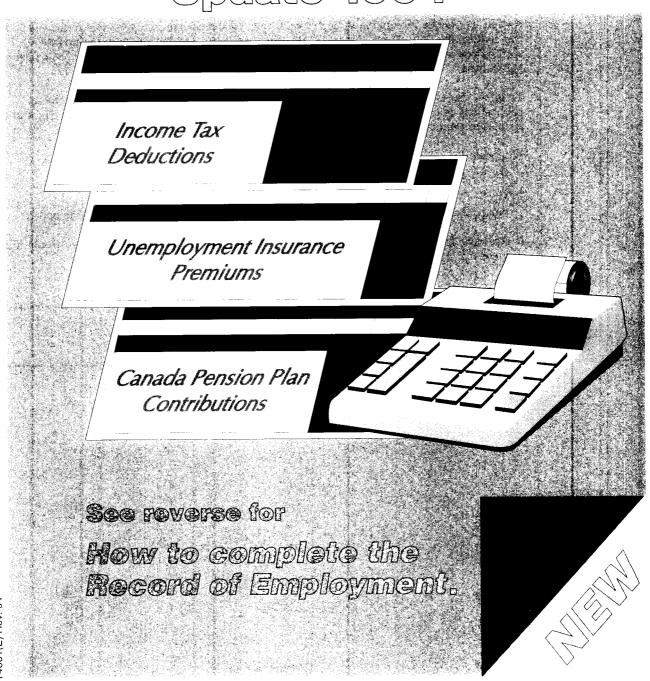
# **Employers' Guide to Payroll Deductions**

**Basic Information** 

Update 1994



Canadä

# **Important**

## How to use this update

As part of Revenue Canada's ongoing efforts to save money and paper, we will not be publishing an annual version of the tax guide *Employers' Guide to Payroll Deductions* — *Basic Information*. Instead, we will be sending you yearly updates with new information, and the latest technical and legislative changes.

As a result, you will have to keep the guide you already have for four years (1993 to 1997).

As you will notice by looking through this update, all the changes are presented in the same order and style as the original guide. Each chapter, page number, and paragraph in the **update** corresponds to chapters, page numbers, and paragraphs in the **guide**. In the update, each change is highlighted.

To allow you to keep your guide and updates together in a binder, we are producing these publications in a three-hole-punched format with a detachable spine. Just tear off the pages in the update for each chapter and include them with the corresponding chapter in the guide.

To update the information in your guide, make sure you:

- note all major highlighted changes related to each chapter;
- replace pages 9-1 and 9-2; and
- replace the telephone listings on pages 9-8 and 9-9 with the listing included in the update.

If you have any questions about the changes or about your tax obligations, or if you would like a new copy of the guide, contact your local income tax office.

#### Note

We are also sending you the Employer guide — How to complete the Record of Employment. You can find it on the reverse side of this update.

## What's New for 1994?

The information in this update reflects the tax changes the Minister of Finance announced after we first published the 1993 to 1997 guide.

#### A first!

In order to improve quality of service, Revenue Canada and Human Resources Development Canada have joined efforts to produce the attached publication. This publication combines the *Employer guide* — How to complete the Record of Employment and the update of the Employer's Guide to Payroll Deductions — Basic Information.

This partnership follows the federal government's one-window approach to serving clients and, at the same time, permits us to realize significant savings.

#### Age amount

The February 22, 1994, budget proposed changes to the age amount calculations. These changes affect employees, employees, and pensioners.

Under the federal government's proposal, an income test will be applied to the age amount. Employees or pensioners with a net income of \$25,921 or less will keep the full credit.

If in 1995, your net income is more than \$25,921, the age amount of \$3,482 will be reduced by 15% of the net income exceeding \$25,921.

The changes were implemented on July 1, 1994, and the annual adjustment was retroactive to January 1, 1994.

Employers and payers do not have to get a revised TD1, *Personal Tax Credits Return* from the employee or pensioner. However, you should inform the employee or pensioner that the adjustment to the age amount has been made and included with the regular tax deduction amount.

#### Prescribed persons

Prescribed persons are employers, persons, and also partnerships who are acting on behalf of one or more employers, and whose average monthly remittance is equal to or greater than \$50,000 in the second preceding year. Prescribed persons can now be assessed a penalty of either 10% or 20% for failure to remit at a Canadian financial institution.

## Changes to form names

The names of the following forms have changed:

Form T2151, Direct Transfer of a Single Amount under Subsection 147(19) or Section 147.3;

Form T2033, Direct Transfer under Paragraph 146(16)(a) or 146.3(2)(e)

#### Canada Pension Plan contributions

In Chapter 2, all references to maximum pensionable earnings and basic exemptions should be changed to the following:

· Maximum pensionable earning:

\$34,000

Basic exemption:

\$3,400

#### Changes to Forms PD7A-RB and PD7A(TM)

We have changed forms PD7A-RB, Remittance Booklet and PD7A(TM), Remittance Form (Twice monthly) and you will now have to include the following information:

- · your account number;
- the total amount you are remitting (employer and employee portions);
- the date (YY MM DD) you paid your employees (if two paydays occurred within the same period, indicate the later of the two pay days);
- the gross payroll in the remitting period; and,
- · the number of employees in the latest pay period.

#### **Group Term Life Insurance**

Effective July 1, 1994, there is no longer an income tax exemption for the first \$25,000 of coverage under a group term life insurance policy. This change applies to both current and former employees who receive group term life insurance benefits from their present or former employer.

Employers are required to report this benefit for employees on a T4 and for former employees on a T4A. The \$500 reporting threshold for T4As described in the *Employers' Guide to Payroll Deductions* will not apply.

The employee benefit is the total of the employer paid premiums for the following three items, as they apply:

- · the employee's term insurance benefit;
- · the employee's prepaid insurance benefit; and
- sales and excise taxes that apply to the employee's insurance coverage, minus premiums and any sales and excise taxes the employee paid, either directly or through reimbursements to the employer.

The taxable benefit for Group Term Life Insurance premiums paid by the employer or former employer is not subject to UI premiums. However, this benefit is subject to CPP contributions and income tax deductions.

An information update is available at your local income tax office.

#### Registered Plans Division telephone numbers

In the original *Employers' Guide to Payroll Deductions* — *Basic information*, the telephone numbers we listed in the "What's new" section only relate to unregistered retirement plans or arrangements. For payroll enquiries, see the new telephone listings in this update.

# Chapter 1 General Information (1994 update)

# Page 1-3

#### Due dates for accelerated remitters

Add the following sentence to the note of threshold 1:

If the remittance day falls on a Saturday, Sunday, or holiday, your remittance is due on the next working day.

#### Due dates for accelerated remitters

Add the following paragraph to the note of threshold 2:

• A prescribed person is as a person or partnership who acts on behalf of one or more employers, and has an average monthly withholding amount of \$50,000 or greater in the second preceding year. A prescribed person can be assessed a penalty of either 10% or 20% for failure to remit at a Canadian financial institution.

#### Penalties and Interest

Replace the first and second sentences of the last paragraph with the following:

We may apply a 20% penalty if the failure was made knowingly or under circumstances amounting to gross negligence.

# Page 1-4

Under the paragraph following the top note add this heading:

#### Recovering CPP contributions and UI premiums

If you receive an assessment for failing to deduct CPP contributions or UI premiums, you may recover the employee's premiums and contributions from subsequent payments to the employee. The employer share is your responsibility.

You cannot recover the amounts for pay periods that go back more than 12 months.

To recover the employee amounts, you can deduct them from the future wages of those employees. The deductions can be equal to, but not more than, the amount you should have deducted from each payment. See the following example.

#### Example

An employer did not deduct or send in CPP contributions and UI premiums that should have been deducted as follows:

		SEAT SOME HELD		BERT MEDILINE			遺詞 (A) A - 1930年 12日 14日 15日 17日
	Month				CPP		U
	TATCHER		All Mais II Blick				U.
					60 40	Tarre (1995)	AA -A
	January	RECEIVED BUILDING			\$3.40		\$8.50
	69 : 14 HAR STORES				Harana Island		
	February				3.40		8.50
	i coruary				2.70		0.50
	N. Z 12				4 10		0 50
H-111-75	March				4.10		8.50
A STATE OF							
	April				4.70		8.50
	1 1P111						<u>. 0.50</u>
	Total				\$15.60		\$34.00
	10141	机连续性 电电影电影 化二氯甲基			D15.00		3.34.111

After auditing the records, we issue a Notice of Assessment as follows:

	Employee	Employer	Total
CPP contributions	\$15.60	\$15.60	\$31.20
UI premiums	34.00	47.60 <sup>(1)</sup>	<u>81.60</u>
Total			\$112.80 <sup>(2)</sup>

<sup>(1) 1.4</sup> times employee premiums(2) plus interest and penalty

The employer can recover \$15.60 for CPP, and \$34.00 for UI from the employee as follows:

	-REPUBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBBB	rent ction	Employ recove	
May	<b>CPP</b> \$4.70	UI \$8.50	<b>CPP</b> \$3.40	<b>UI</b> \$8.50
June	4.70	8.50	(for Janu 3.40 (for Febru	8.50
July	5.10	8.50	4.10 (for Mar	8.50
August	5.10	8.50	4.70 (for Api	8.50 ii)
Total			<del>\$15.60</del>	\$34.00

# Chapter 4 Deducting Income Tax (1994 update)

# Page 4-2

#### Claim code E

Replace the instructions with the following:

If employees certify on their TD1 form that their employment income for the year will be less than the total tax credits claimed, do not deduct any tax.

# Page 4-3

#### Reducing tax deductions at source

Replace the second sentence of the first paragraph with:

To make this request, employees have to write to the Client Assistance Division at their income tax office.

In the last paragraph of the same heading, add the following sentence:

This tax office letter of authority is not required in situations when a court order requires that the alimony or maintenance payments be deducted at source from the employee's salary.

# Page 4-4

At the top of this page, replace the example with the following:

Example David is paid \$500 a week (52 pay periods per year). He receives	taxable benefits of \$50 per week.
He contributes to an RPP, pays union dues, and lives in a designal letter of authority from Revenue Canada and/or a court order askin income tax because of the alimony he pays. To determine how mu amounts David receives weekly, his employer has to do the follow	ted area. He has also supplied a ng his employer to deduct less ach income tax to deduct from the
Basic salary (weekly)	\$500
Plus any taxable benefits	<u>50</u>
Total salary	<u>\$550</u>
Minus weekly deductions for:	
RPP contributions	\$25.00
• union dues	5.50
• living in a designated area (\$7.50 per day × 7 days)	52.50
alimony payments	<u>25.00</u> <u>\$108</u>
Amount subject to income tax deductions at source	

# Page 4-5

### Tax deductions from regular remuneration (TD1 form)

Replace the first bullet with the following:

• Turn to the table for your pay period. For example, if you pay an employee once a month, see to the table "Tax Deductions Monthly" in Part D of the appropriate Payroll Deductions Tables.

# Page 4-6

#### Don't forget

Replace the first heading with the following:

#### 1. TD1 — Personal tax credit return

Make sure you have a completed TD1 form on file for each of your employees. Use claim code 1 (or claim code 0 for non-resident employees) if an employee does not complete a TD1. You should deduct tax as if that person were single.

# Chapter 6 How to Report Income and Deductions (1994 update)

# Page 6-5

#### Additional processing information

Change Health and Welfare Canada to Human Resources Development.

#### Why do you have to report the correct social insurance number (SIN)?

Replace the first paragraph with the following:

As mentioned in Chapter 1, you have to correctly report an employee's SIN on the T4, T4A, and T4F Supplementary slips. An incorrect SIN can affect an employee's future CPP benefits if the correct Record of Earnings file is not updated. Also, if you report an incorrect SIN on a T4 that has a pension adjustment amount, the employee may receive an inaccurate annual RRSP contribution limit statement. In addition, the related information on the employee's *Notice of Assessment* will be inaccurate.

# Page 6-6

#### Common reporting errors and how to avoid them

Replace the second bullet with the following:

box 26, "Pensionable earnings"; and

#### **CPP** contributions

Replace the first bullet of "Question 2" with the following:

 started to calculate the contributions and pensionable earnings the first of the month after the month the employee turned 18; or

Replace the second sentence in "Question 3" with the following:

If no, leave box 26, "Pensionable earnings" blank.

# Page 6-8

## **Box 10 — Province of employment**

Add the following abbreviation at the end of the list:

ZZ - Other

# Box 16 — Employee's pension contributions (CPP/QPP)

Replace the first paragraph and the heading with the following:

Box 16 and 17 — Employee's pension contributions (CPP/QPP)

Enter the amount you deducted from the employee for contributions to the Canada or Quebec Pension Plan. Make your entry under "Canada Plan" box 16 or "Quebec Plan" box 17, depending on the province of employment. Leave both areas blank if the employee did not contribute to either plan. **Do not report** your share of CPP contributions on the T4 Supplementary.

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# Page 6-10

#### Box 26 — CPP pensionable earnings

Replace all the information with the following:

#### Box 26 — Pensionable earnings

In most cases, you should leave this box blank. You will have to complete this box in situations that relate to the Canada Pension Plan and the Quebec Pension Plan.

#### 1) Canada Pension Plan

Complete the box if you included any of the following types of remuneration in box 14, "Employment income before deductions":

- a) remuneration paid to the employee:
  - before and during the month the employee turned 18;
  - after the month the employee turned 70;
  - during the months the employee received a disability pension under the Canada or Quebec Pension Plan; or
  - after a retirement pension becomes payable under either the Canada or Quebec Pension Plan;
- b) remuneration paid to the employee while the employee was engaged in excepted employment (see "Amounts not subject to CPP contributions" in Chapter 2);
- c) amounts for a clergy member's residence from which you did not deduct CPP contributions (if the clergy member gets a tax deduction for the residence, do not deduct CPP contributions); and
- d) remuneration paid to a Status Indian located on a reserve before an election was made to cover the employee under the Canada Pension Plan. Subtract any of the amounts in a) to d) from the amount in box 14. Enter the difference in box 26. Do not change the amount in box 14.

Subtract any of the amounts in a) to d) from the amount in box 14. Enter the difference in box 26. Do not change the amount in box 14.

If the situation described in a) applies, prorate the pensionable earnings for the period. For more information, see "When do you prorate the basic yearly exemption?" in Chapter 2.

#### 2) Quebec Pension Plan

Complete the box if, for Quebec employees, the pensionable earning is greater than the employment earning in box 14 "Employment income before deductions".

# Page 6-11

#### Box 28 — Exempt (CPP/QPP and UI)

Replace the second paragraph with the following:

Do not complete the "UI" part of this box if you entered an amount in box 18 or box 24. Enter an "X" under "UI" only if the earnings were exempt, or if they were not eligible for the entire reporting period of employment.

#### Boxes 30 to 40 — Taxable allowances and benefits

Replace the first paragraph with the following:

The instructions for boxes 30 to 40 briefly outline what you should enter in each box. Since some of these calculations need long explanations, we explain these benefits in greater detail in Chapters 1 and 2 of the *Employer's Guide to Payroll Deductions*— Taxable Benefits and Non-Resident Information. Where applicable, the amounts shown in these boxes include a taxable goods and services tax (GST) component equal to 7% of the value of the benefit. The value of the benefit, for purpose of calculating the (GST) benefit, does not include provincial sales tax paid to purchase or provide the benefit. In addition, if the employer pays sales tax on a benefit, the sales tax is also treated as a taxable benefit to the employees. The amount of taxable benefits you report may be affected if the employee is:

# Page 6-12

#### Box 38 — Stock option benefits

Replace the second paragraph with the following:

In the box marked "footnotes," enter the amount that the employee is entitled to deduct under paragraph 110(1)(d) or paragraph 110(1)(d.1) of the *Income Tax Act*. This amount will be different from the amount in box 38 because the deduction for the employee is one-quarter of the benefit that you include in box 38. The footnotes should read:

"Stock option 110(1)(d)	\$ <b>,,</b>
or	
"Stock option 110(1)(d.1)	\$ •••

#### Box 40 — Other taxable allowances and benefits

Add the following sentence before the note:

# Page 6-15

#### How to complete the T4A Supplementary

Insert a second bullet at "You have to complete a T4A if:"

• there is a Group Term Life Insurance taxable benefit for a former employee; or,

# Page 6-19

#### Box 28 — Other income

Add the following income category

16. Any benefit (regardless of amount) in respect of employer-provided group term life insurance where the benefit is conferred by a former employer or reported by another party on behalf of the employer or former employer.

#### Box 38 — Footnotes and footnote codes

Code explanation and use

Replace code 13 with:

13 Other footnotes or multiple footnotes. Use this code if you entered a written footnote that does not correspond to codes 02 to 12, 14 to 19, or if more than one code applies.

Add this code:

19 Group term life insurance benefit — Box 28 only

# Page 9-1

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14

		Regular hours of telephone and (holidays excepted)  Payroll and Non-Resid			Request
Prov.	District Taxation Offices	Local	Long Distance	Local	Long Distance
NF	St. John's — Sir Humphrey Gilbert Building, P.O. Box 5968, A1C 5X6	772-2639	1-800-563-2639	772-5088	1-800-563-2600
PE	Charlottetown — 94 Euston St., P.O. Box 8500, C1A 8L3	628-4244	(902) 628-4244	628-4250	(902) 628-4250
NS	Hallfax — 1256 Barrington St., P.O. Box 636, B3J 275	426-3298	1-800-563-3296	426-2210	1-800-565-2210
	Sydney — 47 Dorchester St., P.O. Box 1300, B1P 6K3	564-7099	1-800-561-7099	564-7120	1-800-563-7120
NB	Bathurst — 120 Harbourview Blvd., 4th floor, P.O. Box 8888, E2A 4L8	548-8744	1-800-561-5591	548-7100	1-800-561-6104
	Saint John — 126 Prince William Street, E2L 4H9	636-4462	1-800-222-8472	636-4618	1-800-222-9622
QC	Chicoutimi — 100 Lafontaine St., Office 211, G7H 6X2	698-5780	1-800-463-1825	698-5580	1-800-463-4421
uo	Laval — 3131 St. Martin Blvd. West, H7T 2A7	956-9120	1-800-363-2219	956-9115	1-800-363-2218
	Montrési - 305 Roné-Lévesque Blvd. W., H2Z 1A8	283-5585	1-800-363-9700	283-5623	1-800-361-2808
	Québec 165 de la Pointe-aux-Lièvres South, G1K 7L3	648-5809	1-800-463-1825	648-4083	1-800-463-4421
	Rimouski 320 St. Germain E. 4th floor, GSL 1C2	1-800-463-1825	1-800-463-1825		163-4421
	Rouyn-Noranda — 44 du Lac Avenue, J9X 629  Sherbrooka — 50 Place de la Cité, J1H 5L8	764-3474 821-4008	1-800-567-6487 1-800-567-3582	764-5171 821-8565	1-800-567-6403
	St-Hubert — 5245 Cousineau Blvd., Suite 200, J3Y 7Z7	283-5585	1-800-363-9700	445-5264	1-800-361-2808
	Trots-Rivières — 25 des Forges St., Suite 111, G9A 2G4	373-8783	1-800-663-2035	373-2723	1-800-567-9325
ON	Betleville — 11 Station St., K8N 2S3	962-2563	1-800-267-8038	969-3707	1-800-267-8043
	Hemilton — 150 Main St. W., P.O. Box 2220, LBN 351 from area codes 416 and 905 from area code 519	(905) 572-2026	1-800-263-8562 1-800-263-9297	(905) 522-7902	1-800-263-920 1-800-263-921
	Kingston — 385 Princess St., K7L 1C1	545-8665	1-800-267-7817	1-800-	267-8043
	Kitchener — 166 Frederick St., N2G 4N1	579-0490	1-800-265-6373	579-8951	1-800-265-221
	London — 451 Talbot St., N6A 5E5	645-4223	1-800-265-4498	645-4244	1-800-265-490
	Mississeuge — 77 City Centre Drive, P.O. Box 6000, LSA 4E9				
	North Verb Cuite 1000 5001 Venne St. M2N 6R9	I (416) 221-5695	(905) 566-8702	(905) 586-6005 (416) 221-8492	1-800-387-171
	from area codes 519, 705, and 905	1 957-8109	1-800-263-1170	957-8088	1-800-387-170
	from area code 613 from area code 819		1-800-267-6550 1-800-267-3323	2 3 5 2	1-800-267-844 1-800-267-473
	Peterborough — 185 King St. W., K9J 8M3	876-7319	1-800-267-8038	1-800-	267-8043
	St. Catherines — 32 Church St., P.O. Box 3038, L2R 3B9	688-3523	1-800-263-5421	688-4000	1-800-263-567
	Scarborough — 200 Town Centre Court, M1P 4Y3 from area code 905	(416) 296-0757	1-800-387-5228 1-800-387-5183	(416) 296-0104	1-800-387-522 1-800-387-518
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	from area codes 613 and 807		1-800-461-3518 1-800-461-3518	200 075	1-800-461-632 1-800-465-698
	Thunder Bay — 130 South Syndicate Avenue, P7E 1C7	623-3039	1-800-465-6842	623-2751	
	Toronto — 36 Adelaide St. E., MSC 1J7	367-9990	(416) 367-9990	865-9469	(416) 865-946
	Windsor — 185 Ouellette Ave., N9A 5S8	252-6518	1-800-265-5826	258-8302	1-800-265-484
MB	Winnipeg — 325 Broadway Avertue, R3C 4T4	983-3918	1-800-542-3441	983-3942	1-800-282-807
SK	Regina — 1955 Smith St., S4P 2N9	780-6999	1-800-667-7157	780-6015	1-800-667-755
	Seskatoon 340-3rd Avenue North, S7K 0A8	975-5692	1-800-687-6844	975-4577	1-800-772-164
АВ	Catgary — 220-4th Ave. S.E., T2G 0L1 from Southern Albert	221-8970 a	1-800-332-1003	221-8900	1-800-472-97
	Edmonton — Suite 10, 9700 Jasper Ave., TSJ 4C8 from northern Albert from northeastern B.C. and Northwest Territorie	423-3200	1-800-667-6217	423-4044	1-800-661-45 1-800-661-33
BC	Fenticton — 277 Winnipeg St., V2A 1N6	492-9470	1-800-663-3765 1-800-663-5062	492-9200	1-800-663-50
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	from northwestern B.C. and Yukon Territor from northeast B.C. (to Edmonton District Office	*	1-800-663-5650 1-800-663-3765	000 000	1-800-663-16 1-800-661-33 1-800-663-70
	Victoria — 1415 Vancouver St., V8V 3W4	363-3373	1-800-663-2598	363-3291	1-800-663-70
INATIONAL : Lancaster Flor	TAX OFFICE Calls from the Ottawn are ad, Ottawa, 'Ontario, K1A-1A8 Calls from crystale in Canad Galls from outside Canad	6 528-8537 8	1-800-267-3395 (613) 526-6537		
the second section in	Gais from outside Canad In the following provinces, territories or cities	Contact the following Taxation	on Centres		
	Brunswick, Prince Edward Island, and Newfoundland	St. John's Texation Centre, Pre			
rooke, Québe	c, Rouyn-Noranda, Chicoutimi, Rimouski, and Trois-Rivières	Jonquière Taxation Centre, 22			
éal, St-Hubert	I, and Lavel	Shawinigan-Sud Taxation Cent	re, 4695 — 12th Avenu	e, Shawinigan-Sud, Qo	O (1997)
a, Toronto, M	lississauga, North York, and Scarborough	Ottawa Taxation Centre, 875 H	leron Road, Ottawa, ON		
ton, Belleville	Hamilton, Kitchener, Peterborough, St. Catharines, London, Windsor, Sudbury, and	Sudbury Taxation Centre, 105	) Notre Dame Avenue, S	Sudbury, ON	
der Bay ta, Saskatche	wan, Manitoba, and Northwest Territories	Winnipeg Taxation Centre, 66	Stapon Road, Winnipeg	, MB	
	· · · · · · · · · · · · · · · · · · ·		King George Highway.		

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Long-distance calls — We accept collect calls  District Taxation Office	Problem Resolution Program - Other Business Enquiries	If your problem is not reso	ved to your satisfaction, call the	Problem Resolution Pr Director	
St. John's	(709) 772-4068	772-0172	772-5128	(709) 772-5074	Fax Number (709) 754-5928
Charlottetown	(902) 628-4227	1-800-563-9330 (902) 628-4092	1-800-563-2639 (902) 628-4030		
Halifax	426-2577			(902) 628-4011	(902) 368-0248
Sydney	1-800-663-2577 564-7122	(902) 426-4909	(902) 426-3135	(902) 426-4253	(902) 426-7170
Bathurst	1-800-563-7122 636-5314	(902) 564-7123 548-6745	(902) 564-7112	(902) 564-3168	(902) 564-3095
Saint John	1-800-363-1052	1-800-561-2199	(506) 548-7929	(506) 548-7927	(506) 548-9905
	636-5314 1-800-363-1052	636-3920 1-800-561-9629	(506) 636-3837	(506) 636-4760	(506) 648-9658
Chicoutimi	(418) 649-3277	548-9171 1-800-263-1485	(418) 698-5570	(418) 698-5560	
Laval	956-6705 1-800-363-2218	956-6864 1-800-465-4779			(418) 698-5544
Montréal	283-5328		(514) 958-6685	(514) 956-6666	(514) 956-6915
Québec	1-800-361-2808	(514) 496-1606 649-4056	(514) 283-5334 649-3227	(514) 283-6539	(514) 496-1309
Rimouski	(418) 649-3277	1-800-263-3479	1-800-463-1825	(418) 648-4586	(418) 649-6478
Rouyn-Noranda	(418) 649-3277	1-800-263-3479 797-4674	1-800-463-1825	(418) 722-3104	(418) 722-3027
Sherbrooke	1-800-363-2218 821-8504	1-800-567-3973	(819) 797-7337	(819) 797-7300	(819) 797-8366
	1-800-567-7372	821-8528 1-800-263-7804	(819) 821-8541	(819) 821-8597	(819) 564-4226
St-Hubert St-Hubert	283-5328 1-800-361-2808	445-5237 1-800-267-0478	(514) 445-5250	(514) 445-5217	(514) 445-6301
Trois-Rivières Belleville	1-800-567-7372	1-800-567-9330	(819) 371-7017	(819) 371-7027	(819) 371-2744
	391-2727 1-800-267-8030	391-2728 1-800-565-7603	(613) 391-2681	(613) 391-2665	(613) 969-7845
Hamilton from area code 416, 519 and 905	(905) 572-2917	(905) 572-2449 1-800-363-4389	(905) 572-2376		
Kingston	545-8371 1-800-267-9447	541-3636		(905) 572-2601	(905) 546-1615
Kitchener		1-800-267-9447 570-7562	(613) 541-3640	(613) 541-3629	(613) 545-3272
London	(519) 570-7453 645-4493	1-800-565-3870 645-4240	(519) 570-7587	(519) 570-7400	(519) 579-4532
Mississauga	1-800-265-4900	1-800-268-2976	645-5357 1-800-265-4498	(519) 645-4180	(519) 432-2807
from area codes 519, 705 and 905	(905) 566-6155	(905) 566-6168	(905) 566-6207	(905) 566-6165	(905) 566-8182
North York from area codes 519, 705 and 905	(416) 221-7281	(416) 221-6048 1-800-668-4467	(416) 512-4094 1-800-387-0703	(416) 512-4000	
Ottawa from area code 613	941-2019 (613) 941-2019	941-2022 1-800-668-2964	598-4092	941-2020	(416) 512-2558 238-7125
from area code 819	(613) 941-2019	1-800-668-2964	1-800-267-6550 1-800-267-3323	(613) 941-2020 (613) 941-2020	238-7125 (613) 238-7125 (613) 238-7125
Peterborough	(613) 391-2727	876-3138 1-800-565-7603	(705) 876-3102	(705) 876-3100	(705) 876-6422
St. Catharines	(905) 984-2259	984-2285 1-800-668-2298	(905) 984-2230		
Scarborough from area code 905	(416) 973-6960 1-800-387-5229	(416) 973-4673	(416) 973-4141	(905) 984-2202 (416) 973-3945	(905) 688-5996 (416) 973-5126
from area codes 519 and 705	1-800-387-5183	1-806-667-1604 1-800-667-1604	1-800-387-5229 1-800-387-5183	1-800-387-5229 1-800-387-5183	(416) 973-5126 (416) 973-5126
Sudbury from area codes 613,705 and 807	671-0541 (705) 671-0541	671-0595 1-800-667-8959	671-0521 (705) 671-0521	671-0590 (705) 671-0590	671-3988 (705) 671-3988
Thunder Bay	(807) 625-7074	625-7033 1-800-665-6825	(807) 625-7171	····	
Torento		and the control of the control		(807) 625-7061	(807) 622-8512 (416) 360-8908
Windsor	(416) 973-3071 973-7904	(416) 973-3392 973-7907	(416) 973-3301	(416) 954-2759	(416) 954-5961
Winnipeg	1-800-265-4841 983-6350	1-800-565-3536 983-2346	(519) 973-7141	(519) 973-7101	(519) 973-7188
Regina	1-800-282-8079	1-800-661-3436	(204) 983-4200	(204) 983-7085	(204) 943-3928
	(306) 780-6075	780-6015 1-800-667-7555	(306) 780-6032	780-7702 1-800-667-5862	(306) 757-1412
Saskatoon	975-4643 1-800-667-2083	975-5483 1-800-563-7712	(306) 975-4612	(306) 975-6470	
Calgary from Southern Alberta	691-6567 (403) 691-6567	691-6663	691-6950	691-6886	(308) 652-3211 264-5843
Edmonton		1-800-661-6634 423-3815	(403) 691-6950 495-6564	(403) 691-6886 495-3622	(403) 264-5843
from northern Alberta from northeastern B.C. and NT	495-3624 (403) 495-3624 (403) 495-3624	423-3815 1-800-661-9476 1-800-661-4248	495-6564 (403) 495-6564 (403) 495-6564	495-3622 (403) 495-3622 (403) 496-3622	428-1584 (403) 428-1584 (403) 428-1584
Penticton	(604) 492-9285	492-9418 1-800-565-9333	(604) 492-9203	(604) 492-9393	
Vancouver from northwestern B.C. and YT	669-8367 1-800-663-1511 (403) 495-3624	669-8647 1-800-663-9334			(604) 492-8346 689-7536
from northwestern B.C. and YT from n-east B.C. (to Edmonton), Victoria	(403) 495-3624	1-800-661-4248	669-8520 (604) 669-8520 (403) 495-6564	669-8374 (604) 689-8374 (403) 495-3622	689-7536 (604) 689-7536 (403) 428-1584
	(604) 363-3474	363-3219 1-800-661-1705	(604) 363-3382	(604) 363-3219	(604) 363-3726
International Tax Office Calls from the Ottawa area		(613) 952-3502			
Calls from anywhere in Canada Taxation Centres Source Deduction	Instalments and	(613) 952-3502 1-800-661-4985		526-6477 (613) 526-6477	941-2505 (613) 941-2505
Enquiries	Payments	Problem Resolution	Assistant director	Director	Fax Number
St John's A1B 3Z1	A1B 323	772-0271 1-800-563-3131	(709) 772-6599	(709) 772-0279	(700) 754 444
Jonquière G7S 5J1	G7S 5J3	548-9171 1-800-263-1485	548-0881 1-800-561-8782	699-0540 1-800-263-1485	(709) 754-3416
Shawinigan-Sud G9N 7S6	G9N 7W2	537-9381 1-800-263-4888			(418) 548-0846
Ottawa K1A 1A2	K1A 1B1	1-800-263-4888 941-3333	(819) 537-6693	536-6200 1-800-263-4888	(819) 536-5031
Sudbury P3A 5C1		1-800-461-5018	(613) 954-9606	(613) 954-9622	(613) 739-1147
	P3A 5C3	671-0317 1-800-661-7419	(705) 670-5570	(705) 670-5563	(705) 671-3994
Winnipeg R3C 3M2	R3C 3P8	984-2930 1-800-565-3439	(204) 984-3431	(204) 984-2470	(204) 669-7401
Surrey V3T 5E1	V3T 5E5	585-7318 1-800-661-1950			
<u></u>		1-000-001-1950	(604) 585-5765	(604) 585-5760	(604) 585-5769

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