

**National Survey of
Nonprofit and Voluntary Organizations**

2003

For information only



Canadian Centre for Philanthropy™
Le Centre canadien de philanthropie MC

National Survey of Nonprofit and Voluntary Organizations

Introduction: Hello, this is (interviewer name) from Statistics Canada. We're conducting a survey on non-profit and voluntary organizations in Canada on behalf of the Canadian Centre for Philanthropy. The results of this survey will provide the Government of Canada's Voluntary Sector Initiative with information that will demonstrate the size, scope and role of voluntary organizations in Canada and identify constraints that they face in attempting to complete their missions. The objective of the Voluntary Sector Initiative is to improve the capacity of the voluntary sector to serve its clients and to improve the relationship between the sector and the federal government, with input from representatives of both groups.

Your answers will be kept strictly confidential and used only for statistical purposes. While your participation is voluntary, your assistance is essential if the survey results are to be accurate. My supervisor may listen in to evaluate the survey.

I would like to start by asking you a few questions about the legal status and scope of your organization's operations. Please note that for this questionnaire you will be responding on behalf of [INSERT NAME OF ORGANIZATION], not any parent or subsidiary organizations with which this organization may be associated.

0. Is [INSERT NAME OF ORGANIZATION] a for-profit organization that distributes profits to owners or shareholders?

- 1) Yes (unit should be coded out-of-scope and the interviewer should end the interview)
- 3) No (Goto Question 1)
- 8) Refused (Goto Question 1)
- 9) Don't know (Goto Question 1)

1. Is your organization a registered charity?

- 1) Yes (Goto Question 2)
- 3) No (Goto Question 2)
- 8) Refused (Goto Question 2)
- 9) Don't know (Goto Question 2)

2. Is it incorporated as a not-for-profit organization?

- 1) Yes (Goto Question 4)
- 3) No (Goto Question 3)
- 8) Refused (Goto Question 4)
- 9) Don't know (Goto Question 4)

3. Does it have any other legal status?

- 1) Yes
3_t Please specify _____ (Goto Question 4)
- 3) No (Goto Question 4)
- 8) Refused (Goto Question 4)
- 9) Don't know (Goto Question 4)

4. Does [INSERT NAME OF ORGANIZATION] have sub-units such as chapters, branches or districts?

- 1) Yes (Goto Question 5)
- 3) No (Goto Question 5)
- 8) Refused (Goto Question 5)
- 9) Don't know (Goto Question 5)

5. Is [INSERT NAME OF ORGANIZATION] a sub-unit of a larger parent organization?

- 1) Yes (If Q2=1 Goto Question 6, Else Goto Question 8)
- 3) No (If Q2=1 Goto Question 6, Else Goto Question 8)
- 8) Refused (If Q2=1 Goto Question 6, Else Goto Question 8)
- 9) Don't know (If Q2=1 Goto Question 6, Else Goto Question 8)

[INTERVIEWER INSTRUCTIONS FOR QUESTIONS 4 and 5: Organizations which are affiliated with another organization without reporting to them should answer no. Foundations that exist to fund another specific nonprofit organization (such as hospital foundations) should also answer no.]

6. PLEASE ANSWER THE REMAINING QUESTIONS FOR THE ORGANIZATION, UNIT, CHAPTER OR BRANCH IN WHICH YOU ARE BASED

In what year was your organization incorporated?

- (1000-2003) Year (Goto Question 7)
- 9998) Refused (Goto Question 8)
- 9999) Don't know (Goto Question 8)

[INTERVIEWER INSTRUCTIONS FOR QUESTION 6: Please enter an approximate date if the respondent does not know the exact date.]

7. How many years was your organization in operation prior to incorporation?

- (0-995) Number (Goto Question 8)
- 998) Refused (Goto Question 8)
- 999) Don't know (Goto Question 8)

[INTERVIEWER INSTRUCTIONS FOR QUESTION 7: Please enter an approximate figure if the respondent does not know the exact number of years.]

Note to programmer: create variable Founded, where:

If (Q6 <> (Refused or Don't know) and (Q7 <> (Refused or Don't know)) Then Founded = Q6-Q7
Else Founded = 0

8. Which of the following best describes the geographic area that your organization primarily serves?

- 1) A neighbourhood, city, town, or rural municipality (Goto Question 9)
- 2) A region of a province or territory (Goto Question 9)
- 3) A province or territory (Goto Question 9)
- 4) More than one province or territory (Goto Question 9)
- 5) Canada (Goto Question 9)
- 6) International (Goto Question 9)
- 7) Other
8_t Please specify _____ (Goto Question 9)
- 8) Refused (Goto Question 9)
- 9) Don't know (Goto Question 9)

Financial Capacity

9. The following statements refer to possible problems that may keep nonprofit organizations from fulfilling their missions or meeting objectives.

For your organization, is difficulty earning revenues through such things as the sale of goods and services or membership fees or dues...

- 1) ...not a problem (Goto Question 10)
- 2) ...a small problem (Goto Question 10)
- 3) ...a moderate problem (Goto Question 10)
- 4) ...a serious problem (Goto Question 10)
- 8) Refused (Goto Question 10)
- 9) Don't know (Goto Question 10)

10. (For your organization) is difficulty obtaining funding from other organizations such as government, foundations or corporations...

- 1) ...not a problem (Goto Question 11)
- 2) ...a small problem (Goto Question 11)
- 3) ...a moderate problem (Goto Question 11)
- 4) ...a serious problem (Goto Question 11)
- 8) Refused (Goto Question 11)
- 9) Don't know (Goto Question 11)

INTERVIEWER INSTRUCTIONS: "OTHER ORGANIZATIONS" INCLUDES THE UNITED WAY.

11. (For your organization) is difficulty obtaining funding from individual donors...

- 1) ...not a problem (Goto Question 12)
- 2) ...a small problem (Goto Question 12)
- 3) ...a moderate problem (Goto Question 12)
- 4) ...a serious problem (Goto Question 12)
- 8) Refused (Goto Question 12)
- 9) Don't know (Goto Question 12)

12. (For your organization) is competition with other organizations to obtain funding or earn revenue...

- 1) ...not a problem (Goto Question 13)
- 2) ...a small problem (Goto Question 13)
- 3) ...a moderate problem (Goto Question 13)
- 4) ...a serious problem (Goto Question 13)
- 8) Refused (Goto Question 13)
- 9) Don't know (Goto Question 13)

13. (For your organization) is increasing demand for your services or products...

- 1) ...not a problem (If Founded <=1999 Goto Question 14, Else Goto Question 15)
- 2) ...a small problem (If Founded <=1999 Goto Question 14, Else Goto Question 15)
- 3) ...a moderate problem (If Founded <=1999 Goto Question 14, Else Goto Question 15)
- 4) ...a serious problem (If Founded <=1999 Goto Question 14, Else Goto Question 15)
- 8) Refused (If Founded <=1999 Goto Question 14, Else Goto Question 15)
- 9) Don't know (If Founded <=1999 Goto Question 14, Else Goto Question 15)

14. In the past three years, did your organization receive funding from other organizations such as government, foundations or corporations?

- 1) Yes (Goto Question 15)
- 3) No (Goto Question 20)
- 8) Refused (Goto Question 15)
- 9) Don't know (Goto Question 15)

INTERVIEWER INSTRUCTIONS: "OTHER ORGANIZATIONS" INCLUDES THE UNITED WAY.

15. (For your organization) is over-reliance on project funding...

- 1) ...not a problem (Goto Question 16)
- 2) ...a small problem (Goto Question 16)
- 3) ...a moderate problem (Goto Question 16)
- 4) ...a serious problem (Goto Question 16)
- 8) Refused (Goto Question 16)
- 9) Don't know (Goto Question 16)

16. (For your organization) is unwillingness of funders to provide funding for core operations (e.g. long-term programs, administrative expenses, etc.)...

- 1) ...not a problem (Goto Question 17)
- 2) ...a small problem (Goto Question 17)
- 3) ...a moderate problem (Goto Question 17)
- 4) ...a serious problem (Goto Question 17)
- 8) Refused (Goto Question 17)
- 9) Don't know (Goto Question 17)

17. (For your organization) is a need to modify your programs in order to receive funding...

- 1) ...not a problem (Goto Question 18)
- 2) ...a small problem (Goto Question 18)
- 3) ...a moderate problem (Goto Question 18)
- 4) ...a serious problem (Goto Question 18)
- 8) Refused (Goto Question 18)
- 9) Don't know (Goto Question 18)

18. (For your organization) are the reporting requirements of funders...

- 1) ...not a problem (Goto Question 19)
- 2) ...a small problem (Goto Question 19)
- 3) ...a moderate problem (Goto Question 19)
- 4) ...a serious problem (Goto Question 19)
- 8) Refused (Goto Question 19)
- 9) Don't know (Goto Question 19)

19. (For your organization) are reductions in government funding...

- 1) ...not a problem (Goto Question 20)
- 2) ...a small problem (Goto Question 20)
- 3) ...a moderate problem (Goto Question 20)
- 4) ...a serious problem (Goto Question 20)
- 8) Refused (Goto Question 20)
- 9) Don't know (Goto Question 20)

Human Resources

20. I would now like to ask you some questions about your organization's human resources.

How many paid employees does your organization have who are issued T4 slips for income tax purposes?

- (0-999995) Number (If Q20 = 0 Then Goto Question 25, Else Goto Question 21)
- 999998) Refused (Goto Question 21)
- 999999) Don't know (Goto Question 21)

21. How many employees who are issued T4 slips are permanent employees with no set termination date?

- (0-999995) Number (Goto Question 22)
- 999998) Refused (Goto Question 22)
- 999999) Don't know (Goto Question 22)

22. How many employees who are issued T4 slips work 30 hours or more per week for your organization either on-site or off-site?

- (0-999995) Number (If Q20 = Q22 Then Goto Question 25, Else Goto Question 23)
- 999998) Refused (Goto Question 23)
- 999999) Don't know (Goto Question 23)

23. Does your organization have any employees who are issued T4 slips that work less than 30 hours per week for your organization either on-site or off-site?

- 1) Yes (Goto Question 24)
- 3) No (Goto Question 25)
- 8) Refused (Goto Question 25)
- 9) Don't know (Goto Question 25)

24. On average, how many hours per week do these part-time employees work?

- (0-29.9) Number (Goto Question 25)
- 98) Refused (Goto Question 25)
- 99) Don't know (Goto Question 25)

25. Does your organization have paid employees who are not given T4 slips for income tax purposes, for example contract employees?

- 1) Yes (Goto Question 26)
- 3) No (If Founded <= 1999 Goto Question 29, Else Goto Question 30)
- 8) Refused (If Founded <= 1999 Goto Question 29, Else Goto Question 30)
- 9) Don't know (If Founded <= 1999 Goto Question 29, Else Goto Question 30)

26. How many paid employees who are not given T4 slips work 30 hours or more per week for your organization either on-site or off-site?

- (0-999995) Number (Goto Question 27)
- 999998) Refused (Goto Question 27)
- 999999) Don't know (Goto Question 27)

27. Does your organization have any paid employees who are not given T4 slips that work less than 30 hours per week for your organization either on-site or off-site?

- 1) Yes (Goto Question 28)
- 3) No (If Founded <= 1999) Goto Question 29, Else Goto Question 30)
- 8) Refused (If Founded <= 1999 Goto Question 29, Else Goto Question 30)
- 9) Don't know (If Founded <= 1999) Goto Question 29, Else Goto Question 30)

28. On average, how many hours per week do these part-time employees work?

- (0-29.9) Number (If Founded <=1999) Goto Question 29, Else Goto Question 30)
98) Refused (If Founded <=1999) Goto Question 29, Else Goto Question 30)
99) Don't know (If Founded <=1999) Goto Question 29, Else Goto Question 30)

29. Compared to three years ago, has the number of people that your organization employs...

- 1) increased (Goto Question 30)
- 2) stayed about the same, or (Goto Question 30)
- 3) decreased (Goto Question 30)
- 8) Refused (Goto Question 30)
- 9) Don't know (Goto Question 30)

30. Now I would like to ask you some questions about your organization's board of directors and volunteers.

How many people currently serve on your organization's board of directors?

- (0-999995) Number (If Q30 = 0 Then Goto Question 33, Else Goto Question 31)
999998) Refused (Goto Question 31)
999999) Don't know (Goto Question 31)

31. On average how many hours did each board member contribute to the organization last year?

- (0-999995) Number (Goto Question 32)
999998) Refused (Goto Question 32)
999999) Don't know (Goto Question 32)

32. Are any of your organization's board members appointed by another organization or by government?

- 1) Yes (Goto Question 33)
- 3) No (Goto Question 33)
- 8) Refused (Goto Question 33)
- 9) Don't know (Goto Question 33)

[INTERVIEWER INSTRUCTIONS FOR QUESTIONS 32: Note that this question deals only with board members that are *appointed* by another organization or government, and excludes instances where board members are nominated by another organization or government, but are then elected by the organization's members.]

33. Excluding board members, does your organization involve volunteers in its activities?

- 1) Yes (Goto Question 34)
- 3) No (Goto Question 38)
- 8) Refused (Goto Question 38)
- 9) Don't know (Goto Question 38)

34. Excluding board members, how many people volunteered for your organization over the past year?

(0-999995) Number (If Q34 = 0 Then Goto Question 38, Else Goto Question 35)

999998) Refused (Goto Question 35)

999999) Don't know (Goto Question 35)

35. On average, how many hours did each volunteer contribute to the organization last year?

(0-999995) Number (Goto Question 36)

999998) Refused (Goto Question 36)

999999) Don't know (Goto Question 36)

36. During the past year, approximately what percentage of them volunteered:

a) Only once or twice a year

(0-100) Percentage (Goto Question 36b)

998) Refused (Goto Question 36b)

999) Don't know (Goto Question 36b)

b) More frequently than once or twice a year

(0-100) Percentage (If Founded <= 1999 Goto Question 37, Else Goto Question 38)

998) Refused (If Founded <= 1999 Goto Question 37, Else Goto Question 38)

999) Don't know (If Founded <= 1999 Goto Question 37, Else Goto Question 38)

37. Compared to three years ago, has the number of volunteers serving your organization...

1) ...increased (Goto Question 38)

2) ...stayed about the same, or (Goto Question 38)

3) ...decreased (Goto Question 38)

8) Refused (Goto Question 38)

9) Don't know (Goto Question 38)

Human Resources and Volunteer Capacity

38. The next set of statements refer to possible problems with paid staff, board members or volunteers that may keep nonprofit organizations from fulfilling their missions or meeting objectives.

For your organization, is difficulty *obtaining* the *type* of paid staff your organization needs...

1) ...not a problem (If (Q20>0) OR (Q21>0) OR (Q22>0) OR (Q23=1) OR (Q25=1) Goto Question 39, Else Goto Question 40)

2) ...a small problem (If (Q20>0) OR (Q21>0) OR (Q22>0) OR (Q23=1) OR (Q25=1) Goto Question 39, Else Goto Question 40)

3) ...a moderate problem (If (Q20>0) OR (Q21>0) OR (Q22>0) OR

- (Q23=1) OR (Q25=1) Goto Question 39, Else Goto Question 40)
- 4) ...a serious problem (If (Q20>0) OR (Q21>0) OR (Q22>0) OR (Q23=1) OR (Q25=1) Goto Question 39, Else Goto Question 40)
- 8) Refused (If (Q20>0) OR (Q21>0) OR (Q22>0) OR (Q23=1) OR (Q25=1) Goto Question 39, Else Goto Question 40)
- 9) Don't know (If (Q20>0) OR (Q21>0) OR (Q22>0) OR (Q23=1) OR (Q25=1) Goto Question 39, Else Goto Question 40)

39. (For your organization) is difficulty retaining paid staff...

- 1) ...not a problem (Goto Question 40)
- 2) ...a small problem (Goto Question 40)
- 3) ...a moderate problem (Goto Question 40)
- 4) ...a serious problem (Goto Question 40)
- 8) Refused (Goto Question 40)
- 9) Don't know (Goto Question 40)

40. (For your organization) is difficulty providing staff training and development...

- 1) ...not a problem (Goto Question 41)
- 2) ...a small problem (Goto Question 41)
- 3) ...a moderate problem (Goto Question 41)
- 4) ...a serious problem (Goto Question 41)
- 8) Refused (Goto Question 41)
- 9) Don't know (Goto Question 41)

41. (For your organization) is difficulty obtaining board members...

- 1) ...not a problem (If Q30 = 0 Goto Question 43, else Goto Question 42)
- 2) ...a small problem (If Q30 = 0 Goto Question 43, else Goto Question 42)
- 3) ...a moderate problem (If Q30 = 0 Goto Question 43, else Goto Question 42)
- 4) ...a serious problem (If Q30 = 0 Goto Question 43, else Goto Question 42)
- 8) Refused (If Q30 = 0 Goto Question 43, else Goto Question 42)
- 9) Don't know (If Q30 = 0 Goto Question 43, else Goto Question 42)

42. (For your organization) is difficulty providing training to board members...

- 1) ...not a problem (Goto Question 43)
- 2) ...a small problem (Goto Question 43)
- 3) ...a moderate problem (Goto Question 43)
- 4) ...a serious problem (Goto Question 43)
- 8) Refused (Goto Question 43)
- 9) Don't Know (Goto Question 43)

43. (For your organization) is difficulty recruiting the types of volunteers your organization needs...

- 1) ...not a problem (Goto Question 44)
- 2) ...a small problem (Goto Question 44)
- 3) ...a moderate problem (Goto Question 44)
- 4) ...a serious problem (Goto Question 44)
- 8) Refused (Goto Question 44)
- 9) Don't know (Goto Question 44)

44. (For your organization) is difficulty retaining volunteers...

- 1) ...not a problem (If Q33 = 1 Goto Question 45, Else Goto Question 47)
- 2) ...a small problem (If Q33 = 1 Goto Question 45, Else Goto Question 47)
- 3) ...a moderate problem (If Q33 = 1 Goto Question 45, Else Goto Question 47)
- 4) ...a serious problem (If Q33 = 1 Goto Question 45, Else Goto Question 47)
- 8) Refused (If Q33 = 1 Goto Question 45, Else Goto Question 47)
- 9) Don't know (If Q33 = 1 Goto Question 45, Else Goto Question 47)

45. (For your organization) is a lack of paid staff to recruit or manage volunteers...

- 1) ...not a problem (Goto Question 46)
- 2) ...a small problem (Goto Question 46)
- 3) ...a moderate problem (Goto Question 46)
- 4) ...a serious problem (Goto Question 46)
- 8) Refused (Goto Question 46)
- 9) Don't know (Goto Question 46)

46. (For your organization) is difficulty providing training for volunteers...

- 1) ...not a problem (Goto Question 47)
- 2) ...a small problem (Goto Question 47)
- 3) ...a moderate problem (Goto Question 47)
- 4) ...a serious problem (Goto Question 47)
- 8) Refused (Goto Question 47)
- 9) Don't know (Goto Question 47)

47. Now I would like to ask you about some other characteristics of your organization.

Was your organization formed by government to carry out a purpose defined by government?

- 1) Yes (Goto Question 48)
- 3) No (Goto Question 48)
- 8) Refused (Goto Question 48)
- 9) Don't know (Goto Question 48)

48. Can your organization cease operations without the approval of either another organization or government (not including government filing requirements or regulations about the disposition of assets)?

- 1) Yes (Goto Question 49)
- 3) No (Goto Question 49)
- 8) Refused (Goto Question 49)
- 9) 9) Don't know (Goto Question 49)

[INTERVIEWER INSTRUCTIONS FOR QUESTION 48: Other organizations includes bodies outside Canada.]

49. Does your organization have members?

- 1) Yes (Goto Question 50)
- 3) No (Goto Question 57)
- 8) Refused (Goto Question 57)
- 9) Don't know (Goto Question 57)

INTERVIEWER INSTRUCTIONS FOR QUESTION 49: The definition of "members" is the definition used by the respondent's organization. For example, places of worship may consider their congregation to be members. Some organizations may also consider donors to be members.

50. Are the members of your organization...

- 1) People (Goto Question 51)
- 2) organizations, or (Goto Question 53)
- 3) both? (Goto Question 51)
- 8) Refused (Goto Question 57)
- 9) Don't know (Goto Question 57)

51. How many people does your organization have as members?

- (0-999995) Number (Goto Question 52)
- 999998) Refused (Goto Question 52)
- 999999) Don't know (Goto Question 52)

52. Is membership restricted or can anyone join?

- 1) membership is restricted (If Q50 = 1 Goto Question 55, Else Goto Question 53)
- 2) anyone can join (If Q50 = 1 Goto Question 55, Else Goto Question 53)
- 8) Refused (If Q50 = 1 Goto Question 55, Else Goto Question 53)
- 9) Don't know (If Q50 = 1 Goto Question 55, Else Goto Question 53)

53. How many organizations do you have as members?

- (0-999995) Number (Goto Question 54)
- 999998) Refused (Goto Question 54)
- 999999) Don't know (Goto Question 54)

54. Is membership restricted or can any organization join?

- 1) membership is restricted (Goto Question 55)
- 2) any organization can join (Goto Question 55)
- 8) Refused (Goto Question 55)
- 9) Don't know (Goto Question 55)

55. Do members receive special benefits or privileges from their membership, other than voting rights or receiving a newsletter?

- 1) Yes (Goto Question 56)
- 3) No (Goto Question 56)
- 8) Refused (Goto Question 56)
- 9) Don't Know (Goto Question 56)

56. Who benefits *most* from the services or products you provide? Is it:

- 1) Members (Goto Question 57)
- 2) non-members (Goto Question 57)
- 3) both members and non-members equally (Goto Question 57)
- 8) Refused (Goto Question 57)
- 9) Don't know (Goto Question 57)

57. Does your organization provide services or products directly to people?

- 1) Yes (Goto Question 58)
- 3) No (Goto Question 59)
- 8) Refused (Goto Question 59)
- 9) Don't know (Goto Question 59)

58. Which groups of people does your organization *mainly* serve through its programs and activities? (Do not read list)(Mark all that apply)

- 1) Children/young people
- 2) Elderly/old people
- 3) Persons with disabilities/special needs
- 4) Aboriginal peoples or organizations
- 5) People of a particular ethnic or cultural origin, visible minorities
- 6) Women only
- 7) Men only
- 8) The general public
- 9) A particular geographic community as a collective
- 10) Immigrants or refugees
- 11) Other
11_t Please specify _____
- 98) Refused
- 99) Don't know

59. Does your organization provide services or products directly to organizations?

- 1) Yes (If ActCode=12 Goto Question 63, else Goto Question 60)

- 3) No (If ActCode=12 Goto Question 63, else Goto Question 60)
- 8) Refused (If ActCode=12 Goto Question 63, else Goto Question 60)
- 9) Don't know (If ActCode=12 Goto Question 63, else Goto Question 60)

Classification of the Organization

INTERVIEWER NOTE: Questions 60 & 61 ask respondents to confirm that the ICNPO classification for their organization is correct and then asks for details about the organization's activities in this area. The wording for Question 60 is tailored to each particular classification (i.e., there is specific wording for Arts & Culture, Sports & Recreation, etc.)

60. Next, I would like to confirm that we have your organization correctly classified in terms of its *primary* area of activity.

- (IF ActCode = 1A Goto Question 60a
- IF ActCode = 1B Goto Question 60b
- IF ActCode = 2 Goto Question 60c
- IF ActCode = 3 Goto Question 60d
- IF ActCode = 4 Goto Question 60e
- IF ActCode = 5 Goto Question 60f
- IF ActCode = 6 Goto Question 60g
- IF ActCode = 7 Goto Question 60h
- IF ActCode = 8 Goto Question 60i
- IF ActCode = 9 Goto Question 60j
- IF ActCode = 10 Goto Question 60k
- IF ActCode = 11 Goto Question 60l)

60a. Our information indicates that most of your organization's activities are in the area of *Arts and Culture*. This includes media and communications, the visual or performing arts, historic or literary societies, as well as museums, zoos and aquariums.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61a)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61a. Does your organization undertake activities in any of the following areas?
(mark all that apply)

1. Media and communications?
2. Visual arts, architecture, ceramic art?
3. Performing arts?
4. Activities related to historic, literary or humanistic pursuits?
5. Museum operations?
6. Zoo or aquarium operations?
7. Other

g_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62a. Approximately what percentage of your organization's total expenditures go to Arts and Culture activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60b. Our information indicates that most of your organization's activities are in the area of *Sports and Recreation*. This includes providing opportunities for sports and recreation, tourism, as well as service clubs such as the Rotary, Kinsmen or Lions.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61b)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61b. Does your organization undertake activities in any of the following areas?
(mark all that apply)

1. Sports and physical fitness
 2. Tourism
 3. Providing recreation or operating as a social or leisure club
 4. Operating as a service club such as the Rotary Club, Kinsmen and Lions Club?
 5. Other
- e_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62b. Approximately what percentage of your organization's total expenditures go to Sports and Recreation activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60c. Our information indicates that most of your organization's activities are in the area of Education and Research. This includes providing formal educational programs and conducting medical and scientific research, but *not* providing day care or health and wellness education.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61c)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61c. Does your organization undertake activities in any of the following areas? (mark all that apply)

1. elementary, primary and secondary education
2. university or college-based education, including professional degree programs and medical schools
3. vocational or technical education, including trade schooling
4. adult or continuing education, including literacy and reading programs
5. medical research
6. research in the physical and life sciences, or engineering and technology
7. research in the social sciences or policy studies
8. Other

h_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62c. Approximately what percentage of your organization's total expenditures go to Education and Research activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60d. Our information indicates that most of your organization's activities are in the area of Health. This includes providing health care and public health and wellness education, but not *medical research*.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61d)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61d. Does your organization undertake activities in any of the following areas?
(mark all that apply)

1. Inpatient hospital care
2. Inpatient rehabilitation services
3. Inpatient nursing home services for the elderly or disabled
4. Inpatient psychiatric treatment
5. Outpatient mental health treatment including community mental health and halfway homes
6. Mental health crisis intervention
7. Public health, health promotion, and wellness education
8. Outpatient health treatment
9. Outpatient rehabilitative medical services
10. Emergency medical services
11. Other

k_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62d. Approximately what percentage of your organization's total expenditures go to health activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60e. Our information indicates that most of your organization's activities are in the area of Social Services. This includes *family and child services* such as *parenting courses, daycare* and *youth programs* such as *Scouts* or the *YM/YWCA*. It also includes *emergency and relief organizations*, such as *volunteer firefighters* and *temporary shelters*, but does not include *health services, nursing homes, community development* and *job training*.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61e)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61e. Does your organization undertake activities in any of the following areas? (mark all that apply)

- 1. children's services, including child welfare and daycare**
- 2. youth services, including youth welfare and youth groups such as Scouts or Guides**
- 3. family services, including services for single parents and victims of family violence**
- 4. services for the disabled**
- 5. services for the elderly**
- 6. self-help and other personal social services**
- 7. disaster or emergency prevention and assistance**
- 8. temporary shelters for the homeless**
- 9. refugee assistance**
- 10. income support and assistance**

11. **providing material assistance to the needy, including food and clothing**

12. **Other**

l_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62e. Approximately what percentage of your organization's total expenditures go to Social Services activities?

(0-100) Percentage (Goto Question 77)

998) Refused (Goto Question 77)

999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60f. Our information indicates that most of your organization's activities are in the area of the Environment. This includes protection and beautification of the natural environment, animal protection and veterinary services.

Are most of your organization's time and resources devoted to this area?

1) Yes (Goto Question 61f)

3) No (Goto Question 63)

8) Refused (Goto Question 63)

9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61f. Does your organization undertake activities in any of the following areas? (mark all that apply)

1. pollution abatement and control, including recycling

2. natural resources conservation and protection

3. environmental beautification and open spaces protection

4. animal protection and welfare

5. wildlife preservation and protection

6. veterinary services

7. other

g_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62f. Approximately what percentage of your organization's total expenditures go to Environment activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60g. Our information indicates that most of your organization's activities are in the area of Development and Housing. This includes economic and community development, housing, employment training, vocational counseling and operating community or neighbourhood organizations.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61g)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61g. Does your organization undertake activities in any of the following areas?
(mark all that apply)

- 1. **operating a community or neighbourhood organization**
- 2. **economic development, including the development of infrastructure, financial services such as credit associations, entrepreneurial training and management consulting**
- 3. **social development**
- 4. **housing management**
- 5. **providing housing assistance**
- 6. **job training**
- 7. **vocational counseling and guidance**
- 8. **vocational rehabilitation and sheltered workshops**
- 9. **other**

i_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62g. Approximately what percentage of your organization's total expenditures go to Development and Housing activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60h. Our information indicates that most of your organization's activities are in the area of Law, Advocacy and Politics. This includes advocacy on behalf of a specific cause or group, legal services, crime prevention, victim services, offender rehabilitation, and politics.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61h)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61h. Does your organization undertake activities in any of the following areas?
(mark all that apply)

- 1. advocacy for specific groups of people, such as the elderly or disabled
- 2. promoting or preserving individual human rights and civil liberties
- 3. promoting the interests of, or providing services to people of a specific ethnic heritage
- 4. encouraging civic mindedness
- 5. legal services
- 6. crime prevention
- 7. rehabilitation of offenders
- 8. support for the victims of crime
- 9. consumer protection
- 10. supporting political parties and candidates
- 11. other
k_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62h. Approximately what percentage of your organization's total expenditures go to Law, Advocacy and Politics activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60i. Our information indicates that most of your organization's activities are in the area of Grant-making, Fundraising and Voluntarism Promotion. This category includes making grants to other organizations, fund-raising on behalf of other organizations and promoting and supporting volunteering for other organizations.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61i)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61i. Does your organization undertake activities in any of the following areas? (mark all that apply)

- 1. providing grants to other organizations**
- 2. promoting or supporting volunteerism for other organizations**
- 3. fund-raising on behalf of other organizations, or on behalf of a group of organizations that they belong to**
- 4. other**

d_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62i. Approximately what percentage of your organization's total expenditures go to Grant-making, Fundraising and Voluntarism Promotion activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: “TOTAL EXPENDITURES” INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60j. Our information indicates that most of your organization’s activities are in the area of International activities. This includes delivering services outside Canada or fostering international relations.

Are most of your organization’s time and resources devoted to this area?

- 1) Yes (Goto Question 61j)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don’t know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61j. Does your organization undertake activities in any of the following areas?
(mark all that apply)

- 1. exchange, friendship or cultural programs
- 2. international development assistance
- 3. international disaster assistance and relief
- 4. international human rights and peace
- 5. other

e_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn’t know, make a note of this.

62j. Approximately what percentage of your organization’s total expenditures go to International activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don’t know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: “TOTAL EXPENDITURES” INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60k. Our information indicates that most of your organization’s activities are in the area of Religion. This includes religious congregations, or organizations supporting a religious congregation, but not religiously inspired groups that focus on some other type of activity, such as international development.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61k)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61k. Is your organization ...? (mark all that apply)

1. a religious congregation
 2. an association of religious congregations or auxiliary to a religious congregation
 3. Other
- c_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62k. Approximately what percentage of your organization's total expenditures go to Religion activities?

- (0-100) Percentage (Goto Question 77)
998) Refused (Goto Question 77)
999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

60l. Our information indicates that your organization operates as a Business Association, a Professional Association or a Union. This category includes regulating or promoting the interests of specific professions, branches of business, or groups of employees.

Are most of your organization's time and resources devoted to this area?

- 1) Yes (Goto Question 61l)
- 3) No (Goto Question 63)
- 8) Refused (Goto Question 63)
- 9) Don't know (Goto Question 63)

INTERVIEWER INSTRUCTIONS – If respondent is reluctant to choose a single primary activity area, GOTO QUESTION 63

61. Is your organization...? (mark all that apply)

- 1. a business association**
- 2. a professional association**
- 3. a union**
- 4. Other**

d_t Please specify _____

INTERVIEWER INSTRUCTIONS – If respondent refuses a category or doesn't know, make a note of this.

62. Approximately what percentage of your organization's total expenditures go to Business Association, Professional Association or Union activities?

- (0-100) Percentage (Goto Question 77)
- 998) Refused (Goto Question 77)
- 999) Don't know (Goto Question 77)

(INTERVIEWER INSTRUCTIONS: "TOTAL EXPENDITURES" INCLUDES ALL EXPENSES, INCLUDING THE PERCENTAGE OF OVERHEAD THAT SUPPORTS THE ACTIVITIES WITHIN THE MAJOR ACTIVITY AREA)

63. I would like to determine the areas in which your organization conducts activities.

Does your organization undertake activities in the area of Arts and Culture? This includes the visual or performing arts, media and communications, as well as historic or literary societies, museums, zoos, and aquariums.

- 1) Yes (Goto Question 64)
- 3) No (Goto Question 64)
- 8) Refused (Goto Question 64)
- 9) Don't know (Goto Question 64)

64. Does your organization undertake activities in the area of Sports and Recreation? This includes providing opportunities for sports and recreation, tourism, and service clubs such as the Rotary, Kinsmen or Lions.

- 1) Yes (Goto Question 65)
- 3) No (Goto Question 65)
- 8) Refused (Goto Question 65)
- 9) Don't know (Goto Question 65)

65. Does your organization undertake activities in the area of Education and Research? This includes providing formal educational programs or conducting medical and scientific research, but *not* providing *day care* or *health promotion and wellness education*.

- 1) Yes (Goto Question 66)
- 3) No (Goto Question 66)
- 8) Refused (Goto Question 66)
- 9) Don't know (Goto Question 66)

66. Does your organization undertake activities in the area of Health? This includes providing health care, including *nursing home care, health promotion and wellness education*, but does not include *medical research*.

- 1) Yes (Goto Question 67)
- 3) No (Goto Question 67)
- 8) Refused (Goto Question 67)
- 9) Don't know (Goto Question 67)

67. Does your organization undertake activities in the area of Social Services? This includes *family and child services* such as *parenting courses, daycare and youth programs* such as *Scouts* or the *YM/YWCA*. It also includes emergency and relief organizations, such as *volunteer firefighters and temporary shelters*, but does not include *health services, nursing homes, community development and job training*.

- 1) Yes (Goto Question 68)
- 3) No (Goto Question 68)
- 8) Refused (Goto Question 68)
- 9) Don't know (Goto Question 68)

68. Does your organization undertake activities in the area of the Environment? This includes protection and beautification of the natural environment, animal protection and veterinary services.

- 1) Yes (Goto Question 69)
- 3) No (Goto Question 69)
- 8) Refused (Goto Question 69)
- 9) Don't know (Goto Question 69)

69. Does your organization undertake activities in the area of Development and Housing? This category includes economic and community development, housing, employment training, vocational counseling, and operating community or neighbourhood organizations.

- 1) Yes (Goto Question 70)

- 3) No (Goto Question 70)
- 8) Refused (Goto Question 70)
- 9) Don't know (Goto Question 70)

70. Does your organization undertake activities in the area of Law, Advocacy and Politics? This category includes advocacy on behalf of a specific cause or group, the law or legal services, crime prevention, victim services, offender rehabilitation, and politics. This does not include organizations that are engaged in advocacy as a secondary activity.

- 1) Yes (Goto Question 71)
- 3) No (Goto Question 71)
- 8) Refused (Goto Question 71)
- 9) Don't know (Goto Question 71)

71. Does your organization undertake activities in the area of Grant-making, Fundraising or Promoting Voluntarism? This category includes making grants to other organizations, fund-raising on behalf of other organizations and promoting and supporting volunteering for other organizations.

- 1) Yes (Goto Question 72)
- 3) No (Goto Question 72)
- 8) Refused (Goto Question 72)
- 9) Don't know (Goto Question 72)

72. Does your organization undertake International activities? This category includes delivering services outside Canada or fostering international relations.

- 1) Yes (Goto Question 73)
- 3) No (Goto Question 73)
- 8) Refused (Goto Question 73)
- 9) Don't know (Goto Question 73)

73. Does your organization undertake activities in the area of Religion? This category includes religious congregations, or organizations supporting a religious congregation, but not religiously inspired groups that focus on some other type of activity, such as international development.

- 1) Yes (Goto Question 74)
- 3) No (Goto Question 74)
- 8) Refused (Goto Question 74)
- 9) Don't know (Goto Question 74)

74. Does your organization operate as a Business Association, Professional Association or Union? This category includes regulating or promoting the interests of specific professions, branches of business, or groups of employees.

- 1) Yes (Goto Question 75)
- 3) No (Goto Question 75)
- 8) Refused (Goto Question 75)
- 9) Don't know (Goto Question 75)

75. Does your organization undertake any activities in an area not previously mentioned?

- 1) Yes (Goto Question 76)
75_t Please specify _____
- 3) No (Goto Question 76)
- 8) Refused (Goto Question 76)
- 9) Don't know (Goto Question 76)

[Note to programmer: Question 76 should be asked only if the respondent has said Yes to more than one of Questions 63 to 75. If the respondent has only said Yes to one of these questions, that response should be hard-coded for Question 76 and the question should not be asked. The application will then follow the skip pattern as indicated.]

76. Of the areas that you previously indicated that your organization was active in, which is the one area to which most of your time and resources are devoted? (Mark One Only)

RESPONSE LIST WILL BE DERIVED FROM QUESTIONS 63 TO 75

- 1) Arts and culture (Goto Question 61a)
- 2) Sports and recreation (Goto Question 61b)
- 3) Education and research (Goto Question 61c)
- 4) Health (Goto Question 61d)
- 5) Social services (Goto Question 61e)
- 6) Environment (Goto Question 61f)
- 7) Development and housing (Goto Question 61g)
- 8) Law, advocacy and politics (Goto Question 61h)
- 9) Grantmaking, fundraising or promoting voluntarism (Goto Question 61i)
- 10) International activities (Goto Question 61j)
- 11) Religion (Goto Question 61k)
- 12) Business association, professional association, union (Goto Question 61l)
- 13) Other (Goto Question 77)
- 98) Refused (Goto Question 77)
- 99) Don't know (Goto Question 77)

Revenues

77. The next set of questions concern your organization's revenues during the last fiscal year. *Fiscal year* refers to your organization's twelve month business cycle.

In the last fiscal year, what were the total revenues that your organization received from all sources?

- 0-99999999995) Number (If Q77=0 (If Founded <= 1999 Goto Question 92, else Goto Question 93), else Goto Question 78)
- 99999999998) Refused (If Founded <= 1999 Goto Question 92, else Goto Question 93)
- 99999999999) Don't know (Goto Question 78)

[INTERVIEWER INSTRUCTIONS if respondent refuses three questions between Q78 and Q90, GOTO QUESTION 91.]

77. Government Sources

78. In the last fiscal year, how much revenue did your organization receive as payments from government for goods or services provided?

- 0-99999999995) Number (If Q78 = 0 Goto Question 80, else Goto Question 79)
- 99999999998) Refused (Goto Question 80)
- 99999999999) Don't know (Goto Question 80)

79. Approximately what percentage of this revenue came from:

- a. *Municipal Government* ___%
- b. *Provincial or Territorial Governments* ___%
- c. *Federal Government* ___%
- d. *Other Government* ___%

- 0-100) Number (Goto next choice, then Question 80)
- 998) Refused (Goto next choice, then Question 80)
- 999) Don't know (Goto next choice, then Question 80)

80. In the last fiscal year, how much did your organization receive as grants or contributions from government?

- 0-99999999995) Number (If Q80 = 0 Goto Question 82, else Goto Question 81)
- 99999999998) Refused (Goto Question 82)
- 99999999999) Don't know (Goto Question 82)

81. Approximately what percentage of this revenue came from:

- a. *Municipal Government* ___%

- b. **Provincial or Territorial Governments** ___ %
- c. **Federal Government** ___ %
- d. **Other Government** ___ %

0-100) Number (Goto next choice, then Question 82)
998) Refused (Goto next choice, then Question 82)
999) Don't know (Goto next choice, then Question 82)

Earned Income (other than that from government)

82. Now I would like to ask you about revenue sources other than government. In the last fiscal year, how much revenue did your organization receive from charitable gaming? (e.g., bingo, raffles, pull-tickets, casinos)

0-99999999995) Number (If Q49<>Yes Goto Question 84, Else Goto Question 83)
99999999998) Refused (If Q49<>Yes Goto Question 84, Else Goto Question 83)
99999999999) Don't know (If Q49<>Yes Goto Question 84, Else Goto Question 83)

83. How much did you receive from membership fees or dues?

0-99999999995) Number (Goto Question 84)
99999999998) Refused (Goto Question 84)
99999999999) Don't know (Goto Question 84)

84. What about fees for goods and services, other than those provided to government?
(includes direct client charges, fees for services, business income, ticket sales, admissions, etc.)

0-99999999995) Number (Goto Question 85)
99999999998) Refused (Goto Question 85)
99999999999) Don't know (Goto Question 85)

85. What about earnings from endowments or investments, including interest income?

0-99999999995) Number (Goto Question 86)
99999999998) Refused (Goto Question 86)
99999999999) Don't know (Goto Question 86)

Private Giving

86. In the last fiscal year, how much revenue did your organization receive from individual donations including planned giving?

0-99999999995) Number (Goto Question 87)
99999999998) Refused (Goto Question 87)
99999999999) Don't know (Goto Question 87)

87. How much revenue did your organization receive from fundraising organizations such as the United Way or Federated Health or from private, family, or community foundations?

- 0-99999999995) Number (Goto Question 88)
- 99999999998) Refused (Goto Question 88)
- 99999999999) Don't know (Goto Question 88)

88. How much did your organization receive from other transfers or disbursements from nonprofit organizations?

- 0-99999999995) Number (Goto Question 89)
- 99999999998) Refused (Goto Question 89)
- 99999999999) Don't know (Goto Question 89)

89. How much did your organization receive from corporate sponsorships, donations or grants?

- 0-99999999995) Number (Goto Question 90)
- 99999999998) Refused (Goto Question 90)
- 99999999999) Don't know (Goto Question 90)

90. Did your organization receive any other income?

- 1) Yes (Goto 90a)
- 3) No (If Founded <= 1999 Goto Question 92, else Goto Question 93)
- 8) Refused (If Founded <= 1999 Goto Question 92, else Goto Question 93)
- 9) Don't know (If Founded <= 1999 Goto Question 92, else Goto Question 93)

90a. Please specify the amount.

- 0-99999999995) Number (Goto 90b)
- 99999999998) Refused (Goto 90b)
- 99999999999) Don't Know (Goto 90b)

90b. Please specify the source.

- Text (If Founded <= 1999 Goto Question 92, else Goto Question 93)
- 8) Refused (If Founded <= 1999 Goto Question 92, else Goto Question 93)
- 9) Don't know (If Founded <= 1999 Goto Question 92, else Goto Question 93)

91. In the last fiscal year, could you please indicate the dollar value of your organization's total revenues that came from:

a. Government

- 0-99999999995) Number (Goto Question 91b)
- 99999999998) Refused (Goto Question 91p)
- 99999999999) Don't know (Goto Question 91p)

b. Private gifts including individual donations, foundation funding, the United Way, corporate gifts, and other fundraising

- 0-99999999995) Number (Goto Question 91c)
- 99999999998) Refused (Goto Question 91c)
- 99999999999) Don't know (Goto Question 91c)

c. Earned income including membership fees, fees for services, sales of goods and, charitable gaming from sources other than government

- 0-99999999995) Number (Goto Question 91d)
- 99999999998) Refused (Goto Question 91d)
- 99999999999) Don't know (Goto Question 91d)

d. Other sources

- 0-99999999995) Number (If Q91d > 0 Goto Q91e, else (If Founded<=1999 Goto Question 92, else Goto Question 93))
- 99999999998) Refused (If Founded<=1999 Goto Question 92, else Goto Question 93)
- 99999999999) Don't know (If Founded<=1999 Goto Question 92, else Goto Question 93)

91e. Please specify the source.

- Text (If Founded<=1999 Goto Question 92, else Goto Question 93)
- 8) Refused (If Founded<=1999 Goto Question 92, else Goto Question 93)
- 9) Don't know (If Founded<=1999 Goto Question 92, else Goto Question 93)

91p. In the last fiscal year, could you please indicate the percentage of your organization's total revenues that came from:

a. Government

- 0-100) Percentage (Goto Question 91pb)
- 998) Refused (Goto Question 91pb)
- 999) Don't know (Goto Question 91pb)

b. Private gifts including individual donations, foundation funding, the United Way, corporate gifts, and other fundraising

- 0-100) Percentage (Goto Question 91pc)
- 998) Refused (Goto Question 91pc)
- 999) Don't know (Goto Question 91pc)

c. Earned income including membership fees, fees for services, sales of goods and, charitable gaming from sources other than government

- 0-100) Percentage (Goto Question 91pd)
- 998) Refused (Goto Question 91pd)
- 999) Don't know (Goto Question 91pd)

d. Other (please specify)

- 0-100) Percentage (If 91pd > 0 Goto 91pe, else (If Founded <= 1999 Goto Question 92, else Goto Question 93))
- 998) Refused (If Founded <= 1999 Goto Question 92, else Goto Question 93)
- 999) Don't know (If Founded <= 1999 Goto Question 92, else Goto Question 93)

91pe. Please specify the source.

- Text (If Founded <= 1999 Goto Question 92, else Goto Question 93)
- 8) Refused (If Founded <= 1999 Goto Question 92, else Goto Question 93)
- 9) Don't know (If Founded <= 1999 Goto Question 92, else Goto Question 93)

92. To what extent have your organization's total revenues changed over the past three years? Would you say they have:

- 1) increased (Goto Question 93)
- 2) stayed about the same, or (Goto Question 93)
- 3) decreased (Goto Question 93)
- 8) Refused (Goto Question 93)
- 9) Don't know (Goto Question 93)

Expenditures

93. The next set of questions concerns your organization's expenditures during the last fiscal year.

INTERVIEWER INSTRUCTIONS: *Fiscal year* refers to an organization's twelve month business cycle.

In the last fiscal year, what were your organization's total expenditures?

- 0-99999999995) Number (If (Q20>0) OR (Q21>0) OR (Q22>0) OR (Q23=1) OR (Q25=1) Goto Question 94,else Goto Question 95)
99999999998) Refused (If (Q20>0) OR (Q21>0) OR (Q22>0) OR (Q23=1) OR (Q25=1) Goto Question 94,else Goto Question 95)
99999999999) Don't know (If (Q20>0) OR (Q21>0) OR (Q22>0) OR (Q23=1) OR (Q25=1) Goto Question 94,else Goto Question 95)

94. In the last fiscal year, what were your organization's total expenditures for the salaries and benefits of all of its employees?

- 0-99999999995) Number (Goto Question 95)
99999999998) Refused (Goto Question 95)
99999999999) Don't know (Goto Question 95)

95. In the last fiscal year, what were your organization's total capital expenditures, including items such as land, buildings and equipment, such as computers?

- 0-99999999995) Number (Goto Question 96)
99999999998) Refused (Goto Question 96)
99999999999) Don't know (Goto Question 96)

Transfers to Other Organizations

96. In the last fiscal year, did your organization transfer or disburse revenues to other organizations?

- 1) Yes (Goto Question 97)
3) No (Goto Question 100)
8) Refused (Goto Question 100)
9) Don't Know (Goto Question 100)

97. How much was transferred or disbursed to other nonprofit organizations in Canada?

- 0-99999999995) Number (Goto Question 98)
99999999998) Refused (Goto Question 98)
99999999999) Don't know (Goto Question 98)

98. How much was transferred or disbursed to government agencies or departments in Canada?

- 0-99999999995) Number (Goto Question 99)
99999999998) Refused (Goto Question 99)

99999999999) Don't know (Goto Question 99)

99. How much was transferred or disbursed to an organization outside of the country?

0-999999999995) Number (Goto Question 100)

999999999998) Refused (Goto Question 100)

999999999999) Don't know (Goto Question 100)

In-kind Support

100. In the last fiscal year, did your organization receive any donations of goods or materials?

1) Yes (Goto Question 101)

2) No (Goto Question 102)

8) Refused (Goto Question 102)

9) Don't know (Goto Question 102)

101. What was the *approximate* market value of these goods and materials?

0-999999999995) Number (Goto Question 102)

999999999998) Refused (Goto Question 102)

999999999999) Don't know (Goto Question 102)

102. In the last fiscal year, did your organization receive any donations of business or professional services?

1) Yes (Goto Question 103)

3) No (Goto Question 104)

8) Refused (Goto Question 104)

9) Don't know (Goto Question 104)

103. What was the *approximate* market value of these business or professional services?

0-999999999995) Number (Goto Question 104)

999999999998) Refused (Goto Question 104)

999999999999) Don't know (Goto Question 104)

Other Capacity Issues

104. Our final set of statements refer to possible organizational problems that may keep nonprofit organizations from fulfilling their missions or meeting objectives.

For your organization, is difficulty collaborating with other nonprofit and voluntary organizations...

- 1) ...not a problem (Goto Question 105)
- 2) ...a small problem (Goto Question 105)
- 3) ...a moderate problem (Goto Question 105)
- 4) ...a serious problem (Goto Question 105)
- 8) Refused (Goto Question 105)
- 9) Don't know (Goto Question 105)

105. (For your organization) is difficulty in planning for the future...

- 1) ...not a problem (Goto Question 106)
- 2) ...a small problem (Goto Question 106)
- 3) ...a moderate problem (Goto Question 106)
- 4) ...a serious problem (Goto Question 106)
- 8) Refused (Goto Question 106)
- 9) Don't know (Goto Question 106)

106. (For your organization) is difficulty participating in the development of public policy...

- 1) ...not a problem (Goto Question 107)
- 2) ...a small problem (Goto Question 107)
- 3) ...a moderate problem (Goto Question 107)
- 4) ...a serious problem (Goto Question 107)
- 8) Refused (Goto Question 107)
- 9) Don't know (Goto Question 107)

107. (For your organization) is a lack of internal capacity in areas such as internal administrative systems, information technology, software or databases...

- 1) ...not a problem (Goto Question 108)
- 2) ...a small problem (Goto Question 108)
- 3) ...a moderate problem (Goto Question 108)
- 4) ...a serious problem (Goto Question 108)
- 8) Refused (Goto Question 108)
- 9) Don't know (Goto Question 108)

108. (For your organization) is difficulty adapting to change...

- 1) ...not a problem (Goto Question 109)
- 2) ...a small problem (Goto Question 109)
- 3) ...a moderate problem (Goto Question 109)
- 4) ...a serious problem (Goto Question 109)
- 8) Refused (Goto Question 109)
- 9) Don't know (Goto Question 109)

109. Statistics Canada has entered into a data-sharing agreement with the Canadian Centre for Philanthropy for the sharing of information from this survey. The agreement with the Canadian Centre for Philanthropy requires that they keep the

information confidential and only use it for statistical and research purposes. Your co-operation in allowing Statistics Canada to share your information with the Canadian Centre for Philanthropy would help to provide a much better understanding of the non-profit and voluntary sector. Do you agree to share your information with the Canadian Centre for Philanthropy?

- 1) Yes
- 2) No

Thank you for your participation in the National Survey of Nonprofit and Voluntary Organizations.

For information only