



**Quarterly Survey of Telecommunications  
Wireline Service Providers  
4<sup>th</sup> Quarter 2004**

Si vous préférez ce questionnaire  
en français, veuillez cocher



<b>Respondent company</b>	<i>Please change pre-printed information, if necessary, using the corresponding boxes below</i>	
	Legal Name:	
	Operating or Trade Name (if different from legal name):	
	Contact person responsible for this survey (please print clearly):	
	Job Title:	
	Street:	
	City:	
	Province:	Postal Code:
	Telephone:	Fax:
	E-mail:	Website:

### Information for Respondents

#### Survey Objective

This survey collects financial and operating data for the statistical measurement and analysis of the telecommunications industry. These data will be aggregated to produce national estimates of activity by industry. Those estimates are used by government, the private sector, international telecommunications organizations, academics, analysts, and the general public to better understand this sector's role in the social and economic fabric of Canada. Selected results will be published in Statistics Canada Catalogue No. 56-002-XIE.

#### Authority

This annual survey is conducted under the authority of the Statistics Act, Revised Statutes of Canada 1985, Chapter S19. Completion of this questionnaire is a legal requirement under this Act.

#### Confidentiality

Statistics Canada is prohibited by law from publishing or releasing any statistics which would divulge information obtained from this survey relating to any identifiable business without the previous written consent of that business. **The data on this questionnaire will be treated in confidence, used for statistical purposes and published in aggregate form only.** The confidentiality provisions of the Statistics Act are not affected by the Access to Information Act or any other legislation. **Please note that Statistics Canada does not share any individual responses with the Canada Customs and Revenue Agency.**

#### Data Sharing Agreements

To reduce response burden and to ensure more uniform statistics, Statistics Canada has entered into a data sharing agreement under section 11 of the Statistics Act with the Institut de la statistique du Québec, to share information from this survey concerning respondents' Quebec operations, and under section 12 of the Statistics Act to share information from all respondents with the Canadian Radio-television and Telecommunications Commission (CRTC).

The Quebec Statistics Act gives the Institut de la statistique du Québec the authority to collect the information requested in this report on their own and it contains the same provisions for confidentiality and penalties for disclosure of information as the federal Statistics Act.

Subsection 12(2) of the Statistics Act provides that where a respondent gives notice in writing to the Chief Statistician that the respondent objects to the sharing of the information by Statistics Canada, the information not be shared with the department or corporation unless the department or corporation is authorized by law to require the respondent to provide the information. The CRTC is authorized by law to require the respondent to provide the information under section 37 of the Telecommunications Act. Information provided to the CRTC will be treated in accordance with the requirements of section 39 of the Telecommunications Act.

#### Return Procedures

Please return the completed questionnaire(s) within 30 days of receipt in the enclosed envelope or by facsimile to (613) 951-9920. If you anticipate difficulty in making this deadline, please inform Statistics Canada of your expected filing date.

#### Reporting Instructions

Please complete all questions that pertain to your operations. To reduce the chances of call-backs to verify data, **please record "N/A" for those items that are not relevant to your company.** Detailed instructions and definitions of terms used in the questionnaire are found in the Reporting Guide.



#### Assistance

If you require assistance, please contact:

Jo Anne Lambert  
Telephone: (613) 951-6673  
Facsimile: (613) 951-9920  
E-mail: joanne.lambert@statcan.ca

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**Thank you for your co-operation**



## REVENUES

### 1. Telecommunications Operating Revenues

Total for quarter  
(\$000's)

a) Wholesale ( <i>carrier</i> ) services and transfers:			01	
Contribution receipts			02	
Interconnection settlement receipts			03	
Circuit/line rentals			04	
Other ( <i>e.g. wholesale long distance, co-location, database access, etc.</i> )				
b) Retail services:				
Narrowband services ( <i>to 64 kbps</i> ):				
Circuit-switched:			05	
Local telecommunications			06	
Long distance services			07	
Packet-switched			08	
Non-switched				
High speed switched services ( <i>&gt;64 kbps</i> ):	Wideband	Broadband		
Switched ( <i>circuit or packet</i> )	09	12	160	(09 + 12)
Non-switched	10	13	161	(10 + 13)
Calling features			15	
Connection			16	
Other telecommunications operating revenues n.e.c.			17	
<b>Total - Telecommunications Operating Revenues</b>			<b>18</b>	

### 2. Other Operating Revenues

Terminal equipment rentals			19	
Sale of telecommunications goods			20	
Directory ( <i>advertising and database</i> ) services			21	
Retail Internet access	Dial-up	High Speed	22	(27 + 28)
Other (non-telecommunications) operating revenues n.e.c.			23	
<b>Total - Other Operating Revenues</b>			<b>24</b>	

### 3. Non-Operating Revenues

			25	
<b>TOTAL - Revenues</b>			<b>26</b>	(18 + 24 + 25)

## EXPENSES

### 4. Telecommunications Operating Expenses

	Total for quarter (\$000's)
Payments made to other carriers or to the central fund:	
Contribution payments	40
Interconnection/settlement payments	41
Circuit rentals	42
Other	43
Salaries, wages and benefits	44
Depreciation and amortization	45
Other telecommunications operating expenses n.e.c.	46
<b>Total - Telecommunications Operating Expenses</b>	<b>47</b>

### 5. Other Operating Expenses

48
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### 6. Non-Operating Expenses

Interest expenses	49
Other non-operating expenses	50
<b>Total - Non-Operating Expenses</b>	<b>51</b>

52	(47 + 48 + 51)
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**TOTAL - Expenses**

### 7. Employment

	Number of persons	Salaries/wages/ benefits (000's)
Part-time	55	56
Full-time	57	58

### 8. Capital Expenditures

	\$ 000's
Total capital expenditures	59

### 9. Traffic - Long distance (LD), conversation minutes (000's)

	October	November	December
Toll free (1-8xx)	109	110	111
Outbound LD	140	141	142
<b>Total LD<sup>1</sup></b>	<b>100</b>	<b>101</b> (110 + 141)	<b>102</b> (111 + 142)
International incoming traffic <sup>2</sup>	103	104	105
Transit traffic <sup>3</sup>	106	107	108

<sup>1</sup> Calls that originate or are deemed to originate (*toll free*) with your customers.

<sup>2</sup> Only include calls that you carry over an international gateway (*and are terminated in Canada*).

<sup>3</sup> Calls that neither originate nor terminate in Canada.

**10. PSTN Access Lines**

*(owned by respondent)*

	Residential	Business	Total at quarter end
Individual	60	61	62
Party-lines	63	64	65

ISDN (*Integrated Services Digital Network*):

BRA ( <i>Basic Rate Access</i> )	66	67	68
PRA ( <i>Primary Rate Access</i> )		69	(=69)
Public telephones		71	(=71)
Centrex		73	(=73)
Official telephone lines		88	(=88)
Other ( <i>please specify</i> )	75	76	77
<b>Total - PSTN Access Lines</b>	<b>78</b>	<b>79</b>	<b>80</b>

**11. Internet Access Subscribers through PSTN Line**

*Only count your subscribers - directly billed by you rather than by a subsidiary company or ISP division, etc.)*

High speed access subscribers	156	157	158
Dial-up service subscribers	162	163	164
<b>Total - Internet Access Subscribers</b>	<b>165</b>	<b>166</b>	<b>167</b>

**12. Non-PSTN Lines** *(owned by respondent)*

Analogue (to 64 kbps)	81
Digital:	
Narrowband (to 64kbps)	82
Wideband (>64 kbps to 1.544 Mbps)	83
Broadband (>1.544 Mbps, not including xDSL)	84
xDSL (x Digital Subscriber Line)	85
<b>Total - Digital</b>	<b>86</b>
<b>Total - Non-PSTN Lines</b>	<b>87</b> (81 + 86)

Please print the name of the person responsible for this return:

Signature:

I certify that the information provided in this report is complete and correct to the best of my knowledge.

Position:

Phone no.:

Date:

**Thank you for your co-operation**