



Treasury Board of Canada
Secretariat

Secrétariat du Conseil du Trésor
du Canada

Chief Information Officer Branch

Welcome

to the EMF Symposium

**Enhancing Alignment of IM/IT
with Business**

“Partnering to Make IT Happen”

February 23, 1999

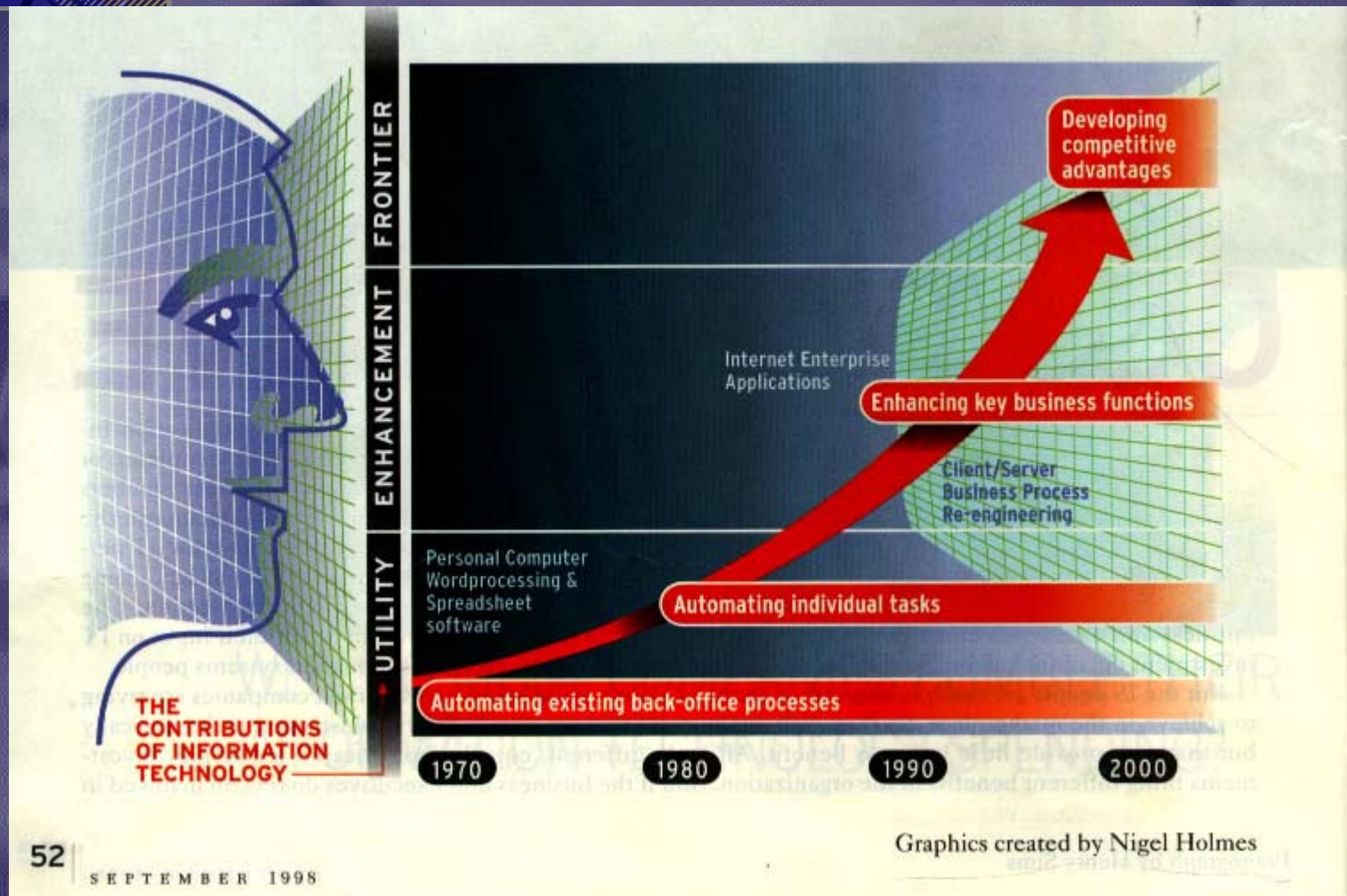
Canada 



Agenda for the Day

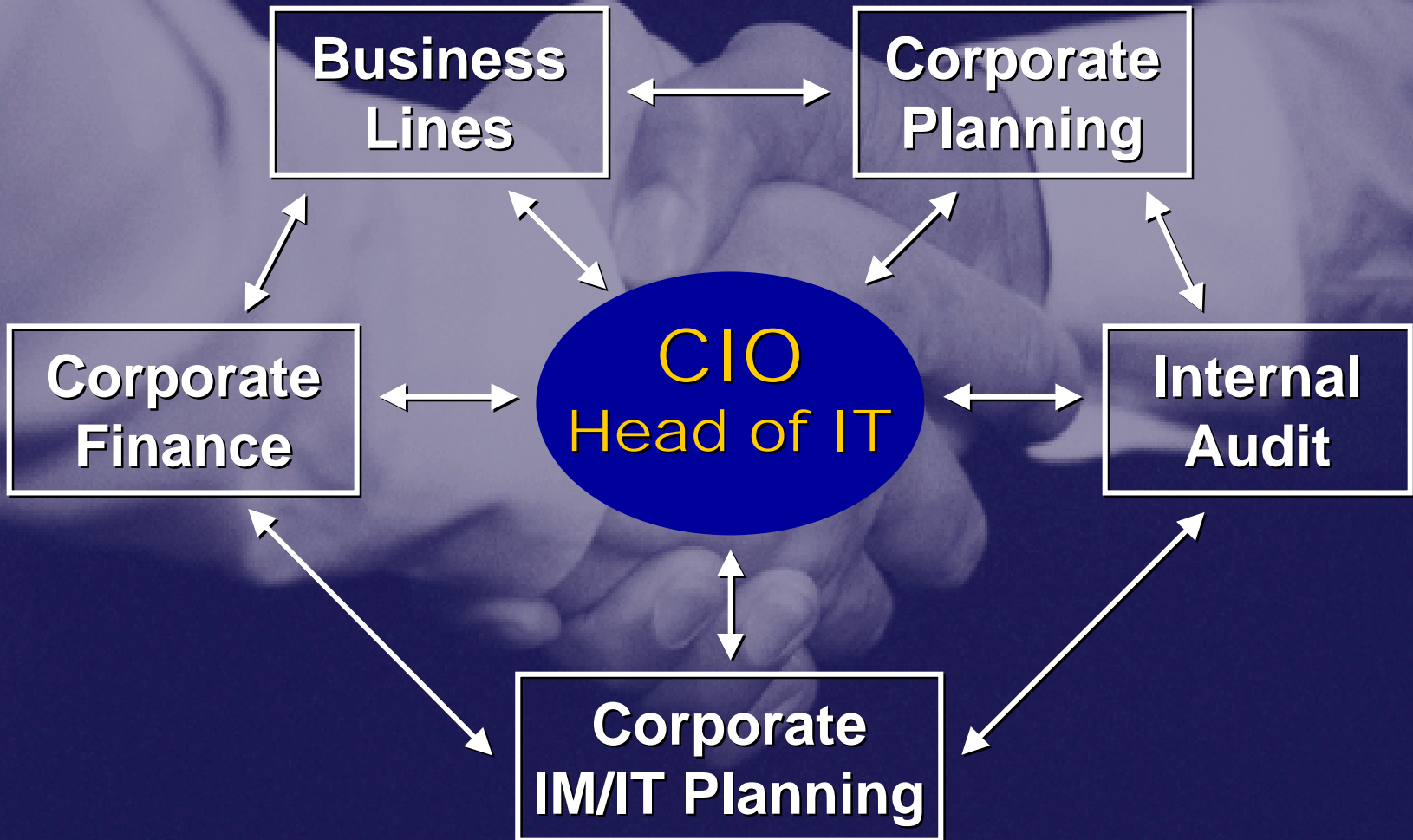
- Enhanced Management Framework for IT
- Aligning IM/IT with business directions
- Break
- Managing for value and getting results
- Lunch
- Practitioner workshops

So Why Business Alignment?





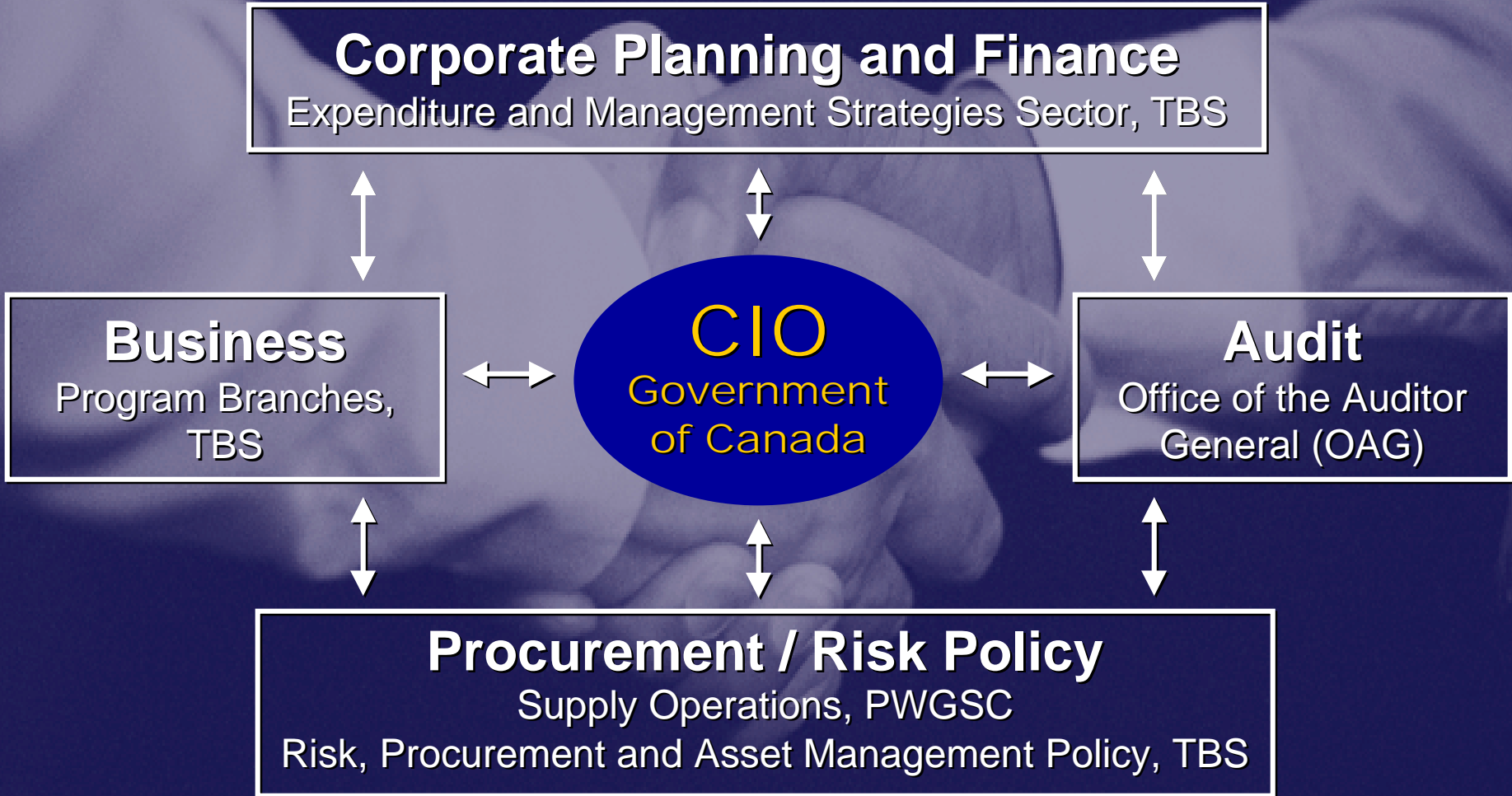
How do you make IT Happen in your Department?



“Partnering to Make IT Happen”



How do we Make IT Happen Horizontally in Government?



“Partnering to Make IT Happen”



What is Industry's Track Record?

- 9% on-time, on-budget, met requirements
- 61.5% fail to fully meet objectives (189% cost overrun)
- 29.5% cancelled

Government is no better/no worse

Relatively new discipline — this is improving



What are the Opportunities for Improvement?

PLANNING/STRUCTURE

- Support and involvement of senior management-critical
- Improved accountability framework
- Improved initial project definition, justification and prioritization
- Improved client/business focus

EXECUTION

- More disciplined project management
- More experienced and disciplined project managers
- Improved scope management



What are the Opportunities for Improvement? (cont'd...)

MONITORING

- Regular “sanity” checks
- Progress measured and reported

PROCUREMENT

- More disciplined approach to procurement management

CULTURE & ATTITUDES

- A culture that is more open to discussion, problem resolution and change



Our Response is the EMF!

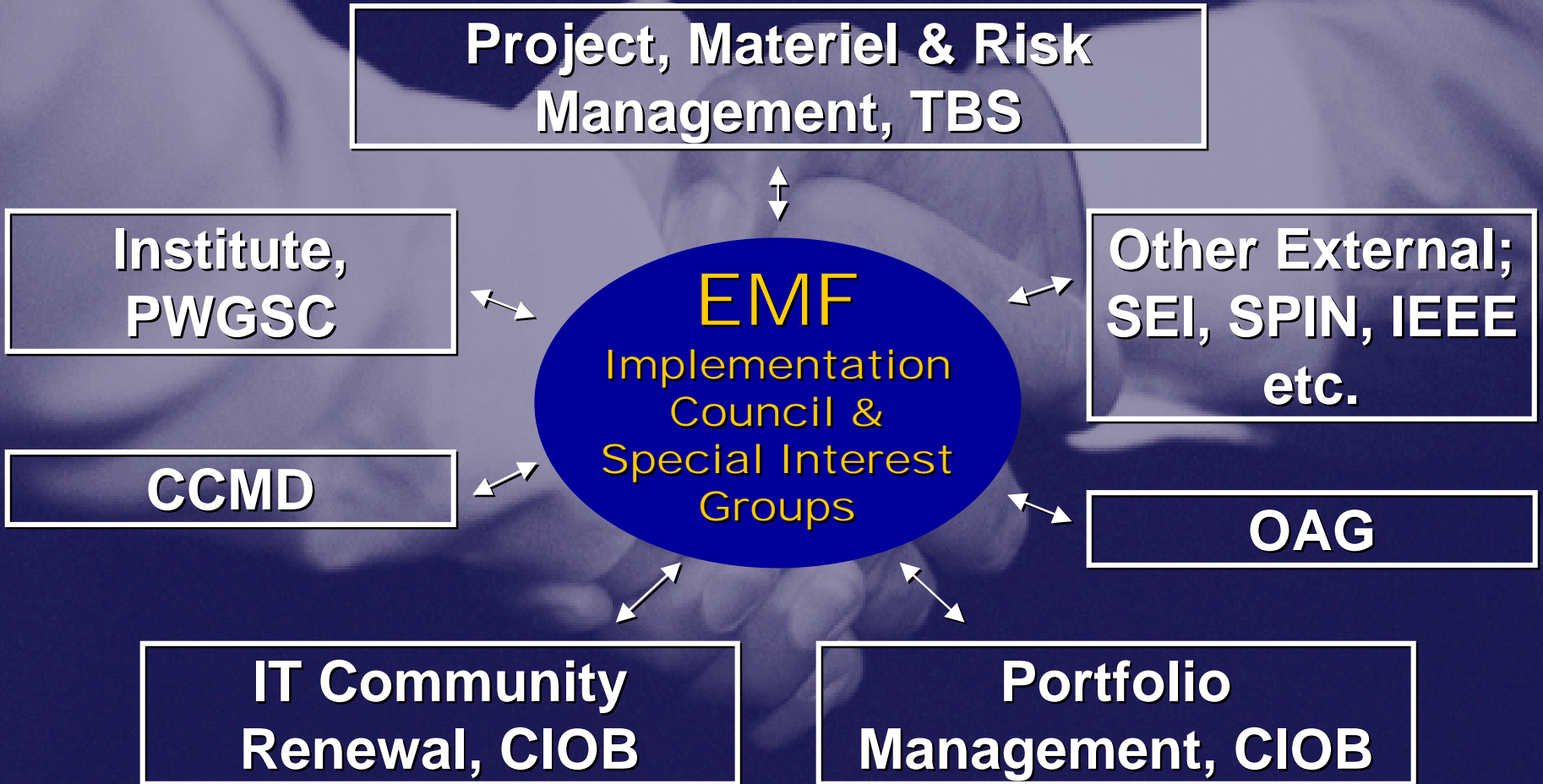
EMF was established to improve the management and success rate of IT investments and minimize risk, through—

- Best Practices
- Methods
- Tools
- Education
- Advice
- Support

“Partnering to Make IT Happen”



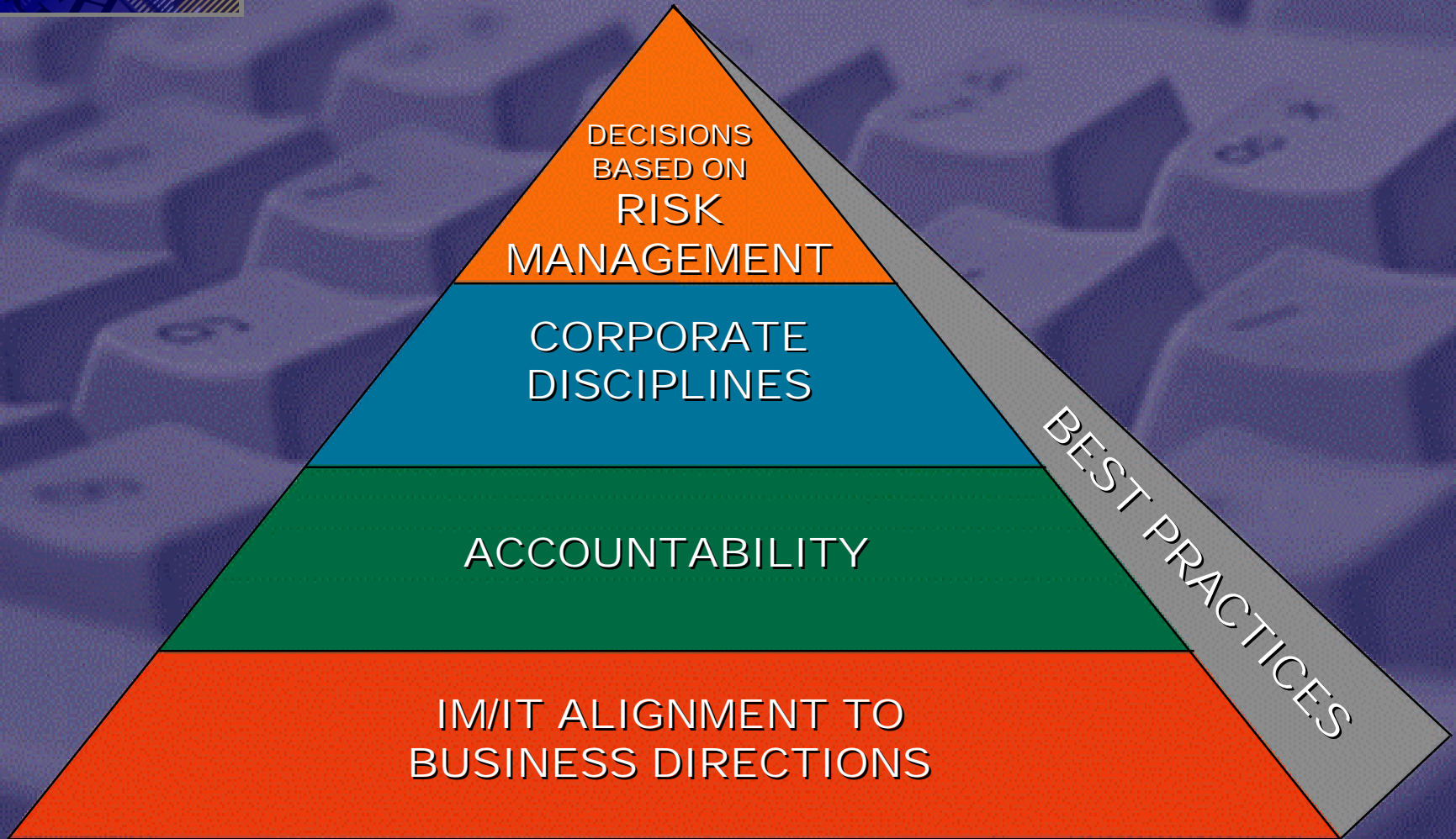
How do we do this?



"Partnering to Make IT Happen"



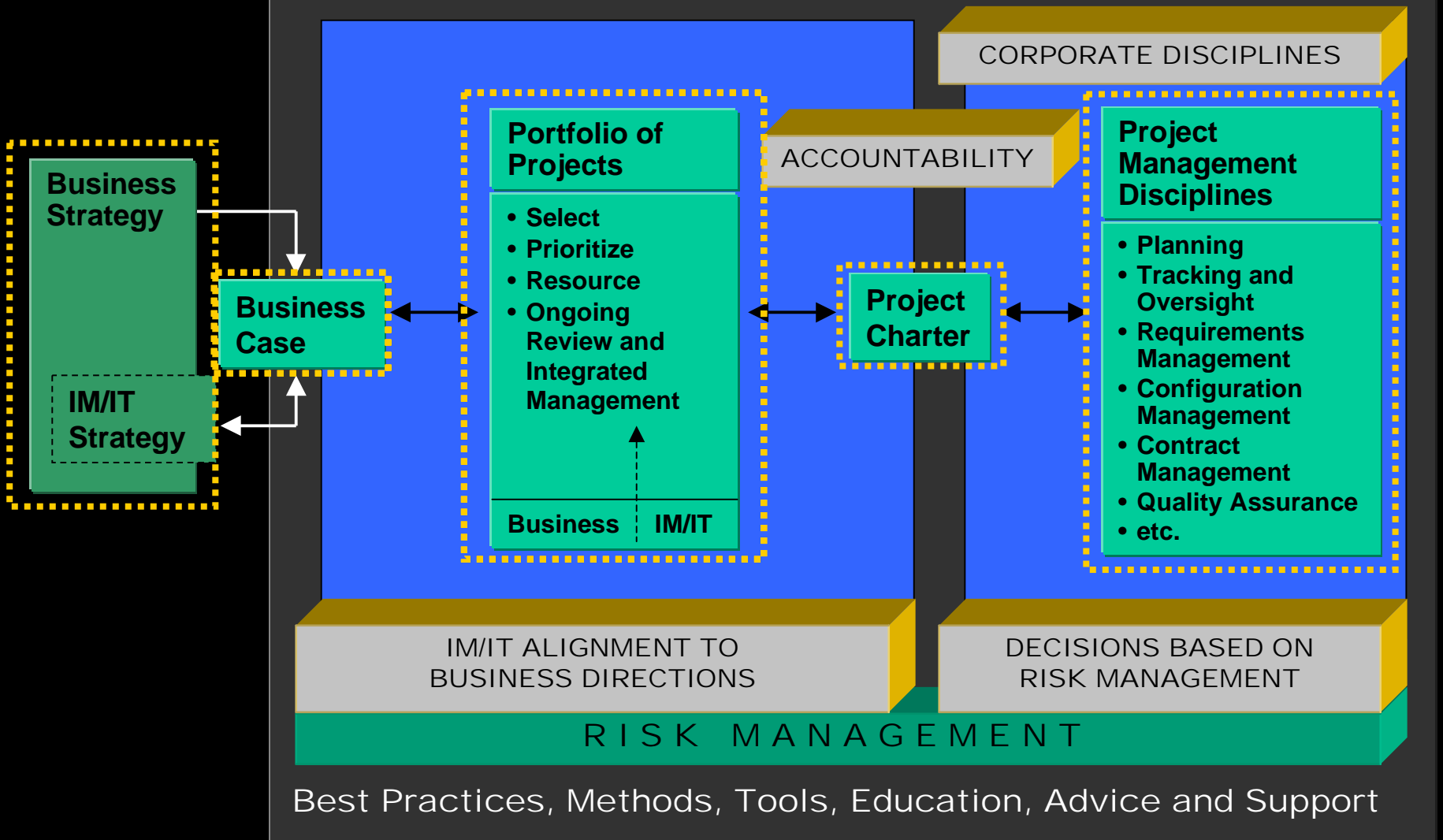
EMF is Based on Four Principles



“Partnering to Make IT Happen”

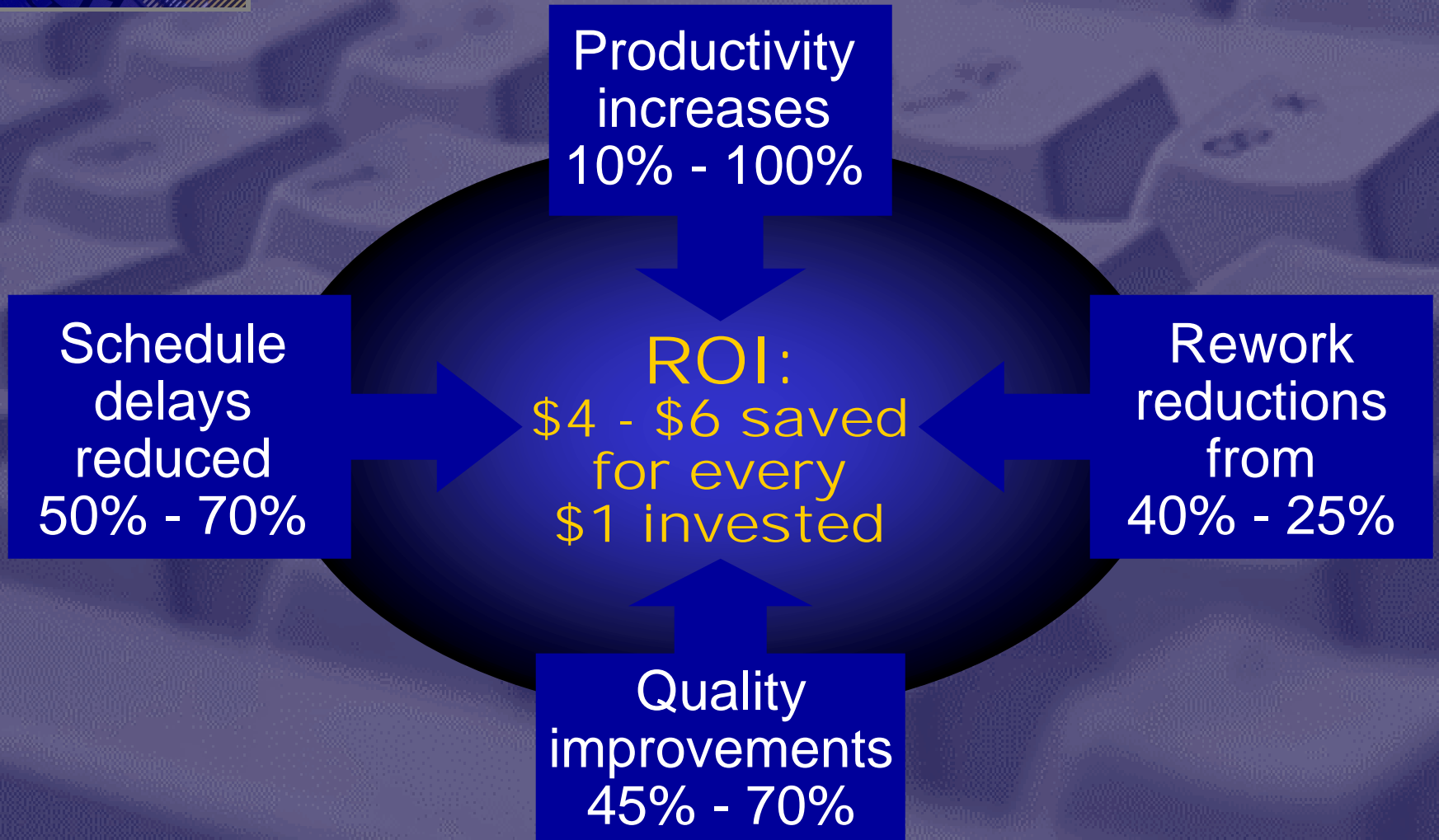


ENHANCED MANAGEMENT FRAMEWORK FOR IT





What are the Potential Benefits?



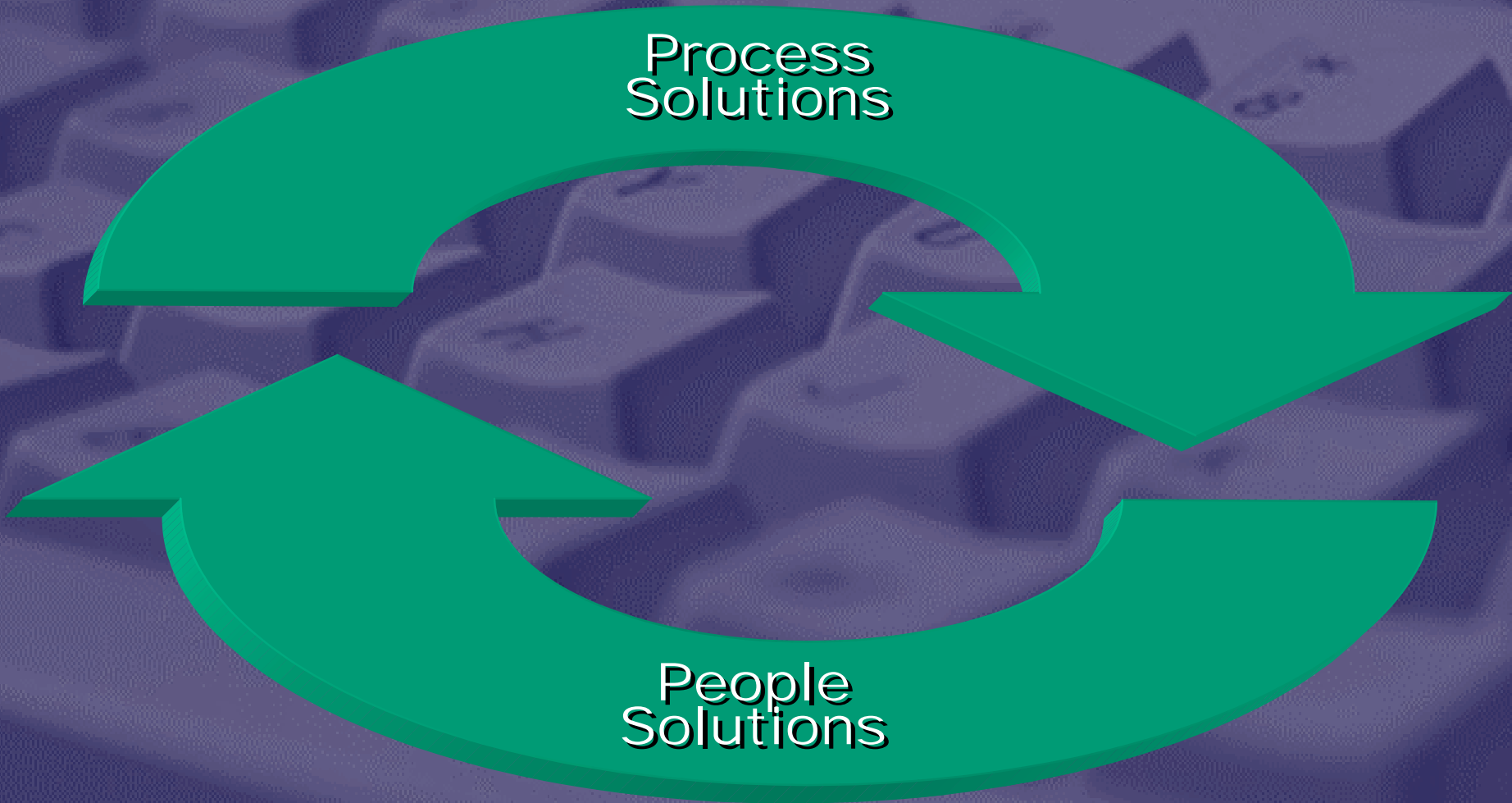


What Are the CIOB-EMF Priorities for the Next Two Years?

- Support Y2K
- Roll out EMF key practices
- Executive toolkit
- Mechanisms for sharing best practices
- Measure and monitor value
- Continue learning approach to improve model



How do we Institutionalize EMF: Continuous Improvement



“Partnering to Make IT Happen”



How do we Institutionalize EMF: A Five Step Approach



“Partnering to Make IT Happen”



CIO

How do we Institutionalize EMF: A Five Step Approach



“Partnering to Make IT Happen”



How do we Institutionalize EMF: A Five Step Approach

March 2000

**Project
Planning**

March 1999

**Business
Alignment
and Risk
Management**

March 2003

**Organization
Focus**

Beyond

**Continuous
Improvement**

“Partnering to Make IT Happen”



How do we Institutionalize EMF: A Five Step Approach



“Partnering to Make IT Happen”



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How do we Institutionalize EMF: A Five Step Approach



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