



**Quarterly Survey of Telecommunications
Wireline Service Providers
3rd Quarter 2004**

Si vous préférez ce questionnaire en français, veuillez cocher



| | | |
|---------------------------|---|--------------|
| Respondent company | <i>Please change pre-printed information, if necessary, using the corresponding boxes below</i> | |
| | Legal Name: | |
| | Operating or Trade Name (if different from legal name): | |
| | Contact person responsible for this survey (please print clearly): | |
| | Job Title: | |
| | Street: | |
| | City: | |
| | Province: | Postal Code: |
| | Telephone: | Fax: |
| | E-mail: | Website: |

Information for Respondents

Survey Objective

This survey collects financial and operating data for the statistical measurement and analysis of the telecommunications industry. These data will be aggregated to produce national estimates of activity by industry. Those estimates are used by government, the private sector, international telecommunications organizations, academics, analysts, and the general public to better understand this sector's role in the social and economic fabric of Canada. Selected results will be published in Statistics Canada Catalogue No. 56-002-XIE.

Authority

This annual survey is conducted under the authority of the Statistics Act, Revised Statutes of Canada 1985, Chapter S19. Completion of this questionnaire is a legal requirement under this Act.

Confidentiality

Statistics Canada is prohibited by law from publishing or releasing any statistics which would divulge information obtained from this survey relating to any identifiable business without the previous written consent of that business. **The data on this questionnaire will be treated in confidence, used for statistical purposes and published in aggregate form only.** The confidentiality provisions of the Statistics Act are not affected by the Access to Information Act or any other legislation. **Please note that Statistics Canada does not share any individual responses with the Canada Customs and Revenue Agency.**

Data Sharing Agreements

To reduce response burden and to ensure more uniform statistics, Statistics Canada has entered into a data sharing agreement under section 11 of the Statistics Act with the Institut de la statistique du Québec, to share information from this survey concerning respondents' Quebec operations, and under section 12 of the Statistics Act to share information from all respondents with the Canadian Radio-television and Telecommunications Commission (CRTC).

The Quebec Statistics Act gives the Institut de la statistique du Québec the authority to collect the information requested in this report on their own and it contains the same provisions for confidentiality and penalties for disclosure of information as the federal Statistics Act.

Subsection 12(2) of the Statistics Act provides that where a respondent gives notice in writing to the Chief Statistician that the respondent objects to the sharing of the information by Statistics Canada, the information not be shared with the department or corporation unless the department or corporation is authorized by law to require the respondent to provide the information. The CRTC is authorized by law to require the respondent to provide the information under section 37 of the Telecommunications Act. Information provided to the CRTC will be treated in accordance with the requirements of section 39 of the Telecommunications Act.

Return Procedures

Please return the completed questionnaire(s) within 30 days of receipt in the enclosed envelope or by facsimile to (613) 951-9920. If you anticipate difficulty in making this deadline, please inform Statistics Canada of your expected filing date.

Reporting Instructions

Please complete all questions that pertain to your operations. To reduce the chances of call-backs to verify data, **please record "N/A" for those items that are not relevant to your company.** Detailed instructions and definitions of terms used in the questionnaire are found in the Reporting Guide.



Assistance

If you require assistance, please contact:

Jo Anne Lambert
Telephone: (613) 951-6673
Facsimile: (613) 951-9920
E-mail: joanne.lambert@statcan.ca

Michael Lynch
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E-mail: micheal.lynych@statcan.ca

Thank you for your co-operation

REVENUES

1. Telecommunications Operating Revenues

Total for quarter
(\$000's)

| | | | | | | | | | |
|---|----|----|--|----|----|--|--|-----|-----------|
| a) Wholesale (<i>carrier</i>) services and transfers: | | | | | | | | | |
| Contribution receipts | | | | | | | | | 01 |
| Interconnection settlement receipts | | | | | | | | | 02 |
| Circuit/line rentals | | | | | | | | | 03 |
| Other (<i>e.g. wholesale long distance, co-location, database access, etc.</i>) | | | | | | | | | 04 |
| b) Retail services: | | | | | | | | | |
| Narrowband services (<i>to 64 kbps</i>): | | | | | | | | | |
| Circuit-switched: | | | | | | | | | |
| Local telecommunications | | | | | | | | | 05 |
| Long distance services | | | | | | | | | 06 |
| Packet-switched | | | | | | | | | 07 |
| Non-switched | | | | | | | | | 08 |
| High speed switched services (<i>>64 kbps</i>): | | | | | | | | | |
| Switched (<i>circuit or packet</i>) | | | | | | | | | |
| Wideband | 09 | | | | | | | | |
| Broadband | | | | 12 | | | | | |
| Total | | | | | | | | 160 | (09 + 12) |
| Non-switched | | | | | | | | | |
| Wideband | | 10 | | | | | | | |
| Broadband | | | | | 13 | | | | |
| Total | | | | | | | | 161 | (10 + 13) |
| Calling features | | | | | | | | | 15 |
| Connection | | | | | | | | | 16 |
| Other telecommunications operating revenues n.e.c. | | | | | | | | | 17 |
| Total - Telecommunications Operating Revenues | | | | | | | | | 18 |

2. Other Operating Revenues

| | | | | | | | | | | |
|--|--|----|--|--|----|--|--|--|--|-----------|
| Terminal equipment rentals | | | | | | | | | | 19 |
| Sale of telecommunications goods | | | | | | | | | | 20 |
| Directory (<i>advertising and database</i>) services | | | | | | | | | | 21 |
| Retail Internet access | | | | | | | | | | |
| Dial-up | | 27 | | | | | | | | |
| High Speed | | | | | 28 | | | | | |
| Total | | | | | | | | | | 22 |
| Total | | | | | | | | | | (27 + 28) |
| Other (non-telecommunications) operating revenues n.e.c. | | | | | | | | | | 23 |
| Total - Other Operating Revenues | | | | | | | | | | 24 |

3. Non-Operating Revenues

| | | | | | | | | | | |
|-------------------------|--|--|--|--|--|--|--|--|--|----------------|
| | | | | | | | | | | 25 |
| TOTAL - Revenues | | | | | | | | | | 26 |
| | | | | | | | | | | (18 + 24 + 25) |

EXPENSES

4. Telecommunications Operating Expenses

| | Total for quarter (\$000's) |
|---|--------------------------------|
| Payments made to other carriers or to the central fund: | |
| Contribution payments | 40 |
| Interconnection/settlement payments | 41 |
| Circuit rentals | 42 |
| Other | 43 |
| Salaries, wages and benefits | 44 |
| Depreciation and amortization | 45 |
| Other telecommunications operating expenses n.e.c. | 46 |
| Total - Telecommunications Operating Expenses | 47 |

5. Other Operating Expenses

| |
|----|
| 48 |
|----|

6. Non-Operating Expenses

| | |
|---------------------------------------|-----------|
| Interest expenses | 49 |
| Other non-operating expenses | 50 |
| Total - Non-Operating Expenses | 51 |

Total - Non-Operating Expenses

| | |
|----|----------------|
| 52 | (47 + 48 + 51) |
|----|----------------|

TOTAL - Expenses

7. Employment

| | Number of persons | Salaries/wages/ benefits (000's) |
|-----------|-------------------|-------------------------------------|
| Part-time | 55 | 56 |
| Full-time | 57 | 58 |

8. Capital Expenditures

| | \$ 000's |
|----------------------------|----------|
| Total capital expenditures | 59 |

9. Traffic - Long distance (LD), conversation minutes (000's)

| | July | August | September |
|---|------------|------------------------|------------------------|
| Toll free (1-8xx) | 109 | 110 | 111 |
| Outbound LD | 140 | 141 | 142 |
| Total LD¹ | 100 | 101 (110 + 141) | 102 (111 + 142) |
| International incoming traffic ² | 103 | 104 | 105 |
| Transit traffic ³ | 106 | 107 | 108 |

¹ Calls that originate or are deemed to originate (toll free) with your customers.
² Only include calls that you carry over an international gateway (and are terminated in Canada).
³ Calls that neither originate nor terminate in Canada.

10. PSTN Access Lines

(owned by respondent)

| | Residential | Business | Total at quarter end |
|---|-------------|-----------|----------------------|
| Individual | 60 | 61 | 62 |
| Party-lines | 63 | 64 | 65 |
| ISDN (Integrated Services Digital Network): | | | |
| BRA (Basic Rate Access) | 66 | 67 | 68 |
| PRA (Primary Rate Access) | | 69 | (=69) |
| Public telephones | | 71 | (=71) |
| Centrex | | 73 | (=73) |
| Official telephone lines | | 88 | (=88) |
| Other (please specify) | 75 | 76 | 77 |
| Total - PSTN Access Lines | 78 | 79 | 80 |

11. Internet Access Subscribers through PSTN Line

Only count your subscribers - directly billed by you rather than by a subsidiary company or ISP division, etc.)

| | | | |
|--|------------|------------|------------|
| High speed access subscribers | 156 | 157 | 158 |
| Dial-up service subscribers | 162 | 163 | 164 |
| Total - Internet Access Subscribers | 165 | 166 | 167 |

12. Non-PSTN Lines (owned by respondent)

| | |
|---|---------------------|
| Analogue (to 64 kbps) | 81 |
| Digital: | |
| Narrowband (to 64kbps) | 82 |
| Wideband (>64 kbps to 1.544 Mbps) | 83 |
| Broadband (>1.544 Mbps, not including xDSL) | 84 |
| xDSL (x Digital Subscriber Line) | 85 |
| Total - Digital | 86 |
| Total - Non-PSTN Lines | 87 (81 + 86) |

Please print the name of the person responsible for this return:

Signature:

I certify that the information provided in this report is complete and correct to the best of my knowledge.

Position:

Phone no.:

Date:

Thank you for your co-operation