

Emergency Roles and Responsibilities of NGOs in Canada

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PREFACE

Background

Non-Governmental Organizations (NGOs) have played, and continue to play, a critical role in all aspects of disaster relief and recovery. NGOs providing emergency relief services to Canadians evolved for a variety of reasons. Some saw a need and moved quickly to fill a gap, and were driven to act by a disastrous event or evidence of severe suffering. Others grew local roots from international organizations, and still others emerged slowly from faith-based groups whose code placed emphasis on service to humanity.

Whatever the genesis, each NGO has made a valuable -- in some cases essential -- contribution to the social fabric of Canada. Without these efforts, our collective Canadian society would be poorer, and the demands on governments inordinately greater. Today, NGOs represent a largely hidden network of social support, invisible to most Canadians, except at times of seasonal appeals or, unfortunately, tragedy.

Many NGOs have slightly different, but overlapping missions with respect to the provision of emergency relief services. The overlap is understandable and often necessary, to address the magnitude of the needs in a country with Canada's geographic scope. Despite national coverage by a majority of the NGOs listed, needs can easily outstrip the capacity of even large well-resourced NGOs, as the 1998 Eastern Canadian Ice Storm demonstrated.

The focus of emergency services that NGOs provide varies. Within the emergency management field, there are four generally accepted phases of emergency activity: (1) preparedness; (2) response; (3) recovery; and (4) mitigation. Most NGOs are primarily responsive -- they mobilise rapidly when an emergency occurs, and in comparison, do relatively little during the inter-disaster period. Over half of the NGOs surveyed also provide recovery services. Less attention is given to preparedness as, for many NGOs, the event drives their activities. Evidence of movement towards a mitigative component to disasters by NGOs is encouraging, but sparse. The core emergency services provided by NGOs include: financial donations, fund raising, provision of food and clothing, trauma and stress counselling, and long-term recovery assistance.

A compilation of NGO listings provides valuable information about what their roles and responsibilities are before, during, and after disastrous events in Canada. Potential benefits of this compendium are improved communication, reduced duplication of effort, and the possible initiation of a dialogue between NGOs for improved mitigation (risk management) and response to disasters.

Purpose and scope of the directory

The primary objective of this project was to identify NGOs of a national or multi-provincial geographic scale involved in emergencies in Canada, collect relevant information about each NGO, and prepare individual listings of this information.

The listings in this directory were collected and compiled under contract by John Newton Associates. Financial support was provided by the Office of the Senior Scientific Advisor, Emergency Preparedness Canada. To help guide the selection of NGOs, the following definition was used:

Definition of NGO: A Non-Governmental Organization (NGO) is a non-profit making organization publicly incorporated and registered in

Canada operating at local, regional, or national levels, with no statutory ties to a provincial, territorial, or federal government.

To be included in this directory, the NGO also had to meet the following criteria:

1. Have provided emergency relief services within the last three years;
2. Have an intent to continue the provision of emergency services;
3. Operate within at least one Canadian province or territory;
4. Have one or more full-time core staff; and
5. Receive funding from sources outside of government.

During the fall of 1998, John Newton Associates mailed an invitation to all NGOs felt to meet the criteria listed above. The invitation briefly explained the nature of the investigations, the criteria, and provided a succinct statement of intent. In the fall of 1998 and early winter 1999, arrangements were made to interview those NGOs that met the basic requirements, and elected to participate. Telephone interviews were used to gather the information required. In addition, each organization was asked to forward a completed questionnaire, relevant literature, samples of publications, and their annual reports, to augment and support the material collected through the interview process. For each organization, data is provided about their roles, responsibilities, and basic contact information.

How the directory is organized

The NGOs are listed in alphabetical order and all contact information noted in the listings is valid as of January 1999.

Each NGO listing contains the following two types of information:

1. General contact information

- Full name of organization
- Acronym
- Headquarters mailing address
- Telephone number
- Facsimile number
- Toll free number (if applicable)
- E-mail address
- Web site address

2. Detailed operational information

- Year organization founded
- Year organization incorporated
- Type of NGO (independent, Canadian organization of an International NGO, NGO association, other)
- Geographic scope of activity
- Aim (describes goals and mandate, or mission of the NGO, in 50 words or less)
- Key personnel
- Number of paid staff working in Canada
- Number of volunteers working in Canada
- Membership information (number of corporate and individual members)
- Overall financial summary (CDN) for latest year
- Participation in emergency services cycle phases (preparedness, response, recovery, mitigation)

- Listing of emergency services provided
- Formal affiliations with other organizations
- Publications
- Conferences/annual general meetings
- Regional information (details on regional offices and contact information)
- Examples of recent emergency relief activities

Regional information is presented according to appropriate geopolitical divisions, from west to east. Within each region, individuals are listed alphabetically. Where key information was not available, "n/a" has been entered in the listing. If the section was not relevant to an NGO, then it has been removed entirely (e.g., an NGO without regional offices).

This publication is designed to be a living document (i.e., we are calling for continual updates from NGOs contained in the current list or additions from organizations not currently documented, but who feel they meet the criteria. To that end, a questionnaire may be found in Appendix A, which, upon completion, may be forwarded by email to the EPC webmaster (webmaster@epc-pcc.gc.ca) for inclusion in the directory.

Inclusion in this directory does not necessarily constitute endorsement or official recognition of an organization.

ADVENTIST DEVELOPMENT AND RELIEF AGENCY, CANADA (ADRA CANADA)

1148 King Street East Oshawa, Ontario L1H 1H8	Tel: 905.433.8004 Fax: 905.723.1903 Toll Free: 1.888.274.2372 E-mail: nbetten@adra.ca
Founded: 1983	Incorporated: 1983
URL: www.arada.org	

Type of Organization:	Canadian Organization of an International NGO
Scope of Activity:	National and international

Aim:	It is the policy of the Seventh-day Adventist Church in the North American Division to respond to the needs of people in time of disaster through the volunteer network organized by Adventist Community Services. Seventh-day Adventists in North America cooperate in the Adventist disaster response program in Canada, the United States, and Bermuda giving their time, talents, money, and goods to serve the victims of disaster in cooperation with the appropriate government and other voluntary agencies.
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Key Personnel:	K. Oliver Lofton-Brook	Executive Director
	Nadia Bettencourt	Disaster Consultant
	Kay Bacchus	Communications Coordinator

Staff in Canada:	9	Membership:	Individual:	6000
Volunteers in Canada:	500			

Financial Summary for 1997/98				
Private Donations:	\$1,639,497			
Public/Government Monies:	\$1,988,653			
Other:	\$620,933			
Total Annual Funding:	\$4,249,083	Used for emergency relief in Canada:		82%

Active In:	Preparedness; Response; Recovery; Mitigation.
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Emergency Services Provided: Clothing; Evacuation assistance; Food; Fund raising; Loaned personnel; Long term recovery assistance; Managing donated goods; Personal services; Response information; Response operations; Trauma and Stress Counselling; and Training courses.

Affiliated with: WaterCan; Canadian Foodgrains Bank; OVER-BC; B.C. Emergency Social Services; Church World Service.

Publications:	<i>ADRA Bulletin</i> , variable as needed, free
	<i>ADRA Periscope</i> , bi-monthly, free
	<i>ADRA Kaleidoscope</i> , bi-monthly, free.

Conferences:	1998	Oshawa, Ontario	Nov. 27	50 attendees
	1999	Oshawa, Ontario	Nov. 26	

Region:	British Columbia	Frank McMiller	Regional Director
	PO Box 1000 Abbotsford, BC V2S 5G4	Tel: Fax: E-mail:	604.853.5451 604.853.8681 74617.3374@compuserve.com
Region:	Alberta	Victor Schultz	Regional Director
	15808 - 81 st Street Edmonton, AB T5Z 2T8	Tel: Fax:	780.476.0665 780.476.0665
Region:	Saskatchewan	Harry Sackett	Regional Director
	1004 Victoria Ave. Saskatoon, SK S7N 0Z8	Tel: Fax:	306.244.9700 306.244.0032
Region:	Manitoba	Stephanie Yamniuk	Regional Director
	627 Silverstone Ave. Winnipeg, MB R3T 2V6	Tel: Fax:	204.275.1133 204.474.6752
Region:	Ontario	Nadia Bettencourt	Regional Director
	1148 King St. E. Oshawa, ON L1H 1H8	Tel: Fax: E-mail:	905.433.8004 905.723.1903 nbetten@adra.ca
Region:	Québec	Hector Jurado	Regional Director
	940 Ch. Chambly Longueuil, QC J4H 3M3	Tel: Fax: E-mail:	450.651.5222 450.651.2306 74532.2470@compuserve.com
Region:	New Brunswick and P.E.I.	Ken Corkum	Regional Director
	121 Salisbury Rd. Moncton, NB E1E 1A6	Tel: Fax: E-mail:	506.857.8722 506.853.7368 marsda@mom.auracom.com
Region:	Nova Scotia	Debra Barrath- MacLaughlin	Regional Director
	516 Bedford Highway Halifax, NS B3M 2L7	Tel:	902.445.5657
Region:	Newfoundland	Dave Jamieson	Regional Director
	PO Box 2520 Mount Pearl, NF A1N 4M7	Tel: Fax:	709.745.4051 709.745.1600

Recent Activities:		
1996	Saguenay, Québec	Management of donated goods for flood victims
1997	Manitoba	Financial assistance to flood victims
1998	Eastern Canada	Management of donated goods for ice storm victims and shelters

ANGLICAN CHURCH OF CANADA / THE PRIMATE'S WORLD RELIEF AND DEVELOPMENT FUND (PWRDF)

600 Jarvis Street Toronto, Ontario M4Y 2J6		Tel: 416.924.9199 Fax: 416.924.3483 E-mail: pwrdf@national.anglican.ca
Founded: 1959	Incorporated: n/a	URL: www.pwrdf.org

Type of Organization:	Faith-based Independent NGO
Scope of Activity:	National and International

Aim:	The Primate's World Relief and Development Fund is a response by Canadian Anglicans. Inspired by the Vision of a spirit-filled community of hope, PWRDF walks together with partners in Canada and overseas to share in the creation of a more just and peaceful world. In joy and struggle, PWRDF engages in development work, responds to emergencies, works to protect refugees, and educates and advocates for change.
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Key Personnel:	Robin Gibson	Director, PWRDF
	Bern Jagunos	Development Associate for WCC, Global and Asia Program
	Elsa Tesfay Musa	Refugee/Emergency Relief Coordinator

Staff in Canada:	18
Volunteers in Canada:	45

Financial Summary for 1998			
Private Donations:	\$2,700,000		
Public/Government Monies:	\$1,200,000		
Other:	\$114,000	(See Recent Activities)	
Total Annual Funding:	\$4,014,000	Used for emergency relief in Canada:	2%

Active In:	Response
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Emergency Services Provided:	Financial donations forwarded to local dioceses for use as local emergency relief to provide food, clothing, shelter, reconstruction, and trauma and stress counselling.
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Affiliated with:	Canadian Council for International Cooperation
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Conferences:	1998	Toronto, Ontario	April	45 attendees
	2000	To be determined		

Recent Activities:		
1993	Nova Scotia	Distributed donations of \$2,000 - Westray mine disaster
1997	Manitoba	Distributed \$104,289 in donations - Red River flood
1998	Eastern Canada	Distributed \$87,000 in donations - Ice Storm

CANADIAN ASSOCIATION OF FOOD BANKS (CAFB/ACBA)

530 Lakeshore Blvd. West Toronto, Ontario M5V 1A5	Tel: 416.203.9241 Fax: 416.203.9244 E-mail: cafb@icomm.ca URL: www.icomm.ca/cafb
Founded: 1988	Incorporated: 1988

Type of Organization:	NGO Association
Scope of Activity:	National

Aim:	Providing food and other services to member food banks across Canada.
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Key Personnel:	Julia Bass	Executive Director
	Barry Davidson	National Food and Transportation Manager
	Aynsley Morris	Membership Coordinator

Staff in Canada:	3	Membership:	Food Banks:	150
Volunteers in Canada:	20			

Financial Summary for 1997			
Private Donations:	\$500,000		
Public/Government Monies:	\$0		
Other:	\$0		
Total Annual Funding:	\$500,000	Used for emergency relief in Canada:	90%

Active In:	Response; Recovery; Mitigation.
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Emergency Services Provided:	Food Distribution.
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Affiliated with:	150 Food Banks across Canada
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Publications:	<i>Provisions</i> ; three times a year; free to members.
	<i>Hunger Count</i> ; annual; free to members.

Conferences:	1998	AGM, Toronto, Ontario	June 6	60 attendees
	1999	AGM and Conf., Montreal, Québec	June 3-5	

Region:	British Columbia	Brent Palmer	Board Member
	Mustard Seed Food Bank 625 Queens Ave. Victoria, BC V8T 1L9	Tel: 250.953.1580 Fax: 250.385.0430	

Region:	British Columbia	Andy Davies	Board Member
	Abbotsford Community Services 2420 Montrose St. Abbotsford, BC V2S 3S9	Tel: Fax:	604.859.5749 604.859.2717
Region:	Alberta	Jeanine Colley	Board Member
	Fort McMurray Food Bank P.O. Box 6131 Fort McMurray, AB T9H 4W1	Tel: Fax:	780.743.1125 780.743.9156
Region:	Saskatchewan	Ed Bloos	Board Member
	Regina and District Food Bank 2201-1st Ave. Regina, SK S4R 8G4	Tel: Fax:	306.791.6530 306.347.8533
Region:	Manitoba	Ron Hardwick	Board Member
	Winnipeg Harvest 1085 Winnipeg Ave. Winnipeg, MB R3E 0S2	Tel: Fax:	204.982.3675 204.775.4180
Region:	Ontario	Sue Cox	Board Member
	Daily Bread Food Bank 530 Lakeshore Blvd. West Toronto, ON M5V 1A5	Tel: Fax:	416.203.0050 416.203.0049
Region:	Ontario	Roxanne Felice	Board Member
	Project S.H.A.R.E. 4474-A First Ave. Niagara Falls, ON L2E 4G5	Tel: Fax:	905.357.5121 905.357.0143
Region:	Québec	Gay Hamilton	Board Member
	Moisson Sud-Ouest 24, rue St-Louis, suite 102 Ville Saint-Laurent, QC H4T 2A1	Tel: Fax:	450.377.7696 450.377.5270
Region:	Québec	François Marchand	Board Member
	Moisson Basses-Laurentides 81, De La Seigneurie, Local A and B Bainville, QC J7C 4M9	Tel: Fax:	450.434.0790 450.434.9235
Region:	New Brunswick	Gerry Gravel	Board Member
	Associated with Volunteer Family Services 126 Cambridge St. Woodstock, NB E7M 1E2	Tel: Fax: Cell:	506.328.4938 506.328.1184 506.325.8877

Region:	New Brunswick	Bill Cockburn	Board Member
	Associated with Volunteer Centre for Charlotte County 47 Prince Williams St. St. Stephen, NB E3L 1S5	Tel: Fax:	506.466.6292 506.466.1119
Region:	Nova Scotia	Dianne Swinemar	Board Member
	Metro Food Bank Society 213 Bedford Hwy Dartmouth, NS B3M 2J9	Tel: Fax:	902.457.1900 902.457.4500
Region:	Nova Scotia	Edward (Ted) Cogan	Board Member
	Antigonish Community Food Bank 20 Greening Dr. Antigonish, NS B2G 1R2	Tel: Fax:	902.863.6710 902.863.6710
Region:	Prince Edward Island	Beverly Jennings	Board Member
	Upper Room Food Bank P.O. Box 1177 Charlottetown, PE C1A 7M8	Tel: Fax:	902.892.7092 902.628.2054
Region:	Newfoundland	Denise Bradley	Board Member
	Associated with Community Food Sharing Association P.O. Box 6291 St. John's NF A1C 6J9	Tel: Fax:	709.722.0130 709.722.1611

Recent Activities:		
1998	Montreal and Eastern Ontario	Food distribution through local food banks

CANADIAN RED CROSS SOCIETY

1430 Blair Place, 3rd Floor Gloucester, Ontario K1J 9N2		Tel: 613.740.1900 Fax: 613.740.1911 E-mail: gredmond@redcross.ca
Founded: 1896	Incorporated: 1909	URL: www.redcross.ca

Type of Organization:	Independent NGO
Scope of Activity:	National

Aim:	The Canadian Red Cross is a nonprofit, humanitarian organization dedicated to helping Canadians and the victims of conflicts or disasters throughout the world. We help people deal with situations that threaten: their survival and safety; their security and well-being; and their human dignity. The fundamental principles of the International Red Cross and Red Crescent Movement, of which the Canadian Red Cross is a member, are: humanity; impartiality; neutrality; independence; voluntary service; unity; and universality. Red Cross programs, such as Emergency Response, First Aid, and Water Safety, are tailored to meet the needs of individual communities.
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Key Personnel:	John Mulvihill	National Program Director, Disaster and Preventive Services
	Don Shropshire	National Coordinator, National Services
	Janis Watson	Program and Services Officer, Field Operations

Staff in Canada:	8509
Volunteers in Canada:	128,945

Financial Summary for 1997/98 (not available)			
Private Donations:	\$n/a		
Public/Government Monies:	\$n/a		
Other:	\$n/a		
Total Annual Funding:	\$n/a	Used for emergency relief in Canada:	n/a%

Active In:	Preparedness; Response; Recovery; Mitigation.
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Emergency Services Provided:	Building supplies; Child care; Clothing; Communications; Emergency call centre; Emergency first aid; Evacuation assistance; Food; Financial donations; Fund raising; Funds disbursement; Long term recovery assistance; On-site disaster mitigation; Personal services; Registration and Enquiries; Response information; Response operations; and Trauma and Stress Counselling.
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Affiliated with:	International Red Cross Movement; Government of Canada; Provincial Governments.
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Publications:	<i>The Magazine</i> , 3 times a year, free.
	<i>International Update</i> , quarterly, free.
	<i>Annual Review</i> , yearly, free.

Conferences :	1998	Cornwallis, Ontario	October 2-3	
	1999	TBA	October	

Region:	BC Lower Mainland	Ian Pike	Regional Director
	4750 Oak Street Vancouver, BC V6H 2N9	Tel: Fax:	604.709.6600 604.709.6675
Region:	Northern BC / Yukon	Chris Bone	Regional Director
	1399 - Sixth Avenue Prince George, BC V2L 5L6	Tel: Fax:	250.565.6566 250.564.2688
Region:	Kootenay/Thompson/Okanagan	Patricia Marshall Thompson	Regional Director
	625 Columbia Avenue Castlegar, BC ViN 1G9	Tel: Fax:	250.365.3911 250.365.6242
Region:	BC Coastal	Kimberly Nemrava	Regional Director
	909 Fairfield Road Victoria, BC V8V 3A3	Tel: Fax:	250.382.2043 250.382.3420
Region:	Central and Northern Alberta	Gary Redmond	Regional Director
	10258 - 108 Street Edmonton, AB T5J 4Z7	Tel: Fax:	780.423.2680 780.426.7092
Region:	Southern Alberta	Shirley Diaz	Regional Director
	737-13 th Avenue, SW Calgary, AB T2R 1J1	Tel: Fax:	403.541.6100 403.541.6129
Region:	North/Central Saskatchewan	Chriss Gates	Regional Director
	54 - 11 th Street East Prince Albert, SK S6V 0Z9	Tel: Fax:	306.763.2726 306.953.8381
Region:	South Saskatchewan	Cindy Fuchs	Regional Director
	Box 1185 2571 Broad Street Regina, SK S4P 3B4	Tel: Fax:	306.347.2600 306.347.2626
Region:	Manitoba West	Allison Dobson	Regional Director
	443 - 9 th Street Brandon, MB	Tel: Fax:	204.729.4970 204.727.0349

	R7A 4A9		
Region:	Winnipeg/Northeast Manitoba	Judith Weaver Wright	Regional Director
	504 - 240 Graham Avenue Winnipeg, MB R3C 0J7	Tel: Fax:	204.982.7330 204.942.8367
Region:	Northern Ontario	Linda Salach	Regional Director
	Unit 107 1188 St-Jerome Street Sudbury, ON P3A 2V9	Tel: Fax:	705.525.1244 705.525.0778
Region:	West Central Ontario	Gail Stewart-Mores	Regional Director
	400 King Street East Hamilton, ON L8N 1C3	Tel: Fax:	905.522.6885 905.522.2329
Region:	Southwestern Ontario	Tim Manley	Regional Director
	810 Commissioners Road East London, ON N6C 2V5	Tel: Fax:	519.668.2711 519.668.2390
Region:	Central Lakes Ontario	Judy Quillin	Regional Director
	Suite 115, 419 King Street West Oshawa, ON L1J 2K5	Tel: Fax:	905.723.2933 905.723.9023
Region:	Metropolitan Toronto	Donna Endicott	Regional Director
	1623 Yonge Street Toronto, ON M4T 2A1	Tel: Fax:	416.480.0195 416.480.2777
Region:	Eastern Ontario	Jane Buchan	Regional Director
	85 Plymouth Street Ottawa, ON K1S 3E2	Tel: Fax:	613.560.7220 613.567.6987
Region:	Grand-Montreal	Sylvie Chalifour	Regional Director
	6, Place du Commerce Ile-des-soeurs, QC H3E 1P4	Tel: Fax:	514.362.2900 514.362.9991
Region:	Québec	Yves Genest	Regional Director
	325, rue de la Croix-Rouge Québec, QC G1K 2L4	Tel: Fax:	418.648.9066 418.648.1320
Region:	Estrie	Sylvie Chalifour	Regional Director

	6, Place du Commerce Ile-des-soeurs, QC H3E 1P4		Tel: 514.362.2900 Fax: 514.362.9991
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Region:	Saguenay/Lac St-Jean/ Chibougamau Chapais et Cote-Nord	Donald Harvey	Regional Director
	78, rue Jacques-Cartier Ouest Chicoutimi, QC G7J 1G1	Tel: Fax:	418.690.3909 418.690.3908
Region:	Outaouais et Abitibi- Temiscamingue	Jocelyne Vautour	Regional Director
	765, boul. St. Joesph Hull, QC J8Y 4B7	Tel: Fax:	819.595.8838 819.595.1705
Region:	New Brunswick	Janice MacWilliam	Regional Director
	405 University Avenue P.O. Box 39 Saint John, NB E2L 3X3	Tel: Fax:	506.674.6124 506.674.6177
Region:	Nova Scotia	John Byrne	Regional Director
	1940 Gottingen Street Halifax, NS B3J 3Y2	Tel: Fax:	902.424.1436 902.422.6247
Region:	Prince Edward Island	Janice MacWilliam	Regional Director
	62 Prince Street Charlottetown, PEI C1A 4R2	Tel: Fax:	902.628.6262 902.368.3037
Region:	Newfoundland and Labrador	Rhonda Kenney	Regional Director
	7 Wicklow Street St. John's, NF A1B 3Z9	Tel: Fax:	709.758.2456 709.758.2463

Recent Activities:		
1997	Manitoba	Fund raising and disbursement, evacuation assistance, and public information during the Red River floods.
1998	Eastern Canada	Evacuation assistance, fund raising and disbursement, and public information during the ice storm.
1998	Nova Scotia	Disaster social services and trauma counseling related to the Swissair crash.

CHRISTIAN REFORMED WORLD RELIEF COMMITTEE OF CANADA (CRWRC)

3475 Mainway Burlington, Ontario L7R 3Y8	Tel: 905.336.2920 Fax: 905.336.8344 Toll Free: 1.800.730.3490 E-mail: crcna@crcna.org
Founded: 1963	Incorporated: 1963
URL: www.crcna.org	

Type of Organization:	Faith-based NGO
Scope of Activity:	BC;AB;SK;MA;ON;QC;NB;NS;PI.

Aim:	The Christian Reformed World Relief Committee (CRWRC) is a service agency of the Christian Reformed Church, whose mission is to work with people and their communities to create permanent positive change. The Disaster Response Services (DRS) was created in 1972 to help survivors of disasters in North America solve their disaster-related problems and be restored to self-sufficiency as soon as possible. DRS focuses in every disaster on the long-term recovery of survivors: and address short-term and emergency needs when catastrophic disasters occur. Services are targeted to help the most vulnerable households affected by the disaster. Structured disaster needs assessments surveys have been developed by DRS to set relief priorities.
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Key Personnel:	Wayne DeJong	Executive Director
	Jacob Kramer	NGO Relations/Relief Coordinator
	Keith Knight	Communication Coordinator
	Rick DeGraaf	Church Relations Coordinator

Staff in Canada:	9
Volunteers in Canada:	500

Financial Summary for 1997/98			
Private Donations:	\$2,900,000		
Public/Government Monies:	\$2,610,000		
Other:	\$0		
Total Annual Funding:	\$5,510,000	Used for emergency relief in Canada:	3%

Active In:	Preparedness; Response; Recovery.
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Emergency Services Provided: Child care; Evacuation assistance; Financial donations; Fund raising; Funds disbursement; Long term recovery assistance; On-site disaster mitigation; Response operations; and Trauma and Stress Counselling.

Affiliated with: Canadian Foodgrains Bank; Canadian Council of International Cooperation; The Canadian Council of Christian Charities; Government of B.C. Social Service Department - Emergency Social Services; North American Geographic Ministry Team; Canadian Red Cross Society.

Publications:	<i>The Banner</i> , weekly; \$40CDN
	<i>In Touch</i> , monthly, internal newsletter.

Conferences:	1998	Grand Rapids, North Dakota	May 21-23	650 attendees
	1999	Alberta and Ontario	May	

Region:	British Columbia	Mike Blok	Area Manager
	7850 Mayfield Burnaby, BC V5E 2J6	Tel: Fax:	604.420.1231 604.420.8868
Region:	Alberta North	Raymond and Wilma Schraa	Area Managers
	9307 - 82 nd Street Edmonton, AB T6C 2X4	Tel: Fax:	780.466.0063 780.479.6581
Region:	Alberta South	Jack and Evelyn Feenstra	Area Managers
	Box 25 Didsbury, AB T0M 0W0	Tel:	403.335.3597
Region:	Ontario - Chatham	George and Effie Holthof	Asst. Area Managers
	117 Tissiman Avenue Chatham, ON N7M 4G6	Tel:	519.354.4775
Region:	Ontario - Hamilton	Tony and Jennie De Weerd	Asst. Area Managers
	319 McClung Road Caledonia, ON N3W 1T8	Tel:	905.765.6157
Region:	Ontario - Huron	Gerrit and Elizabeth Vander Ploeg	Area Managers
	166 Fourth Avenue, S.W. Owen Sound, ON N4K 5T7	Tel:	519.376.9868
Region:	Ontario - Quinte	George and Grace Couperus	Area Manager
	6 Mohawk Ave. RR #4 GR 97 Brighton, ON K0K 1H0	Tel:	613.475.0450

Recent Activities:		
1985	Barrie, Ontario	Clean-up after the tornado.
1996	Penticton, B.C.	Rebuilding of local house damaged by forest fires.
1997	Prairie provinces	Rebuilding farmers' fences destroyed by prairie fires.
1997	Manitoba	Clean-up, needs assessment, and two years of rebuilding houses damaged by floods in the Red River valley
1998	Eastern Canada	Food shipment, generator shipment, local outreach through RVs,

		clean-up with young people, and house repair related to the ice storm.
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CONSTRUCTION VOLUNTEERS CANADA/BÉNÉVOLES CANADIENS DU BÂTIMENT

55 St Clair Avenue E., Suite 312 Toronto, Ontario M4T 1M2	Tel: 416.513.0046 Fax: 416.513.1610
Founded: 1998	Incorporated: 1998

Type of Organization:	Independent NGO
Scope of Activity:	Across Canada, initial emphasis on Ontario and Québec

Aim:	Construction Volunteers Canada is a humanitarian charity involved in many projects. The main goals are to provide construction services, experienced tradesmen, heavy equipment, construction vehicles and operators when natural disasters strike in Canada. This is accomplished through the promotion of goodwill and the encouragement of unions and the business sector to volunteer tradesmen and develop a construction volunteer list (electricians, plumbers, engineers, tree arborists, carpenters, etc.). To provide product advice, repairs, deliver donated construction material and other essentials, and assist municipal officials, other emergency organizations, and local and regional citizen groups. To undertake fundraising, develop a construction hot line, and provide storage of supplies. To educate natural disaster victims on the emergency site. To provide trauma and stress counselling and any other essentials in long term recovery assistance.
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Key Personnel:	Nancy Loewen	President, CEO, and Founder
	Mark Atlin	Director, Secretary and Legal Counsel
	James Loewen	Vice President and Treasurer

Staff in Canada:	0	Membership:	Corporate:	300
Volunteers in Canada:	1000			

Financial Summary for 1998			
Private Donations:	\$0		
Public/Government Monies:	\$0		
Other: (gifts in kind)	\$100,000		
Total Annual Funding:	\$100,000	Used for emergency relief in Canada:	100%

Active In:	Preparedness; Response; Recovery; Mitigation.
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Emergency Services Provided: Construction labour (specialized trade skills); building supplies; clothing; emergency response seminars; financial donations; fund raising; heavy construction equipment; construction vehicles; furniture, large appliance and furnace replacement; provides and hooks up generators; repairs breakwalls; free tree pruning seminars; trauma and stress counselling; provides contacts in emergencies; "pairs" victims who are alone and frightened; educates victims on basic construction and survival skills on disaster site; long term recovery assistance.

Affiliated with: Royal Canadian Legion, Mississauga; social agencies in Toronto; churches in Ontario and Quebec; various unions and construction companies; emergency relief organizations; City of Toronto, City of Mississauga, and various other cities and rural communities.

Regions:	Québec	Yvon Landry	Director
	533 Pir-Vir St. Valentin, QC J0J 2E0	Tel: Fax:	450.291.5117 450.291.5327

Recent Activities:		
1998	Ontario and Québec (Assisted 6 municipalities)	Ice Storm: Donated construction labour, heavy equipment, trucks, other essentials, provided trauma counselling, provided tree arborists and crews.
1998	Ontario (Assisted 3 municipalities)	Flood: Donated construction labour and material including building materials, clothing, toys and furniture. Various construction trades involved.

CROSSROADS CHRISTIAN COMMUNICATIONS INC. / EMERGENCY RESPONSE AND DEVELOPMENT FUND (ERDF)

1295 North Service Road P.O. Box 5100 Burlington, Ontario L7R 4M2		Tel: 905.332.6400 Fax: 905.332.1880 Toll Free: 1.888.777.2278 E-mail: calbombay@crossroads.ca
Founded: 1982	Incorporated: n/a	URL: www.crossroads.ca

Type of Organization:	Independent NGO
Scope of Activity:	National and International

Aim:	To respond quickly to natural disasters, both inside and outside Canada, and to sponsor development projects both following disasters, and in third world countries where hygiene, water, and agricultural projects can help people over the long term. Some involvement in human rights research and advocacy.
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Key Personnel:	Rev. David Mainse	President, Crossroads Christian Communications Inc.
	Rev. Dr. Cal Bombay	Vice-President Missions
	Fred Vanstone	Chief of Staff

Staff in Canada:	2
Volunteers in Canada:	500

Financial Summary for 1997/98			
Private Donations:	\$1,200,000		
Public/Government Monies:	\$0		
Other:	\$30,000		
Total Annual Funding:	\$1,230,000	Used for emergency relief in Canada:	85%

Active In:	Response; Recovery.
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Emergency Services Provided:	Building supplies; Clothing; Communications; Emergency call centre; Evacuation assistance; Food; Financial donations; Fund raising; Funds disbursement; Long term recovery assistance; On-site disaster mitigation; Provision of warnings; Response information; Response operations; and Trauma and Stress Counselling.
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Affiliated with:	Canadian Foodgrains Bank; World Vision; Emmanuel International.
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Working Relationships:	Salvation Army; Mennonite Disaster Services; World Relief Evangelical Association of Canada.
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Recent Activities:		
1997	Manitoba	Flood: Sandbag dike erection and disassembly; house repairs and removal; purchase of furnaces.
1998	Eastern Canada	Ice Storm: Food; shelter; generators; counseling.

DAILY BREAD FOOD BANK FOUNDATION OF TORONTO

530 Lakeshore Blvd. West Toronto, Ontario M5V 1A5		Tel: 416.203.0050 Fax: 416.203.0049 E-mail: dailybread@titan.tcn.net
Founded: 1983	Incorporated: 1983	URL: www.dailybread.ca

Type of Organization:	Local NGO Association and Independent NGO
Scope of Activity:	Local (Greater Toronto Area)

Aim:	The Daily Bread Food Bank is a non-profit charitable organization dedicated to eliminating hunger in the Greater Toronto Area and to the distribution of food donations from national manufacturers across Canada.
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Key Personnel:	Sue Cox	Executive Director
	David Williams	General Manager
	Erin Mulcahey	Director of Community Relations

Staff in Canada:	26	Membership:	Agencies:	150
Volunteers in Canada:	300			

Financial Summary for 1997/98			
Private Donations:	\$1,764,000		
Public/Government Monies:	\$0		
Other: (interest and membership fees)	\$36,000		
Total Annual Funding:	\$1,800,600	Used for emergency relief in Canada:	90%

Active In:	Response.
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Emergency Services Provided:	Food; Focused research reports.
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Affiliated with:	Canadian Association of Food Banks; Ontario Association of Food Banks.
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Publications:	<i>On the Table</i> , tri-annually, free
	<i>A Slice of Daily Bread</i> , monthly, to association members

Conferences:	1998	Toronto, Ontario	September 23	100 attendees
	1999	Toronto, Ontario	September	

Recent Activities:		
1998	Ontario and Québec	Ice Storm: Shipped food supplies for distribution by local food banks.

EVANGELICAL LUTHERAN CHURCH IN CANADA (ELCIC)

302-393 Portage Avenue Winnipeg, Manitoba R2B 3H6		Tel: 204.984.9150 Fax: 204.984.9185 Toll Free: 1.888.786.6707
Founded: 1985	Incorporated: 1985	URL: www.elcic.ca

Type of Organization:	Faith-based NGO
Scope of Activity:	National

Aim:	The mission of this church, as an expression of the universal church and as an instrument of the Holy Spirit, is to bring the Gospel of Jesus Christ to people in Canada and around the world through the proclamation of the Word and the administration of the Sacraments and through service in Christ's name.
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Key Personnel:	Telmar Sartison	National Bishop
	Bob Granke	National Secretary
	David Pfrimmer	Assistant to the Bishop

Staff in Canada:	30	Membership:	Individual:	196,000
Volunteers in Canada:	75,000			

Financial Summary for 1997			
Private Donations:	\$2,000,000		
Public/Government Monies:	\$0		
Other:	\$0		
Total Annual Funding:	\$2,000,000	Used for emergency relief in Canada:	1% ¹

¹ Seed funds only. Relief funds are raised through appeals for each disaster.

Active In:	Response; Recovery.
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Emergency Services Provided:	Clothing; Financial donations; Fund raising; Funds disbursement; Long term recovery assistance; On-site disaster mitigation; and Trauma and Stress Counselling.
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Publications:	<i>The Canadian Lutheran</i> , monthly, \$17 annually
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Conferences:	1997	Toronto, Ontario	July 23-27	600 attendees
	1999	Regina, Saskatchewan	July 7-11	

Synod:	British Columbia	Raymond L. Schultz	Bishop
	80 East 10th Avenue New Westminster, BC V3L 4R5	Tel: 604.524.1318 E-mail: bishop@bcsynod.org	
Synod:	Alberta and the Territories	Stephen P. Kristenson	Bishop
	10014 - 81st Avenue Edmonton, AB	Tel: 780.439.2636 E-mail: stephenk@connect.cab.ca	

	T6E 1W8		
Synod:	Saskatchewan	Allan A. Grundahl	Bishop
	707 - 601 Spadina Crescent E. Saskatoon, SK S7K 3G8	Tel: E-mail:	306.244.2474 agrundahl@sk.sympatico.ca
Synod:	Manitoba/Northwest Ontario	Richard M. Smith	Bishop
	201 - 3657 Robin Blvd. Winnipeg, MB R3R 0E2	Tel: E-mail:	204.889.3760 synod@mb.sympatico.ca
Synod:	Eastern	Michael J. Pryse	Bishop
	340 - 50 Queen Street North Kitchener, ON N2H 6P4	Tel: E-mail:	519.743.1461 pryse@easternsynod.org

Recent Activities:		
1997	Manitoba	Flood: Recruiting volunteers for sandbagging and raising funds for house reconstruction.
1998	Ontario and Québec	Ice Storm: Raised funds for use by community associations for immediate needs and property repairs.

HABITAT FOR HUMANITY CANADA (HFHC)

40 Albert Street Waterloo, Ontario N2L 3S2		Tel: 519.885.4565 Fax: 519.885.5225 Toll Free: 1.800.667.5137 E-mail: hfhc@sentex.net
Founded: 1985	Incorporated: 1985	URL: www.habitat.ca

Type of Organization:	Independent NGO
Scope of Activity:	National

Aim:	Habitat for Humanity Canada provides low cost housing in partnership with people living below the poverty line. Our goal is to eliminate poverty housing in Canada.
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Key Personnel:	Wilmer Martin	President and CEO
	Robert Snider	Business Manager
	Susan Forwell	Affiliate Director

Staff in Canada:	40
Volunteers in Canada:	1000

Financial Summary for 1997 (National Office)¹			
Private Donations:	\$2,700,000		
Public/Government Monies:	\$0		
Other:	\$0		
Total Annual Funding:	\$2,700,000	Used for emergency relief in Canada:	1%

¹ Each of the 45 Affiliates in Canada is financially independent.

Active In:	Recovery.
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Emergency Services Provided:	Building supplies; Long term recovery assistance.
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Affiliated with:	Habitat for Humanity International; 45 Affiliates in Canada, all of whom are separate charitable organizations (see regional information below).
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Publications:	<i>The Spirit</i> , semi-annual, distributed to donors.
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Conferences:	1998	Moncton, New Brunswick	May 1-2	100 Attendees
	1999	Waterloo, Ontario	April 30-May 1	

Affiliate:	Boundary	Derrick Francis	Affiliate Contact
	Box 1088 Grand Forks, BC V0H 1H0	Tel: 250.442.0580 Fax: 250.442.0706	
Affiliate:	Greater Vancouver	Dawn Mount	Affiliate Contact
	PO Box 60577 Granville Park Post Office Vancouver, BC V6H 4B9	Tel: 604.681.5618 Fax: 604.872.3663	

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Affiliate:	Kelowna	Chris Thatcher	Affiliate Contact
	360-1980 Cooper Road Kelowna, BC V1Y 9G8	Tel: Fax:	250.860.9921 250.860.9921
Affiliate:	Nanaimo	Ron Caldwell	Affiliate Contact
	5-2232 Wilgrass Road Nanaimo, BC V9S 4N4	Tel: Fax:	250.758.2124 250.758.2169
Affiliate:	Upper Fraser Valley	Rev. Dan Reist	Affiliate Contact
	7388 Grand Street Mission, BC V2V 3S2	Tel: Fax:	604.820.8138 604.820.8148
Affiliate:	Victoria	Don MacLintock	Affiliate Contact
	3575 Douglas St. Victoria, BC V8Z 7H5	Tel:	250.480.7688
Affiliate:	West Kootenay	Darril Beninger	Affiliate Contact
	Suite 3 - 373 Baker St. Nelson, BC V1L 4H6	Tel: Fax:	250.352.9989 250.352.9464
Affiliate:	Calgary	Bill Toner	Affiliate Contact
	5538 1A Street S.W. Calgary, AB T2H 0E7	Tel: Fax: E-mail:	403.253.9331 403.253.9335 habitat@freenet.calgary.ab.ca
Affiliate:	Camrose	Ina Nielsen	Affiliate Contact
	3813 - 63 rd Street Camrose, AB T4V 3A1	Tel: Fax:	780.672.4484 780.672.6986
Affiliate:	Edmonton	Ed Jones	Affiliate Contact
	1214- 67 th Street NW Edmonton, AB T5B 1M6	Tel: Fax: E-mail:	780.479.3566 780.479.7620 habitat@freenet.edmonton.ab.ca
Affiliate:	Lethbridge	Art Sanford	Affiliate Contact
	#403 - 75 1 st Ave. S. Lethbridge, AB T1J 4R2	Tel:	403.381.76.27
Affiliate:	Medicine Hat	Frank Tarnoczi	Affiliate Contact
	PO Box 22012, RPO Core Medicine Hat, AB T1A 8M5	Tel: Fax:	403.527.7360 403.529.2098
Affiliate:	Red Deer	Marilyn McKay	Affiliate Contact
	Box 272 Delburne, AB T0M 0V0	Tel:	403.309.2915

Affiliate:	South Peace	Don Jenkins	Affiliate Contact
	Box 21114 Grande Prairie, AB T8V 6W7	Tel: Fax:	780.532.1479 780.538.1890
Affiliate:	Prince Albert	Frank Moore	Affiliate Contact
	#100 - 46 - 12 th Street East Prince Albert, SK S6V 1B2	Tel: Fax:	306.763.6451 306.763.6419
Affiliate:	Regina	Jeremt Parnes	Affiliate Contact
	2230 Rose St. Regina, SK S4P 2A6	Tel: Fax:	306.751.4758 306.359.3156
Affiliate:	Saskatoon	Patti Mertz	Affiliate Contact
	1302 College Drive Saskatoon, SK S7N 0W5	Tel: Fax:	306.343.7772 306.343.7801
Affiliate:	Brandon	Marilyn Grambo	Affiliate Contact
	Box 20149 - South Brandon, MB R7A 6Y8	Tel:	204.726.4347
Affiliate:	Winnipeg	Mary Williams	Affiliate Contact
	75 Archibald St. Winnipeg, MB R2J 0V7	Tel: Fax:	204.233.5599 204.233.5271
Affiliate:	Aylmer	Bob DeKraker	Affiliate Contact
	RR #2 Springfield. ON N0L 2J0	Tel:	519.644.0787
Affiliate:	Brant	Carol Overmars	Affiliate Contact
	110 Icomm Drive Brantford, ON N3S 7N8	Tel: Fax:	519.751.4357 519.751.0810
Affiliate:	Dufferin-Caledon	David Maguire	Affiliate Contact
	38 Saint John Rd. Grand Valley, ON L0N 1G0	Tel: Fax:	519.941.5151 519.941.5432
Affiliate:	Greater Kingston and Frontenac	Nancy Sinclair- Mulrooney	Affiliate Contact
	72 Loyalist Ave. Kingston, ON K7N 1K6	Tel: Fax:	613.548.8763 613.545.4739
Affiliate:	Grey-Bruce	Barry Mellish	Affiliate Contact
	PO Box 294 Owen Sound, ON N4K 5P3	Tel: Fax:	519.371.3812 519.371.5726

Affiliate:	Guelph-Wellington	Linda Guthrie	Affiliate Contact
	PO Box 25092 Stone Road Mall Post Out. Guelph, ON N1G 4T4	Tel:	519.824.9390
Affiliate:	Hamilton	Norm Westbury	Affiliate Contact
	P.O. Box 443, L.C.D. #1 Hamilton, ON L8L 7W9	Tel: Fax:	905.528.6404 905.387.3454
Affiliate:	Huronia	Ed Harper	Affiliate Contact
	46 Royal Oak Drive Barrie, ON L4N 7S5	Tel: Fax:	705.721.7854 705.721.7854
Affiliate:	London	Harold Byne	Affiliate Contact
	476 Clarke Road London, ON N5V 2C7	Tel: Fax:	519.455.6623 519.455.9129
Affiliate:	Metropolitan Toronto	Marco Maina	Affiliate Contact
	18 Coldwater Road North York, ON M3B 1Y7	Tel: Fax:	416.510.2223 416.510.3232
Affiliate:	National Capital	Robert Stanton	Affiliate Contact
	PO Box 20148 Ottawa, ON K1N 9P4	Tel: Fax:	613.228.1951 613.228.1357
Affiliate:	Niagara	Don Teasdale	Affiliate Contact
	PO Box 45 Welland, ON L3B 5N9	Tel: Fax:	905.714.0504 905.714.0506
Affiliate:	Northumberland	Sharon Wharram-Spry	Affiliate Contact
	P.O. Box 880 Cobourg, ON K9A 4S3	Tel: Fax:	905.372.0111 905.372.7847
Affiliate:	Prince Edward-Hastings	Jean Hamelink	Affiliate Contact
	PO Box 22077 Belleville, ON K8N 5V7	Tel:	613.967.1415
Affiliate:	Sarnia/Lambton	Art Degroot	Affiliate Contact
	1618 Tyrie Drive East Sarnia, ON N7V 3P7	Tel: Fax:	519.542.3435 519.542.8165 tdegroot@sleepy.ebtech.net
Affiliate:	Stratford and Area	Neil Anderson	Affiliate Contact
	P.O. Box 21027 Stratford, ON N5A 7V4	Tel:	519.273.1391 Ext.305 (Shared with Stratford Mental Health)
Affiliate:	Sudbury	Eric Thall	Affiliate Contact

	151 Copper St. Sudbury, ON P3E 2C4	Tel: 705.692.3623 Fax: 705.682.4322
Affiliate:	Thunder Bay	Diane Boyle Affiliate Contact
	25 Front Street Thunder Bay, ON P7A 7W7	Tel: 807.345.5520 Fax: 807.346.4401
Affiliate:	Waterloo	Pat McLean Affiliate Contact
	120 Northfield Drive East Waterloo, ON N2J 4G8	Tel: 519.747.0664 Fax: 519.747.2153
Affiliate:	Windsor-Essex	Lorna Meloche Affiliate Contact
	1865 Provincial Road Windsor, ON N9A 6J3	Tel: 519.969.3762 Fax: 519.969.7832
Affiliate:	Québec-Montreal	Patrick Braganza Affiliate Contact
	89 Parkdale Ave. Pointe Claire, QC H9R 3Y6	Tel: 514.694.4044
Affiliate:	Moncton	Gayle Milburn Affiliate Contact
	Suite 200 - 400 English Dr. Moncton, NB E1E 3Y9	Tel: 506.384.4663 Fax: 506.853.6023
Affiliate:	Saint John	Peter Chouinard Affiliate Contact
	PO Box 20093 Saint John, NB E2L 5B2	Tel: 506.632.9312 Fax: 506.653.6812
Affiliate:	Halifax-Dartmouth	Jack Leedham Affiliate Contact
	1479 Barrington St. Halifax, NS B3J 1Z2	Tel: 902.422.0484 Fax: 902.464.1577
Affiliate:	Queens	Henry Tye Affiliate Contact
	8 Greenwood Dr. Charlottetown, PEI C1A 3M8	Tel: 902.629.1709 Fax: 902.629.1709
Affiliate:	Cabot	Howard Hickman Affiliate Contact
	PO Box 8910 St. John's, NF A1B 3T6	Tel: 709.758.6262 Fax: 709.758.6299

Recent Activities:		
1997	Manitoba	Raised funds for building supplies and construction of houses
1998	Canada-wide	50-75 houses constructed annually by Affiliates

HELP THE AGED (CANADA) (HTA)

12-99 5th Avenue Ottawa, Ontario K1S 5K4	Tel: 613.232.0727 Fax: 613.232.7625 E-mail: helpage@cyberus.ca
Founded: 1975	Incorporated: 1984
	URL: www.cyberus.ca/helpage/

Type of Organization:	Independent NGO
Scope of Activity:	National

Aim:	To provide support services through local charitable organizations to elderly people living below the poverty line.
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Key Personnel:	Pierre Barbeau	Executive Director
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Staff in Canada:	7	Membership:	Individual:	35
Volunteers in Canada:	85	Support:	Corporate	230

Financial Summary for 1997/98			
Private Donations:	\$1,367,280		
Public/Government Monies:	\$660,322		
Other:	\$21,980		
Total Annual Funding:	\$2,074,582	Used for emergency relief in Canada:	4%

Active In:	Response.
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Emergency Services Provided:	Food; Financial donations.
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Affiliated with:	HelpAge International; South Asia Partnership; Philippine Development Assistance Program; Association Quebecois; Organismes de Coopération Internationale.
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Publications:	<i>Age Care</i> , annual, free.
	<i>Help the Aged News</i> , annual, free.

Conferences:	1998	Ottawa, Ontario	May 21	15 attendees
	1999	Ottawa, Ontario	May	

Regions:	Montreal	Richard Veilleux	Director of Western Québec
	4892 Fulton Street Montreal, Québec H3W 1V3	Tel: 514.342.0882 Fax: 514.342.4388 E-mail: rveilleux@Collegenotre.dame.qc.ca	

Recent Activities:		
1998	Montreal	Provided financial support to Accueil Bonneau
1998	Ottawa- Carleton	Provision of grants to needy individuals and organizations

KINSMEN AND KINETTE CLUBS OF CANADA

1920 Hal Rogers Drive P.O. Box KIN Cambridge, Ontario N3H 5C6		Tel: 519.653.1920 Fax: 519.650.1091 Toll Free: 1.800.742.5546 E-mail: kinhq@kinclubs.ca
Founded: 1920	Incorporated: 1950	URL: www.kinclubs.ca

Type of Organization:	NGO Association
Scope of Activity:	National

Aim:	The National Association exists to service and support a network of districts and clubs as they work to fulfill their mandate to serve the community's greatest need, promote national pride initiatives, find a cure or control for cystic fibrosis, and provide opportunities for membership development.
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Key Personnel:	Marion Price	Executive Director
	Carmen Preston	Finance Coordinator
	Karen Matthews	Manager of Membership Services

Staff in Canada:	11	Membership:	Individual:	12,000
Volunteers in Canada:	12,000			

Financial Summary for 1997/98			
Private Donations:	\$28,000		
Public/Government Monies:	\$0		
Other: (advertising, sales and membership)	\$1,413,000		
Total Annual Funding:	\$1,441,000	Used for emergency relief in Canada:	> 1%

Active In:	Recovery.
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Emergency Services Provided¹:	Clean-up assistance; Financial donations; Fund raising.
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¹ Services provided in emergency situations are internally driven by the membership.

Affiliated With:	The Canadian Cystic Fibrosis Foundation; Department of Canadian Heritage.
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Publications:	<i>Kin Mag</i> , quarterly, \$9 CDN annually
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Conferences:	1998	Winnipeg, Manitoba	August 19-23	400 attendees
	1999	London, Ontario	August 18-22	

Recent Activities:		
1996	Saguenay	Flood: Provision of funds to assist flood victims.
1997	Manitoba	Flood: Provision of funds for victims and clean-up assistance.
1998	Eastern Canada	Ice Storm: Provision of funds and fund raising for affected communities.

MENNONITE DISASTER SERVICE (MDS)

134 Plaza Drive Winnipeg, Manitoba R3T 5K9		Tel: 204.261.6381 Fax: 204.269.9875 Toll Free: 1.888.622.6337 E-mail: mds@mennonitecc.ca
Founded: 1950	Incorporated: 1993	URL: www.menno-disaster-service.org

Type of Organization:	Canadian Organization of an International NGO
Scope of Activity:	National

Aim:	Mennonite Disaster Service (MDS) is a channel through which various constituencies of the Anabaptist churches can respond to those affected by disasters in North America. While the focus is on clean-up, repair, and building homes, this activity becomes a means of touching lives and helping people regain faith and wholeness.
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Key Personnel:	Abe Ens	Region 5 Chair and Regional Director
	Keith Wagler	Region 5 Vice-Chair
	C. N. Friesen	Region 5 Secretary

Staff in Canada:	2
Volunteers in Canada:	100

Financial Summary for 1997/98			
Private Donations:	\$72,297		
Public/Government Monies:	\$0		
Other:	\$12,200		
Total Annual Funding:	\$84,497	Used for emergency relief in Canada:	95%

Active In:	Response; Recovery.
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Emergency Services Provided:	Accommodation for volunteers; Clean-up assistance; Emergency call centre; Financial donations; Fund raising; Long term planning assistance; Long term recovery assistance; Project management; Registration and enquiries; Response information; Reconstruction of homes; and Trauma and Stress Counselling.
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Affiliated with:	Emergency Preparedness Canada
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Publications:	<i>MDS Update</i> , quarterly, free
	<i>MDS Weekly Update</i> , weekly, available by fax or e-mail.

Conferences:	1998	St. Catharines, Ontario	October 16-17	100 attendees
	1999	Manitoba	October 16-17	

Region:	British Columbia	Fred Kathler	Regional Contact
	16-31313 Livingstone	Tel:	604.852.1925

	Abbotsford, BC V2T 4T1		Fax: 604.850.8734
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Region:	Alberta	Herman Neufeld	Regional Contact
	1025 Wanyandi Way Edmonton, AB T5M 3C9	Tel: Fax:	780.487.1478 780.487.1478
Region:	Saskatchewan	Herman Enns	Regional Contact
	PO Box 366 Carrot River, SK S0E 0L0	Tel: Fax:	306.768.3146 306.768.2246
Region:	Manitoba	John Giesbrecht	Regional Contact
	PO Box 1056 Altona, MB R0G 0B0	Tel: Fax:	204.324.8484 204.324.1942
Region:	Ontario	Keith Wagler	Regional Contact
	RR 2 Baden, ON N0B 1G0	Tel: Fax:	519.742.8327 519.742.8868
Region:	Québec	Jean Lacroix	Regional Contact
	685 Gilles St. Colomban, QC J0R 1N0	Tel: Fax:	514.745.0872 514.331.0879
Region:	Atlantic	Peter Bunnett	Regional Contact
	RR 2 Petitcodiac, NB E0A 2H0	Tel: Fax:	506.534.2752 506.534.2450

Recent Activities:		
1997	Alberta	Firestorm: Clean-up assistance and rebuilding of border fence lines
1997	Manitoba	Flood: Clean-up assistance, emergency call centre, and reconstruction of homes.
1998	Québec	Ice Storm: Supply of generators and clean-up assistance.

METRO FOOD BANK SOCIETY - HALIFAX REGIONAL MUNICIPALITY

213 Bedford Highway Halifax, Nova Scotia B3M 2J9	Tel: 902.457.1900 Fax: 902.457.4500 E-mail: foodbank@navnet.net
Founded: 1984	Incorporated: 1984

Type of Organization:	Independent NGO
Scope of Activity:	Nova Scotia

Aim:	The Metro Food Bank Society commits itself to work in partnership with the community to enhance human dignity, by eliminating chronic hunger and alleviating poverty in the Halifax Regional Municipality.
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Key Personnel:	Dianne Swinemar	Executive Director
	David Gallant	Membership Coordinator
	Debbie Martinello	Office Coordinator

Staff in Canada:	15	Membership:	Agencies:	48
Volunteers in Canada:	200			

Financial Summary for 1997			
Private Donations:	\$483,916		
Public/Government Monies:	\$67,097		
Other: (membership and interest)	\$2,545		
Total Annual Funding:	\$553,558	Used for emergency relief in Canada:	88%

Active In:	Preparedness; Response.
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Emergency Services Provided:	Clothing; Financial donations; Food; Funds disbursement; Fund raising; Personal services; and Response coordination.
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Affiliated with:	Canadian Association of Food Banks; Nova Scotia Association of Food Banks; FoodChain - the National Food-Rescue Network (U.S.A.)
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Publications:	<i>Alternatives</i> , quarterly, free.
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Conferences:	1998	Dartmouth, Nova Scotia	March 11	45 Attendees
	1999	Halifax, Nova Scotia	March 24	

Recent Activities:		
1998	Québec	Ice Storm: Coordinated funds disbursement and supply of food.

MOISSON MONTRÉAL INC.

6880 chemin de la Côte-de-Liesse Saint-Laurent, Québec H4T 2A1	Tel: 514.344.4494 Fax: 514.344.1833
Founded: 1985	Incorporated: 1985

Type of Organization:	Independent NGO
Scope of Activity:	Québec

Aim:	Food bank supplying 235 community agencies in the Greater Montreal area; collecting perishable and non-perishable food stuffs at an average volume of 60 tons daily. We are fighting poverty and hunger by generating public awareness and by initiating permanent solutions for the poorest. Our food handling and warehouse storage capacity can serve over 250,000 individuals in a major emergency.
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Key Personnel:	Marcèle Lamarche	Executive Director
	Jean Pierre Mailhot	Director
	Sylvie Du Cap	Administration Director

Staff in Canada:	13	Membership:	Individual:	40
Volunteers in Canada:	70		Corporate:	100

Financial Summary for 1997/98			
Private Donations:	\$675,000		
Public/Government Monies:	\$50,000		
Other: (United Way)	\$275,000		
Total Annual Funding:	\$1,000,000	Used for emergency relief in Canada:	??%

Active In:	Preparedness; Response.
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Emergency Services Provided: Food.

Affiliated with: Canadian Association of Food Banks; United Way.

Recent Activities:		
1998	South Québec	Ice Storm: Provision of food supplies to 110 municipalities and villages.

ORGANIZATIONS VOLUNTEERING FOR EMERGENCY RECOVERY IN BRITISH COLUMBIA (OVER BC)

RR #1 Site #51, Comp #15 Okanagan Falls, B.C. V0H 1R0	Tel: 250.497.6011 Fax: 250.497.6011 E-mail: windishores@vip.net
Founded: 1998	Incorporated: 1998

Type of Organization:	NGO Association
Scope of Activity:	British Columbia

Aim:	The purpose of OVER BC is to bring together voluntary organizations to provide effective disaster recovery assistance by promoting inter-agency cooperation and communication, providing liaison with government and the private sector, and encouraging coordination of recovery efforts.
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Key Personnel:	Barry Growe	President
	Major Stephen French	Treasurer
	Winnie Vandenberg	Secretary

Staff in Canada:	0	Membership:	NGO Organizations:	7
Volunteers in Canada:	8			

Financial Summary for 1998			
Private Donations:	\$700		
Public/Government Monies:	\$0		
Other:	\$0		
Total Annual Funding:	\$700	Used for emergency relief in Canada:	100%

Active In:	Recovery.
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Emergency Services Provided: Child care; Clean-up assistance; Clothing; Financial donations; First aid for recovery workers; Food; Fund raising; Funds disbursement; Long term recovery assistance; Management of in-kind donations; Management of walk-in recovery workers; Psychological support to recovery workers; Rebuilding of homes; Safety education for recovery workers; and Trauma and Stress Counselling.

Affiliated with: Adventist Disaster Response; BC Association of Food Banks; Canadian Red Cross Society; Christian Reformed World Relief; Mennonite Disaster Service; St. John Ambulance; Salvation Army.

Conferences:	1999	Abbotsford, B.C.	March 4
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Recent Activities:		
1998	Salmon Arm, B.C.	Forest Fire: Coordination of reentry and recover assistance by member organizations.

PRESBYTERIAN WORLD SERVICE AND DEVELOPMENT (PWSANDD)

50 Wynford Drive North York, Ontario M3C 1J7		Tel: 416.441.1111 Fax: 416.441.2825 Toll Free: 1.800.619.7301 E-mail: pwsd@presbyterian.ca
Founded: 1875	Incorporated: n/a	URL: www.presbyterian.ca/lifemission/pwsd/index.html

Type of Organization:	Faith-based NGO
Scope of Activity:	National (except for Yukon and Northwest Territories)

Aim:	The mandate of the Presbyterian World Service and Development is to act as the agency within the Presbyterian Church in Canada for undertaking development activities, disaster relief, and education of congregations to these world-wide needs.
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Key Personnel:	Richard Fee	Director
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Staff in Canada:	5	Membership:	Congregations:	1000
Volunteers in Canada:	400			

Financial Summary for 1997			
Private Donations:	\$1,273,860		
Public/Government Monies:	\$411,550		
Other: (interest income)	\$2,288		
Total Annual Funding:	\$1,687,698	Used for emergency relief in Canada:	15.6%

Active In:	Recovery.
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Emergency Services Provided:	Financial donations; Fund raising; Funds disbursement.
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Affiliated with:	Canadian Foodgrains Bank; Canadian Council for International Cooperation; Canadian Council for Refugees; Inter-Church Committee for Refugees; Inter-Church Action; Inter-Church Committee for World Development Education.
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Publications:	<i>PWSDevelopments</i> , quarterly, free
	<i>Update</i> , quarterly, free

Conferences:	1998	Windsor, Ontario	June 7-12	400 attendees
	1999	Kitchener, Ontario	June 6-11	

Recent Activities:		
1996	Saguenay, Québec	Floods: Provision of funds to the needy through the Red Cross
1997	Manitoba	Floods: Provision of funds through local presbytery and MDS
1998	Eastern Ontario	Ice Storm: Collection and distribution of funds for individual needs, church repairs, tree trimming, and food expenses.

RADIO AMATEURS OF CANADA (RAC)

720 Belfast Road, Room 217 Ottawa, Ontario K1G 0Z5	Tel: 613.244.4367 Fax: 613.244.4369 E-mail: rachq@rac.ca
Founded: 1935	Incorporated: 1993
URL: www.rac.ca	

Type of Organization:	Canadian Organizations of an International NGO
Scope of Activity:	National

Aim:	Amateur Radio Emergency Service (ARES) is composed of licensed amateurs who have voluntarily registered their qualifications and equipment for communications duty in the public service when disaster strikes.
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Key Personnel:	Pat Doherty	President
	Debbie Norman	General Manager
	Pierre Mainville	Field Services Manager

Staff in Canada:	1	Membership:	Individual:	7000
Volunteers in Canada:	35,000			

Financial Summary for 1997			
Private Donations:	\$0		
Public/Government Monies:	\$0		
Other: (membership dues and publishing)	\$450,000		
Total Annual Funding:	\$450,000	Used for emergency relief in Canada:	0% ¹

¹ All communications services are provided free of charge by volunteers

Active In:	Preparedness; Response.
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Emergency Services Provided:	Communications.
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Affiliated with:	Canadian Red Cross Society; Emergency Measures Ontario; Provincial Emergency Preparedness in B.C.
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Publications:	<i>Canadian Amateur</i> , bi-monthly, \$40 annually
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Conferences:	1998	Arnprior, Ontario	May 21-24	40 attendees
	1999	Arnprior, Ontario	April-May	

Region:	British Columbia	Ralph Webb	Section Manager
	15613 18th Avenue Surrey, BC V4A 1X3	Tel: 604.531.2662 Call Sign: VE7OM E-mail: ve7om@rac.ca	

Region:	Alberta	Alan Faint	Section Manager
	1109 Regent Cr., N.E. Calgary, AB T2E 5J6	Tel: Call Sign: E-mail:	403.230.7899 VE6QQ ve6qq@rac.ca
Region:	Saskatchewan	Bruce Donovan	Section Manager
	P.O. Box 2625 Nipawin, SK S0E 1E0	Tel: Call Sign: E-mail:	306.276.2097 VE5ND Bdonovan@sk.sympatico.ca
Region:	Manitoba	Patricia Giesbrecht	Section Manager
	164 Semple Ave., Winnipeg, MB R2V 1B3	Tel: Call Sign: E-mail:	204.339.3018 VE4PLG patgies@pangea.ca
Region:	Ontario	Robert McKenzie	Section Manager
	R.R.#1 Cobden, ON K0J 1K0	Tel: Call Sign: E-mail:	613.646.2775 VE3SJQ Rbm@renc.igs.net
Region:	Québec	Richard G. Desaulniers	Section Manager
	461 rue Romeo Laval (Québec) H1X 1R2	Tel: Call Sign: E-mail:	450.689.4591 VE2DX Desaulniersr@port-montreal.com
Region:	Maritimes	Roy MacIntosh	Section Manager
	366 Atlantic Street Sydney, NS B1P 3R7	Tel: Call Sign: E-mail:	902.562.3367 VE1AWA velawa@rac.ca
Region:	Newfoundland and Labrador	Joe Craig	Section Manager
	Box 127 Torbay, NF A1K 1E2	Tel: Call Sign: E-mail:	n/a VO1NA jcraig@morgan.ucs.mun.ca

Recent Activities:		
1996	Saguenay	Flood: Provision of back-up communication services.
1997	Manitoba	Flood: Provision of back-up communication services.
1998	Nova Scotia	SwissAir Disaster: Provision of back-up communication services.
1998	Eastern Canada	Ice Storm: Provision of communication services.

RADIO AMATEURS DU QUÉBEC INC. (RAQI)

4545 Avenue Pierre-de-Coubertin Montreal, Québec H1V 3R2		Tel: 514.252.3012 Fax: 514.254.9971 E-mail: raqi@sympatico.ca
Founded: 1951	Incorporated: 1951	URL: www.raqi.qc.ca

Type of Organization:	Independent NGO
Scope of Activity:	Provincial (Québec)

Aim:	To provide communications services where such service does not exist for an area, is destroyed, or where it is not sufficient to address the emergency situation.
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Key Personnel:	Daniel Lamoureux	President
	Guy Lamoureux	General Manager

Staff in Canada:	2	Membership:	Individual:	3000
Volunteers in Canada:	700		Clubs:	100

Financial Summary (Not Available)			
Private Donations:	\$n/a		
Public/Government Monies:	\$n/a		
Other:	\$n/a		
Total Annual Funding:	\$n/a	Used for emergency relief in Canada:	0% ¹

¹ All communications services are provided free of charge by volunteers. All emergency costs are reimbursed

Active In:	Preparedness; Response; Recovery; Mitigation.
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Emergency Services Provided:	Communications; Evacuation assistance; Provision of warnings; Registration and Enquiries; Response information; and Response operations.
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Affiliated with:	The Government of Québec; Numerous municipalities in Québec; Six Régie Regionale des Services Sociaux et Santé (RRSSS); The Red Cross Society; St. John Ambulance.
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Publications:	<i>Radioamateur</i> , bi-monthly, \$30.
	<i>Bottin</i> , annual, \$25.

Conferences:	1998	Trois Rivières, Québec	June 8	50 attendees
	1999	Montreal, Québec	June	

Recent Activities:		
1995	Parent, Québec	Forest Fire: Provision of emergency communication services
1995	North Shore, Québec	Forest Fire: Provision of emergency communication services
1996	Saguenay, Québec	Floods: Provision of emergency communication services
1998	Québec	Ice Storm: Provision of emergency communication services.

REACT CANADA INC.

32 The Queensway North Keswick, Ontario L4P 1E3	Tel: 905.476.5556 Fax: 905.989.1493
Founded: 1965	Incorporated: 1987

Type of Organization:	Canadian Organization of an International NGO
Scope of Activity:	National

Aim:	To provide emergency two-way radio communication for travelers, and to supplement emergency communications for authorities in disasters.
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Key Personnel:	Ron McCracken	Director, REACT Canada
	Linda Faulkner	President, Ontario REACT Council

Staff in Canada:	0	Membership:	Individual:	250
Volunteers in Canada:	250		Corporate:	20

Financial Summary for 1998:				
Private Donations:	\$500			
Public/Government Monies:	\$0			
Other:	\$0			
Total Annual Funding:	\$500	Used for emergency relief in Canada:	25%	

Active In:	Preparedness; Response.
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Emergency Services Provided:	Communications; Provision of warnings; Response information.
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Affiliated with:	REACT International
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Publications:	<i>REACTor</i> ; Bimonthly; \$20CDN
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Conferences:	1998	Janesville, Wisconsin,	July 20-24	150 attendees
	1999	Grand Island, Nebraska,	July 14-17	

Regions:	Ontario REACT Council	Linda Faulkner	President
	189 Sydenham Street Woodstock, Ontario N4S 7B8	Tel:	519.539.6922

Recent Activities:		
1998	Waterloo, Ontario	Communication and lighting related to double drowning

ST. JOHN AMBULANCE (SJA)

312 Laurier Avenue East Ottawa, Ontario K1N 6P6		Tel: 613.236.7461 Fax: 613.236.2425 Toll Free: 1.888.373.0000 E-mail: nhq@sja.ca
Founded: 1883	Incorporated: 1994	URL: www.sja.ca

Type of Organization:	Canadian Organization of an International NGO
Scope of Activity:	National

Aim:	Our mission is to enable Canadians to improve their health, safety, and quality of life by providing training and community service.
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Key Personnel:	Duncan Phillips	Priory Secretary and CEO
	Ruth Vant	Director of Volunteer Services
	William Alexander	National (Disaster) Planning Officer

Staff in Canada:	300	Membership:	Individual:	25,000
Volunteers in Canada:	25,000			

Financial Summary for 1997 (National Office)			
Private Donations:	\$288,000		
Public/Government Monies:	\$0		
Other: (sales and investment)	\$5,352,000		
Total Annual Funding:	\$5,640,000	Used for emergency relief in Canada:	1%

Active In:	Preparedness; Response.
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Emergency Services Provided:	Evacuation assistance; First aid supplies; First aid training; Medical services and medicines; Personal services; Response operations; and Search and Rescue.
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Affiliated with:	Air Canada; CN Rail; Canada Post; Canadian Airlines; Canadian Pacific Rail; Canadian Space Agency; Department of National Defence; Eaton's; Emergency Preparedness Canada; First Air; The Heart and Stroke Foundation of Canada; Northern Telecom; RCMP; Via Rail.
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Publications:	<i>St. John Canada Today</i> , semi-annual, free
	<i>Did You Know?</i> , monthly, for members only.

Conferences:	1998	Ottawa, Ontario	October 18	60 attendees
	1999	Ottawa, Ontario	October	

Regions:	Northwest Territories Council	Ms. N. Heimbach	Executive Director
	5023-51 st Street Yellowknife, NT X1A 1S5	Tel: 867.873.5658 Fax: 867.920.4458 E-mail: ntsja@internorth.com	

Regions:	British Columbia Council	Mrs. L. Johnstone	Executive Director
	6111 Cambie Street Vancouver, BC V5Z 3B2	Tel: Fax: E-mail:	604.321.2652 604.321.5316 bcgd@sj.ca
Regions:	Alberta Council	Mr. D. Hook	Executive Director
	10975-124 th Street Edmonton, AB T5M 0H9	Tel: Fax: E-mail:	780.452.6565 780.452.2835 sjabhq@yahoo.com
Regions:	Saskatchewan Council	Mr. R. Rowlatt	Executive Director
	2625-3 rd Avenue Regina, SK S4T 0C8	Tel: Fax: E-mail:	306.522.7226 306.525.4177 skgd@sj.ca
Regions:	Manitoba Council	Mrs. B. Elliot	Executive Director
	535 Doreen Street Winnipeg, MB R3G 3H5	Tel: Fax: E-mail:	204.784.7000 204.786.2295 mbgd@sj.ca
Regions:	Ontario Council	Mr. R. Olsen	Executive Director
	46 Wellesley Street East Toronto, ON M4Y 1G5	Tel: Fax: E-mail:	416.923.8411 416.923.4856 ongd@sj.ca
Regions:	Federal District Council	Mr. D.A.F. Spry	Executive Director
	439 Churchill Avenue North Ottawa, ON K1Z 5E1	Tel: Fax: E-mail:	613.722.2002 613.722.7024 fdgd@sj.ca
Regions:	Québec Council	M. J.L. Hopkins	Executive Director
	550 Sherbrooke ouest, bureau 2050 Montreal, QC H3A 1B9	Tel: Fax: E-mail:	514.842.4801 514.842.4807 qcgd@sj.ca
Regions:	New Brunswick Council	Mr. J. Yauss	Executive Director
	P.O. Box 3599, Station B 200 Miles Street Fredericton, NB E3A 5J8	Tel: Fax: E-mail:	506.458.9129 506.452.8699 stjohnb@nbnet.nb.ca
Regions:	Nova Scotia and PEI Council	Mr. J. McCallion	Executive Director
	88 Slayter Street Dartmouth, NS B3A 2A6	Tel: Fax: E-mail:	902.463.5646 902.469.9609 nsgd@sj.ca
Regions:	Newfoundland Council	Mr. J.J. O'Brien	Executive Director
	P.O. Box 5489, 104 Forest Road St. John's, NF A1C 5W4	Tel: Fax:	709.726.4200 709.726.4117

Recent Activities:		
1996	Saguenay	Flood: Evacuation of residents and provision of first aid services.
1997	Manitoba	Flood: First aid services at sandbagging sites.
1998	Québec and Ontario	Ice Storm: Provision of first aid supplies, first aid assistance, evacuation of elderly to emergency shelters, and operation of command posts.

THE SALVATION ARMY

2 Overlea Blvd. Toronto, Ontario M4H 1P4	Tel: 416.425.2111 Fax: 416.422.6157 Toll Free: 1.888.321.3433
Founded: 1885	Incorporated: 1909
URL: www.sallynet.org	

Type of Organization:	Faith-based NGO
Scope of Activity:	National and Bermuda

Aim:	The mission of the Community Relations and Development Department is, with character and competence, to promote public awareness, to facilitate external and internal specialized communication, as well as to provide financial resources for the accomplishment of The Salvation Army's total mission.
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Key Personnel:	Lieut.-Colonel Donald Ritson	Operational Director
	Colonel William Ratcliffe	Territorial Community Relations and Development Secretary
	Major Kenneth Dalrymple	Director of Special Projects

Staff in Canada:	11,357
Volunteers in Canada:	9,600

Financial Summary for 1997/98			
Private Donations:	\$38,511,000		
Public/Government Monies:	\$0		
Other: (Interest)	\$380,000		
Total Annual Funding:	\$38,891,000	Used for emergency relief in Canada:	10%

Active In:	Response; Recovery; Mitigation.
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Emergency Services Provided:	Chaplaincy; Clothing; Communications; Emergency call centre; Evacuation assistance; Food; Financial donations; Fund raising; Funds disbursement; Long term recovery assistance; Medical services and medicines; On-site disaster mitigation; Personal services; Registration and Enquiries; Response information; Response operations; and Trauma and Stress Counselling.
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Affiliated with:	Canadian International Development Agency
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Publications:	<i>The War Cry</i> , bi-weekly, \$24.50 annual
	<i>Catherine</i> , monthly, \$10 annual
	<i>Faith and Friends</i> , bi-weekly, \$15 annual

Conferences:	1998	Winnipeg, Manitoba	April	200 attendees
	1999	TBA		

Centre:	Vancouver	Major Martyn Goodger	CrandD Director
	3833 Henning Drive Burnaby, BC V5C 6N5	Tel: Fax:	604.299.3908 604.291.0345
Centre:	Victoria	Major Gary Venables	CrandD Director
	902A Caledonia Ave. Victoria, BC V8T 1E8	Tel: Fax:	250.386.6304 250.386.0954
Centre:	Calgary	Major John Goulding	CRandD Director
	330 - 1015 4 Street SW Calgary, AB T2R 1J4	Tel: Fax:	403.284.9380 403.284.3915
Centre:	Edmonton	Captain Brian Venables	CrandD Director
	9618-101A Avenue NW Edmonton, AB T5H 0C7	Tel: Fax:	780.423.2111 780.420.1051
Centre:	Regina	Major Walter Simpson	CrandD Director
	2240 13 th Ave. Regina, SK S4P 3M7	Tel: Fax:	306.757.3111 306.352.0906
Centre:	Saskatoon	Captain Kenneth Percy	CrandD Director
	#303, 115-2 nd Ave. N. Saskatoon, SK S7K 2B1	Tel: Fax:	306.244.8096 306.664.0013
Centre:	Winnipeg	Major John Richardson	CrandD Director
	400-500 Portage Ave. Winnipeg, MA R3C 3X1	Tel: Fax:	204.775.0421 204.783.7624
Centre:	Hamilton	Major Max Bulmer	CrandD Director
	340 York Blvd. Hamilton, ON L8R 3L2	Tel: Fax:	905.521.1660 905.521.0244
Centre:	Kingston	Major Garnet Cassell	CrandD Director
	275 Ontario St., 3 rd Floor Kingston, ON K7K 2X5	Tel: Fax:	613.549.7655 613.546.4777
Centre:	London	Major Harold Hosken	CrandD Director
	371 King St. London, ON N6B 1S4	Tel: Fax:	519.672.5597 519.663.9853
Centre:	Orillia	Major John Morgan	CrandD Director
	PO Box 427 76 Coldwater Street East Orillia, ON L3V 6J8	Tel: Fax:	705.325.4416 705.325.4667
Centre:	Ottawa	Major Clifford Hollman	CrandD Director
	301-56 Sparks St. Ottawa, ON K1P 5A9	Tel: Fax:	613.233.8428 613.233.1514

Centre:	St. Catharines	Vacant	CrandD Director
	302-63 Church St. St. Catharines, ON L2R 3C4	Tel: Fax:	905.641.4900 905.641.5431
Centre:	Thunder Bay	Major George Patterson	CrandD Director
	207-105 May St. N. Thunder Bay, ON P7C 3N9	Tel: Fax:	807.623.0511 807.623.4077
Centre:	Toronto	Captain Kenneth Ritson	CrandD Director
	PO Box 1750, Stn. R 1645 Warden Ave. Toronto, ON M4G 4A3	Tel: Fax:	416.321.2654 416.321.6479
Centre:	Windsor	Major Reuben Janes	CrandD Director
	380 Pelissier St. Windsor, ON N9A 6W8	Tel: Fax:	519.252.2601 519.252.3218
Centre:	Montreal	Captain Brian Hayward	CrandD Director
	400-2050 rue Stanley Montreal, QC H3A 3G3	Tel: Fax:	514.288.7441 514.288.3521
Centre:	Québec City	Captain Alain Chapdelaine	CrandD Director
	4855 - 2e avenue ouest, Charlebourg, QC G1H 6M9	Tel: Fax:	418.622.2332 418.622.2705
Centre:	Saint John	Major Larry Bridger	CrandD Director
	PO Box 762 36 Waterloo St. Saint John, NB E2L 4B3	Tel: Fax:	506.634.7563 506.634.0898
Centre:	Halifax	Major Harold Bungay	CrandD Director
	605 - 6080 Young St. Halifax, NS B3K 5L2	Tel: Fax:	902.453.2180 902.453.2192
Centre:	St. John's	Major Hannah Lake	CrandD Director
	PO Box 8184, Stn. A 21 Adams Ave. St. John's, NF A1B 3N4	Tel: Fax:	709.726.2273 709.726.3236

Recent Activities:		
1997	Manitoba	Flood: Provision of food, clothing, and shelter
1998	Eastern Canada	Ice Storm: Provision of food, clothing, and shelter
1998	Nova Scotia	SwissAir Crash: Provision of chaplincy, counseling, and personal care

THE SOCIETY OF SAINT VINCENT DE PAUL (SSVP)

5900 rue Gifford St. Leonard, Québec H1P 1G6	Tel: 514.324.6969 Fax: 514.324.5593
Founded: 1833	Incorporated: n/a

Type of Organization:	Canadian Organization of an International NGO
Scope of Activity:	National

Aim:	To help any person in need in Canada by providing basic material relief such as food, clothing, furniture, moral and spiritual support, emergency relief to those affected by a disaster, and other services to the poor such as shelters and drop-in centres.
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Key Personnel:	Ellen Schryburt	President of the National Council
	Clermont Fortin	Chairperson - Emergency Relief Committee

Staff in Canada:	50	Membership:	Individual:	10,000
Volunteers in Canada:	10,000		Supporters:	3,000

Financial Summary for 1997			
Private Donations:	\$10,000,000		
Public/Government Monies:	\$100,000		
Other: (sale of goods)	\$10,000		
Total Annual Funding:	\$10,110,000	Used for emergency relief in Canada:	1%

Active In:	Response.
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Emergency Services Provided:	Clothing; Emergency call centre; Food; Long term recovery assistance; Personal services; and Trauma and Stress Counselling.
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Publications:	<i>Vincenpaul-Canada</i> , quarterly, \$5 annually
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Conferences:	1998	Montréal, Québec	June 17-21	350 attendees
	1999	St. Catharines, Ontario	June 24-28	

Region:	British Columbia	Joe MacDonald	Regional Director
	27 Arrow Wood Place, Port Moody, B.C. V3H 4J1	Tel: Fax:	n/a n/a
Region:	Prairies/Northwest Territories	Tony L'Heureux	Regional Director
	1818 Simcoe Street SW Calgary, Alberta T3H 3L9	Tel: Fax:	403.686.8262 403.686.8356
Region:	Ontario	Dick Flaherty	Regional Director

	15 Ivanhoe Court Scarborough, Ontario M1R 3G8	Tel: 416.759.7398 Fax: 416.759.9824
Region:	Québec	André Boyer Regional Director
	1555 rue Egan Montreal, Québec H4E 2J6	Tel: 514.769.6218 Fax: 514.769.8654
Region:	Atlantic	David Power Regional Director
	3 Scott Street Charlottetown, PEI C1E 1A1	Tel: 902.628.2264 E-mail: david.power@pei.sympatico.ca

Recent Activities:		
1985	Barrie, Ontario	Tornado: Provision of monies for new household items and food.
1996	Saguenay, Québec	Flood: Provision of clothing, food, furniture, and household items.
1997	Manitoba	Red River Flood: Provision of food, counseling, and personal services.
1998	Québec and Ontario	Ice Storm: Provision of staple food to shelters, clothing, and furniture.

UNITED CHURCH OF CANADA (UCC)

3250 Bloor Street West, Suite 300 Etobicoke, Ontario M8X 2Y4		Tel: 416.231.5931 Fax: 416.231.3103
Founded: 1925	Incorporated: 1925	URL: www.Uccan.org

Type of Organization:	Faith-based NGO
Scope of Activity:	National

Aim:	Our mandate is to gather people into congregations that worship God and form them as mature disciples of Christ, who share Christ in word and deed, including care for neighbours in need.
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Key Personnel:	Virginia Coleman	General Secretary
	David Iverson	General Secretary, Division of Mission in Canada
	Bonnie Greene	Programme Director, Division of Mission in Canada

Staff in Canada:	4,500	Membership:	Individuals and Adherents:	2,500,000
Volunteers in Canada:	8,000			

Financial Summary for 1996 (National Office)¹			
Private Donations:	\$49,183,089		
Public/Government Monies:	\$0		
Other: (investment income)	\$6,879,824		
Total Annual Funding:	\$56,062,913	Used for emergency relief in Canada:	n/a

¹ National Office funds are, on average, 10% of total funds raised by the 4000 congregations of the UCC.

Active In:	Response.
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Emergency Services Provided:	Clean-up assistance, Food; Financial donations; Fund raising, and Trauma and Stress Counselling.
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Affiliated with:	Canadian Foodgrains Bank; World Council of Churches.
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Publications:	<i>The United Church Observer</i> , monthly, \$20 annually
	<i>Mandate</i> , quarterly, free

Conferences:	1997	Camrose, Alberta	August 14-21	600 attendees
	2000	Toronto, Ontario	August	

Region:	British Columbia Conference	Brian Thorpe	Executive Secretary
	4383 Rumble Street Burnaby, BC V5J 2A2	Tel: 604.431.0434 Fax: 604.431.0439 E-mail: bcconf@infoserve.net	
Region:	Alberta and Northwest Conference	George Rodgers	Executive Secretary
	9911 - 48th Avenue	Tel: 780.435.3995	

	Edmonton, AB T6E 5V6	Fax: 780.438.3317 E-mail: anwconf@web.net
Region:	Saskatchewan Conference	Wilbert Wall Executive Secretary
	418A MacDonald Street Regina, SK S4N 6E1	Tel: 306.721.3311 Fax: 306.721.3171 E-mail: ucskco@eagle.wbm.ca
Region:	Manitoba and Northwestern Ontario Conference	Roger Coll Executive Secretary
	170 St. Mary's Road Winnipeg, MB R2H 1H9	Tel: 204.233.8911 Fax: 204.233.3289 E-mail: confmnwo@mb.sympatico.ca
Region:	All Native Circle Conference	Arlene Granbois Speaker
	18-399 Berry Street Winnipeg, MB R3J 1N6	Tel: 204.831.0740 Fax: 204.837.9703 E-mail: ancc@mb.sympatico.ca
Region:	Manitou Conference	Rev. Jim Sinclair Executive Secretary
	1402 Regina Street North Bay, ON P1B 2L5	Tel: 705.474.3350 Fax: 705.497.3597 E-mail: manitou@efni.com
Region:	London Conference	Peter Scott Executive Secretary
	359 Windermere Road London, ON N6G 2K3	Tel: 519.672.1930 Fax: 519.439.2800 E-mail: lon.conf@hometown.on.ca
Region:	Hamilton Conference	Roslyn Campbell Executive Secretary
	PO Box 100 Carlisle, ON L0R 1H0	Tel: 905.659.3343 Fax: 905.659.7766 E-mail: office@hamconf.org
Region:	Toronto Conference	David Allen Executive Secretary
	65 Mayall Avenue Downsview, ON M3L 1E7	Tel: 416.241.2677 Fax: 416.241.2689 Toll Free: 800.446.4729 E-mail: torconf@web.net
Region:	Bay of Quinte Conference	Wendy Bulloch Executive Secretary
	PO Box 700 81 Mill Street Frankford, ON K0K 2C0	Tel: 613.398.1051 Fax: 613.398.8894 Toll Free: 888.759.2444 E-mail: bayq.conference@sympatico.ca
Region:	Montreal and Ottawa Conference	Rev. Gordon Roberts Executive Secretary
	225-50 th Avenue Lachine, QC H8T 2T7	Tel: 514.634.7015 Fax: 514.634.2489 E-mail: lachine@istar.ca
Region:	Maritime Conference	Catherine Gaw Executive Secretary
	32 York Street Sackville, NB E4L 4R4	Tel: 506.536.1334 Fax: 506.536.2900 E-mail: marconf@nbnet.ca

Region:	Newfoundland and Labrador Conference	Clarance Sellars	Executive Secretary
	320 Elizabeth Street St. John's, NF A1B 1T9	Tel: Fax: E-mail:	709.754.0386 709.754.8336 newlab@seascape.com

Recent Activities:		
1996	Saguenay	Flood: Fund raising
1997	Manitoba	Flood: Provision of funds for reconstruction not covered by insurance, volunteers for the reconstruction project, and counseling.
1998	Eastern Canada	Ice Storm: Food replacement for low income groups, coordination and delivery of emergency supplies, and provision of funds for reconstruction not covered by insurance.

WORLD VISION CANADA (WVC)

6630 Turner Valley Road P. O. Box 2500 Mississauga, Ontario L5N 2S4		Tel: 905.821.3030 Fax: 905.821.1354 Toll Free: 1.800.268.1650 E-mail: info@worldvision.ca
Founded: 1950	Incorporated: 1968	URL: www.worldvision.ca

Type of Organization:	Canadian Organization of an International NGO
Scope of Activity:	National

Aim:	World Vision Canada is a Christian, humanitarian organization committed to a holistic view of life that motivates it to work alongside people living in poverty. Building a Future for the World's Children is its mandate. The Organization participates in child sponsorship, emergency relief, community development, education, spiritual nurture, and other programs. It reaches people in need regardless of race, religion, or gender. Although its primary mandate is international, World Vision also responds to needs here in Canada through NeighbourLink, a national network of church volunteers and projects, a refugee reception centre in Toronto, and Aboriginal programs.
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Key Personnel:	Dave Toycen	President
	Don Posterski	Vice-President, National Programs
	Peter Williams	Manager, NeighbourLink

Staff in Canada:	250	Membership:	Sponsors:	165,000
Volunteers in Canada:	10,000		Congregations:	400

Financial Summary for 1998				
Private Donations:	\$87,169,509			
Public/Government Monies:	\$22,659,881			
Other:	\$368,088			
Total Annual Funding:	\$117,892,926	Used for emergency relief in Canada:	> 1%	

Active In:	Response
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Emergency Services Provided:	Financial donations; Fund raising; Funds disbursement; and Provision of church volunteers.
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Affiliated With:	Canadian Council of Christian Charities Relief and Development Group (CCCC); Canadian Council of Churches; Canadian Branch of the International Association of Emergency Relief Organizations; Volunteer Canada.
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Publications:	<i>Childview</i> , quarterly, \$3 annually
	<i>Envision</i> , quarterly, \$15 annually
	<i>Context</i> , quarterly, free
	<i>Voices</i> , tri-annually, free
	<i>Fusion</i> , tri-annually, free

	<i>Jump In</i> , tri-annually, free
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Conferences:	1997	Vancouver, Edmonton, Sarnia, Toronto	April - June	40 attendees per conference
	1999	Vancouver , B.C.	April 16-18	
	1999	Edmonton, Alberta	April 23-25	
	1999	Winnipeg, Manitoba	April 30 - May 2	
	1999	Kitchener, Ontario	May 14-15	
	1999	Fredericton, N.B.	May 29	

Region:	Southern British Columbia	Dennis Kiffiak	Area Manager
	103 - 3195 Granville Street Vancouver BC V6H 3K2	Tel: Fax:	604.541.9394 604.536.7060
Region:	Metro Vancouver	Gordon King	Area Manager
	103 - 3195 Granville Street Vancouver BC V6H 3K2	Tel: Fax:	604.324.6368 604.324.1476
Region:	Southern Alberta	Mel Johnson	Area Manager
	301 - 1716-16 th Avenue NW Calgary, AB T2M 0L7	Tel: Fax:	403.282.2020 403.282.2418
Region:	Saskatchewan, Northern Alberta, and NWT	Dennis Johnson	Area Manager
	12149 - 67 th Street Edmonton, AB T5B 1M6	Tel: Fax:	780.471.6674 780.474.4744
Region:	Manitoba and Northern Ontario	John Enns	Area Manager
	PO Box 316 Kleefeld, MB R0A 0V0	Tel: Fax:	204.377.9000 204.377.9001
Region:	Southwestern Ontario	Don Hepburn	Area Manager
	40 Southview Crescent Cambridge, ON N1P 1A3	Tel: Fax:	519.623.7864 519.622.3133
Region:	Metro Toronto	Ken Forbes	Area Manager
	12 Shady Lawn Court Mississauga, ON L5N 1H3	Tel:	905.858.2705
Region:	Eastern Ontario	Rob Luxton	Area Manager
	748 Armour Road Peterborough, ON K9H 2A1	Tel: Fax:	705.748.0272 705.748.0265
Region:	Québec	Marie-Andree Auger	Area Manager
	5 - 3081 Racicot Longueuil, QC J4L 3J3	Tel: Fax:	450.674.5959 450.646.1489
Region:	Atlantic	Peter Freeman	Area Manager
	1 Cranston Avenue Dartmouth, NS B2Y 3G1	Tel: Fax:	902.463.1398 902.463.2909

Recent Activities:		
1996	Saguenay, Québec	Floods: Provision of funding to Canadian Red Cross.
1997	Manitoba	Floods: Raised and disbursed funds to NeighbourLink Winnipeg.
1998	Montreal, Québec	Ice Storm: Raised and provided funds to assist local response organizations

QUESTIONNAIRE

ROLES AND RESPONSIBILITIES OF NON-GOVERNMENTAL ORGANIZATIONS ACTIVE IN EMERGENCY RELIEF IN CANADA

PART A - RESPONDENT INFORMATION (for follow-up)

1. Date: _____
2. Name of Respondent: _____
3. Position of Respondent: _____
4. Respondent's Telephone Number: (____) _____ - _____
5. Respondent's Facsimile Number: (____) _____ - _____
6. Respondent's E-mail Address: _____

PART B - GENERAL CONTACT INFORMATION

7. Full Name of organization: _____
8. Acronym (Also known as): _____
9. Type of NGO: Independent
 Canadian Organization of an International NGO
 NGO Association
 Other (specify) _____
10. Geographic Scope of Activity: National Provincial (specify) Local
 BC; YK; NT; AB; SK; MA; ON; QC; NB; NS; PI; NF.
11. Telephone Number: (____) _____ - _____
12. Facsimile Number: (____) _____ - _____
13. Toll Free Number: 1 (____) _____ - _____
14. TDD Number: (____) _____ - _____
15. E-mail Address: _____
16. Website Address: _____
17. Headquarters Mailing Address

Street: _____

P.O. Box: _____

City: _____ Province: _____

Postal Code: _____

PART C - DETAILED OPERATIONAL INFORMATION

18. a) Year Organization Founded: _____ b) Year Incorporated: _____

19. Operational Director of NGO: Name: _____

Position: _____

20. Other Key Emergency Personnel:

Name: _____ Position: _____

Name: _____ Position: _____

Name: _____ Position: _____

21. Paid Staff working in Canada: _____

22. Volunteers working in Canada: _____

23. Overall Financial Summary (CDN) Year: _____

Private Donations/Fund Raising: \$ _____

Public Funds/Government Grants: \$ _____

Other (specify: _____): \$ _____

Total Annual Funding: \$ _____

If available, please note the percent of your total annual funding used for emergency relief in Canada: _____%

24. Mark all phases in which your organization provides emergency services.

Preparedness Response Recovery Mitigation

25. Which of the following emergency services does your NGO provide?

Building supplies

On-site disaster mitigation

- | | |
|---------------------------------------------------------|--------------------------------------------------------|
| <input type="checkbox"/> Child care | <input type="checkbox"/> Personal services |
| <input type="checkbox"/> Clothing | <input type="checkbox"/> Pet care |
| <input type="checkbox"/> Communications | <input type="checkbox"/> Provision of warnings |
| <input type="checkbox"/> Emergency call centre | <input type="checkbox"/> Registration and Enquiries |
| <input type="checkbox"/> Evacuation assistance | <input type="checkbox"/> Response information |
| <input type="checkbox"/> Food | <input type="checkbox"/> Response operations |
| <input type="checkbox"/> Financial donations | <input type="checkbox"/> Search and Rescue |
| <input type="checkbox"/> Fund raising | <input type="checkbox"/> Trauma and Stress Counselling |
| <input type="checkbox"/> Funds disbursement | <input type="checkbox"/> Other? |
|
 | |
| <input type="checkbox"/> Long term recovery assistance | <input type="checkbox"/> Other? |
|
 | |
| <input type="checkbox"/> Medical services and medicines | <input type="checkbox"/> Other? |
| | |

26. Membership Information:

a) # of Corporate Members: _____ b) # of Individual Members: _____

c) # of Other Members: _____

27. Aims (in 50 words or less describe the goals and mandate or mission of your NGO)

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.....

.....

.....

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28. Formal Agreements or Affiliations with other Organizations:

Name: _____

Name: _____

Name: _____

29. Publications

Title: _____ Frequency: _____ Cost: _____ CDN

Title: _____ Frequency: _____ Cost: _____ CDN

30. Conferences/Annual General Meetings (AGM)

Date: _____ Place: _____ # of Attendees: _____

Date: _____ Place: _____

31. Regional Information *(Please attach a list with the following information for each region)*

Region: _____

Contact: _____

Address: _____

Tel: (_____) _____ - _____

E-mail: _____

Position: _____

Postal Code: _____

Fax: (_____) _____ - _____

32. Sample of Recent Emergency Relief Activities

Year: _____ Location: _____ Service: _____

Year: _____ Location: _____ Service: _____

Year: _____ Location: _____ Service: _____

PART D - CLOSING QUESTIONS

33. Please identify any other NGOs you feel should be contacted?

a) _____

b) _____

c) _____

34. Is there anything else about your NGO or the emergency services and programs you provide that you would like to add?

THANK YOU FOR YOUR TIME AND ASSISTANCE