

CONSULAR SERVICES

# BON VOYAGE, BUT...

ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS  
2007/2008



[www.voyage.gc.ca](http://www.voyage.gc.ca)



Foreign Affairs and  
International Trade Canada

Affaires étrangères et  
Commerce international Canada

Canada

# BON VOYAGE, BUT...

## ESSENTIAL INFORMATION FOR CANADIAN TRAVELLERS

### 2007/2008

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To obtain more information or additional free copies of this booklet,  
visit your nearest Passport Canada office,  
check the Consular website ([www.voyage.gc.ca](http://www.voyage.gc.ca)),  
e-mail [enqserv@international.gc.ca](mailto:enqserv@international.gc.ca)  
or call **1-800-267-8376** (in Canada) or **613-944-4000**.

This publication is available in alternative formats upon request.  
*Ce document est aussi disponible en français sous le titre Bon voyage, mais...*

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## INTRODUCTION

More Canadians have been bitten by the travel bug than ever before. Equipped with passports, we are venturing abroad in record numbers. At the same time, the challenges we face as world travellers continue to grow as we journey further into countries where cultural, health and security conditions differ greatly from our own.

Sometimes, being bitten by the travel bug can bring more pain than pleasure. That is why Foreign Affairs and International Trade Canada encourages Canadians to educate themselves to travel the world responsibly. This booklet offers essential guidelines to ensure a safe and successful journey. It also provides vital information on consular services and Canadian government offices worldwide.

### What Are Canadian Consular Services?

Foreign Affairs and International Trade Canada has more than 260 offices worldwide, where consular officials are ready to assist Canadians travelling, working or living abroad.

Before you leave Canada, it is important to be informed about the services we do and do not provide, as well as to realize that not all government offices provide the same type and level of service.

### Consular Officials Provide the Following Services:

#### *In emergencies*

- Assist in arranging evacuation in the event of war, civil unrest or a natural disaster.
- Arrange help in a medical emergency by providing you with a list of local doctors and hospitals.
- Arrange for a medical evacuation should a required treatment not be available locally (fees apply).
- Comfort and assist victims of robbery or other violence.
- Help find missing persons and abducted children.

#### *When legal issues arise*

- Provide you with a list of local lawyers.
- Provide you with sources of information about local laws and regulations.
- Seek to ensure that you are treated fairly under the country's laws if you are arrested or detained (see our publication *A Guide for Canadians Imprisoned Abroad*).
- Provide assistance if your child has been abducted and taken to another country (see our publication *International Child Abductions: A Manual for Parents*).
- Notarize documents (fees apply).

#### *When other issues arise*

- Replace a lost, stolen, damaged or expired passport (fees apply).
- Issue a statement in lieu of a certificate of non-impediment to marriage abroad (fees apply).

- Provide an emergency loan (fees apply, and this service is offered only as a last resort and is subject to strict rules).
- Transfer funds (fees apply).
- Contact relatives or friends and ask them to send you money or airline tickets.
- Contact next of kin, with your authorization, if you have had an accident or are detained by police.
- Accept citizenship applications.
- Provide advice about burying a Canadian abroad or assist in repatriating the remains to Canada.
- Contact your next of kin in case of death.
- Request that local authorities investigate suspicious circumstances in the event of an alleged or apparent crime or death.

### Consular Officials DO NOT Provide the Following Services:

#### *When legal issues arise*

- Intervene in private legal matters.
- Provide legal advice.
- Obtain a criminal record check on your behalf.
- Post bail, pay fines or legal fees.
- Get you out of prison.
- Take possession of an abducted child.
- Enforce a Canadian custody agreement overseas or compel a country to decide a custody case.
- Investigate a crime or death.
- Ask local authorities to give preferential treatment to Canadians.

#### *When other issues arise*

- Make travel arrangements.
- Compensate or reimburse you for delayed or cancelled travel.
- Pay your hotel, medical, travel or other expenses.
- Store personal effects or search for lost items.
- Acquire local permits or licences on your behalf, including foreign visas or work permits.
- Assist with job hunting.
- Help you find accommodation.
- Accept mail on your behalf.
- Issue pension or social security benefits.
- Perform marriage ceremonies.
- Pay the burial, cremation or repatriation costs of a deceased Canadian.





## Emergency Consular Services

Emergency consular assistance is available 24 hours a day, seven days a week. Outside of office hours, your telephone call will automatically be transferred to a consular officer in Ottawa or you will be asked to leave a message for a return call. In either case, there will be a prompt response. If you leave a recorded message, make sure that it is clear and that you leave a complete telephone number or contact address.

From some countries, you can use a toll-free number to speak to a consular officer in Ottawa. In addition, you can make a collect call to Foreign Affairs and International Trade Canada in Ottawa at **613-996-8885** (where available).

In some locations where Canada does not have a local office, an Australian or British government office will provide you with emergency services. These and possibly other foreign government offices can also contact the nearest Canadian office on your behalf.

**Check the “List of Canadian Government Offices Abroad” section for information on how to contact the Canadian office(s) in the country you plan to visit.**

## BEFORE YOU GO

### Get Informed

Take time to learn about the political, cultural and economic environment of your destination. Learn at least a few key phrases in the country’s language. Even a modest command of the local language will go a long way.

Some countries experience ongoing wars, insurgencies or sporadic unrest. Find out if your destination is known to be dangerous. Consult our website for essential travel advice (see “Going Abroad?” on page 6).

### *Before you go abroad, we advise you to:*

- Learn the location of Government of Canada offices in the countries you plan to visit and carry the contact information with you (see page 23 or visit [www.voyage.gc.ca/alt/canoffices.asp](http://www.voyage.gc.ca/alt/canoffices.asp)).
- Provide family or friends with a travel itinerary and contact details, as well as the emergency number for Foreign Affairs and International Trade Canada (see page 37).

## Sign Up for Our Registration of Canadians Abroad Service

### Who should register?

All Canadians travelling or living abroad.

### Why register?

So that we can contact and assist you in an emergency abroad, such as a natural disaster or civil unrest, or to inform you about a family emergency at home.

### How do I register?

To register on-line, visit our website at:

[www.voyage.gc.ca](http://www.voyage.gc.ca)

You can also register by contacting a Canadian government office abroad.

### Will my information be shared with other parties?

Personal information obtained through registration is confidential and is used in accordance with the provisions of the Privacy Act.

### Where can I find out more?

Call **1-800-267-6788** or **613-944-6788** (in Canada), or contact the nearest Canadian government office abroad.



## GOING ABROAD?

BE PREPARED. EXPECT THE UNEXPECTED!



Connect with the world and keep posted on travel advice for more than 200 destinations.

- Our **Travel Reports and Warnings** offer information on safety and security, local laws and customs, entry requirements, health conditions and other important travel issues.
- Our **Current Issues** page features wide-ranging information on evolving situations of concern to Canadians abroad.
- Our daily e-mail **Travel Updates** alert you to changes in our Travel Reports and Current Issues.
- Our **Country Profiles** provide valuable resources, including maps, facts, statistics and social and cultural insights.

Wherever you go, wherever you are, visit:

→ [www.voyage.gc.ca](http://www.voyage.gc.ca)

### Your Passport

As a travel document, your passport is the only evidence of your Canadian citizenship and identity that is accepted in all countries. You and all family members should have a valid passport if you plan to travel outside Canada. Applications are available at [www.passportcanada.gc.ca](http://www.passportcanada.gc.ca) (the Passport Canada website), Passport Canada offices, postal outlets in Canada and Canadian government offices abroad.

### A Passport for Everyone

Canadian children must have their own passport. The practice of

adding a child's name to a parent's passport is no longer permitted.

Before you leave on your trip, **be sure to complete the "In case of accident or death notify" section** (page 4) in your passport. This information will help us quickly notify your family or friends if an emergency arises.

### Processing Time

Passport Canada is currently experiencing a sharp volume increase in passport applications. The normal processing period for in-person applications in Canada is 10 working days. The processing of mail-in

applications takes a minimum of 20 working days. So, plan to apply well before departure.

### Keep It Safe!

**Make photocopies of your passport's identification page and of your identification cards.** Keep the copies separate from the originals when travelling. For added security, leave a copy with a friend or relative at home. We also recommend that you carry a birth or citizenship certificate in addition to your Canadian passport. These simple steps may speed the replacement process if you lose your passport.

### Expiration Date

If your passport is due to expire within six months of your scheduled return to Canada, check with the destination country's embassy or consulate in Canada for its rules and restrictions regarding passport validity and expiration. Some countries will not let you enter if your passport is due to expire within six months of entry.

If you have any questions about passports, contact Passport Canada.

### Do You Need a Visa?

You need a visa to enter certain countries. Your travel agent or the country's embassy or consulate in Canada can advise you of the requirements (see our website for a list of foreign government offices accredited to Canada). **Apply for visas well in advance of your trip.**

Some countries will allow you to enter only if you can prove you will be leaving and have enough money to support yourself during your stay. Be prepared to show your return or onward ticket, a bank statement or any visas that demonstrate that you plan to visit another country.

### Travel with or by Children

If a person younger than 18 is travelling alone or with only one parent or another adult, we recommend that a consent letter be carried proving that the trip is permitted by the custodial parent (or both parents or the legal guardian, as the case may be).

Make sure you and/or the child carry proper identification, such as birth certificates, baptismal certificates, passports, citizenship cards, records of landing and certificates of Indian status. Identification could also include any documents, such as divorce papers or custody court orders, that might be required by the country you intend to visit. These documents will help prove your citizenship, residency and custodial rights when you return to Canada.





## Tips for Travelling with Children

- **Keep in mind that you will be travelling at your children's pace,** not your own.
- **All children require a valid Canadian passport** and supporting identification. Check with the embassy or consulate of each destination country regarding additional entry requirements.
- **It is strongly recommended that children travelling alone or with one parent carry a consent letter** for each trip abroad. It is advisable to have the consent letter certified, stamped or sealed by an official with the authority to administer an oath or solemn declaration, so that the validity of the letter will not be questioned. See [www.voyage.gc.ca/alt/letter.asp](http://www.voyage.gc.ca/alt/letter.asp) for a sample consent letter.
- **Seek advice from a lawyer** if a custody dispute might develop while the child is abroad. Custody arrangements in Canada may not be recognized in some countries. For details, see our publication *International Child Abductions: A Manual for Parents*.
- **Keep some form of identification in the child's pocket** in case you are separated.
- **Some airlines will escort and supervise an unaccompanied child** from check-in through arrival. Airlines require a parent or guardian to stay at the airport until the flight has departed. The person greeting the child at the destination must have appropriate identification and authorization.
- **Infants are required to sit in an approved child safety seat when travelling by air.** Carry a bottle or pacifier to make the child more comfortable and to equalize ear pressure.
- **Bring an adequate supply of baby products** and vital medications plus a doctor's note detailing their purposes.

8 For more information, see [www.voyage.gc.ca/alt/child.asp](http://www.voyage.gc.ca/alt/child.asp).

If you or your partner are travelling to another country with your child and there is a possibility that a custody dispute might develop, be sure to talk to a lawyer before the child leaves home. Our publication *International Child Abductions: A Manual for Parents* contains further information.

Your child custody arrangements in Canada may not be recognized in another country. In extreme cases, you or your child may not be allowed to leave that country. Check your status with that country's embassy or consulate in Canada before you travel. If you have custody questions, contact Foreign Affairs and International Trade Canada's Consular Case Management Division at **1-800-387-3124** (in Canada) or **613-943-1055**.

For further advice, see our fact sheet *Tips for Travelling with Children* on the facing page.

### TRAVEL TO THE UNITED STATES AND MEXICO

You should carry a valid Canadian passport for all visits to the United States and Mexico. The United States introduced new entry requirements on January 23, 2007. For detailed information, see "New U.S. Entry Requirements" on page 10 as well as our Country Travel Reports.



### Women Travelling Solo

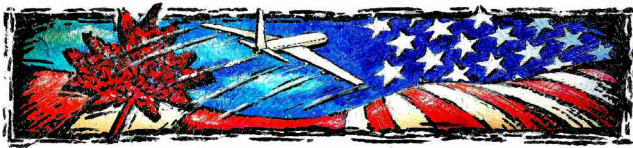
Our booklet entitled *Her Own Way: A Woman's Guide to Safe and Successful Travel* provides information especially for females, including those who travel alone.

### Travel with a Same-Sex Spouse

Although same-sex marriages are legal in Canada, they are not recognized in many countries. Attempting to enter as a same-sex married couple may result in refusal by local officials. In addition, homosexual activity is a criminal offence in certain countries. Consult our Country Travel Reports or the destination country's embassy or consulate in Canada for specific information.

### Dual Citizenship

Canadian law permits a Canadian to have more than one nationality. However, your Canadian citizenship may not be recognized in the country of your second citizenship, and authorities of that country may prevent Canada from providing you with consular assistance. This situation is especially likely if you do not



## New U.S. Entry Requirements

The Western Hemisphere Travel Initiative (WHTI) is a new U.S. law requiring all travellers, including Canadians, to carry a passport or other appropriate secure documentation when travelling to the United States.

- **Air Travel:** As of January 23, 2007, **Canadians entering or transiting** the United States by air must present a valid **Canadian passport** or **NEXUS card** (at kiosks at designated airports) to confirm their citizenship and identity.
- **Land and Sea Travel:** The same entry requirements for land and sea travel to the United States will come into effect at a later time. Canadians can continue to use such documents as their birth certificates and driver's licences to cross the Canada-U.S. border by land and sea until the WHTI is fully implemented.
- **Canadian Passport:** The Government of Canada continues to recommend that travellers carry a valid **Canadian passport** when visiting all destinations abroad, including the United States. A passport is the only universally accepted identification document, and it proves that you have a right to return to Canada.
- **NEXUS Card:** The **NEXUS** program is designed to expedite the border clearance process for low-risk, pre-approved travellers into Canada and the United States by air, land and sea. NEXUS members can use self-serve kiosks at designated airports, employ dedicated lanes at land borders and report by telephone at marine ports of entry. For details on NEXUS, visit [www.nexus.gc.ca](http://www.nexus.gc.ca) or call 1-866-NEXUS-26.

**For up-to-date information** on the WHTI and travel to the United States, visit [www.voyage.gc.ca](http://www.voyage.gc.ca) or [www.cbsa.gc.ca](http://www.cbsa.gc.ca).

use your Canadian passport to enter that country due to personal choice or legal requirements.

If you are considered a national of another country, you may be compelled to do military service, required to pay special taxes or subject to increased scrutiny by immigration and security officials.

To avoid unpleasant surprises, confirm whether you, your spouse or any other family member is a citizen of another country.

Where permitted by the laws of the country in question, the Government of Canada encourages Canadians to use their Canadian passport when travelling abroad and to present

themselves as Canadians to foreign authorities.

If you have questions or concerns regarding dual citizenship, contact the nearest Canadian government office or refer to our booklet *Dual Citizenship*.

### Persons with a Disability

Many countries do not have facilities to provide access to people in wheelchairs or make allowances for those with special hearing, visual or other requirements. Detailed information on international travel by disabled persons can be found under "Frequently Asked Questions" in the "Before You Go" section of our website.

### TRAVEL IN EUROPE

The member states of the European Union (not including the United Kingdom and Ireland), along with Norway and Iceland, make up the Schengen Area, which aims for common rules regarding visas, asylum rights and controls at external borders.

Controls remain in place at the borders of some Schengen countries: Bulgaria, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Poland, Romania, Slovakia and Slovenia.

In the Schengen Area, Canadian travellers do not need visas for short-term visits (up to 90 days),

but some countries require you to register with local authorities within three working days of your arrival. It is important to get your passport stamped when entering the Schengen Area. The absence of an entry stamp from the initial Schengen port of entry could create difficulties during subsequent encounters with local police or other authorities.

It is important to confirm up-to-date entry requirements with the embassy or high commission of each destination country before departure from Canada.



## Hurricane Season Travel Tips

The hurricane season extends from early June to late November. Mexico, Central America, the Caribbean and the east and Gulf coasts of the United States are the most threatened areas. If you plan to travel during hurricane season, we encourage you to:

- **Check our Travel Warnings page** at [www.voyage.gc.ca](http://www.voyage.gc.ca) to see if it is safe to travel to your destination.
- **Confirm travel arrangements** prior to departure and ensure that your travel insurance allows for trip cancellation or interruption in the event of a hurricane.
- **Ensure that detailed information is left with family or friends in Canada**, including the name of the tour operator, flight details, hotel name, location, room number and telephone numbers.
- **Ensure that page 4 of your passport is filled out properly** and leave copies of all travel documents with someone in Canada.
- **Register with the responsible Canadian government office** in the country you plan to visit (see page 5).
- **Monitor local news broadcasts and weather reports** carefully, follow the advice of local authorities and tour operators and know how to contact the nearest Canadian government office.
- **Obtain up-to-date weather forecasts** for the region from the National Hurricane Center at [www.nhc.noaa.gov](http://www.nhc.noaa.gov).
- **Visit the website of the Canadian Hurricane Centre** at [www.atl.ec.gc.ca/weather/hurricane](http://www.atl.ec.gc.ca/weather/hurricane) for recommendations on hurricane preparedness.
- **Carry contact details for our Emergency Operations Centre** (see page 37).

**For more information**, see the “Before You Go” and “Hurricane” sections of our website at [www.voyage.gc.ca](http://www.voyage.gc.ca).

## Getting Medical Advice

Provided by the Public Health Agency of Canada

The Public Health Agency of Canada strongly recommends that your travel plans include obtaining sound medical advice before you travel. Contact a travel medicine clinic or your physician **four to six weeks before departure** to determine your need for vaccinations, preventive medication and advice on precautions you can take to avoid disease while travelling.

### *Vaccination, Preventive Medication and Personal Protective Measures*

International travel can expose you to infectious diseases not frequently seen in Canada. Based on your current health status, immunization history and anticipated itinerary, a health-care provider can assess your individual health risks (called a “risk assessment”) and advise you on vaccination requirements, your need for preventive medication (e.g., for malaria) and personal protective measures. Ensure that your routine immunizations—tetanus, diphtheria, whooping cough (pertussis), polio, measles, mumps and rubella—are up-to-date. Proof of yellow fever vaccination may be required to enter some countries.

Seek a risk assessment **well in advance** of your departure date, as you may need vaccinations or preventive medication a month or two

beforehand. If you are travelling with infants or small children, you may need to arrange an alternative or accelerated childhood immunization schedule for them. For a list of travel medicine clinics in Canada, visit the Public Health Agency of Canada’s Travel Health website at [www.travelhealth.gc.ca](http://www.travelhealth.gc.ca).

### *AIDS*

Some countries require proof of HIV testing. Have the test conducted and obtain the results before your trip.

### *Medication*

If you take medication, be sure to pack an extra supply in case you are away for longer than expected. Carry a duplicate of your original prescription, listing both the generic and trade names of the product, in case your medication is lost or stolen. If you wear glasses or contact lenses, having the prescription will make it easier to replace them if needed.

**Do not try to save luggage space by combining medications into one container. Keep all medications in the original, labelled container to avoid customs problems.**





Some medications that are sold over the counter in Canada are illegal or require a prescription in other countries. Find out whether your medication is legally available in the country you plan to visit. For travel to some countries, it is advisable to obtain a note from your doctor, stating the medical reasons for your prescription and the recommended dosage.

If you need syringes for a medical condition, such as diabetes, it is important to take along an adequate supply. You should also carry a medical certificate that indicates the syringes are for medical use.

## Supplemental Health Insurance

Do not rely on your provincial health plan to cover costs if you get sick or are injured while abroad. At best, your health plan will cover only a portion of the bill. It is your responsibility to obtain and understand the terms of your supplementary travel insurance policy.

Some credit card companies offer their holders health and travel insurance. Do not assume that coverage is automatically included or that the card alone provides adequate coverage. Some companies charge an additional premium for travel coverage. Others require that you pay for your travel arrangements using that card. Verify the conditions, limitations and requirements before departure.

### **Be sure to ask whether your policy:**

- Has an in-house, worldwide emergency hotline you can call if you are in trouble. Find out whether it operates 24 hours a day, seven days a week; if the operators are multilingual; and whether nurses or physicians are on staff.
- Pays foreign hospital and related medical costs and, if so, whether it pays up front or expects you to pay and be reimbursed later.
- Provides for medical evacuation to Canada or the nearest location with appropriate medical care.
- Pays for a medical escort (doctor or nurse) to accompany you during evacuation. This service can cost as much as \$100,000 if it is not included.
- Covers pre-existing medical conditions. Notify your insurance company and get an agreement in writing that you are covered for such conditions. Otherwise, you could find your claim “null and void” under a pre-existing condition clause.
- Covers premature births and related neonatal care.
- Allows for cash advances if a doctor or hospital requires immediate payment.
- Pays for the preparation and return of your remains to Canada if you die while abroad. Otherwise, this service can cost as much as \$10,000.



**Carry details of your insurance with you.** Also, tell your travel agent, a friend or a relative at home and a travelling companion how to contact your insurer.

**Get a detailed invoice** from the doctor or hospital before you leave the country. There is nothing more frustrating than trying to get the proper paperwork from thousands of kilometres away. Always remember to **submit original receipts** for medical services or prescriptions received abroad. Most insurance companies will not accept copies or faxes. Keep a copy of the submitted documents for your files.

### **Extended Stay Abroad**

Your provincial health insurance plan will become invalid if you live outside the province beyond a certain length of time. This period varies by province. Personal medical insurance is available for those working, studying or living outside Canada for an extended period. Coverage is

available for both the contracted individual and dependants. These insurance plans consist of full accident and sickness coverage, including emergency medical evacuation and war risk. Many companies have changed their terms and conditions related to terrorist acts, war and civil unrest. Check with your insurer before you leave Canada.

### **Other Insurance**

You may also want to purchase a travel insurance package that includes flight cancellation, trip interruption and/or lost luggage coverage. Doing so can avoid major disruptions and additional costs. Again, check the terms and conditions of these policies.

### **Travelling by Car**

Keep in mind that each country has its own driving regulations. In some countries, a driver may be questioned and/or detained by police following even a minor accident. You may be required to obtain an International Driving Permit and/or additional insurance to drive a vehicle in another country. For further information, consult the Country Travel Reports on our website or the Canadian Automobile Association.





## Money Matters

Canadian currency and traveller's cheques are not always accepted. Before you leave Canada, consult a bank or foreign currency agent to find out the most appropriate currency to carry.

It is always a good idea to have a small amount of local currency on hand when you arrive, unless importing local currency is a crime. There may be restrictions on the amount of money you can take into or out of the destination country. Check currency regulations with your travel agent or the country's embassy or consulate in Canada.

Be aware that your debit or credit card may not be accepted abroad. Check with your bank for information on ATM services in other countries.

Before departure, make arrangements to obtain additional funds if needed. Foreign travel is often more expensive than expected.

## Canadian Taxation Status

If you are living, working or travelling abroad but maintain residential ties in Canada, you are usually considered a "factual resident" of Canada for taxation purposes. However, there may be other factors involved, so

review your situation with the Canada Revenue Agency (CRA) before you leave to avoid surprises. For details, see the CRA publication *Canadian Residents Abroad* (T4131).

## Avoiding Customs Difficulties

Before taking valuable items abroad, you can use a free identification service at any office of the Canada Border Services Agency (CBSA). For more information, see the CBSA pamphlet *I Declare*.

## Transport of Dangerous Goods

Passengers are not permitted to transport dangerous goods aboard aircraft in carry-on luggage, in checked baggage or on their person. Be especially aware of new restrictions on liquids, gels and aerosols packed in carry-on luggage. Only medicinal products, toiletry articles and alcoholic beverages (in retail packaging) are allowed. Their containers cannot exceed 100 ml and must fit in a single clear, closed, resealable plastic bag with a maximum capacity of one litre. Consult your airline or Transport Canada's website ([www.tc.gc.ca/air](http://www.tc.gc.ca/air)) to find out what you can and cannot take with you.



## ON THE ROAD

### Taking Precautions

The same rules apply abroad as at home, only more so. Foreigners are usually at greater risk than locals. In some countries, foreigners are specifically targeted. Be sure not to wander into unknown areas—find out how safe they are first. Do not pick up hitchhikers or cross borders with people you have just met. Watch your luggage and make sure it is locked. **Never take anything, even an envelope, across a border for someone else.**

Do not display large amounts of money or expensive jewellery in public. Use a money belt or a case with concealed sections for valuables.

Remember to telephone home, particularly if you have promised family members or friends that you will do so. We receive thousands of calls every year from worried family members or friends who have not received a promised call.

Keep a separate record of your traveller's cheques and credit cards. **Never carry your passport, travel tickets, identification documents, cash, credit cards and insurance papers together.** If you do so, you risk being left with no identification or funds in case of theft or loss.

Use the safety deposit box at your hotel. Never leave valuables in your room.



### Foreign Laws and Customs

When travelling or living in a foreign country, familiarize yourself with the way of life there. Respect that country's laws, religions, culture, class structure and economic conditions. Although you may not agree with some of the country's beliefs, remember that you are a visitor.

In many countries, appropriate attire for both sexes is very important and may even be legislated. Penalties for disobeying local laws can be severe.

Be especially respectful of temples, mosques, churches, synagogues and other religious sites. Many are off limits to foreigners or people who are not members of that faith. Ask permission before taking photographs of religious artifacts, buildings or local people.

Never take photographs of military facilities, a harbour where naval vessels are docked or industrial installations such as oil refineries. Your film and camera could be confiscated, and you could even come under suspicion of espionage.

## Illegal Drugs

Drug use and trafficking are prohibited in all countries, even though drugs may be readily available and openly used in some areas. Most countries impose heavy fines and long prison sentences for possession and trafficking. In some countries, possession of even small amounts of drugs carries a prison sentence. **Never take any parcel that is not yours across a border.**

Choose your travel companions wisely. Never cross a border with a hitchhiker or as a hitchhiker. Although you may not be carrying anything illegal, your companions may be. For details, consult the “Drugs and Travel” section of our website.

## Crime and Punishment

Thousands of Canadians are currently imprisoned abroad for a wide range of offences. The laws and customs of other countries can be very different from those in Canada, and ignorance is no defence when a crime is committed.

While in a foreign country, you are subject to its laws and regulations. **Your Canadian citizenship offers no immunity.**

Due to recent changes in Canadian law, Canadians may be prosecuted in Canadian courts for certain acts committed against significant cultural sites and objects outside Canada. In addition to foreign laws protecting

## LOST OR STOLEN PASSPORT

If your passport is lost or stolen while you are abroad, you should immediately report the incident to the local police. Make sure you get a copy of the police report or the report number. Then contact the nearest Government of Canada office. Before a new passport can be issued, you must complete an application form, produce documentary evidence of your Canadian citizenship (e.g., a birth or citizenship certificate), present new photographs, pay the required fee and complete a “Statutory Declaration Concerning a Lost, Stolen, Inaccessible or Destroyed Canadian Passport or Travel Document” (form PPT 203). If you subsequently find the missing passport, it must be returned to Passport Canada for inspection and destruction.

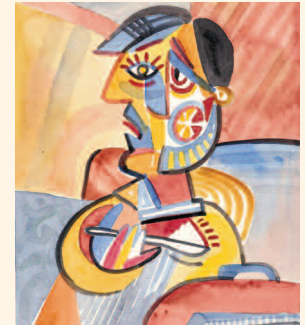


## Bad Trips Abroad

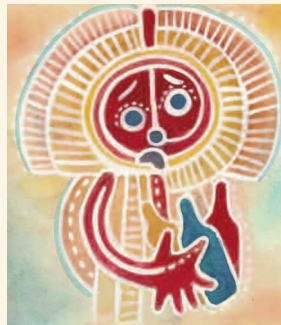
Get the facts about drugs and travel at [www.voyage.gc.ca](http://www.voyage.gc.ca)



**Sylvia, actress, arrested upon arrival in Singapore with 300 grams of crystal meth hidden in her shoes, now facing execution.**



**Nicolas, engineer, charged with cocaine possession in Spain, now serving five years behind bars.**



**Marie, librarian, duped into bringing wine home from Australia as a “gift” for a friend of a friend, serving 18 years in prison for smuggling liquid heroin.**



**Daniel, college student, caught with ecstasy during a police raid in Daytona Beach, sentenced to three years in a Florida jail.**

cultural heritage, Canadian law now prohibits the illegal export of cultural objects from certain countries, whether or not the object is brought to Canada. For more information, consult [www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel).

If you find yourself in trouble, Canadian consular officials abroad can provide a list of lawyers with the necessary expertise, contact your family and friends and ensure you receive fair treatment **according to the standards of that country**. They cannot, however, wield any influence to reduce your sentence or fine.

### Judicial Process

Never assume that the legal system of another country is the same as at home. “Innocent until proven guilty” is not a universal principle.

In certain countries, you may not have a right to legal representation or to a trial in your own language.

Some countries do not recognize or respect religious freedom; freedom of association, speech or the press; or equality of the sexes. For instance, guilt by association is often presumed, and you may be charged just for

### SEXUAL EXPLOITATION OF CHILDREN

Most countries vigorously enforce laws against the sexual exploitation of children. Canadians who are suspected of committing such acts at home or abroad can be charged under the Canadian Criminal Code (available at <http://laws.justice.gc.ca>). Those convicted face a penalty of up to 14 years' imprisonment. For more information, see the publication *Child Sex Tourism: It's a Crime* on our website.

being in the company of a person suspected or found guilty of a crime.

Even if you are an innocent bystander at a riot or demonstration, you may be considered a participant and be rounded up with those involved.

**If you do find yourself in legal trouble, contact the nearest Canadian government office at once.** If you cannot do so yourself, have someone else do it for you.

## COMING HOME

### Departure Tax

Some countries impose a departure tax or service fee at the airport or point of departure. Before leaving, make sure you set aside enough money in local funds to pay this tax. See the Country Travel Reports on our website for more information.

### Canadian Customs and Import Controls

If you have been away from Canada for 24 hours or more, you may bring back goods worth up to C\$50, not including alcohol and tobacco products, without paying duties or taxes. If the goods you bring in are worth more than C\$50 in total, you cannot claim this exemption. In this case, you have to pay **full duties on all goods** you bring in.

If you have been away from Canada for 48 hours or more, you may bring back goods worth up to C\$400 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as follows: up to 1.14 litres (40 oz.) of liquor or 1.5 litres (53 oz.) of wine, or a case of 24 bottles or cans of beer or ale, each containing 355 ml (12 oz.). As for tobacco, you may bring back up to 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams (7 oz.) of manufactured tobacco.

Tobacco products included in a personal exemption are still subject to a minimum duty unless they are marked “Canada-Duty Paid—Droit acquitté.”

If you have been away from Canada for seven days or more, you may bring back goods worth up to C\$750 without paying duties or taxes. These goods can include alcoholic beverages and tobacco products as described above. Note that provincial age restrictions apply to liquor and tobacco products.

When calculating the number of days you are absent, do not include the date you leave Canada, but do include the date you return.

If you have any questions about what you can bring home, call the Border Information Service Line of the Canada Border Services Agency (see page 38).

### Be Aware and Declare

You must declare all items purchased or acquired abroad, whether they are intended for yourself or as gifts, as well as goods bought at a Canadian or foreign duty-free store. Keep your original receipts for possible inspection.

The booklet *I Declare* (RC4044), published by the Canada Border Services Agency (CBSA), describes what you can and cannot bring back to Canada if you have been away for less than a year. After a stay abroad



of more than a year, there are special import provisions for household items and personal belongings. Information is contained in the CBSA brochure *Moving Back to Canada* (RC4105).

For information on importing a vehicle, contact the Canada Border Services Agency.

## Illegal Souvenirs

There are restrictions on bringing certain goods into Canada. If you are considering bringing back meat, eggs, dairy products, fresh fruits and vegetables, plants, animals or products made from their skins or feathers, contact the Canadian Food Inspection Agency (CFIA) beforehand for guidance—it could save you a lot of trouble. For accurate and timely information on import requirements, consult the CFIA Automated Import Reference System at <http://airs-sari.inspection.gc.ca>.

For information on importing weapons, contact the Canada Firearms Centre.

There are more than 30,000 species of wild animals and plants regulated

under the Convention on International Trade in Endangered Species of Wild Fauna and Flora (CITES). A violation of CITES could lead to seizure of your purchase, as well as a fine and/or prison term. Contact Environment Canada for details.

Also, be aware that it may be illegal to bring home cultural property, such as antiques or fossils, whose sale or export is banned or controlled by the country of origin. Strict penalties may be imposed, and cultural property may be confiscated and returned to the country of origin. For more information, contact Canadian Heritage or the embassy of the country you are visiting.

## Health Concerns

If you become sick or feel unwell after returning to Canada, you should see your doctor. Inform the doctor, without being asked, that you have been travelling or living outside Canada and where you have been. If you were ill while travelling, also see your doctor upon return and explain your travel history and any treatment you received.

## LIST OF CANADIAN GOVERNMENT OFFICES ABROAD

The following list identifies where to seek consular assistance in each country.

The telephone numbers in this list indicate the country code first and then the city/area code. The city/area codes (in parentheses) are those you should use when calling within the country where the office is located. If you are calling from another country, you may have to use a different city/area code. Also, when calling from one country to another, you must use the local code for international calls before the country and city/area codes of the number you wish to reach. For example, if you are calling overseas from Canada, you must press 011 before the country code. Calls to Bermuda, the Caribbean and the United States do not require a country code, but you must press 1 before the area code. If you are unable to contact an office overseas, please verify the codes with your telephone operator.

In some countries, you can use an international toll-free number to speak to a consular officer in Ottawa. This number may not work from all local telephone service providers, mobile phones or pay

Hours and days of operation vary at Canadian government offices abroad. Call the office concerned to check its hours. If you are unable to reach the office **in an emergency** or after hours, call **613-996-8885** (collect calls accepted) or dial the country's toll-free number (if provided below) to reach the Emergency Operations Centre in Ottawa.

phones. Also, a phone card, coins, tokens or an international long-distance fee may be required to complete the call.

Canada has agreements with several countries to provide consular services to each other's citizens at a number of locations around the world. In the following list, the  symbol indicates that an Australian government office delivers consular services to Canadians in that country.

*The information in this list is subject to change. Consult [www.voyage.gc.ca](http://www.voyage.gc.ca) for the most up-to-date list of Canadian government offices abroad, including postal and e-mail addresses.*



**Afghanistan**

Tel.: 93 (0) 799 742 800

**Albania**

Tel.: 355 (4) 257274, 257275

**Algeria**

Tel.: 213 (0) 70-08-30-00

**Andorra**

See Spain, Madrid

**Angola**

Tel.: 244 (222) 448-371, -377, -366

**Anguilla**See Barbados or call toll-free:  
1-888-949-9993**Antigua and Barbuda**See Barbados or call toll-free:  
1-888-949-9993**Argentina**

Tel.: 54 (11) 4808-1000

**Armenia**

Tel.: 374 (10) 56-79-90

**Aruba**

See Curaçao

**Australia****Canberra**

Tel.: 61 (2) 6270-4000

**Melbourne**

Tel.: 61 (3) 9653-9674

**Perth**

Tel.: 61 (8) 9322-7930

**Sydney**

Tel.: 61 (2) 9364-3000

Toll-free from Australia:

0011-800-2326-6831

**Austria**

Tel.: 43 (1) 531-38-3000

Toll-free: 00-800-2326-6831

**Azerbaijan**

See Turkey, Ankara

**Azores**

See Portugal, Ponta Delgada

**Bahamas**

Tel.: (242) 393-2123, -2124

Toll-free: 1-881-949-9993

**Bahrain**

Tel.: (973) 17 536270

Toll-free: 800-00-732

**Bangladesh**

Tel.: 880 (2) 988-7091/2/3/4/5/6/7

**Barbados**

Tel.: 1 (246) 429-3550

Toll-free: 1-888-949-9993

**Belarus**

See Poland

**Belgium****Anvers (Antwerpen)**

Tel.: 32 (03) 220-0211

**Brussels**

Tel.: 32 (02) 741-0611

Toll-free from Belgium:

00-800-2326-6831

**Belize**

Tel.: 501 223-1060

**Benin**

Tel.: 229 21-30-24-79

**Bermuda**See United States of America,  
New York, or call toll-free:

1-888-949-9993

**Bhutan**

Tel.: 975 (2) 322-109, 332-615

**Bolivia**Tel.: 591 (2) 241-5141, -5021,  
-4517**Bonaire**

See Curaçao

**Bosnia and Herzegovina**

Tel.: 387 (33) 222-033

**Botswana**

Tel.: 267 30-4411

**Brazil****Belo Horizonte**

Tel.: 55 (31) 3289-2030

**Brasília**

Tel.: 55 (61) 3424-5400

**Rio de Janeiro**

Tel.: 55 (21) 2543-3004

**São Paulo**

Tel.: 55 (11) 5509-4321

Toll-free from Brazil:

0-800-891-6614

**British Virgin Islands**

See Barbados

**Brunei Darussalam**

Tel.: 673 (2) 22-00-43

**Bulgaria**

Tel.: 359 (2) 969-9710

**Burkina Faso**

Tel.: 226 50-31-18-94

**Burma** 

Tel.: 95 (1) 251810

**Burundi**

Tel.: 257 24-58-98

**Cambodia**

Tel.: 855 (23) 213 470

**Cameroon****Douala**

Tel.: 237 343-2934

**Yaoundé**

Tel.: 237 223-2311

**Cape Verde**

See Senegal

**Cayman Islands**

Tel.: (345) 949-9400

Toll-free: 1-888-949-9993

**Central African Republic**

Tel.: 236 61-30-39

**Chad**

Tel.: 235 53-42-80

Tel. after hours:

235 27-30-27

## Chile

### *Antofagasta*

Tel.: 56 (55) 24-7652

### *Concepción*

Tel.: 56 (41) 36-9705

### *Santiago*

Tel.: 56 (2) 652-3800

Toll-free from Chile: 188-800-201-670

## China

### *Beijing*

Tel.: 86 (10) 6532-3536

### *Chongqing*

Tel.: 86 (23) 6373-8007

### *Guangzhou*

Tel.: 86 (20) 8666-0569

### *Hong Kong*

Tel.: 85 (2) 2810-4321

Toll-free: 001-800-2326-6831

### *Shanghai*

Tel.: 86 (21) 6279-8400

Toll-free from China (except Hong Kong): 10800-1400125, 00800-2326-6831

## Colombia

### *Bogotá*

Tel.: 57 (1) 657-9800

### *Cartagena*

Tel.: 57 (5) 665-5838

Toll-free from Colombia: 01-800-919-0114

## Comoros Islands

See Tanzania

## Congo (Brazzaville)

See Democratic Republic of Congo

## Congo (Kinshasa)

26 See Democratic Republic of Congo

## Cook Islands

See New Zealand

## Costa Rica

Tel.: 506 242-4400

Toll-free: 0-800-015-1161

## Côte d'Ivoire

Tel.: 225 20-30-07-00

## Croatia

Tel.: 385 (1) 488-1200, -1211

## Cuba

### *Guardalavaca*

Tel.: 53 (24) 30-320

### *Havana*

Tel.: 53 (7) 204 2516

### *Varadero*

Tel.: 53 (45) 61-2078

## Curaçao

Tel.: 599 (9) 466-1115

## Cyprus

Tel.: 357 (2) 2775-508

Toll-free: 8009-6082

## Czech Republic

Tel.: 420 27210-1800

## Democratic Republic of Congo

Tel.: (243) 895-0310, -0311, -0312

## Denmark

### *Copenhagen*

Tel.: 45 33 48 32 00

### *Nuuk (Greenland)*

Tel.: 299 31-16-47

## Djibouti

Tel.: 25 (3) 35-38-59, 35-59-50

## Dominica

See Barbados or call toll-free:

1-888-949-9993

## Dominican Republic

### *Puerto Plata*

Tel.: (809) 586-5761

### *Santo Domingo*

Tel.: (809) 685-1136

Toll-free: 1-200-0012

Toll-free from Dominican Republic:

1-888-156-3102

## East Timor

See Timor-Leste

## Ecuador

### *Guayaquil*

Tel.: 593 (4) 256-3580, 231-4561

### *Quito*

Tel.: 593 (2) 250-6162, 223-2114

## Egypt

Tel.: 20 (2) 791-8700

## El Salvador

Tel.: 503 2279-4655, -4657, -4659

## Equatorial Guinea

See Gabon

## Eritrea

Tel.: 291 (1) 18-64-90, 18-19-40

## Estonia

Tel.: 372 627 3310, -3311

## Ethiopia

Tel.: 251 (0) 11-371-3022

## Fiji

Tel.: 679 6722-400,

679 9924-999 (mobile)

## Finland

Tel.: 358 (9) 228-530

Toll-free: 990-800-2326-6831, from mobile phone: 800-2326-6831

## Former Yugoslav Republic of Macedonia (FYROM)

See Macedonia, former Yugoslav Republic of

## France

### *Lille*

Tel.: 33 3-20-14-05-78

### *Lyon*

Tel.: 33 4-72-77-64-07

### *Nice*

Tel.: 33 4-93-92-93-22

### *Paris*

Tel.: 33 1-44-43-29-00

### *Saint-Pierre et Miquelon*

Tel.: 508 41-55-10

### *Toulouse*

Tel.: 33 5-61-52-19-06

Toll-free from France:

00-800-2326-6831

## French Guiana

See France, Paris

## French Polynesia

Tel.: 689 46 88 06

## Gabon

Tel.: 241-44-29-65

## Gambia

See Senegal

## Georgia

See Turkey, Ankara

## Germany

### Berlin

Tel.: 49 (30) 20 31 20

### Düsseldorf

Tel.: 49 (211) 17 21 70

### Hamburg

Tel.: 49 (40) 46 00 27 0

### Munich

Tel.: 49 (89) 21 99 57 0

### Stuttgart

Tel.: 49 (711) 22 39 67 8

Toll-free from Germany:  
00-800-2326-6831

## Ghana

Tel.: 233 (21) 21-15-21, 22-85-55

## Great Britain

See United Kingdom

## Greece

### Athens

Tel.: 30 (210) 727-3400

### Thessaloniki

Tel.: 30 (2310) 256-350

## Greenland

See Denmark, Nuuk

## Grenada

See Barbados

## Guadeloupe

See Barbados

## Guam

See Micronesia

## Guatemala

Tel.: 502 2363-4348

## Guinea

See Senegal

## Guinea-Bissau

See Senegal

## Guyana

Tel.: 592 227-2081/2/3/4/5

## Haiti

Tel.: 509 249-9000

Tel. after hours: 509 558-0479

## Hawaii

See United States of America,  
Honolulu

## Holy See (Vatican City)

Tel.: 39 (06) 6830-7316,  
-7386, -7398

Toll-free: 00-800-2326-6831

## Honduras

Tel.: 504 232-4551

## Hong Kong

See China, Hong Kong

## Hungary

Tel.: 36 (1) 392-3360

## Iceland

Tel.: 354 575-6500

Toll-free: 800-8462

## India

### Chandigarh

Tel.: 91 (172) 505-0300

### Chennai

Tel.: 91 (44) 2833-0888

### Kolkata (formerly Calcutta)

Tel.: 91 (33) 2242-6820

### Mumbai (formerly Bombay)

Tel.: 91 (22) 6749-4444

### New Delhi

Tel.: 91 (11) 4178-2000, -2100

## Indonesia

### Denpasar (Bali)

Tel.: 62 (361) 283-011, -241

### Jakarta

Tel.: 62 (21) 2550-7800

Toll-free from Indonesia:  
008-800-105-171

## Iran

Tel.: 98 (21) 8152-0000

## Iraq

See Jordan

## Ireland

Tel.: 353 (1) 417-4100

Tel. after hours: 353 (1) 478-1476

Toll-free: 00-800-2326-6831

## Israel, the West Bank and Gaza

### Ramallah

Tel.: 972 (2) 297-8430

### Tel Aviv

Tel.: 972 (3) 636-3300

Toll-free from Israel, the West Bank  
and Gaza: 014-800-2326-6831

## Italy

### Naples

Tel.: 39 (081) 401-338

### Padova

Tel.: 39 (049) 876-4833

### Rome

Tel.: 39 (06) 85 444-2911

## Jamaica

### Kingston

Tel.: (876) 926-1500

### Montego Bay

Tel.: (876) 952-6198

## Japan

### Hiroshima

Tel.: 81 (82) 246-0057

### Nagoya

Tel.: 81 (52) 972-0450

### Sapporo

Tel.: 81 (11) 726-2863

### Tokyo

Tel.: 81 (3) 5412-6200

Toll-free from Japan: 001-010-800-  
2326-6831 (KDDI), 0041-010-800-  
2326-6831 (Nippon Telecom), 0061-  
010-800-2326-6831 (Cable &  
Wireless IDC)

## Jordan

Tel.: 962 (6) 520-3300

## Kazakhstan

Tel.: 7 (3272) 501151, 501153

## Kenya

Tel.: 254 (20) 366-3000

## Kiribati

Tel.: 686 21-184



**Korea**

See South Korea or North Korea

**Kosovo**

See Serbia

**Kuwait**

Tel.: 965 256-3025

**Kyrgyz Republic**

Tel.: 996 (312) 65-05-06

**Laos** 🇱🇦

Tel.: 856 (21) 413 600

**Latvia**

Tel.: 371 781-3945

Toll-free: 800-0171

**Lebanon**

Tel.: 961 (4) 713-900

**Lesotho**

Tel.: 266 (22) 316-555

**Liberia**

See Côte d'Ivoire

**Libya**

Tel.: 218 (21) 335-1633

**Liechtenstein**

See Switzerland, Bern

**Lithuania**

Tel.: 370 (5) 249-0950

Toll-free: 88-003-0022

**Luxembourg**

Tel.: 35 (2) 262-70-570

Toll-free: 800-23679

**Macao**

See China, Hong Kong

**Macedonia, former Yugoslav Republic of**

Tel.: 389 (2) 3225-630

**Madagascar**

Tel.: 261 (20) 22-425-59,

22-423-22

**Malawi**

Tel.: 265 (1) 645-441, 641-612

**Malaysia****Kuala Lumpur**

Tel.: 6 (03) 2718-3333

**Penang**

Tel.: 6 (04) 390-6000

**Maldives**

See Sri Lanka

**Mali**

Tel.: 223 221-2236

**Malta**

Tel.: 356 2552-3233

**Marshall Islands**

See Micronesia

**Martinique**

See Barbados

**Mauritania**

Tel.: 222 529 26 97/8

**Mauritius**

Tel.: 230 212-5500

**Mexico****Acapulco**

Tel.: 52 (744) 484-1305, 481-1349

**Cancún**

Tel.: 52 (998) 883-3360, -3361

**Guadalajara**

Tel.: 52 (33) 3671-4740

**Mazatlán**

Tel.: 52 (669) 913-7320

**Mexico City**

Tel.: 52 (55) 5724-7900, ext. 3322

Tel. after hours: 01-800-706-2900

**Monterrey**

Tel.: 52 (81) 8344-3200, -2753,  
-2906, -2961, 8345-9105, -9045

**Oaxaca**

Tel.: 52 (951) 513-3777

**Puerto Vallarta**

Tel.: 52 (322) 293-0098, -0099

**San José del Cabo**

Tel.: 52 (624) 142-4333

**Tijuana**

Tel.: 52 (664) 684-0461

Toll-free from Mexico:

001-800-514-0129

**Micronesia** 🇲🇫

Tel.: 691 320-5448

**Moldova**

See Romania

**Monaco**

Tel.: 377 97 70 62 42

**Mongolia**

Tel.: 976 (11) 328-285

**Montenegro**

See Serbia

**Montserrat**

See Barbados

**Morocco**

Tel.: 212 (37) 68 74 00

**Mozambique**

Tel.: 258 (21) 492-623

**Myanmar** 🇲🇲

See Burma

**Namibia**

Tel.: 264 (61) 251 254

**Nauru**

See Australia, Canberra

**Nepal**

Tel.: 977 (1) 4415-193, -389, -391,  
-861, 4426-885, 4425-669

**Netherlands**

Tel.: 31 (70) 311-1600

**Netherlands Antilles**

See Curaçao

**New Caledonia** 🇲🇫

Tel.: 687 272-414

**New Zealand**

Tel.: 64 (4) 473-9577

**Nicaragua**

Tel.: 505 (2) 68-0433, -3323

**Niger**

Tel.: 227 75-36-86, -87

## Nigeria

### **Abuja**

Tel.: 234 (9) 413-9910

### **Lagos**

Tel.: 234 (1) 262-2512, -2513, -2515

### **Port Harcourt**

Tel.: 234 (8) 461-0434, -1601

## Niue

See New Zealand

## North Korea \*

Tel.: 850 2-381-7908

\* *The Swedish Embassy provides services to Canadians in North Korea*

## Northern Marianas

See Micronesia

## Norway

### **Bergen**

Tel.: 47 55-29-71-30

### **Oslo**

Tel.: 47 22-99-53-00

Toll-free from Norway:

00-800-2326-6831

## Oman

Tel.: 968 24 788 890

## Pakistan

### **Islamabad**

Tel.: 92 (51) 208-6000

### **Karachi**

Tel.: 92 (21) 561-0685

### **Lahore**

Tel.: 92 (42) 578-1763, -1966

## Palau

See Micronesia

## Panama

Tel.: 507 264-9731, -7115

## Papua New Guinea

Tel.: 675 325-9333

## Paraguay

Tel.: 595 (21) 227-207

## Peru

Tel.: 51 (1) 444-4015

Toll-free: 0-800-50602

## Philippines

### **Cebu**

Tel.: 63 (32) 256-3320

### **Manila**

Tel.: 63 (2) 857-9000, -9001

Toll-free from the Philippines:

1-800-1-110-0226

## Poland

Tel.: 48 (22) 584-3100

Toll-free: 00-800-111-4319

## Portugal

### **Faro**

Tel.: 351 289-80-3757

### **Lisbon**

Tel.: 351 213-16-4600

### **Ponta Delgada (Azores)**

Tel.: 351 296-28-1488

Toll-free from Portugal: 800-819-826

## Puerto Rico

See United States of America,

Puerto Rico, or call toll-free:

1-866-600-0184

## Qatar

See Kuwait

## Romania

Tel.: 40 (21) 307-5000

## Russia

### **Moscow**

Tel.: 7 (495) 105-6000

### **Vladivostok**

Tel.: 7 (4232) 49-11-88

Toll-free from Russia:

810-800-201-41012

## Rwanda

Tel.: 250 (5) 73210

## Saint Kitts and Nevis

See Barbados or call toll-free:

1-888-949-9993

## Saint Lucia

See Barbados or call toll-free:

1-881-949-9993

## Saint Martin/Sint Maarten

Tel.: (599) 543-6261

Tel. after hours: (599) 520-5202

## Saint-Pierre et Miquelon

See France, Saint-Pierre et Miquelon

## Saint Vincent and the Grenadines

See Barbados or call toll-free:

1-881-949-9993

## Samoa

Tel.: 68 (5) 234-11, 236-13, 252-32

## San Marino

See Italy, Rome

## São Tomé and Príncipe

See Gabon

## Saudi Arabia

### **Jeddah**

Tel.: 966 (2) 653-0597, -0434

### **Riyadh**

Tel.: 966 (1) 488-2288

Toll-free from Saudi Arabia:

800-814-0139

## Senegal

Tel.: 221 889-47-00

## Serbia

Tel.: 381 (11) 306-3000

Tel. after hours: 381 (11) 306-3050

## Seychelles

See Tanzania

## Sierra Leone

See Côte d'Ivoire

## Singapore

Tel.: 65 6854-5900

Toll-free: 001-800-2326-6831

## Slovakia

Tel.: 421 (2) 5920-4031

## Slovenia

Tel.: 386 (1) 430-3570

## Solomon Islands

Tel.: 677 21561

## Somalia

See Kenya

## South Africa

### *Cape Town*

Tel.: 27 (21) 423-5240

### *Durban*

Tel.: 27 (31) 303-9695

### *Johannesburg*

Tel.: 27 (11) 442-3130

### *Pretoria*

Tel.: 27 (12) 422-3000

Toll-free from South Africa:  
0800-992-773

## South Korea

### *Busan*

Tel.: 82 (51) 204-5581

### *Seoul*

Tel.: 82 (2) 3783-6000

Toll-free from South Korea:  
001-800-2326-6831, 008-800-  
2326-6831, 002-800-2326-6831

## Spain

### *Barcelona*

Tel.: 34 (93) 204-2700

### *Madrid*

Tel.: 34 (91) 423-3250

### *Málaga*

Tel.: 34 (95) 222-3346

## Sri Lanka

Tel.: 94 (11) 522-6232 (5-CANADA),  
532-6232

## Sudan

Tel.: 249 (183) 56 36 70/72/73/74

## Suriname

Tel.: 59 (7) 424-527, -575

## Swaziland

34 See South Africa, Pretoria

## Sweden

### *Gothenburg*

Tel.: 46 (31) 707-4288

### *Malmö*

Tel.: 46 (40) 40 23 51

### *Stockholm*

Tel.: 46 (8) 453-3000

Toll-free from Sweden:  
00-800-2326-6831

## Switzerland

### *Berne*

Tel.: 41 (31) 357-3200

### *Geneva*

Tel.: 41 (22) 919-9200

Toll-free from Switzerland:  
00-800-2326-6831

## Syria

### *Aleppo*

Tel.: 963 (21) 268-4160

### *Damascus*

Tel.: 963 (11) 611-6692, -6851

## Tahiti

See New Caledonia

## Taiwan

Tel.: 886 (2) 2544-3000

Toll-free: 00-800-2326-6831

## Tajikistan

See Kazakhstan

## Tanzania

Tel.: 255 (22) 216-3300

## Thailand

### *Bangkok*

Tel.: 66 (2) 636-0540

## Chiang Mai

Tel.: 66 (53) 850-147, 242-292

Toll-free from Thailand:  
001-800-156-220-0142

## Timor-Leste (East Timor)

Tel.: 670 332-2111

## Togo

See Ghana

## Tonga

Tel.: 676 23-244

## Trinidad and Tobago

Tel.: 1 (868) 622-6232 (6-CANADA)

Toll-free: 1-800-387-3124

## Tunisia

Tel.: 216 71-104-000

## Turkey

### *Ankara*

Tel.: 90 (312) 409-2700

### *Istanbul*

Tel.: 90 (212) 251-9838

Toll-free from Turkey:  
00800-14-220-0149

## Turkmenistan

See Turkey, Ankara

## Turks and Caicos Islands

See Jamaica, Kingston

## Tuvalu

See New Zealand

## Uganda

Tel.: 256 (41) 258-141,  
256 (31) 260-511

## Ukraine

### *Kyiv*

Tel.: 380 (44) 590-3100

### *Lviv*

Tel.: 380 (322) 97-1772

## United Arab Emirates

### *Abu Dhabi*

Tel.: 971 (2) 694-0300

### *Dubai*

Tel.: 971 (4) 314-5555

Toll-free from UAE: 800-014-0145

## United Kingdom

### *Belfast*

Tel.: 44 (2891) 272060

### *Birmingham*

Tel.: 44 (121) 236-6474

### *Cardiff*

Tel.: 44 (0) 2920-449635

### *Edinburgh*

Tel.: 44 (131) 473 6320

### *London*

Tel.: 44 (20) 7258-6600

Toll-free from United Kingdom:  
00-800-2326-6831

## United States of America

### *Atlanta*

Tel.: (404) 532-2000

### *Boston*

Tel.: (617) 262-3760

### *Buffalo*

Tel.: (716) 858-9500

### *Chicago*

Tel.: (312) 616-1860

### *Dallas*

Tel.: (214) 922-9806

### *Denver*

Tel.: (303) 626-0640

## **Detroit**

Tel.: (313) 446-4747

## **Honolulu, Hawaii**

Tel.: (808) 524-5050, -5054

## **Los Angeles**

Tel.: (213) 346-2700

## **Miami**

Tel.: (305) 579-1600

## **Minneapolis**

Tel.: (612) 333-4641

## **New York**

Tel.: (212) 596-1628

## **Puerto Rico**

Tel.: (787) 759-6629

Toll-free: 1-866-600-0184

## **San Diego**

Tel.: (619) 615-4286

## **San Francisco**

Tel.: (415) 834-3180

## **Seattle**

Tel.: (206) 443-1777

## **Washington**

Tel.: (202) 682-1740

Toll-free from USA (except Puerto Rico and Hawaii): 1-888-949-9993

## **Uruguay**

Tel.: 598 (2) 902-2030

## **Uzbekistan**

Tel.: 998 (71) 362-9205

## **Vanuatu**

Tel.: 678 22-777

## **Vatican**

See Holy See

## **Venezuela**

### **Caracas**

Tel.: 58 (212) 600-3000,  
-3042, -3043

### **Isla de Margarita**

Tel.: 58 (295) 264-1684

## **Vietnam**

### **Hanoi**

Tel.: 84 (4) 734-5000

### **Ho Chi Minh City**

Tel.: 84 (8) 827-9899

## **Virgin Islands (U.K.)**

See Barbados

## **Virgin Islands (U.S.)**

See United States of America, Miami

## **West Bank and Gaza Strip**

See Israel, the West Bank and Gaza

## **West Indies Associated States**

See Barbados

## **Yemen**

Tel.: 967 (1) 41 60 00

## **Yugoslavia, Federal Republic of**

See Serbia

## **Zambia**

Tel.: 260 (1) 25 08 33

## **Zimbabwe**

Tel.: 263 (4) 252-181/2/3/4/5

## **FOR MORE INFORMATION**

### **Foreign Affairs and International Trade Canada Consular Affairs Bureau**

[www.voyage.gc.ca](http://www.voyage.gc.ca)

125 Sussex Drive  
Ottawa ON K1A 0G2

#### **General**

Tel.: 1-800-267-6788 (in Canada

and the U.S.) or 613-944-6788

TTY: 1-800-394-3472 (in Canada

and the U.S.) or 613-944-1310

E-mail: [voyage@international.gc.ca](mailto:voyage@international.gc.ca)

#### **Emergencies**

Tel.: 613-996-8885

(call collect from abroad)

E-mail: [sos@international.gc.ca](mailto:sos@international.gc.ca)

#### **Drugs and Travel Information Program**

[www.voyage.gc.ca/main/drugs\\_  
menu-en.asp](http://www.voyage.gc.ca/main/drugs_menu-en.asp)

#### **PUBLICATIONS (FREE)**

Access our smart-travel publications at [www.voyage.gc.ca](http://www.voyage.gc.ca) or order them by calling 1-800-267-8376 (in Canada) or 613-944-4000.

#### **COUNTRY TRAVEL REPORTS (FREE)**

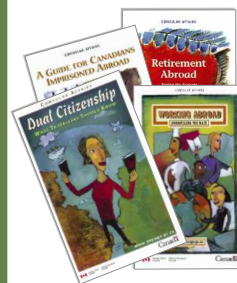
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#### **Diplomatic Offices**

Canadian government offices abroad: [www.voyage.gc.ca/  
alt/canoffices.asp](http://www.voyage.gc.ca/alt/canoffices.asp)

Foreign government offices accredited to Canada: [www.voyage.gc.ca/alt/  
representatives.asp](http://www.voyage.gc.ca/alt/representatives.asp)

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## Canada Border Services Agency

www.cbsa.gc.ca

### Border Information Service Line

Tel.: 1-800-461-9999 (in Canada) or 204-983-3500 or 506-636-5064

### PUBLICATIONS (FREE)

- *Crossing the Border with \$10,000 or More?* (RC4321)
- *I Declare* (RC4044)
- *Importing a Firearm or Weapon into Canada* (RC4227)
- *Importing a Vehicle into Canada* (RC4140)
- *Moving Back to Canada* (RC4105)

### TO ACCESS OR ORDER:

Consult [www.cbsa.gc.ca/forms](http://www.cbsa.gc.ca/forms), call 1-800-959-2221 (in Canada and the U.S.) or contact your local CBSA office.

## Canada Firearms Centre

www.cfc-cafc.gc.ca

Tel.: 1-800-731-4000

E-mail: [cfc-cafc@cfc-cafc.gc.ca](mailto:cfc-cafc@cfc-cafc.gc.ca)

## Canada Revenue Agency

www.cra.gc.ca

### International Tax Services Office

Tel.: 1-800-267-5177 (in Canada and the U.S.) or 613-952-3741

### Non-Resident Withholding Accounts

Tel.: 1-800-267-3395 (in Canada and the U.S.) or 613-952-2344  
Collect calls are accepted.

### Problem Resolution Program

Tel.: 1-800-661-4985 (in Canada and the U.S.)

### PUBLICATION (FREE)

- *Canadian Residents Abroad* (T4131)

### TO ACCESS OR ORDER:

Consult [www.cra.gc.ca](http://www.cra.gc.ca) or call 1-800-959-2221 (in Canada and the U.S.) or 613-952-3741.

## Canadian Automobile Association

www.caa.ca

## Canadian Food Inspection Agency

www.inspection.gc.ca

Tel.: 1-800-442-2342

### Import Service Centres (ISC)

Eastern ISC 1-877-493-0468

Central ISC 1-800-835-4486

Western ISC 1-888-732-6222



## Canadian Heritage

[www.canadianheritage.gc.ca/travel](http://www.canadianheritage.gc.ca/travel)

### Movable Cultural Property Program

Tel.: 1-866-999-2494 or 819-997-7761

## Canadian HIV/AIDS Information Centre

(Canadian Public Health Association)

[www.aidsida.cpha.ca](http://www.aidsida.cpha.ca)

### PUBLICATION (\$ FOR MANY COPIES)

- *Basic Facts About HIV and AIDS*

### TO ORDER:

Tel.: 1-877-999-7740

E-mail: [aidsida@cpha.ca](mailto:aidsida@cpha.ca)

## Canadian Institute of Travel Counsellors

[www.citc.ca](http://www.citc.ca)

### PUBLICATIONS (\$)

- *Scam Watch, vol. 1 (Defining Travel Common Sense)*
- *Scam Watch, vol. 2 (Son of Scam)*

### TO ORDER:

Tel.: 1-800-589-5776 or 416-484-4450

E-mail: [info@citc.ca](mailto:info@citc.ca)

## Canadian Public Health Association

[www.cpha.ca](http://www.cpha.ca)

### PUBLICATIONS (\$)

- *Don't Drink the Water: The Complete Traveller's Guide to Staying Healthy in Warm Climates*
- *International Travel and Health*
- *Travel Immunization Record*

### TO ORDER:

Tel.: 613-725-3769

Fax: 613-725-9826

E-mail: [info@cpha.ca](mailto:info@cpha.ca)

## Canadian Society for International Health

[www.csih.org](http://www.csih.org)

### List of Travel Clinics

E-mail: [csih@csih.org](mailto:csih@csih.org)

Tel.: 613-241-5785

## Canadian Transportation Agency

[www.cta.gc.ca](http://www.cta.gc.ca)

### PUBLICATION (FREE)

- *A Guide for Persons with Disabilities: Taking Charge of the Air Travel Experience*

### TO ACCESS OR ORDER:

Consult [www.cta.gc.ca](http://www.cta.gc.ca) or call 1-888-222-2592;

TTY 1-800-669-5575.

## Citizenship and Immigration Canada

[www.cic.gc.ca](http://www.cic.gc.ca)

### CIC Call Centre

Tel.: 1-888-242-2100 (in Canada)  
TTY: 1-888-576-8502 (in Canada,  
from 8 a.m. to 4 p.m. Eastern Time)

## Environment Canada—CITES

[www.cites.ec.gc.ca](http://www.cites.ec.gc.ca)

Tel.: 1-800-668-6767 or  
819-997-1840  
Fax: 819-953-6283

## Passport Canada

[www.passportcanada.gc.ca](http://www.passportcanada.gc.ca)

### Passports, certificates of identity and travel documents

Tel.: 1-800-567-6868 (in Canada  
and the U.S.)  
TTY: 1-866-255-7655

## Public Health Agency of Canada

(Travel Medicine Program)  
[www.travelhealth.gc.ca](http://www.travelhealth.gc.ca)

## Transport Canada

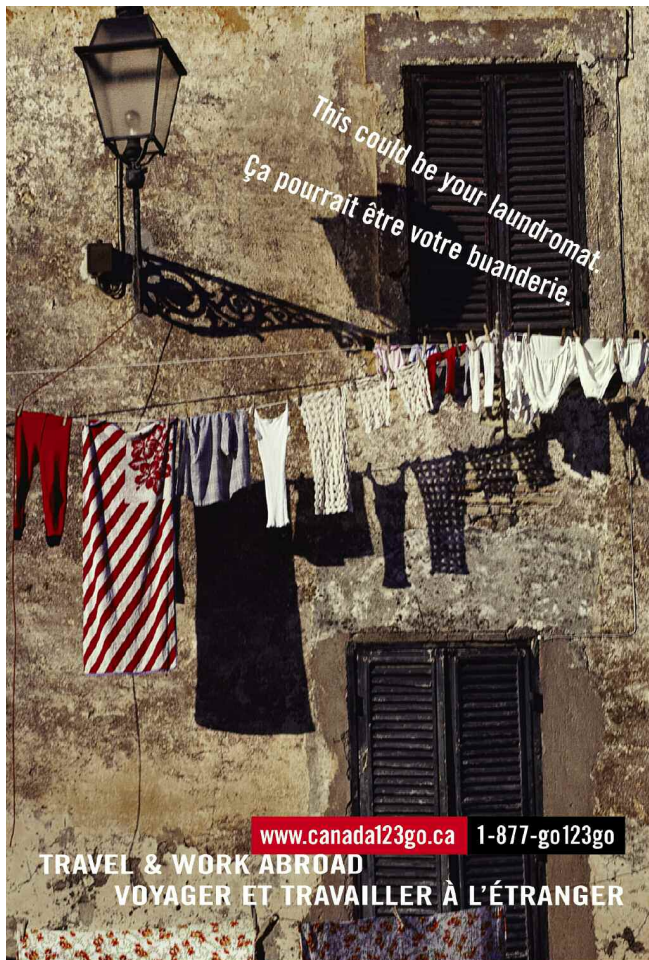
[www.tc.gc.ca](http://www.tc.gc.ca)

### Access to Travel

[www.accesstotravel.gc.ca](http://www.accesstotravel.gc.ca)

### Transport of dangerous goods

[www.tc.gc.ca/air](http://www.tc.gc.ca/air)



[www.canada123go.ca](http://www.canada123go.ca) 1-877-go123go

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Canada

# Traveller's Checklist



Help ensure a safe and problem-free trip by taking these steps *before* leaving Canada:



- Pack a copy of *Bon Voyage, But...* and a copy of the Country Travel Report for your destination (see [www.voyage.gc.ca](http://www.voyage.gc.ca)).

- Carry a passport that is valid well beyond the date of your anticipated return to Canada; keep a copy of the identification page separate from the original.

- Plan your itinerary and budget.



- Arrange for health and travel insurance.

- Leave copies of your passport identification page, itinerary and insurance policy with friends or family.

- Obtain any required visas well in advance.

- Check whether dual citizenship is an issue for you.



- If travelling with children, carry documentation proving your right to accompany them (consent letter, court order).

- Take care of health needs: vaccinations, prescriptions, medical certificates, supplies, extra eyeglasses.



- Obtain an International Driving Permit, if required.

- Register online with a Canadian government office abroad, if needed.

- Anticipate financial needs: local currency, traveller's cheques, departure tax.

- Prepare for your flight by carefully attending to luggage, documentation and airport security.



- While abroad, keep receipts for purchases and make special arrangements for food, plants and animals brought back to Canada.

