

# Human Resources and Social Development Canada

#### LABOUR PROGRAM

# **Workplace Bulletin**

### September 29, 2006

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The Workplace Bulletin, issued by the Workplace Information Directorate, Labour Program, Human Resources and Social Development Canada, is available twice a month.

The Workplace Bulletin keeps you apprised of ongoing developments and provides access to timely customized information on industrial relations and collective bargaining in Canada. You can be updated on topics such as: negotiated wage data, benefits, working conditions, work stoppages, labour organizations, union membership, innovative workplace practices, labour standards, occupational safety and health, labour management partnerships, employment equity, and international and intergovernmental labour affairs. If you wish to receive this Bulletin free of charge, add your name to our mailing list.

The Workplace Information Directorate offers more information than what is listed below; go to <a href="http://www.hrsdc.gc.ca/en/lp/wid/info.shtml">http://www.hrsdc.gc.ca/en/lp/wid/info.shtml</a> for a complete listing of products and services.

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## **Recent Collective Bargaining Settlements**

The most current summary reports of the collective bargaining settlements are presented with an emphasis on the main negotiated changes to the previous collective agreement. A few examples are mentioned below; the full complement of the 103 available reports for this issue can be found at <u>Current Summary Reports</u>.

Province/Employer/File Number	Union/Bargainning Unit	<b>Settlement Month</b>	
Nova Scotia Halifax Employers Association 0327908	International Longshoremen's Association (480 lonshoremen)	Jul 06	
Quebec Government of Quebec 0670807	Quebec Provincial Police Association (4,800 police officers)	Jul 06	
Ontario Ontario Hospital Association 0960606	Service Employees International Union (15,000 non-medical and health service employees)	Aug 06	
Multiprovince Canada Post Corporation 1312302	Canadian Union of Postal Workers (6,000 mail carriers)	Jul 2006	

A complete listing of settlements, which includes those for which a summary report is not yet available, can be accessed at <u>Current Settlement Listing</u>.

<u>Negotech</u>, a searchable labour relations database provides timely settlement reports and full text of collective agreements in Canada.

## **Current and Upcoming Key Negotiations**

covering 500 or more employees

Employer	Union	Employees	Status*	<b>Expiry Month</b>	
Federal Jurisdiction	Federal Jurisdiction				
Public Sector					
Government of Canada	Various unions	9,640	CO/B	May 02–Sep 05	
Canada Post	СРАА	6,630	TENT	Dec 05	
Atomic Energy of Canada (Ont. and Que.)	Various unions	1,150	В	Mar 06/Jun 06	
Communications Security Establishment	PSAC	1,000	TENT	Feb 06	
National Research Council of Canada	Various unions	1,000	В	Dec 04/Apr 05	
Private Sector					
Air Canada and Jazz (wage reopeners)	Various unions	11,850	B/MED	Jun/Jul 06	
Hudson Bay Mining and Smelting Company	Various unions	1,090	ARB	Dec 05	
Saskatchewan Wheat Pool	Grain Services Union	750	В	Jan 06	
Council of Marine Carriers (B.C.)	CMSG	650	В	Sept 06	
Provincial and Territorial Jurisdictions					
Public Sector					
Ontario Hospital Association	ONA	45,000	ARB	Mar 06	
Government of Newfoundland and Labrador	Nurses/Teachers	13,000	B/CO	Aug 04/Jun05	
Government of Manitoba	MGGEU	12,100	ARB	Mar 06	

Employer	Union	Employees	Status*	<b>Expiry Month</b>
Government of Saskatchewan	SGGEU	10,000	В	Sep 06
Nova Scotia Association of Health Organizations	CUPE/ CAW-CANADA	5,800	CO/B	Mar 06
City of Edmonton	Various unions	4,200	В	Dec 05
Government of New Brunswick	CUPE	4,040	TENT/B	Dec 03–Feb 06
Health Authorities of Manitoba	МАНСР	3,300	В	Mar 06
Health Authorities of Prince Edward Island	Various unions	2,340	В	Mar 06
Private Sector				'
Loblaws (Ont.)	UFCW	15,000	СО	Jul 06
Real Canadian Superstores (Alta)	UFCW	8,150	В	Aug 06
Fishery Products Intl. Ltd. (N.L.)	CAW-CANADA	2,500	CO	Mar 05
Construction Management Bureau Limited (N.S.)	Various unions	1,600	В	Apr 06
Saint John Construction Association	LIUNA/UBCJ	1,400	СО	Jun 06
* ARB Arbitration B Bargaining B/WS Bargaining after work stoppage CO Conciliation MED Mediation M/WS Mediation after work stoppage PAB Post-arbitration bargaining PCB Post-conciliation bargaining PMB Post-mediation bargaining TENT Tentative settlement WS Work stoppage				

Upcoming Key Negotiations				
Employer	Union	Employees	<b>Expiry Month</b>	
Capital District Health Authority	NSGEU	7,900	Oct 06	
Canadian National Railway	UTU/CAW-CANADA	7,810	Dec 06	
Canadian Pacific Railway	Teamsters/UTU	6,470	Dec 06	
City of Vancouver	CUPE	5,270	Dec 06	
Nova Scotia Association of Health Organizations	Nurses	4,000	Oct 06	
Ottawa Hospital	CUPE	3,000	Sep 06	
Government of Yukon	PSAC	2,800	Dec 06	
Via Rail Canada	CAW-CANADA	2,680	Dec 06	
Government of Nunavut	PSAC	1,750	Sep 06	
Eastern Canada Car Carriers	Teamsters	1,340	Oct 06	
SaskPower	IBEW	1,340	Dec 06	

## **Major Work Stoppages**

Major work stoppages involving 500 or more employees from September 8 to 21, 2006.

An updated weekly report and a full year-to-date listing are available at Major Work Stoppages.

Employer, Location, Union and Employees	Issues	Starting	Ending	
There are no major work stoppages to report during this period.				

# É.C.L.A.I.R.: Recognition of Continuous Improvement at PACCAR of Canada Ltd., Sainte-Thérèse, Quebec

Sylvie St-Onge, Senior Advisor Brigitte Banville, Analyst Mercer Human Resource Consulting (Montreal) Consulting Services, Human Capital

The PACCAR of Canada Ltd. plant in Sainte-Thérèse, Quebec, assembles Kenworth and Peterbilt brand trucks. It is the only plant in North America that produces more than one truck brand. PACCAR has a production capacity of 120 trucks per day in three shifts and manufactures six different models.

In April 1996, the Sainte-Thérèse plant closed after a nine-month strike and various market and labour relations problems (absenteeism, communication problems, lack of employee recognition, etc.). In September 1997, it was announced that plant operations would resume.

When the plant reopened, a radical change in the culture and management structure was necessary. To accomplish this, the plant's management committee, in collaboration with the union and former plant employees, established the vision, mission, values and guiding principles that were to lead management of the new plant.

The strategy for managing human resources encouraged reaching the plant's operational objectives and developing a culture of participation and continuous improvement. Personnel management focused on accountability, communication, recognition and skills development. In order to involve employees more in their work and in the success of the company, the directors decided to adopt a continuous improvement process called É.C.L.A.I.R.

The above is a summary of a full article available at List of articles and case studies.

#### Coming in the Next Bulletin

- Wage Settlements—August 2006 analysis and wage data
- Current and Upcoming Key Negotiations—Update
- Major Work Stoppages—Update
- Etc.

#### **For More Information**

Please feel free to forward the *Bulletin* to all interested parties. Feedback and comments regarding this bulletin are welcome.

For more information, please contact:

Client Services at 1-800-567-6866

Ottawa-Gatineau area at 1-819-997-3117

Web site at <a href="http://www.hrsdc.gc.ca/en/lp/wid/contact/contact\_us.shtml">http://www.hrsdc.gc.ca/en/lp/wid/contact/contact\_us.shtml</a>

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