Meeting of the Senior Executives for MGI

March 12, 2004

Ian E. Wilson, National Archivist of Canada

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IM Challenges in the Government of Canada

- Estimated annual direct cost to the GoC of time wasted through poor information management: more than $870 million and rising.

- Cost of storing and accessing information:

- $254 million

- "Weak records and information management continues to jeopardize public programs and services and impede government openness and accountability."

Canadian Information Commissioner Annual Report 2002-03

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GoC IM Symposium February 2003

Deputy Ministers indicated that:

- Major barriers to good IM in their departments were:
  - Leadership/governance (33%)
  - Organizational culture (28 %)
  - Financial resources (21%)
- Strongest catalysts to improving IM in their departments would be:
  - DM/ADM leadership (40%)
  - Demonstrated value to business (35%)

Full results of Symposium voting:

http://www.archives.ca/06/0612/06120121_e.html

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The Government of Canada Response: a whole-of-government, integrated approach to IM

Central agencies are working in an integrated fashion on an IM strategy for the GoC

- IM architecture and infrastructure

- Working with departments to develop practical solutions to IM issues

- Developing the tools needed to solve legacy problems and build the electronic future

- Developing programs to help build the IM Community

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IM Architecture and Infrastructure

- Metadata standards in place and more being developed

- IM Architecture "White Paper" to be developed

- IM Program being defined

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Working with departments to develop practical solutions to IM issues

- Building tools such as a functions-based classification system

- Areas of greatest need being identified through IM Capacity Checks

- Adding to existing tools to manage electronic publications with repositories, stable URLs, Web archiving

- Putting licensed information products on employees' desktops through consortial purchasing and enterprise licensing

Developing the tools needed to solve legacy problems and build the electronic future

- Legacy business records toolkit and training available

- E-records Formats Policy being developed

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Developing programs to help build the IM Community

- IM Leadership Initiative underway
  - To develop an IM Leadership program curriculum

- Competency-based HR Management Framework being developed

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The federal response includes an interdepartmental committee structure

- TIMS
- SIMB
- IMPC
- IMCC

Details of committee activities available at:

http://publiservice.cio-dpi.gc.ca/cmt/index_e.asp

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The scale of the problem is huge …

Central agencies and the IM community are working together.

Overall approach: pilot ideas, then scale them.

How can we work together? Your ideas?

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Resources

- IM Resource Centre: http://publiservice.cio-dpi.gc.ca/im-gi/index_e.asp

- National Archives of Canada's Services to Government site: http://www.archives.ca/06/06_e.html

- National Library of Canada's Services site: http://www.nlc-bnc.ca/6/index-e.html

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