



Science, Innovation and Electronic Information Division

Survey of Business Incubation 2007

Confidential when completed

Si vous préférez ce questionnaire
en français, veuillez nous appeler
au (613) 951-6830

Correct as required

Company name _____

Establishment name _____

C / O _____

Address _____

City _____

Province/Territory _____

Postal code _____

INFORMATION FOR RESPONDENTS

Survey Objective

This survey collects data that are essential to assure the availability of pertinent statistical information to monitor science and technology related activities in Canada. Data will also be used to support the development of science and technology policies.

Confidentiality

Statistics Canada is prohibited from publishing any statistics that would divulge information obtained from this survey that relates to any identifiable business, institution or individual without the previous written consent of that business, institution or individual. The data reported on this questionnaire will be treated in confidence, used for statistical purposes and published in aggregate form only. To enhance its usefulness, Statistics Canada will create a database combining individual responses from this survey with other information that Statistics Canada has from other surveys or from administrative records. The confidentiality provisions of the Statistics Act are not affected by either the Access to Information Act or any other Legislation.

Authority

This survey is conducted under the Authority of the Statistics Act, 1985, c. S-19). Completion of this questionnaire is a legal requirement under the Statistics Act.

Federal-Provincial Agreement

To avoid duplication of inquiry, to reduce the cost of collection and to provide consistent statistics, an agreement has been made with the Institut de la statistique du Québec, under Section 11 of the *Statistics Act, Revised Statutes of Canada*, where data on firms located or operating in Québec will be transmitted to the Institut de la statistique du Québec. The *Statistics Act* of Québec includes the same provision for confidentiality and penalties for disclosure of information as the federal *Statistics Act*.

Assistance

If you have questions about this survey or require assistance to complete the questionnaire, please contact Rad Joseph at toll free 1-866-263-3840, 1-613-951-683, or email robert.joseph@statcan.ca

RESOURCE PERSON

Name of person who completed questionnaire: 00001 _____	Position / Title: 00002 _____
Telephone number: 00003 _____	E-mail: 00004 _____
Name of parent organization: 00005 _____	Name of unit providing business incubator services: 00006 _____



Statistics Canada
Statistique Canada

Canada

When completing the questionnaire, please report for your fiscal year ending during the **2006/2007 period**.

Please specify the ending month of your fiscal year:

Month: |__|_| 01000 Year |__|_|_| 01001

Reporting unit(s)

Please complete a separate questionnaire for each **business unit** providing business or technology incubation services within your organization.

For a private company, a business unit generally corresponds to an establishment. For a public or non-profit organization such as a university, college, hospital or government department, a business unit may be any distinguishable office or program.

Definitions

Business incubation services include providing space, services, advice and support designed to assist new and growing businesses to become established and profitable.

Technology incubation services include providing space, services, advice and support designed to assist businesses in developing new technologies.

Survey eligibility

This question establishes your requirements to complete the remainder of the questionnaire

	Yes 1	No 3
i) Is providing business incubation services to companies one of the main activities of your business unit? 01010	<input type="radio"/>	<input type="radio"/>
ii) Is providing technology incubation services to companies one of the main activities of your business unit? 01011	<input type="radio"/>	<input type="radio"/>

*If the answer to both questions above is "No", **do NOT** complete the remainder of the questionnaire. Please return the questionnaire in the envelope provided within 10 working days. Thank you.*

SECTION A: Affiliation of incubator

1a) This business unit is legally (Mark **one** only):

- 01100 An incorporated private for-profit firm
- 01101 Part of a larger incorporated private for-profit firm
- 01102 An incorporated not-for-profit firm
- 01103 Part of a university, college or hospital
- 01104 Part of a federal government department or agency
- 01105 Part of a provincial government department or agency
- 01106 Part of a municipal or regional government department or agency

b) This business unit is co-located with (Mark **all that apply**):

- 01200 A university, college or hospital
- 01201 A federal government laboratory
- 01202 An incorporated private for-profit firm
- 01203 A larger incorporated private for-profit firm
- 01204 An incorporated not-for-profit firm
- 01205 A federal government department or agency
- 01206 A provincial government department or agency
- 01207 A municipal or regional government department or agency
- 01208 Not co-located

c) Who are the main partners or stakeholders that participate in the operation of your business unit? (Mark **all that apply**)

- 01300 Federal government
- 01301 Provincial government
- 01302 Municipal and/or Regional government
- 01303 University
- 01304 Community college
- 01305 Private company (for profit)
- 01306 Private non-profit organization
- 01307 Lending institution
- 01308 No partners or stakeholders
- 01309 Other, please specify 01309 txt: _____

SECTION B: Human resources

2 a) How many people were employed (paid or unpaid) to operate your business unit in 2006/2007?

- i) Number full-time (30 or more hours/week): |_|_|_|_|_|_|_|_| 02100
ii) Number part-time (fewer than 30 hours per week): |_|_|_|_|_|_|_|_| 02101

b) How many professional staff (managers, scientists, senior technical advisors, mentors) were employed (paid or unpaid) by your business unit in 2006/2007?

- i) Number full-time (30 or more hours/week): |_|_|_|_|_|_|_|_| 02200
ii) Number part-time (fewer than 30 hours per week): |_|_|_|_|_|_|_|_| 02201

c) Are there plans for more full-time employees in your business unit in 2007/2008? 02300

- Yes 1 No 3

SECTION C: Physical facilities

3 a) When did your unit begin providing incubation services?

Year |_|_|_|_|_|_|_|_| 03100

b) Does your incubation unit rent space to clients? 03200

- Yes 1 No 3 (if your business unit does not rent space, please proceed to **Section D** on page 4)

c) When did your unit begin renting space to clients?

Year |_|_|_|_|_|_|_|_| 03300

d) What was the total floor space available for rent to clients in 2006/2007?

Number of square meters: |_|_|_|_|_|_|_|_| 03400

OR Number of square feet: |_|_|_|_|_|_|_|_| 03401

e) What was the maximum amount of space rented by clients during the reference year in 2006/2007?

Number of square meters: |_|_|_|_|_|_|_|_| 03500

OR Number of square feet: |_|_|_|_|_|_|_|_| 03501

SECTION D: Sources of funds

4) Please specify the sources of funds for the incubation activities of your business unit during your fiscal year 2006/2007 (*estimates are acceptable*)

Sources of funds:		Canadian dollars (actual)
Federal government grants/contributions	04000	\$
Provincial government grants/contributions	04001	\$
Municipal or regional government grants/contributions	04002	\$
Operating funds from parent organization	04003	\$
University or college and hospital funds	04004	\$
Rent from clients	04005	\$
Fees from clients	04006	\$
Funds from private companies	04007	\$
Loans	04008	\$
Cashed-in equity from current or former clients	04009	\$
Other, please specify 04010 txt : _____	04010	\$

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SECTION E: Objectives

5) Please rate the importance of the objectives of your program

Goal		Degree of importance			
		High 5	Medium 3	Low 1	Not applicable 0
Creating jobs in the local community	05000	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Diversifying local economies	05001	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creating international partnerships	05002	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Building or accelerating growth of a local industry	05003	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Retaining businesses in the community	05004	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercializing technologies	05005	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Generating complementary benefits for the sponsoring or partner organization (e.g., creating internship or joint research opportunities)	05006	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Generating net income for the incubator, sponsoring organization or investors	05007	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fostering a community's entrepreneurial climate	05008	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Revitalizing a distressed neighborhood	05009	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Encouraging minority or women entrepreneurship	05010	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Moving people from social assistance to employment	05011	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: _____	05012	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION F: Selection Process

6 a) Who is involved in your selection process to accept new applicants?

- 06100 One Manager
- 06102 Committee of 1-3 people
- 06103 Committee of 4+ people
- 06104 Other, please specify 06104 txt: _____

b) Please rate the importance of the criteria that you utilize in the selection process for applicants?

Criteria		Degree of importance			
		High 5	Medium 3	Low 1	Not applicable 0
Availability of financing	06200	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A sound management team	06201	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A good business plan	06202	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A technology transfer or commercialization opportunity	06203	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A collaborative research opportunity	06204	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A good business opportunity	06205	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A working prototype	06206	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The applicant is a spin-off from a stakeholder organization	06207	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The foreign applicant has a reference from its host country	06208	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify 06209 txt: _____	06209	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

c) How many applications did you receive from prospective clients during 2006/2007?

Number of applications: |__|_|_|_|_|_| 06300

d) How many new applicants were selected to become clients during 2006/2007?

Number of applicants selected: |__|_|_|_|_|_| 06400

e) Why were applicants not selected?

- 06500 All applicants were selected
- 06501 Did not meet selection criteria
- 06502 Met the selection criteria, but business unit did not have space available

f) In general, what length of time (in months) do tenants remain in your business unit?

Current range from _____ 06600 to _____ 06601 months

Average length: _____ months 06602

06603 Do not rent space

g) Is there a maximum length of time tenants can stay in your business unit? 06700

Yes 1 If yes, please specify number of months: |__| |__| 06701

No 3 ,Do not rent space

SECTION G: Graduation Process

7 a) Indicate how often you use the following guidelines to dictate a client's graduation from your program

Criteria	Most Often 5	Sometimes 3	Least Often 1	Not applicable 0
The client company has spent the maximum time allowable in the program 07100	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The client company has outgrown space available at the incubator 07101	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The client company has achieved mutually agreed upon milestones (e.g., revenue levels, staff size and/or composition, market penetration, etc.) 07102	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
No specific graduation policy 07103	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify 07104txt _____ 07104	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

b) Do you track the progress of your graduates? 07200

Yes 1 No 3 0 Sometimes

c) Do graduates of your program give advice to current clients? 07300

Yes 1 No 3 0 Do not know

SECTION H: Pricing policies

8 a) What is your pricing policy for incubation services? (Mark *one* only)

08100 All services are free (or included in the rent)

08101 Some services are free

08102 The cost of all services are fully recovered

b) What is your pricing policy for rent? (Mark *one* only)

- 08200 Rent is free
- 08201 Rent is at market rates for a facility of this type
- 08202 Rent is above market rate for a facility of this type
- 08203 Rent is below market rates for a facility of this type
- 08204 Rent is provided in exchange for equity in the company
- 08205 Do not rent space
- 08206 Other, specify 08206 txt: _____

c) Does the rent that you charge clients increase over the time of the contract? 08300

- Yes 1 No 3 Do not have tenants 0

SECTION I: Equity and royalties

9 a) Is your business unit allowed to hold equity in current or previous tenants? 09100

- Yes 1 No 3 Do not have tenants 0

b) If 'yes', does your business unit hold equity? 09200

- Yes 1 No 3 Do not have tenants 0

c) If 'yes', how many firms does your business unit hold equity in?

Number of firms: |__|__|__| 09300 Do not have tenants 09301

d) What was the total amount of equity your business unit held in current and previous tenants at the end of your 2006/2007 fiscal year? Please estimate the market value of the equity your business unit held in publicly-traded companies.

- Do not hold equity in clients 09400

Canadian dollars: (actual value) \$|__|__|__|__|__|__|__|__|__|__| 09401

e) Does your business unit receive royalty payments from current or previous tenants? 09500

- Yes 1 No 3 Do not have tenants 0

SECTION J: Clients and activities

10 a) How many companies received services from your business unit during 2006/2007?

Number of companies: |__|__|__| 10000

b) How many companies occupied space in your business unit in 2006/2007?

Number of companies: |__|__|__| 10100

Do not provide space 10101

c) What percentage of your tenants at the end of your 2006/2007 fiscal year had revenues (including contracts and sales; do not include grants or contributions)?

Percentage |__|__|__| % 10200

Do not provide space 10201

d) Of the firms occupying space in your business unit, how many people were employed by the client firms at the end 2006/2007? (Do not include persons employed by your business unit)

Number of full-time (30 or more hours/week): |__|__|__| 10300

Number of part-time (fewer than 30 hours per week): |__|__|__| 10301

Do not provide space 10302

e) How many of your clients at the end of your 2006/2007 fiscal year received the Scientific Research and Experimental Development (SR&ED) tax credit?

Number of companies: |__|__|__| 10400 Do not know 10401

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SECTION K: Industry sectors served

11. Please specify the various sectors your business unit serves.

(Mark all that apply, but limit responses to those sectors that your business unit actively supports)

Industry group		Mark all that apply
Advanced materials (ceramics, films, polymers, etc.)	11000	
Aerospace	11001	
Arts	11002	
Bioscience – agriculture/plant	11003	
Bioscience – life sciences	11004	
Computer hardware	11005	
Computer software	11006	
Construction	11007	
Defence and security	11008	
Electronics/microelectronics	11009	
Energy (includes oil and gas)	11010	
Environmental	11011	
Fashion	11012	
Healthcare services	11013	
Healthcare technology	11014	
Information technology	11015	
Internet	11016	
Kitchen/food	11017	
Manufacturing	11018	
Media	11019	
Medical devices	11020	
Mining	11021	
Nanotechnology	11022	
Non-profit organizations	11023	
Retail	11024	
Services/professional	11025	
Technology (other)	11026	
Telecommunication	11027	
Tourism	11028	
Wireless technology (RFID, Wi-Fi, etc.)	11029	
Wood/forestry technology	11030	
Other, please specify: 11031txt: _____	11031	

SECTION L: Types of services provided

12) Indicate the services your business unit does offer at your site, either by in-house resources (offered) or through your network of service providers (offered externally); or does not currently offer (not offered).

Services provided to client firms		Offered In-House 1	Offered Externally 2	Not Offered 0
Help with business basics (developing business plan, refining business concept, etc.)	12000	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shared administrative or office services	12001	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General legal services	12002	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Marketing assistance (advertising, promotion, market research)	12003	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with accounting or financial management	12004	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Networking activities among incubation program clients	12005	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
High-speed Internet access	12006	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Specialized equipment or facilities (e.g., fume hood, computers, forklift, kitchen, etc.)	12007	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Linkages to higher education resources (e.g., student interns, faculty access, specialized lab facilities, etc.)	12008	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Human resources support or training (e.g., personnel development, etc.)	12009	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Logistics / distribution support or training	12010	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Management team identification	12011	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loaned executive to act in management capacity	12012	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shadow advisory board or members	12013	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to angel investors or angel networks	12014	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Access to venture capital investors	12015	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
In-house investment funds	12016	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help accessing commercial bank loans	12017	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help accessing specialized noncommercial loan funds or loan guarantee programs (involving loan funds, equity pools, micro-loans, receivables, financing, etc.)	12018	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Intellectual property management	12019	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology commercialization assistance	12020	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with e-commerce	12021	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business management process, customer assessment service, inventory management (MIS)	12022	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Linkages to strategic partners (e.g., co-bidding, marketing collaborations, joint selling or distribution arrangements, subcontract or co-provider arrangements, research and development contracts, etc.)	12023	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with regulatory compliance	12024	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Federal procurement assistance	12025	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
International trade assistance	12026	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with manufacturing practices, processes and technology (CNC)	12027	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance with product design and development practices, processes and technology	12028	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Comprehensive business training programs	12029	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic literacy training	12030	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with presentation skills	12031	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with business etiquette	12032	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: 12033txt	12033	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SECTION M: Tenant status and financial impact

13 a) What was the status, at the end of your fiscal year 2006/2007, of tenants who occupied your business unit during your fiscal year 2006/2007? 13000

Do not have tenants 0

Status of tenant		Number #
Continuing tenants	13100	
Graduated	13101	
Closed	13102	
Merged or bought out	13103	
Other, please specify: 13104txt _____	13104	

b) How much money did your tenants raise during your 2006/2007 fiscal year? (Estimates are acceptable) 13200

Do not have tenants 0

Source of funds		Canadian dollars (actual)
Loans	13300	\$
Grants / Contributions	13301	\$
Angel funding	13302	\$
Venture capital	13303	\$
Other, please specify, e.g., strategic alliances: 13304txt _____	13304	\$

SECTION N: Challenges and barriers

14 a) Please rate the significance of the following challenges and barriers facing the success of your business unit.

Challenges/barriers		Degree of importance			
		High 5	Medium 3	Low 1	Not applicable 0
Finding appropriate candidate clients	14100	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining funding for incubator operation	14101	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Candidate clients have no startup financing	14102	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Insufficient business skills in local community	14103	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Insufficient technical skills in local community	14104	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Government regulations or paperwork	14105	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: 14106txt: _____	14106	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

b) Please rate the importance of the following challenges and barriers facing the success of your clients?

Challenges/barriers:		Degree of importance			
		High 5	Medium 3	Low 1	Not applicable 0
Achieving self-sustaining business operation	14200	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Competition from larger firms in Canada	14201	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Competition from larger international firms	14202	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complying with government procedures to obtain support	14203	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Complying with government regulations	14204	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Entrepreneurs are unwilling to accept the incubator's advice	14205	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finding appropriate markets for product	14206	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finding or developing appropriate business skills	14207	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Finding or developing appropriate technical or scientific skills	14208	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Insufficient absorptive capacity of local business	14209	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Insufficient customer acceptance	14210	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Insufficient local skilled labour	14211	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining financing	14212	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please specify: 14213txt _____	14213	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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How long did it take you to complete this questionnaire?

Number of minutes: |__| |__| |__| 15000

Comments: If you would like to offer advice to improve the questions (or have any other comments), please print them below.^{16000 txt}

Please complete this questionnaire within 10 days of receipt and return it in the enclosed self-addressed envelope. It is advisable to retain a copy for your records. If the envelope is no longer available, mail the completed questionnaire to:

Survey of Business Incubation 2007
Science, Innovation and Electronic Information Division
Attention: Rad Joseph
R.H. Coats Building 7th floor, Section Q
Statistics Canada
150 Parkdale Avenue
Ottawa, Ontario K1A 0T6

If you require help completing this survey or have any concerns about the confidentiality of your answers, please contact: Rad Joseph, Toll free: 1-866-263-3840 or email @ Robert.joseph@statcan.ca

Thank you for participating. Your response is appreciated