Confidential when completed

Collected under authority of Statistics Act, Revised Statutes of Canada, 1985, Chapter S19.

Version française disponible

Please make any corrections to the address label here:

_
• •

	Name of organization
	Postal Address
	City, Province
	Postal Code
children during the previous twelve months of ope being served on a specific date. The Transition Ho serving women victims of family violence. Whil important to ensure that the information collected	collect data on residential services for abused women and their ration, as well as to provide a one-day "snapshot" of the clientele me Survey is distributed across Canada to all residential agencies e participation in this survey is voluntary, your cooperation is in this survey is as accurate and as comprehensive as possible.
SECTION 1 - FACILITY PROFILE : AS	
	CTIONS & DEFINITIONS BEFORE COMPLETING THE
QUESTIONNAIRE.	CHOIS & DESIGNATIONS BEFORE COMPLETING THE
FACILITY:	
Please indicate which best describes your	
facility.	1 Of ansition House
Check only one. If there is more than one facility, for example a transition house and a second stage house, please complete two questionnaires.	Safe Home Network Satellite
	Women's Emergency Centre
REFER TO GUIDE BOOK FOR DEFINITIONS.	⁶ Emergency Shelter
	Rural Family Violence Prevention Centres (Alberta only)
	8 O Interim Housing (Manitoba only)
	⁹ Family Resource Centre (Ontario only, residential)
	10 Other (please specify)
<','	a)
	b)
\nearrow (()) $$	c)
	,
2. What is the total number of residents your facility is licensed to house per day?	
AREA:	
3. Please indicate the area(s) your facility	¹ Urban/suburban (1,000 or more people)
serves (Check all that apply).	² Rural/Village (less than 1,000 people)
	³ Reserve
For Office Use Only	
	1
Date Received Edited	Keyed FSC
D/D M/M Y/Y/Y/Y D/D M/M	Y/Y/Y/Y



4. Is your facility owned or operated by a band council? (Band council refers to a group of					
representatives elected by the on-reserve residents of the community.)		Yes	No		
a) owned?	1	2	\bigcirc		
b) operated?	1	O 2	Ö		
5. Is your facility located on a reserve?	1	Yes			
SERVICES	_	_			
6. Please indicate all services <u>your facility</u> pro (column 2) and to ex-residents (column 3). ex-residents please use the non-resident colu- <u>other agencies</u> to residents of your facility. (C	. If your facility mn (column 2).	y does not of In column 4,	distinguish b	etween non-	residents and
	Services	provided by your	facility to	Services provided by	Not
	Residents of your facility	Non-residents of your facility	Ex-residents of your facility	other agencies to your residents	applicable
A) Services for Women		_	<u> </u>		
1) Individual short-term counselling	1	2	$\sqrt{3}$	4	5
2) Individual long-term counselling	1	2))3	4	5
3) Group counselling	10 {		3	4	5
Family counselling programs (includes mother, child(ren) and partner)	100	2	3	4	5
5) Crisis telephone line (staffed 24 hour line	10	2	3	4	5
6) Medical services (e.g., information or support)	10	2	3	4 🔾	5
7) Legal services (e.g., information or support, paralegal services)	1	2	3	4	5
8) Financial assistance or welfare (e.g., information or support)	1	2	3	4	5
9) Life skills (e.g., banking, groceries, day-to-day management)	1	2	3	4 🔾	5
30) Job training or employment search	1	2	3	4	5
(1) Parenting skills	1	2	3	4	5
12) Housing referral	1	2	3	4	5
13) Culturally sensitive services for Aboriginal women	1	2	3	4 🔾	5
14) Culturally sensitive services for ethno-cultural and visible minority women	n 1	2	3	4 🔾	5
15) Lesbian sensitive services	1	2	3	4 🔾	5
16) Services for women with disabilities	1	2	3	4	5
17) Recreation services	1	2	3	4 🔾	5

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SERVICES (Continued)					_
	Services	s provided by your	facility to	Services provided by	Not
	Residents of your facility	Non-residents of your facility	Ex-residents of your facility	other agencies to your residents	applicable
A) Services for Women					
18) Advocacy on behalf of women	1()	2()	3()	4()	5
19) Services for older women (55+)	1	2	3	4	5
20) Other services for women (please specify)					
a)	10	2	3	4	5
b)	10	2	3	40	
c)	10	2	3	40	350
B) Services for Children					\rightarrow
21) Individual counselling	1	2	³○ ((1	5
22) Group counselling or support	1	2	\bigcirc \bigcirc	40	5
Programs for child witnesses or victims of abuse (e.g., play therapy)	1	2	$\langle \langle 3 \rangle \rangle$	4	5
24) Culturally sensitive services for Aboriginal children	10	2	3	4	5
25) Culturally sensitive services for ethno-cultural and visible minority children	10	2	3	4	5
26) School classes or tutoring for children	10/0)>20	3	4 🔾	5
27) Child protection or family services	7(19)	2	3	4	5
28) Supervised visiting for non-resident parent	\$10	2	3	4	5
29) Baby-sitting services	1	2	3	4	5
30) Outdoor recreation spaces for children	1	2	3	4	5
31) Indoor recreation spaces for children	1	2	3	4	5
32) Temporary placement of children without parents	1	2	3	4	5
33) Other services for children (please specify	·)				
() ·	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5
C) Services for Abusive Partners					
34) Treatment or counselling services	1	2	3	4	5
35) Other (please specify)					
a)	1	2	3	4	5
b)	1	2	3	4	5
c)	1	2	3	4	5

SERVICES (Continued)					
	Services	provided by your	facility to	Services provided by	Not
	Residents of your facility	Non-residents of your facility	Ex-residents of your facility	other agencies to your residents	applicable
D) General Services					
36) Information	1	2	3	4	5
37) Public education or prevention	1	2	3	4	5
38) Outreach programs	1	2	3	4	5
39) Advocacy	1	2	3()	4	5
40) Political or social action(e.g., writing letters to politicians, marches, protesting)	1 ()	2()	3()	4()	50
	1()	2	3()	4	
41) Help with pet accommodation					
42) Food Bank	1 🔾	2	3	10	>5
43) Clothing items	1	2	30		5
44) Furniture items	1 🔾	2	30		5
45) Other <i>(please specify)</i>		<			
	1	\wedge 2 $($) } <u> </u>	4	5
a)	10 (30	4 🔾	
b)			3	.0	5
c)	10/0	2	3	4	5
ACCESSIBILITY: 7. In what languages can your facility provide	\rightarrow				
services?	*				
Include staff, volunteers or others who can verbally communicate in the languages listed or that you specify.	English				1
(Check all that apply)	French				2
$\Diamond \langle \langle \langle \rangle \rangle$	Arabic				3
	Chinese				4
	Cree				5
	German				6
	Greek				<u>'O</u>
	Italian				
\checkmark	Polish				10
	Portugese				11 (
	Punjabi				12 (
	Spanish	Obilinia a\			13
	Tagalog (F Ukrainian	тіпріпо)			14()
	Vietnames	Δ			15
		nguage(s) <i>(p.</i>	lease specify)		16
		riguage(s) (p			
	b)				
	S)				

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8. Is your building wheelchair accessible?	¹ ○ Completely ➤ Go to Question 11 ² ○ Partially ³ ○ Not accessible ➤ Go to Question 11
9. Are any bedrooms within your facility wheelchair accessible?	¹
10. Are any bathrooms within your facility wheelchair accessible?	¹
11. Does your facility have services for people who are hearing impaired (e.g., TDD/TTY, sign language)?	Complete services Partial services No services
12. Does your facility have services for people who are visually impaired (e.g., braille, large print)?	Complete services Partial services No services
VENTILATED SMOKING ROOM: 13. Does your facility have a separate ventilated smoking room?	Yes No, the residential facility is smoke-free
MALE YOUTH: 14. Does your facility have an age limit for male youth?	Yes > 14a) What is the age limit? No Not applicable > Go to Question 17
15. Does your facility refer male youth elsewhere?	¹ ○ Yes ² ○ No ➤ Go to Question 17
16. To what type of organization or agency does your facility refer male youth? (Check all that apply)	Type of organization or agency: (exclude names and addresses) 1 Youth shelter 2 Social services/child protection services 3 Family service centre 4 Youth centre 5 Other organization type (please specify) a) b) c)

SECTION 2 - RESIDENT PROFILE AS OF NOON ON APRIL 17th, 2000

The purpose of this section (Question 17 – 20) is to obtain a **one-day snapshot** of the clientele being served on a particular day in the year (i.e., April 17th, 2000). Appreciating that a number of residents to whom space has been assigned may be temporarily absent on April 17th, 2000, please include all **admitted** residents when completing the following questions including those who are temporarily absent.

17. For each adult woman residing in your facility as of noon on April 17th, 2000, please indicate the reason(s) she came to your facility.	Abores	
•	Abuse:	Number
Counting as many as apply for each adult resident, indicate the number of	Physical abuse	1
women who came to your facility for each of the reasons listed. For example,	Sexual abuse	2
if you have 10 adult residents on April 17th, 2000, and all of them came because of physical abuse and threats	Financial abuse	3
write "10" in each of these two categories. If five of these 10 women	Psychological abuse	4
also came because their child(ren) were physically abused, write "5" in the	Threats	5
category "protection of her child(ren) - physical abuse".	Harassment	6
Please ensure that only the women are	Protection of her child(ren):	78)
counted. Do not count the children in this question.	Physical abuse	>
uno question.	Sexual abuse	7b)
	Threats	7c)
	Psychological abuse	7d)
	Neglect	7e)
	Witnessing abuse of mother	7f)
	Other (abuse (please specify)	8a)
		8b)
		8c)
	Reasons other than abuse:	9a)
	Housing problems	
	Housing emergency (e.g., had to leave last home because of eviction or damage caused by fire, flood or natural disaster)	
	Unable to find affordable housing	9b)
	Short-term housing problem (e.g., on list for subsidized housing or waiting to move but unable to secure housing in the meantime)	9c)
	Mental health problems	10
\searrow	Drug and alcohol addiction	11
	Other (please specify)	12a)
	, , , , , , , , , , , , , , , , , , ,	
		12b)
		12c)
	Reason unknown/Don't know	13

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Total number of residents (adults and ch	nildren):
18. Please indicate the number of women and children who were residing in your facility as of noon April 17th, 2000. (Enter "0" if there were none. Count each adult and child only ONCE):	Number 1
	Women 2
	Children 3
	Total
Total number of residents because of ab	ouse (adults and children):
19. Of the total number of residents (See Question 18) in your facility as of noon on April 17th, 2000, how many woman and accompanying children were there primarily because of abuse? (Enter "0" if there were none. Count each adult and child only ONCE):	Women 3
	Children 3
	Total
Total number of residents for reasons of	ther than abuse (adults and children):
20. Of the total number of residents (See Question 18) in your facility as of noon on April 17th, 2000, how many woman and accompanying children were there for reasons other than abuse (e.g., housing problem)? (Enter "0" if there were none. Count each adult and child only ONCE):	Women Children Total Number 1 Number Number

SECTION 3 - QUESTIONS 21 to 25 APPLY ONLY TO PEOPLE WHO ARE RESIDING IN YOUR FACILITY AS OF NOON APRIL 17th, 2000 AND CAME BECAUSE OF ABUSE (See Question 19)

Characteristics:

21. As of noon on April 17th, 2000, indicate the number of residents from abusive situations in each of the following age groups (*Count each adult and child only once*):

a.	Age categories of women	Number of women	Age categories of accompanying children:	Number of Female Children	Number of Male Children	
		1	1. 7 3.	11	20	
	15-19 years	2	Under 1 year	12	21	
	20-24 years		1-4 years			
	,	3	,	13	22	
	25-29 years	4	5-9 years	14	23	
	30-34 years		10-12 years	1-7	_ (\	
		5	, , , , , , , , , , , , , , , , , , , ,	15	24	
	35-44 years	6	13-15 years	16	25	
	45-54 years		16-18 years			
	,	7		17	26)	
	55-64 years	8	19-24 years	18	27	
	65 years +		25-29 years			
		9	· ·	199	28	
	Age unknown	10	Age unknown	\longrightarrow	29	
	Total (Should equal))		
	total number of women in Question 19)		Total Children (Should e number of children in Q	equal total uestion 19)		
	,			•		
b.	Number of women (Cour	nt each woman only o	once):		Number	
					1	
	a) Admitted with their child	dren			2	
	b) Admitted without their of	children	,			
	c) Who have no children c	or reaching reaching	bilities		3	
	c) who have no children c	4				
	d) Facility doesn't know if they have children or parenting responsibilities					
	$\Diamond \Diamond \Diamond $				5	
	e) Total (Should equal to	tal number of won	nen in Question 19)			
c.	Number of residents wit	:h:				
	[Count each adult and o	hild as often as ap	plies. Include residents sabilities (i.e., someone	Women	Children	
	on crutches due to a br	oken leg)]	Sabilities (i.e., Someone			
$\langle \cdot \rangle$				01	09	
	a) Mobility disabilities			02	10	
	b) Visual disabilities					
	AV 1 14 auto - 10 - 21 990			03	11	
	c) Hearing disabilities			04	12	
	Other disabilities (specify)):				
	d)			05.	40	
	e)			05	13	
	f)			06	14	
				07	15	
	g) No disabilities			08	16	
	h) Don't know					
	·					

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Relationship to abuser:			
22. As of noon April 17th, 2000, please indicate the relations and her abuser. (Count each woman only once. Do no	ship between each wo ot include children):	oman resident	Number
a) Spouse (legally married)			1
b) Common-law partner			2
c) Ex-spouse or ex-common-law partner			3
d) Dating relationship (couples who do not live together)			4
e) Ex-dating relationship			5
f) Relative (parent, child, others)			6
g) Friend or acquaintance			8
 h) Caregiver (a non-relative responsible for taking care of Caregivers who are also relatives should be categorized. 		rt-time.	
i) Authority figure (professor, employer, person in a pos	ition of trust)		9
j) Other (please specify)			
k) Don't know			
Total (Should equal total number of women in Que	ostion 10)		12
i) Total (Should equal total humber of women in was	estion 13)		
Involvement of the criminal justice system in t	the most recent/	Shuciva situ	ztion
This question refers to the most recent abusive situation for It DOES NOT refer to previous incidents of abuse for which	which the woman wa	s admitted to yo	
23. As of noon on April 17th, 2000, please answer the for criminal justice system for the most recent abusive situ Count each adult as often as applies)	ollowing questions in uation of each woman	relation to the n (Enter "0" if t	involvement of the there were none.
		Don't To	otal (Should equal
()	(number) (number)	know (number)	in Question 19)
In how many cases:	2	3 4	(number)
a) was the incident reported to police?	1 2	3 4	
b) were charges laid against the abuser (e.g., by the woman, police or crown)?			
c) was an order obtained for the abuser to stay away (peace bond, restraint order, condition of probation, non-molestation order, emergency intervention order, emergency protection order, victim's assistance order, order to prevent stalking, etc.)?	2	3 4	
Departures:			
24. How many women and children departed from your facility between midnight and noon on April 17th, 2000?	Number		
Women			
Children			
Total Departures		If total departured in the second in the sec	rtures equals ZERO ion 26

	Returned to spouse			1	
	Returned home without spouse			2	
c)	Second stage housing			3	
	Another emergency shelter			4	
,	Out of province/territory shelter			5	
	New accommodation without spouse			6	
,				7	
•	Living with friends or relatives			8	
,	Hospital Residential services (e.g., group home, host centre or other adult care facility)	tel, detox centre, addiction	ons, rehabili	tation 9	
	Other (specify)			10	
j)				11	
k)				12	\bigcirc
l)				13	>
m)	Unknown				
fus	sals:				
. Ho	sals: w many women and children were turned aw 00?	way from your facility bets	ween midnig	ght and noon o	on April 17th,
. Ho	w many women and children were turned aw		ween midnig	ght and noon o	on April 17th,
. Ho	w many women and children were turned aw	N		ght and noon	on April 17th,
. Ho	w many women and children were turned aw 00?			ght and noon o	on April 17th,
Wo	w many women and children were turned aw 00?	N		If total refus	sals equals
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	1 2 2 2		If total refus	sals equals
Wo Chi	w many women and children were turned aw 00? omen ildren tal Refusals	1 2 2 2	lumber	If total refus	sals equals
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	2 3 3	lumber	If total refus	sals equals
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	1 Shelter was full	lumber	If total refus	sals equals
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	1 Shelter was full 2 Alcohol and dru	lumber ig issues ssues	If total refus	sals equals
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	1 Shelter was full 2 Alcohol and dru 3 Mental Health is 4 Under age with	lumber lig issues ssues out parent	If total refus	·
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	1 Shelter was full 2 Alcohol and dru 3 Mental Health is 4 Under age with 5 Non-admit or ca	lumber lig issues ssues out parent aution list	If total refus	sals equals
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	1 Shelter was full 2 Alcohol and dru 3 Mental Health is 4 Under age with 5 Non-admit or ca 6 Other (please s	lumber lig issues ssues out parent aution list	If total refus ZERO, Go t	sals equals o Question 28
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	1 Shelter was full 2 Alcohol and dru 3 Mental Health is 4 Under age with 5 Non-admit or ca 6 Other (please s	ig issues ssues out parent aution list	If total refus ZERO, Go to	sals equals o Question 28
Wo Chi	w many women and children were turned aw 200? men ildren tal Refusals ease list the reason(s) women and ldren were turned away.	1 Shelter was full 2 Alcohol and dru 3 Mental Health is 4 Under age with 5 Non-admit or ca 6 Other (please s	ig issues ssues out parent aution list	If total refus ZERO, Go to	sals equals o Question 28

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SECTION 4 - SERVICES FOR NON-RES	SIDENTS AND EX-RESIDEN	ITS
The purpose of this section is to obtain informatio Questions 28 and 29 deal with contacts on the day		
28. Please report the number of phone, letter, fa includes outreach services. (Enter "0" if there		
	a) Contacts on April 17th, 2000	b) Contacts for an average month
	1	1
Housing related	2	2
Non-housing related		
Other (please specify)	3	3
, , ,		
a)	4	4
b)	5	
c)		5
o _/	6	6
TOTAL		
29. Please report the number of phone, letter, fa	ax. walk-in or other contacts recei	ived from ex-residents. This
includes outreach services. (Enter "0" if there		
	a) Contacts on April 17th, 29 00	b) Contacts for an average month
	1	1
Housing related		}
Non-housing related	2	2
Other (please specify)	3	3
, , ,		
a)	4	4
b)		
c)		5
	6	6
TOTAL		
	\rightarrow	
Outreach work: (REFER TO GUIDEBOOK	(FOR DEFINITIONS)	
30. How many hours per week are dedicated to do		
(Please note, if there are 3-staff each doing 20	hours of outreach work a week	hours per
this would equal 60 hours: Include paid staff, vo	olunteers and others.)	week
SECTION 5 - ANNUAL INFORMATION	N. F.	
\wedge		. Coference Construction Construction
The purpose of Section 5 is to obtain annual inform for the 12 month period ending March 31, 2000 or specify the 12 month reference period used.	your own 12 month fiscal period. A	A space is provided for you to
Reference Period. Please specify the 12 month p	eriod used in providing information for	or this section:
D/D M/M Y/Y/Y/Y	D/D M/M Y/Y/Y/Y	
		İ
From:	To:	
31. Please indicate the total number of admissions between April 1st, 1999 and March 31st, 2000 or during the previous 12 month period if March 31st, 2000 is not your fiscal year end (Enter "0" if there were none):		Number
	Number of women	
		2
	Total number of children	3
	Total admissions	<u>-</u>

SECTION 5 - ANNUAL INFORMATION (continued)			
Physical repairs or improvements: The purpose of Questions 32 to 38 is to collect information on physical repairs or improvements that have been made to your facility in the last year as well as physical repairs or improvements that you may need in the next five years. In this section, do not include funds received from CMHC for the construction of new units. DO NOT INCLUDE REGULAR MAINTENANCE WHEN RESPONDING TO THESE QUESTIONS. Regular maintenance refers to painting, repairing leaky faucets, furnace cleaning, etc.			
32. Have any physical repairs or improvements been made to your facility in the past year?	¹ Yes ² No ➤ Go to Question 36		
33. What types of physical repairs or improvements have been made to your facility in the past year? (Check all that apply)	Refers to defective plumbing or electrical wiring, structural repairs to walls, floors or ceilings, etc. In other words, there is a legal necessity to make these repairs so that your facility is in accordance with municipal building codes. These repairs are deemed essential for safety reasons and for meeting municipal standards.		
	2 Minor Refers to missing or loose floor tiles, bricks or shingles, defective steps railing or siding, etc.		
	Structural Improvements not Improvements required for safety reasons or meeting municipal standards, such as making rooms wheelchair accessible, adding a new security system, adding ramps, adding an outside play area for children, creating a ventilated inside smoking area.		
34. How were the 1999/2000 physical repairs on			
improvements funded? (Check all that apply)	Shelter enhancement program (CMHC) Other federal department funding Provincial or Territorial government funding Joint Federal/Provincial/Territorial agreement funding		
	 Regional/Municipal government funding Fundraising 		
	Other (please specify) a)		
	b)		
35. How much did the 1999/2000 physical repairs or improvements cost (<i>If the exact cost is not available please provide an accurate estimate</i>)?	a) Exact b) Estimate c) Don't know 3		
36. Over the next five years, will you need to make any physical repairs or improvements to your facility?	¹() Yes		
	² No ➤ Go to Question 39 ³ Don't know ➤ Go to Question 39		

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SECTION 5 - ANNUAL INFORMATION	continued)	
37. Over the next five years, what type(s) of repairs or improvements will you need to make? (Check all that apply)	¹ Major	Refers to defective plumbing or electrical wiring, structural repairs to walls, floors or ceilings, etc. In other words, there is a legal necessity to make these repairs so that your facility is in accordance with municipal building codes. These repairs are deemed essential for safety reasons and for meeting municipal standards.
	² Minor	Refers to missing or loose floor tiles, bricks or shingles, defective steps, railing or siding, etc.
	³ Structural Improvements	Refers to improvements not required for safety reasons or meeting municipal standards; such as making rooms wheelchair accessible, adding a new security system, adding ramps, adding an outside play area for children, creating a ventilated inside smoking area.
38. Over the next five years, how will you fund physical repairs or improvements to your facility? (Check all that apply)	² Other federal de ³ Provincial or Tei	
Adult Males: The following questions refer to adult men, 15 years o their dependent children and refer to the time period previous 12 month period it March 31st, 2000 is not admitted with their mothers.	between April 1st, 1999	9 and March 31st, 2000 or during the
39. Does your facility have a policy on admitting adult map with or without children?		
(Check only one)	¹ Policy allows ad be admitted	ult men to
	² Policy does not men to be admit	
	³ There is no faciliadmitting adult r	ity policy on
40. During the reference period, how many adult men were admitted to your facility? (If no men were admitted, enter "0")	Number of men	
41. During the reference period (between April 1st, 1999 and March 31st, 2000 or during the previous 12 month period if March 31st, 2000 is not your fiscal year end), were any adult men admitted for reasons of abuse?	¹ Yes ² No	

SECTION 5 - ANNUAL INFORMATION (continued)		
Issues and Challenges:		
42. What would you identify as the top three issues or challenges facing your facility in the upcoming year?		
(1)		
•		
(2)		
(3)		
(0)		
-		
Interdepartmental Agreements		
sharing agreements under Section 12 of the <i>Statistic</i> Housing Corporation. The information we provide to t statistical purposes. Under Section 12 of the <i>Statistic</i>	onsistent statistics, Statistics Canada has entered into data is Act with Health Canada and the Canada Mortgage and these agencies will be kept confidential and used only for its Act, you may refuse to share your information with the cian and returning your letter of objection along with the etc.	
Questionnaire completed by (block letters): Date	Telephone number Area code	
Comments		