

Confidential when completed.

Collected under the authority of the Statistics Act, Revised Statutes of Canada, 1985, c.S-19.



Information and **Communications Technologies** in Schools Survey

Survey purpose

MAITON The purpose of this survey is to obtain critical benchmark data in the integration of Information and Communications Technologies (ICT) in education. This survey will be a comprehensive measure of ICT infrastructure and access, and will identify some usage patterns in all elementary and secondary schools across Canada. It is the first comprehensive Canada ide survey on the subject and your participation is essential to its success.

The survey is sponsored by Industry Canada's SchoolNet program which works with Canadian learning partners to increase access to and integration of ICT into the learning environment in order to develop an ICT-skilled population, capable of perticipating in the Knowledge Economy. Support to the initiative has been provided by the Library and Archives Canada.

In order to provide a true picture of the ICT integration in Canadian schools, it is essential that you respond to this questionnaire, even if your school does not use ICT. By participating, you will provide invaluable information for identifying existing and future connectivity requirements across all schools in Canada.

Authority

This information is collected under the authority of the Statistics Act, Revised Statutes of Canada, 1985, c.S-19. While participation of this survey is voluntary, your co-operation ensures that the information collected is as accurate and comprehensive as possible.

Confidentiality

Statistics Canada is prohibited by law from publishing any statistics which would divulge information obtained from this survey that relates to any identifiable business, institution or individual without the previous written consent of that business, institution or individual. The data reported on the questionnaire will be treated in strictest confidence. The confidentiality provisions of the Statistics Act are not affected by the Access to Information Act or any other legislation.

2003-10-01 STC/ECT-165-75342 8-82200





Supplementary Uses of the Information

This survey was developed in collaboration with several organisations, such as Industry Canada's SchoolNet Program and its partners and the Library and Archives Canada. To minimize the duplication of conducting other surveys on ICT in your schools, Statistics Canada would like your written consent to share the information you will provide with your school district/board (where applicable), your provincial/territorial ministry or department of Education, Industry Canada and the Library and Archives Canada.

Industry Canada, through the SchoolNet program, will use the information in order to assess the current status of ICT infrastructure and access and some usage patterns in the schools, from a Canadian perspective. Survey findings will guide future policy and program development and provide the basis for future research related to the use of ICT in learning. The Library and Archives Canada is interested in using the data in order to better understand the current infrastructure of all school libraries and to develop new policies. Information provided to your school district/board and your provincial/ territorial ministry or department of Education will allow them to measure the quantity and quality of the ICT infrastructure in your school and to develop programs and policies aimed specifically for the schools in your province/territory or your district/board.

In order to enhance the analytical value of the survey, the information provided in this survey may be combined with other information available to Statistics Canada from other sources such as other surveys or administrative records. It is also possible that the information will be used by Statistics Canada in order to conduct future ICT surveys involving your school.

How to participate?

Please complete the questionnaire and return it to Statistics Canada. *In order to provide answers to specific questions, it may be necessary to get input from technical support staff or teachers in your school.* We encourage you to solicit input in order to obtain the best possible answers.

If you have any questions about the survey or wish to obtain the questionnaire in French, contact us toll-free by phone at 1-800-820-1169 or by facsimile at 1-888-605-2493. You can also complete the survey online at www.statcan.ca/sir. If you have any questions about completing the survey online, contact us toll-free at 1-800-9 9-3491. SchoolNet and Statistics Canada thank you for your participation. As a gesture of appreciation, we have enclosed a copy of Canada at a Glance, a booklet of statistics on Canada's social and economic life. Please circulate it among your teachers, who can order free copies for use in their classroom.

Please mail the completed paper questionnaire and the signed consent form as soon as possible in the supplied envelope. If you fill out the questionnaire online, print out the consent form provided online or use the one you received in the mail with the paper questionnaire. Please sign the consent form and send it to Statistics Canada in the supplied return envelope. Mail to:

Operations Integration Division
M.I.C. Section
Statistics Canada
Tunney's Pasture
120 Parkdale Ave.
Ottawa, Ontario K1A 0T6

Statistics Canada advises you that there could be a risk of disclosure during the facsimile transmission. However, upon receipt of your facsimile, Statistics Canada will provide the guaranteed level of protection afforded all information collected under the authority of the *Statistics Act*.

SECTION A – Information about the school

All items marked with an asterisk (*) can be found in the glossary at the end of the questionnaire.

The next few questions relate to the characteristics of your school.

1. Please update any information that is incorrect on the label on the front page. If the label has the correct information, please go to Question 2.

School board/district/jurisdiction
School name
Address
0202
City/town Province/territory
0204
Postal code O2005
Telephone number - 0206
Facsimile number Occurrence of the control of the control occurrence occurrence of the control occurrence occurrence of the control occurrence occur
2. For the current school year (September 2003 to June 2004)¹, how many full-time equivalent (FTE)* teachers are employed at your school?
Female 0208
Male

¹ August 2003 to June 2004 if the school year began in August.

How many students in total are presently enrolled at your school? Include those students who are registered at your school but are being taught at home. Grade **Female** Male Ungraded* Elementary 0214 0229 Ungraded* Secondary 0230 Kindergarten/Primary/pre-Grade 1* 0216 0231 Grade 1 Grade 2 0233 Grade 3 Grade 4..... 0235 Grade 5 0236 Grade 6 0222 0237 Grade 7 (Quebec: Secondary 1) 0223 0238 Grade 8 (Quebec: Secondary 2) Grade 9 (Quebec: Secondary 3; Manitoba: Senior 1) 0225 0240 Grade 10 (Quebec: Secondary 4; Manitoba: Serio 2; Newfoundland and Labrador: Level 1) 0241 Grade 11 (Quebec: Secondary 5; Manitoba: Senior 3; Newfoundland and Labrador: Level 2) 0242 Grade 12 (Manitoba: Serlior 4; Newfoundland and Labrador: Level 3) 0243 Of the total number of students presently enrolled at your school, how many students are registered as part-time? If none, please mark 0. Female 0246 Male How many students are designated as special needs students* with disabilities? If none, please mark 0. 0248

6.	How many of the following instructional rooms* do y	ou have in your school	ol? If none, please mark 0.
	Classrooms (excluding portables)	0257	
	Computer labs	0258	
	Portables	0259	
7.	Is there a library* in your school?		
	1 Yes		Go to Question 8.
	3 No		Go to Question 11.
8.	Please report the number of full-time equivalent (FTI following categories. If there are no employees in a callocated to coverage of class preparation or relief.		
	Teacher-librarians*		
	Teacher-non-librarians*		0262
	Professional librarians*	207	0263
	Library technicians*		0264
	Clerical staff		0265
	Other (specify)	67	0266
9.	Please report the current school year's annual experience following breakdown. The expenses will be incurred to		
	Physical collection development (e.g., books, magazin	nes)	\$.00 0268
	Audio-visual materials (e.g., CDs, videos)		\$.00 0269
	Electronic materials (e.g., CD-ROMs*, subscriptions to	o online journals)	\$.00 0270
10.	Please indicate the sources of funding for the library	y's expenses. Please r	,
	Funding provided at the provincial level		,,,
	Funding provided at the school board/district/jurisdiction	0271	
	Funding provided at the school level	0272	
	Other (specify)	0273	
	02		

*

SECTION B – Hardware*

Note: You may need assistance to complete this section. We encourage you to solicit input in order to obtain the best possible answers.

The following set of questions pertain to the physical Information and Communications Technologies (ICT)* infrastructure available in your school.

(IC	T)* infra	structure available in your sc	hool.		
11.		y of the school's computers (includine following reasons? Please include			~
	Compute	rs not yet set up			0400
	No space	available in the school for the compu			0401
	No techr	ical support staff to maintain use of co	omputers	MATIO	0403
	Not com	patible with the network* or other com	puters	MAIL	0404
	Compute	rs are still operational, but not sufficie	ently powerful to meet ed	stional needs	0405
	Compute	rs are no longer operational/technical	support staff unable to fix	problem	0406
	Other (sp	ecify)	V 0400	3	0407
12.		s your school do with the computers ark all that apply.	s (including laptops and n	otebooks) that no long	ger meet your needs?
	0409	Donate to individuals/families			
	0410	Donate to community organizations			
	0411	Sell for fundraising			
	0412	Use for instructional purposes (e.g.,	stand-alone station)		
	0413	Recycle parts to repair other comput	ers		
	0414	Dispose of or send to a land fill			
	0415	Send to a computer-recycler			
	0416	Send to the school board/district/juris	sdiction		
					(continued on page 7)

12.	What does your school do with the computers (includ Please mark all that apply. (continued)	ing laptop	s and note	books) tha	at no longe	er meet yo	our needs?
	Send to a scrap metal business						
	Do not know						
	Other (specify)			0420			
	Not applicable at this school						
13.	How often are the computers in your school available Please mark one answer in each row.	to the tota	ıl student p	oopulation	outside ir	nstructior	nal hours?
		Always	Often	Some- times	Rarely	Never	Not applicable
	Internet connected computers in your school (excluding laptops and notebooks)			^	70	,	
	Before and/or after school	1	2	$\mathcal{N}_{\mathcal{P}}$	4	5	6 0422
	During school (e.g., at lunch, breaks)	1	2 2	3	4	5	6 0423
	On weekends	1		3	4	5	6 0424
	Non-Internet connected computers in your school (excluding laptops and notebooks)	, Ja					
	Before and/or after school	1	2	3	4	5	6 0425
	During school (e.g., at lunch, broaks)	1	2	3	4	5	6 0426
	On weekends	1	2	3	4	5	6 0427
	Internet connected laptops and notebooks in your school						
	Before and/or after school	1	2	3	4	5	6 0428
	During school (e.g., at lunch, breaks)	1	2	3	4	5	6 0429
	On weekends	1	2	3	4	5	6 0430
	Non-Internet connected laptops and notebooks in your school						
	Before and/or after school	1	2	3	4	5	6 0431
	During school (e.g., at lunch, breaks)	1	2	3	4	5	6 0432
	On weekends	1	2	3	4	5	6 0433

 \star

	None	Some	Many	All	Not available in this sch
Printers	None	Some	Wally	All	iii tiiis scii
Laser printers	1	2	3	4	5
Inkjet and/or bubble jet printers	1	2	3	4	5
Disk drives					
CD-reader*	1	2	3	4	5
CD-writer*	1	2	3	12	5
DVD-reader*	1	2	52	4	5
DVD-writer*	1	T. W. K.	3	4	5
Multimedia	¢О,				
Graphics and/or LCD panels/projector tablets*	& ^{'□} ,	2	3	4	5
Imaging devices (e.g., webcam*, digital photocamera*, scanner*)	1	2	3	4	5
Digital recording devices* (e.g. video or digital camcorder)	1	2	3	4	5
Video projectors*, screen projection operated by a computer	1	2	3	4	5
Devices for videoconferencing*	1	2	3	4	5

*

* 15. Please report the number, type and location of DESKTOP COMPUTERS (excluding laptops and notebooks) used only for educational purposes at your Other Non-Internet connected computers Library Number of desktop computers (excluding laptops and notebooks) Computer labs Computer use for educational purposes includes all activities directed towards lesson preparation, execution or evaluation. and portables Classrooms Other Internet connected computers Library Internet* connection includes using an Internet browser*, e-mail* or both. and portables Classrooms Apple $^{\text{TM}}$ G4 (include iMac $^{\text{TM}}$ and eMac $^{\text{TM}})$ Apple™ G3 (include iMac™ and eMac™) Pentium® II/III or equivalent Lower than an Apple™ G3 Pentium® I or equivalent IntelTM processor 486 or Pentium® IV and above equivalent and lower Type of computer or equivalent school. (specify) Other

*

*

Type of computer Intel TM processor 486 or equivalent and lower Pentium® I or equivalent	Interne		~	משווושפו כו ומאייסף	Number of laptops and notebooks	S		
		Internet connected laptops and notebooks	tops and notebo	ooks	Non-Inte	Non-Internet connected laptops and notebooks	laptops and not	ebooks
Intel TM processor 486 or equivalent and lower Pentium® I or equivalent	Classrooms and portables	Computer labs	Library	Other	Classrooms and portables	Computer labs	Library	Other
Pentium® I or equivalent	0612	Selfa Selfa	0514	0615	0516	0617	0518	Ø19
-	0250		0522	0623	0624	0625	0526	0627
Pentium® II/III or equivalent	0628		0830	0631	0632	0633	0634	0635
Pentium® IV and above or equivalent	0636	0637	\$ P	0639	0540	0541	0542	0643
Lower than an Apple TM G3	0544	0645		0647	0548	0649	0250	0651
Apple TM iBook TM (G3)	0652	0653	7	0655	9990	0557	0558	6550
Apple TM PowerBook TM (G4)	0990	0561	0562		0564	0565	9990	7950
Other	8990	6990	0760		0572	0573	0574	0675
(specify)		9290		NE				
17. Please report the number of peripherals and other computing devices used only for educational purposes at your school.	pnerals and	otner computing	g devices used of Graphics and/or	gevices used only for educational purpose. Graphics and/or I CD panels/project tablets*	opar purposes a	t your school.		
Inkiet and/or hubble iet printere		7750	secived pripare	*meodew pa)	Imaging devices (e.g. webcam* digital phiticamera* scanner*)	mera* ccanner*)		0578
Handheld computing devices*			Digital recording	devices* (e.g., v	Digital recording devices* (e.g., video or digital camcorder)	amcorder)		0890
Devices for videoconferencing*		0583	Video projectors*,	screen projection	Video projectors*, screen projection operated by a computer	nputer		0582

SEC	TION	C -	- Sof	tware*
JLU				Lwale

Th	ese next few questions are about the types of software found in	your sc	hool.		
18.	In your school, how many students have access to the following software*? Please mark one answer in each row.				
		None	Some	Many	All
	Word processing software (e.g., MSWord™, WordPerfect™)	1	2	3	4 0600
	Desktop publishing software (e.g., Pagemaker™, Front page™, Dreamweaver™)	1	2	3	4 0601
	Presentation software (e.g.,PowerPoint™)	1	2	3	4 0602
	Spreadsheet and database programs (e.g., Excel™, QuatroPro™, FoxPro™)	1	2	3	4 0603
	Programming languages (e.g., C++™, Java™, Visual Basic™)	1		7 3	4 0604
	Graphic programs (e.g., Corel Draw™, Kidspix™, Adobe Illustrator™)		2	3	4 0605
	Computer aided design (CAD) or computer aided manufacturing (CAM) programs Mathematical/statistical and business programs (e.g., Statistical Package for Social Sciences (SPSS) TM) Educational, drill and practice programs		2	3	4 0606
	Mathematical/statistical and business programs (e.g., Statistical Package for Social Sciences (SPSS)™)	1	2	3	4 0607
	Educational, drill and practice programs	1	2	3	4 0608
	Simulation programs	1	2	3	4 0609
	Geographical Information Systems (e.g. ArcView™, MapInfo™)	1	2	3	4 0610
	Internet browser* (e.g., Internet Explorer™, Netscape™)	1	2	3	4 0611
	E-mail software* (e.g., Microsoft Outlook™, Netscape Messenger™)	1	2	3	4 0612
	Other (specify)	1	2	3	4 0613
	0614				
19.	What type of operating system for the local area network (LAN)* is currently be Please mark all that apply.	eing use	ed in your	school?	
	0615 Windows™ NT/2000/XP or other Windows™-based operating systems				
	0616 UNIX™/Linux™-based				
	Mac [™] OS 9 or less				
	0618 Mac [™] OSX				
	Novell TM				
	Other (specify)				
	Not applicable at this school	0621			

20.	What proportion of your school's computers (including lapt systems? If none, please mark 0.	ops and note	ebooks) use the	e following op	perating
	Windows™ 3.1			% 0623	
	Windows™ 95/98/ME			% 0624	
	Windows™ NT/2000/XP			% 0625	
	UNIX™/Linux™			% 0626	
	MAC™ OS 9 or less			% 0627	
	MAC™ OSX			% 0628	
	Other (specify))630			
	Not applicable at this school		N Pioo	_	
	_	S	~ `		
21.	To what extent are the following technology applications in Please mark one answer in each row.	corporated in	nto <u>teaching pr</u>	<u>actices</u> in yo	ur school?
		Never	Some of the time	Most of the time	Alwaya
		Mevel	the time	the time	Always
	Using software* for special needs students* and/or remedial programs providing individualized learning	1	2	3	4 0632
	Using software* for special needs students* and/or remedial programs providing individualized barning Using software for specific subject treas (e.g., geographical, mathematical or scientific modelling)	1		3	4
	remedial programs providing individualized learning Using software for specific subject treas	1 1	2	3	4 0632
	remedial programs providing individualized barning Using software for specific subject treas (e.g., geographical, mathematical or scientific modelling) Using spreadsheets and database software for	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	2	3	4 0632 4 0633
	Using software for specific subject treas (e.g., geographical, mathematical or scientific modelling) Using spreadsheets and database software for data manipulation and statistical analysis	1	2	3	4 0632 4 0633 4 0634
	Using software for specific subject treas (e.g., geographical, mathematical or scientific modelling) Using spreadsheets and database software for data manipulation and statistical analysis Using word processing	1	2	3	4 0632 4 0633 4 0634 4 0635
	Using software for specific subject areas (e.g., geographical, mathematical or scientific modelling) Using spreadsheets and database software for data manipulation and statistical analysis Using word processing Using desktop publishing	1		3	4 0632 4 0633 4 0634 4 0635 4 0641
	Using software for specific subject treas (e.g., geographical, mathematical or scientific modelling) Using spreadsheets and database software for data manipulation and statistical analysis Using word processing Using desktop publishing Using presentation software Using software supporting creative works	1		3	4 0632 4 0633 4 0634 4 0635 4 0641 4 0642
	Using software for specific subject treas (e.g., geographical, mathematical or scientific modelling) Using spreadsheets and database software for data manipulation and statistical analysis Using word processing Using desktop publishing Using presentation software Using software supporting creative works (e.g., music, fine arts, graphic design) Using the Internet*/Intranet* to disseminate information			3	4 0632 4 0633 4 0634 4 0635 4 0642 4 0636

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SECTION D – Internet* and Intranet* Connections
These next questions relate to Internet and intranet connectivity in your school.
22. Do you have an intranet* in your school?
Ves internal to the school network*
Yes internal to the school jurisdiction's network*
Yes, internal to the provincial education system's network*
0703 No
If none of the computers listed in questions 15 and 16 are connected to the Internet, please go to Question 23. If some or all of the computers in your school are connected to the Internet, please go to Question 24.
3. What are the reasons your school has no Internet* connection? Please mark all that apply
10704 Lack of skills/knowledge
Too costly (service or equipment)
Too difficult to use
No need
23. What are the reasons your school has no Internet* connection? Please mark all that apply Too costly (service or equipment)
No time, too busy
No computer access
Other (specify)
Go to Question 27.
4. Please indicate the methods your school uses to access the Internet*. Please mark all that apply.
Dial-up V
Regular dial-up telephone line with a modem*
Always on
O714 Cable modem*
High-speed line* (ISDN/DSL) or Frame relay*
T1 line*
Optical fibre*
7718 Fixed wireless (terrestrial) devices*
O719 Satellite connection*
Do not know
Other (specify)

SECTION E – Internet* and E-mail*

The next set of questions relates to the use of Internet and e-mail in your school.

THE HEAL SE	et of questions relates to the use of internet and e-i	illali ili yo	our scriot	JI.	
or classes	urrent school year (September 2003 to June 2004), please pross in your school that have an e-mail* account provided to the on/province or territory. If none, please mark 0.				
Teachers:	0800				
Students:	0801				
Classes:	y students participate in the following Internet* related activit ark one answer in each row.		χ C	Z,	
26. How many	y students participate in the following Internet* related activit	ties at anho	0.5		
i iease ilia	The one answer in each row.	Min			
Communic	cate via e-mail* with teachers or peers within	None	Some	Many	All
and/or out	tside the school for educational purposes	1	2	3	4 0802
	il, newsgroups*, chat room/sessions or bulletin group projects within the school and/or with	1	2	3	4 0000
	40				0803
Retrieve ir	nformation from different websites* on the Internet*	1	2	3	4 0804
Design an	nd create websites*	1	2	3	4 0805
	ate information via the Internet lishing projects)	1	2	3	4 0806
	debate issues and explore ideas by videoconferencing s (e.g., schools or experts) outside the school	1	2	3	4 0807
Other (spe	ecify)	1	2	3	4 0808

									SE	CT	TIO	N	F	_	Sc	ho	ol v	иe	bs	sit	e*										
Th	e fo	llov	ving	g qu	ıest	ion	s a	re a	ıboı	ut tl	ne s	sch	ool	's \	web	site	, if (one	е	xis	ts.										
27.	Wh	ich	of th	e fol	llow	ing	type	s of	wek	osite	s* d	loes	you	ır s	choc	ol ha	ve o	n th	e lı	ntei	rnet*	? P	leas	se m	ark	all t	that a	appl	ly.		
	0900] Fo	rmal	cor	pora	ıte/a	dmir	nistra	ative	site	for	the	sch	iool l	boar	d/dist	trict/	′jur	isdi	ction	or	sch	ool a	adm	inis	trato	ors			
	0901			n-ac ache											purp	ose	s tha	t ca	n t	oe u	ısed	by									
	0902		No	web	osite	* foi	r this	s sch	ool .																	Go	to C	lues	stio	າ 32.	
28.				URL e, the					-	atist	ics (Cana	ada i	is w	ww.s	statc	an.ca	a						C	Z	1					
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																				N.	A	. }									
29.	Wh	at ty	/pe d	of inf	form	natio	n ha	as yo	our s	scho	ol p	out c	onto	its	web	site'	? Ple		\ 201	ark	all ti	hat a	appi	'v.						0903	
		_																、	•						nev	vsle	etters	s)			
	General information about the school (e.g., staff directory, timetables, announcements, newsletters) School board information and/or school policies																														
	0905	L	Sc	hool	boa	ard i	nfori	matio	on a	nd/o	r sc	hool	l pol	ioies	S	•															
	0906		Inf	orma	ation	on	staf	f dev	elop	mer	nt ac	tiviti	ies																		
	0907		Le	sson	ı pla	ıns,	curr	iculu	m æ	uide	lipes	> an	d fra	ame	work	(S															
	0908		Lir	nks to	o tea	ache	er ar	nd ed	aca	tiona	al re	soui	rces																		
	0909		Lir	nks to		Soci	rool	libra	ary																						
	0910		Inf	orma	ation	on	prog	gram	s ar	nd cl	asse	es																			
	0911		St	uden	t ac	ader	mic i	infor	mati	on (e	e.g.,	stu	dent	pro	jects	s/pre	senta	atior	ns,	tes	ts, a	ssig	nme	ents)						
	0912		Se	cure	acc	cess	or p	oass	word	l-pro	tect	ed ii	nforr	nati	on s	peci	fic to	an	inc	livic	dual	pare	ent/s	stude	ent						
	0913			orma ent c							ties	(e.g	j., sp	orts	s, fie	ld tri	ps, v	olun	itee	er ir	nform	natic	n,								
	0914		Pa	rent	mee	eting	js, p	aren	nt–te	ache	er co	onfe	renc	es a	and	pare	nt–te	ach	er	ass	ocia	tions	S								
	0915		Ot	her (spec	cify)											09	916													

30. How important were the following people in developing and contributing information to the school website*? Please mark one answer in each row. Not at all **Somewhat** Verv Not important important applicable important **Important** Students Former students **Teachers** Teacher - librarians* ICT* professionals in this school NEORMAILI Other paid people 0922 Volunteers outside the school (e.g., parents) The school board/district/jurisdiction/ province or territory 0924 31. What types of communication activities can students and/or parents participate in when using the school's website*? Please mark all that apply. Contact teachers by e-mail* 0933 Contact other staff (e.g., principal, administration, guidance counsellors) by e-mail 0934 ails from teachers 0935 Receive e-mails from other staff (e.g., principal, administration, guidance counsellors) 0936 Post questions, announcements, events or comments on school bulletin boards 0937 Report absences 0938 Submit assignments 0939 Other (specify) 0940 0941 None of the above

SECTION G - Videoconferencing*									
The	The next set of questions is about the prevalence of videoconferencing in your school.								
32.	32. Indicate the number of each type of videoconferencing technology available at your school. If none, please mark 0.								
	Computer desktop web/video cameras used for videoconferencing								
	Analog videoconference suites or facilities (Integrated services digital network (ISDN) or dial-up)								
	Internet Protocol-based portable videoconferencing systems								
	Internet Protocol-based videoconference rooms with multiple broadcast quality cameras, remote camera controls and other devices, such as document cameras								
	If you answered 0 for all types of videoconferencing technologies in Question 32, please go to Question 35. If you answered any other number, please go to Question 33.								
33.	In what ways are videoconferencing technologies used at your school? Please mark all that apply.								
	Videoconferencing is used as the rinnary mode of delivery for some courses								
	Videoconferencing is used as a supplement to other modes of delivery (e.g., face-to-face and asynchronous online) for some courses								
	Videoconferencing is used by students to collaborate with students in other locations								
	Videoconferencing is used for staff meetings (e.g., a superintendent's meeting with principals)								
	Videoconferencing is used for professional development and training for staff								
	Other (specify)								
34.	For the current school year (September 2003 to June 2004), on average, how many hours per month will videoconferencing* technologies be used at your school? <i>If none, please mark</i> 0.								
	Hours per month 1012								

SECTION H – Students' online courses

These questions deal with the use of online courses in your school.

35.	How does the student population in your school participate in online courses* for enrolled students? Please mark all that apply.
	Through a virtual school*
	Through electronic or online courses* developed by the school board/district/jurisdiction/province or territory
	Through electronic or online courses* developed by another board/district/jurisdiction/province or territory
	Other (specify) Not applicable at this school
	Not applicable at this school
	If you answered <i>Not applicable</i> in Question 35, please go to Question 37. If you answered any other categories, please go to Question 36.
36.	What percentage of your school's total student population is or will be receiving instruction through online courses* during the current school year (September 2003 to June 2004)? On a full-time basis (half or more of their total course load): On a part-time basis less than half of their total course load): % 1106

SECTION I – Teacher skills and professional development

	The following questions deal with the skills and professional development of teachers in your school.							
37.	37. What percentage of teachers in your school possess the technical skills required to use ICT* for administrative purposes (e.g., preparing report cards, recording attendance/grades)? If none, please mark 0.							
	What percentage of teachers in your school possess the technical effectively to enhance their learning? If none, please mark 0.		× '	À,	-			
39.	What emphasis is placed by the school on the following strategies. Please mark one answer in each row.	es to help tea	Little	_	ICT*?			
	Training sessions (half or full days)	None	2	Some ³	4 1206			
	Mentoring/coaching activities with other teachers or ICT professionals	1	2	3	4 1207			
	Organized after-school sessions	1	2	3	4 1208			
	Information-sharing with other staff members/discussion forum	1	2	3	4 1209			
	Staff meetings Staff meetings	1	2	3	4 1210			
	Summer programs	1	2	3	4 1211			
	Online courses*	1	2	3	4 1212			
	Informal online learning	1	2	3	4 1213			
	Formal credit courses (e.g., undergraduate or graduate studies)	1	2	3	4 1214			
	Personal-learning activities	1	2	3	4 1215			

Professional development

40. For the current school year (September 2003 to June 2004), how many days are provided to <u>each</u> teacher to improve their ICT* skills and incorporate ICT into their teaching practices? If none, please mark 0.							
days per teacher							
41. In which of the following subjects was ICT learning inclu	uded for teacher development? Please mark all that apply.						
1218 Mathematics	Physics						
1220 Chemistry	Biology/Life Science						
1222 Earth Science	General Science						
1224 French	1225 English						
1226 Computer Education/Informatics	ther language(s)						
1228 History	Accounting						
Geography	Accounting Business Economics						
Social Studies (Sociology, Psychology, Anthropology, Law) Arts (Theatre Music Dance)	1233 Economics						
Arts (Theatre, Music, Dance)	Industrial Arts (Mechanics, Industrial Design, Woodworking)						
Health and Physical Education	Vocational subjects						
Religious Studies	Multidisciplinary projects or activities						
1240 Career studies							
Other (specify)	1242						
None of the above							

 \star

SECTION J - Technical support

The next questions deal with technical support for your school's ICT.

42. For the current school year (September 2003 to June 2004), how many person-hours per month are dedicated to support or maintain the ICT* infrastructure in your school? If none, please mark 0.

hours

If you answered 0 to Question 42, please go to Question 44. If you answered another number, please go to Question 43.

43. For the current school year (September 2003 to June 2004), how satisfied are yourse far with the technical support provided to your school? Please mark one answer in each your support provided to your school? Please mark one answer in each row.

Availability of technical support Reliability of technical support Accessibility of technical support

Timeliness of request for support acknowledged

e to request for support Timeliness of re

Ability of technical support staff to adequately fix ICT problems

Ability of technical support staff to maintain ICT equipment

Success rates of support and maintenance

Overall satisfaction with technical support

	Poor	Good	good	Excellent
INE	ر ا	2	3	4 1301
7,	1	2	3	4 1302
	1	2	3	4 1303
	1	2	3	4 1304
	1	2	3	4 1305
	1	2	3	4 1306
	1	2	3	4

Very

SECTION K – ICT Policy and Plans

The next questions deal with any policies and plans for ICT in your school or school board.

44. Does your school or school board/district/jurisdiction/province or territory have a written acceptable use policy for student use of technology?

1400



No



45. Does your school or school board/district/jurisdiction/province or territory have a written acceptable use policy for staff use of technology?

1401

Yes

No

No

No

No

46. Does your school or school board/district/jurisdiction/province or territory have a written technology plan that provides details about hardware and software acquisition, upgrading and replacement? provides details about hardware and software acquisition, upgrading and replacement?

Yes

No

FOR YOUR

SECTION L – Attitudes towards ICT

These next few questions deal with the principal's opinions on ICT use. Please note that Questions 47 and 48 are to be completed by the principal.

47. As the principal, how do you perceive the effectiveness of the following strategies in helping teachers obtain the necessary skills to use ICT* in the classroom? Please mark one answer in each row.

		Not effective	Somewhat effective	Very effective	Highly effective	Not applicable at this school
	Training sessions (half or full days)	1	2	3	4	5 1500
	Mentoring/coaching activities with other teachers or ICT professionals	1	2	3	4	5 1501
	Organized after-school sessions	1	2	3		5 1502
	Information-sharing with other staff members/ discussion forum	1	2	3	> 4	5 1503
	Staff meetings	1			4	5 1504
	Summer programs	1		3	4	5 1505
	Online courses*		2	3	4	5 1506
	Informal online learning		2	3	4	5 1507
	Formal credit courses (e.g., undergraduate of graduate studies)	1	2	3	4	5 1508
	Personal-learning activities	1	2	3	4	5 1509
	Professional development	1	2	3	4	5 1510
48.	As the principal please indicate whether you agree Please mark one answer in each row.	ee or disagr	ee with the fo	llowing state	ements relate	ed to ICT*.
			Strongly disagree	Slightly disagree	Slightly agree	Strongly agree
	Students are more attentive when computers are us	sed in class	1	2	3	4 1511
	Students are not as productive when computers are used in class		1	2	3	4 1512
	Students achieve more when computers are used in	n class	1	2	3	1513
	ICT effectively enhances students' problem-solving critical-thinking skills	and	1	2	3	4 1514
	Teachers more easily implement the curriculum obj through the use of ICT	ectives	1	2	3 Contin	⁴ 1515

	Strongly disagree	Slightly disagree	Slightly agree	Strongly agree
ICT does not improve students' ability to learn the curriculum and obtain the necessary knowledge and skills	1	2	3	4 151
ICT enables students to go beyond the prescribed curriculum, thereby facilitating an increased knowledge base	1	2	3	4 151
Students are easily distracted by non-curriculum-based ICT activities (e.g., chatting online, surfing)	1	2		4 151
Overall, ICT enables the curriculum to be more challenging and enriching	1		3	4 151
ICT allows teachers to broaden and enrich the curriculum	12	2	3	4 152
Implementing, learning and using ICT in general takes away from time spent learning the curriculum	E OP	2	3	4 152
ICT helps teachers adjust to the learning level and pace of the individual student	1	2	3	4 152
Computer training courses for teachers should be compulsory	1	2	3	4 152
E-mail* is an effective facility for disseminating information in the school	1	2	3	4 152
School staff members are not able to keep up with new developments in the area of ICT	1	2	3	4 152
ICT is worth the investment	1	2	3	4 152

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SECTION M – Challenges to ICT use

This question relates to any challenges or obstacles, perceived or otherwise, which may inhibit ICT use in your school.

Not

49. As the principal, please indicate which of the following points are perceived as challenges in using ICT in your school. *Please mark one answer in each row.*

	Not at all	Very little	Some- what		oplicable at this school
Hardware*				-	
Obtaining sufficient number of computers	1	2	3	4	5 1600
Ensuring computers and peripherals* (printers, scanners*, videophones) are up to date	1	2	3 C		5 1601
Software* Obtaining software which is specific enough or adaptable	1		5 ₃	4	5 1602
Obtaining sufficient copies/licences of software for instructional purposes	OF.	2	3	4	5 1603
Obtaining software in the language of instruction	1	2	3	4	5 1604
Instruction					
Integrating computers in classroom instruction practices	1	2	3	4	5 1605
Having a sufficient number of teachers supervising students using computers	1	2	3	4	5 1606
Maintaining sufficient lever of ICT in all subjects for teachers to provide adequate level of instruction	1	2	3	4	5 1607
Internet*					
Integrating Internet into instruction of low-achieving students	1	2	3	4	5 1608
Finding enough time in the school's or teachers' schedule for using the Internet	1	2	3	4	5 1609
Having sufficient connections for simultaneous access to the Internet	1	2	3	4	5 1610
Ensuring there is no information overload (too much to handle)	1	2	3	4	5 1611
Ensuring information obtained is of sufficient quality	1	2	3	4	5 1624
				(continued	on page 26)

	Not at all	Very little	Some- what	Exten- sively at	
Other					
Finding space to integrate computers into the classroom appropriately	1	2	3	4	5
Lack of knowledge, skills, interest and/or willingness of teachers to use computers	1	2	3	4	5
Obtaining adequate technical support/assistance for operating, maintaining computers and/or solving technical problems	1	2	3	√ ⁴ □	5
Having enough training opportunities for teachers	1	2	C DC	4	5
Ensuring ICT infrastructure is adequate for telecommunications	1	ND	3	4	5
Ensuring ICT infrastructure has anti-theft and anti-vandalism mechanisms	& '_	2	3	4	5
Ensuring source of power is dependable	1	2	3	4	5
Existence of a jurisdiction/province of tenitory-wide regulation or licensing agreement that prohibits or prevents use of other software	1	2	3	4	5
Finding enough time to integrate ICT into learning	1	2	3	4	5
Having sufficient funding for technology	1	2	3	4	5
Other (specify)	1	2	3	4	5

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Consent Form:

Thank you for your participation in the survey. This study was developed in collaboration with several partners. By signing below, you authorize Statistics Canada to release all information provided in this questionnaire, with the name of your school, to your school board/district (when applicable), your provincial/territorial ministry or department of Education, Industry Canada and the Library and Archives Canada for the purposes listed at the beginning of the questionnaire. These organisations have undertaken to keep this information confidential and to use it for research and statistical purposes only. The release of any information to the public by these institutions will only be in an aggregated form that will not identify your school.

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FOR YOUR INFORMATION

Glossary

Cable modem

A modem which uses cable television lines for connection to the Internet.

CD-reader

A computer-based device used to play back music or information (read) from a compact disk (CD).

CD-writer

A computer-based device used to record (write) to a compact disk (CD). Also known as a CD recorder, CD-ROM recorder, CD-ROM writer, CD-R recorder, compact disk recorder and compact disk writer. (ROM stands for read only memory.)

CD-ROM

Compact disk, read only memory (CD-ROM). A type of optical disk capable of storing large amounts of data-up to 1 GB (gigabyte).

Chat room/session

An electronic forum in which users can communicate with each other in real time. Chat groups are found on the Internet and on online services.

Digital photo camera

A camera that takes pictures with charge-coupled device (CCD) and transmits them directly to a computer or records them onto disk without using film. Also known as a digital camera, digital still camera or a digitizing camera.

Digital recording devices

A device that electronically records real-life pictures.

DVD-reader

A computer-based device used to play back (read) videos from a digital versatile disk (DVD).

DVD-writer

A computer-based device used to record videos onto a digital versatile disk (DVD). This device is similar to a video recorder. It can record (write) much like a CD-writer.

E-mail

Electronic mail (e-mail). The transmission of messages over communications networks. Used as a means of communication with contacts within or outside of an organization, via the Internet or other computer networks. The messages can be notes entered from the keyboard or electronic files stored on disk.

E-mail software

A software program that provides users with access to electronic mail. Software facilitates sending and receiving text messages and/or files electronically via the Internet (or intranet).

Fixed wireless (terrestrial) devices

Wireless devices or systems that are situated in a fixed location, such as an office or home, as opposed to devices that are mobile, such as cellular telephones. The point-to-point signal transmissions occur through the air over a terrestrial microwave platform rather than through copper or fibre cables. Therefore, fixed wireless devices do not require satellite feeds or local telephone services. The advantages to having a fixed wireless device include the ability to connect with users in remote areas without the need for laying down new cables, as well as the capacity for broad bandwidth transmissions that are not impeded by fibre or cable capacities.

Frame relay

A packet interface protocol. It can be purchased in increments from 56,000 up to 1.5 Mbps (megabits per second) (equivalent to a T1 connection) and the protocol has a flat rate billing structure instead of a per-hour usage. It is designed solely for data transfer and is thus not suited for videoconferencing or any other voice application. A frame relay is not a dedicated line (leased line), but uses the telephone company's shared network on an as-needed basis.

FTE

Full-time equivalent (FTE). A number assigned to express the number of full- and part-time workers to equate them to a portion of full-time workers. Part-time workers are converted to full-time equivalents on the basis of the percentage of the school week for which the worker is employed. For example, a worker employed half time has an FTE of 0.50, one working for one-quarter of the week has an FTE of 0.25.

Handheld computing devices

A small hand-held computer typically providing calendar, contacts and note-taking applications but may include other applications (e.g., a web browser or media player). Small keyboards and pen-based systems are commonly used to input information.

Hardware

The physical elements of a computer system; the computer equipment as opposed to the program or information stored in the machine.

High-speed line (ISDN/DSL)

Integrated services digital network (ISDN) is a highspeed connections service that uses existing telephone wire, but replaces modems with special digital adapters. ISDN speeds are roughly 64 Kbps (kilobits per second) to 128 Kbps—up to five times faster than a conventional modem. A digital subscriber line (DSL)—ADSL, HDSL, HDSL2, VDSL, for example—is a technology that provides high-speed Internet connection over telephone lines (they must contain the appropriate infrastructure to accommodate high speed technology). The initial specification provides connections at speeds up to 8 Mbps (megabits per second) downloading data and 640 Kbps for uploading data. However, speeds are normally about 1Mbps for downloading data, and 100 or 200 Kbps for uploading data.

ICT

Information and communications technologies (ICT). It includes technologies that are intended to fulfil information processing and communications functions, including transmission and display, or the use of electronic processing to detect, measure and record. ICT enables the function of information processing and communication by electronic means. ICT is used to connect to a network, store information (telephone, Internet) and to transmit and display data and information (computer, audio video equipment).

Instructional rooms

Refers to rooms in the school building used for any instructional purposes. This includes classrooms, labs, art rooms, library and media centres, and rooms used for vocational or special education.

Internet

A co-operative message-forwarding system, or global network, linking computer networks all over the world. Users of the Internet can exchange electronic mail, participate in electronic discussion forums (newsgroups), send files from any computer to any other via file transfer protocol (FTP), retrieve information via Gopher or hypertext transfer protocol (HTTP), and even use other computers via Telnet or remote login if they have appropriate passwords.

Internet browser

A computer program that enables the user to access and browse the World Wide Web. Popular browsers include Netscape, Microsoft Internet Explorer and Mosaic. Also known as a web browser, browser, web navigator, World Wide Web (WWW) browser and navigator.

Intranet

A network based on Transmission Control Protocols/ Internet Protocols (TCP/IP) belonging to a specific organization (usually a corporation) and accessible to the organization's members, employees, or others with authorization. Intranet websites look and act just like any other website, but the firewall surrounding an intranet fends off unauthorized access. Like the Internet itself, intranets are used to share information. Secure intranets are now the fastest-growing segment of the Internet because they are much less expensive to build and manage than private networks based on proprietary protocols.

Kindergarten/Primary/Pre-Grade 1

These terms are used, regardless of provincial or local usage, to refer to school programs for pupils of pre-compulsory ages (i.e., for pre-Grade 1 classes). Provincial variations in terminology include: Primary (Nova Scotia); Junior and Senior Kindergarten (Ontario); Nursery (for four-year olds, Manitoba); Early Childhood Services (Alberta); First Year of Primary (classes for four- and five-year olds, British Columbia). Also known as pre-elementary, pre-primary or pre-school or pre-Grade 1.

LAN

Local area network (LAN). A network that connects several computers that are located nearby (in the same room or building), allowing them to share files and devices such as printers.

Laptop

A small, lightweight computer usually under four kilograms (eight pounds), with a 'flip-top' screen (one that can fold down onto the keyboard).

LCD panel/projector tablet

Liquid crystal display (LCD) panel. A semitransparent panel that connects to a computer and is used with an overhead projector to project an image of the computer screen. Also known as a projection panel, LCD projector or LCD tablet.

Library

A library or learning resource centre is a centralized facility where a collection of learning materials, such as books, magazines, audio-visual and electronic materials, is staffed for pupils and teachers. It does not include classroom collections and book collections not specifically designated as a library facility.

Library technician

A library technician possesses a technical certificate and/or diploma acquired from an accredited library technician program, usually from a community college or Collège d'enseignement général et professionnel (CEGEP).

Modem

Short for modulator – demodulator. A device or program that enables a computer to transmit data over, for example, telephone or cable lines. Computer information is stored digitally, whereas information transmitted over phone lines is transmitted in the form of analog waves. A modem converts between these two forms.

Network

A set of computers connected together. Local area network (LAN) and intranet are examples of a network.

Newsgroups

A public forum or discussion area on a computer network. All users of the network can post messages, and every user can read all the messages that have been posted.

Notebook

A computer about the same size as a loose-leaf notebook that weighs less than three kilograms (six pounds). Notebooks are slightly smaller than laptop computers.

Online courses

Courses which are taught entirely online.

Optical fibre

Refers to the medium and technology associated with the transmission of information through light impulses along a glass or plastic wire or fibre. Optical fibres carry many more impulses than conventional wires do and generally, are not subject to electromagnetic interferences or the need to retransmit signals.

Peripheral

A device connected to a computer. Examples of peripherals include terminals, disk drives and printers.

Professional librarian

A librarian possessing a Master's degree (or its historical antecedent) from a graduate library education program accredited by the American Library Association. Individuals in this category are not employed as professional teachers.

Satellite connection

An Internet connection for sending and receiving information via a satellite dish. It is an always-on connection that is not dependent on cable or phone lines for communications.

Scanner

A device that enables a computer to read a printed or hand-written page. There are different types of scanners: hand-held scanners, page scanners, flatbed scanners and drum scanners. Also known as a scanning digitizer.

Software

Programs that tell the computer what to do; computer instructions. Examples of more popular software are MS Word™, Corel WordPerfect™, Quattro Pro™ and Norton Utilities™.

Special needs students

Students whose development progress is delayed because of impairments that substantially limit one or more of the major life activities to the extent that a program of special education is required in order to ensure his or her adequate preparation of schoolage experiences. Disabilities may include emotional, hearing, learning, mental, mobility, visual or other physical—such as asthma, attention deficit disorder or diabetes.

T1 line

A high speed phone connection to the Internet that carries 1.544 Mbps (megabits per second).

Teacher-librarian

A teacher–librarian possesses qualifications as a professional teacher with additional qualifications, such as a certificate, diploma or graduate degree, in school librarianship.

Teacher-non-librarian

A teacher that does not possess additional qualifications, such as a certificate, diploma or graduate degree, in school librarianship.

Ungraded

Refers to students who have not been assigned to a specific grade.

URL

Uniform Resource Locator (URL). A way of specifying the location of publicly available information on the Internet. It is also known as a website address and usually begins with "http."

Video projector

Device allowing the projection of enlarged images onto a screen, through the use of beams of light.

Videoconferencing

A videoconference is a live connection among people in separate locations for the purpose of communication, involving video cameras transmitting full motion images as well as audio. It can be between two or more sites in real time and it often includes using document cameras or data images, such as PowerPoint, during the connection.

Virtual school

Delivery of web-based elementary or high school courses to students enrolled with a school district, but without the student's physical presence in a classroom.

Website

A file or related group of files available on the World Wide Web. A site (location) on the World Wide Web.

Webcam

A digital or video camera whose images are available to curiosity seekers over the World Wide Web. Also known as a web camera, Net cam, Internet camera, live cam, live camera and Internet real-time camera.