

CORPORATE OVERVIEW

VIA Rail Canada operates Canada's national passenger rail service on behalf of the Government of Canada. An independent Crown Corporation established in 1977, our mission is to provide Canadians with a safe, efficient and environmentally responsible passenger service. We fulfill this mission by delivering quality service to our customers by maximizing revenues, controlling costs, and by building on the market strengths of passenger rail — one of the safest, most reliable and environmentally sustainable modes of transportation available.

OUR VISION

To be the Canadian leader in service excellence in passenger transportation.

OUR MISSION

Working together to consistently deliver safe, efficient and environmentally responsible services for travellers in Canada.

OUR VALUES

Innovation: A Customer-Focused Business — exceeding the needs of our customers, delivering quality service and investing for responsible growth.

Respect: A Responsible Company — working together to build positive, respectful relationships with all VIA stakeholders.

Relevancy: A Relevant Public Service — working with the public, the business community and governments to provide a cost-effective and environmentally-responsible national passenger transportation system.

OUR SERVICES, COAST TO COAST

We operate more than 480 trains weekly on 13,000 kilometres of track, connecting over 450 Canadian communities. With approximately 3,000 employees, VIA carried almost 4 million passengers over 851 million passenger-miles in 2004.

In *Western Canada*, VIA provides year-round, all-weather intercity transportation including service to remote communities and the legendary Western transcontinental train the *Canadian*[®], with service thrice-weekly between Toronto and Vancouver.

In the *Quebec City — Windsor corridor*, VIA's trains provide intercity passengers with fast, convenient, comfortable and affordable service, downtown-to-downtown between Canada's largest business centres.

In *Atlantic Canada*, the *Ocean*[™] runs six times a week between Montreal and Halifax, offering its friendly *Easterly*[™] service. The *Chaleur*[™] makes three trips each week from Montreal through the Gaspé Peninsula.

In *rural and remote areas*, VIA operates services designated by the government to meet regional transportation needs.