



**Canada Revenue Agency
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CRA Payment Processing

Inbound:

- CRA process over 35 million payments annually for business and individuals, totalling \$330 billion in revenue

Bank remitted 12.7 M, 36%

Bank EDI 5.8 M, 16%

Mail / Walk-ins 17.0 M, 48%

- January is the peak payment processing month – 44%

Outbound:

- CRA issues over 75 million benefit cheques and 95 million refund cheques



Current issues

- Encouraging use of electronic services (filing, payments, enquiries and eventually outputs)
- Credit card vs. iDebit
- Limitations on remittance vouchers imposed by the banks
- Banking fees on business clients
- Transition to cheque truncation