



The Business Intelligence Solution

Under the Shared Travel Services Initiative (STSI), the contract for the delivery of government travel services has been awarded to a new supplier, Accenture, and its team of subcontractors American Express, Concur Technologies and Bell Canada. Collectively, the services provided by the new contractor will be known as Travel AcXess Voyage.

When Travel AcXess Voyage is fully implemented, employees will benefit from an automated and integrated travel experience – from start to finish. The entire suite of new services – from the full-service travel agency to the on-line booking tool, government travel card, and eventually automated authorization and expense claims processes – will provide the information to help capture business intelligence and help the Government of Canada better manage travel processes and travel spending.

Travel AcXess Voyage will collect, extract, and deliver information from multiple databases through the American Express @ Work[®] program and the expense claims management tool. The collected information will be available to departments and will allow travel managers, executives, and financial personnel unprecedented access to a full range of travel information and reports, providing them with the right information, at the right time, and in the right place to help them to make better business decisions.

Benefits of the new business intelligence solution

Financial savings for departments

- **Simplified audit process** – A simpler process results in reduced administrative costs;
- **More information on trends and patterns** – Better understanding of travel trends and spending, which results in sound decision-making by managers and departments.

Greater insight into travel spending

- **Gain greater control of business travel expenses** – Comprehensive, Web-based reports provide fast, up-to-date records of who is spending what and where, helping the Government pursue the best value for the travel dollar;
- **Use data to negotiate better supplier discounts** – Travel AcXess Voyage will allow the Government of Canada to review vendor reports for practical information needed to negotiate volume discounts;



- **View important data before travel occurs** – By reviewing pre-trip data, the Government of Canada can take action to change out-of-policy bookings before extra costs are incurred;
- **Benchmarking your travel spending** – Travel AcXess Voyage will allow you to compare your department's travel spending to the overall government travel program.

Better information sharing

- **Distribute documents quickly and easily** – Standard reports can be downloaded and e-mailed for further action;
- **Incorporate travel data into reports and custom software applications** – Travel AcXess Voyage provides the capability for travel data and reports to be easily exported into different file formats.

Your privacy is protected

The Travel AcXess Voyage solution incorporates safeguards to ensure that employee information is not compromised. The collection, use, disclosure, retention and disposal of this information will be managed in a way that takes into account the Government of Canada's *Employee Privacy Code* principles of confidentiality, accuracy and relevance.

About the STSI

The Shared Travel Services Initiative is a Government of Canada initiative jointly led by Public Works and Government Services Canada and the Treasury Board of Canada Secretariat.

More information on the STSI and Travel AcXess Voyage is available at <http://gtmo.gc.ca>.