

Aliant Telecom Inc.

General Tariff

	<u>Voice Access Services</u>	N
Item 265	<u>2002 – 2005 Service Improvement Plan (SIP)</u>	C
	<p>1. Pursuant to <i>Regulatory Framework for Second Price Cap Period</i>, Telecom Decision 2002-34 (Decision 2002-34), and as an exception to the Company's tariffs for extension of service, during the four-year Service Improvement Plan (SIP) roll-out period from 2002 to 2005, the Company will furnish service to applicants subject to the following conditions:</p> <p>(a) the average provisioning cost per premises (permanent and seasonal) does not exceed \$25,000. The aggregate cost in each locality is to be calculated using a 100% take rate. Start-up will occur if at least one customer requests service. Service is to be provided first to localities that have the highest demand; and</p> <p>(b) the applicant, customer or lessee pays a maximum construction charge of \$1,000, including a non-refundable deposit of \$200. Residence applicants, customers or lessees can pay the balance of the construction charge in equal installments over the next 11 months at no interest charge. A late-payment charge as described in Item 115 applies for late payment of installments due each month.</p> <p>2. Applicants whose average cost per premises exceeds the \$25,000 cost allowance as noted above can qualify for service if they opt to pay the additional charges.</p> <p>3. During the SIP roll-out period, residence customers can elect to pay the additional construction charges described in Item 265 2. in monthly installments in accordance with the following Installment Payment Plan conditions:</p> <p>(a) installment payments may be spread over a period of up to 36 months;</p> <p>(b) interest is charged on the unpaid balance of construction charges at the rate of Aliant Telecom's cost of capital;</p> <p>(c) a minimum deposit of 20% of the construction charge is to be paid prior to the start of construction;</p> <p>(d) maximum construction charges of \$10,000 per customer premise are eligible for the Installment Payment Plan and are to be calculated in accordance with Decision 2002-34 when determining eligibility for the Installment Payment Plan;</p> <p>(e) a Late Payment charge, as described in Item 115, applies for late payment of installments due each month; and</p> <p>(f) the Installment Payment Plan is available to residence customers only.</p>	N #

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Item	<u>Voice Access Services</u>	N
265	<u>2002 – 2005 Service Improvement Plan (SIP) (Continued)</u>	C
4.	During the SIP roll-out period, where additional construction charges described in Item 265 2. are greater than \$10,000, residence customers can elect to pay the additional construction charges in accordance with the following Large Construction Charge Installment Payment Plan (LCCIPP) conditions. (a) Construction charges may be spread over a period up to 60 months. (b) Interest is charged on the unpaid balance of construction charges at the rate of Aliant Telecom's cost of capital. (c) A minimum non-refundable deposit of 20% of the construction charge is to be paid prior to the start of construction. (d) Prior to the Company commencing construction, the applicant, customer or lessee is required to provide security for the LCCIPP in an amount and form to be agreed to by the Company and the applicant, customer or lessee. The applicant, customer or lessee is responsible for arranging the security, including the cost of arranging security. (e) A Late Payment charge as described in Item 115 applies for late payment of installments due each month. (f) An applicant, customer or lessee must satisfy specific credit criteria in order to be eligible for the LCCIPP. (g) The LCCIPP is available to residence customers only. (h) An applicant, customer or lessee is required to sign the "Basic Service Construction Agreement" incorporating the above terms and conditions, as part of the LCCIPP.	N
5.	New premises built during the SIP roll-out period or residence premises not served in the past due to high costs, also qualify for SIP during the SIP roll-out period, subject to the applicable conditions described in Items 265 1., 2., 3., and 4.	# C
6.	In localities where the Company has already installed outside plant facilities before the commencement of the SIP, applicants are subject to the lesser of a contribution cost calculated pursuant to the Company's tariffs for extension of service or the \$1,000 construction charge described in Item 265 1. if the provisioning cost per premises does not exceed \$25,000. If the provisioning cost per premises does exceed \$25,000 then the conditions described in Items 265 2., 3., and 4. apply.	# C