



11th International Conference
on Mobility and Transport for
Elderly and Disabled Persons
(TRANSED)

June 18-22, 2007
Montréal, Québec, Canada

Palais des congrès de Montréal

*Hosted by Transport Canada
under the auspices of the
United States
Transportation Research Board*

Benchmarking, Evaluation
and Vision for the Future

PRELIMINARY PROGRAM

www.tc.gc.ca/transed2007



Government
of Canada

Gouvernement
du Canada

Canada



CHRISTIAN DEGRANDMAISON / PALAIS DES CONGRÈS DE MONTRÉAL

Hosted by



Transport
Canada

Transports
Canada

Under the Auspices of the

U.S. Transportation



Research Board

Major Sponsors



Canadian
Transportation
Agency

Office
des transports
du Canada

BOMBARDIER



Strategic Sponsors



Office des personnes
handicapées



Conference Collaborators



Table of Contents

Welcome Messages	1
Program at a Glance	4
Pre-Conference Tutorials	6
Technical Sessions	8
Technical Tours	11
Social Events	14
Exhibition	16
Useful Information	19
Registration and Accommodation	27
Map of Downtown Montréal	31

WELCOME MESSAGES



Invitation from the Minister of Transport, Infrastructure and Communities – Lawrence Cannon

As Minister of Transport, Infrastructure and Communities, I am pleased to invite you to the 11th International Conference on Mobility and Transport for Elderly and Disabled Persons (TRANSED), which will be held in Montréal on June 18-22, 2007.

This international conference will give delegates from around the world the opportunity to review global advancements in accessible transportation. Canada is making ongoing efforts to improve and develop technologies to increase accessibility and serve more Canadians and foreign visitors. Canada's New Government supports the development of innovative transportation services and infrastructure to increase mobility for all Canadians and visitors.

As hosts, we will be proud to showcase Canadian technology, innovation, and best practices. And we extend a special invitation to exhibitors around the world to demonstrate their latest innovations to the North American market and international delegates.

Anyone who works in, or is interested in accessible transportation, or would like to know more about this current issue, is welcome to attend.

*Lawrence Cannon
Minister of Transport, Infrastructure and Communities*



WELCOME MESSAGES

Invitation from the Lieutenant Governor of Québec and Honorary President of TRANSED 2007 – Lise Thibault

As Lieutenant Governor of Québec, I am pleased to welcome researchers and decision-makers from around the world to Québec for the 11th International Conference on Mobility and Transport for Elderly and Disabled Persons (TRANSED), which will be held in Montréal from June 18 to 22, 2007.

I am especially happy that this international event is being held in Montréal. Québec is an inclusive society that takes to heart transportation and mobility of all its citizens, whether they have a disability or their mobility is limited as a result of a functional disability related to ageing. We are all aware that Québec will have to overcome the challenges associated with an ageing population, and mobility is our primary concern; therefore, planning and innovation in accessible transportation is of the utmost importance to ensuring that all our citizens continue to be autonomous.

I would like to invite representatives from around the world who are concerned with the mobility of and transportation for persons with disabilities and who work to improve research or technological developments in this field to join us in June 2007. I also invite all Canadians, especially those in Montréal and the rest of Québec, to come to the Palais des congrès de Montréal to see the progress and innovation that has occurred in the areas of transportation and mobility, and to visit the exhibition that will be open to the public on June 18-19, 2007.

I am proud to be inviting you to this unique event whose goal is to make our societies more accessible. I hope to see you all there.

*Lise Thibault
Lieutenant Governor of Québec*

WELCOME MESSAGES



Welcome Message from the Mayor of Montréal – Gérald Tremblay

It gives me great pleasure to welcome to Montréal participants of the 11th International Conference on Mobility and Transport for Elderly and Disabled Persons.

Montréal is a cosmopolitan, welcoming and inclusive city that for many years has been fighting against all forms of exclusion.

After the 2002 Montréal Summit, the City of Montréal made universal accessibility one of its priorities. The city's Charter of Rights and Responsibilities, which we adopted last year, states that an equitable provision of services takes into account the diverse needs of citizens. Our city is committed to promoting universal accessibility in the way we plan the city, as well as accessibility to municipal buildings and services in general.

This conference is an opportunity for all of us to add to our knowledge and share our know-how. I hope that the exchanges resulting from the conference will inspire us to make our city more accessible and welcoming for the thousands of our citizens who live with disabilities on a daily basis.

*Gérald Tremblay
Mayor of Montréal*

Welcome Message from the President and CEO of Tourisme Montréal – Charles Lapointe, P.C.

On behalf of all members of our tourism industry, I am delighted to welcome you to Montréal. We are proud to host an event as prestigious as TRANSED 2007, whose aim is to build a more inclusive society for everyone.

Celebrated for its avant-garde spirit and innovative approach in a wide range of sectors, Montréal is also renowned for its excellent quality of life and beautiful location on the St. Lawrence River.

We hope that your visit allows you time to savour Montréal's irresistible blend of North American energy and European charm, along with the chance to sample the city's rich artistic, historical and cultural wealth, and world-class gourmet experiences.

We wish you an enjoyable stay!

*Charles Lapointe, P.C.
President and CEO, Tourisme Montréal*



PROGRAM AT A GLANCE

	Sunday June 17, 2007	Monday June 18, 2007	Tuesday June 19, 2007
8:00 a.m.		Registration 7:30 a.m. to 7:00 p.m.	Registration 7:30 a.m. to 6:00 p.m.
9:00 a.m.		Pre-Conference Tutorials	Opening Plenary
10:00 a.m.	Information Desk 10 a.m. to 3 p.m.		Exhibition
11:00 a.m.		Plenary	
12:00 p.m.	Bonjour Montréal City Tour	Technical Tours	Lunch
1:00 p.m.			Operations 1.A – STM Paratransit 1.B – Laval Metro
2:00 p.m.		Break	
3:00 p.m.	Bonjour Montréal City Tour	Botanical Garden Visit	Technical Sessions
4:00 p.m.			
5:00 p.m.	Joint caucus for TRB Committees		
6:00 p.m.			
7:00 p.m.			
8:00 p.m.		Welcome Reception	

PROGRAM AT A GLANCE



Wednesday June 20, 2007

Registration
7:30 a.m. to 7:00 p.m.

Technical Sessions	P O S T E R S
Break/Posters	
Technical Sessions	
Lunch	
Technical Sessions	
Break/Posters	
Technical Sessions	
Technical Sessions	

Thursday June 21, 2007

Registration
7:30 a.m. to 2:00 p.m.

Technical Sessions	P O S T E R S
Break/Posters	
Technical Sessions	
Lunch	
Technical Sessions	
Break	
Closing Plenary	

Friday June 22, 2007

<p>Technical Tours</p> <p>Manufacturing 2.A – Nova Bus 2.B – to be determined</p> <p>Operations 2.C – STM Paratransit</p>

<p>Gala Dinner</p> <p>William G. Bell Award</p>

8:00 a.m.

9:00 a.m.

10:00 a.m.

11:00 a.m.

12:00 p.m.

1:00 p.m.

2:00 p.m.

3:00 p.m.

4:00 p.m.

5:00 p.m.

6:00 p.m.

7:00 p.m.

8:00 p.m.

PRE-CONFERENCE TUTORIALS

Five separate pre-conference tutorial sessions will be held on Monday, June 18, 2007, from 9:00 a.m. to 12:00 p.m. These pre-conference sessions are open to all registered delegates. Simultaneous translation will not be available. The tutorials will be given in the language of the presenters.

Monday, June 18, 2007

Tutorial 1

Accessible Transport Strategies to Address Problems Unique to Developing Countries

An intensive interactive workshop addressing the real-life problems of implementing accessible transport in emerging economies.

Presenters: **Tom Rickert**, Executive Director, Access Exchange International, San Francisco, California, United States
Lalita Sen, Professor of Urban Planning and Environmental Policy, Texas Southern University, Houston, Texas, United States

Tutorial 2

Screening Innovations for Drivers with Mild Cognitive Impairment and Mild Dementia: An Interactive Session

This interactive workshop will address the issue of screening drivers for cognitive impairment and mild dementia in both clinical settings and driving examination settings.

Moderator: **Malcolm Man-Son-Hing**, Director, Canadian Driving Research Initiative for Vehicular Safety in the Elderly (CanDRIVE); and Director of Research, Division of Geriatric Medicine, University of Ottawa, Ontario, Canada

Presenters: **Paul Boase**, Chief, Road Users, Road Safety Programs, Transport Canada, Ottawa, Ontario, Canada
John W. Eberhard, Senior Research Psychologist, Howard County Commission on Aging, Columbia, Maryland, United States
Jim Langford, Senior Research Fellow, Accident Research Centre, Monash University, Clayton, Victoria, Australia
Loren Staplin, Principal Partner, Transanalytics, Kulpsville, Pennsylvania, United States

PRE-CONFERENCE TUTORIALS



Tutorial 3

Transportation Options that Promote Independent Living

Learn how independent living centres can improve the lives of older adults and people with disabilities by increasing the efficient and accessible transportation options available to them.

Presenters: **Jan Garrett**, Executive Director, Center for Independent Living, Inc., Berkeley, California, United States
Rosemary Ciotti, President, Accessible Living, Inc., Arlington, Virginia, United States

Tutorial 4

Improving Access to Taxis

This tutorial considers the importance of taxis in meeting the mobility needs of disabled people, the requirements of those who wish to use taxis, and the steps that will need to be taken to ensure that they are able to do so. The focus of the tutorial will be the findings published in the joint European Conference of Ministers of Transport (ECMT) and International Road Transport Union (IRU) report.

Presenters: **Mary Crass**, European Conference of Ministers of Transport (ECMT), France
Ann Frye, European Conference of Ministers of Transport (ECMT), United Kingdom

Tutorial 5

Designing Accessible Public Transport and Pedestrian Infrastructure

This tutorial will cover the requirements of people with disabilities. It will use ECMT and other studies to show how this knowledge can be used to improve accessibility in the design and management of public transport and pedestrian infrastructure.

Presenters: **Dr. C.G.B. (Kit) Mitchell**, Transport Research Laboratory (retired), United Kingdom
Representative from the European Conference of Ministers of Transport (ECMT)

TECHNICAL SESSIONS

The TRANSED 2007 technical and social programs start on Sunday, June 17, and end on Friday, June 22, 2007. Included are three days of technical sessions, a two-day public exhibition showcasing innovations in accessible transportation, technical visits of local accessible transportation facilities and installations, and a variety of social activities highlighting the cultural diversity and historic beauty of Montréal. The TRANSED 2007 technical sessions will feature plenary, panel and roundtable sessions, and an extensive and dynamic poster session.

Tuesday, June 19, 2007

- 8:30 a.m. to 10:00 a.m. **OPENING PLENARY SESSION**
- **The Honourable Lawrence Cannon** (Minister of Transport, Infrastructure and Communities, Canada)
 - **Government Official** (Transports Québec)
 - **Yves Devin** (Director General, Société de transport de Montréal)
 - **Pat Jacobsen** (CEO of TransLink, the Greater Vancouver Transportation Authority)
- 10:00 a.m. to 10:30 a.m. **COMFORT/REFRESHMENT BREAK**
- 10:30 a.m. to 12:00 p.m. **INTERNATIONAL PERSPECTIVES PLENARY SESSION**
- **James Simpson** (Federal Transit Administration, Department of Transportation, United States)
 - **Shaoye Bo** (China Disabled Persons Federation, China)
- Additional international speaker to be announced**
- 12:00 p.m. to 1:30 p.m. **LUNCH/EXHIBITION**
- 1:30 p.m. to 3:00 p.m. **PARALLEL SESSION 1**
- a) Coordination of Transport Services
 - b) Benchmarking and Accessibility
 - c) Pedestrian Accessibility
 - d) Accessible Taxis
 - e) **Panel** – Air Travel for All
- 3:00 p.m. to 3:30 p.m. **COMFORT/REFRESHMENT BREAK**
- 3:30 p.m. to 5:00 p.m. **PARALLEL SESSION 2**
- a) Rail Accessibility
 - b) Access and Opportunities
 - c) Driver Ability Assessment Tools
 - d) Québec Approaches
 - e) **Roundtable** – International Public Transportation Policies

TECHNICAL SESSIONS



Wednesday, June 20, 2007

- 8:30 a.m. to 10:00 a.m. PARALLEL SESSION 3
- a) Accessible Public Transportation
 - b) Safe Mobility for Seniors
 - c) Legislative Framework for Accessibility
 - d) Audible Signal and Orientation
 - e) **Roundtable** – Planning for Accessibility
- 10:00 a.m. to 10:30 a.m. COMFORT/REFRESHMENT BREAK
- 10:30 a.m. to 12:00 p.m. PARALLEL SESSION 4
- a) Public Transportation for Vision and Hearing Impaired Passengers
 - b) Accessibility of Public Space
 - c) Accessible Airports
 - d) **Roundtable** – Accessible Transportation in Rural Areas
- 12:00 p.m. to 1:30 p.m. LUNCH/POSTER SESSION
- 1:30 p.m. to 3:00 p.m. PARALLEL SESSION 5
- a) Driving and Seniors
 - b) Paratransit Options and Safety Issues
 - c) Training Staff and Travellers
 - d) **Roundtable** – Systems and Technologies to Facilitate Air Travel
 - e) **Roundtable** – International Approaches to Accessible Transportation
- 3:00 p.m. to 3:30 p.m. COMFORT/REFRESHMENT BREAK – POSTER SESSION
- 3:30 p.m. to 5:00 p.m. PARALLEL SESSION 6
- a) Accessible Bus Stops
 - b) Education and Awareness
 - c) Evaluation Measures
 - d) Travel Behaviour and Choices
 - e) **Roundtable** – Mobility and Ageing

TECHNICAL SESSIONS

Thursday, June 21, 2007

- 8:30 a.m. to 10:00 a.m. PARALLEL SESSION 7
- a) Accessible Trains
 - b) Meeting Safety and Mobility Needs of Older Pedestrians
 - c) Intercity Buses
 - d) Travel and Tourism
 - e) **Roundtable** – Rating Access and Mobility in Cities/Regions Around the World
- 10:00 a.m. to 11:00 a.m. COMFORT/REFRESHMENT BREAK – POSTER SESSION
- 11:00 a.m. to 12:30 p.m. PARALLEL SESSION 8
- a) Technology and Mobility for the Blind
 - b) The Value of Accessible Transportation
 - c) Bus Rapid Transit
 - d) Navigation and Information Systems
 - e) **Roundtable** – Driving Cessation
- 12:30 p.m. to 2:00 p.m. LUNCH
- 2:00 p.m. to 3:30 p.m. PARALLEL SESSION 9
- a) Determining Paratransit Eligibility
 - b) Challenges for Ageing and Disabled Drivers
 - c) Trip Information
 - d) Economics of Accessibility
 - e) **Roundtable** – Pedestrian Accessibility and Infrastructure Regulation
- 3:30 p.m. to 4:00 p.m. COMFORT/REFRESHMENT BREAK
- 4:00 p.m. to 5:00 p.m. CLOSING PLENARY SESSION
- TRANSED 2007 Highlights**
- **C.G.B. Mitchell** (Transport Research Laboratory (retired), United Kingdom)
 - **Maryvonne Dejeammes** (Centre for the Study of Urban Planning, Transport, and Public Facilities (CERTU), France)
- Handover to TRANSED 2010, Hong Kong Society for Rehabilitation**

TECHNICAL TOURS

The TRANSED 2007 Program includes one and a half days of technical tours to accessible transportation facilities in the Montréal area. These tours will take place in the afternoon on Monday, June 18, 2007, and all day Friday, June 22, 2007. Tours are divided into two categories: **Accessible Transportation Operations** and **Accessible Transportation Manufacturing**.

Please note that all tours will be conducted in English and French, and are sponsored by the host organizations.

Please note that registration includes access to one technical tour. Delegates may indicate a second choice, which may become available if space permits.

We encourage you to register early as space is limited.

Accessible Transportation Operations

Operations Tour A – Montréal Public Transportation Paratransit Centre

Paratransit is a door-to-door transportation service for persons with disabilities that operates on a reservation basis and covers the Montréal area.

This visit to the STM's Paratransit Centre will consist of a guided tour of the dispatch centre and vehicles, along with a presentation on the management of the Centre.



	First Tour	Second Tour
Date	Monday June 18, 2007	Friday June 22, 2007
Participant limit	40 (first come, first served basis)	40 (first come, first served basis)
Depart from Conference venue	1:00 p.m.	9:00 a.m.
Arrive at Paratransit Centre	1:30 p.m.	9:30 a.m.
Tour	1:45 p.m. to 3:30 p.m.	9:45 a.m. to 10:30 a.m.
Depart from Paratransit Centre	3:45 p.m.	10:45 a.m.
Arrive at Conference venue	4:15 p.m.	11:15 a.m.

TECHNICAL TOURS

Operations Tour B – Accessible Metro Station



Montréal's underground rapid transit system, the Metro, has been in operation since 1966. The newest stations, scheduled to open in the summer of 2007, will be fully accessible, while plans to retrofit existing stations are under way.



This visit to the Laval Metro station will feature a guided tour of the accessible features of the station, along with a presentation on future accessibility improvements.

Date	Monday, June 18, 2007
Participant limit	80 (first come, first served basis)
Depart from Conference venue	1:00 p.m.
Arrive at Laval station	1:30 p.m.
Tour	1:45 p.m. to 3:30 p.m.
Depart from Laval station	3:45 p.m.
Arrive at Conference venue	4:15 p.m.

The Société de transport de Montréal, proud sponsor for TRANSED 2007



TECHNICAL TOURS

Accessible Transportation Manufacturing

Manufacturing Tour A – Nova Bus Low-Floor Transit Bus Plant

Nova Bus is recognized as a North American leader in the design, production and marketing of urban transit buses, and was first to introduce a full low-floor transit bus in North America. This visit will consist of a guided tour of the Nova Bus manufacturing plant in Saint-Eustache, just north of Montréal.



	First Tour	Second Tour
Date	Friday June 22, 2007	Friday June 22, 2007
Participant limit	40 (first come, first served basis)	40 (first come, first served basis)
Depart from Conference venue	9:15 a.m.	12:45 p.m.
Arrive at Nova Bus plant	10:00 a.m.	1:30 p.m.
Welcome and reception	10:05 a.m.	1:35 p.m.
Tour	10:15 a.m. to 11:30 a.m.	1:45 p.m. to 3:00 p.m.
Depart from Nova Bus plant	11:45 a.m.	3:15 p.m.
Arrive at Conference venue	12:30 p.m.	3:45 p.m.

Manufacturing Tour B – To be determined

SOCIAL EVENTS

Welcome Reception

Monday, June 18, 2007, 7 p.m. to 9 p.m., in the Exhibition Hall, Palais des congrès de Montréal

Included in delegate and attendant registration – reservation required.

For your first evening in Montréal, you are invited to mingle while enjoying true Montréal hospitality. Join us at the Welcome Reception, where you will get a chance to have an exclusive look at our exhibits! Take this opportunity to enjoy delicious appetizers and a relaxed drink while meeting new people and renewing acquaintances from past events.

Extra tickets are available for non-delegates at CAD\$50 each (available as you register).

Gala Dinner

Wednesday, June 20, 2007, 7:00 p.m., in the Panoramic Room, Palais des congrès de Montréal

Included in delegate and attendant registration – reservation required.

Join us for an evening that will exhilarate all five of your senses in the Palais des congrès de Montréal's beautiful Panoramic Room. Enjoy a gourmet sit-down dinner with entertainment by some of Montréal's finest artists. The William G. Bell award, named in the honour of the great Canadian-American in the field of accessible transportation, will be presented to this year's recipient.

Extra tickets are available at CAD\$90 each.

***William
G. Bell
Award***

SOCIAL EVENTS



Tours

Please note that registration includes a ticket to only one of the following activities.

Bonjour Montréal City Tour

Available in French or English.

Available with ASL & LSQ interpretation.

Sunday, June 17, 11:30 a.m. to 2:00 p.m.

Sunday, June 17, 3:00 p.m. to 5:30 p.m.

This City Tour will permit participants to visit some of Montréal's most important landmarks, such as old Montréal, with its winding cobbled streets and charming historic buildings, including Notre Dame Basilica; the "Golden Square Mile", with its blend of elegant nineteenth century mansions and posh hotels; Mount Royal Park, the city's favourite playground, offering nature at its most resplendent in the middle of the city's urban core; St. Joseph's Oratory (St. Joseph is Canada's patron saint); the Latin Quarter, with its Victorian row houses and unique outdoor staircases, home to trendy restaurants, cafés, and clubs; the Montréal underground; and Sainte-Hélène and Notre Dame Islands, site of the World's Fair in 1967.

Extra tickets are available at CAD\$40 each.

Montréal Botanical Garden Visit

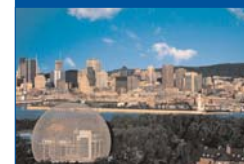
Available in French or English.

Sunday, June 17, 2:30 p.m. to 5:00 p.m.

With its collection of 22,000 plant species and cultivars, 10 exhibition greenhouses, some 30 thematic gardens, and teams of researchers and activities staff, the Montréal Botanical Garden ranks as one of the world's largest and most spectacular.

No matter what the season, visitors to the Montréal Botanical Garden are sure to be captivated by the colours and fragrances from around the world as they wander from the delightful Chinese Garden to the heart of the Sonoran desert, from the peaceful oasis of the Japanese Garden to the classically designed French garden or the woodlands of the Laurentians.

Extra tickets are available at CAD\$40 each.



EXHIBITION

TRANSED EXPO 2007 will take place June 18-19, 2007, at Montréal's convention centre, the Palais des congrès de Montréal, a world-renowned exhibition facility. At the exhibition "**Quest for Universal Mobility in Transport**", Canadian and international exhibitors will showcase and demonstrate the latest developments in vehicles, equipment, software and systems. You can reserve your exhibit space by completing the exhibition online form at:

www.tc.gc.ca/pol/en/transed2007/fees.htm

or download our exhibition and sponsorship prospectus at:

www.tc.gc.ca/pol/en/transed2007/pdf/prospectus_e.pdf



EXHIBITION



BOOTH	DETAILS
V1	SOLD – Adapt-Solutions
V2	SOLD – Dignity Transportation Inc.
V3	Available – Vehicle
V4	SOLD – Centre de transformation de véhicules Lanaudière Inc.
V5	SOLD – Viewpoint Mobility
V6	SOLD – Liberty Motor Company Inc.
V7	Available – Vehicle
V8	SOLD – Standard Taxi
1	HOLD – INIT Innovation en Transport Canada Est Inc.
2	HOLD – Canadian Health Network – Living with Disabilities Affiliate
3	HOLD – Sure-Lok Canada Ltd.
4	HOLD – Handicap International
5	Available – Single Booth
6	Available – Single Booth
7	SOLD – Société Logique
8	Available – Single Booth
9	Available – Island Booth
10	Available – Single Booth
11	Available – Single Booth
12	SOLD – Canadian Airports Council
13	SOLD – The Hong Kong Society for Rehabilitation
14	SOLD – Bombardier Transport
15	SOLD – Veolia Transport
16	Available – Island Booth
17	SOLD – Deschamps Mats Systems Inc. / Mobi-Mat
18	SOLD – National Center for Accessible Transportation
19	SOLD – Société Gestrans
20	HOLD – Gouvernement du Québec
21	SOLD – Q`Straint
22	SOLD – Colloque québécois sur le transport des personnes à mobilité réduite
23	SOLD – Marine Atlantic Inc.
24	SOLD – Société de transport de Montréal
25	HOLD – Nelson Nygaard Consulting Associates
26	Available – Single Booth
27	SOLD – Talking Signs, Inc.
28	SOLD – Les Technologies HumanWare Canada Inc.

EXHIBITION

Canadian Pavilion

The Canadian Pavilion will showcase Canadian initiatives in accessible transportation across the country.

The participants are

- Transport Canada
- Canadian Transportation Agency
- Social Development Canada
- Canada Revenue Agency
- Institute of Aging – CIHR
- Ministry of Transportation – British Columbia
- Ministry of Transportation – Ontario
- Ministry of Transportation – Québec

Exhibit Hours, Set-Up and Dismantling

Exhibit set-up	Sunday, June 17	10:00 a.m. to 8:00 p.m.
Exhibition	Monday, June 18	10:00 a.m. to 6:00 p.m.
	Tuesday, June 19	8:00 a.m. to 4:00 p.m.
Welcome Reception	Monday, June 18	7:00 p.m. to 9:00 p.m.
Dismantling	Tuesday, June 19	4:00 p.m. to 12:00 a.m.

Exhibit Fees (in Canadian dollars plus GST where applicable)

Single booth	10' x 10'	\$1,200.00
Double booth	10' x 20'	\$2,200.00
Island booth	20' x 20'	\$4,200.00
Vehicles		\$3,000.00

(Maximum vehicle length not to exceed 14 m / 45 ft.)

USEFUL INFORMATION



Entry into Canada

Visitors from all countries, including the United States, will need a valid passport, proof of who you are, or other travel documents to enter Canada. A visa may also be required.

Information on travel to Canada and related requirements can be obtained from any Canadian Embassy or your travel agent. Information can also be found at:
<http://www.cic.gc.ca/english/visit/index.html>.

Information on the Importation of Domestic Dogs can be found at:
<http://www.inspection.gc.ca/english/anima/heasan/import/dogse.shtml>

Taxes

Two taxes apply to most goods and services purchased in the Province of Québec: the federal Goods and Services Tax (GST) of 6% and the provincial sales tax (TVQ) of 7.5%, calculated on the total after GST. Visitors can reclaim the GST on certain items, including hotel rooms and goods being taken out of the country. Details are available in the Canada Revenue Agency's brochure "Tax Refund for Visitors to Canada", available at Canadian airports, border crossings and hotels, or at:
<http://www.cra-arc.gc.ca/E/pub/tg/rc4031>

For more information about the Tax Refund for Visitors, please consult:
<http://www.cra-arc.gc.ca/visitors/>

Currency and Banking Facilities

Canadian currency is the dollar, which is divided into 100 cents. There are 5, 10, 20, 50, 100 and 1,000 dollar bills. One and two dollar bills have been replaced by coins often referred to as "loonies" (the bird on the \$1 coin is a loon) and "toonies", respectively. There is a foreign exchange booth at Pierre Elliott Trudeau International Airport and at Central Station, the city's major train depot. Banks and automatic teller machines (ATM) can be found throughout the city.

Tipping

A tipping rate of 15% is recommended in Canada for service in restaurants, taxis, hair salons, etc. It is customary to calculate the tip on the subtotal prior to applicable taxes.

USEFUL INFORMATION

Electricity Supply

The electrical voltage in Canada is 110 volts (60 cycles), the same as the United States. If you are travelling from Europe or elsewhere, you will need an adapter to use small appliances. Adapters can be found at most department and electrical stores near downtown hotels.

Information on Montréal

Canada is a vast country. Montréal, its second largest city, with a population of approximately 3.4 million, is located at 45°30' N / 73°36' W. Despite its size, Montréal has a friendly atmosphere, with its rich history and French culture. Easy to access by air, rail and road, Montréal is 257 km (160 mi.) from Québec City, 200 km (125 mi.) from Ottawa, 546 km (340 mi.) from Toronto, and 5200 km (3230 mi.) from Vancouver. Montréal is renowned for its numerous universities, medical and scientific research centres, as well as for its diverse and modern cultural and artistic life. The visual arts flourish here, too, at the Montréal Museum of Fine Arts, the Musée d'art contemporain, and hundreds of top-notch local galleries. In fact, Montréal has an international reputation for creative excellence, not just in the traditional arts, but in cutting-edge technology, multimedia, sound and film production. Montréal has numerous and varied excellent restaurants – it is the North American mecca of gastronomy and well-known for its art of living. It has rich architectural heritage and fabulous parks and outdoor activities. Montréal is sure to fascinate you. For more information, please consult the Tourisme Montréal website:

<http://www.tourism-montreal.org>.

For information on accessible tourism in Montréal and in the province of Québec, please consult the Kéroul website: <http://www.keroul.qc.ca>

Tourisme Montréal & Kéroul

Tourisme Montréal and Kéroul will have a booth on site during TRANSED 2007 to provide information on tours and activities available outside of the conference program.

Climate

In June, the climate of Montréal is warm; the average daily temperature is 26°C (79°F). Summers are generally sunny, with occasional humid or rainy days.

USEFUL INFORMATION



TRANSED 2007 Volunteers

Volunteers wearing brightly coloured TRANSED 2007 T-shirts will be on hand to welcome conference participants at arrival points and provide assistance during conference activities.

Arriving in Montréal

By Air

All regular continental and international flights arrive at Pierre Elliot Trudeau International Airport in Dorval. Located 25 minutes by car from the downtown core, and accessible by public transportation, Montréal Trudeau Airport provides regular shuttle services (CAD\$13) to the Central Bus Station as well as taxis (flat rate of CAD\$35) for trips to downtown hotels. Wheelchair-accessible taxis are available. TRANSED 2007 volunteers will be on hand to welcome delegates at the International and Domestic arrivals areas as of June 15, 2007.

For more information, please consult:

<http://www.admtl.com/>

1-800-465-1213

By Train

Central Station is located under the Queen Elizabeth Hotel, near the Bonaventure Metro station and the McGill Metro station. Carriers include VIA Rail for service to Canada and Amtrak for service to the U.S. Wheelchairs have access to the station, ticket office and washrooms. A wheelchair elevator is available to access the train. TRANSED 2007 volunteers will be on hand to welcome delegates at Central Station as of June 15, 2007.

For more information, please consult:

<http://www.viarail.ca/train-stations/en-station-montreal-quebec.html>

VIA Rail Canada personnel will provide special attention to seniors and passengers with reduced mobility. Attendants for passengers with disabilities travel free on VIA. Seniors can also take advantage of a 10% discount and VIA's "Bring a friend for free" offer. It is requested that you make reservations 48 hours or more in advance by telephone when requesting special services:

1 888 VIA RAIL (1-888-842-7245)

1-800-268-9503 (TTY)

For more information, please consult:

http://www.viarail.ca/planner/en_plan_beso_mobi.html

USEFUL INFORMATION

By Bus

The Montréal Central Bus Station for travel to other cities in Canada and the United States is connected to the Berri-UQAM Metro station. TRANSED 2007 volunteers will be on hand to welcome delegates at the Central Bus Station as of June 15, 2007.

For more information, please consult:

<http://www.bonjourquebec.com/ca-en/fiches/en/services/4499923.html>
514-842-2281

For information on travellers with special needs, please contact:

Greyhound Canada:

http://www.greyhound.ca/en/travel_information/special_needs.shtml
1-800-661-8747
1-800-397-7870 (TTY)

or

Orléans Express

<http://www.oleansexpress.com/english/mobilite.htm>
1-888-999-3977

Moving Around Montréal

Using Public Transportation

Almost all the surface routes of Montréal's public transit service, the Société de transport de Montréal (STM), have low-floor, wheelchair-accessible buses. The subway system is not yet wheelchair-accessible. STM tickets cost CAD\$2.75 each (single ticket purchase) or \$1.96 each (book of 6 tickets).

For more information, please consult:

<http://www.stm.info/English/a-somm.htm>

The STM provides door-to-door specialized transportation service (paratransit) for persons with reduced mobility within its service area. The STM also provides this service to visitors to Montréal; reservations are required beforehand. To make reservations for visitors to Montréal, please call:

514-280-8211

Press 8 when prompted for service in English,

Press 4 to speak to a representative to make a reservation.

For more information on the STM's paratransit services, please consult:

<http://www.stm.info/English/t-adapte/a-index.htm>

USEFUL INFORMATION



For information on commuter rail service, please contact:

Agence métropolitaine de transport (AMT)

www.amt.qc.ca

1-888-702-8726

Please note that only certain commuter rail stations are wheelchair-accessible.

Using Taxis

There are 150 wheelchair-accessible taxis in the Montréal area (maximum of 3 wheelchairs per taxi). Wheelchair-accessible taxis can be reserved 1 hour in advance 24 hours a day, 7 days a week. To reserve a taxi while in Montréal, please call the following numbers:

514-273-6331 Diamond Taxi

514-739-9933 Van Médic Taxi

514-374-7171 Expert Taxi

514-255-2815 Rosemont Taxi

Using Automobiles

Automobiles with special equipment to assist persons with disabilities are available for rental. It is recommended that reservations be made 24 hours in advance. The following car rental companies offer services from Pierre Elliot Trudeau International Airport and throughout the city. For reservation information, please contact:

Alamo 1 800 462-5266 (1-800-GOALAMO)
<http://www.alamo.com/>

Avis 1 800 879-2847 (1-800-TRY-AVIS)
<http://www.avis.com/>

Budget 1 800 363-8111 (Montreal and Area)
1 800 268-8900 (Canada)
<http://www.budget.com/>

Dollar 1 800-800-4000
<http://www.dollarcanada.ca/>

Enterprise 1-800-736-8222 (1-800-RENT-A-CAR)
<http://www.enterprise.com/>

Hertz 1 800 263-0600
<https://www.hertz.com/>

National 1 800 227-7368 (1-800-CAR-RENT)
<http://www.nationalcar.com/>

Thrifty 1 800 847-4389 (1-800-THRIFTY)
<http://www.thrifty.com/>

Adapted minivans can be rented from Location Jean Légaré. Please note that this rental service is not available directly from Pierre Elliot Trudeau International Airport. Location Jean Légaré can arrange to pick passengers up at the airport and transport them to their rented vehicle.

For reservation information, please contact:

1-888-534-6466

<http://www.locationlegare.com/>

USEFUL INFORMATION

Directions to the Palais des congrès de Montréal

As the leading city in Canada for international meetings, Montréal is synonymous with attendance records and success. Thanks to its rich culture, the warmth and hospitality of its residents, and a local infrastructure where organizations work in synergy to deliver superior quality services, Montréal is a destination where staging a convention, exhibition, meeting or gala becomes a memorable and enriching experience.

How to find the Palais des Congrès de Montréal

Montréal's convention centre is an important link between the International Quarter, Chinatown, the business district, and Old Montréal (see map on last page).

For more information, please consult:

http://www.tc.gc.ca/pol/en/transed2007/directions_PCM.htm

or

<http://www.congresmtl.com/>

Access to Travel Website (www.accesstotravel.gc.ca)

The two main sections of the website, **Transportation Between Canadian Cities** and **Local Transportation**, provide a wealth of information on accessible transportation offered by service operators nationwide. The information is easily accessed: the user selects a city or town, and a list of accessible transportation service operators that serve that locality appears. Other sections are devoted to accessibility of airport terminals, accessible tourism, government policies, complaints and inquiries, and user feedback.

The Access to Travel website aims to be a one-stop information source for travel in Canada, with the goal of enabling the planning of the trip and ensuring timely transitions from one mode of transportation to another.

Orthopedic Equipment Rental and Repair

Rental

A number of temporary replacement wheelchairs will be available for delegates in need during the conference.

Centre de réadaptation Lucie-Bruneau
<http://www.luciebruneau.qc.ca>
1-514-527-4527

USEFUL INFORMATION



Repair

Repair services for orthopedic equipment will be available for delegates in need during the conference.

Institut de réadaptation de Montréal
<http://www.irm.qc.ca>
1-514-340-2085

Emergency Service

The number to call for emergency ambulance, police or fire department service is 911.

Health Insurance

Visitors to Canada are NOT covered by Canada's public medicare system. It is therefore recommended that participants from abroad arrange their own health and accident coverage. This can be done before leaving home through a local travel agent or medical association.

Liability

Conference fees **DO NOT** include provisions for the insurance of participants against personal injury, sickness, theft, or property damage. This also applies to any event held during the Conference period. Participants and accompanying persons are advised to arrange for any insurance they consider necessary. Neither the Conference Organizing Committee, nor its sponsors or committee members assume any responsibility for loss, injury or damage to persons or belongings, whatever the cause may be.

Disclaimer

The 11th International Conference on Mobility and Transport for Elderly and Disabled Persons (TRANSED) and/or its Agents have the right to alter or cancel, without prior notice, the Conference or any of the arrangements, timetables, plans or other items relating directly or indirectly to TRANSED. Neither Transport Canada, nor the Conference Organizing Committee, nor its committee members, nor its agents, respective officers or employees shall be liable for any loss, damage, expenditure or inconvenience caused as a result of such alteration or cancellation.

USEFUL INFORMATION

Internet Café

The Internet Café will be located in the Exhibition Hall, Palais des congrès de Montréal.

Conference Languages

The conference will be held in Canada's two official languages: English and French. Simultaneous translation in both official languages will be available in the plenary and parallel sessions. We will also offer ASL (American Sign Language) and LSQ (Language des signes du Québec) interpretation, and open captioning in all plenary sessions. These services will be available in the parallel sessions only upon request.

Food Services

Morning and afternoon coffee breaks will be offered to the delegates during the three days of technical sessions. Monday night's welcome reception and Wednesday's gala dinner are included in the registration fee, except for those registered under the "Student-no gala" and "Daily" categories. Delegates are responsible for all other snacks and meals. There are several restaurants in and around the convention centre.

REGISTRATION AND ACCOMMODATION



Registration

Category	Until April 15, 2007	After April 15, 2007
Delegate	CAD\$550	CAD\$650
TRANSED 2007 Committee Member	CAD\$550	CAD\$550
Senior ¹ , Student ² , Non-Profit Organization ³	CAD\$350	CAD\$400
Student – no gala	CAD\$275	CAD\$300
Attendant ⁴	CAD\$175	CAD\$200
Daily: June 19, 20 or 21, 2007	CAD\$175	CAD\$175

¹ Refers to 65 years of age and over. Proof of age must be sent by fax: +1-613-991-6422.

² Copy of student card or signed letter by your University Department Head required. Proof of status must be sent by fax: +1-613-991-6422.

³ Non-profit organization: a club, society, or association operated solely for social welfare, civic improvement, pleasure or recreation, or any other purpose except profit. Official proof of employment or membership on institution letterhead required. Proof of status must be sent by fax: +1-613-991-6422.

⁴ If you wish to register an attendant, you will be able to do so after submitting your registration form via the statement of account page.

Registration includes: Admission to all sessions, poster hall, exhibition, conference handouts, abstract book, proceedings CD-ROM, one technical tour, one sightseeing tour, delegate bag, coffee breaks, opening reception and gala dinner.

Spouses/companions do not need to register. Delegates can purchase additional tickets for them if they wish to participate in conference social activities.

An attendant is a person who accompanies a delegate with a disability to provide services related to the disability in attending TRANSED 2007. Note that registration fees for the attendant must be paid by the delegate.

Attendant registration includes: Admission to all sessions, poster hall, exhibition, conference handouts, one technical tour, one sightseeing tour, coffee breaks, opening reception and gala dinner.

How to Register

The preferred method to register is to complete the secure online registration form:

<http://www.transed2007comotred-abstractsresumes.com/public/RegFull.asp>

If unable to register online, download the PDF version at

<http://www.tc.gc.ca/pol/en/transed2007/pdf/registration.pdf>

and send it with full payment to:

The Registration Secretariat – Transport Canada
Intergovernmental Affairs and Accessibility, TRANSED 2007
Place de Ville, Tower C, 330 Sparks Street
Ottawa, Ontario, K1A 0N5, Canada
Attention: H el ene Parent (ACCF)

E-mail: transed-registration@jpd.com

Phone: 1-800-665-6478 (Canada only) or +1-613-941-0980

TTY: 1-800-823-3823 (Canada only) or +1-613-998-5368

Fax: +1-613-991-6422

Only registration forms accompanied by full payment will be processed.

Deadlines:

April 15, 2007

End of early bird registration

April 19, 2007

End of early cancellation period

May 3, 2007

End of guaranteed room rates

May 17, 2007

End of cancellations with refund of 50% of registration fees

June 1, 2007

Deadline for receipt of payment by cheque or money order

Accommodation

Delegates are encouraged to book rooms early as the conference is during Montréal's high tourist season.

- If you prefer a hotel room from one of the official conference hotels, you need to complete the Hotel Section of the online registration form (<http://www.transed2007comotred-abstractsresumes.com/public/RegFull.asp>).
- If you wish to reserve a different room for your attendant, you will be able to do so when registering this person.
- Your hotel confirmation number will be sent to you directly by the hotel before the conference.

We have arranged special rates at two hotels in downtown Montréal. The guarantee required, by credit card only, is equivalent to the room rate for a one-night stay. Room rates are in Canadian dollars and are subject to federal and provincial taxes (6% GST, 7.5% TVQ), plus a room tax of 3% per night. Please note that your credit card payment will not be processed until your arrival.

Note

- Availability and room rates are guaranteed until May 3, 2007. No hotel reservation will be processed by the Conference Secretariat unless accompanied by a credit card guarantee.
- Reservations made directly at the hotel by the delegate will not be accepted at the conference rate.
- The hotel will process all credit card payment.

REGISTRATION AND ACCOMMODATION

Hotels

Breakfast is not included. Guests are requested to re-confirm their departure date after check-in at the hotel; early check-out fees will apply.

Holiday Inn Select Centre-Ville (Main Conference Hotel)

99 Viger West, Montreal

Rate: CAD\$179/night, single/double occupancy (CAD\$210 including all taxes)

Holiday Inn Montréal-Midtown

420 Sherbrooke West, Montreal

Rate: CAD\$145./night, single/double occupancy (CAD\$170 including all taxes)

Prices are subject to change if you request a room for more than 2 persons.

For low budget options, please contact the Registration Secretariat at tranned-registration@jpd.com; do not fill in the Hotel section of the online registration form.

How to Reserve

To book rooms at the conference rates shown, please complete the Hotel section on the secure online registration form:

<http://www.tranned2007comotred-abstractsresumes.com/public/RegFull.asp>

or download the PDF version at

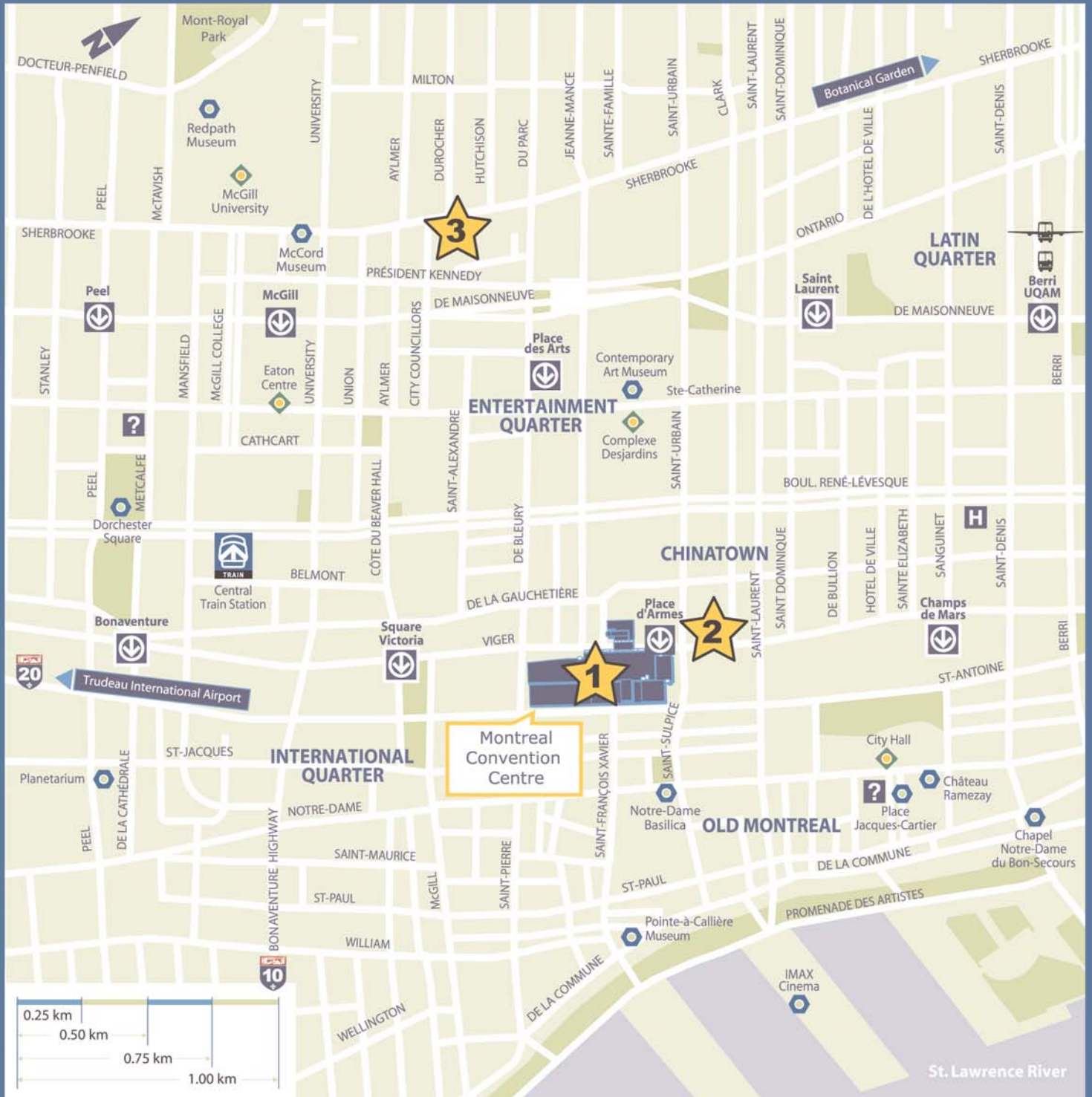
<http://www.tc.gc.ca/pol/en/tranned2007/pdf/registration.pdf>

and send to:

The Registration Secretariat – Transport Canada
Intergovernmental Affairs and Accessibility, TRANSED 2007
Place de Ville, Tower C, 330 Sparks Street
Ottawa, Ontario, K1A 0N5, Canada
Attention: H el ene Parent (ACCF)

E-mail: tranned-registration@jpd.com
Phone: 1-800-665-6478 (Canada only) or +1-613-941-0980
TTY: 1-800-823-3823 (Canada only) or +1-613-998-5368
Fax: +1-613-991-6422

DOWNTOWN MONTREAL



- 1. Montreal Convention Centre
- 2. Holiday Inn Select Centre-Ville
- 3. Holiday Inn Montreal-Midtown
1.04 miles / 1.67 km : distance to Montreal Convention Centre

-  METRO (Subway)
-  Tourist Information
-  Tourist Attractions
-  Points of Interest
-  St-Luc Hospital

-  STATION AERBUS
-  CENTRAL BUS STATION
- 

