

**GOVERNMENT OF SASKATCHEWAN FRENCH-LANGUAGE SERVICES STRATEGIC PLAN
2005-06 TO 2008-09**

PREAMBLE

I. Introduction

Saskatchewan is proud to present its first French-language Services Strategic Plan. The general objective of the plan is to enhance the delivery of French-language services in sectors important to Saskatchewan's Francophone community, as defined in the 2005-2006 Government Relations Strategic Plan. The French-language Services Strategic Plan focuses on six activity sectors to which the province plans to devote its energy over the period from 2005-2006 to 2008-2009:

- French-language Services Policy and guidelines,
- Saskatchewan Legislative Assembly,
- Department of Justice
- Communication,
- Service development and delivery,
- Consultation.

The plan outlines the strategies, results and performance indicators for these six priority sectors.

II. General Direction

The general objective of the plan, which is to enhance Saskatchewan's ability and means of offering French-language services in support of the development and vitality of its Francophone community, will be achieved, due to an increase in funding under the current agreement. It will be used to implement the objectives targeted in the Government of Saskatchewan French-language Services Policy: communication, service development and delivery, and consultation. It is a logical and realistic plan that respects the province's social, economic and cultural reality. It reflects the desire and importance of the Canadian and Saskatchewan governments to work together.

III. Objectives

There are four secondary objectives associated with Saskatchewan's French-language Services Strategic Plan:

- To provide government departments, Crown corporations and agencies with the means and structures they need to enhance their French-language services,
- To promote Canada's linguistic duality by enhancing contributions from the Francophone community and by providing it with greater provincial and national visibility,
- To work together with the Government of Canada and the other provincial/territorial governments to provide mutual assistance in order to more effectively contribute to the development and vitality of the Canadian Francophone community,

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- To consult the Francophone community on an ongoing basis to ensure existing services meet the priority needs identified by the community.

IV. Priorities and Implementation Strategy

The priority areas associated with the six activity sectors of the strategic plan are intended to support the implementation of the Government of Saskatchewan French-language Services Policy:

- Establishment of guidelines to support the implementation of the Policy;
- Willingness to increase and enhance French-language services within the Legislative Assembly;
- Support of Department of Justice efforts to offer French-language services in sectors other than Court Services (such as family justice, civil justice, mediation and others);
- Increased communication in French – correspondance, promotion of services, visibility of the Francophone community, availability of French forms, promotion of linguistic duality, public notices and signs;
- Incorporation of a French-language component in new government programs, in particular programs that are directly related to the Francophone community priority sectors;
- Development of a French-language component to existing programs that are directly related to the Francophone community priority sectors;
- Active offer of existing services in French;
- Establishment of an efficient, effective mechanism to increase the active offer of French-language programs in a structure that creates a comfort zone for the Francophone community;
- Appointment by the government and its bodies of French-speaking individuals to government agencies, boards and commissions;
- Support government departments, Crown corporations and agencies who are required to establish structured mechanisms for consultation with Francophone community organizations;
- Collaboration with federal and provincial/territorial governments.

V. Community Consultation

Throughout the process of developing the 2005-2009 strategic plan, the Joint Provincial Government - Francophone Community Liaison Committee on French-language Services (Joint Liaison Committee) is the mechanism to be used in consulting the community. The Committee, composed of five representatives from the Francophone community and five representatives from the provincial government, met four times to review the various elements of the plan, analyze them and recommend changes. Other, less formal consultations took place during meetings of the Justice-AJEFS French-language Court Services Committee, the Joint Learning / Fransaskois Community Committee (post-secondary services),

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the Immigration-ACF working committee, and during meetings between the Department of Health and the Réseau santé en français de la Saskatchewan (RSFS) [Saskatchewan French Health Services Network], etc.

In addition to the above consultations, many government departments, Crown corporations and agencies were consulted on several occasions on the strategies, results and performance indicators of the strategic plan.

VI. Evaluation of anticipated results

To accomplish this important element of its strategic plan, Saskatchewan will confirm the level of success for the performance indicators that have been retained. The following measures will be used:

- Studies of existing French-language programs and services;
- Surveys of government departments, Crown corporations and agencies to learn what French-language programs and services are being offered;
- Review of annual reports on French-language services;
- Surveys of members of the Francophone community to determine their awareness of French-language government programs;
- Consultations with Francophone community sectoral organizations;
- Participation of the Joint Liaison Committee in the evaluation process.

VII. Conclusion

During the next four years, Saskatchewan will work to implement its French-language Services Policy, thus enhancing the delivery of French-language services in sectors important to Saskatchewan's Francophone community. To do that, it will work together with the Government of Canada to reach its ambitious goals, which, once they have been met, will ensure the development and vitality of the Francophone community and thus contribute to the promotion of Canada's linguistic duality.

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General Objective – Enhance the delivery of French-language services in sectors important to Saskatchewan’s Francophone community (*Government Relations Strategic Plan, Objective 1, 2005-2006*)

Priority Area A: Strategic Infrastructure				
Provincial Activity Sector	Strategies	Results	Performance Indicators	Annual Provincial and Federal Contributions
1. French-language Services Policy and guidelines	➤ Implement the Government of Saskatchewan French-language Services Policy within the framework of the Federal Action Plan for Official Languages and the Canada-Saskatchewan Agreement on French-language Services.	<ul style="list-style-type: none"> ➤ Guidelines and a timeframe are established for the implementation of the Government of Saskatchewan French-language Services Policy. ➤ Government departments, Crown corporations and agencies implement projects pursuant to the three service goals outlined in the Policy: communication, service development and delivery and consultation. 	➤ Number of departments, Crown corporations and agencies who understand and adhere to the Policy and its guidelines and who develop an internal implementation plan.	<u>2005-06</u> Federal: \$115,000 Provincial: \$115,000 (\$230,000)
				<u>2006-07</u> Federal: \$145,000 Provincial: \$145,000 (\$290,000)
				<u>2007-08</u> Federal: \$165,000 Provincial: \$165,000 (\$330,000)
				<u>2008-09</u> Federal: \$175,000 Provincial: \$175,000 (\$350,000)

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Priority Area A: Strategic Infrastructure				
Provincial Activity Sector	Strategies	Results	Performance Indicators	Annual Provincial and Federal Contributions
2. Legislative Assembly	➤ Development and implementation of a long-term plan to support and increase the use of French within the Legislative Assembly.	<ul style="list-style-type: none"> ➤ The Legislative Assembly has a long-term plan to support and increase the use of the French language within its structure. ➤ An environment which supports the use of French in the Legislative Assembly has been created. 	<ul style="list-style-type: none"> ➤ Number and nature of actions taken to implement the long-term plan established by the Legislative Assembly. ➤ Level of satisfaction of the Francophone community with use of French in Legislative Assembly. 	<u>2005-06</u> Federal: \$30,000 Provincial: \$30,000 (\$60,000)
				<u>2006-07</u> Federal: \$40,000 Provincial: \$40,000 (\$80,000)
				<u>2007-08</u> Federal: \$45,000 Provincial: \$45,000 (\$90,000)
				<u>2008-09</u> Federal: \$50,000 Provincial: \$50,000 (\$100,000)

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Priority Area A: Strategic Infrastructure				
Provincial Activity Sector	Strategies	Results	Performance Indicators	Annual Provincial and Federal Contributions
3. Justice	➤ Enhance French-language services in various divisions of the Department of Justice (i.e. family justice, criminal justice, civil/corporate justice).	➤ The Department of Justice offers French-language court services.	➤ Number of French-language court services offered by various divisions of the Department of Justice	<u>2005-06</u>
				Federal: \$100,000 Provincial: \$100,000 (\$200,000)
				<u>2006-07</u>
				Federal: \$110,000 Provincial: \$110,000 (\$220,000)
				<u>2007-08</u>
Federal: \$120,000 Provincial: \$120,000 (\$240,000)				
<u>2008-09</u>				
Federal: \$130,000 Provincial: \$130,000 (\$260,000)				

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Priority Area B: Service Planning and Delivery				
Provincial Activity Sector	Strategies	Results	Performance Indicators	Annual Provincial and Federal Contributions
1. Communication	<ul style="list-style-type: none"> ➤ Correspond and communicate with individuals and groups in French when requested. ➤ Provide public information materials, forms, public notices and signs in French. 	<ul style="list-style-type: none"> ➤ The Government of Saskatchewan is providing French-language services to the French-speaking public. ➤ The Francophone community is better informed of government services in French through the media (print, electronic, radio and television). 	<ul style="list-style-type: none"> ➤ Number of French-language services. ➤ Canada-Saskatchewan Bilingual Service Center is established. ➤ Level of satisfaction of the Francophone community with government services and information provided in French. 	<u>2005-06</u> Federal: \$140,000 Provincial: \$140,000 (\$280,000)
				<u>2006-07</u> Federal: \$150,000 Provincial: \$150,000 (\$300,000)
				<u>2007-08</u> Federal: \$160,000 Provincial: \$160,000 (\$320,000)
				<u>2008-09</u> Federal: \$170,000 Provincial: \$170,000 (\$340,000)

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Priority Area B: Service Planning and Delivery				
Provincial Activity Sector	Strategies	Results	Performance Indicators	Annual Provincial and Federal Contributions
2. Service Development and Delivery	<ul style="list-style-type: none"> ➤ Where appropriate, incorporate a French-language services component when new government programs and services are being developed and implemented. ➤ Where appropriate, incorporate a French-language component to existing programs and services. 	<ul style="list-style-type: none"> ➤ Programs and services incorporating French-language components are developed and offered. 	<ul style="list-style-type: none"> ➤ Number of French-language programs and services developed and delivered. 	<u>2005-06</u> Federal: \$105,000 Provincial: \$105,000 (\$210,000)
				<u>2006-07</u> Federal: \$145,000 Provincial: \$145,000 (\$290,000)
				<u>2007-08</u> Federal: \$180,000 Provincial: \$180,000 (\$360,000)
				<u>2008-09</u> Federal: \$205,000 Provincial: \$205,000 (\$410,000)

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Priority Area B: Service Planning and Delivery				
Provincial Activity Sector	Strategies	Results	Performance Indicators	Annual Provincial and Federal Contributions
3. Consultation	<ul style="list-style-type: none"> ➤ Develop a policy for appointing bilingual individuals to government agencies, boards and commissions. ➤ Encourage departments, Crown corporations and agencies to consult the Francophone sectoral organizations. 	<ul style="list-style-type: none"> ➤ Provincial government departments, Crown corporations and agencies are informed of and understand the needs and priorities of the Francophone community. ➤ The working relationship between provincial government entities and Francophone community organizations is strengthened. 	<ul style="list-style-type: none"> ➤ Number of bilingual individuals appointed to provincial government agencies, board and commissions. ➤ Level of Francophone community satisfaction with consultations led by the provincial government. 	<u>2005-06</u> Federal: \$30,000 Provincial: \$30,000 (\$60,000)
				<u>2006-07</u> Federal: \$30,000 Provincial: \$30,000 (\$60,000)
				<u>2007-08</u> Federal: \$30,000 Provincial: \$30,000 (\$60,000)
				<u>2008-09</u> Federal: \$30,000 Provincial: \$30,000 (\$60,000)