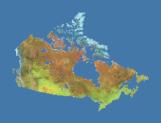
Leveraging Web 2.0 in the Government of Canada

Government of Canada IM Conference 2006

Phil Moir, Earth Sciences Sector, NRCan







GOC IM Session Description

Web 2.0 is an umbrella term encompassing fundamental changes related to how the Internet is used and new technologies powering these changes, such as RSS, Ajax, wikis, and blogs.

This talk provides examples of how these new trends and technologies are being exploited in the federal government. wikis, web services, Ajax







Outline

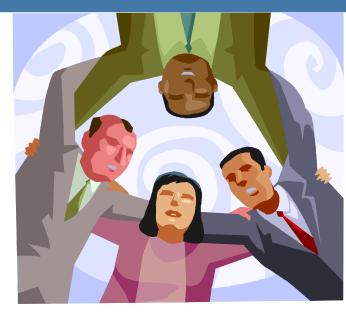
- Web 2.0 Definition
- Examples Earth Sciences Sector, NRCan
 - Wiki (3 examples)
 - Successes and Challenges
 - Web Services enabling user applications
 Google Earth (based on Ajax)



Web 2.0 - Definition

- Web 1.0 was from the head; Web 2.0 is from the heart.
- Web 1.0 was created by Scientists; Web 2.0 was created by Society.

Dan Zambonini, Aug 25, 2006. oreillynet.com http://www.oreillynet.com/xml/blog/2006/08/why_you_should_let_web_20_into.html









Web 2.0 in the news

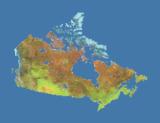
"It is characterized by increasingly interactive nature of the web - rather than a collection of static pages viewed passively today's internet makes the user an active participant"



Roberto Rocha, CanWest News Service - The Daily News, Sept. 20, 2006







Sense of Web 2.0 by Example

	_	
Web 1.0		Web 2.0
DoubleClick	>	Google AdSense
Ofoto	>	Flickr
Akamai	>	BitTorrent
mp3.com	>	Napster
Britannica Online	>	Wikipedia
personal websites	> (blogging
evite	>	upcoming.org and EVDB
domain name speculation	>	search engine optimization
page views	>	<u>cost per click</u>
screen scraping	> 🔇	web services
publishing	>	participation
content management systems	> 🔇	Wikis
directories (taxonomy)	>	tagging ("folksonomy")
stickiness	>	syndication

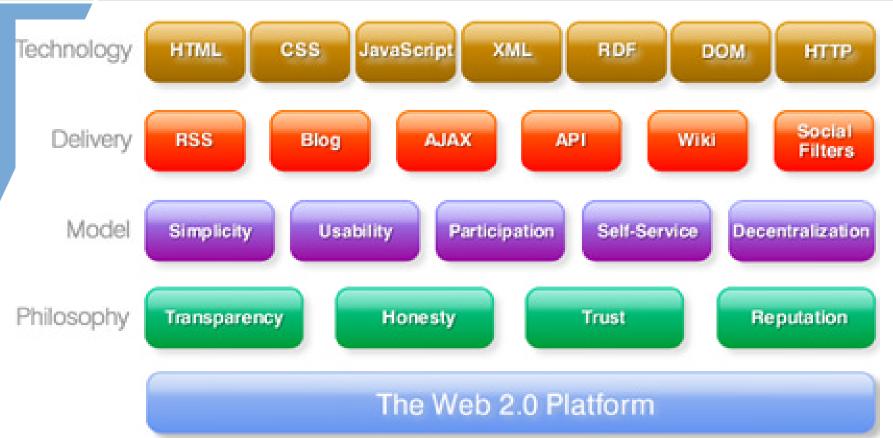
Tim O'Reilly, 2005, Oreilly.net

http://www.oreillynet.com/pub/a/oreilly/tim/news/2005/09/30/what-is-web-20.html





Common Components of the Web 2.0 Platform

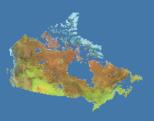


Dan Zambonini, posted on oreilly.com, Aug 25, 2006.

http://www.oreillynet.com/xml/blog/2006/08/why_you_should_let_web_20_into.html







Web 2.0 - Wiki

Ward Cunningham started developing WikiWikiWeb in 1994. Wiki means "fast" in Hawaiian

Wiki technology allows online collaboration and posting/editing of information

- effective tool for collaborative authoring
- users can easily add, edit and change content
- post documents, meeting minutes, pictures, etc.
- can set passwords, force registration





Web 2.0 - WiKi examples - #1

Geoscience Data Repository (GDR) Wiki

- Who: ESS GDR project team (20-40 staff)
- Access: ESS Intranet only & password protected
- <u>When:</u> 2004 to present (2 + years)
- How: Moin Moin (free python wiki application)
- Why: central posting area for ideas, discussion, meeting minutes, presentations.
- Benefit: reduced email, better coordination of project components, create sense of community





Web 2.0 - WiKi examples - #1

GDR Wiki Features



GoggleEarth » CentralDmz » FindPage » GdrActivities » FrontPage

Password protected –users

Recent changes Change notification -email

Central posting of project minutes, notes, discussion of ideas,

EditRestriction : Editing of this page restricted to: PaulHuppé & PhilMoir

Welcome to the ESS GDR (Geoscience Data **Respository**) Wiki!

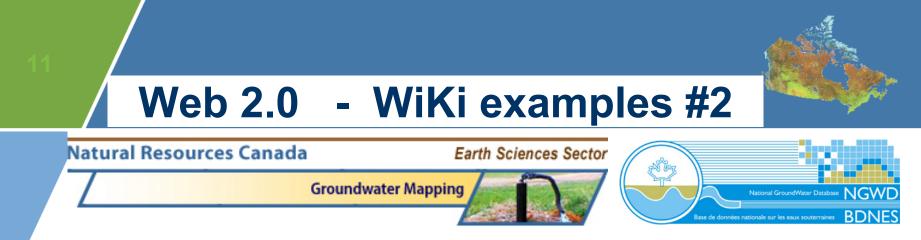
- 1. Welcome to the ESS GDR (Geoscience Data Respository) Wiki!
 - 1. Wiki Introduction
- 2. ESS GDR/GDRIS Geoscience Data Repository and Information Services Discussion Area
- 3. ESS ISS (Information Set Stewards) Discussion Area
- 4. ESS Metadata Framework Initiative Discussion Area
- 5. Search and Help about the Wiki

Wiki Introduction

· Why this Wiki? For the benefit of this activity, we have posted a "Wiki" board for participants to view/post/edit information related to the GDR project. For those not familiar with wiki technology (wiki means "fast" in Hawaiian 🙂), this allows online collaboration and posting/editing of information via quick HTML page creation. This approach has been used in numerous projects/activities, and serves as a useful "sandbox" area for posting information



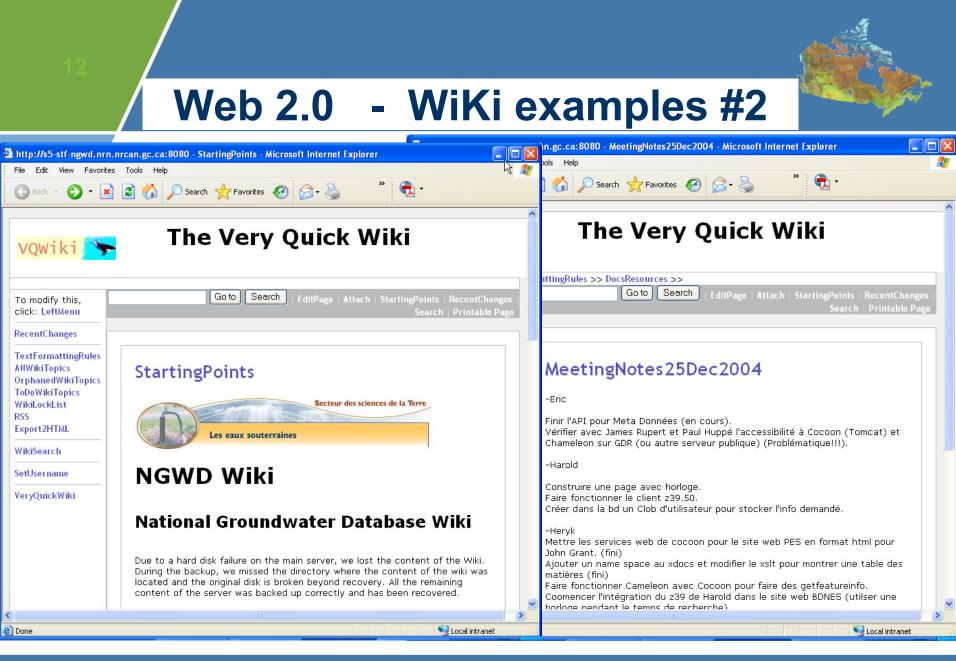




National Ground Water database NGWD

- Who: ESS NGWD project team
- Access: ESS Intranet only, inside NRCan firewall
- When: 2003 to 2005 (2 years)...now dormant
- How: Very Quick Wiki VQWiki (tomcat servlet)
- Why: central posting area for ideas, discussion, meeting minutes
- Benefit: documentation and day to day project management at one location

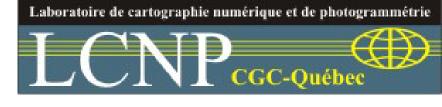






Natural Resources Ressources naturelles Canada

Web 2.0 - WiKi examples #3

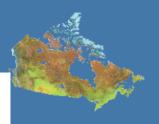




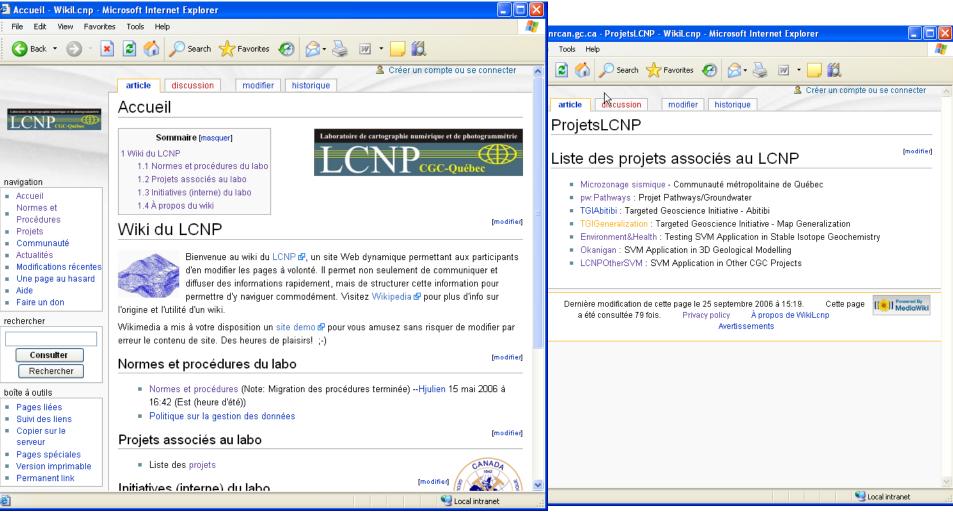
- <u>Who:</u> ESS Digital cartography and photogrammetry laboratory (LCNP) - Quebec City (small group)
- <u>Access</u>: ESS Intranet only, inside NRCan firewall
- <u>When:</u> 2005 to today...current and active
- <u>How:</u> MediaWiki (originally used for Wikipedia)
- <u>Why:</u> posting of the project information
- <u>Benefit</u>: helped keep documentation and day to day project management at one location





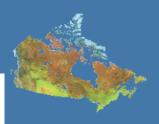


Web 2.0 - WiKi examples #3









Web 2.0 - WiKi Successes

Successes

Output

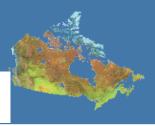
- Central location for project ideas, progress
- an archive
- **Outcomes**
- Empowered project staff
- Improved project communication
- Reduced email and email attachments











Web 2.0 - WiKi Challenges

- Control of Content? What Control ? Anonymous postings (yes or no?) User Trust - can change content of others, Wikipedia – "vandalism"
- 2. GOC Common Look & Feel
- Directive on the Use of Official Languages in Electronic Communications
- 4. Free WIKI tools are not very flexible
- 5. Atip, Privacy issues







Wider Usage Challenges – Scaling up

- Examples = work for small, one language, internal work groups (controlled-access sites)
- Issue with large work groups, and with external collaboration, Canadian Public.

Bottom Line

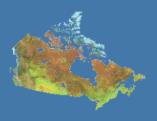
Obligations related to a content intended for the public and employees

http://www.tbs-sct.gc.ca/pubs_pol/hrpubs/OffLang/duolwdulow01_e.asp

http://www.tbs-sct.gc.ca/clf-nsi/index_e.asp





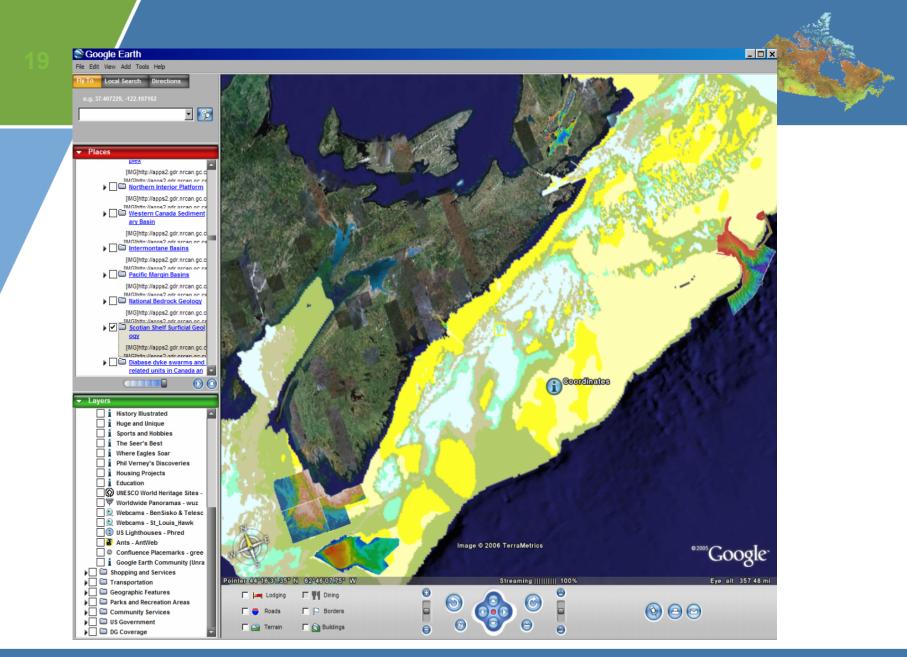


Web 2.0 – Web services

- Standards of the Canadian Geospatial Data Infrastructure (CGDI)
- web services are based upon internationallyrecognized web service interface specifications, primarily developed by the <u>Open Geospatial</u> <u>Consortium (OGC)</u>.
- Many up an running now in GOC
- What do they do for us?
- Challenges



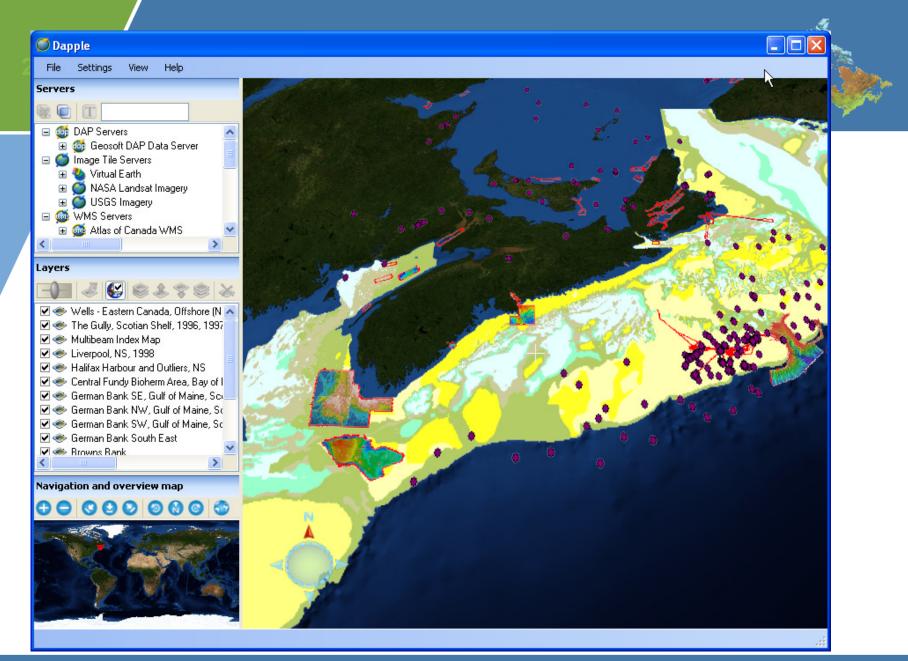






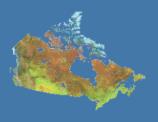


*









Conclusions

- Web 2.0 is being exploited in the federal government now.
- Enhances communications and further empowers Canadians – it is expected
- It bring a new set of Challenges communications directives, Common look and Feel, security
- Questions????



