

Tips for air travellers



Making a good system even better

Canada has one of the most secure air transportation systems in the world. Transport Canada is working with its partners to make that good system even better — through the introduction of new technologies and state-of-the-art equipment; new ways of doing business; higher standards and new regulations for aircraft design and operation; and more people on the ground to improve your safety and security.

These new steps include:

- Purchasing, installing and operating advanced explosivesdetection systems at airports and examining other state-ofthe-art security technologies;
- Establishing a new Canadian Air Transport Security
 Authority to take over pre-board screening and handle other
 key aviation security services;
- Putting more security inspectors on the ground at airports and implementing immediate improvements to airport screening practices;
- Placing armed RCMP officers on board selected flights;
- Requiring cockpit doors to be locked for the duration of all passenger flights, and funding modifications to existing aircraft to enhance security;
- Providing funds for security-related policing at major airports; and,
- Making it an offence to interfere with or endanger crew members or persons following crew members' instructions.

Transport Canada and its partners are working to provide travellers, industry workers and all Canadians with information about air travel security. Those partners include: members of the Canadian Aviation Security Awareness Advisory Committee (Transport Canada, the Canadian Airports Council, the Air Transport Association of Canada, NAV CANADA, and the Air Transport Security Corporation), the Canadian Automobile Association, the Association of Canadian Travel Agents, and the Passport Office.

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Fly Smart

Fly Secure_

Whether you're travelling inside Canada or beyond its borders; whether you're flying on business or on vacation, preparation is your ticket to a smoother trip.

This brochure contains a number of important facts — and some helpful tips — about what to expect when going through airport security, how to help avoid unnecessary delays, and how to contribute to the safety of all travellers. So take a few moments to discover how you can travel smart.

What you need to know

Packing requirements

- Ensure there are no sharp objects like scissors in your carry-on bag. Pack them in your checked luggage instead.
- Make sure electronic devices such as cell phones, laptop computers and portable or electronic games are charged and ready to be turned on for inspection. You will not be allowed to take them on board unless they are functioning.
- Pack prescription medication in its original labelled container.
 Syringes or needles for personal medical use must have the needle guard in place and also be accompanied by the medication in its original labelled container.
- Never wrap or package gifts. Security personnel may need to inspect them.

- Pack carefully. Be aware that any substances capable of posing risks to health, safety, property or the environment when transported, such as cleaning solvents, aerosols or other common items, are not permitted on board an aircraft.
- Pack your own bags; never let someone else do it.

Common prohibited items

Items not allowed on board an aircraft in carry-on luggage include:

- Knives and knife-like objects such as letter openers, scissors and straight razors;
- Firearms (contact Transport Canada or your airline for more information on the proper procedures for transporting firearms such as hunting rifles);
- Sporting equipment such as baseball and softball bats, golf clubs, pool cues, ski poles, hockey sticks or darts;
- · Restraining devices such as handcuffs; and,
- Power tools.

Your airline may have restrictions that apply to other items not listed here. Be sure to call your airline for more information.

Items that may be permitted

Some items permitted in your carry-on luggage may be subject to inspection. These include:

- Walking canes and umbrellas (inspected to ensure prohibited items are not concealed);
- Nail clippers;
- Non-metal nail files;
- Disposable razors;
- Tweezers; and,
- · Eyelash curlers.

Your airline may have restrictions that apply. Be sure to call your airline for more information.

Identification requirements

 Bring an appropriate piece of government-issued photo ID with you, such as a driver's licence for domestic travel or a passport for international travel. Keep your ID handy and accessible. You may be required to show it at the check-in counter and before boarding your flight. Contact your travel agent or airline for more information.

International travellers

- Bring a valid passport (valid six months after you return). Be aware that
 many countries have additional passport or visa requirements. Have all
 your documentation ready well in advance of your trip. Contact the
 Department of Foreign Affairs and International Trade (DFAIT) for more
 information. See page 8 for contact list.
- Other identification may be required when you are travelling internationally. Contact DFAIT for more details.
- If you are travelling with children, contact the embassy or consulate of all countries you will be visiting to inquire about entry requirements. Immigration authorities in most countries are becoming increasingly vigilant when children are crossing international borders. Whether travelling alone or accompanied by an adult, each child travelling abroad must have a valid passport and may also require supporting documentation. DFAIT has more information. See page 8 for contact list.

Airport requirements

- Do not joke about hijackings or bombings. It is against the law.
- Never leave your bags unattended, and keep your eyes on your luggage at all times.
- Never accept parcels or letters from strangers for delivery to persons at your point of destination. Never carry anything onto a plane for anyone else.

Helpful tips

Getting ready

- Label your luggage. Do not use your home address or business title. Luggage tags with flaps that hide your name and address are a smart idea. These steps will help protect your anonymity and thwart would-be thieves.
- Make an inventory of luggage contents and place it in your ticket jacket.
- Pack lightly. Travel with as little baggage as possible. Check with your airline to confirm how much you can bring.
- Limit your carry-on baggage. If you don't think you're going to need it on the flight, pack it in your checked baggage.
- Make photocopies of your photo ID and your credit cards.
 Leave a copy with a trusted relative or friend at home.
- Leave a copy of contact names and your itinerary both at home and at work.
- Verify your ticket and check with the airline before you leave home to make sure that there haven't been any changes to the flight schedule.
- Be aware of airport security procedures. Call or check the Web sites of the airports you are travelling from and to or speak to your airline.
- Wear comfortable, practical and appropriate footwear (e.g., flat shoes), and wear appropriate clothing — sandals, t-shirts and shorts won't keep you warm if you have to exit the plane in the cold.
- Arrive at the airport early. For international travel, make sure to arrive two to three hours before your scheduled departure time. Check with your airline to find out more about check-in time allowances.

At the airport

- Remove all metal from your pockets before you proceed to the pre-board screening point.
- If you see an unattended or suspicious bag or package, report it to airport security at once.
- Never give a thief an opportunity. Avoid carrying a bulky wallet or purse. Make sure your purse is closed at all times. Carry your cash in your front pockets where it is harder for a thief to access it.
- Carry travel documents, credit cards and money on your person at all times. A money belt is ideal for this.

In flight and upon arrival

- Pay close attention to the safety briefings at the beginning of the flight and know the location of all exits.
- Inform the crew of any unruly behaviour (commonly known as "air rage"). Examples of unruly behaviour include verbal abuse, physical assault, intimidating behaviour, disregard of smoking regulations, and intoxicated and disorderly conduct.
- Follow the instructions of crew at all times, and be courteous.
- Although the causes of air rage are many, you can help prevent it by avoiding excessive alcohol consumption. Avoiding alcohol also helps you stay hydrated during your flight.
- When it's time to collect your bags on arrival, do so promptly.
- Be courteous of other travellers particularly elderly persons or families with children. A little patience goes a long way toward making the process quick and easy for everyone.

Find out more

The Government of Canada has more information that can help you travel smart — so get in touch!

Transport Canada www.tc.qc.ca

Department of Foreign

Affairs and International Trade

www.dfait-maeci.gc.ca (1-800-267-6788)

Canadian Food Inspection Agency

www.inspection.gc.ca (1-800-442-2342)

Canada Customs and Revenue Agency

www.ccra-adrc.gc.ca (1-800-461-9999)

Citizenship and Immigration Canada

www.cic.gc.ca (1-888-242-2100)

Passport Office

www.dfait-maeci.gc.ca/passport (1-800-567-6868)

Partners

CASAACCCCSSA

Canadian Aviation Security Awareness Advisory Committee

Members of CASAAC include:



Transport Canada Transports Canada





Air Transport Security Corporation





Air Transport Association of Canada



Association of Canadian Travel Agents



Passport Office

Bureau des passeports



Canadian Automobile Association





