

FOR MORE INFORMATION

For more detailed information about the IRS Resolution Health Support Program please contact the Regional Coordinator in your province/territory or visit the Health Canada Web site:
www.healthcanada.gc.ca/irs

IRS Resolution Health Support Program

Regional Coordinator Directory

Atlantic Region

18th Floor, Maritime Centre
1505 Barrington Street
Halifax, NS B3J 3Y6
Toll free: 1-866-414-8111

Québec Region

2nd Floor, Guy-Favreau Complex
East Tower
200 West René Lévesque Blvd.
Montréal, QC H2Z 1X4
Toll free: 1-877-583-2965

Ontario Region

3rd Floor, Emerald Plaza
1547 Merivale Road
Nepean, ON K1A 0L3
Toll free: 1-888-301-6426

Manitoba Region

3rd Floor, 391 York Avenue
Winnipeg, MB R3C 4W1
Toll free: 1-866-818-3505

Saskatchewan Region

18th Floor, 1920 Broad Street
Regina, SK S4P 3V2
Toll free: 1-866-250-1529

Alberta Region

Suite 730, Canada Place
9700 Jasper Avenue
Edmonton, AB T5J 4C3
Toll free: 1-888-495-6588

British Columbia Region

5th Floor, Sinclair Centre
Federal Tower
757 Hastings Street West
Vancouver, BC V6C 3E6
Toll free: 1-877-477-0775

Northern Region (Yukon)

Elijah Smith Building
Suite 100 - 300 Main Street
Whitehorse, YT Y1A 2B5
Toll free: 1-800-464-8106

Northern Region (Northwest Territories and Nunavut)

14th Floor, 60 Queen Street
Ottawa, ON K1A 0K9
Toll free: 1-866-509-1769



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safety... our priority.

Votre santé et votre
sécurité... notre priorité.

INDIAN RESIDENTIAL SCHOOLS RESOLUTION HEALTH SUPPORT PROGRAM

Indian Residential Schools Resolution Health Support Program

The Indian Residential Schools (IRS) Resolution Health Support Program provides eligible former students with access to emotional health and wellness support services.

The IRS Resolution Health Support Program provides the following services:

- Professional counselling;
- Emotional Support provided by Resolution Health Support Workers;
- Cultural Support provided by Elders; and
- Assistance with the cost of transportation.

ELIGIBILITY

All former IRS students (regardless of status or place of residence) who are:

- Eligible to receive or who are currently receiving the Common Experience Payment;
- Resolving a claim through the Independent Assessment Process, Alternative Dispute Resolution or court process; or
- Participating in Truth and Reconciliation or Commemoration events.

ACCESSING SERVICES

To access Counselling, Emotional Support, Cultural Support, and/or Transportation services please contact the Regional Coordinator for the IRS Resolution Health Support Program located in your province/territory.

PROFESSIONAL COUNSELLING

Counselling services are provided by registered Health Canada service providers. This service is coordinated by IRS Resolution Health Support Program Regional Coordinators.

EMOTIONAL SUPPORT

Emotional Support services are provided by Resolution Health Support Workers to eligible former IRS students before, during and after the process of resolving an IRS claim or applying for the Common Experience Payment, as well as during participation in Truth and Reconciliation and Commemoration events. These services are coordinated through agreements with Aboriginal or Aboriginally-affiliated organizations.

CULTURAL SUPPORT

Cultural Support services are provided by Elders to eligible former IRS students before, during and after the process of resolving an IRS claim or applying for the Common Experience Payment, as well as during participation in Truth and Reconciliation and Commemoration events. These services are coordinated through agreements with Aboriginal or Aboriginally-affiliated organizations.

TRANSPORTATION

Assistance with the cost of transportation is provided to access counselling and/or Elder services not available in the home community. This service is coordinated by IRS Resolution Health Support Program Regional Coordinators.

APPEALS

If your request for services is denied, you have the right to appeal the decision. There are three levels of appeal, each of which has to be initiated by the former IRS student. Further information on the appeals process is available by contacting the IRS Resolution Health Support Program Regional Coordinator located in your province/territory.

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