



**Quarterly Survey of Telecommunications  
Wireline Service Providers  
3<sup>rd</sup> Quarter 2001**

Si vous préférez ce questionnaire en français, veuillez cocher



|                           |   |              |
|---------------------------|---|--------------|
| <b>Respondent company</b> | <i>Please change pre-printed information, if necessary, using the corresponding boxes below</i> |              |
|                           | Legal Name  |              |
|                           | Operating or Trade Name (if different from legal name):   |              |
|                           | Contact person responsible for this survey (please print clearly):                              |              |
|                           | Job Title:  |              |
|                           | Street:   |              |
|                           | City:   |              |
|                           | Province:   | Postal Code: |
|                           | Telephone:  | Fax:         |
|                           | E-mail:   | Website:     |

**Information for Respondents**

**Survey Objective**

This survey collects financial and operating data for the statistical measurement and analysis of the telecommunications industry. These data will be aggregated to produce national estimates of activity by industry. Those estimates are used by government for policy planning, by the private sector for industry performance measurement and market development and by international telecommunications organizations and the general public to better understand this sector's role in the social and economic fabric of Canada.

**Authority**

This annual survey is conducted under the authority of the Statistics Act, Revised Statutes of Canada 1985, Chapter S19. Completion of this questionnaire is a legal requirement under this Act.

**Confidentiality**

Statistics Canada is prohibited by law from publishing or releasing any statistics which would divulge information obtained from this survey relating to any identifiable business without the previous written consent of that business. **The data on this questionnaire will be treated in confidence, used for statistical purposes and published in aggregate form only.** The confidentiality provisions of the Statistics Act are not affected by the Access to Information Act or any other legislation. **Please note that Statistics Canada does not share any individual responses with the Canada Customs and Revenue Agency.**

**Data Sharing Agreement**

To reduce response burden and to ensure more uniform statistics, Statistics Canada has entered into a data sharing agreement under section 11 of the Statistics Act with the Institut de la statistique du Québec, to share information from this survey concerning respondents' Quebec operations. The Quebec Statistics Act gives the Institut de la

statistique du Québec the authority to collect the information requested in this report on their own and it contains the same provisions for confidentiality and penalties for disclosure of information as the federal Statistics Act.

**Return Procedures**

Please return the completed questionnaire(s) within 30 days of receipt in the enclosed envelope or by facsimile to (613) 951-9920. If you anticipate difficulty in making this deadline, please inform Statistics Canada of your expected filing date.

**Reporting Instructions**

Please complete all questions that pertain to your operations. To reduce the chances of call-backs to verify data, **please record "N/A" for those items that are not relevant to your company.** Detailed instructions and definitions of terms used in the questionnaire are found in the Reporting Guide.



**Assistance**

If you require further assistance or need additional forms, please contact:

Telecommunications Section  
Statistics Canada  
R.H. Coats Building, Floor 7  
Ottawa, Ontario  
Canada, K1A 0T6

JoAnne Lambert  
Telephone: (613) 951-6673  
Fax: (613) 951-9920  
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E-mail:  
micheal.lynch@statcan.ca

**Thank you for your co-operation**

# REVENUES

## 1. Telecommunications Operating Revenues

Total for quarter  
(\$000's)

|  |          |           |               |
|--|----------|-----------|---------------|
| a) Wholesale ( <i>carrier</i> ) services and transfers:                          |          |           | 01            |
| Contribution receipts  |          |           | 02            |
| Interconnection settlement receipts  |          |           | 03            |
| Circuit/line rentals   |          |           | 04            |
| Other ( <i>e.g. wholesale long distance, co-location, database access, etc</i> ) |          |           |               |
| b) Retail Services:  |          |           |               |
| Narrowband services ( <i>to 64 kbps</i> ):                                       |          |           |               |
| Circuit-switched:  |          |           | 05            |
| Local telecommunications   |          |           | 06            |
| Long distance services   |          |           | 07            |
| Packet-switched  |          |           | 08            |
| Non-switched   |          |           |               |
| High speed switched services ( <i>&gt;64 kbps</i> ):                             | Wideband | Broadband |               |
| Switched ( <i>circuit or packet</i> )  | 09       | 12        | 160 (09 + 12) |
| Non-switched   | 10       | 13        | 161 (10 + 13) |
| Calling features   |          |           | 15            |
| Connection   |          |           | 16            |
| Other telecommunications operating revenues                                      |          |           | 17            |
| <b>Total - Telecommunications Operating Revenues</b>                             |          |           | <b>18</b>     |

## 2. Non-Telecommunications Operating Revenues

|  |           |
|--|-----------|
| Terminal equipment rentals                               | 19        |
| Sale of telecommunications goods                         | 20        |
| Directory ( <i>advertising and database</i> ) services   | 21        |
| Retail Internet access                                   | 22        |
| Other non-telecommunications operating revenues          | 23        |
| <b>Total - Non-Telecommunications Operating Revenues</b> | <b>24</b> |

## 3. Non-Operating Revenues

|                         |                          |
|-------------------------|--------------------------|
|                         | 25                       |
| <b>TOTAL - Revenues</b> | <b>26 (18 + 24 + 25)</b> |

## EXPENSES

### 4. Telecommunications Operating Expenses

Total for quarter  
(\$000's)

Payments made to other carriers or to the central fund:

Contribution payments

40

Interconnection/settlement payments

41

Circuit rentals

42

Other

43

Salaries, wages and benefits

44

Depreciation and amortization

45

Other telecommunications operating expenses

46

**Total - Telecommunications Operating Expenses**

47

### 5. Non-Telecommunications Operating Expenses

48

### 6. Non-Operating Expenses

Interest expenses

49

Other non-operating expenses

50

**Total - Non-Operating Expenses**

51

**TOTAL - Expenses**

52 (47+ 48 + 51)

### 7. Employment

Number of persons

Salaries/wages/  
benefits (000's)

Part-time

55

56

Full-time

57

58

### 8. Capital Expenditures

\$ 000's

Total capital expenditures

59

### 9. Traffic - Long distance, conversation minutes (000's)

|   | July | August | September |
|---|------|--------|-----------|
| Outbound calls ( <i>originating with respondent</i> )                                   | 100  | 101    | 102       |
| Calls carried over an international gateway by the respondent and terminating in Canada | 103  | 104    | 105       |
| Transit traffic ( <i>calls neither originating nor terminating in Canada</i> )          | 106  | 107    | 108       |
| Inbound toll calls ( <i>1-800, 888, 877, etc</i> )                                      | 109  | 110    | 111       |

### 10. PSTN Access Lines

(owned by respondent)

|   | Residential | Business  | Total at quarter end |
|---|-------------|-----------|----------------------|
| Individual                                  | 60          | 61        | 62                   |
| Party-lines                                 | 63          | 64        | 65                   |
| ISDN (Integrated Services Digital Network): |             |           |                      |
| BRA ( Basic Rate Access)                    | 66          | 67        | 68                   |
| PRA (Primary Rate Access)                   |             | 69        | (=69)                |
| Public telephones                           |             | 71        | (=71)                |
| Centrex                                     |             | 73        | (=73)                |
| Other (please specify)                      | 75          | 76        | 77                   |
| <b>Total - PSTN Access Lines</b>            | <b>78</b>   | <b>79</b> | <b>80</b>            |

### 11. High Speed Access\*

Wideband (>64 kbps to 1.544 Mbps)

Broadband (>1.544 Mbps)

**Total - Subscribers with High Speed Access**

|            |            |            |
|------------|------------|------------|
| 150        | 151        | 152        |
| 153        | 154        | 155        |
| <b>156</b> | <b>157</b> | <b>158</b> |

\* Only count subscribers you bill for DSL modems to enhance bandwidth capacity of PSTN access lines.

### 12. Non-PSTN Lines (owned by respondent)

Analogue (to 64 kbps)

Digital:

Narrowband (to 64kbps)

Wideband (>64 kbps to 1.544 Mbps)

Broadband (>1.544 Mbps, not including xDSL)

xDSL (x Digital Subscriber Line)

**Total - Digital**

**Total - Non-PSTN Lines**

|                     |
|---------------------|
| 81                  |
| 82                  |
| 83                  |
| 84                  |
| 85                  |
| <b>86</b>           |
| <b>87</b> (81 + 86) |

Please print the name of the person responsible for this return:

Signature:

I certify that the information provided in this report is complete and correct to the best of my knowledge.

Position:

Phone no.:

Date:

**Thank you for your co-operation**