



Respondent company

**Information for Respondents****Survey Objective**

This survey collects financial and operating data for the statistical measurement and analysis of the telecommunications industry (telecom carriage or resale). These data will be aggregated to produce estimates of national and provincial economic production in Canada as well as estimates of activity by industry. These estimates are used by government for national and regional programs and policy planning, by the private sector for industry performance measurement and market development and by the aforementioned parties, international telecommunications organizations, academics, analysts, and the general public to better understand this sector's role in the social and economic fabric of Canada. Selected results of this survey will be published in Statistics Canada Catalogue No. 56-203-XIE.

**Authority**

This survey is collected under the authority of the Statistics Act, Revised Statutes of Canada, 1985, Chapter S19. Completion of this questionnaire is a legal requirement under this Act.

**Confidentiality**

Statistics Canada is prohibited by law from publishing or releasing any statistics which would divulge information obtained from this survey relating to any identifiable business without the previous written consent of that business. **The data on this questionnaire will be treated in confidence, used for statistical purposes and published in aggregate form only.** The confidentiality provisions of the Statistics Act are not affected by the Access to Information Act or any other legislation. **Please note that Statistics Canada does not share any individual responses with Canada Customs and Revenue Agency** (formerly Revenue Canada).

**Data Sharing Agreement**

To reduce response burden and to ensure more uniform statistics, Statistics Canada has entered into a data sharing agreement under section 11 of the Statistics Act with the Institut de la statistique du Québec, to share information from this survey concerning respondents' Quebec operations. The Quebec Statistics Act gives the Institut de la statistique du Québec the authority to collect the information requested in this report on their own and it contains the same provisions for confidentiality and penalties for disclosure of information as the federal Statistics Act.

**Reporting Period**

This questionnaire should be completed for the fiscal year ending on a date between April 1, 2000 and March 31, 2001.

**Return Procedures**

Please return the completed questionnaire(s) within **45 days** of receipt in the enclosed envelope or by facsimile to (613) 951-9920. If you anticipate difficulty in making this deadline, please inform Statistics Canada of your expected filing date.

**Reporting Instructions**

Please complete all questions that pertain to your operations; cross out cells or sections that do not apply to your company to reduce the likelihood of follow-up call-backs to verify missing information. Detailed instructions and definitions of terms used in the questionnaire are found in the Reporting Guide. Please refer to the Reporting Guide in order to ensure your responses are consistent with those provided by other respondents.

**Assistance**

If you require further assistance or need additional forms, please contact:

Telecommunications Section  
Science, Innovation and Electronic Information Division  
Statistics Canada  
R.H. Coats Building, Floor 7  
Ottawa, Ontario  
Canada, K1A 0T6

**For service in English or French /  
Pour un service en anglais ou en français:**

Michael Lynch  
Phone/Téléphone: (613) 951-2201  
Fax/Télécopieur: (613) 951-9920  
E-mail/Courriel: michael.lynch@statcan.ca

**For service in English:**

Rad Joseph  
Telephone : (613) 951-6830  
Fax: (613) 951-9920  
E-mail: robert.joseph@statcan.ca

Haig McCarrell  
Telephone : (613) 951-5948  
Fax: (613) 951-9920  
E-mail: haig.mccarrell@statcan.ca

**Thank you for your co-operation**

## Appendix

Instructions: For operations in more than one province or territory, please provide breakdowns of the national totals. Each line should sum to the amount reported in the main questionnaire cell, referenced by the 4 digits following the letter 'A', A----, except where noted otherwise (e.g., line A.4 Packet switched, based on several cells reported on the main form).

**Note: Estimates are acceptable.**

Please indicate the **provinces or territories** as required. (For more than 4 provinces, use additional sheets).



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### Operating Revenues (Module 1 in questionnaire)

<p>* Wireline (L) questionnaire only</p> <p><b>A. Telecommunications Operating Revenues</b></p> <p>1. Local telephony</p> <p>2. Long distance telephony</p> <p>3. High speed circuit switched services <i>(based on cells 1044 + 1049)*</i></p> <p>4. Packet-switched services <i>(any bandwidth) (based on cells 1040+1045+1050)* report Internet activity in "B" below)</i></p> <p>5. Non-switched services <i>(any bandwidth) (based on cells 1041 + 1046 + 1051)*</i></p> <p>6. Residual <i>(based on cells 1014 + 1054 + 1057 + 1060 + 1063 + 1066 + 1069)</i></p> <p style="text-align: center;"><b>Total - Telecommunications Operating Revenues</b></p> <p><b>B. Non-Telecommunications Operating Revenues</b></p> <p><b>C. Total - Operating Revenues</b> <small><i>(Telecom and Non-Telecom Services)</i></small></p> <p><b>D. Distribution of Operating Revenues by Type of Customer</b></p> <p>1. Customers in Canada:</p> <p style="padding-left: 20px;">Residential <i>(individuals and households)</i></p> <p style="padding-left: 20px;">Business and other</p> <p>2. Customers outside Canada <i>(exports)</i></p> <p style="text-align: center;"><b>Total - Operating Revenues</b> <small><i>(per prov./terr. totals reported in cell A1102)</i></small></p>	<p>check one: <input type="checkbox"/> (\$ 000's ) or <input type="checkbox"/> (%) of total reported in questionnaire</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">A1022</td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> </tr> <tr> <td>A1039</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1400</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1401</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1402</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1403</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1070</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1101</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1102</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="6" style="text-align: center;">%</td> </tr> <tr> <td>A1103</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1109</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A1110</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td style="text-align: center;"><b>100%</b></td> <td style="text-align: center;"><b>100%</b></td> <td style="text-align: center;"><b>100%</b></td> <td style="text-align: center;"><b>100%</b></td> <td style="text-align: center;"><b>100%</b></td> <td style="text-align: center;"><b>100%</b></td> </tr> </table>	A1022						A1039						A1400						A1401						A1402						A1403						A1070						A1101						A1102						%						A1103						A1109						A1110						<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>	<b>100%</b>
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### Operating Expenses (Module 2 in questionnaire)

<p><b>A. Telecommunications Operating Expenses</b></p> <p><b>B. Non-Telecommunications Operating Expenses</b></p> <p><b>Total - Operating Expenses</b></p>	<p>check one: <input type="checkbox"/> (\$ 000's ) or <input type="checkbox"/> (%) of total reported in questionnaire</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">A2046</td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> </tr> <tr> <td>A2056</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A2057</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>	A2046						A2056						A2057					
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### Capital Expenditures (Module 5 in questionnaire)

<p><small>(Respondents reporting provincial capital expenditures on the Capital and Repair Expenditures Survey do not have to complete this section.)</small></p> <p><b>A. Construction</b></p> <p><b>B. Machinery and Equipment</b></p>	<p>check one: <input type="checkbox"/> (\$ 000's ) or <input type="checkbox"/> (%) of total reported in questionnaire</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">A5009</td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> </tr> <tr> <td>A5018</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>	A5009						A5018					
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### Employment (Module 6 in questionnaire)

<p><b>A. Labour Costs</b></p> <p>1. Salaries and wages</p> <p>2. Fringe benefits</p> <p style="text-align: center;"><b>Total</b></p> <p><b>B. Number of Employees:</b></p> <p>1. Full-time</p> <p>2. Part-time</p> <p style="text-align: center;"><b>Total</b></p>	<p>check one: <input type="checkbox"/> (\$ 000's ) or <input type="checkbox"/> (%) of total reported in questionnaire</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 15%;">A6007</td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> <td style="width: 15%;"></td> </tr> <tr> <td>A6008</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A6009</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="6" style="text-align: center;">check one: <input type="checkbox"/> (persons) or <input type="checkbox"/> (%) of total reported in questionnaire</td> </tr> <tr> <td>A6012</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A6014</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>A6010</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </table>	A6007						A6008						A6009						check one: <input type="checkbox"/> (persons) or <input type="checkbox"/> (%) of total reported in questionnaire						A6012						A6014						A6010					
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## Appendix (continued)

Please indicate the **provinces or territories** as required. (For more than 4 provinces, use additional sheets.)



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### Network Infrastructure (Module 8 in questionnaire)

**A. PSTN Access Lines Owned by the Respondent**  
(at year end)

check one:     (#) or     (%) of total reported in questionnaire

1. Individual:

Residential

A8001

Business

A8002

2. Multi-party:

Residential

A8005

Business

A8006

3. ISDN (Integrated Service Digital Network)

BRA (Basic Rate Access):

Residential

A8009

Business

A8010

PRA (Primary Rate Access) (Business)

A8013

A8016

4. Public telephones (Business)

A8019

5. Centrex (Business)

A8090

6. Offical telephone lines (Business)

7. Other (please specify):

Residential

A8022

Business

A8023

**Total**

Residential

A8026

Business

A8027

**B. PSTN Digitalization** (owned PSTN lines connected to):

1. Digital switches

A8038

2. Analogue switches

A8041

**C. High Speed Access**

1. Wideband:

Residential

A8081

Business

A8082

2. Broadband:

Residential

A8084

Business

A8085

3. Total:

Residential

A8087

Business

A8088

## Appendix (concluded)

Please indicate the **provinces or territories** as required. (For more than 4 provinces, use additional sheets).

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### Network Infrastructure (Module 8 in questionnaire) - Concluded

<b>D. Non-PSTN Access Lines</b> (owned at year end):	<b>check one:</b> <input type="checkbox"/> ( km ) or <input type="checkbox"/> (%) of total reported in questionnaire
1. Analogue (voice, sub-voice band)	A8051
2. Digital:	A8053
Narrowband (to 64 kbps inclusive)	A8055
Wideband (>64 kbps, to 1.544 Mbps inclusive)	A8057
Broadband (>1.544 Mbps, not including xDSL)	A8059
xDSL	A8061
<b>Total - Digital</b>	

<b>E. Wireline Network Kilometres</b>	
1. Metallic (copper) pairs	A8065
Route km (#)	A8066
Sheath km (#)	A8067
Conductor (#)	
2. Metallic/coaxial cable	A8068
Route km (#)	A8069
Sheath km (#)	A8070
Conductor (#)	
3. Optical fibre	A8071
Route km (#)	A8072
Sheath km (#)	A8073
Fibre km (#)	A8074
Lif fibre km (#)	

<b>F. Microwave Radio Relay Systems</b>	
	A8075

<b>G. Switches</b> (owned by respondent)	<b>check one:</b> <input type="checkbox"/> ( # ) or <input type="checkbox"/> (%) of total reported in questionnaire
1. Digital switches	A8078
2. Analogue switches	A8079
<b>Total</b>	A8080

### Traffic (Module 9 in questionnaire)

<b>Outbound calls/messages - Canada to:</b>	<b>check one:</b> <input type="checkbox"/> (000's of minutes) or <input type="checkbox"/> (%) of total reported in questionnaire
1. Canada	A9003
2. USA	A9009
3. Overseas	A9015
<b>Total</b>	A9021