

RTS_STA

Beginning of RTSS

RTS_Q01A

This is a voluntary survey on telephone service. Press enter to continue.

RTS_Q01B

How many different telephone numbers are there for your residence? (Include cellular phone numbers and phone numbers used for business). ^Info.LFSMAILAD

- <1> 0 go to RTS_Q02
- <2> 1 go to RTS_Q08
- <3> 2 go to RTS_Q08
- <4> 3 or more go to RTS_Q08
- <7> Don't know go to RTS_Q08
- <8> Refused go to RTS_Q08

Note: F1 HELP: Include: phone numbers used for businesses even if the business is not within the residence or if the employer is paying for the person's phone service within that person's household. This includes cell phones from work that are brought home. Exclude pagers.

RTS_Q02

Why don't you have a phone?

INTERVIEWER: Do not read the categories. Mark one only. Press F1 for Help.

- <1> I cancelled it go to RTS_Q03
- <2> Can't afford it go to RTS_Q04
- <3> Moved go to RTS_Q05
- <4> All other responses go to RTS_Q05
- <7> Don't know go to RTS_Q05
- <8> Refused go to RTS_Q05

Note: F1 NOTES: The following answers should be coded to "Can't afford it": Too expensive, Can't afford the phone, Unpaid phone bills, Service cancelled by the phone company, Moved and can't afford the installation price, Lost job, Unemployed, I'm on... (any form of social assistance), etc. The following answers should be coded to "Moved": Respondent moved, on vacation, going south for the winter, moved and don't want/need the phone anymore etc. The following answers should be coded to "Any other response": Sharing a phone, receiving harassing calls, getting a private number, hard of hearing, dissatisfied with the phone company, don't want other household members to receive calls, etc.

RTS_Q03

Why did you cancel it?

INTERVIEWER: Do not read categories. Press F1 for help.

- <2> Can't afford it
- <3> Moved go to RTS_Q05
- <4> All other responses go to RTS_Q05
- <7> Don't know go to RTS_Q05
- <8> Refused go to RTS_Q05

Note: F1 NOTES: The following answers should be coded to "Can't afford it": Too expensive, Can't afford the phone, Unpaid phone bills, Service cancelled by the phone company, Moved and can't afford the installation price, Lost job, Unemployed, I'm on... (any form of social assistance), etc. The following answers should be coded to "Moved": Respondent moved, on vacation, going south for the winter, moved and don't want/need the phone anymore etc. The following answers should be coded to "Any other response": Sharing a phone, receiving harassing calls, getting a private number, hard of hearing, dissatisfied with the phone company, don't want other household members to receive calls, etc.

RTS_Q04

I am going to read a list of most common charges which could be on a telephone bill. Please tell me which of these charges you find difficult to afford.

INTERVIEWER: READ ALL CATEGORIES AND MARK ALL THAT APPLY

- <1> the installation charge?
- <2> the security deposit?
- <3> monthly charge for your basic phone line which includes local calls?
- <4> optional features and/or set charges?
- <5> long distance charges?
- <6> other usage charges? (900 service, * features, directory assistance, etc.)
- <7> Don't know
- <8> Refused

RTS_Q05

If there were an emergency at home, would members of your household have easy access to a neighbour's phone?

- <1> Yes
- <2> No
- <7> Don't know
- <8> Refused

RTS_Q06

If there were an emergency at home, would members of your household have easy access to a payphone near your residence?

- <1> Yes
- <2> No
- <7> Don't know
- <8> Refused

RTS_Q07

If there were an emergency at home, would any member of your household have convenient access to a telephone near your residence, at another location not already mentioned?

- <1> Yes
- <2> No
- <7> Don't know
- <8> Refused

RTS_Q08

In ^Info.REFYEAR, was your total annual household income before taxes and deductions less or more than ^Info.LICO?

- <1> Less than ^Info.LICO
- <2> More than ^Info.LICO
- <7> Don't know
- <8> Refused

RTS_Q09

Thank you for your cooperation.

RTS_END

End of RTSS

For information only