



CANADIAN INTERNET USE SURVEY

QUESTIONNAIRE

Reference Year 2005

For Information Only



Statistics
Canada

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Canada

Canadian Internet Use Survey, 2005
Questionnaire

TABLE OF CONTENTS

Introduction	1
Ever Users	1
Past Use	2
Location of Use	4
Individual Use	6
Specific Use	9
Government on Line	14
Medical Health Use	17
Educational Use	18
Social Cohesion	19
Electronic Commerce	20
Language of Use	24
Non Use from Home	26
Privacy and Security	30
Ethnic Origin	31
Income	34
Income Ranges	36

**Canadian Internet Use Survey, 2005
Questionnaire**

Section:	Introduction (ST)
ST_BEG	Begin Module
ST_C01	If IntSession = 1 (AskFirst) (Go to ST_R01) Else (Go to ST_R02)
ST_R01	<p>We are conducting a short study about Internet use, to better understand how Canadians are using the Internet and its influence on the economy. The questions will cover your personal non-business Internet use and the purchases you may have made over the Internet during the past 12 months.</p> <p>Even if you are not an Internet user, it is important that we obtain your views.</p> <p>Your answers will be kept confidential and only used for statistical purposes. This survey is voluntary.</p>
Default:	(Go to ST_END)
ST_R02	<p>We called earlier for you to complete a short study on Internet use. The questions will cover your personal non-business Internet use and the purchases you may have made over the Internet during the past 12 months.</p> <p>Even if you are not an Internet user, it is important that we obtain your views.</p> <p>Your answers will be kept confidential and only used for statistical purposes. This survey is voluntary.</p>
ST_END	End Module
Section:	Ever Users (EV)
EV_BEG	Begin Module
Coverage:	<i>All respondents</i>
EV_Q01	Have you ever used the Internet (E-mail or World Wide Web) from home, work, school, or any other location for personal non-business use?
1	Yes
2	No (Go to EV_END)
	DK, RF (Go to EV_END)
Coverage:	<i>All respondents</i>

Canadian Internet Use Survey, 2005
Questionnaire

EV_Q02 **How many years have you used the Internet?**

INTERVIEWER: Read categories to respondent.

- 1 Less than 1 year
 - 2 1 to 2 years (1 year or more but less than 2 years)
 - 3 2 to 5 years (2 years or more but less than 5 years)
 - 4 5 or more years
- DK, RF

Coverage: *Respondents who have ever used the Internet*

EV_END End Module

Section: **Past Use (PU)**

PU_BEG Begin Module

PU_C01 If EV_Q01 = 1 (Yes)(Go to PU_Q01)
Else(Go to PU_END)

Coverage: *All respondents*

PU_Q01 **Did you use the Internet during the past 12 months for personal non-business use?**

- 1 Yes.....(Go to PU_END)
 - 2 No
- DK, RF

Coverage: *Respondents who have ever used the Internet*

PU_Q02 **When was the last time you used the Internet?**

INTERVIEWER: Read categories to respondent.

This question refers to Internet use for personal non-business use.

- 1 1 to 2 years (more than 1 year but less than 2 years)
 - 2 2 to 5 years (2 years or more but less than 5 years)
 - 3 5 or more years
- DK, RF

Coverage: *Respondents who have used the Internet before but not in the past 12 months*

Canadian Internet Use Survey, 2005
Questionnaire

PU_Q03 **During the period that you last used the Internet, how often did you use the Internet. Was it...?**

INTERVIEWER: Read categories to respondent.

- 1 At least once a day
- 2 At least once a week (but not every day)
- 3 At least once a month (but not every week)
- 4 Less than once a month
- DK, RF

Coverage: Respondents who have used the Internet before but not in the past 12 months

PU_Q04 **From what location(s) did you use the Internet in the past?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 1 Home
- 2 Work (for personal non-business use)
- 3 School
- 4 Public library
- 5 Another location.....(Go to PU_Q05)
- DK, RF

Default: (Go to PU_Q06)

Coverage: Respondents who have used the Internet before but not in the past 12 months

PU_Q05 **From what other location(s), not previously mentioned, did you use the Internet?**

INTERVIEWER: Probe for what type of location, do not read list or give examples. Mark all that apply.

- 01 Relatives' home
- 02 Friends' or neighbours' home
- 03 Government office, department or kiosk (including Community Access Program site)
- 04 Internet or cyber café, or similar
- 05 Voluntary organisation
- 06 During travel (including hotel, airport, other office)
- 07 Through a mobile telephone or another wireless personal digital assistant (PDA)
- 08 Other - Specify.....(Go to PU_S05)
- DK, RF

Default: (Go to PU_Q06)

Coverage: Respondents who have used the Internet before but not in the past 12 months

**Canadian Internet Use Survey, 2005
Questionnaire**

PU_S05 From what other location(s), not previously mentioned, did you use the Internet?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have used the Internet before but not in the past 12 months*

PU_Q06 **What are the reasons you no longer use the Internet from any location?**

INTERVIEWER: Mark all that apply.

- 01 Too costly (service or equipment)
- 02 Used at work, no longer in that position
- 03 Used in school, no longer in school
- 04 Too difficult to use
- 05 No need
- 06 I do not want to mistakenly give out personal information
- 07 Concerned for exposure to objectionable material
- 08 Other security, confidentiality or privacy concerns
- 09 Equipment broken
- 10 No time, too busy
- 11 No computer access
- 12 Other - Specify.....(Go to PU_S06)
DK, RF

Default: (Go to PU_END)

Coverage: *Respondents who have used the Internet before but not in the past 12 months*

PU_S06 What are the other reason(s) you no longer use the Internet?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have used the Internet before but not in the past 12 months*

PU_END End Module

Section: **Location of Use (LU)**

LU_BEG Begin Module

LU_C01 If PU_Q01 = 1 (Yes)(Go to LU_Q01)
Else(Go to LU_END)

Coverage: *All respondents*

Canadian Internet Use Survey, 2005
Questionnaire

LU_Q01 **During the past 12 months, did you use the Internet from home for personal non-business use?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet in the past 12 months*

LU_Q02 **During the past 12 months, did you use the Internet from work for personal non-business use?**

INTERVIEWER: Do not include use from home for tele-work or home based business.

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet in the past 12 months*

LU_Q03 **(During the past 12 months, did you use the Internet) from school as a student for personal non-business use?**

INTERVIEWER: Do not include if respondent is a teacher or professor using in school for work.

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet in the past 12 months*

LU_Q04 **During the past 12 months, did you use the Internet from a public library (for personal non-business use)?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet in the past 12 months*

LU_Q05 **During the past 12 months, did you use the Internet from another location (for personal non-business use, not previously mentioned)?**

- 1 Yes
- 2 No (Go to LU_END)
 DK, RF (Go to LU_END)

Coverage: *Respondents who have used the Internet in the past 12 months*

Canadian Internet Use Survey, 2005
Questionnaire

LU_Q06 **At what other location(s), not previously mentioned, did you use the Internet during the past 12 months?**

INTERVIEWER: Mark all that apply.

01 Relatives' home
02 Friends' or neighbours' home
03 Government office, department or kiosk (including Community Access Program site)
04 Internet or cyber café, or similar
05 Voluntary organisation
06 During travel (including hotel, airport, other office)
07 Through a mobile telephone or another wireless personal digital assistant (PDA)
08 Other - Specify..... (Go to LU_S06)
 DK, RF

Default: (Go to LU_END)

Coverage: *Respondents who have used the Internet in the past 12 months from another location besides work, home, school or the public library*

LU_S06 **From what other location(s), not previously mentioned, did you use the Internet during the past 12 months?**

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have used the Internet in the past 12 months from another location besides work, home, school or the public library*

LU_END End Module

Section: **Individual Use (IU)**

IU_BEG Begin Module

IU_C01A If LU_Q01 = 1 (Yes) (Go to IU_R01)
 Else..... (Go to IU_END)

Coverage: *All respondents*

IU_R01 **The next questions relate to your Internet use from home, during the past 12 months.**

**Canadian Internet Use Survey, 2005
Questionnaire**

IU_Q01 **Are you currently connected to the Internet at home by ... ?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Telephone line connected to a computer
- 02 Cable line connected to a computer
- 03 (Connected through a) television
- 04 Satellite dish
- 05 Wireless (e.g., cellular telephone, personal digital assistant (PDA))
- 06 Other connection (Go to IU_S01)
- 07 I am not currently connected to the Internet but was in the past 12 months
DK, RF

Coverage: Respondents who have used the Internet at home during the past 12 months

IU_C01B If any of the answers to IU_Q01 is 07 (I am not)..... (Go to IU_Q06)
Else..... (Go to IU_Q02)

Coverage: Respondents who have used the Internet at home during the past 12 months

IU_S01 What other connection do you use to access the Internet at home?

INTERVIEWER: Specify.

____ (80 spaces)

Note: DK, RF are not allowed.

Coverage: Respondents who have used the Internet at home during the past 12 months

IU_Q02 **Through what devices can you access the Internet from home?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Home personal computer
- 02 Portable computer
- 03 Digital television or set top box
- 04 Video games machine (console) with Internet connection
- 05 A mobile telephone or another wireless personal digital assistant (PDA)
- 06 Other device
DK, RF

Coverage: Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet

IU_C02 If any of the answers to IU_Q02 is 06 (Other)..... (Go to IU_S02)
Else..... (Go to IU_Q03)

Coverage: Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet

Canadian Internet Use Survey, 2005
Questionnaire

IU_S02 What other devices can your household use to access the Internet from home?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet*

IU_Q03 **How often do you use the Internet at home in a typical month?**

INTERVIEWER: Read categories to respondent.

- 1 At least once a day
 - 2 At least once a week (but not every day)
 - 3 At least once a month (but not every week)
 - 4 Less than once a month
- DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet*

IU_Q04 **In a typical week, on average, how many hours do you spend on the Internet, at home?**

INTERVIEWER: Read categories to respondent.

- 01 Less than 5 hours
 - 02 Between 5 and 9 hours
 - 03 Between 10 and 19 hours
 - 04 Between 20 and 29 hours
 - 05 Between 30 and 39 hours
 - 06 40 hours or more per week
- DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet*

IU_C05 If one of the answers to IU_Q01 is 01 (Telephone), 03 (Connected), 05 (Wireless), or 06 (Otherconn).....(Go to IU_Q05)
Else..... (Go to IU_END)

Coverage: *Respondents who have used the Internet at home during the past 12 months and are currently connected to the Internet*

IU_Q05 **Do you access the Internet at home using a high speed connection?**

- 1 Yes..... (Go to IU_END)
 - 2 No
- DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months and are connected to the Internet by telephone, through a television, wireless or an other connection*

Canadian Internet Use Survey, 2005
Questionnaire

IU_Q06 **Is there a cable or telephone high speed Internet service available in your area?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months but do not use a high speed Internet connection*

IU_END End Module

Section: **Specific Use (SU)**

SU_BEG Begin Module

SU_C01 If LU_Q01 = 1 (Yes)(Go to SU_Q01)
 Else.....(Go to SU_END)

Coverage: *All respondents*

SU_Q01 **During the past 12 months, have you used the Internet at home?**

... for e-mail

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q02 **During the past 12 months, have you used the Internet at home?**

... to participate in chat groups or to use a messenger (e.g., ICQ or MSN)

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q03 **During the past 12 months, have you used the Internet at home?**

... to search for information about Canadian municipal, provincial or federal government(s)

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

Canadian Internet Use Survey, 2005
Questionnaire

SU_Q04 **During the past 12 months, have you used the Internet at home?**

 ... to communicate with Canadian municipal, provincial or federal
 government(s) (e.g., e-mail, on-line applications, on-line surveys)

1 Yes
2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q05 **During the past 12 months, have you used the Internet at home?**

 ... to search for medical or health related information

INTERVIEWER: Read the entire question to the respondent.

1 Yes
2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q06 **During the past 12 months, have you used the Internet at home?**

 ... for education, training or school work

1 Yes
2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q07 **During the past 12 months, have you used the Internet at home?**

 ... for travel information or making travel arrangements

1 Yes
2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q08 **During the past 12 months, have you used the Internet at home?**

 ... to pay bills

1 Yes
2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

Canadian Internet Use Survey, 2005
Questionnaire

SU_Q09 **During the past 12 months, have you used the Internet at home?**
... for electronic banking (e.g., bank statements, view mortgage or interest rates, transfers among accounts)

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q10 **During the past 12 months, have you used the Internet at home?**
... to research investments

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q11 **During the past 12 months, have you used the Internet at home?**
... to play games

INTERVIEWER: Read the entire question to the respondent.

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q12 **During the past 12 months, have you used the Internet at home?**
... to obtain or save music (Free or paid downloads)

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q13 **During the past 12 months, have you used the Internet at home?**
... to obtain or save software (Free or paid downloads)

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

Canadian Internet Use Survey, 2005
Questionnaire

SU_Q14 **During the past 12 months, have you used the Internet at home?**
... to view the news or sports (e.g., scores, follow a sporting event or team)

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q15 **During the past 12 months, have you used the Internet at home?**
... to obtain weather reports or road conditions

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q16 **During the past 12 months, have you used the Internet at home?**
... to listen to the radio over the Internet

INTERVIEWER: Read the entire question to the respondent.

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q17 **During the past 12 months, have you used the Internet at home?**
... to download or watch TV over the Internet

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q18 **During the past 12 months, have you used the Internet at home?**
... to download or watch a movie over the Internet

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

Canadian Internet Use Survey, 2005
Questionnaire

SU_Q19 **During the past 12 months, have you used the Internet at home?**
... to research community events

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q20 **During the past 12 months, have you used the Internet at home?**
... for general browsing (surfing)

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q21 **During the past 12 months, have you used the Internet at home?**
... for any other reasons

INTERVIEWER: Read the entire question to the respondent.

- 1 Yes.....(Go to SU_S21)
- 2 No
 DK, RF

Default: (Go to SU_Q22)

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_S21 **During the past 12 months, have you used the Internet for personal use, at home, for any other reason not previously specified?**

 _____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have used the Internet at home during the past 12 months*

SU_Q22 **During the past 12 months, did you use a computer at work for personal non-business use?**

- 1 Yes
- 2 No(Go to SU_END)
 DK, RF(Go to SU_END)

Coverage: *Respondents who have used the Internet at home during the past 12 months*

**Canadian Internet Use Survey, 2005
Questionnaire**

SU_Q23 **How often do you use the Internet at work for personal non-business use in a typical month?**

INTERVIEWER: Read categories to respondent.

- 1 At least once a day
 - 2 At least once a week (but not every day)
 - 3 At least once a month (but not every week)
 - 4 Less than once a month
 - 5 Not at all
- DK, RF

Coverage: Respondents who have used the Internet at home and have used a computer at work for personal non-business use during the past 12

SU_END End Module

Section: **Government on Line (GL)**

GL_BEG Begin Module

GL_C01A If LU_Q01 = 1 (Yes)(Go to GL_C01B)
Else.....(Go to GL_END)

Coverage: All respondents

GL_C01B If SU_Q03 = 1 (Yes) or If SU_Q04 = 1 (Yes)(Go to GL_R01)
Else.....(Go to GL_C05)

Coverage: Respondents who have used the Internet at home during the past 12 months

GL_R01 **The next questions relate to obtaining Canadian government information.**

Canadian Internet Use Survey, 2005
Questionnaire

GL_Q01 **During the past 12 months, have you used the Internet for personal non-business use for any of the following reasons?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Search for government related information
- 02 File your income tax
- 03 Download a government form (e.g., a passport or Social Insurance Number form)
- 04 Submit a completed form
- 05 Access information on a government program or service
- 06 Communicate with government departments or employees
- 07 Communicate with an elected official (e.g., member of parliament)
- 08 Vote in a municipal, provincial or federal election
- 09 Provide your opinion during an online government consultation
- 10 I do not search for government information
- 11 Other - Specify..... (Go to GL_S01)
- DK, RF

Default: (Go to GL_C02)

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government*

GL_S01 **What other reasons have you used the Internet for personal non-business use? (Related to obtaining information or communicating with the Canadian government)**

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government*

GL_C02 If SU_Q03 = 1 (Yes) (Go to GL_Q02)
 Else (Go to GL_Q03)

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government*

GL_Q02 **During the past 12 months, how often did you use the Internet to search for information on Canadian government programs or services?**

INTERVIEWER: Read categories to respondent.

- 1 At least once a day
- 2 At least once a week (but not every day)
- 3 At least once a month (but not every week)
- 4 Less than once a month
- 5 Not at all
- DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for information about government*

Canadian Internet Use Survey, 2005
Questionnaire

GL_Q03 **During the past 12 months, did you use the Internet to express your opinion related to Canadian government policies, laws, causes or issues that you feel are important?**

- 1 Yes
- 2 No
- DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government*

GL_Q04 **During the past 12 months, what levels of Canadian government did you obtain information from or communicate with using the Internet?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 1 Municipal
- 2 Provincial
- 3 Federal
- DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government*

GL_C05 If SU_Q03 = 1 (Yes) and SU_Q04 = 1 (Yes) (Go to GL_END)
Else (Go to GL_C05)

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for information about government or to communicate with the Canadian government*

GL_Q05 **What is the main reason why you do not use the Internet to search for information or to communicate with Canadian municipal, provincial or federal government(s)?**

- 01 Too difficult to find correct website
- 02 It is easier to contact the government in person
- 03 Easier to use telephone (to do business with government)
- 04 Concern for privacy when providing information
- 05 Concern for security of financial transactions
- 06 I do not have convenient access to the Internet
- 07 Other - Specify (Go to GL_S05)
- 08 Get the information from newspapers, radio or TV
- 09 Never thought of searching or communicating that way
- 10 No Need
- 11 Not Interested
- 12 No Time, too busy
- DK, RF

Default: (Go to GL_END)

Coverage: *Respondents who have used the Internet at home during the past 12 months but not to search for information about government or not to communicate with the Canadian government*

Canadian Internet Use Survey, 2005
Questionnaire

GL_S05 What are the other reason(s) you do not use the Internet to search for information or to communicate with Canadian municipal, provincial or federal government(s)?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have used the Internet at home during the past 12 months but not to search for information about government or not to communicate with the Canadian government*

GL_END End Module

Section: **Medical Health Use (MH)**

MH_BEG Begin Module

MH_C01 If SU_Q05 = 1 (Yes) (Go to MH_R01)
Else (Go to MH_END)

Coverage: *All respondents*

MH_R01 **The next questions relate to your medical or health use of the Internet.**

MH_Q01 **During the past 12 months, what kind of medical or health-related information did you search for using the Internet?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Lifestyle (e.g., diet, nutrition, exercise, health promotion, illness prevention)
 - 02 Alternative therapy (e.g., herbal medications, aromatherapy, acupuncture)
 - 03 Health care system or delivery (e.g., structure, physicians)
 - 04 Drugs or medications (e.g., aspirin, corticosteroids, Viagra)
 - 05 Surgeries (e.g., hernia, appendectomy)
 - 06 Specific diseases (e.g., diagnosis, new research, treatment)
 - 07 Analysis for specific symptoms (e.g., rash, fatigue, mole)
 - 08 Other
- DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for medical or health related information*

Canadian Internet Use Survey, 2005
Questionnaire

MH_Q02 **During the past 12 months, have you communicated (about your health or that of another family member) with your family doctor or general practitioner? (Communicated by Internet, e-mail, in person, phone or other method.)**

- 1 Yes
- 2 No (Go to MH_END)
- 3 I do not have a family doctor or general practitioner (Go to MH_END)
DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for medical or health related information*

MH_Q03 **During the past 12 months, have you discussed with your family doctor or general practitioner, medical or health information you obtained from the Internet? (Communicated by Internet, e-mail, in person, phone or other method about your health or that of another family member)**

- 1 Yes
- 2 No
DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for medical or health related information and communicated with their family doctor*

MH_Q04 **During the past 12 months, have you used the Internet to obtain the following from your family doctor or general practitioner ... ?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 1 Appointments
- 2 Prescription renewals
- 3 Advice
- 4 Other
- 5 No / I have not used the Internet to obtain anything from my family doctor or general practitioner
DK, RF

Coverage: *Respondents who have used the Internet at home during the past 12 months to search for medical or health related information and communicated with their family doctor*

MH_END End Module

Section: **Educational Use (EU)**

EU_BEG Begin Module

EU_C01A If SU_Q06 = 1 (Yes)(Go to EU_R01)
Else(Go to EU_END)

Coverage: *All respondents*

EU_R01 **You previously indicated Internet use for education, training, or for school work.**

Canadian Internet Use Survey, 2005
Questionnaire

EU_Q01 **For what specific educational purposes did you use the Internet, during the past 12 months?**

INTERVIEWER: Mark all that apply. Do not include teachers or professors using the Internet in school for work.

- 01 Distance education, self directed learning or correspondence courses
- 02 Research information for project assignments or for solving academic problems
- 03 Communicate with teachers and peers (includes submission of projects or assignments)
- 04 Communicate with administration, register, or obtain marks
- 05 Other - Specify.....(Go to EU_S01)
- 06 Do not use Internet for education or training
DK, RF

Coverage: Respondents who have used the Internet at home during the past 12 months for education, training or school work

EU_S01 For what other educational purpose, not previously mentioned, did you use the Internet?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: Respondents who have used the Internet at home during the past 12 months for education, training or school work

EU_END End Module

Section: **Social Cohesion (SC)**

SC_BEG Begin Module

SC_C01 If LU_Q01 = 1 (Yes)(Go to SC_Q01)
Else(Go to SC_END)

Coverage: All respondents

SC_Q01 **During the past 12 months, how often did you use the Internet to read online newspapers or magazines, about a particular political or social issue?**

INTERVIEWER: Read categories to respondent.

- 1 At least once a day
- 2 At least once a week (but not every day)
- 3 At least once a month (but not every week)
- 4 Less than once a month
- 5 Not at all
DK, RF

Coverage: Respondents who have used the Internet at home during the past 12 months

Canadian Internet Use Survey, 2005
Questionnaire

SC_Q02 **During the past 12 months, how often did you use the Internet to read what other Canadians think about a political or social issue?**

INTERVIEWER: Read categories to respondent.

- 1 At least once a day
 - 2 At least once a week (but not every day)
 - 3 At least once a month (but not every week)
 - 4 Less than once a month
 - 5 Not at all
- DK, RF

Coverage: Respondents who have used the Internet at home during the past 12 months

SC_Q03 **During the past 12 months, how often did you use the Internet to correspond with other Canadians about a political or social issue? (e.g. grass roots participation)**

INTERVIEWER: Read categories to respondent.

- 1 At least once a day
 - 2 At least once a week (but not every day)
 - 3 At least once a month (but not every week)
 - 4 Less than once a month
 - 5 Not at all
- DK, RF

Coverage: Respondents who have used the Internet at home during the past 12 months

SC_END End Module

Section: **Electronic Commerce (EC)**

EC_BEG Begin Module

EC_C01 If PU_Q01 = 1 (Yes)(Go to EC_R01)
Else.....(Go to EC_END)

Coverage: All respondents

EC_R01 **The next few questions are about the Internet and its influence on purchases of goods and services.**

These relate to orders you made during the past 12 months for personal or household consumption only. You may or may not have paid for these goods or services over the Internet.

These questions do not include purchases for a business.

Canadian Internet Use Survey, 2005
Questionnaire

EC_Q01 **During the past 12 months, have you ordered a good or service over the Internet? (For your personal or household use, not business use.)**

- 1 Yes
- 2 No(Go to EC_Q08)
- DK, RF(Go to EC_Q08)

Coverage: Respondents who have used the Internet during the past 12 months for personal non-business use

EC_Q02 **During the past 12 months, what types of goods or services were ordered?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Computer software
- 02 Computer hardware
- 03 Music (e.g., CDs, tapes, MP3)
- 04 Books, magazines, on line newspapers
- 05 Videos, digital video disc (DVD discs)
- 06 Other entertainment products (concert, theatre tickets)
- 07 Food, condiments, beverages
- 08 Prescription drugs
- 09 Other health, beauty, vitamins
- 10 Clothing, jewellery and accessories
- 11 Housewares (e.g., large appliances, furniture)
- 12 Consumer electronics (e.g., camera, computer, stereo, TV, DVD player, VCR)
- 13 Automotive (e.g., cars, trucks, recreational vehicles or products)
- 14 Travel arrangements (e.g., hotel reservations, travel tickets, rental car)
- 15 Flowers - gifts
- 16 Sports equipment
- 17 Toys and games
- 18 Real Estate
- 19 Other - Specify.....(Go to EC_S02)
- DK, RF

Default: (Go to EC_Q03)

Coverage: Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use

EC_S02 **What other type of goods or services were ordered?**

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use

Canadian Internet Use Survey, 2005
Questionnaire

EC_Q03 **During the past 12 months, how many separate orders for goods or services did you place over the Internet?**

INTERVIEWER: Number of transactions, not articles purchased.

____(3 spaces) [Min: 1 Max: 995]
DK, RF

Coverage: Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use

EC_Q04 **During the past 12 months, what was the estimated total cost, in Canadian dollars, of the goods and services you ordered over the Internet?**

INTERVIEWER: Probe for estimate. Round to the nearest dollar value.

____(6 spaces) [Min: 0 Max: 999995]
DK, RF

Coverage: Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use

EC_C05 If EC_Q03 = RESPONSE.....(Go to EC_Q05)
Else.....(Go to EC_C06)

Coverage: Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use

EC_Q05 **Of the total number of separate orders placed over the Internet, how many of these orders were from companies in Canada?**

INTERVIEWER: Number of transactions, not articles purchased.

____(3 spaces) [Min: 0 Max: 995]
DK, RF

Coverage: Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use

EC_C06 If (EC_Q05 > 0) and (EC_Q05 < EC_Q03).....(Go to EC_Q06)
Else.....(Go to EC_Q07)

Coverage: Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use

EC_Q06 **Of the total amount spent on goods or services ordered over the Internet, how much was spent on goods and services from companies in Canada?**

INTERVIEWER: Probe for estimate. Round to the nearest dollar value.

____(6 spaces) [Min: 0 Max: 999995]
DK, RF

Coverage: Respondents who during the past 12 months have ordered a good or service from Canadian companies over the Internet for personal or household use

Canadian Internet Use Survey, 2005
Questionnaire

EC_Q07 **During the past 12 months, how did you pay for these goods or services ordered over the Internet?**

INTERVIEWER: Mark all that apply.

- 1 Paid directly over the Internet (with a credit or debit card)
 - 2 Credit card over the telephone
 - 3 Payment on delivery (COD)
 - 4 By cheque
 - 5 Other
- DK, RF

Coverage: Respondents who during the past 12 months have ordered a good or service over the Internet for personal or household use

EC_Q08 **Have you used the Internet to shop for personal or household products or services? That is, have you used the Internet during the past 12 months to narrow down the search for goods or services without placing an order directly over the Internet?**

- 1 Yes
 - 2 No(Go to EC_END)
- DK, RF(Go to EC_END)

Coverage: Respondents who have used the Internet during the past 12 months for personal non-business use

EC_Q09 **What types of goods or services were these?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Computer software
 - 02 Computer hardware
 - 03 Music (e.g., CDs, tapes, MP3)
 - 04 Books, magazines, on line newspapers
 - 05 Videos, digital video disc (DVD discs)
 - 06 Other entertainment products (concert, theatre tickets)
 - 07 Food, condiments, beverages
 - 08 Prescription drugs
 - 09 Other health, beauty, vitamins
 - 10 Clothing, jewellery and accessories
 - 11 Housewares (e.g., large appliances, furniture)
 - 12 Consumer electronics (e.g., camera, computer, stereo, TV, DVD player, VCR)
 - 13 Automotive (e.g., cars, trucks, recreational vehicles or products)
 - 14 Travel arrangements (e.g., hotel reservations, travel tickets, rental car)
 - 15 Flowers - gifts
 - 16 Sports equipment
 - 17 Toys and games
 - 18 Real Estate
 - 19 Other - Specify.....(Go to EC_S09)
- DK, RF

Default: (Go to EC_Q10)

Coverage: Respondents who have used the Internet, during the past 12 months, to window shop for personal or household products or services

**Canadian Internet Use Survey, 2005
Questionnaire**

EC_S09 What other type of goods or services were these?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have used the Internet, during the past 12 months, to window shop for personal or household products or services*

EC_Q10 **Did the search for goods and services using the Internet, 'Window Shopping', later result in a direct purchase from a retailer? That is, a purchase that did not involve the ordering or payment of a good or service over the Internet.**

- 1 Yes
- 2 No
- DK, RF

Coverage: *Respondents who have used the Internet, during the past 12 months, to window shop for personal or household products or services*

EC_END End Module

Section: **Language of Use (LA)**

LA_BEG Begin Module

LA_C01 If PU_Q01 = 1 (Yes) (Go to LA_R01)
Else (Go to LA_END)

Coverage: *All respondents*

LA_R01 **The next questions relate to spoken language and language of use on the Internet.**

LA_Q01 **Do you speak French well enough to conduct a conversation?**

- 1 Yes
- 2 No
- DK, RF

Coverage: *Respondents who have used the Internet during the past 12 months*

Canadian Internet Use Survey, 2005
Questionnaire

LA_Q02 What languages do you use when searching for information on Internet sites?

INTERVIEWER: Read categories to respondent.

- 01 English only
- 02 French only
- 03 English and French (and may include other languages)
- 04 English and another language except French
- 05 French and another language except English
- 06 Other languages only (no English or French)
- 07 I do not search for information by means of the Internet..... (Go to LA_Q05)
DK, RF

Coverage: Respondents who have used the Internet during the past 12 months

LA_Q03 What language would you prefer to use when searching for information on the Internet?

INTERVIEWER: Read categories to respondent.

- 01 English only
- 02 French only
- 03 English and French (and may include other languages)
- 04 English and another language except French
- 05 French and another language except English
- 06 Other languages only (no English or French)
- 07 I have no preference
DK, RF

Coverage: Respondents who have used the Internet during the past 12 months

LA_Q04 Are you able to obtain the information from the Internet in the languages of your choice?

- 1 Yes
- 2 No
DK, RF

Coverage: Respondents who have used the Internet during the past 12 months

LA_Q05 What languages do you use when writing Internet e-mails?

INTERVIEWER: Read categories to respondent.

- 01 English only
- 02 French only
- 03 English and French (and may include other languages)
- 04 English and another language except French
- 05 French and another language except English
- 06 Other languages only (no English or French)
- 07 I do not communicate by e-mail
DK, RF

Coverage: Respondents who have used the Internet during the past 12 months

Canadian Internet Use Survey, 2005
Questionnaire

LA_END End Module

Section: **Non Use from Home (NU)**

NU_BEG Begin Module

NU_C01 If LU_Q01 = 1 (Yes)(Go to NU_END)
Else (Go to NU_Q01)

Coverage: All respondents

NU_Q01 **During the next 12 months, do you plan to use the Internet from any location?**

- 1 Yes
- 2 No (Go to NU_Q03)
- DK, RF (Go to NU_Q03)

Coverage: Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet

NU_Q02 **Would this use be from ... ?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 1 Home
- 2 Work
- 3 School, college or university
- 4 A public library
- 5 Other - Specify.....(Go to NU_S02)
- DK, RF

Default: (Go to NU_Q03)

Coverage: Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who plan to use the Internet in the next 12 months

NU_S02 From what other location(s), not previously mentioned, do you plan to use the Internet in the next 12 months?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who plan to use the Internet in the next 12 months

Canadian Internet Use Survey, 2005
Questionnaire

NU_Q03 **Does your household have a computer or other device that could access the Internet at home?**

- 1 Yes
- 2 No (Go to NU_Q08)
- DK, RF (Go to NU_Q08)

Coverage: Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet

NU_Q04 **Does your household currently have an Internet connection at home?**

- 1 Yes
- 2 No (Go to NU_Q07)
- DK, RF (Go to NU_Q07)

Coverage: Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who presently have a computer that could access the Internet at home

NU_Q05 **Is your household currently connected to the Internet at home by ... ?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Telephone line connected to a computer
- 02 Cable line connected to a computer
- 03 Connected through a television
- 04 Satellite dish
- 05 Wireless (e.g., cellular telephone, personal digital assistant (PDA))
- 06 Other connection (Go to NU_S05)
- DK, RF

Default: (Go to NU_Q06)

Coverage: Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home

NU_S05 **What other connection can members of your household use to access the Internet at home?**

INTERVIEWER: Specify.

_____ (80 spaces)

Note: DK, RF are not allowed.

Coverage: Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home

Canadian Internet Use Survey, 2005
Questionnaire

NU_Q06 **Through what devices can members of your household access the Internet from home?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Home personal computer
- 02 Portable computer
- 03 Digital television or set top box
- 04 Video games machine (console) with Internet connection
- 05 A mobile telephone or another wireless personal digital assistant (PDA)
- 06 Other device (Go to NU_S06)
DK, RF

Default: (Go to NU_Q07)

Coverage: *Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home*

NU_S06 **What other device can members of your household use to access the Internet at home?**

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home*

NU_Q07 **What are the reasons why you do not access the Internet from home?**

INTERVIEWER: Mark all that apply.

- 01 Too costly (service or equipment)
- 02 Internet or computer too difficult to use
- 03 Use at work instead
- 04 Use at another location instead
- 05 No need / not useful
- 06 Not enough time
- 07 Cannot obtain access due to remote location of dwelling
- 08 Too much objectionable material on Internet
- 09 Other confidentiality, security or privacy concerns
- 10 No interest
- 11 Other - Specify..... (Go to NU_S07)
DK, RF

Default: (Go to NU_Q08)

Coverage: *Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home*

**Canadian Internet Use Survey, 2005
Questionnaire**

NU_S07 What are the other reason(s) you do not access the Internet from home?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who can presently access the Internet at home*

NU_Q08 **What is the greatest barrier that keeps you from using the Internet, from home?**

- 01 Cost (service or equipment)
- 02 Access to a computer or some other form of Internet access
- 03 Lack of skills or training
- 04 Fear of technology
- 05 No need / not useful
- 06 No interest
- 07 Not enough time
- 08 Disability
- 09 Other confidentiality, security or privacy concerns
- 10 Other - Specify.....(Go to NU_S08)
- 11 Age reasons/Seniors
 DK, RF

Default: (Go to NU_C09)

Coverage: *Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet*

NU_S08 What is the other greatest barrier that keeps you from accessing the Internet from home?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet*

NU_C09 If NU_Q04 = 1 (Yes)(Go to NU_END)
 Else..... (Go to NU_Q09)

Coverage: *Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet*

Canadian Internet Use Survey, 2005
Questionnaire

NU_Q09 **Would you access the Internet from home if you had the equipment and the connection?**

- 1 Yes
- 2 No
- DK, RF

Coverage: *Respondents who have never used the Internet, non-users of the Internet during the past 12 months, and non-home users of the Internet who do not have an Internet connection at home*

NU_END End Module

Section: **Privacy and Security (PS)**

PS_BEG Begin Module

Coverage: *All respondents*

PS_R01 **The next set of questions relate to privacy and security concerns on the Internet.**

PS_Q01 **In general, how concerned (are you/would you be) about privacy on the Internet? For example, people finding out what websites you have visited, others reading your e mail?**

INTERVIEWER: Read categories to respondent.

- 1 Not at all concerned
- 2 Concerned
- 3 Very concerned
- DK, RF

Coverage: *All respondents*

PS_Q02 **How concerned (are you/would you be) about conducting banking transactions over the Internet?**

INTERVIEWER: Read categories to respondent.

- 1 Not at all concerned
- 2 Concerned
- 3 Very concerned
- DK, RF

Coverage: *All respondents*

Canadian Internet Use Survey, 2005
Questionnaire

PS_Q03 **How concerned (are you/would you be) about using your credit card over the Internet?**

INTERVIEWER: Read categories to respondent.

- 1 Not at all concerned
- 2 Concerned
- 3 Very concerned
- 4 I do not have a credit card
 DK, RF

Coverage: *All respondents*

PS_Q04 **How concerned (are you/would you be) about providing personal financial information to government departments over the Internet? (E.g., applying for employment insurance or a student loan?)**

INTERVIEWER: Read categories to respondent.

- 1 Not at all concerned
- 2 Concerned
- 3 Very concerned
 DK, RF

Coverage: *All respondents*

PS_Q05 **How concerned (are you/would you be) about giving personal, non financial information to a government official in Canada over the Internet?**

INTERVIEWER: Read categories to respondent.

- 1 Not at all concerned
- 2 Concerned
- 3 Very concerned
 DK, RF

Coverage: *All respondents*

PS_END End Module

Section: **Ethnic Origin (EO)**

EO_BEG Begin Module

Coverage: *All respondents*

EO_R01 **The following questions are about your ethnic ancestry, heritage or background.**

Canadian Internet Use Survey, 2005
Questionnaire

EO_Q01 **What were the ethnic or cultural origins of your ancestors? Include ancestors from both sides of your family. (An ancestor is someone from whom a person is descended and is usually more distant than a grandparent.)**

INTERVIEWER: Ethnic or cultural backgrounds are to be entered in the order in which they are stated. Do not provide examples. Enter up to four responses.

____(4 spaces) [Min: 1 Max: 9999]
DK, RF

Note: An ethnic origin look up file was provided to the interviewers

Coverage: *All respondents*

EO_C01 If EO_Q01 = 7777 (Other - Specify) (Go to EO_S01)
Else (Go to EO_C02A)

Coverage: *All respondents*

EO_S01

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: *Respondents with answers to EO_Q01 that were not in the ethnic origin look up file*

EO_C02A If EO_Q01 = DK or RF (Go to EO_END)
Else (Go to EO_Q02)

Coverage: *Respondents who responded to EO_Q01*

EO_Q02 **To which ethnic or cultural origins did your ancestors belong?**

____(4 spaces) [Min: 1 Max: 9999]
DK, RF

Coverage: *Respondents who responded to EO_Q01*

EO_C02B If EO_Q02 = 7777 (Other - Specify) (Go to EO_S02)
Else (Go to EO_C02C)

Coverage: *Respondents who responded to EO_Q01*

**Canadian Internet Use Survey, 2005
Questionnaire**

EO_S02 To which ethnic or cultural origins did your ancestors belong?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: Respondents with answers to EO_Q02 that were not in the ethnic origin look up file

EO_C02C If EO_Q01 = Canadian and EO_Q02 = 0 (X - Empty)(Go to EO_Q02C)
Else..... (Go to EO_C03A)

Coverage: Respondents who responded to EO_Q01

EO_Q02C In addition to the origin you have already mentioned what were the other ethnic or cultural origins of your ancestors on first coming to North America?

INTERVIEWER: If the respondent provides another answer, please return to EO_Q02 and enter the appropriate answer. Otherwise, press <1> to continue.

1 Continue
DK, RF

Coverage: Respondents who answered Canadian to both EO_Q01 and EO_Q02

EO_C03A If EO_Q02 = 0 (X - Empty) or DK or RF(Go to EO_END)
Else..... (Go to EO_Q03)

Coverage: Respondents who responded to EO_Q02

EO_Q03 To which ethnic or cultural origins did your ancestors belong?

____(4 spaces) [Min: 1 Max: 9999]
DK, RF

Coverage: Respondents who responded to EO_Q02

EO_C03B If EO_Q03 = 7777(Other - Specify)(Go to EO_S03)
Else..... (Go to EO_C04A)

Coverage: Respondents who responded to EO_Q03

EO_S03 To which ethnic or cultural origins did your ancestors belong?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: Respondents with answers to EO_Q03 that were not in the ethnic origin look up file

**Canadian Internet Use Survey, 2005
Questionnaire**

EO_C04A If EO_Q03 = 0 (X - Empty) or DK or RF(Go to EO_END)
Else (Go to EO_Q04)

Coverage: Respondents who responded to EO_Q03

EO_Q04 **To which ethnic or cultural origins did your ancestors belong?**

____(4 spaces) [Min: 1 Max: 9999]
DK, RF

Coverage: Respondents who responded to EO_Q03

EO_C04B If EO_Q04 = 7777 (Other - Specify)(Go to EO_S04)
Else(Go to EO_END)

Coverage: Respondents who responded to EO_Q04

EO_S04 To which ethnic or cultural origins did your ancestors belong?

INTERVIEWER: Specify.

____(80 spaces)

Note: DK, RF are not allowed.

Coverage: Respondents with answers to EO_Q04 that were not in the ethnic origin look up file

EO_END End Module

Section: Income (INC)

INC_STR Begin Module

Coverage: All respondents

INC_R01 **Various measures of income are needed to study the relationship between overall economic situation and use of the Internet.**

Canadian Internet Use Survey, 2005
Questionnaire

INC_Q01 **From which of the following sources did your household receive any income during the past 12 months?**

INTERVIEWER: Read categories to respondent. Mark all that apply.

- 01 Wages and salaries
- 02 Income from self-employment
- 03 Dividends and interest on bonds, savings, stocks
- 04 Employment Insurance
- 05 Workers Compensation
- 06 Benefits from Canada or Quebec pension plan
- 07 Retirement pensions, superannuation and annuities
- 08 Old Age Security and Guaranteed Income Supplement
- 09 Child Tax Benefit
- 10 Provincial or municipal social assistance or welfare
- 11 Child Support
- 12 Alimony
- 13 Other income (e.g., rental, scholarships, other government income)
- 14 No income
DK, RF

Coverage: *All respondents*

INC_C02 If INC_Q01 = 14 (No income).....(Go to INC_END)
Else..... (Go to INC_Q02)

Coverage: *All respondents*

INC_Q02 **What is your best estimate of the total income before taxes and deductions of all household members, from all sources, during the past 12 months?**

____(7 spaces) [Min: 0 Max: 9999995]
DK, RF

Coverage: *Respondents with income*

INC_C03 If INC_Q02 = DK or RF(Go to INC_END)
Else.....(Go to INC_C04)

Coverage: *Respondents with income*

INC_C04 If Info.Hhldmems = 1 then set PrsnIncome = HHLIncome(Go to INC_END)
Else..... (Go to INC_Q04)

Coverage: *Respondents with income*

INC_Q04 **What is your best estimate of your personal total income before taxes and deductions from all sources, during the past 12 months?**

____(7 spaces) [Min: 0 Max: 9999995]
DK, RF

Coverage: *Respondents with income*

Canadian Internet Use Survey, 2005
Questionnaire

INC_END End Module

Section: **Income Ranges (INR)**

INR_STR Begin Module

INR_Q01 **(Can you estimate in which of the following groups your personal/household income falls)**

Was your (personal/household) income less than \$60,000?

- 1 Yes
- 2 No
- DK, RF

Note: If IncomeType = 1 then set EngIncType = 'the total household', else set EngIncType = 'your total'.
 If IncomeType = 1 then set EngIntro = 'Can you estimate in which of the following groups your household income falls', else set EngIntro = 'Can you estimate in which of the following groups your personal income falls'.

Coverage: Respondents with income

INR_C02 If INR_Q01 = 1 (Yes) (Go to INR_Q02)
 Else (Go to INR_C03)

Coverage: Respondents with income

INR_Q02 **Was your (personal/household) income less than \$30,000?**

- 1 Yes
- 2 No
- DK, RF

Coverage: Respondents with income less than \$60,000

INR_C03 If INR_Q02 = 1 (Yes) (Go to INR_Q03)
 Else (Go to INR_C04)

Coverage: Respondents with income less than \$60,000

INR_Q03 **Was your (personal/household) income less than \$20,000?**

- 1 Yes
- 2 No
- DK, RF

Coverage: Respondents with income less than \$30,000

INR_C04 If INR_Q03 = 1 (Yes) (Go to INR_Q04)
 Else (Go to INR_C05)

Coverage: Respondents with income less than \$30,000

**Canadian Internet Use Survey, 2005
Questionnaire**

INR_Q04 **Was your (personal/household) income less than \$10,000?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents with income less than \$20,000*

INR_C05 If INR_Q02 = 2 (No)..... (Go to INR_Q05)
 Else..... (Go to INR_C06)

Coverage: *Respondents with income greater than \$30,000*

INR_Q05 **Was your personal/household income less than \$40,000?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents with income greater than \$30,000*

INR_C06 If INR_Q05 = 2 (No)..... (Go to INR_Q06)
 Else..... (Go to INR_C07)

Coverage: *Respondents with income greater than \$30,000*

INR_Q06 **Was your (personal/household) income less than \$50,000?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents with income greater than \$40,000*

INR_C07 If INR_Q01 = 2 (No)..... (Go to INR_Q07)
 Else..... (Go to INR_C08)

Coverage: *Respondents with income greater than \$40,000*

INR_Q07 **Was your (personal/household) income less than \$100,000?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents with income greater than \$60,000*

INR_C08 If INR_Q07 = 1 (Yes)..... (Go to INR_Q08)
 Else..... (Go to INR_C09)

Coverage: *Respondents with income greater than \$60,000*

Canadian Internet Use Survey, 2005
Questionnaire

INR_Q08 **Was your (personal/household) income less than \$80,000?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents with income greater than \$60,000 and less than \$100,000*

INR_C09 If INR_Q08 = 1 (Yes)..... (Go to INR_Q09)
 Else..... (Go to INR_C10)

Coverage: *Respondents with income greater than \$60,000 and less than \$100,000*

INR_Q09 **Was your (personal/household) income less than \$70,000?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents with income less than \$80,000*

INR_C10 If INR_Q08 = 2 (No)..... (Go to INR_Q10)
 Else..... (Go to INR_C11)

Coverage: *Respondents with income less than \$80,000*

INR_Q10 **Was your (personal/household) income less than \$90,000?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents with income greater than \$80,000*

INR_C11 If INR_Q07=2 (NO)..... (Go to INR_Q11)
 Else..... (Go to INR_END)

Coverage: *Respondents with income greater than \$80,000*

INR_Q11 **Was your (personal/household) income less than \$150,000?**

- 1 Yes
- 2 No
 DK, RF

Coverage: *Respondents with income greater than \$100,000*

INR_END End Module

**Canadian Internet Use Survey, 2005
Questionnaire**

INDEX

E		EU_Q01	19
EC_BEG	20	EU_R01.....	18
EC_C01.....	20	EU_S01.....	19
EC_C05.....	22	EV_BEG	1
EC_C06.....	22	EV_END.....	2
EC_END	24	EV_Q01	1
EC_Q01.....	21	EV_Q02	2
EC_Q02.....	21	G	
EC_Q03.....	22	GL_BEG	14
EC_Q04.....	22	GL_C01A.....	14
EC_Q05.....	22	GL_C01B.....	14
EC_Q06.....	22	GL_C02.....	15
EC_Q07.....	23	GL_C05.....	16
EC_Q08.....	23	GL_END	17
EC_Q09.....	23	GL_Q01	15
EC_Q10.....	24	GL_Q02	15
EC_R01	20	GL_Q03	16
EC_S02	21	GL_Q04	16
EC_S09	24	GL_Q05	16
EO_BEG	31	GL_R01.....	14
EO_C01.....	32	GL_S01	15
EO_C02A.....	32	GL_S05	17
EO_C02B.....	32	I	
EO_C02C.....	33	INC_C02	35
EO_C03A.....	33	INC_C03	35
EO_C03B.....	33	INC_C04.....	35
EO_C04A.....	34	INC_END	36
EO_C04B.....	34	INC_Q01.....	35
EO_END	34	INC_Q02.....	35
EO_Q01	32	INC_Q04.....	35
EO_Q02	32	INC_R01	34
EO_Q02C.....	33	INC_STR	34
EO_Q03	33	INR_C02	36
EO_Q04	34	INR_C03	36
EO_R01.....	31	INR_C04.....	36
EO_S01	32	INR_C05.....	37
EO_S02.....	33	INR_C06.....	37
EO_S03	33	INR_C07.....	37
EO_S04.....	34	INR_C08.....	37
EU_BEG	18	INR_C09.....	38
EU_C01A.....	18	INR_C10.....	38
EU_END	19	INR_C11	38

Canadian Internet Use Survey, 2005
Questionnaire

INR_END	38	LU_Q06	6
INR_Q01	36	LU_S06	6
INR_Q02	36	M	
INR_Q03	36	MH_BEG	17
INR_Q04	37	MH_C01	17
INR_Q05	37	MH_END	18
INR_Q06	37	MH_Q01	17
INR_Q07	37	MH_Q02	18
INR_Q08	38	MH_Q03	18
INR_Q09	38	MH_Q04	18
INR_Q10	38	MH_R01	17
INR_Q11	38	N	
INR_STR	36	NU_BEG	26
IU_BEG	6	NU_C01	26
IU_C01A	6	NU_C09	29
IU_C01B	7	NU_END	30
IU_C02	7	NU_Q01	26
IU_C05	8	NU_Q02	26
IU_END	9	NU_Q03	27
IU_Q01	7	NU_Q04	27
IU_Q02	7	NU_Q05	27
IU_Q03	8	NU_Q06	28
IU_Q04	8	NU_Q07	28
IU_Q05	8	NU_Q08	29
IU_Q06	9	NU_Q09	30
IU_R01	6	NU_S02	26
IU_S01	7	NU_S05	27
IU_S02	8	NU_S06	28
L		NU_S07	29
LA_BEG	24	NU_S08	29
LA_C01	24	P	
LA_END	26	PS_BEG	30
LA_Q01	24	PS_END	31
LA_Q02	25	PS_Q01	30
LA_Q03	25	PS_Q02	30
LA_Q04	25	PS_Q03	31
LA_Q05	25	PS_Q04	31
LA_R01	24	PS_Q05	31
LU_BEG	4	PS_R01	30
LU_C01	4	PU_BEG	2
LU_END	6	PU_C01	2
LU_Q01	5	PU_END	4
LU_Q02	5	PU_Q01	2
LU_Q03	5	PU_Q02	2
LU_Q04	5	PU_Q03	3
LU_Q05	5	PU_Q04	3

Canadian Internet Use Survey, 2005
Questionnaire

PU_Q05.....	3	SU_Q04.....	10
PU_Q06.....	4	SU_Q05.....	10
PU_S05.....	4	SU_Q06.....	10
PU_S06.....	4	SU_Q07.....	10
S		SU_Q08.....	10
SC_BEG.....	19	SU_Q09.....	11
SC_C01.....	19	SU_Q10.....	11
SC_END.....	20	SU_Q11.....	11
SC_Q01.....	19	SU_Q12.....	11
SC_Q02.....	20	SU_Q13.....	11
SC_Q03.....	20	SU_Q14.....	12
ST_BEG.....	1	SU_Q15.....	12
ST_C01.....	1	SU_Q16.....	12
ST_END.....	1	SU_Q17.....	12
ST_R01.....	1	SU_Q18.....	12
ST_R02.....	1	SU_Q19.....	13
SU_BEG.....	9	SU_Q20.....	13
SU_C01.....	9	SU_Q21.....	13
SU_END.....	14	SU_Q22.....	13
SU_Q01.....	9	SU_Q23.....	14
SU_Q02.....	9	SU_S21.....	13
SU_Q03.....	9		