 951.4 | 31 732.1 | (139.2) | 51 544.3 | 1 553 | 71 949.1 | (286.5) | 71 662.7 | (20 118.4) |
| 2004-05 | 11 143 | 1 041 307.2 | 93.4 | 20 798.5 | 33 209.1 | (170.0) | 53 837.6 | 1 621 | 76 881.2 | (412.4) | 76 468.7 | (22 631.1) |
| 2005–06 | 10 840 | 1 100 431.3 | 101.5 | 21 761.9 | 35 003.4 | (217.0) | 56 548.3 | 1 615 | 72 479.8 | (389.7) | 72 090.2 | (15 541.8) |
| Total * | 87 532 | 7 503 501.0 | 85.7 | 149 498.2 | 183 040.4 | (1 044.0) | 331 494.6 | 7 439 | 348 931.4 | (1 210.6) | 347 720.8 | (16 226.2) |

*Details may not add up to totals because of rounding.

| | Table II | : Loans | Table II: Loans and Claims, by Asset Type, CSBF Program, 1999–2006 | by Asset 1 | ype, CSBF | Program, | 1999-200 | LO. | |
|---------------------------|---------------------------------|----------------------------|--|---------------------------|-------------------------|-------------------------|-----------------------------------|---------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | baid | |
| Asset type* | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Equipment | 1999–2004 2004–05 2005–06 | 43 099 7 064 6 899 | 3 110 049.2 576 176.8 611 618.7 | 58.0 55.3 55.6 | 72.2 81.6 88.7 | 2 998 1 062 1 013 | 140 455.7 48 402.5 42 011.4 | 70.4 63.0 58.0 | 46.8 45.6 41.5 |
| | Subtotal | 290 29 | 4 297 844.6 | 57.3 | 75.3 | 5 073 | 230 869.6 | 66.2 | 45.5 |
| Real property | 1999–2004 2004–05 2005–06 | 12 445 2 064 1 839 | 1 232 632.7 229 141.0 219 067.0 | 23.0 22.0 19.9 | 99.0 111.0 119.1 | 396 160 173 | 18 242.2 7 082.1 7 402.2 | 9.1 9.2 10.2 | 46.1 44.3 42.8 |
| | Subtotal | 16 348 | 1 680 840.6 | 22.4 | 102.8 | 729 | 32 726.6 | 9.4 | 44.9 |
| Leasehold improvements | 1999–2004 2004–05 2005–06 | 10 005 2 015 2 102 | 1 019 080.8 235 989.4 269 745.6 | 19.0 22.7 24.5 | 101.9 117.1 128.3 | 809 399 429 | 40 872.4 21 396.5 23 066.3 | 20.5 27.8 31.8 | 50.5 53.6 53.8 |
| | Subtotal | 14 122 | 1 524 815.8 | 20.3 | 108.0 | 1 637 | 85 335.2 | 24.5 | 52.1 |
| Total** | 1999–2004 2004–05 2005–06 | 65 549 11 143 10 840 | 5 361 762.6 1 041 307.2 1 100 431.3 | 100.0 100.0 100.0 | 81.8 93.4 101.5 | 4 203 1 621 1 615 | 199 570.4 76 881.2 72 479.8 | 100.0 100.0 100.0 | 47.5 47.4 44.9 |
| | Total** | 87 532 | 7 503 501.0 | 100.0 | 85.7 | 7 439 | 348 931.4 | 100.0 | 46.9 |

*Given that loans can be used for multiple purposes, a given loan was associated with an asset type if more than 50 percent of the proceeds were devoted to that

^{**}Details may not add up to totals because of rounding.

| Table | Table III: Loans | and | Claims, by Pro | by Province and | d Territory, | CSBF | Program, 1999–2006 | 9-2006 | |
|------------------------------|---------------------------------|--------------------------|---------------------------------------|---------------------------|------------------------|---------------------|----------------------------------|---------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | aid | |
| ` Province or territory | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Newfoundland and Labrador | 1999–2004 2004–05 2005–06 | 1 465 204 191 | 105 223.2 14 447.6 13 545.5 | 2.0 1.4 1.2 | 71.8 70.8 70.9 | 15 15 24 | 541.2 579.1 783.9 | 0.3 0.8 1.1 | 36.1 38.6 32.7 |
| | Subtotal | 1 860 | 133 216.2 | 1.8 | 71.6 | 54 | 1 904.2 | 0.5 | 35.3 |
| Prince Edward Island | 1999–2004 2004–05 2005–06 | 411 50 50 | 31 732.7 3 286.7 4 711.4 | 0.6 0.3 0.4 | 77.2 65.7 94.2 | 5 8 5 | 295.9 299.6 71.4 | 0.1 0.4 0.1 | 22.8 37.5 14.3 |
| | Subtotal | 511 | 39 730.9 | 0.5 | 77.8 | 26 | 6.999 | 0.2 | 25.7 |
| Nova Scotia | 1999–2004 2004–05 2005–06 | 2 510 397 293 | 192 219.1 30 064.6 21 716.8 | 3.6 2.9 2.0 | 76.6 75.7 74.1 | 100 33 35 | 3 000.0 599.6 1 278.3 | 1.5 0.8 1.8 | 30.0 18.2 36.5 |
| | Subtotal | 3 200 | 244 000.5 | 3.3 | 76.3 | 168 | 4 877.9 | 1.4 | 29.0 |
| New Brunswick | 1999–2004 2004–05 2005–06 | 2 208 419 397 | 178 044.3 31 258.4 33 517.5 | 3.3 3.0 3.0 | 80.6 74.6 84.4 | 113 29 65 | 4 906.5 1 021.9 2 280.0 | 2.5 1.3 3.1 | 43.4 35.2 35.1 |
| | Subtotal | 3 024 | 242 820.2 | 3.2 | 80.3 | 207 | 8 208.5 | 2.4 | 39.7 |
| Quebec | 1999–2004 2004–05 2005–06 | 24 388 3 980 3 913 | 1 751 915.6 357 360.8 388 077.3 | 32.7 34.3 35.3 | 71.8 89.8 99.2 | 1 524 553 522 | 64 916.6 22 997.7 20 905.5 | 32.5 29.9 28.8 | 42.6 41.6 40.0 |
| | Subtotal | 32 281 | 2 497 353.7 | 33.3 | 77.4 | 2 599 | 108 819.9 | 31.2 | 41.9 |
| Ontario | 1999–2004 2004–05 2005–06 | 16 892 3 082 2 951 | 1 677 364.2 342 695.0 364 430.2 | 31.3 32.9 33.1 | 99.3 111.2 123.5 | 1 712 715 674 | 96 591.2 40 056.5 35 379.5 | 48.8 48.8 | 56.4 56.0 52.5 |
| | Subtotal | 22 925 | 2 384 489.3 | 31.8 | 104.0 | 3 101 | 172 027.2 | 49.3 | 55.5 |
| Manitoba | 1999–2004 2004–05 2005–06 | 2 325 395 410 | 173 124.3 30 474.6 32 603.4 | 3.2 2.9 3.0 | 74.5 77.2 79.5 | 110 40 44 | 3 653.8 1 221.6 1 919.3 | 1.8 1.6 2.6 | 33.2 30.5 43.6 |
| | Subtotal | 3 130 | 236 202.3 | 3.1 | 75.5 | 194 | 6 794.7 | 1.9 | 35.0 |

| Table II | Table III (cont.): Loans an | ans and | I Claims, by Province and Territory, CSBF Program, 1999–2006 | Province a | and Territo | ry, CSBF P | rogram, 1 | 999-2006 | 10 |
|-----------------------|---------------------------------|----------------------------|--|---------------------------|-----------------------|-------------------------|-----------------------------------|-------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | paid | |
| Province or territory | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Saskatchewan | 1999–2004 2004–05 2005–06 | 2 906 481 515 | 194 599.5 37 688.0 41 553.3 | 9 9 8 8 8 8 | 67.0 78.4 80.7 | 87 37 44 | 2 967.7 981.3 1 201.6 | 1.5 1.3 1.7 | 34.1 26.5 27.3 |
| | Subtotal | 3 902 | 273 840.8 | 3.6 | 70.2 | 168 | 5 150.6 | 1.5 | 30.7 |
| Alberta | 1999–2004 2004–05 2005–06 | 6 959 1 226 1 289 | 606 685.5 115 807.2 126 503.0 | 11.3 | 87.2 94.5 98.1 | 281 94 119 | 12 630.0 4 402.6 4 946.6 | 6.3 5.7 6.8 | 44.9 46.8 41.6 |
| | Subtotal | 9 474 | 848 995.7 | 11.3 | 9.68 | 494 | 21 979.2 | 6.3 | 44.5 |
| British Columbia | 1999–2004 2004–05 2005–06 | 5 341 886 812 | 437 849.0 76 165.2 71 980.3 | 8.2 7.3 6.5 | 82.0 86.0 88.6 | 248 97 82 | 10 067.4 4 721.1 3 515.4 | 5.0 6.1 4.9 | 40.6 48.7 42.9 |
| | Subtotal | 7 039 | 585 994.4 | 7.8 | 83.2 | 427 | 18 304.0 | 5.2 | 42.9 |
| Yukon | 1999–2004 2004–05 2005–06 | 56 10 10 | 5 003.7 1 120.8 706.2 | 0.1 | 89.4 112.1 70.6 | 000 | 0.0 | 0.0 | 0.0 |
| | Subtotal | 9/ | 6 830.7 | 0.1 | 89.9 | 0 | 0.0 | 0.0 | 0.0 |
| Northwest Territories | 1999–2004 2004–05 2005–06 | 81 13 | 7 110.5 938.4 1 086.4 | 0.1 0.1 0.1 | 87.8 72.2 120.7 | 00+ | 0.0 0.0 198.3 | 0.0 0.0 0.3 | 0.0 0.0 198.3 |
| | Subtotal | 103 | 9 135.3 | 0.1 | 88.7 | - | 198.3 | 0.1 | 198.3 |
| Nunavut | 1999–2004 2004–05 2005–06 | 7 0 0 | 891.0 0.0 0.0 | 0.0 | 127.3 0.0 0.0 | 000 | 0.0 | 0.0 | 0.0 |
| | Subtotal | 7 | 891.0 | 0.0 | 127.3 | 0 | 0.0 | 0.0 | 0.0 |
| Total* | 1999–2004 2004–05 2005–06 | 65 549 11 143 10 840 | 5 361 762.6 1 041 307.2 1 100 431.3 | 100.0 100.0 100.0 | 81.8 93.4 101.5 | 4 203 1 621 1 615 | 199 570.4 76 881.2 72 479.8 | 100.0 100.0 100.0 | 47.5 47.4 44.9 |
| | Total* | 87 532 | 7 503 501.0 | 100.0 | 85.7 | 7 439 | 348 931.4 | 100.0 | 46.9 |

*Details may not add up to totals because of rounding. Annual data for 1999–2004 are available in prior annual reports at www.strategis.gc.ca/csbfa.

| F | Table IV: Loans | | and Claims, by Industry Sector, CSBF | Industry | Sector, CSI | | Program, 1999–2006 | 900 | |
|---|---------------------------------|--------------------------|---------------------------------------|---------------------------|-------------------------|---------------------|----------------------------------|---------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | aid | |
| Industry sector | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Accommodation services | 1999–2004 2004–05 2005–06 | 862 115 140 | 100 496.4 16 227.4 21 104.5 | 6.1 6.1 6.1 | 116.6 141.1 150.7 | 19 6 11 | 932.9 398.2 770.5 | 0.5 0.5 1.1 | 49.1 66.4 70.0 |
| | Subtotal | 1 117 | 137 828.3 | 1.8 | 123.4 | 36 | 2 101.7 | 9.0 | 58.4 |
| Administration and support, waste management and remediation services | 1999–2004 2004–05 2005–06 | 743 42 99 | 47 424.4 4 120.0 7 835.8 | 0.9 0.4 0.7 | 63.8 98.1 79.1 | 61 9 | 2 331.4 312.9 491.1 | 1.2 0.4 0.7 | 38.2 24.1 54.6 |
| | Subtotal | 884 | 59 380.2 | 0.8 | 67.2 | 83 | 3 135.4 | 0.0 | 37.8 |
| Agriculture (support activities), forestry, fishing and hunting | 1999–2004 2004–05 2005–06 | 3 808 619 549 | 300 472.1 52 107.7 48 953.4 | 5.6 4.4 | 78.9 84.2 89.2 | 123 42 54 | 5 906.0 1 990.8 2 370.5 | 3.0 2.6 3.3 | 48.0 47.4 43.9 |
| | Subtotal | 4 976 | 401 533.2 | 5.4 | 80.7 | 219 | 10 267.3 | 2.9 | 46.9 |
| Arts, entertainment and recreation | 1999–2004 2004–05 2005–06 | 1 568 194 206 | 149 184.9 19 878.7 23 578.9 | 2.8 1.9 2.1 | 95.1 102.5 114.5 | 160 63 62 | 8 725.8 3 279.4 2 643.2 | 4.4 4.3 3.6 | 54.5 52.1 42.6 |
| | Subtotal | 1 968 | 192 642.5 | 2.6 | 97.9 | 285 | 14 648.4 | 4.2 | 51.4 |
| Construction | 1999–2004 2004–05 2005–06 | 3 653 638 646 | 217 191.4 42 887.1 45 769.5 | 4.1 4.2 | 59.5 67.2 70.9 | 114 39 35 | 5 031.8 1 627.7 1 158.1 | 2.5 2.1 1.6 | 44.1 41.7 33.1 |
| | Subtotal | 4 937 | 305 848.1 | 4.1 | 62.0 | 188 | 7 817.6 | 2.2 | 41.6 |
| Educational services | 1999–2004 2004–05 2005–06 | 536 83 85 | 42 953.0 7 418.7 8 930.3 | 0.8 0.7 0.8 | 80.1 89.4 105.1 | 11 133 | 1 553.5 318.7 475.5 | 0.8 0.4 0.7 | 47.1 29.0 43.2 |
| | Subtotal | 704 | 59 302.0 | 0.8 | 84.2 | 55 | 2 347.7 | 0.7 | 42.7 |
| Finance and insurance | 1999–2004 2004–05 2005–06 | 323 52 48 | 23 466.6 5 382.3 4 571.5 | 0.4 0.5 0.4 | 72.7 103.5 95.2 | 7 2 2 3 | 149.7 163.1 66.6 | 0.1 0.2 0.1 | 21.4 32.6 22.2 |
| | Subtotal | 423 | 33 420.3 | 0.4 | 79.0 | 15 | 379.4 | 0.1 | 25.3 |
| Food and beverage services | 1999–2004 2004–05 2005–06 | 10 644 2 097 2 064 | 1 189 361.6 270 372.3 287 156.2 | 22.2 26.0 26.1 | 111.7 128.9 139.1 | 1 140 448 457 | 62 785.3 24 886.7 22 733.4 | 31.5 32.4 31.4 | 55.1 55.6 49.7 |
| | Subtotal | 14 805 | 1 746 890.1 | 23.3 | 118.0 | 2 045 | 110 405.4 | 31.6 | 54.0 |

| Tab | Table IV (cont.): Loan | : Loans | and | Claims, by Industry Sector, | ry Sector, | CSBF Prog | Program, 1999–2006 | -2006 | |
|--|---------------------------------|--------------------------|-------------------------------------|--|------------------------|-------------------|----------------------------------|---------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | paid | |
| Industry sector | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Health care and social assistance | 1999–2004 2004–05 2005–06 | 1 464 250 246 | 133 466.4 24 504.8 26 879.2 | 2.5 2.4 2.4 | 91.2 98.0 109.3 | 75 58 37 | 2 848.3 2 356.4 1 539.4 | 1.4 2.1 | 38.0 40.6 41.6 |
| | Subtotal | 1 960 | 184 850.5 | 2.5 | 94.3 | 170 | 6 744.1 | 1.9 | 39.7 |
| Information and cultural industries | 1999–2004 2004–05 2005–06 | 412 34 25 | 29 968.1 2 482.8 2 734.1 | 0.6 0.2 0.2 | 72.7 73.0 109.4 | 47 9 22 | 1 734.9 315.4 790.7 | 0.9 0.4 1.1 | 36.9 35.0 35.9 |
| | Subtotal | 471 | 35 185.1 | 0.5 | 74.7 | 78 | 2 841.0 | 8.0 | 36.4 |
| Manufacturing | 1999–2004 2004–05 2005–06 | 5 890 666 689 | 513 678.1 65 503.3 75 280.9 | 9.6 6.3 6.8 | 87.2 98.4 109.3 | 516 199 192 | 29 797.5 9 937.1 10 538.6 | 14.9 12.9 14.5 | 57.7 49.9 54.9 |
| | Subtotal | 7 245 | 654 462.3 | 8.7 | 90.3 | 200 | 50 273.2 | 14.4 | 55.4 |
| Mining, and oil and gas extraction | 1999–2004 2004–05 2005–06 | 707 184 201 | 58 710.2 16 781.1 20 206.8 | 1.6 E. 1.8 E. 1. | 83.0 91.2 100.5 | 2 5 9 | 419.2 299.3 47.9 | 0.2 0.4 0.1 | 46.6 59.9 24.0 |
| | Subtotal | 1 092 | 95 698.1 | 1.3 | 87.6 | 16 | 766.5 | 0.2 | 47.9 |
| Other services | 1999–2004 2004–05 2005–06 | 11 443 2 417 2 271 | 857 689.1 206 264.3 216 871.2 | 16.0 19.8 19.7 | 75.0 85.3 95.5 | 476 263 241 | 21 064.8 11 467.6 10 311.6 | 10.6 14.9 14.2 | 44.3 43.6 42.8 |
| | Subtotal | 16 131 | 1 280 824.7 | 17.1 | 79.4 | 086 | 42 844.1 | 12.3 | 43.7 |
| Professional, scientific and technical services | 1999–2004 2004–05 2005–06 | 2 855 260 221 | 201 951.9 21 771.0 19 231.2 | 3.8 2.1 1.7 | 70.7 83.7 87.0 | 190 67 64 | 7 318.6 2 838.3 2 072.8 | 3.7 2.9 | 38.5 42.4 32.4 |
| | Subtotal | 3 336 | 242 954.1 | 3.2 | 72.8 | 321 | 12 229.7 | 3.5 | 38.1 |
| Real estate, and rental and leasing | 1999–2004 2004–05 2005–06 | 783 69 108 | 70 112.6 7 389.4 11 966.7 | 1.3 0.7 1.1 | 89.5 107.1 110.8 | 84 26 15 | 3 523.5 1 135.2 205.1 | 1.8 1.5 0.3 | 41.9 43.7 13.7 |
| | Subtotal | 096 | 89 468.8 | 1.2 | 93.2 | 125 | 4 863.8 | 1.4 | 38.9 |
| Retail trade | 1999–2004 2004–05 2005–06 | 10 052 1 612 1 571 | 792 792.6 151 482.0 154 430.1 | 14.8 14.5 14.0 | 78.9 94.0 98.3 | 740 269 303 | 31 410.6 12 067.6 13 340.7 | 15.7 15.7 18.4 | 42.4 44.9 44.0 |
| | Subtotal | 13 235 | 1 098 704.7 | 14.6 | 83.0 | 1 312 | 56 818.9 | 16.3 | 43.3 |

| Tab | le IV (cont.) | : Loans | Table IV (cont.): Loans and Claims, by Industry Sector, CSBF Program, 1999–2006 | by Indust | ry Sector, (| CSBF Prog | ram, 1999 | -2006 | |
|--------------------------------|---------------------------------|----------------------------|---|---------------------------|-----------------------|-------------------------|-----------------------------------|---------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | aid | |
| Industry sector | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Transportation and warehousing | 1999–2004 2004–05 2005–06 | 8 106 1 592 1 484 | 509 106.1 105 630.2 106 510.6 | 9.5 10.1 9.7 | 62.8 66.4 71.8 | 299 61 52 | 8 486.9 1 542.0 1 015.3 | 4.3 2.0 1.4 | 28.4 25.3 19.5 |
| | Subtotal | 11 182 | 721 246.9 | 9.6 | 64.5 | 412 | 11 044.2 | 3.2 | 26.8 |
| Utilities | 1999–2004 2004–05 2005–06 | 298 42 37 | 20 290.7 3 730.8 2 631.1 | 0.4 0.2 0.2 | 68.1 88.8 71.1 | 800 | 351.9 0.0 0.0 | 0.0 | 44.0 0.0 0.0 |
| | Subtotal | 377 | 26 652.5 | 0.4 | 70.7 | 80 | 351.9 | 0.1 | 44.0 |
| Wholesale trade | 1999–2004 2004–05 2005–06 | 1 402 177 150 | 103 446.2 17 373.2 15 789.2 | 1.9 | 73.8 98.2 105.3 | 102 37 45 | 5 197.5 1 944.6 1 908.7 | 2.6 2.5 2.6 | 51.0 52.6 42.4 |
| | Subtotal | 1 729 | 136 608.6 | 1.8 | 79.0 | 184 | 9 020 8 | 5.6 | 49.2 |
| Total* | 1999–2004 2004–05 2005–06 | 65 549 11 143 10 840 | 5 361 762.6 1 041 307.2 1 100 431.3 | 100.0 100.0 100.0 | 81.8 93.4 101.5 | 4 203 1 621 1 615 | 199 570.4 76 881.2 72 479.8 | 100.0 100.0 100.0 | 47.5 47.4 44.9 |
| | Total * | 87 532 | 7 503 501.0 | 100.0 | 85.7 | 7 439 | 348 931.4 | 100.0 | 46.9 |

*Details may not add up to totals because of rounding. Annual data for 1999–2004 are available in prior annual reports at www.strategis.gc.ca/csbfa.

| | Table V: Loans a | ans and | nd Claims, by Type of Operation, CSBF Program, 1999–2006 | lype of Op | eration, C | SBF Progra | 6661 'me | 5006 | |
|-------------------|---------------------------------|----------------------------|--|---------------------------|-------------------------|-------------------------|-----------------------------------|---------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | paid | |
| Type of operation | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Franchises | 1999–2004 2004–05 2005–06 | 7 603 1 396 1 283 | 845 406.3 174 333.4 179 083.8 | 15.8 16.7 16.3 | 111.2 124.9 139.6 | 689 355 315 | 39 119.0 17 839.1 14 888.6 | 19.6 23.2 20.5 | 56.8 50.3 47.3 |
| | Subtotal | 10 282 | 1 198 823.4 | 16.0 | 116.6 | 1 359 | 71 846.6 | 20.6 | 52.9 |
| Non-Franchises | 1999–2004 2004–05 2005–06 | 57 946 9 747 9 557 | 4 516 356.4 866 973.8 921 347.4 | 84.2 83.3 83.7 | 77.9 88.9 96.4 | 3 514 1 266 1 300 | 160 451.4 59 042.1 57 591.3 | 80.4 76.8 79.5 | 45.7 46.6 44.3 |
| | Subtotal | 77 250 | 6 304 677.6 | 84.0 | 81.6 | 080 9 | 277 084.8 | 79.4 | 45.6 |
| Total* | 1999–2004 2004–05 2005–06 | 65 549 11 143 10 840 | 5 361 762.6 1 041 307.2 1 100 431.3 | 100.0 100.0 100.0 | 81.8 93.4 101.5 | 4 203 1 621 1 615 | 199 570.4 76 881.2 72 479.8 | 100.0 100.0 100.0 | 47.5 47.4 44.9 |
| | Total * | 87 532 | 7 503 501.0 | 100.0 | 85.7 | 7 439 | 348 931.4 | 100.0 | 46.9 |

*Details may not add up to totals because of rounding. Annual data for 1999–2004 are available in prior annual reports at www.strategis.gc.ca/csbfa.

| Table VI: Loans and Claims, | ins and Cla | | by Borrower Firm Size (Annual Revenues), CSBF Program, 1999–2006 | irm Size (| Annual Rev | venues), C | SBF Progi | ram, 1999 | -2006 |
|--|---------------------------------|----------------------------|--|---------------------------|-------------------------|-------------------------|-----------------------------------|---------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | paid | |
| Borrower firm size (annual revenues)* | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| \$0 - \$100 000 | 1999–2004 2004–05 2005–06 | 8 170 1 286 1 241 | 373 486.3 66 350.4 63 458.1 | 7.0 6.4 5.8 | 45.7 51.6 51.1 | 404 101 109 | 9 112.6 2 028.5 2 354.2 | 4.6 3.2 3.2 | 22.6 20.1 21.6 |
| | Subtotal | 10 697 | 503 294.8 | 2.9 | 47.1 | 614 | 13 495.2 | 3.9 | 22.0 |
| \$100 001 - \$250 000 | 1999–2004 2004–05 2005–06 | 16 499 2 912 2 827 | 1 046 122.8 203 595.7 220 725.9 | 19.5 19.6 20.1 | 63.4 69.9 78.1 | 1 056 317 335 | 34 056.9 8 833.5 10 540.0 | 17.1 11.5 14.5 | 32.3 27.9 31.5 |
| | Subtotal | 22 238 | 1 470 444.5 | 19.6 | 66.1 | 1 708 | 53 430.3 | 15.3 | 31.3 |
| \$250 001 - \$500 000 | 1999–2004 2004–05 2005–06 | 15 920 2 788 2 705 | 1 311 910.4 262 985.3 275 412.0 | 24.5 25.3 25.0 | 82.4 94.3 101.8 | 1 147 448 484 | 54 341.9 20 577.5 21 109.2 | 27.2 26.8 29.1 | 47.4 45.9 43.6 |
| | Subtotal | 21 413 | 1 850 307.6 | 24.7 | 86.4 | 2 079 | 96 028.7 | 27.5 | 46.2 |
| \$500 001 - \$1 000 000 | 1999–2004 2004–05 2005–06 | 13 114 2 336 2 238 | 1 288 450.2 272 741.9 285 796.8 | 24.0 26.2 26.0 | 98.2 116.8 127.7 | 892 444 381 | 52 182.5 26 125.5 19 840.9 | 26.1 34.0 27.4 | 58.5 58.8 52.1 |
| | Subtotal | 17 688 | 1 846 988.8 | 24.6 | 104.4 | 1 717 | 98 148.8 | 28.1 | 57.2 |
| \$1 000 001 – \$2 500 000 | 1999–2004 2004–05 2005–06 | 9 168 1 483 1 428 | 1 014 486.6 189 692.3 199 009.8 | 18.9 18.2 18.1 | 110.7 127.9 139.4 | 562 252 248 | 39 314.3 15 690.3 16 024.0 | 19.7 20.4 22.1 | 70.0 62.3 64.6 |
| | Subtotal | 12 079 | 1 403 188.8 | 18.7 | 116.2 | 1 062 | 71 028.6 | 20.4 | 6.99 |
| \$2 500 001 – \$5 000 000 | 1999–2004 2004–05 2005–06 | 2 678 338 401 | 327 306.4 45 941.6 56 028.6 | 6.1 4.4 5.1 | 122.2 135.9 139.7 | 142 59 58 | 10 562.3 3 625.8 2 611.6 | 5.3 4.7 3.6 | 74.4 61.5 45.0 |
| | Subtotal | 3 417 | 429 276.6 | 5.7 | 125.6 | 259 | 16 799.8 | 4.8 | 64.9 |
| Total** | 1999–2004 2004–05 2005–06 | 65 549 11 143 10 840 | 5 361 762.6 1 041 307.2 1 100 431.3 | 100.0 100.0 100.0 | 81.8 93.4 101.5 | 4 203 1 621 1 615 | 199 570.4 76 881.2 72 479.8 | 100.0 100.0 100.0 | 47.5 47.4 44.9 |
| | Total ** | 87 532 | 7 503 501.0 | 100.0 | 85.7 | 7 439 | 348 931.4 | 100.0 | 46.9 |

*Based on borrower estimates at the time of loan registration.

| Tab | Table VII: Loans an | | d Claims, by Age of Borrower Firm, CSBF Program, 1999–2006 | ye of Borre | ower Firm, | CSBF Prog | ram, 1999 | -2006 | |
|----------------------|---------------------------------|----------------------------|--|---------------------------|------------------------|-------------------------|-----------------------------------|---------------------------|----------------------|
| | | | Loans made | made | | | Claims paid | aid | |
| Age of borrower firm | Fiscal year | Number | Value (\$000) | Percent of total value | Average (\$000) | Number | Value (\$000) | Percent of total value | Average (\$000) |
| Less than 1 year | 1999–2004 2004–05 2005–06 | 32 867 5 873 5 663 | 3 039 827.0 620 334.1 645 528.0 | 56.7 59.6 58.7 | 92.5 105.6 114.0 | 3 097 1 202 1 200 | 158 054.9 61 828.1 58 153.4 | 79.2 80.4 80.2 | 51.0 51.4 48.5 |
| | Subtotal | 44 403 | 4 305 689.1 | 57.4 | 97.0 | 5 499 | 278 036.4 | 79.7 | 50.6 |
| 1 to 3 years | 1999–2004 2004–05 2005–06 | 9 650 1 473 1 456 | 654 674.8 115 702.2 121 061.1 | 12.2 | 67.8 78.5 83.1 | 565 204 215 | 20 300.3 6 970.9 7 119.4 | 10.2 9.1 9.8 | 35.9 34.2 33.1 |
| | Subtotal | 12 579 | 891 438.1 | 11.9 | 70.9 | 984 | 34 390.7 | 6.6 | 34.9 |
| More than 3 years | 1999–2004 2004–05 2005–06 | 23 032 3 797 3 721 | 1 667 260.8 305 270.8 333 842.2 | 31.1 29.3 30.3 | 72.4 80.4 89.7 | 541 215 200 | 21 215.1 8 082.2 7 207.0 | 10.6 10.5 9.9 | 39.2 37.6 36.0 |
| | Subtotal | 30 220 | 2 306 373.8 | 30.7 | 75.5 | 926 | 36 504.3 | 10.5 | 38.2 |
| Total* | 1999–2004 2004–05 2005–06 | 65 549 11 143 10 840 | 5 361 762.6 1 041 307.2 1 100 431.3 | 100.0 100.0 100.0 | 81.8 93.4 101.5 | 4 203 1 621 1 615 | 199 570.4 76 881.2 72 479.8 | 100.0 | 47.5 47.4 44.9 |
| | Total * | 87 532 | 7 503 501.0 | 100.0 | 85.7 | 7 439 | 348 931.4 | 100.0 | 46.9 |

*Details may not add up to totals because of rounding. Annual data for 1999–2004 are available in prior annual reports at www.strategis.gc.ca/csbfa.

| Table VI | II: Kevenue | Table VIII: Kevenues and Expenses Kelate | Kelated to Loans Made Trom April 1, Year associated and associated claims | ns Made | Year associated | Yom April 1, 1999, to INI Year associated fees were due ssociated claims were received | de trom April 1, 1999, to March 51, Year associated fees were due and associated claims were received (\$000) | in 31, 2006, | o, CSBF | Cumulative revenues |
|-----------------------|-------------------------------|--|--|--|--|---|---|--|--|---|
| loans were made | Amount of Ioans (\$000) | Type of revenues and expenses | 1999–2000 | 2000-01 | 2001–02 | 2002-03 | 2003–04 | 2004-05 | 2002-06 | and expenses (\$000) |
| 1999–2000 | 1 352 320.5 | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds | 26 976.2 6 449.6 (494.6) 32 931.3 | 12 833.5 (200.4) (14 258.3) (1 625.2) | 10 173.3 (13.7) (33 504.5) 21.7 (23 323.3) | 7 243.3 (0.2) (32 326.9) 76.0 (25 007.8) | 4 769.3 (0.9) (17 512.4) 251.1 (12 492.8) | 2 832.7 (0.3) (9 232.4) 277.9 (6 122.0) | 1 875.6 (0.7) (4 108.6) 122.5 (2 111.3) | 26 976.2 46 177.4 (216.2) (111 437.8) 749.2 (37 751.1) |
| 2000–01 | 1 159 048.0 | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | | 23 130.2 7 374.5 (510.7) 29 994.0 | 10 976.1 (186.4) (9 641.2) 1 148.5 | 8 491.9 (0.7) (28 613.9) 24.4 (20 098.3) | 6 086.2 (1.0) (28 616.3) 23.7 (22 507.4) | 3 924.5 (0.4) (18 405.4) 49.7 (14 431.7) | 2 341.2 (1.0) (6 847.2) 124.6 (4 382.5) | 23 130.2 39 194.4 (189.6) (92 634.7) 222.3 (30 277.4) |
| 2001–02 | 899 350.2 | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | | | 17 919.7 5 700.2 (320.2) 23 299.6 | 8 264.1 (116.4) (7 569.1) 578.6 | 6 457.5 (1.0) (18 101.2) 11.6 (11 633.1) | 4 584.4 (0.5) (19 689.9) 75.1 (15 030.8) | 3 019.7 (1.2) (8 218.6) 92.6 (5 107.4) | 17 919.7 28 025.9 (119.0) (53 899.0) 179.3 (7 893.1) |
| 2002-03 | 951 159.1 | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | | | | 18 960.2 5 589.3 (381.8) 24 167.7 | 8 685.1 (136.3) (7 426.4) 1 122.4 | 6 660.7 (0.6) (19 969.1) 9.7 (13 299.3) | 4 784.1 (1.7) (16 330.1) 46.9 (11 500.9) | 18 960.2 25 719.2 (138.7) (44 107.3) 56.6 490.0 |
| 2003–04 | 999 884.9 | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | | | | | 19 951.4 5 734.0 (292.8) 25 392.6 | 8 822.8 (168.1) (8 837.9) 0.0 (183.1) | 6 829.3 (5.5) (23 847.0) 3.0 (17 020.2) | 19 951.4 21 386.1 (173.7) (32 977.7) 3.1 8 189.3 |

| Table VIII | I (cont): Reve | Table VIII (cont): Revenues and Expenses Related to Loans Made from April 1, 1999, to March 31, 2006, CSBF Program | ated to L | oans Mad | le from A | pril 1, 199 | 9, to Mar | rch 31, 200 | OG, CSBF | Program |
|-----------------------|-------------------------------|--|--|--|--|--|---|--|--|---|
| Year | | | | and | Year assoc associated | Year associated fees were due ssociated claims were receivec | Year associated fees were due and associated claims were received (\$000) | (000 | | Cumulative revenues |
| loans were made | Amount of Ioans (\$000) | Type of revenues and expenses | 1999–2000 | 2000-01 | 2001–02 | 2002-03 | 2003-04 | 2004-05 | 2002-06 | and expenses (\$000) |
| 2004–05 | 1 041 307.2 | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | | | | | | 20 798.5 6 383.9 (738.0) 26 444.4 | 9 692.1 (206.7) (12 720.4) (3 235.0) | 20 798.5 16 076.0 (206.7) (13 458.4) 0.0 23 209.4 |
| 2005–06 | 1 100 431.3 | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | | | | | | | 21 761.9 6 461.4 (416.5) 27 806.8 | 21 761.9 6 461.4 0.0 (416.5) 27 806.8 |
| Total** | 7 503 501.0 | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | 26 976.2 6 449.6 0.0 (494.6) 0.0 32 931.3 | 23 130.2 20 208.0 (200.4) (14 769.0) 0.0 28 368.8 | 17 919.7 26 849.6 (200.1) (43 466.0) 21.7 1 124.9 | 18 960.2 29 588.6 (117.3) (68 891.6) 100.4 (20 359.8) | 19 951.4 31 732.1 (139.2) (71 949.1) 286.5 (20 118.4) | 20 798.5 33 209.1 (170.0) (76 872.6) 412.4 (22 622.5) | 21 761.9 35 003.4 (217.0) (72 488.4) 389.7 (15 550.4) | 149 498.2 183 040.4 (1 044.0) (348 931.4) 1 210.6 (16 226.1) |

* Distribution of 1.25 percent administration fees among fiscal years has been determined on the estimated average loan outstanding amount of each fiscal year.

Appendix C

Small Business Loans Act Tables



| | Cumulative revenues and | expenses (\$000) | 44 625.0 82 537.6 (186.8) (230 122.4) 913.7 (102 232.8) | 40 112.2 72 119.3 (130.6) (184 284.2) 720.0 (71 463.2) | 39 321.8 66 273.4 (153.3) (62 989.3) 882.2 (56 665.2) | 32 110.1 51 662.7 (153.1) (140 474.6) 814.8 (56 040.2) | 156 169.0 272 593.0 (623.8) (717 870.5) 3 330.7 (286 401.5) |
|--|--|--------------------------|--|---|---|---|---|
| | | 2002-06 | 0.0 0.0 (238.2) 50.5 (187.8) | 271.1 0.0 (971.1) 36.3 (663.8) | 434.2 0.0 (1 476.8) 110.8 (931.7) | 575.0 0.0 (2 388.4) 71.9 (1 741.4) | 0.0 1 280.3 0.0 (5 074.4) 269.5 (3 524.7) |
| | | 2004-05 | 384.9 (0.1) (775.7) 33.8 (357.1) | 582.6 (0.1) (1 544.0) 98.6 (862.9) | 836.3 (0.1) (2 834.0) 214.6 (1 783.2) | 1 056.1 (0.2) (4 780.1) 220.7 (3 503.4) | 0.0 2 860.0 (0.5) (9 933.8) 567.7 (6 506.6) |
| ade m | | 2003–04 | 906.9 (3.3) (2 572.2) 125.0 (1 543.6) | 1 234.0 (4.3) (3 707.6) 175.1 (2 302.8) | 1 723.7 (6.1) (6 900.2) 209.7 (4 972.9) | 2 153.9 (8.3) (9 955.7) 158.8 (7 651.4) | 0.0 6 018.5 (22.0) (23 135.8) 668.5 (16 470.8) |
| to Loans Made SBL Program | (2000) | 2002-03 | 1 709.1 (1.6) (5 211.7) 107.7 (3 396.4) | 2 233.5 (2.1) (8 263.1) 84.1 (5 947.6) | 3 150.3 (3.3) (17 549.0) 124.9 (14 277.1) | 4 309.2 (4.1) (24 383.8) 132.4 (19 946.3) | 0.0 11 402.1 (11.1) (55 407.6) 449.1 (43 567.5) |
| d to Lo , SBL I | were due e received (| 2001–02 | 2 847.4 (0.6) (8 987.3) 100.4 (6 040.2) | 3 734.9 (0.8) (15 385.9) 156.6 (11 495.3) | 5 861.5 (1.1) (30 939.0) 143.4 (24 935.2) | 7 407.4 (1.2) (40 986.8) 175.8 (33 404.8) | 0.0 19 851.1 (3.7) (96 299.0) 576.2 (75 875.4) |
| Revenues and Expenses Related April 1, 1995, to March 31, 1999, | Year associated fees were due and associated claims were received (\$000) | 2000-01 | 4 261.7 (0.6) (18 270.3) 248.9 (13 760.2) | 6 220.0 (0.8) (31 900.0) 128.2 (25 552.6) | 9 064.7 (1.0) (40 432.1) 41.9 (31 326.5) | 10 362.4 (2.5) (39 845.6) 55.2 (29 430.5) | 0.0 29 908.8 (4.9) (130 447.9) 474.2 (100 069.8) |
| I Expenses to March 3 | Year asso | 1999–2000 | 8 238.3 (1.7) (42 886.2) 104.5 (34 545.2) | 11 079.4 (0.7) (49 105.3) 32.3 (37 994.3) | 14 811.7 (0.9) (45 976.4) 36.9 (31 128.7) | 15 723.2 (136.8) (17 963.8) (2 377.4) | 0.0 49 852.5 (140.1) (155 931.7) 173.7 (106 045.7) |
| nd Exp 5, to M | and a | 1998–99 | 11 846.6 (5.9) (64 808.6) 107.8 (52 860.0) | 14 591.2 (4.4) (51 375.2) 8.4 (36 780.1) | 17 920.8 (140.8) (16 283.4) 1 496.6 | 32 110.1 10 075.5 (170.5) 42 015.0 | 32 110.1 54 434.0 (151.0) (132 637.7) 116.2 (46 128.4) |
| nues and 1, 1995, | | 1997–98 | 16 793.6 (28.7) (63 065.4) 35.2 (46 265.3) | 19 027.4 (117.4) (21 514.2) 0.5 (2 603.7) | 39 321.8 12 470.3 (598.6) 51 193.5 | | 39 321.8 48 291.3 (146.1) (85 178.2) 35.7 2 324.5 |
| | | 1996–97 | 21 785.3 (144.4) (22 588.2) (947.3) | 40 112.2 13 145.4 (517.6) 52 739.9 | | | 40 112.2 34 930.7 (144.4) (23 105.9) 0.0 51 792.6 |
| Table I: from | | 1995–96 | 44 625.0 13 763.7 (718.4) 57 670.3 | | | | 44 625.0 13 763.7 0.0 (718.4) 0.0 57 670.3 |
| | Type of | revenues and expenses | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow | 2% registration fees 1.25% administration fees* Prior years' fee refunds Claims paid Prior years' claim refunds Annual cash flow |
| | Amount | of loans (\$000) | 2 243 156.5 | 2 018 862.3 | 1 977 315.4 | 1 613 736.9 | 7 853 071.1 |
| | Year Ioans | were made | 1995–96 | 1996–97 | 1997–98 | 1998–99 | Total ** |
| | | | | | | | |

*Distribution of 1.25 percent administration fees among fiscal years has been determined on the estimated average loan outstanding amount of each fiscal year.
**Details may not add up to totals because of rounding.

| | F | Table II: Summ | | ry of Fi | nancial | Activiti | es per l | Fiscal | Year, SB | ary of Financial Activities per Fiscal Year, SBL Program | E | |
|-------------|---------|----------------------|----------------------------|------------------------------|---------------------------|---|------------------------------|------------------------|---------------------------|--|----------------------------------|--|
| | | Loans | | | Revenues | ıues | | | Ехр | Expenditures | | |
| Fiscal year | Number | Amount (\$000) | Average size (\$000) | Registra. fees (\$000) | Admin. fees (\$000) | Refunds of previous years' revenues (\$000) | Total revenues (\$000) | Number of claims | Claims paid (\$000) | Refunds of previous years' expenditures (\$000) | Total expenditures (\$000) | Net revenues less expenditures (\$000) |
| 1961–90 | 281 948 | 7 724 821.3 | 27.4 | 33 575.2 | | (2.5) | 33 572.7 | 12 611 | 276 500.9 | (1 848.7) | 274 652.2 | (241 079.5) |
| 1990–91 | 10 626 | 413 258.4 | 38.9 | 4 143.7 | | (14.5) | 4 129.2 | 1 704 | 37 448.4 | (1 379.2) | 36 069.2 | (31 940.0) |
| 1991–92 | 10 557 | 397 274.5 | 37.6 | 3 984.3 | | (5.2) | 3 979.1 | 1 882 | 45 378.6 | (1 472.5) | 43 906.1 | (39 927.0) |
| 1992–93 | 13 154 | 502 141.3 | 38.2 | 5 034.4 | | (8.9) | 5 025.5 | 1 653 | 40 048.0 | (1 754.7) | 38 293.3 | (33 267.8) |
| 1993–94 | 43 351 | 2 548 797.2 | 58.8 | 50 762.4 | | (10.1) | 50 752.2 | 1 277 | 28 711.8 | (2 064.9) | 26 646.9 | 24 105.3 |
| 1994–95 | 68 377 | 4 397 136.1 | 64.3 | 87 716.2 | | (128.5) | 87 587.7 | 1 171 | 30 600.7 | (1 525.7) | 29 075.0 | 58 512.7 |
| 1995–96 | 34 613 | 2 243 156.5 | 64.8 | 44 625.0 | 13 763.7 | (460.5) | 57 928.2 | 2 256 | 80 335.5 | (1 200.4) | 79 135.1 | (21 206.8) |
| 1996–97 | 31 002 | 2 018 862.3 | 65.1 | 40 112.2 | 34 930.7 | (154.1) | 74 888.7 | 4 210 | 169 316.7 | (839.8) | 168 476.9 | (93 588.2) |
| 1997–98 | 29 064 | 1 977 315.4 | 0.89 | 39 321.8 | 48 291.3 | (148.1) | 87 465.0 | 5 428 | 223 569.2 | (977.8) | 222 591.4 | (135 126.4) |
| 1998–99 | 22 524 | 1 613 736.9 | 71.6 | 32 110.1 | 54 434.0 | (151.0) | 86 393.0 | 5 262 | 229 618.3 | (985.5) | 228 632.8 | (142 239.7) |
| 1999–2000 | | | | | 49 852.5 | (140.1) | 49 712.4 | 4 673 | 200 252.7 | (1 001.7) | 199 251.0 | (149 538.7) |
| 2000-01 | | | | | 29 908.8 | (4.9) | 29 903.9 | 3 680 | 152 107.7 | (928.1) | 151 179.6 | (121 275.6) |
| 2001–02 | | | | | 19 851.1 | (3.7) | 19 847.4 | 2 664 | 105 111.1 | (827.2) | 104 283.9 | (84 436.5) |
| 2002-03 | | | | | 11 402.1 | (11.1) | 11 391.0 | 1 708 | 61 038.2 | (789.1) | 60 249.1 | (48 858.1) |
| 2003–04 | | | | | 6 018.5 | (22.0) | 5 996.5 | 807 | 25 671.6 | (853.0) | 24 818.6 | (18 822.1) |
| 2004-05 | | | | | 2 860.0 | (0.5) | 2 859.5 | 377 | 11 001.7 | (756.5) | 10 245.2 | (7 385.7) |
| 2005–06 | | | | | 1 280.3 | 0.0 | 1 280.3 | 183 | 5 252.7 | (314.4) | 4 938.3 | (3 658.0) |
| Total* | 545 216 | 545 216 23 836 499.9 | 43.7 | 341 385.3 | 272 593.0 | (1265.9) | 612 712.4 | 51 546 | 1 721 963.8 | (19 519.3) | 1 702 444.5 | (1 089 732.1) |

*Details may not add up to totals because of rounding.