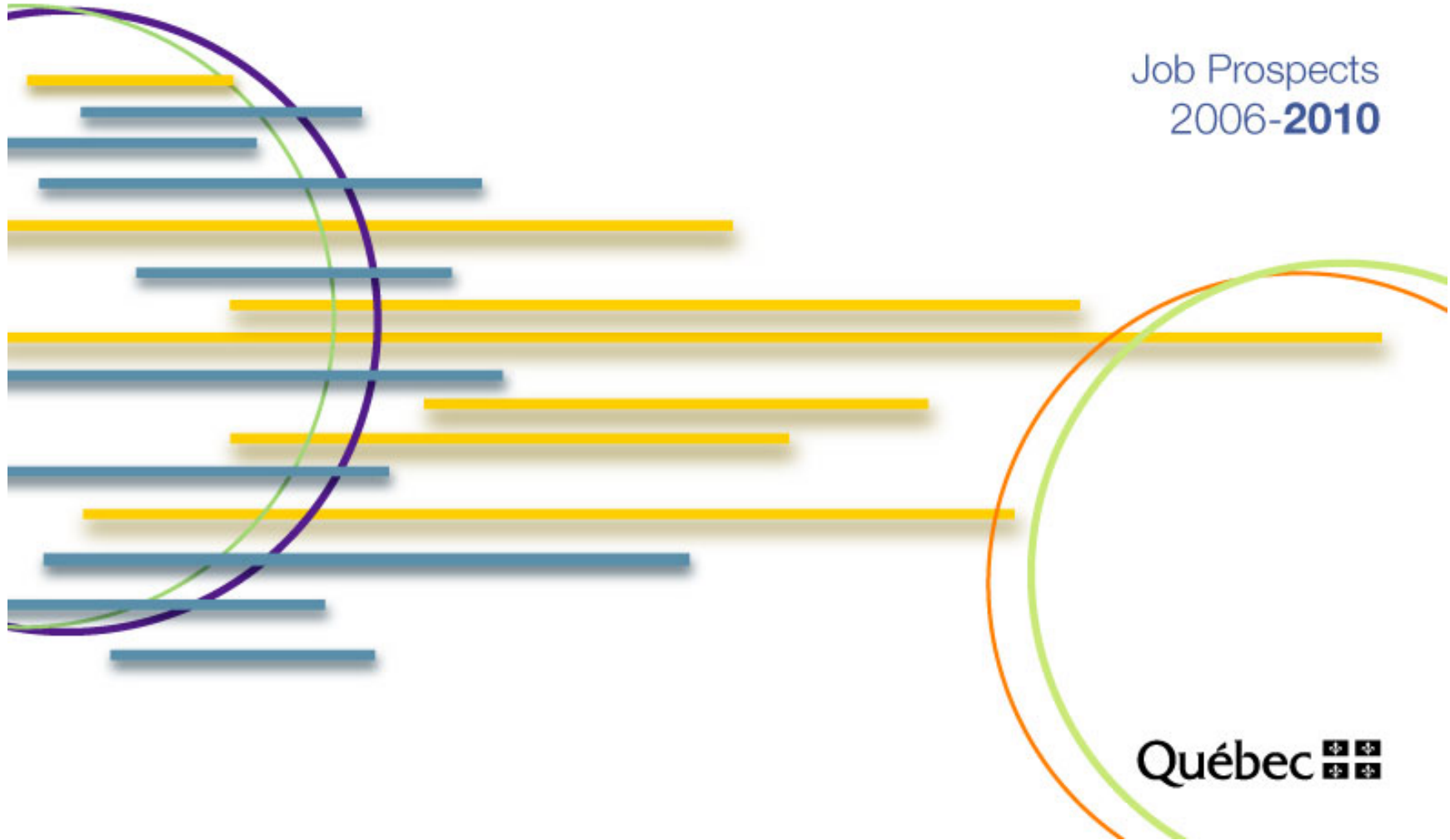


# *The Labour Market in the Montréal Region*

Job Prospects  
2006-**2010**



Québec 

This document can be consulted at all local employment centres and on the [emploiquebec.net](http://emploiquebec.net) Web site.

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Legal deposit – Bibliothèque et Archives nationales du Québec, 2007

ISBN: 978-2-550-49180-4

ISBN: 978-2-550-49181-1

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## Foreward

I am very pleased to present *The Labour Market in the Montréal Region: Job Prospects 2006-2010*, prepared by Emploi-Québec's regional branch in Montréal. This document provides the results of analyses carried out on more than 500 trades and occupations, many of which will offer good job prospects between now and 2010. It discusses the labour market situation anticipated for the different occupational groups for the period up to 2010 on the basis of Emploi-Québec's forecasts, and includes tables listing all the trades and occupations as well as their employment prospects. Finally, it takes a look at the trends and changes shaping the urban landscape of trades and occupations in Montréal.

I am confident that this tool, prepared by our team at the Direction de la planification, du suivi et de l'information sur le marché du travail, will offer all Montréal residents quality information and will help promote a balance between labour supply and demand.

*The Labour Market in the Montréal Region: Job Prospects 2006-2010* can be consulted at local employment centres or on our Web site at [www.emploiquebec.net/publications/2\\_tendances/Persp\\_prof\\_2006-2010/PPMTL20052010Ang.pdf](http://www.emploiquebec.net/publications/2_tendances/Persp_prof_2006-2010/PPMTL20052010Ang.pdf).

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## Anticipated Trends in the Montréal Labour Market According to Skill Level and Skill Type

According to Emploi-Québec's most recent estimates for the Montréal region, Montrealers' level of employment will rise on average by 1.5% a year between 2005 and 2010, a rate of growth slightly above that of Québec as a whole (1.2%). A total of 70,000 residents will get new jobs over five years, that is, 29.3% of all new jobs in Québec (238,000).

Historically, Montrealer's level of employment rose by 0.3% a year between 1987 and 2005, increasing from 868,400 in 1987 to 920,200 in 2005. While the level of employment has remained virtually unchanged, certain skills are now more in demand, particularly professional level occupations. Conversely, others have lost their lustre, such as intermediate level occupations.

Organizational and technical changes and the increase or decrease of certain economic activities shapes developments on the labour market. Certain occupations or trades related to transport or equipment have been in decline during this period, while occupations related to the arts, culture, recreation and sport have gained ground. These changes are reflected in the shares held by these groups in the regional employment structure.

Economic growth is not the only reason for changes in the labour market. The aging of the workforce is also a factor, and as the *baby-boomers* prepare to leave the labour market during the forecast period, a great number of them will have to be replaced each year. Moreover, during the coming years, retirements will continue to increase, thereby generating replacement needs. In addition to this phenomenon, it will be necessary to replace those who leave their job to change careers or take a promotion in another more qualified occupation. These global replacement needs will reach 170,000 over the next five years. This means that takers will have to be found for nearly 240,000 jobs.

### Sectors of Economic Activity

Employment on the labour market will grow rapidly in certain sectors. It should be noted that the service sector, in which nearly four out of five jobs are found, will drive this growth, both in percentage and number. In this regard, professional, scientific and technical services will top the list, followed by health and welfare services, the information sector, culture and recreation and corporate services and buildings. The manufacturing industries continued to adapt to the rise in the dollar

and the cost of energy and raw materials and, generally speaking, continued to make layoffs. A few sectors will post increased employment levels, such as transportation equipment manufacturers, with the recovery in the aerospace sector, electronic and electrical product manufacturers and machinery manufactures, which offer good job prospects.

However, other sectors will see a decline in expected growth. Many are concentrated in the manufacturing industry. Clothing, textile and furniture manufacturers will continue to face Asian competition on both domestic and foreign markets. Construction will also experience a downturn after a few years of rapid growth. Government services should also continue to reduce personnel.

It is against this backdrop that the job prospects for the Montréal region were developed. But in addition to the effects of economical change, the reality of ever-growing replacement needs will also have to be taken consideration.

### Manpower Replacement

In addition to the new jobs that will be created in the next few years, many positions will open up every year as people

withdraw permanently from the labour market (retirement or death) and leave their job for another (interoccupational mobility). The methodology used in our forecast model takes into account significant replacement needs that may give rise to this interoccupational mobility. However, the model does not forecast replacement needs by occupation for the retired and deceased contingent only, but Régie des rentes du Québec projections can provide a sound estimate. According to the latest actuarial analysis, the number of new pension fund beneficiaries will reach approximately 90,000 Montrealers for the overall 2006-2010 forecast period. In 2006, retirements were estimated at nearly 16,000 and their numbers continued to increase, ending the period at close 17, 000.

Overall, retirements and interoccupational mobility combined, nearly 170,000 positions will be open to replacement.

Positions generated by economic expansion and replacement needs will therefore become available for people seeking jobs and will create opportunities in several types of occupations.

### **Occupations by Skill Level**

As Chart 1 indicates, in 2005, a larger proportion of the labour force in Montréal than in Québec as a whole worked in occupations requiring high skill levels (management and professional). However, the majority of jobs held by Montrealers (56.8%) require technical or intermediate skill levels.

Relatively speaking, professional level and elemental level skills will be the most in demand during the 2006-2010 forecast period.

Positions requiring technical and intermediate skill levels will, nonetheless, account for more than half of the jobs in the future, because of the volume they represent. Among technical level jobs, the demand will be higher for positions calling for college training than those requiring secondary schooling.

In all, 287 of the 520 occupations that figure in *Emploi-Québec's* compendium will offer Montrealers fair (162 occupations), good (109 occupations) or even very good (16 occupations) employment prospects between 2005 and 2010. These positive prospects applied to nearly 80% of the jobs held by Montrealers in 2005.

Two skill levels will take on more importance over the coming years, namely professional level and technical level skills. Intermediate level occupations will have a tendency to maintain their employment share, while management and elemental level occupations will see their shares decline.

### **Occupations by Skill Type**

Chart 2 shows the occupational structure of the Montréal region and Québec as a whole. Skill types are grouped into ten main categories of occupational activity. There is a larger concentration of people in Montréal than in Québec overall working in management; business, finance and administration; natural and applied sciences; social science, education, government services and religion; and art, culture, recreation and sport. Close to half (43.4%) of active Montréal residents, however, hold jobs in sales and service, and in business, finance and administration.

Although a higher demand for all skill types is anticipated, four occupational categories stand out from the others.

Occupations in the arts, culture, recreation and sport will post the highest labour

demand rate. In relative terms, the second-highest scorers will be jobs related to sales and service, which slightly outpace those in the field of health. Occupations connected to natural and applied sciences will also record an above-average labour demand rate.

Given the imposing share of jobs represented by sales and service and business, finance and administration, these two categories will offer the largest number of opportunities between 2005 and 2010.

Occupations related to the manufacturing industries, namely, processing, manufacturing and utilities, will see their employment level drop between 2005 and 2010. Replacement needs will offset this decline. This is the only skill type for which the employment level will decrease.

### **Examples of Occupations**

*Occupations with good or very good prospects*

Of the 125 occupations that offer either good or very good job prospects, many are found in the health, education, professional services and retail trade sectors. Job prospects are affected by changes in the economic sectors where they are most often found and by the replacement needs that will be generated by retirements.

Occupations with such prospects include retail salespersons and sales clerks (NOC 6421) and retail trade managers (NOC 0621), registered nurses (NOC 3152), financial auditors and accountants (NOC 1111) and information systems analysts and consultants (NOC 2171) who are often found in the professional services sector and teaching personnel at all levels, namely elementary school and kindergarten teachers (NOC 4142), secondary school teachers (NOC 4141), college and other vocational instructors (NOC 4131) and university professors (NOC 4121).

*Occupations with limited or very limited prospects*

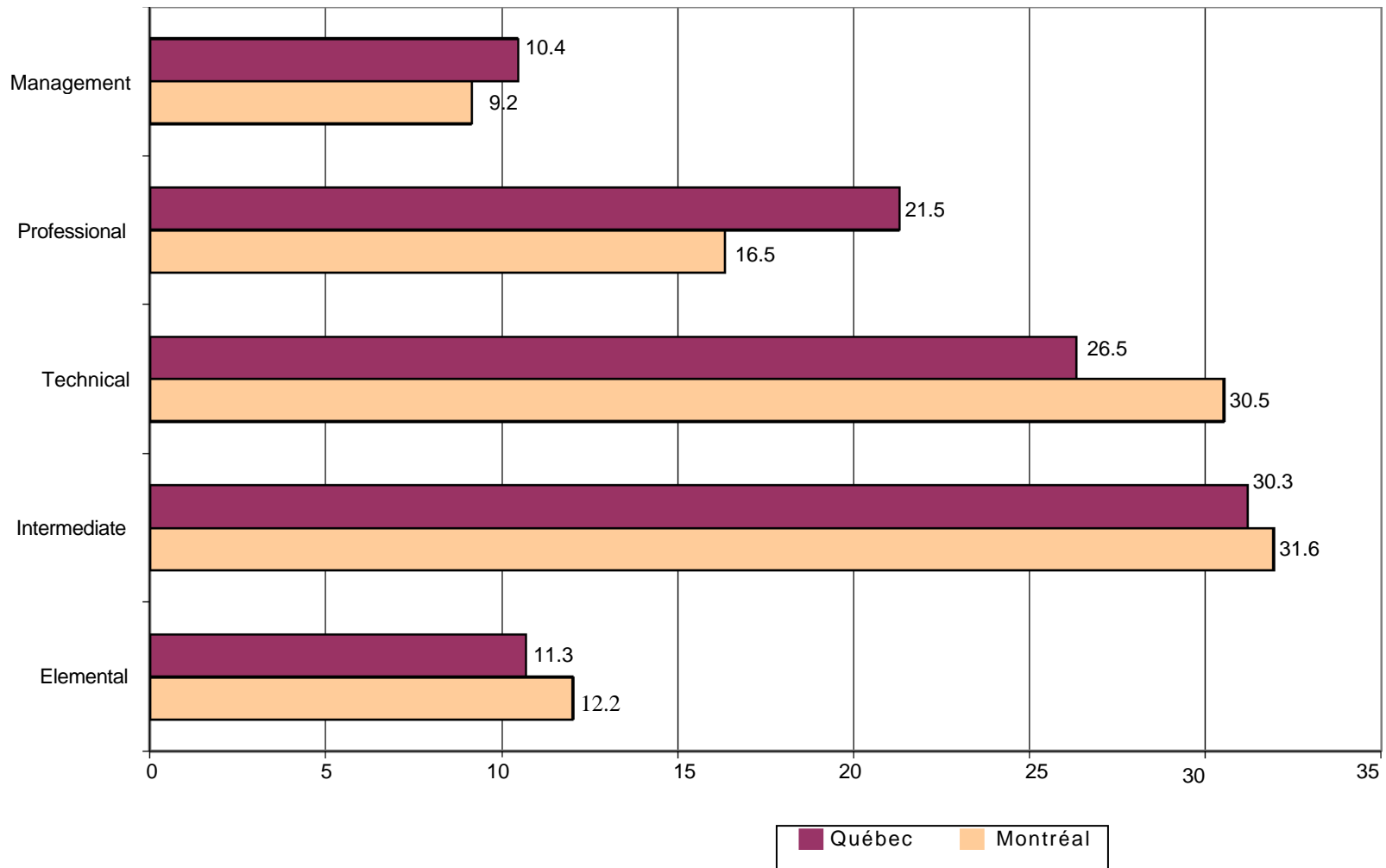
Limited prospects apply to 67 occupations and very limited prospects to 17 occupations, or a total of 84 occupations which, overall, apply to relatively fewer jobs compared with those that have good or very good prospects. Generally speaking, occupations with intermediate or elemental skill levels offer more of such prospects.

Examples of intermediate level occupations are shippers and receivers (NOC 1471) and sewing machine operators (NOC 9451). The latter are dependent on developments in the clothing industries, where further job losses are predicted.

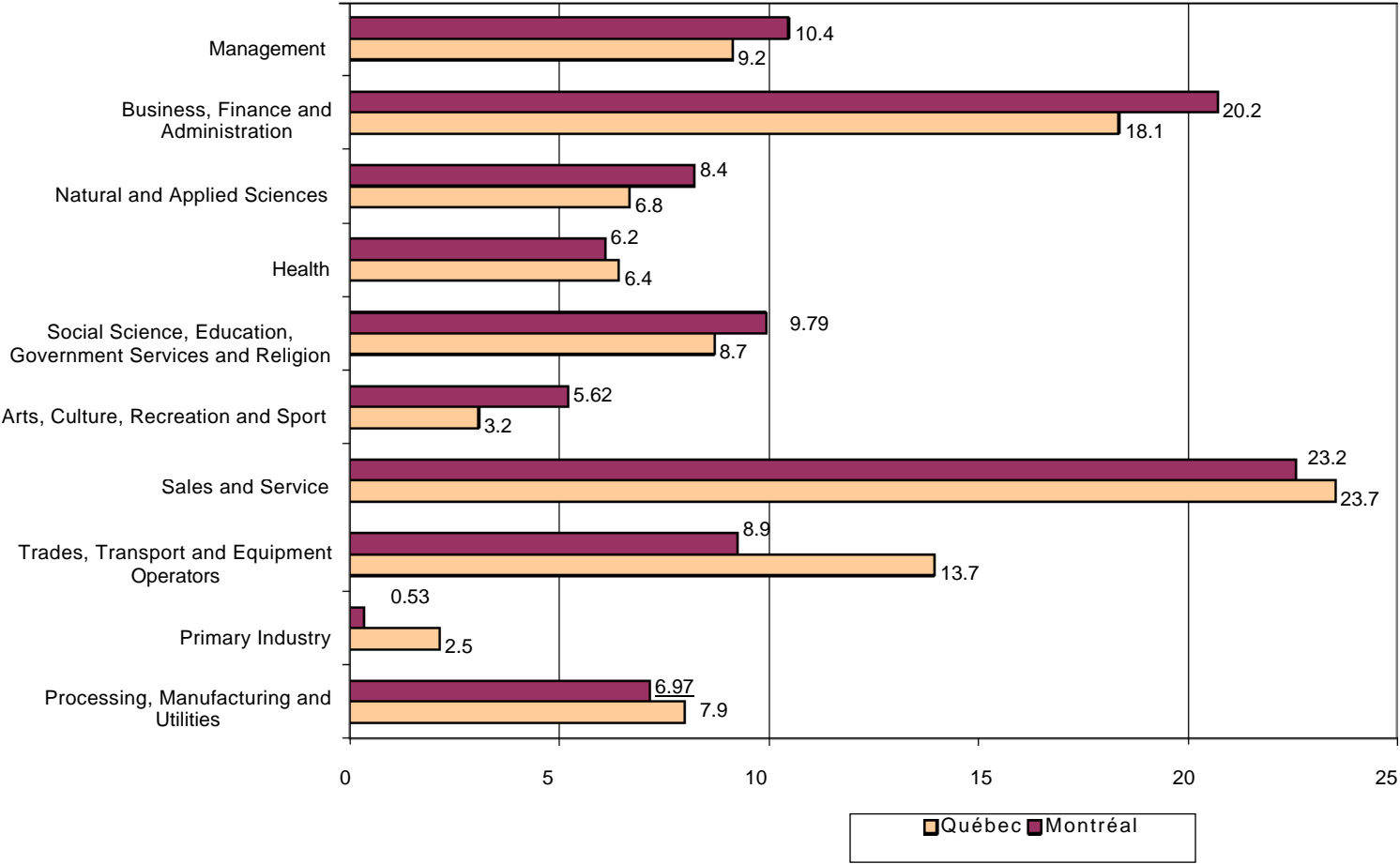
Certain elemental level occupations will also be affected, including light duty cleaners (NOC 6661) and janitors, caretakers and building superintendents (NOC 6663).



**RELATIVE JOB SHARE (%) BY SKILL LEVEL, MONTRÉAL REGION AND QUÉBEC  
AS A WHOLE, 2005**



**RELATIVE JOB SHARE (%) BY SKILL TYPE, MONTRÉAL REGION AND QUÉBEC AS A WHOLE, 2005**



## Definition of Variables, Methodology and Interpretation of Results

### Occupational Groups

#### (NOC and Occupational Titles)

The classification and definition of the occupational groups in this publication are based on the National Occupational Classification (NOC) established by Human Resources Development Canada (HRDC)<sup>1</sup>. The NOC is a hierarchical occupational classification system made up of three levels. It includes 26 major groups (assigned a two-digit code) broken down into 140 minor groups (assigned a three-digit code), which in turn are broken down into 520 unit groups (assigned a four-digit code).

Skill level and skill type are the two main criteria used in the NOC.

SKILL LEVEL	EDUCATION/TRAINING	OTHER CRITERIA
<b>O Management</b>	<ul style="list-style-type: none"> <li>◆ Not a determining factor in most cases.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Experience in the relevant field.</li> <li>◆ Financial capital.</li> </ul>
<b>A Professional</b>	<ul style="list-style-type: none"> <li>◆ University degree (bachelor's or master's degree or doctorate).</li> </ul>	
<b>B Technical</b>	<ul style="list-style-type: none"> <li>◆ Two to three years of post-secondary training at a community college, CÉGEP or technological institute, <i>or</i></li> <li>◆ Two to four years of apprenticeship training, <i>or</i></li> <li>◆ Three to four years of secondary school training and more than two years of on-the-job training, off-the-job training or specific work experience.</li> </ul>	<ul style="list-style-type: none"> <li>◆ Occupations with supervisory responsibilities are also assigned to skill level B.</li> <li>◆ Occupations with significant health and safety responsibilities (e.g. firefighters, police officers and certified nursing assistants) are also assigned to skill level B.</li> </ul>
<b>C Intermediate</b>	<ul style="list-style-type: none"> <li>◆ One to four years of secondary school training, <i>or</i></li> <li>◆ Up to two years of on-the-job training, off-the-job training or specific work experience.</li> </ul>	
<b>D Elemental</b>	<ul style="list-style-type: none"> <li>◆ Short work demonstration or on-the-job training, <i>or</i></li> <li>◆ No specific educational requirements.</li> </ul>	
<p>Source: Human Resources Development Canada, <i>National Occupational Classification 2001 Edition</i> and <i>Emploi-Québec</i>.</p>		

<sup>1</sup> Now Human Resources and Skills Development Canada

## Skill Level

The skill level generally refers to the amount and type of education and training required to enter and perform the duties of an occupation. The experience required, the complexity of the tasks and the responsibilities inherent in the position are also analyzed in comparison with other positions to establish the skill level for the position<sup>2</sup>.

Four skill levels, and “management,” are used in the NOC, to which that of management has been added:

1. Professional
2. Technical
3. Intermediate
4. Elemental

The chart on the previous page defines these five skill levels by outlining the education normally required to enter occupations in them.

## Skill Type

The skill type generally refers to the type of work performed; however, the NOC includes other factors, such as the educational background required for entry

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<sup>2</sup> Human Resources Development Canada, *National Occupational Classification 2001 Edition, Description of Occupations*, p. vii.

into the occupation, and the industry of employment in cases where experience within an internal job ladder is required for entry<sup>3</sup>.

In addition to management, nine categories of skill types are given in the NOC:

1. Business, Finance and Administration
2. Natural and Applied Sciences
3. Health
4. Social Science, Education, Government Services and Religion
5. Art, Culture, Recreation and Sport
6. Sales and Service
7. Trades, Transport and Equipment Operators
8. Primary Industry
9. Processing, Manufacturing and Utilities.

## Estimated Employment in 2005

The estimated employment levels in 2005 correspond to the number of jobs for each occupational group in the year serving as the base year for Emploi-Québec’s forecasts. These figures are determined according to the distribution of jobs forecast per industry in 2005 by Emploi-Québec primarily on the basis of the estimates in Statistics Canada’s *Labour Force Survey*.

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<sup>3</sup> *Ibid.*, p. viii.

Employment levels are then broken down into occupational groups according to the occupational structure of industries in the 2001 census, which gives the proportion of jobs represented by each industry in the different occupational groups established in the NOC. The occupational structure of 2001 has been updated and adjusted according to the evolution of jobs per occupation as indicated in the *Labour Force Survey*.

Estimated employment corresponds to the number of persons residing in a region who hold a job, regardless of the region in which their place of work is located. Thus, when a regional labour market covers two or more regions (as is the case in Montréal, Québec City, Trois-Rivières and Ottawa), people frequently hold a job in an administrative region other than their own. The employment prospects for such regions can depend on the economic activity of an adjoining region.

The estimated employment levels for the different occupational groups must be considered approximate, with a margin of error that may be large, particularly in cases where the number of jobs is small. They must be considered only as an indication of the relative size of the occupational group.

## **Average Annual Income of Full-Time Jobs (2000)**

The average annual income of full-time jobs comes from the only available source, the 2001 census.

The average annual income of full-time jobs in this document corresponds to the average salary earned in 2000 by all persons holding a full-time job in the occupational group. This figure does not account for any salary differences due to the number of years of experience. Job-entry income is generally lower. Average annual income includes salaries and wages paid before deductions, the net incomes of unincorporated non-agricultural businesses, the net incomes of occupations, and the net incomes of self-employed agricultural workers. The average annual income of full-time workers in all occupational groups in Québec was \$36,200.

## **Labour Demand Rate Forecast for 2005 to 2010<sup>4</sup>**

Labour demand refers to the demand for jobs (increase or decrease) determined by economic conditions and the demand for jobs owing to retirement and death and interoccupational mobility.

The labour demand rate forecast is broken down into the following four categories:

### ***Nil or negative***

The labour demand rate forecast for Québec is equal to or less than zero.

### ***Low***

The labour demand rate forecast for Québec is greater than zero but less than 19.6%.

### ***Average***

The labour demand rate forecast for Québec is equal to or greater than 19.6% but less than 30%.

### ***High***

The labour demand rate forecast for Québec is equal to or greater than 30%.

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<sup>4</sup> The labour demand rate is the ratio between the labour demand forecast between 2006 and 2010 and employment level in 2005. Thus, for 2006, the labour demand rate forecast is the demand anticipated in 2006 relative to the number of jobs in 2005. This principle also applies to the other variables forecast and the other years covered, which is why job prospects are for 2006 to 2010, but the horizon considered is from 2005 to 2010.

## Estimated Unemployment Rate for 2005

The estimated unemployment rate for 2005 is the ratio of the number of unemployed persons to the active working population. The number of unemployed persons has been calculated according to the total number of unemployed persons in 2005, determined by Statistics Canada's *Labour Force Survey*. This number is then broken down into the different occupational groups on the basis of the data taken from Statistics Canada's 2001 census and the changes that took place between 2001 and 2005 according to the *Labour Force Survey*.

The estimated unemployment rate is broken down into the following three categories:

	LEVELS OF OCCUPATIONAL PROSPECTS
<b>Very good</b>	In light of the changes in the unemployment situation and the labour demand forecast at the start of the period, the potential for entry into the labour market is much greater than that forecast for all occupations in Québec. This analysis should not, however, be interpreted as a guarantee of jobs in any specific occupational group.
<b>Good</b>	In light of the changes in the unemployment situation and the labour demand forecast at the start of the period, the potential for entry into the labour market is greater than that forecast for all occupations in Québec. This analysis should not, however, be interpreted as a guarantee of jobs in any specific occupational group.
<b>Fair</b>	In light of the changes in the unemployment situation and the labour demand forecast at the start of the period, the potential for entry into the labour market is comparable to that forecast for all occupations in Québec. Although the persons in these occupational groups will face strong competition, they can still be optimistic about finding a job, provided they adopt an appropriate job search strategy.
<b>Limited</b>	In light of the changes in the unemployment situation and the labour demand forecast at the start of the period, the potential for entry into the labour market is less than that forecast for all occupations in Québec. Although the persons in these occupational groups will face strong competition, they can still be optimistic about finding a job, provided they adopt an appropriate job search strategy. This assessment should thus not be interpreted as meaning the total absence of job openings.
<b>Very limited</b>	In light of the changes in the unemployment situation and the labour demand forecast at the start of the period, the potential for entry into the labour market is far less than that forecast for all occupations in Québec. Although the persons in these occupational groups will face strong competition, they can still be optimistic about finding a job, provided they adopt an appropriate job search strategy. This assessment should thus not be interpreted as meaning the total absence of job openings.
<b>NP</b>	For some occupational groups, no analysis of prospects has been presented. This information is not published (NP) for those groups for one of the following reasons: small number of jobs, lack of qualitative information, lack of a labour market.

**Low**

The estimated unemployment rate is lower than 5.7%.

**Average**

The estimated unemployment rate is equal to or greater than 5.7%, but lower than 12.9%.

**High**

The estimated unemployment rate is 12.9% or higher.

**Prospects**

The approach used to establish occupational prospects is based on a comparison made between the estimated labour demand (the range of needs to be met) and the estimated number of unemployed persons (competition among persons for the available jobs). The intersection of these two factors provides information on the potential for entry into the labour market.

The approach involves using a statistical grouping method, namely a variance analysis, to break down the prospect indicator into five categories. A qualitative analysis is then used to assign categories to the occupational groups. This qualitative analysis takes into account, among other things, key industry investments, massive layoffs and the latest developments in specific operational indicators. These developments include changes in the number of employment insurance and employment assistance recipients per occupation and the results of labour market integration surveys of recent graduates by Québec's Ministère de l'Éducation, du Loisir et du Sport. Studies and surveys of the situation in certain occupations are also taken into account.

Five levels of occupational prospects have been established to determine the potential for entry into the labour market for the occupational groups (see chart).

**Interpretation of Results**

Despite its value to users, any estimate of occupational prospects has limits that require caution in the interpretation of results. While we can identify a series of limits which, taken individually or together, can influence the results, we cannot measure the impact of these limits on the quality of the occupational forecast.

However difficult these limits make predicting labour supply and demand, it is essential to make such forecasts. But because of these limits, our forecasts must be considered trends. That is why the main results are presented in the form of categories, not quantified data. Also, these results must be compared with other information, such as the specific skills and abilities required by the labour market, users' own qualitative knowledge of the labour market, and information users receive from labour market professionals and other sources. Lastly, it should be noted that the results obtained in no way determine the quality of the jobs, but rather the possibility, for the persons capable of performing a chosen occupation, to integrate into the labour market.

## Management

*This category includes legislators as well as senior and middle managers<sup>5</sup>.*

According to our estimates, this occupational category accounted for about 96,000 Montrealers' jobs (10.4%) in 2005, which, in relative terms, was higher than in Québec as a whole (9.2%).

In the next few years, relatively speaking, economic expansion should not generate very many new jobs in this occupational group. With an average annual growth rate markedly below the average for all occupations, this group's job share will even tend to decrease. During previous years, or between 1987 and 2005, the share held by this occupational group was on an upward trend. Therefore, this represents a change in trend, even though growth is present.

Job opportunities will arise primarily from the need to replace managers who are retiring or changing jobs. Since several years' of experience are usually required for a managerial position, the average age is relatively high. In the 2001 census, one

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<sup>5</sup> Human Resources Development Canada, *op. cit.*, p. viii

third of managers were 55 years of age or older. We can therefore expect that many of them will be retiring in the years to come.

Thanks to a low unemployment rate in 2005, all management occupations offer sound job prospects. Of the 44 occupations in this group, 19 have fair prospects and 14, good prospects. No jobs have limited or very limited prospects. The 11 other occupations have no published prospects<sup>6</sup>.

Here are some management positions with favourable prospects. Very often, these occupational prospects are justified by replacement needs. Retail trade managers (NOC 0621), computer and information systems managers (NOC 0213), financial managers (NOC 0111), banking, credit and other investment managers (NOC 0122) and human resources managers (NOC 0112) are among the occupations offering good job prospects.

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<sup>6</sup> For legislators and senior managers, no analysis was carried out since the methods for filling these positions differ too greatly from those generally used in the labour market.



NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects
0011	Legislators	Management	250	70 000	NP	NP	NP	NP
0012	Senior Government Managers and Officials	Management	600	79 000	NP	NP	NP	NP
0013	Senior Managers – Financial, Communications Carriers and Other Business Services	Management	6 000	130 000	NP	NP	NP	NP
0014	Senior Managers – Health, Education, Social and Community Services	Management	800	70 000	NP	NP	NP	NP
0015	Senior Managers – Trade, Broadcasting and Other Services, n.e.c.	Management	5 000	91 000	NP	NP	NP	NP
0016	Senior Managers – Goods Production, Utilities, Transportation and Construction	Management	5 000	105 000	NP	NP	NP	NP
0111	Financial Managers	Management	4 000	73 000	Average	Low	Good	Good
0112	Human Resources Managers	Management	2 000	63 000	Average	Low	Good	Good
0113	Purchasing Managers	Management	600	61 000	Average	Low	Good	Good
0114	Other Administrative Services Managers	Management	1 500	65 000	Average	Average	Fair	Good
0121	Insurance, Real Estate and Financial Brokerage Managers	Management	1 500	79 000	Average	Low	Good	Good
0122	Banking, Credit and Other Investment Managers	Management	3 500	70 000	Average	Low	Good	Good
0123	Other Business Services Managers	Management	1 500	66 000	High	Average	Good	Good
0131	Telecommunication Carriers Managers	Management	1 500	65 000	Average	Average	Fair	Fair
0132	Postal and Courier Services Managers	Management	200	46 000	Low	Low	Fair	Fair
0211	Engineering Managers	Management	1 000	89 000	Average	Low	Good	Good
0212	Architecture and Science Managers	Management	500	81 000	Average	Average	Fair	Good

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
0213	Computer and Information Systems Managers	Management	4 000	69 000	Average	Low	Good	Good	Good
0311	Managers in Health Care	Management	1 500	57 000	Average	Low	Good	Good	Good
0312	Administrators in Post-Secondary Education and Vocational Training	Management	1 000	55 000	Low	Low	Fair	Fair	Fair
0313	School Principals and Administrators of Elementary and Secondary Education	Management	1 000	60 000	Low	Low	Fair	Fair	Fair
0314	Managers in Social, Community and Correctional Services	Management	1 000	48 000	Average	Low	Good	Good	Good
0411	Government Managers in Health and Social Policy Development and Program Administration	Management	350	62 000	Average	Average	Fair	Fair	Fair
0412	Government Managers in Economic Analysis and Policy Development	Management	400	61 000	Average	Low	Good	Fair	Good
0413	Government Managers in Education Policy Development and Program Administration	Management	100	68 000	NP	NP	NP	NP	Good
0414	Other Managers in Public Administration	Management	450	64 000	Average	Low	Good	Fair	Fair
0511	Library, Archive, Museum and Art Gallery Managers	Management	250	53 000	Low	Low	Fair	Fair	Fair
0512	Managers in Publishing, Motion Pictures, Broadcasting and Performing Arts	Management	1 500	52 000	Average	Average	Fair	Fair	Fair
0513	Recreation and Sports Program and Service Directors	Management	700	39 000	Average	Average	Fair	Fair	Fair
0611	Sales, Marketing and	Management	11 000	65 000	Average	Average	Fair	Good	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
	Advertising Managers								
0621	Retail Trade Managers	Management	15 000	34 000	Average	Low	Good	Good	Good
0631	Restaurant and Food Service Managers	Management	6 000	26 000	Average	Average	Fair	Fair	Fair
0632	Accommodation Service Managers	Management	600	38 000	Average	Average	Fair	Fair	Fair
0641	Commissioned Police Officers	Management	150	65 000	Average	Low	Good	Fair	Fair
0642	Fire Chiefs and Senior Firefighting Officers	Management	100	72 000	NP	NP	NP	NP	NP
0643	Commissioned Officers, Armed Forces	Management	200	54 000	NP	NP	NP	NP	NP
0651	Other Services Managers	Management	1 500	43 000	NP	NP	NP	NP	NP
0711	Construction Managers	Management	2 000	53 000	Low	Low	Fair	Fair	Fair
0712	Residential Home Builders and Renovators	Management	1 500	33 000	Low	Low	Fair	Fair	Fair
0713	Transportation Managers	Management	1 500	63 000	Low	Low	Fair	Fair	Fair
0721	Facility Operation and Maintenance Managers	Management	1 500	46 000	Low	Low	Fair	Limited	Fair
0811	Primary Production Managers (Except Agriculture)	Management	100	71 000	NP	NP	NP	NP	Fair
0911	Manufacturing Managers	Management	5 000	65 000	Low	Low	Fair	Fair	Fair
0912	Utilities Managers	Management	350	70 000	Low	Low	Fair	Fair	Fair

## Business, Finance and Administration

*This category includes occupations related to the provision of business and financial services, administrative and regulatory services, and office supervisory and support services. Some occupations in this category are specific to business and finance; however, most are found in all industrial sectors<sup>7</sup>.*

With more than 186,000 jobs in 2005, this occupational group has the second largest share of Montrealers' jobs, after sales and service. One person in five (20.5%) of the Montréal labour force works in this category—a rate that is higher than for Québec as a whole (18.1%).

Since 1987, the number of jobs in business, finance and administration has tended to decrease. This trend should reverse itself between 2005 and 2010 and employment should increase, but with lower annual job growth than the average for all occupational categories. Despite high replacement needs for the next few years, the overall demand will be below the average for all occupational categories. However, given

the size of this sector, the outlook for a number of occupations is bright.

This group includes a wide range of technical and intermediate level jobs, which do not normally require a university degree. It benefited from an unemployment rate slightly below the labour market average in 2005; as a result, 43 of the 56 occupations offer fair (26), good (16) and very good (1) prospects. The other occupations have limited prospects (10) or have no published prospects (3).

The professional and technical occupations generally have the best prospects, while several intermediate occupations have fair or good prospects. The latter include customer service, information and related clerks (NOC 1453), who often work at call centres and have fair prospects, and collectors (NOC 1435), with good prospects.

Regarding occupations with favourable prospects, they are found mainly among professionals, and a few examples are linked to growth in the professional services or health sectors. They include, among others, financial auditors and

accountants (NOC 1111), professional occupations in business services to management (NOC 1122), financial and investment analysts (NOC 1112) and medical secretaries (NOC 1243).

The 10 occupations that show limited prospects are either technical level (1) or intermediate level (9) and include mainly the following: shippers and receivers (NOC 1471), banking, insurance and other financial clerks (NOC 1434), survey interviewers and statistical clerks (NOC 1454) and storekeepers and parts clerks (NOC 1472). No professional level occupation in this skill type has limited or very limited prospects.

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<sup>7</sup> Ibid., p. ix.

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
1111	Financial Auditors and Accountants	Professional	12 000	50 000	Average	Low	Good	Good	Good
1112	Financial and Investment Analysts	Professional	3 500	60 000	Average	Low	Good	Good	Good
1113	Securities Agents, Investment Dealers and Traders	Professional	2 500	88 000	Average	Low	Good	Good	Good
1114	Other Financial Officers	Professional	3 500	64 000	High	Low	Very Good	Good	Good
1121	Specialists in Human Resources	Professional	3 000	50 000	Average	Average	Fair	Fair	Fair
1122	Professional Occupations in Business Services to Management	Professional	4 000	55 000	Average	Low	Good	Good	Good
1211	Supervisors, General Office and Administrative Support Clerks	Technical	2 000	38 000	Average	Average	Fair	Fair	Fair
1212	Supervisors, Finance and Insurance Clerks	Technical	2 000	41 000	Low	Low	Fair	Fair	Fair
1213	Supervisors, Library, Correspondence and Related Information Clerks	Technical	1 000	36 000	Average	Average	Fair	Fair	Limited
1214	Supervisors, Mail and Message Distribution Occupations	Technical	250	38 000	Low	Low	Fair	Fair	Fair
1215	Supervisors, Recording, Distributing and Scheduling Occupations	Technical	2 500	34 000	Average	Average	Fair	Fair	Fair
1221	Administrative Officers	Technical	8 000	37 000	Average	Average	Fair	Fair	Fair
1222	Executive Assistants	Technical	1 500	37 000	Average	Average	Fair	Fair	Fair
1223	Personnel and Recruitment Officers	Technical	2 000	40 000	Average	Average	Fair	Fair	Fair
1224	Property Administrators	Technical	1 500	35 000	Average	Low	Good	Good	Good
1225	Purchasing Agents and Officers	Technical	2 000	39 000	Average	Low	Good	Good	Fair
1226	Conference and Events Planners	Technical	1 500	33 000	Low	Average	Limited	Limited	Fair
1227	Court Officers and Justices of the Peace	Technical	200	66 000	NP	NP	NP	NP	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
1228	Immigration, Employment Insurance and Revenue Officers	Technical	1 500	40 000	Low	Low	Fair	Fair	Fair
1231	Bookkeepers	Technical	3 000	30 000	Average	Average	Fair	Fair	Fair
1232	Loan Officers	Technical	1 000	35 000	Average	Low	Good	Fair	Fair
1233	Insurance Adjusters and Claims Examiners	Technical	1 000	39 000	Average	Low	Good	Good	Good
1234	Insurance Underwriters	Technical	700	42 000	Average	Low	Good	Good	Good
1235	Assessors, Valuers and Appraisers	Technical	800	43 000	Average	Low	Good	Good	Good
1236	Customs, Ship and Other Brokers	Technical	500	47 000	Average	Low	Good	Good	Good
1241	Secretaries (Except Legal and Medical)	Technical	15 000	28 000	Average	Average	Fair	Fair	Fair
1242	Legal Secretaries	Technical	2 000	34 000	Average	Low	Good	Good	Fair
1243	Medical Secretaries	Technical	3 500	26 000	Average	Low	Good	Good	Good
1244	Court Recorders and Medical Transcriptionists	Technical	100	25 000	NP	NP	NP	NP	NP
1411	General Office Clerks	Intermediate	13 000	27 000	Average	Average	Fair	Fair	Fair
1413	Records Management and Filing Clerks	Intermediate	2 500	27 000	Average	Average	Fair	Fair	Fair
1414	Receptionists and Switchboard Operators	Intermediate	8 000	22 000	High	High	Fair	Fair	Fair
1422	Data Entry Clerks	Intermediate	4 000	25 000	Average	Average	Fair	Fair	Fair
1423	Desktop Publishing Operators and Related Occupations	Intermediate	250	36 000	Low	Average	Limited	Limited	Limited
1424	Telephone Operators	Intermediate	1 500	23 000	Average	High	Limited	Limited	Limited
1431	Accounting and Related Clerks	Intermediate	15 000	29 000	Average	Average	Fair	Fair	Fair
1432	Payroll Clerks	Intermediate	2 000	32 000	Average	Average	Fair	Fair	Fair
1433	Customer Service Representatives, Financial Services	Intermediate	5 000	29 000	Average	Average	Fair	Fair	Fair
1434	Banking, Insurance and Other Financial Clerks	Intermediate	3 500	30 000	Low	Average	Limited	Limited	Limited
1435	Collectors	Intermediate	2 000	30 000	High	Average	Good	Fair	Fair
1441	Administrative Clerks	Intermediate	4 000	32 000	Average	Average	Fair	Fair	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
1442	Personnel Clerks	Intermediate	600	32 000	Average	Average	Fair	Fair	Fair
1443	Court Clerks	Intermediate	50	28 000	NP	NP	NP	NP	NP
1451	Library Clerks	Intermediate	1 000	28 000	Low	Average	Limited	Limited	Limited
1452	Correspondence, Publication and Related Clerks	Intermediate	1 000	32 000	Average	Average	Fair	Fair	Fair
1453	Customer Service, Information and Related Clerks	Intermediate	17 000	27 000	Average	Average	Fair	Fair	Fair
1454	Survey Interviewers and Statistical Clerks	Intermediate	2 500	17 000	Low	Average	Limited	Limited	Limited
1461	Mail, Postal and Related Clerks	Intermediate	2 500	28 000	Average	Average	Fair	Fair	Fair
1462	Letter Carriers	Intermediate	1 000	38 000	Low	Low	Fair	Fair	Fair
1463	Couriers, Messengers and Door-to-Door Distributors	Intermediate	1 000	22 000	Average	High	Limited	Fair	Fair
1471	Shippers and Receivers	Intermediate	7 000	24 000	Average	High	Limited	Fair	Fair
1472	Storekeepers and Parts Clerks	Intermediate	2 000	29 000	Average	High	Limited	Fair	Fair
1473	Production Clerks	Intermediate	800	33 000	Average	High	Limited	Fair	Fair
1474	Purchasing and Inventory Clerks	Intermediate	3 000	28 000	Average	Average	Fair	Fair	Fair
1475	Dispatchers and Radio Operators	Intermediate	1 000	29 000	High	Average	Good	Good	Good
1476	Transportation Route and Crew Schedulers	Intermediate	300	38 000	High	Average	Good	Good	Good

## Natural and Applied Sciences and Related Occupations

*This category encompasses professional and technical occupations in the sciences, including physical and life sciences, engineering, architecture, and information technologies<sup>8</sup>.*

Close to 77,000 Montrealers worked in the natural and applied sciences in 2005. This number represents 8.4% of all Montrealers' jobs. More people in the Montréal labour force than in Québec as a whole (6.8%) work in this area.

It is one of the occupational groups that has enjoyed the strongest growth since 1987, just behind the health group. This upswing should continue in the coming years because these groups will benefit most from the economic growth forecast for the 2006-2010 period. In fact, labour demand in the natural and applied sciences is expected to rise above the average for all occupational groups.

About two thirds of the jobs in this category require professional skill levels, while the remaining one third calls for technical

skills. Since the natural and applied sciences generally require higher qualifications, the overall unemployment rate for this group is lower than that for groups as a whole. Most of the occupations in this category therefore offer good prospects. Twenty of the 63 occupations in this group could not be analyzed—and thus the prospects could not be published—because of the small number of jobs in several of the specialized fields. Of the 43 remaining occupations, 20 have fair employment prospects, 20 good, and 2 very good. Only one occupation has limited prospects—air pilots, flight engineers and flying instructors (NOC 2271)—because of a decrease in the demand.

The occupations with the best job prospects are chemists (NOC 2112) and aerospace engineers (NOC 2146) and computer engineers (NOC 2147). Those related to information systems, such as electrical and electronics engineers (NOC 2133), software engineers (NOC 2173) and information systems analysts and consultants (NOC 2171), will have good prospects.

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<sup>8</sup> *Ibid.*



NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
2111	Physicists and Astronomers	Professional	350	76 000	Average	Low	Good	Good	Good
2112	Chemists	Professional	2 500	45 000	Average	Low	Good	Good	Good
2113	Geologists, Geochemists and Geophysicists	Professional	200	41 000	NP	NP	NP	NP	Fair
2114	Meteorologists	Professional	150	64 000	NP	NP	NP	NP	NP
2115	Other Professional Occupations in Physical Sciences	Professional	150	41 000	NP	NP	NP	NP	NP
2121	Biologists and Related Scientists	Professional	1 500	38 000	Average	Low	Good	Good	Fair
2122	Forestry Professionals	Professional	Fewer than 50	Not Available	NP	NP	NP	NP	Limited
2123	Agricultural Representatives, Consultants and Specialists	Professional	50	41 000	NP	NP	NP	NP	Fair
2131	Civil Engineers	Professional	2 500	59 000	Average	Low	Good	Good	Good
2132	Mechanical Engineers	Professional	2 000	51 000	Average	Low	Good	Good	Good
2133	Electrical and Electronics Engineers	Professional	3 500	61 000	High	Average	Good	Good	Good
2134	Chemical Engineers	Professional	600	65 000	Average	Low	Good	Good	Good
2141	Industrial and Manufacturing Engineers	Professional	1 500	54 000	Average	Low	Good	Good	Good
2142	Metallurgical and Materials Engineers	Professional	300	63 000	Low	Low	Fair	NP	Fair
2143	Mining Engineers	Professional	Fewer than 50	91 000	NP	NP	NP	NP	Very Good
2144	Geological Engineers	Professional	50	55 000	NP	NP	NP	NP	NP
2145	Petroleum Engineers	Professional	50	59 000	NP	NP	NP	NP	NP
2146	Aerospace Engineers	Professional	1 500	68 000	High	Low	Very Good	Very Good	Very Good
2147	Computer Engineers	Professional	3 000	61 000	High	Low	Very Good	Very Good	Very Good
2148	Other Professional Engineers, n.e.c.	Professional	600	57 000	NP	NP	NP	NP	Good
2151	Architects	Professional	2 000	49 000	Low	Low	Fair	Fair	Fair
2152	Landscape Architects	Professional	200	56 000	NP	NP	NP	NP	Fair
2153	Urban and Land Use Planners	Professional	300	45 000	Low	Low	Fair	Fair	Fair
2154	Land Surveyors	Professional	200	43 000	Average	Low	Good	Good	Fair
2161	Mathematicians, Statisticians and Actuaries	Professional	800	62 000	Average	Low	Good	Good	Good

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
2171	Information Systems Analysts and Consultants	Professional	8 000	53 000	Average	Low	Good	Good	Good
2172	Database Analysts and Data Administrators	Professional	1 000	49 000	Average	Low	Good	Good	Good
2173	Software Engineers	Professional	2 500	59 000	Average	Low	Good	Good	Good
2174	Computer Programmers and Interactive Media Developers	Professional	11 000	42 000	Average	Average	Fair	Good	Good
2175	Web Designers and Developers	Professional	2 500	35 000	Average	Average	Fair	Fair	Fair
2211	Chemical Technologists and Technicians	Technical	1 500	36 000	High	Average	Good	Good	Good
2212	Geological and Mineral Technologists and Technicians	Technical	100	46 000	NP	NP	NP	NP	Fair
2213	Meteorological Technicians	Technical	Fewer than 50	44 000	NP	NP	NP	NP	NP
2221	Biological Technologists and Technicians	Technical	500	36 000	Average	Average	Fair	Fair	Fair
2222	Agricultural and Fish Products Inspectors	Technical	100	36 000	NP	NP	NP	NP	Limited
2223	Forestry Technologists and Technicians	Technical	Fewer than 50	Not Available	NP	NP	NP	NP	Very Limited
2224	Conservation and Fishery Officers	Technical	Fewer than 50	40 000	NP	NP	NP	NP	Very Limited
2225	Landscape and Horticultural Technicians and Specialists	Technical	1 000	28 000	Average	Average	Fair	Fair	Fair
2231	Civil Engineering Technologists and Technicians	Technical	500	41 000	Average	Low	Good	Good	Good
2232	Mechanical Engineering Technologists and Technicians	Technical	600	41 000	Average	Low	Good	Good	Good
2233	Industrial Engineering and Manufacturing Technologists and Technicians	Technical	700	43 000	Average	Low	Good	Good	Good
2234	Construction Estimators	Technical	400	43 000	Average	Average	Fair	Fair	Fair
2241	Electrical and Electronics Engineering Technologists and Technicians	Technical	4 000	39 000	Average	Average	Fair	Fair	Good

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
2242	Electronic Service Technicians (Household and Business Equipment)	Technical	3 000	34 000	Average	Average	Fair	Fair	Fair
2243	Industrial Instrument, Electrical Technicians and Inspectors	Technical	400	41 000	Average	Average	Fair	Fair	Fair
2244	Aircraft Instrument, Electrical and Avionics Mechanics, Technicians and Inspectors	Technical	1 500	45 000	High	Average	Good	Very Good	Good
2251	Architectural Technologists and Technicians	Technical	450	35 000	Low	Low	Fair	Good	Fair
2252	Industrial Designers	Technical	1 500	34 000	Average	Average	Fair	Good	Fair
2253	Drafting Technologists and Technicians	Technical	2 000	37 000	Average	Average	Fair	Fair	Good
2254	Land Survey Technologists and Technicians	Technical	150	31 000	Average	Low	Good	Good	Fair
2255	Mapping and Related Technologists and Technicians	Technical	250	34 000	Average	Average	Fair	Fair	Fair
2261	Nondestructive Testers and Inspectors	Technical	100	38 000	NP	NP	NP	NP	Fair
2262	Engineering Inspectors and Regulatory Officers	Technical	150	49 000	NP	NP	NP	NP	Fair
2263	Inspectors in Public Environment Health and Occupational Health and Safety	Technical	800	43 000	Low	Low	Fair	Fair	Fair
2264	Construction Inspectors	Technical	350	37 000	Average	Average	Fair	Fair	Fair
2271	Air Pilots, Flight Engineers and Flying Instructors	Technical	400	75 000	Low	Average	Limited	Limited	Limited
2272	Air Traffic Control and Related Occupations	Technical	150	60 000	Low	Low	Fair	NP	Fair
2273	Deck Officers, Water Transport	Technical	50	39 000	NP	NP	NP	NP	NP
2274	Engineer Officers, Water Transport	Technical	Fewer than 50	53 000	NP	NP	NP	NP	NP

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects
2275	Railway and Marine Traffic Controllers	Technical	50	54 000	NP	NP	NP	NP
2281	Computer and Network Operators and Web Technicians	Technical	3 500	38 000	Average	Average	Fair	Fair
2282	User Support Technicians	Technical	4 000	36 000	Average	Average	Fair	Fair
2283	Systems Testing Technicians	Technical	500	40 000	High	Average	Good	Good

## Health

*This category includes occupations involving the delivery of health care services directly to patients and occupations that provide support to professional and technical staff<sup>9</sup>.*

Estimated at more than 57,000 in 2005, the jobs held by people working in health represent 6.2% of all Montrealers' jobs and 6.4% of all those in Québec as a whole.

Affected by the federal and provincial government's deficit-reduction measures of the mid-1990s, the labour force in the health sector has grown very little since 1987. However, in the next few years, many new jobs will have to be created to meet the growing needs of the aging population; the rise in employment in health is thus expected to be greater than for all occupational groups. Given the significant replacement hiring needs due to expected retirement and interoccupational mobility, overall labour demand in health will be above average.

Health workers enjoy the lowest unemployment rate of all occupational

groups. Accordingly, all jobs in this sector offer good employment prospects. They have very good (12), good (14) or fair (3) prospects. None of them have limited or very limited prospects and for six, no prospects have been published.

The skill levels required in health are primarily professional and technical. Only three occupations call for intermediate skills. Yet, one of these three—nurse aides, orderlies and patient service associates (NOC 3413)—accounts for more than one person in five employed in the field and this occupation presents fair prospects. When it comes to the professional skill level, one position—registered nurses (NOC 3152)—accounts for another fifth and they have very good prospects. Combined, these two occupations alone represent over one third of the total labour demand in the health sector.

Doctors, whether they are general practitioners and family physicians (NOC 3112) or specialists physicians (NOC 3111), will also have very good prospects. Pharmacists (NOC 3131) and medical laboratory technicians (NOC 3212) will also be in demand.

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<sup>9</sup> *Ibid.*

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
3111	Specialists Physicians	Professional	3 000	135 000	High	Low	Very Good	Very Good	Very Good
3112	General Practitioners and Family Physicians	Professional	4 000	111 000	High	Low	Very Good	Very Good	Very Good
3113	Dentists	Professional	1 500	96 000	High	Low	Very Good	Very Good	Very Good
3114	Veterinarians	Professional	250	51 000	Average	Low	Good	Good	Good
3121	Optometrists	Professional	300	61 000	Average	Low	Good	Very Good	Very Good
3122	Chiropractors	Professional	200	45 000	Average	Low	Good	Good	Good
3123	Other Professional Occupations in Health Diagnosing and Treating	Professional	250	47 000	NP	NP	NP	NP	Good
3131	Pharmacists	Professional	1 500	55 000	High	Low	Very Good	Very Good	Very Good
3132	Dietitians and Nutritionists	Professional	600	41 000	Average	Low	Good	Good	Very Good
3141	Audiologists and Speech-Language Pathologists	Professional	500	44 000	Average	Low	Good	Good	Good
3142	Physiotherapists	Professional	1 000	41 000	High	Low	Very Good	Very Good	Good
3143	Occupational Therapists	Professional	800	40 000	High	Low	Very Good	Very Good	Very Good
3144	Other Professional Occupations in Therapy and Assessment	Professional	300	39 000	NP	NP	NP	NP	NP
3151	Head Nurses and Supervisors	Professional	900	53 000	High	Low	Very Good	Good	Good
3152	Registered Nurses	Professional	12 000	42 000	High	Low	Very Good	Very Good	Very Good
3211	Medical Laboratory Technologists and Pathologists' Assistants	Technical	900	39 000	High	Low	Very Good	Very Good	Very Good
3212	Medical Laboratory Technicians	Technical	1 500	35 000	Average	Low	Good	Very Good	Good
3213	Veterinary and Animal Health Technologists	Technical	300	25 000	Average	Low	Good	Good	Very Good
3214	Respiratory Therapists, Clinical Perfusionists and Cardio-Pulmonary Technologists	Technical	500	41 000	High	Low	Very Good	Very Good	Very Good
3215	Medical Radiation Technologists	Technical	1 000	42 000	High	Low	Very Good	Very Good	Very Good
3216	Medical Sonographers	Technical	100	40 000	NP	NP	NP	NP	NP
3217	Cardiology Technologists	Technical	100	34 000	NP	NP	NP	NP	NP
3218	Electroencephalographic and Other Diagnostic	Technical	Fewer than 50	25 000	NP	NP	NP	NP	NP

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
3219	Technologists, n.e.c. Other Medical Technologists and Technicians (Except Dental Health)	Technical	400	34 000	Average	Low	Good	Good	Good
3221	Denturists	Technical	200	41 000	Average	Low	Good	Good	Good
3222	Dental Hygienists and Dental Therapists	Technical	700	28 000	High	Low	Very Good	Very Good	Very Good
3223	Dental Technologists, Technicians and Laboratories	Technical	300	32 000	Low	Low	Fair	Good	Fair
3231	Opticians	Technical	250	36 000	Average	Low	Good	Good	Good
3232	Midwives and Practitioners of Natural Healing	Technical	250	20 000	NP	NP	NP	NP	Fair
3233	Licensed Practical Nursing Assistants	Technical	2 500	31 000	Low	Low	Fair	Good	Good
3234	Ambulance Attendants and Other Paramedical Occupations	Technical	400	37 000	Average	Low	Good	Good	Good
3235	Other Technical Occupations in Therapy and Assessment	Technical	900	23 000	Average	Low	Good	Good	Good
3411	Dental Assistants	Intermediate	1 500	21 000	Average	Low	Good	Good	Good
3413	Nurse Aides, Orderlies and Patient Service Associates	Intermediate	13 000	23 000	Average	Average	Fair	Good	Good
3414	Other Assisting Occupations in Support of Health Services	Intermediate	3 500	25 000	Average	Low	Good	Good	Good

## Social Science, Education, Government Services and Religion

*This category includes a range of occupations related to law, teaching, counselling, social science research, government policy development, and administration of government and other programs<sup>10</sup>.*

Approximately 90,000 Montrealers worked in the various occupations in this category in 2005. Social science, education, government services and religion represent 9.7% of the Montréal labour force, which is higher than that in Québec as a whole (8.7%).

After occupations in arts, culture, recreation and sport and those in natural and applied sciences, this occupational group has posted the strongest growth of all categories since 1987. The share of jobs in this group, which is clearly dominated by teaching, should, however, slightly decline during the 2006-2010 period, due to the economic growth which will be lower than the average for all occupations.

The increasingly high skill levels now required by the labour market are

contributing to the development of teaching-related occupations. The growing number of immigrants entering Québec will mean an increase in the number of people assigned to the francization, training and integration of newcomers.

With a relatively high average age in these groups, the number of retirements in teaching and government services is expected to increase in the coming years. In light of the government's objective to replace one public servant that retires out of two, job prospects in the public service will be less favourable than in the past. However, the positions that will need replacing will generate a number of interesting openings to job seekers with the required skills.

Almost all teaching-related occupations offer favourable prospects and account for the bulk of labour demand in this group. It should be noted that the new places to open up in daycare will translate into good prospects for early childhood educators and assistants (NOC 4214). But the low birthrate, which has shown recent signs of increasing, will offset this trend. This

change in birthrate, if maintained, will affect future needs in daycare centres.

Most of the 29 occupations in this group, which enjoy a generally low unemployment rate, offer attractive job prospects, ranging from fair (10) to good (11). Two occupations have limited prospects and six have no published prospects.

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<sup>10</sup> *Ibid.*



NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects
4111	Judges	Professional	250	127 000	NP	NP	NP	NP
4112	Lawyers and Québec Notaries	Professional	7 000	93 000	Average	Low	Good	Good
4121	University Professors	Professional	6 000	69 000	Average	Low	Good	Fair
4122	Post-Secondary Teaching and Research Assistants	Professional	5 000	25 000	Average	High	Limited	Limited
4131	College and Other Vocational Instructors	Professional	8 000	47 000	High	Average	Good	Good
4141	Secondary School Teachers	Professional	10 000	42 000	Average	Low	Good	Good
4142	Elementary School and Kindergarten Teachers	Professional	12 000	40 000	Average	Low	Good	Good
4143	Educational Counsellors	Professional	800	43 000	Average	Low	Good	Good
4151	Psychologists	Professional	2 500	47 000	Average	Low	Good	Good
4152	Social Workers	Professional	3 500	41 000	Average	Low	Good	Good
4153	Family, Marriage and Other Related Counsellors	Professional	700	36 000	Average	Average	Fair	Good
4154	Ministers of Religion	Professional	800	29 000	NP	NP	NP	NP
4155	Probation and Parole Officers and Related Occupations	Professional	200	44 000	NP	NP	NP	Fair
4161	Natural and Applied Science Policy Researchers, Consultants and Program Officers	Professional	1 000	54 000	Average	Average	Fair	Fair
4162	Economists and Economic Policy Researchers and Analysts	Professional	800	49 000	Average	Average	Fair	Fair
4163	Economic Development Officers and Marketing Researchers and Consultants	Professional	3 000	43 000	Average	Average	Fair	Fair
4164	Social Policy Researchers, Consultants and Program Officers	Professional	1 000	45 000	Average	Average	Fair	Fair
4165	Health Policy Researchers, Consultants and Program Officers	Professional	1 500	47 000	Average	Average	Fair	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
4166	Education Policy Researchers, Consultants and Program Officers	Professional	1 000	46 000	Low	Low	Fair	Fair	Fair
4167	Recreation, Sports and Fitness Program Supervisors and Consultants	Professional	600	33 000	Low	Low	Fair	Fair	Fair
4168	Program Officers Unique to Government	Professional	600	50 000	Average	Average	Fair	Fair	Fair
4169	Other Professional Occupations in Social Science, n.e.c.	Professional	450	41 000	NP	NP	NP	NP	NP
4211	Paralegal and Related Occupations	Technical	1500	34 000	Average	Low	Good	Good	Good
4212	Community and Social Service Workers	Technical	3 500	30 000	Average	Average	Fair	Fair	Fair
4213	Employment Counsellors	Technical	1 000	31 000	Low	Average	Limited	Limited	Limited
4214	Early Childhood Educators and Assistants	Technical	12 000	22 000	Average	Low	Good	Good	Good
4215	Instructors and Teachers of Persons with Disabilities	Technical	3 000	35 000	Average	Low	Good	Good	Fair
4216	Other Instructors	Technical	700	28 000	NP	NP	NP	NP	NP
4217	Other Religious Occupations	Technical	500	24 000	NP	NP	NP	NP	NP

## Arts, Culture, Recreation and Sport

*This category encompasses professional and technical occupations related to art and culture, including the performing arts, film and video, broadcasting, journalism, writing, creative design, libraries and museums. It also includes occupations in recreation and sport<sup>11</sup>.*

Highly concentrated in Montréal, the occupations in this category accounted for 5.6% of all Montrealers' jobs in 2005, employing a total of 52,000 people. This category accounts for only 3.2% of jobs in Québec as a whole.

With the expansion of the recreation, film and multimedia sectors, this category has grown rapidly since 1987. This growth should continue throughout the 2005-2010 forecast period at a more moderate rate, but one that is higher than average, and total labour demand for these occupations will be very strong.

All occupations in this group require professional or technical skill levels.

However, since this category frequently hires self-employed, freelance and part-time workers, the unemployment rate is generally above the average. As a result, no occupation in this group offers very good prospects. While two occupations do offer good prospects— translators, terminologists and interpreters (NOC 5125), and interior designers (NOC 5242)—the majority of the 34 occupations offer fair (6), limited (14), or very limited (1) prospects. No analysis could be provided for artistic occupations, because they are atypical in nature and cannot be studied according to the usual criteria for labour supply and demand.

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<sup>11</sup> *Ibid.*

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects
5111	Librarians	Professional	900	42 000	Low	Low	Fair	Fair
5112	Conservators and Curators	Professional	150	29 000	NP	NP	NP	NP
5113	Archivists	Professional	450	30 000	Average	High	Limited	Limited
5121	Authors and Writers	Professional	2500	36 000	Average	High	Limited	Fair
5122	Editors	Professional	1500	41 000	Average	Average	Fair	Fair
5123	Journalists	Professional	2 000	47 000	Average	High	Limited	Fair
5124	Professional Occupations in Public Relations and Communications	Professional	3500	43 000	Average	Average	Fair	Fair
5125	Translators, Terminologists and Interpreters	Professional	3500	41 000	High	Average	Good	Good
5131	Producers, Directors, Choreographers and Related Occupations	Professional	4000	48 000	Low	Average	Limited	Limited
5132	Conductors, Composers and Arrangers	Professional	300	36 000	NP	NP	NP	NP
5133	Musicians and Singers	Professional	2 500	24 000	NP	NP	NP	NP
5134	Dancers	Professional	600	25 000	NP	NP	NP	NP
5135	Actors and Comedians	Professional	1 500	31 000	NP	NP	NP	NP
5136	Painters, Sculptors and Other Visual Artists	Professional	1 500	22 000	NP	NP	NP	NP
5211	Library and Archive Technicians and Assistants	Technical	1 500	33 000	Average	Average	Fair	Fair
5212	Technical Occupations Related to Museums and Art Galleries	Technical	400	25 000	Low	Average	Limited	Limited
5221	Photographers	Technical	1 000	31 000	Low	Average	Limited	Limited
5222	Film and Video Camera Operators	Technical	600	38 000	Average	High	Limited	Limited
5223	Graphic Arts Technicians	Technical	1 500	28 000	Average	Average	Fair	Fair
5224	Broadcast Technicians	Technical	300	41 000	Low	Average	Limited	Limited
5225	Audio and Video Recording Technicians	Technical	2000	35 000	Average	High	Limited	Limited

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
5226	Other Technical and Coordinating Occupations in Motion Pictures, Broadcasting and the Performing Arts	Technical	2 000	34 000	Average	High	Limited	Limited	Limited
5227	Support Occupations in Motion Pictures, Broadcasting and the Performing Arts	Technical	1500	28 000	Average	High	Limited	Limited	Limited
5231	Announcers and Other Broadcasters	Technical	700	47 000	Average	High	Limited	Limited	Limited
5232	Other Performers	Technical	450	27 000	NP	NP	NP	NP	NP
5241	Graphic Designers and Illustrators	Technical	4500	33 000	Average	Average	Fair	Fair	Fair
5242	Interior Designers	Technical	1 000	29 000	Average	Low	Good	Good	Good
5243	Theatre, Fashion, Exhibit and Other Creative Designers	Technical	2 000	31 000	Average	High	Limited	Limited	Limited
5244	Artisans and Craftspersons	Technical	900	23 000	NP	NP	NP	NP	NP
5245	Patternmakers – Textile, Leather and Fur Products	Technical	450	31 000	Low	High	Very Limited	Very Limited	Very Limited
5251	Athletes	Technical	150	40 000	NP	NP	NP	NP	NP
5252	Coaches	Technical	800	23 000	NP	NP	NP	NP	NP
5253	Sports Officials and Referees	Technical	150	26 000	NP	NP	NP	NP	NP
5254	Program Leaders and Instructors in Recreation and Sports	Technical	4 500	23 000	Average	High	Limited	Fair	Fair

## Sales and Service

*This category includes occupations in sales, personal and protective services, as well as in hospitality and tourism<sup>12</sup>.*

With a labour force of over 213,000 persons in 2005, i.e. almost one quarter (23.2%) of all the Montrealers' jobs, this occupational group is the most imposing of all, both in Montréal and in Québec as a whole (23.7%).

On an upswing from 1987 to 2005, this group's share of jobs should continue to increase slightly in the years ahead as a result of economic growth that will be favourable for sales and service occupations. In total, labour demand will be proportionally higher than the average for all occupations. In terms of jobs, over one quarter of openings that become available to Montrealers in the 2006-2010 forecast period will be in sales and service.

This group includes several occupations in food and lodging services as well as in wholesale and retail sales. A good number of these occupations require few skills. None requires professional level skills. In

fact, 39 of the 58 occupations—close to 80% of sales and service jobs—require only intermediate or elemental skills. Often considered a gateway into the labour market, several of these occupations offer precarious working conditions (low income, part-time, on-call, seasonal work, etc.), which can result in a high employee turnover rate and brisk interoccupational mobility. Thus, while there may be a number of employment opportunities in this category, there may also be a very large number of unemployed individuals.

Still, almost half of the 58 occupations offer favourable employment prospects: 20 fair and 12 good. Demand, in terms of number of jobs, is primarily for retail salespersons and sales clerks (NOC 6421), which make up more than 17% of the entire labour force in this group. A large number of jobs will also open up for non-technical wholesale trade sales representatives (NOC 6411) and for wholesale trade technical sales specialists (NOC 6221).

Limited (13) or very limited (2) prospects in these occupations concern, among others, light duty cleaners (NOC 6661),

janitors, caretakers and building superintendents (NOC 6663) and hairstylists and barbers (NOC 6271). For eleven occupations, no analysis of prospects have been published.

<sup>12</sup> *Ibid.*

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
6211	Retail Trade Supervisors	Technical	7 000	27 000	High	Average	Good	Good	Good
6212	Food Service Supervisors	Technical	2 000	30 000	Average	Average	Fair	Good	Good
6213	Executive Housekeepers	Technical	300	28 000	High	Average	Good	NP	Fair
6214	Dry Cleaning and Laundry Supervisors	Technical	150	26 000	NP	NP	NP	NP	NP
6215	Cleaning Supervisors	Technical	1 000	30 000	Low	Average	Limited	Limited	Limited
6216	Other Service Supervisors	Technical	900	31 000	NP	NP	NP	NP	NP
6221	Technical Sales Specialists, Wholesale Trade	Technical	5 000	51 000	High	Average	Good	Good	Good
6231	Insurance Agents and Brokers	Technical	2 500	41 000	Average	Low	Good	Good	Good
6232	Real Estate Agents and Salespersons	Technical	3 000	60 000	Low	Low	Fair	Fair	Fair
6233	Retail and Wholesale Buyers	Technical	2 000	41 000	Average	Low	Good	Good	Good
6234	Grain Elevator Operators	Technical	Fewer than 50	Not Available	NP	NP	NP	NP	NP
6241	Chefs	Technical	2 000	25 000	Average	Average	Fair	Fair	Fair
6242	Cooks	Technical	10 000	19 000	Average	Average	Fair	Fair	Fair
6251	Butchers and Meat Cutters – Retail and Wholesale	Technical	2 000	26 000	High	Average	Good	Good	Good
6252	Bakers	Technical	2 500	20 000	Average	Average	Fair	Fair	Fair
6261	Police Officers (Except Commissioned)	Technical	2 000	48 000	Average	Low	Good	Good	Good
6262	Firefighters	Technical	1 000	55 000	Average	Low	Good	Fair	Fair
6271	Hairstylists and Barbers	Technical	4 500	21 000	Low	Average	Limited	Fair	Fair
6272	Funeral Directors and Embalmers	Technical	150	38 000	NP	NP	NP	NP	NP
6411	Sales Representatives, Wholesale Trade (Non-Technical)	Intermediate	12 000	43 000	High	Average	Good	Good	Good
6421	Retail Salespersons and Sales Clerks	Intermediate	36 000	23 000	High	Average	Good	Good	Good
6431	Travel Counsellors	Intermediate	2 500	26 000	Average	Average	Fair	Fair	Fair
6432	Pursers and Flight Attendants	Intermediate	1 000	36 000	Low	Average	Limited	Limited	Limited
6433	Airline Sales and Service Agents	Intermediate	1 500	34 000	Low	Average	Limited	Limited	Limited
6434	Ticket Agents and Cargo Service Representatives and	Intermediate	350	35 000	Low	Average	Limited	Limited	Limited

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects
	Related Clerks (Except Airline)							
6435	Hotel Front Desk Clerks	Intermediate	1 000	25 000	High	High	Fair	Fair
6441	Tour and Travel Guides	Intermediate	350	19 000	Average	High	Limited	Limited
6442	Outdoor Sport and Recreational Guides	Intermediate	50	21 000	NP	NP	NP	Limited
6443	Casino Occupations	Intermediate	600	35 000	Average	Average	Fair	Limited
6451	Maitres d'hôtel and Hosts/Hostesses	Intermediate	800	25 000	Average	Average	Fair	Fair
6452	Bartenders	Intermediate	3 000	18 000	High	High	Fair	Fair
6453	Food and Beverage Servers	Intermediate	12 000	19 000	High	High	Fair	Fair
6461	Sheriffs and Bailiffs	Intermediate	150	38 000	NP	NP	NP	Fair
6462	Correctional Service Officers	Intermediate	400	38 000	Low	Low	Fair	Fair
6463	By-Law Enforcement and Other Regulatory Officers, n.e.c.	Intermediate	250	37 000	NP	NP	NP	Limited
6464	Occupations Unique to the Armed Forces	Intermediate	300	34 000	NP	NP	NP	NP
6465	Other Protective Service Occupations	Intermediate	600	32 000	High	Average	Good	Fair
6471	Visiting Homemakers, Housekeepers and Related Occupations	Intermediate	2 500	19 000	Average	Average	Fair	Good
6472	Elementary and Secondary School Teacher Assistants	Intermediate	3 500	20 000	Low	Low	Fair	Fair
6474	Babysitters, Nannies and Parents' Helpers	Intermediate	2 500	15 000	Low	Average	Limited	Limited
6481	Image, Social and Other Personal Consultants	Intermediate	350	24 000	NP	NP	NP	Limited
6482	Estheticians, Electrologists and Related Occupations	Intermediate	2 000	18 000	Average	Average	Fair	Fair
6483	Pet Groomers and Animal Care Workers	Intermediate	250	21 000	High	High	Fair	Fair
6484	Other Personal Service Occupations	Intermediate	50	28 000	NP	NP	NP	NP
6611	Cashiers	Elemental	19 000	16 000	High	High	Fair	Fair



NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
6621	Service Station Attendants	Elemental	700	13 000	Average	High	Limited	Limited	Limited
6622	Grocery Clerks and Shelf Stockers	Elemental	9 000	20 000	High	High	Fair	Fair	Fair
6623	Other Elemental Sales Occupations	Elemental	4 500	21 000	High	High	Fair	Fair	Fair
6641	Food Counter Attendants, Kitchen Helpers and Related Occupations	Elemental	14 000	17 000	High	High	Fair	Fair	Fair
6651	Security Guards and Related Occupations	Elemental	7 000	24 000	High	Average	Good	Fair	Fair
6661	Light Duty Cleaners	Elemental	13 000	21 000	Average	High	Limited	Fair	Limited
6662	Specialized Cleaners	Elemental	1 000	22 000	Low	High	Very Limited	Limited	Limited
6663	Janitors, Caretakers and Building Superintendents	Elemental	9 000	24 000	Low	Average	Limited	Limited	Limited
6671	Operators and Attendants in Amusement, Recreation and Sport	Elemental	600	22 000	Average	High	Limited	Fair	Limited
6672	Other Attendants in Accommodation and Travel	Elemental	250	24 000	NP	NP	NP	NP	NP
6681	Dry Cleaning and Laundry Occupations	Elemental	1 500	19 000	Average	High	Limited	Limited	Limited
6682	Ironing, Pressing and Finishing Occupations	Elemental	1 500	19 000	Low	High	Very Limited	Very Limited	Very Limited
6683	Other Elemental Service Occupations	Elemental	2 000	20 000	Average	High	Limited	Limited	Limited

## Trades, Transport and Equipment Operators

*This category includes construction and mechanical trades, trades supervisors and contractors, and operators of transportation and heavy equipment. These occupations are found in a wide range of industrial sectors, but in the construction and transportation industries in particular<sup>13</sup>.*

In 2005, more than 82,000 Montrealers worked in trades, transport and equipment operation, i.e. 8.9% of the Montréal labour force. This group's share of all jobs in Québec as a whole was considerably higher (13.7%).

This is the occupational category that has lost the most ground since 1987. This share is expected to decline slightly further in 2006-2010, due to relatively less favourable economic growth for this group than for occupations as a whole.

The construction sector, among others, which accounts for a number of occupations in this group, has started to slow down after several years of intense

activity. Nonetheless, since the present labour force is relatively old, the next wave of departures due to retirement will generate interesting employment opportunities in several trades and occupations in this category.

This group (93 occupational codes) includes a large number of technical (69) or intermediate (20) level trades, but no professional level occupations.

The prospects for 31 of the occupations could not be assessed because of the small number of jobs they represent. Despite an unemployment rate that is generally above average due to the large proportion of seasonal jobs in this field, most of the other 62 occupations offer favourable job prospects: 37 offer fair prospects, 13 good, and 1 very good. The 11 other occupations of this skill type have limited prospects.

The best prospects are for heavy-duty equipment mechanics (NOC 7312). Bus drivers and subway and other transit operators (NOC 7412), with good prospects, will benefit from the extensive recruitment program set up by the Société de transport

de Montréal as part of its medium-term succession planning. Among the other occupations with good prospects, the greatest demand will be for truck drivers (NOC 7411), and machinists and machining and tooling inspectors (NOC 7231).

The following occupations offer limited prospects: delivery and courier service drivers (NOC 7414), and taxi and limousine drivers and chauffeurs (NOC 7413). In these occupations, unemployment rates are high, but interoccupational mobility generates employment opportunities.

<sup>13</sup> *Ibid.*

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
7211	Supervisors, Machinists and Related Occupations	Technical	200	48 000	NP	NP	NP	Fair	Fair
7212	Contractors and Supervisors, Electrical Trades and Telecommunications Occupations	Technical	600	46 000	Low	Low	Fair	Fair	Fair
7213	Contractors and Supervisors, Pipefitting Trades	Technical	150	43 000	NP	NP	NP	Fair	Fair
7214	Contractors and Supervisors, Metal Forming, Shaping and Erecting Trades	Technical	200	36 000	NP	NP	NP	Fair	Fair
7215	Contractors and Supervisors, Carpentry Trades	Technical	500	36 000	Low	Low	Fair	Fair	Limited
7216	Contractors and Supervisors, Mechanic Trades	Technical	450	48 000	Average	Average	Fair	Fair	Fair
7217	Contractors and Supervisors, Heavy Construction Equipment Crews	Technical	450	46 000	Low	Low	Fair	Fair	Fair
7218	Supervisors, Printing and Related Occupations	Technical	450	37 000	Low	Low	Fair	Fair	Fair
7219	Contractors and Supervisors, Other Construction Trades, Installers, Repairers and Servicers	Technical	1 000	34 000	Low	Low	Fair	Fair	Fair
7221	Supervisors, Railway Transport Operations	Technical	150	57 000	NP	NP	NP	NP	NP
7222	Supervisors, Motor Transport and Other Ground Transit Operators	Technical	350	45 000	Average	Average	Fair	Fair	Fair
7231	Machinists and Machining and Tooling Inspectors	Technical	3 000	34 000	Average	Low	Good	Very Good	Good
7232	Tool and Die Makers	Technical	350	36 000	Average	Low	Good	Good	Good
7241	Electricians (Except Industrial and Power System)	Technical	2 000	38 000	Average	Average	Fair	Fair	Fair
7242	Industrial Electricians	Technical	450	44 000	Low	Average	Limited	Fair	Limited
7243	Power System Electricians	Technical	100	40 000	NP	NP	NP	Fair	Fair
7244	Electrical Power Line and	Technical	150	44 000	NP	NP	NP	Fair	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
	Cable Workers								
7245	Telecommunications Line and Cable Workers	Technical	350	34 000	Average	Average	Fair	Fair	Fair
7246	Telecommunications Installation and Repair Workers	Technical	1 000	38 000	Average	Average	Fair	Fair	Fair
7247	Cable Television Service and Maintenance Technicians	Technical	250	35 000	Average	Average	Fair	Fair	Fair
7251	Plumbers	Technical	1 500	34 000	Average	Low	Good	Good	Fair
7252	Steamfitters, Pipefitters and Sprinkler System Installers	Technical	400	40 000	Low	Low	Fair	Fair	Fair
7253	Gas Fitters	Technical	Fewer than 50	47 000	NP	NP	NP	NP	NP
7261	Sheet Metal Workers	Technical	600	34 000	Average	Low	Good	Fair	Fair
7262	Boilermakers	Technical	100	39 000	NP	NP	NP	NP	NP
7263	Structural Metal and Platework Fabricators and Fitters	Technical	450	29 000	High	Average	Good	Good	Fair
7264	Ironworkers	Technical	150	37 000	High	Average	Good	Fair	Fair
7265	Welders and Related Machine Operators	Technical	2 500	30 000	Average	Average	Fair	Good	Good
7266	Blacksmiths and Die Setters	Technical	Fewer than 50	Not Available	NP	NP	NP	NP	NP
7271	Carpenters	Technical	2 500	28 000	Low	Low	Fair	Fair	Fair
7272	Cabinetmakers	Technical	1 000	25 000	Average	Average	Fair	Fair	Fair
7281	Bricklayers	Technical	700	34 000	Average	Average	Fair	Fair	Fair
7282	Cement Finishers	Technical	300	32 000	Average	Average	Fair	Fair	Fair
7283	Tilesetters	Technical	500	29 000	Average	Average	Fair	Fair	Fair
7284	Plasterers, Drywall Installers and Finishers and Lathers	Technical	400	29 000	Average	Average	Fair	Fair	Fair
7291	Roofers and Shinglers	Technical	600	26 000	Average	Average	Fair	Fair	Limited
7292	Glaziers	Technical	350	23 000	Average	Average	Fair	Fair	Fair
7293	Insulators	Technical	150	33 000	High	High	Fair	Fair	Fair
7294	Painters and Decorators	Technical	2 000	23 000	Average	Average	Fair	Fair	Fair
7295	Floor Covering Installers	Technical	500	29 000	Average	Average	Fair	Fair	Fair
7311	Construction Millwrights and Industrial Mechanics (Except Textile)	Technical	2 000	39 000	Average	Average	Fair	Fair	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
7312	Heavy-Duty Equipment Mechanics	Technical	500	35 000	High	Low	Very Good	Good	Good
7313	Refrigeration and Air Conditioning Mechanics	Technical	600	30 000	Average	Average	Fair	Fair	Fair
7314	Railway Carmen/women	Technical	150	39 000	NP	NP	NP	NP	Fair
7315	Aircraft Mechanics and Aircraft Inspectors	Technical	1 000	51 000	Average	Low	Good	Good	Good
7316	Machine Fitters	Technical	400	32 000	Average	Low	Good	Good	Good
7317	Textile Machinery Mechanics and Repairers	Technical	350	27 000	Low	Average	Limited	Limited	Limited
7318	Elevator Constructors and Mechanics	Technical	150	52 000	Average	Low	Good	Good	Good
7321	Automotive Service Technicians, Truck Mechanics and Mechanical Repairers	Technical	4 000	28 000	Average	Average	Fair	Good	Good
7322	Motor Vehicle Body Repairers	Technical	900	26 000	Average	Average	Fair	Fair	Fair
7331	Oil and Solid Fuel Heating Mechanics	Technical	100	32 000	NP	NP	NP	NP	NP
7332	Electric Appliance Servicers and Repairers	Technical	300	29 000	Average	Average	Fair	Fair	Fair
7333	Electrical Mechanics	Technical	600	35 000	Average	Average	Fair	Good	Good
7334	Motorcycle and Other Related Mechanics	Technical	150	26 000	NP	NP	NP	Limited	Limited
7335	Other Small Engine and Equipment Mechanics	Technical	100	32 000	NP	NP	NP	Limited	Fair
7341	Upholsterers	Technical	300	24 000	Low	Average	Limited	Limited	Limited
7342	Tailors, Dressmakers, Furriers and Milliners	Technical	2 000	20 000	Average	High	Limited	Limited	Limited
7343	Shoe Repairers and Shoemakers	Technical	250	19 000	Low	Average	Limited	Limited	Limited
7344	Jewellers, Watch Repairers and Related Occupations	Technical	600	20 000	Low	Average	Limited	Limited	Limited
7351	Stationary Engineers and Auxiliary Equipment Operators	Technical	400	41 000	Average	Average	Fair	Fair	Fair
7352	Power Systems and Power	Technical	50	38 000	NP	NP	NP	NP	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects
	Station Operators							
7361	Railway and Yard Locomotive Engineers	Technical	150	43 000	NP	NP	NP	Fair
7362	Railway Conductors and Brakemen/women	Technical	100	42 000	NP	NP	NP	NP
7371	Crane Operators	Technical	200	39 000	Average	Low	Good	Fair
7372	Drillers and Blasters – Surface Mining, Quarrying and Construction	Technical	Fewer than 50	Not Available	NP	NP	NP	Good
7373	Water Well Drillers	Technical	Fewer than 50	Not Available	NP	NP	NP	NP
7381	Printing Press Operators	Technical	1 500	33 000	Average	Average	Fair	Fair
7382	Commercial Divers	Technical	Fewer than 50	Not Available	NP	NP	NP	NP
7383	Other Trades and Related Occupations	Technical	300	32 000	NP	NP	NP	NP
7411	Truck Drivers	Intermediate	6 000	29 000	High	Average	Good	Fair
7412	Bus Drivers and Subway and Other Transit Operators	Intermediate	2 500	39 000	Average	Low	Good	Fair
7413	Taxi and Limousine Drivers and Chauffeurs	Intermediate	4 000	22 000	Average	High	Limited	Limited
7414	Delivery and Courier Service Drivers	Intermediate	5 000	25 000	Average	High	Limited	Limited
7421	Heavy Equipment Operators (Except Crane)	Intermediate	600	34 000	High	Average	Good	Limited
7422	Public Works Maintenance Equipment Operators	Intermediate	700	35 000	Low	Average	Limited	Limited
7431	Railway Yard Workers	Intermediate	100	47 000	NP	NP	NP	NP
7432	Railway Track Maintenance Workers	Intermediate	50	38 000	NP	NP	NP	Limited
7433	Deck Crew, Water Transport	Intermediate	Fewer than 50	35 000	NP	NP	NP	Limited
7434	Engine Room Crew, Water Transport	Intermediate	Fewer than 50	Not Available	NP	NP	NP	NP
7435	Lock and Cable Ferry Operators and Related Occupations	Intermediate	Fewer than 50	Not Available	NP	NP	NP	NP
7436	Boat Operators	Intermediate	Fewer than 50	19 000	NP	NP	NP	NP
7437	Air Transport Ramp Attendants	Intermediate	400	35 000	Average	Average	Fair	Fair
7441	Residential and Commercial	Intermediate	1000	27 000	Average	Average	Fair	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Rate (2005)	Prospects	Prospects	
	Installers and Servicers								
7442	Waterworks and Gas Maintenance Workers	Intermediate	150	50 000	NP	NP	NP	NP	
7443	Automotive Mechanical Installers and Servicers	Intermediate	200	26 000	Average	Average	Fair	Good	Fair
7444	Pest Controllers and Fumigators	Intermediate	100	24 000	NP	NP	NP	NP	NP
7445	Other Repairers and Servicers	Intermediate	450	23 000	NP	NP	NP	NP	NP
7451	Longshore Workers	Intermediate	400	59 000	Low	Average	Limited	Limited	Limited
7452	Material Handlers	Intermediate	10 000	24 000	High	High	Fair	Fair	Fair
7611	Construction Trades Helpers and Labourers	Elemental	2 500	25 000	Low	Average	Limited	Limited	Limited
7612	Other Trades Helpers and Labourers	Elemental	500	28 000	NP	NP	NP	Limited	Limited
7621	Public Works and Maintenance Labourers	Elemental	1 500	29 000	Average	Average	Fair	Limited	Limited
7622	Railway and Motor Transport Labourers	Elemental	250	25 000	NP	NP	NP	Fair	Limited

## Primary Industry

*This category includes supervisory and equipment operation occupations in the natural resource-based sectors of mining, oil and gas production, forestry and logging, agriculture, horticulture and fishing. Most occupations in this category are industry-specific and are not found outside the primary sector<sup>14</sup>.*

The primary industry accounted for an almost negligible share of Montrealers' jobs in 2005 (0.5%), representing a total of about 4,000 persons. This is why only 4 of the 29 primary industry occupations were analyzed.

Landscaping and grounds maintenance contractors and managers (NOC 8255), supervisors, landscape and horticulture (NOC 8256) and landscaping and grounds maintenance labourers (NOC 8612) hold the largest number of jobs in this skill type. Job prospects are fair, but the unemployment rate is moderate or high due to the seasonal nature of the work, among other factors.

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<sup>14</sup> *Ibid.*



NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Level (2005)	Prospects	Prospects
8211	Supervisors, Logging and Forestry	Technical	Fewer than 50	Not Available	NP	NP	NP	Very Limited
8221	Supervisors, Mining and Quarrying	Technical	Fewer than 50	Not Available	NP	NP	NP	Fair
8222	Supervisors, Oil and Gas Drilling and Service	Technical	Fewer than 50	Not Available	NP	NP	NP	Very Good
8231	Underground Production and Development Miners	Technical	Fewer than 50	Not Available	NP	NP	NP	Good
8232	Oil and Gas Well Drillers, Servicers, Testers and Related Workers	Technical	Fewer than 50	Not Available	NP	NP	NP	NP
8241	Logging Machinery Operators	Technical	Fewer than 50	Not Available	NP	NP	NP	Very Limited
8251	Farmers and Farm Managers	Technical	350	32 000	NP	NP	NP	Fair
8252	Agricultural and Related Service Contractors and Managers	Technical	Fewer than 50	19 000	NP	NP	NP	Fair
8253	Farm Supervisors and Specialized Livestock Workers	Technical	Fewer than 50	Not Available	NP	NP	NP	Fair
8254	Nursery and Greenhouse Operators and Managers	Technical	150	21 000	NP	NP	NP	Fair
8255	Landscaping and Grounds Maintenance Contractors and Managers	Technical	400	39 000	Average	Average	Fair	Fair
8256	Supervisors, Landscape and Horticulture	Technical	200	27 000	Average	Average	Fair	Fair
8257	Aquaculture Operators and Managers	Technical	Fewer than 50	Not Available	NP	NP	NP	NP
8261	Fishing Masters and Officers	Technical	Fewer than 50	Not Available	NP	NP	NP	Limited
8262	Fishing Vessel Skippers and Fishermen/women	Technical	Fewer than 50	Not Available	NP	NP	NP	Limited
8411	Underground Mine Service and Support Workers	Intermediate	Fewer than 50	Not Available	NP	NP	NP	Fair
8412	Oil and Gas Well Drilling Workers and Services Operators	Intermediate	Fewer than 50	21 000	NP	NP	NP	NP
8421	Chainsaw and Skidder	Intermediate	50	34 000	NP	NP	NP	Limited

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Level (2005)	Prospects	Prospects	
	Operators								
8422	Silviculture and Forestry Workers	Intermediate	Fewer than 50	23 000	NP	NP	NP	NP	Very Limited
8431	General Farm Workers	Intermediate	250	19 000	NP	NP	NP	Fair	Fair
8432	Nursery and Greenhouse Workers	Intermediate	400	28 000	High	Average	Good	Fair	Fair
8441	Fishing Vessel Deckhands	Intermediate	Fewer than 50	Not Available	NP	NP	NP	NP	Limited
8442	Trappers and Hunters	Intermediate	Fewer than 50	Not Available	NP	NP	NP	NP	NP
8611	Harvesting Labourers	Elemental	150	9 000	NP	NP	NP	NP	Fair
8612	Landscaping and Grounds Maintenance Labourers	Elemental	2 500	22 000	High	High	Fair	Fair	Fair
8613	Aquaculture and Marine Harvest Labourers	Elemental	Fewer than 50	Not Available	NP	NP	NP	NP	NP
8614	Mine Labourers	Elemental	Fewer than 50	Not Available	NP	NP	NP	NP	Fair
8615	Oil and Gas Drilling Servicing and Related Labourers	Elemental	Fewer than 50	Not Available	NP	NP	NP	NP	NP
8616	Logging and Forestry Labourers	Elemental	100	11 000	NP	NP	NP	NP	Very Limited

## Processing, Manufacturing and Utilities

*This category includes supervisory and production occupations in manufacturing, processing and utilities<sup>15</sup>.*

Over 63,000 people, or 6.9% of the Montréal labour force, held a job in processing, manufacturing or utilities in 2005. This is less than in Québec as a whole (7.9%).

The group's share of jobs has tended to decrease since 1987. This decline should continue throughout the 2006-2010 forecast period. With a negative average annual growth rate predicted for this group, only replacement hiring over the coming years will create openings for job seekers in processing, manufacturing and utilities. The labour demand rate for this group will be the lowest of all ten occupational categories.

Most of the jobs in this sector require few skills. Of the 79 occupations in this group, 53 require only intermediate level skills and 9 require no particular skills (elemental level). Only 17 call for technical skills and represent a mere 6,000 jobs.

Since the unemployment rate for these occupations is generally high, many of them offer limited (16) or very limited (14) prospects.

Nonetheless, many of the 54 occupations analyzed offer fair (18) or good (6) prospects. These jobs are often found in the most dynamic manufacturing industries in Montréal.

The best outlook is for food and beverage processing process control and machine operators (NOC 9461), industrial butchers and meat cutters, poultry preparers and related workers (9462) and chemical plant machine operators (NOC 9421).

Limited or very limited prospects concern occupations related to the clothing and textile industries, such as sewing machine operators (NOC 9451) and labourers in textile processing (NOC 9616).

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<sup>15</sup> *Ibid.*

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Level (2005)	Prospects	Prospects	
9211	Supervisors, Mineral and Metal Processing	Technical	600	47 000	Low	Low	Fair	Fair	Fair
9212	Supervisors, Petroleum, Gas and Chemical Processing and Utilities	Technical	500	45 000	Low	Low	Fair	Fair	Fair
9213	Supervisors, Food, Beverage and Tobacco Processing	Technical	800	43 000	High	Good	Good	Good	Good
9214	Supervisors, Plastic and Rubber Products Manufacturing	Technical	700	32 000	Low	Low	Fair	Fair	Fair
9215	Supervisors, Forest Products Processing	Technical	200	49 000	NP	NP	NP	Limited	Fair
9216	Supervisors, Textile Processing	Technical	500	31 000	Nil or Negative	Average	Very Limited	Very Limited	Very Limited
9221	Supervisors, Motor Vehicle Assembling	Technical	Fewer than 50	40 000	NP	NP	NP	NP	NP
9222	Supervisors, Electronics Manufacturing	Technical	500	43 000	Average	Average	Fair	Fair	Fair
9223	Supervisors, Electrical Products Manufacturing	Technical	200	26 000	NP	NP	NP	NP	Fair
9224	Supervisors, Furniture and Fixtures Manufacturing	Technical	300	29 000	Low	Average	Limited	Limited	Limited
9225	Supervisors, Fabric, Fur and Leather Products Manufacturing	Technical	500	26 000	Nil or Negative	High	Very Limited	Very Limited	Very Limited
9226	Supervisors, Other Mechanical and Metal Products Manufacturing	Technical	600	44 000	Low	Low	Fair	Fair	Fair
9227	Supervisors, Other Products Manufacturing and Assembly	Technical	500	31 000	NP	NP	NP	NP	NP
9231	Central Control and Process Operators, Mineral and Metal Processing	Technical	200	36 000	NP	NP	NP	NP	Fair
9232	Petroleum, Gas and Chemical Process Operators	Technical	150	50 000	Average	Low	Good	Fair	Fair
9233	Pulping Control Operators	Technical	Fewer than 50	Not Available	NP	NP	NP	NP	NP
9234	Papermaking and Coating	Technical	Fewer than 50	33 000	NP	NP	NP	NP	NP

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Level (2005)	Prospects	Prospects	
	Control Operators								
9411	Machine Operators, Mineral and Metal Processing	Intermediate	600	30 000	Low	Average	Limited	Limited	Limited
9412	Foundry Workers	Intermediate	500	29 000	Low	Average	Limited	Fair	Limited
9413	Glass Forming and Finishing Machine Operators and Glass Cutters	Intermediate	300	28 000	Low	Low	Fair	Fair	Limited
9414	Concrete, Clay and Stone Forming Operators	Intermediate	150	31 000	NP	NP	NP	Limited	Limited
9415	Inspectors and Testers, Mineral and Metal Processing	Intermediate	100	36 000	NP	NP	NP	NP	NP
9421	Chemical Plant Machine Operators	Intermediate	1 000	30 000	Average	Low	Good	Fair	Fair
9422	Plastics Processing Machine Operators	Intermediate	2500	25 000	Average	Average	Fair	Fair	Fair
9423	Rubber Processing Machine Operators and Related Workers	Intermediate	200	21 000	Low	Average	Limited	Limited	Limited
9424	Water and Waste Plant Operators	Intermediate	150	42 000	NP	NP	NP	NP	Fair
9431	Sawmill Machine Operators	Intermediate	50	24 000	NP	NP	NP	NP	Limited
9432	Pulp Mill Machine Operators	Intermediate	100	31 000	NP	NP	NP	NP	Fair
9433	Papermaking and Finishing Machine Operators	Intermediate	250	33 000	NP	NP	NP	NP	Limited
9434	Other Wood Processing Machine Operators	Intermediate	200	27 000	NP	NP	NP	Limited	Limited
9435	Paper Converting Machine Operators	Intermediate	900	26 000	Low	Average	Limited	Limited	Limited
9436	Lumber Graders and Other Wood Processing Inspectors and Graders	Intermediate	50	32 000	NP	NP	NP	NP	Limited
9441	Textile Fibre and Yam Preparation Machine Operators	Intermediate	800	22 000	Low	High	Very Limited	Very Limited	Very Limited
9442	Weavers, Knitters and Other Fabric-Making Occupations	Intermediate	1 500	20 000	Low	High	Very Limited	Very Limited	Very Limited
9443	Textile Dyeing and Finishing Machine Operators	Intermediate	600	22 000	Low	High	Very Limited	Very Limited	Very Limited

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Level (2005)	Prospects	Prospects	
9444	Textile Inspectors, Graders and Samplers	Intermediate	500	19 000	Low	High	Very Limited	Very Limited	Very Limited
9451	Sewing Machine Operators	Intermediate	8000	17 000	Nil or Negative	High	Very Limited	Very Limited	Very Limited
9452	Fabric, Fur and Leather Cutters	Intermediate	1 000	21 000	Low	High	Very Limited	Very Limited	Very Limited
9453	Hide and Pelt Processing Workers	Intermediate	50	21 000	NP	NP	NP	NP	NP
9454	Inspectors and Testers, Fabric, Fur and Leather Products Manufacturing	Intermediate	400	21 000	Low	High	Very Limited	Very Limited	Very Limited
9461	Process Control and Machine Operators, Food and Beverage Processing	Intermediate	2 500	31 000	High	Average	Good	Good	Good
9462	Industrial Butchers and Meat Cutters, Poultry Preparers and Related Workers	Intermediate	500	23 000	Average	Low	Good	Good	Fair
9463	Fish Plant Workers	Intermediate	50	26 000	NP	NP	NP	NP	Very Limited
9464	Tobacco Processing Machine Operators	Intermediate	100	60 000	NP	NP	NP	NP	Limited
9465	Testers and Graders, Food and Beverage Processing	Intermediate	250	32 000	NP	NP	NP	NP	Fair
9471	Printing Machine Operators	Intermediate	1 000	23 000	Average	Average	Fair	Fair	Fair
9472	Camera, Platemaking and Other Pre-Press Occupations	Intermediate	350	31 000	Nil or Negative	Average	Very Limited	Limited	Limited
9473	Binding and Finishing Machine Operators	Intermediate	600	23 000	Average	High	Limited	Limited	Limited
9474	Photographic and Film Processors	Intermediate	450	24 000	Low	High	Very Limited	Limited	Limited
9481	Aircraft Assemblers and Aircraft Assembly Inspectors	Intermediate	2 000	37 000	Average	Average	Fair	Good	Good
9482	Motor Vehicle Assemblers, inspectors and Testers	Intermediate	450	29 000	NP	NP	NP	NP	NP
9483	Electronics Assemblers, Fabricators, Inspectors and Testers	Intermediate	2 000	26 000	Average	High	Limited	Limited	Limited
9484	Assemblers and Inspectors, Electrical Appliance, Apparatus and Equipment	Intermediate	800	27 000	Average	Average	Fair	Fair	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole	
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Level (2005)	Prospects	Prospects	
	Manufacturing								
9485	Assemblers, Fabricators and Inspectors, Industrial Electrical Motors and Transformers	Intermediate	250	31 000	Low	Average	Limited	Fair	Fair
9486	Mechanical Assemblers and Inspectors	Intermediate	350	32 000	Average	Average	Fair	Fair	Fair
9487	Machine Operators and Inspectors, Electrical Apparatus Manufacturing	Intermediate	150	25 000	NP	NP	NP	NP	Limited
9491	Boat Assemblers and Inspectors	Intermediate	Fewer than 50	26 000	NP	NP	NP	NP	Limited
9492	Furniture and Fixture Assemblers and Inspectors	Intermediate	1 500	20 000	Low	Average	Limited	Limited	Limited
9493	Other Wood Products Assemblers and Inspectors	Intermediate	450	21 000	Average	High	Limited	Limited	Limited
9494	Furniture Finishers and Refinishers	Intermediate	350	18 000	Low	Average	Limited	Limited	Limited
9495	Plastic Products Assemblers, Finishers and Inspectors	Intermediate	1 000	21 000	Average	Average	Fair	Fair	Fair
9496	Painters and Coaters – Industrial	Intermediate	700	26 000	Average	Average	Fair	Fair	Fair
9497	Plating, Metal Spraying and Related Operators	Intermediate	300	23 000	Average	Average	Fair	NP	Limited
9498	Other Assemblers and Inspectors	Intermediate	900	20 000	NP	NP	NP	NP	NP
9511	Machining Tool Operators	Intermediate	600	27 000	High	Average	Good	Good	Good
9512	Forging Machine Operators	Intermediate	200	29 000	Average	Average	Fair	Fair	Fair
9513	Woodworking Machine Operators	Intermediate	600	21 000	Low	Average	Limited	Fair	Limited
9514	Metalworking Machine Operators	Intermediate	800	25 000	Average	Average	Fair	Fair	Fair
9516	Other Metal Products Machine Operators	Intermediate	800	24 000	Average	Average	Fair	Fair	Fair

NOC CODE	Occupational Title	Skill Level	Montréal Region				Montréal CMA	Québec as a Whole
			Estimated Number of Jobs (2005)	Average Annual Full-Time Income (2000)	Labour Demand Rate Between 2005 and 2010	Estimated Unemployment Level (2005)	Prospects	Prospects
9517	Other Products Machine Operators	Intermediate	1 500	21 000	NP	NP	NP	NP
9611	Labourers in Mineral and Metal Processing	Elemental	900	25 000	Low	Average	Limited	Limited
9612	Labourers in Metal Fabrication	Elemental	800	23 000	Average	High	Limited	Limited
9613	Labourers in Chemical Products Processing and Utilities	Elemental	800	25 000	Low	Average	Limited	Limited
9614	Labourers in Wood, Pulp and Paper Processing	Elemental	350	26 000	Low	High	Very Limited	Very Limited
9615	Labourers in Rubber and Plastic Products Manufacturing	Elemental	1 509	19 000	Average	High	Limited	Limited
9616	Labourers in Textile Processing	Elemental	2 000	16 000	Nil or Negative	High	Very Limited	Very Limited
9617	Labourers in Food, Beverage and Tobacco Processing	Elemental	3 000	22 000	High	High	Fair	Fair
9618	Labourers in Fish Processing	Elemental	Fewer than 50	35 000	NP	NP	NP	Limited
9619	Other Labourers in Processing, Manufacturing and Utilities	Elemental	5 000	18 000	Low	High	Very Limited	Fair



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6661 Light Duty Cleaners  
1232 Loan Officers  
7435 Lock and Cable Ferry Operators and Related Occupations  
8616 Logging and Forestry Labourers  
8241 Logging Machinery Operators  
7451 Longshore Workers  
9436 Lumber Graders and Other Wood Processing Inspectors and Graders

## **M**

7316 Machine Fitters  
9487 Machine Operators and Inspectors, Electrical Apparatus Manufacturing  
9411 Machine Operators, Mineral and Metal Processing  
9511 Machining Tool Operators  
7231 Machinists and Machining and Tooling Inspectors  
1461 Mail, Postal and Related Clerks  
6451 Maîtres d'hôtel and Hosts/Hostesses  
0311 Managers in Health Care  
0512 Managers in Publishing, Motion Pictures, Broadcasting and Performing Arts  
0314 Managers in Social, Community and Correctional Services  
0911 Manufacturing Managers  
2255 Mapping and Related Technologists and Technicians  
7452 Material Handlers  
2161 Mathematicians, Statisticians and Actuaries

9486 Mechanical Assemblers and Inspectors  
2232 Mechanical Engineering Technologists and Technicians  
2132 Mechanical Engineers  
3212 Medical Laboratory Technicians  
3211 Medical Laboratory Technologists and Pathologists' Assistants  
3215 Medical Radiation Technologists  
1243 Medical Secretaries  
3216 Medical Sonographers  
2142 Metallurgical and Materials Engineers  
9514 Metalworking Machine Operators  
2213 Meteorological Technicians  
2114 Meteorologists  
3232 Midwives and Practitioners of Natural Healing  
8614 Mine Labourers  
2143 Mining Engineers  
4154 Ministers of Religion  
9482 Motor Vehicle Assemblers, Inspectors and Testers  
7322 Motor Vehicle Body Repairers  
7334 Motorcycle and Other Related Mechanics  
5133 Musicians and Singers

## **N**

4161 Natural and Applied Science Policy Researchers, Consultants and Program Officers  
2261 Nondestructive Testers and Inspectors  
3413 Nurse Aides, Orderlies and Patient Service Associates  
8254 Nursery and Greenhouse Operators and Managers  
8432 Nursery and Greenhouse Workers

## **O**

3143 Occupational Therapists  
6464 Occupations Unique to the Armed Forces

8615 Oil and Gas Drilling, Servicing and Related Labourers  
8232 Oil and Gas Well Drillers, Servicers, Testers and Related Workers  
8412 Oil and Gas Well Drilling Workers and Services Operators  
7331 Oil and Solid Fuel Heating Mechanics  
6671 Operators and Attendants in Amusement, Recreation and Sport  
3231 Opticians  
3121 Optometrists  
0114 Other Administrative Services Managers  
9498 Other Assemblers and Inspectors  
3414 Other Assisting Occupations in Support of Health Services  
6672 Other Attendants in Accommodation and Travel  
0123 Other Business Services Managers  
6623 Other Elemental Sales Occupations  
6683 Other Elemental Service Occupations  
1114 Other Financial Officers  
4216 Other Instructors  
9619 Other Labourers in Processing, Manufacturing and Utilities  
0414 Other Managers in Public Administration  
3219 Other Medical Technologists and Technicians (Except Dental Health)  
9516 Other Metal Products Machine Operators  
5232 Other Performers  
6484 Other Personal Service Occupations  
9517 Other Products Machine Operators  
2148 Other Professional Engineers, n.e.c.  
3123 Other Professional Occupations in Health Diagnosing and Treating  
2115 Other professional Occupations in Physical Sciences  
4169 Other Professional Occupations in Social Science, n.e.c.  
3144 Other Professional Occupations in Therapy and Assessment  
6465 Other Protective Service Occupations  
4217 Other Religious Occupations

7445 Other Repairers and Servicers  
6216 Other Service Supervisors  
0651 Other Services Managers  
7335 Other Small Engine and Equipment Mechanics  
5226 Other Technical and Co-ordinating Occupations in Motion Pictures, Broadcasting and the Performing Arts  
3235 Other Technical Occupations in Therapy and Assessment  
7383 Other Trades and Related Occupations  
7612 Other Trades Helpers and Labourers  
9434 Other Wood Processing Machine Operators  
9493 Other Wood Products Assemblers and Inspectors  
6442 Outdoor Sport and Recreational Guides

## **P**

9496 Painters and Coaters – Industrial  
7294 Painters and Decorators  
5136 Painters, Sculptors and Other Visual Artists  
9435 Paper Converting Machine Operators  
9234 Papermaking and Coating Control Operators  
9433 Papermaking and Finishing Machine Operators  
4211 Paralegal and Related Occupations  
5245 Patternmakers – Textile, Leather and Fur Products  
1432 Payroll Clerks  
1223 Personnel and Recruitment Officers  
1442 Personnel Clerks  
7444 Pest Controllers and Fumigators  
6483 Pet Groomers and Animal Care Workers  
2145 Petroleum Engineers  
9232 Petroleum, Gas and Chemical Process Operators  
3131 Pharmacists  
5221 Photographers

9474 Photographic and Film Processors  
2111 Physicists and Astronomers  
3142 Physiotherapists  
7284 Plasterers, Drywall Installers and Finishers and Lathers  
9495 Plastic Products Assemblers, Finishers and Inspectors  
9422 Plastics Processing Machine Operators  
9497 Plating, Metal Spraying and Related Operators  
7251 Plumbers  
6261 Police Officers (Except Commissioned)  
0132 Postal and Courier Services Managers  
4122 Post-Secondary Teaching and Research Assistants  
7243 Power System Electricians  
7352 Power Systems and Power Station Operators  
0811 Primary Production Managers (Except Agriculture)  
9471 Printing Machine Operators  
7381 Printing Press Operators  
4155 Probation and Parole Officers and Related Occupations  
9461 Process Control and Machine Operators, Food and Beverage Processing  
5131 Producers, Directors, Choreographers and Related Occupations  
1473 Production Clerks  
1122 Professional Occupations in Business Services to Management  
5124 Professional Occupations in Public Relations and Communications  
5254 Program Leaders and Instructors in Recreation and Sports  
4168 Program Officers Unique to Government  
1224 Property Administrators  
4151 Psychologists  
7621 Public Works and Maintenance Labourers  
7422 Public Works Maintenance Equipment Operators  
9432 Pulp Mill Machine Operators  
9233 Pulp Mill Control Operators

1225 Purchasing Agents and Officers  
1474 Purchasing and Inventory Clerks  
0113 Purchasing Managers  
6432 Pursers and Flight Attendants

## R

2275 Railway and Marine Traffic Controllers  
7622 Railway and Motor Transport Labourers  
7361 Railway and Yard Locomotive Engineers  
7314 Railway Carmen/women  
7362 Railway Conductors and Brakemen/women  
7432 Railway Track Maintenance Workers  
7431 Railway Yard Workers  
6232 Real Estate Agents and Salespersons  
1414 Receptionists and Switchboard Operators  
1413 Records Management and Filing Clerks  
0513 Recreation and Sports Program and Service Directors  
4167 Recreation, Sports and Fitness Program Supervisors and Consultants  
7313 Refrigeration and Air Conditioning Mechanics  
3152 Registered Nurses  
7441 Residential and Commercial Installers and Servicers  
0712 Residential Home Builders and Renovators  
3214 Respiratory Therapists, Clinical Perfusionists and Cardio-Pulmonary Technologists  
0631 Restaurant and Food Service Managers  
6233 Retail and Wholesale Buyers  
6421 Retail Salespersons and Sales Clerks  
0621 Retail Trade Managers  
6211 Retail Trade Supervisors  
7291 Roofers and Shinglers

9423 Rubber Processing Machine Operators and Related Workers

## **S**

6411 Sales Representatives, Wholesale Trade (Non-Technical)  
0611 Sales, Marketing and Advertising Managers  
9431 Sawmill Machine Operators  
0313 School Principals and Administrators of Elementary and Secondary Education  
4141 Secondary School Teachers  
1241 Secretaries (Except Legal and Medical)  
1113 Securities Agents, Investment Dealers and Traders  
6651 Security Guards and Related Occupations  
0012 Senior Government Managers and Officials  
0013 Senior Managers – Financial, Communications Carriers and Other Business Services  
0016 Senior Managers – Goods Production, Utilities, Transportation and Construction  
0014 Senior Managers – Health, Education, Social and Community Services  
0015 Senior Managers – Trade, Broadcasting and Other Services, n.e.c.  
6621 Service Station Attendants  
9451 Sewing Machine Operators  
7261 Sheet Metal Workers  
6461 Sheriffs and Bailiffs  
1471 Shippers and Receivers  
7343 Shoe Repairers and Shoemakers  
8422 Silviculture and Forestry Workers  
4164 Social Policy Researchers, Consultants and Program Officers  
4152 Social Workers  
2173 Software Engineers  
1121 Specialists in Human Resources  
3111 Specialists Physicians  
6662 Specialized Cleaners  
5253 Sports Officials and Referees



7351 Stationary Engineers and Auxiliary Equipment Operators  
7252 Steamfitters, Pipefitters and Sprinkler System Installers  
1472 Storekeepers and Parts Clerks  
7263 Structural Metal and Platework Fabricators and Fitters  
9223 Supervisors, Electrical Products Manufacturing  
9222 Supervisors, Electronics Manufacturing  
9225 Supervisors, Fabric, Fur and Leather Products Manufacturing  
1212 Supervisors, Finance and Insurance Clerks  
9213 Supervisors, Food, Beverage and Tobacco Processing  
9215 Supervisors, Forest Products Processing  
9224 Supervisors, Furniture and Fixtures Manufacturing  
1211 Supervisors, General Office and Administrative Support Clerks  
8256 Supervisors, Landscape and Horticulture  
1213 Supervisors, Library, Correspondence and Related Information Clerks  
8211 Supervisors, Logging and Forestry  
7211 Supervisors, Machinists and Related Occupations  
1214 Supervisors, Mail and Message Distribution Occupations  
9211 Supervisors, Mineral and Metal Processing  
8221 Supervisors, Mining and Quarrying  
7222 Supervisors, Motor Transport and Other Ground Transit Operators  
9221 Supervisors, Motor Vehicle Assembling  
8222 Supervisors, Oil and Gas Drilling and Service  
9226 Supervisors, Other Mechanical and Metal Products Manufacturing  
9227 Supervisors, Other Products Manufacturing and Assembly  
9212 Supervisors, Petroleum, Gas and Chemical Processing and Utilities  
9214 Supervisors, Plastic and Rubber Products Manufacturing  
7218 Supervisors, Printing and Related Occupations  
7221 Supervisors, Railway Transport Operations  
1215 Supervisors, Recording, Distributing and Scheduling Occupations  
9216 Supervisors, Textile Processing

5227 Support Occupations in Motion Pictures, Broadcasting and the Performing Arts  
1454 Survey Interviewers and Statistical Clerks  
2283 Systems Testing Technicians

## T

7342 Tailors, Dressmakers, Furriers and Milliners  
7413 Taxi and Limousine Drivers and Chauffeurs  
5212 Technical Occupations Related to Museums and Art Galleries  
6221 Technical Sales Specialists, Wholesale Trade  
0131 Telecommunication Carriers Managers  
7246 Telecommunications Installation and Repair Workers  
7245 Telecommunications Line and Cable Workers  
1424 Telephone Operators  
9465 Testers and Graders, Food and Beverage Processing  
9443 Textile Dyeing and Finishing Machine Operators  
9441 Textile Fibre and Yarn Preparation Machine Operators  
9444 Textile Inspectors, Graders and Samplers  
7317 Textile Machinery Mechanics and Repairers  
5243 Theatre, Fashion, Exhibit and Other Creative Designers  
6434 Ticket Agents, Cargo Service Representatives and Related Clerks (Except Airline)  
7283 Tilesetters  
9464 Tobacco Processing Machine Operators  
7232 Tool and Die Makers  
6441 Tour and Travel Guides  
5125 Translators, Terminologists and Interpreters  
0713 Transportation Managers  
1476 Transportation Route and Crew Schedulers  
8442 Trappers and Hunters  
6431 Travel Counsellors

7411 Truck Drivers

## **U**

8411 Underground Mine Service and Support Workers

8231 Underground Production and Development Miners

4121 University Professors

7341 Upholsterers

2153 Urban and Land Use Planners

2282 User Support Technicians

0912 Utilities Managers

## **V**

3114 Veterinarians

3213 Veterinary and Animal Health Technologists

6471 Visiting Homemakers, Housekeepers and Related Occupations

## **W**

9424 Water and Waste Plant Operators

7373 Water Well Drillers

7442 Waterworks and Gas Maintenance Workers

9442 Weavers, Knitters and Other Fabric-Making Occupations

2175 Web Designers and Developers

7265 Welders and Related Machine Operators

9513 Woodworking Machine Operators

## For further information

Contact your local employment center (CLE), call toll-free **1 888 EMPLOIS** or visit the **emploiquebec.net Web site**.

### **Abitibi-Témiscamingue**

Amos 819 444-5287  
or 1 800 567-6507  
La Sarre 819 339-7901  
(collect calls accepted)  
Rouyn-Noranda 819 763-3583  
or 1 800 263-9583  
Senneterre 819 737-2258  
or 1 800 363-2258  
Val-d'Or 819 354-4842  
or 1 877 229-0538  
Ville-Marie 819 629-6213  
or 1 800 463-3931

### **Bas-Saint-Laurent**

Amqui 418 629-2225  
(collect calls accepted)  
Cabano 418 854-2544  
or 1 800 463-4709  
La Pocatière 418 856-2752  
or 1 800 567-3036  
Matane 418 562-0893  
Mont-Joli 418 775-7246  
Rimouski-Neigette 418 727-3661  
or 1 800 463-0728  
Rivière-du-Loup 418 862-7236  
or 1 800 567-1709  
Trois-Pistoles 418 851-1432  
(collect calls accepted)

### **Capitale-Nationale**

Baie-Saint-Paul 418 435-5590  
Beauport 418 646-3350  
Charlesbourg 418 644-1266  
La Côte-de-Beaupré 418 827-6730  
La Malbaie 418 665-4491  
or 1 800 567-8004  
Les Quartiers-Historiques (Jacques-Cartier)  
418 643-3300  
Limoilou 418 646-0050  
Loretteville 418 840-2900  
Portneuf Donnacona 418 285-2622  
or 1 800 463-3886  
Sainte-Foy 418 646-8066  
Vanier-Des Rivières 418 646-1950

### **Centre-du-Québec**

Bécancour 819 298-3000  
or 1 800 463-5273  
Drummondville 819 475-8733  
or 1 800 567-3868  
L'Érable (Plessisville) 819 621-0373  
or 1 877 714-5586  
Nicolet 819 293-4501  
or 1 800 663-6201  
Victoriaville 819 758-8241  
or 1 800 463-0950

### **Chaudière-Appalaches**

Lac-Échemin 418 625-6801  
or 1 866 825-2640  
Les Chutes-de-la-Chaudière 418 839-0717  
or 1 800 626-8055  
Lévis 418 835-1500 or 1 800 561-4380  
L'Islet 418 247-3954 or 1 800 663-2226  
Montmagny 418 248-0163  
or 1 800 663-2106  
Sainte-Croix 418 926-3580  
or 1 800 663-2127  
Sainte-Marie 418 386-8784  
or 1 877 322-6585  
Saint-Georges 418 228-9711  
or 1 800 463-3024  
Saint-Joseph-de-Beauce 418 397-4391  
or 1 800 663-0223  
Saint-Lazare 418 883-3307  
ou 1 800 663-0351  
Thetford Mines 418 334-2500  
or 1 800 567-5592

### **Côte-Nord**

Baie-Comeau 418 589-3719  
or 1 800 463-8542  
Forestville 418 587-6611  
or 1 800 463-0738  
Havre-Saint-Pierre 418 538-2288  
or 1 800 463-0735  
Les Escoumins 418 233-2501  
Port-Cartier 418 766-6932  
Sept-Îles 418 962-6545  
or 1 800 663-1934

### **Estrie**

Asbestos 819 879-7141  
or 1 800 205-7141  
Coaticook 819 849-7080  
or 1 877 324-4056  
East Angus 819 832-2403  
or 1 800 363-1539  
Lac-Mégantic 819 583-1500  
or 1 800 567-0632  
Magog 819 843-6588  
or 1 800 363-4531  
Sherbrooke-Est 819 820-3680  
or 1 800 567-8423  
Sherbrooke-Ouest 819 820-3411  
or 1 800 268-3411  
Windsor 819 845-2717  
or 1 800 563-9127

### **Gaspésie-Îles-de-la-Madeleine**

Avignon (Carleton) 418 364-3324  
or 1 877 229-0541  
Bonaventure 418 534-2823  
La Côte-de-Gaspé (Gaspé) 418 360-8241  
or 1 800 663-3647  
La Haute-Gaspésie 418 763-3391  
or 1 800 663-3595  
Le Rocher-Percé (Chandler) 418 689-2201  
or 1 877 229-0540  
Les Îles-de-la-Madeleine 418 986-4411

### **Lanaudière**

Berthierville 450 836-6261  
or 1 800 461-6261  
Joliette 450 752-6999  
or 1 800 463-5434  
Rawdon 450 834-4453  
or 1 877 502-4128  
Repentigny 450 585-6640  
or 1 877 286-6840  
Sainte-Julienne 450 831-4222  
or 1 800 363-8645  
Saint-Jean-de-Matha 450 886-1826  
or 1 888 872-0048  
Terrebonne 450 471-3666  
ou 1 877 286-4404

### **Laurentides**

L'Annonciation 819 275-5333  
Lachute 450 562-8533  
or 1 800 263-2732  
Mirabel-Saint-Janvier 450 979-2313  
Mont-Laurier 819 623-4610  
or 1 800 567-4562  
Sainte-Adèle 450 229-6560  
or 1 800 363-7011  
Sainte-Agathe 819 326-5861  
or 1 800 567-8334  
Sainte-Thérèse 450 435-3667  
Saint-Eustache 450 472-2311  
Saint-Jérôme 450 569-3075  
or 1 800 561-0692

### **Laval**

Chomedey-Sainte-Dorothee 450 680-6400  
Laval-des-Rapides 450 972-3050  
Sainte-Rose-de-Laval 450 628-8066  
Saint-Vincent-de-Paul 450 664-4885

### **Mauricie**

Cap-de-la-Madeleine 819 371-6031  
or 1 800 263-0214  
Grand-Mère 819 538-0762  
or 1 800 263-9829  
La Tuque 819 523-9541  
or 1 800 567-4449  
Louiseville 819 228-9465  
or 1 800 567-7635  
Sainte-Geneviève-de-Batiscan  
418 362-2850 or 1 877 833-3224  
Sainte-Thècle 418 289-2405  
or 1 877 314-8152  
Shawinigan 819 536-2601  
ou 1 800 663-3059  
Trois-Rivières 819 371-6880  
or 1 800 668-6538

## For further information

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### Montérégie

Acton Vale 450 546-0798  
or 1 800 438-4765  
Boucherville 450 655-5646  
Brome-Missisquoi 450 263-1515  
or 1 800 463-0230  
Brossard 450 672-1335  
Châteauguay 450 691-6020  
or 1 800 465-0286  
Contrecoeur 450 587-5555  
La Haute-Yamaska 450 776-7134  
La Vallée-du-Richelieu 450 467-9400  
or 1 877 856-1966  
Le Haut-Richelieu 450 348-9294  
or 1 800 567-3627  
Le Haut-Saint-Laurent 450 264-5323  
or 1 800 567-0220  
Longueuil-Est 450 647-1324  
Longueuil-Ouest 450 677-5517  
Marieville 450 460-4430  
or 1 888 872-0680  
Saint-Constant 450 635-6221  
or 1 866 225-4097  
Saint-Hubert 450 676-7952  
Saint-Hyacinthe 450 778-6589  
or 1 800 465-0719  
Saint-Rémi 450 454-4054  
or 1 800 792-9616  
Sorel 450 742-5941  
Valleyfield 450 370-3027  
or 1 800 567-1029  
Vaudreuil-Soulanges 450 455-5666  
or 1 800 463-2325

### Montréal

Ahuntsic 514 872-4949  
Anjou-Montréal-Est 514 864-6633  
Côte-des-Neiges 514 872-6530  
Crémazie 514 872-5050  
Fleury 514 872-4949  
Hochelaga-Maisonneuve  
514 872-3100  
Lachine 514 634-2425  
LaSalle 514 365-4543  
Lorimier 514 872-4922  
Mercier 514 872-3100  
Montréal-Nord 514 321-5665  
Notre-Dame-de-Grâce 514 872-6530  
Ouest-de-l'Île 514 694-9494  
Parc-Extension 514 872-5050  
Plateau-Mont-Royal 514 872-4922  
Pointe-aux-Trembles 514 872-7524  
Pointe-Saint-Charles 514 872-6426  
Rivière-des-Prairies 514 872-4969  
Rosemont-La Petite-Patrie  
➤ Avenue du Parc  
514 872-6550  
➤ Beaubien  
514 872-6550  
➤ D'Iberville  
514 872-6550  
Saint-Alexandre 514 872-4310  
Sainte-Marie-Le Centre-Sud  
514 872-4922  
Saint-Laurent 514 345-0131  
Saint-Léonard 514 864-6161  
Saint-Michel 514 872-5050  
Verdun 514 864-6646  
Ville-Émard 514 872-6426

### Nord-du-Québec

Baie-James 418 748-7643  
or 1 866 722-7354  
➤ Beaucanton 819 941-3801  
➤ Lebel-sur-Quévillon 819 755-3801  
➤ Matagami 819 739-6000  
Inukjuak  
➤ Akulivik 819 496-2439  
➤ Aupaluk 819 491-7353  
Ivujivik 819 922-3328  
Kuujuaq  
➤ Kangirsuk 819 935-4406  
➤ Kangisualujuaq 819 337-5204  
➤ Kangisujuaq 819 338-3327  
➤ Kuujuarapik 819 929-3552  
➤ Puvirnituk 819 988-2733  
➤ Quaqtaq 819 492-9183  
➤ Salluit 819 255-8954  
➤ Tasiujaq 819 633-5249  
➤ Umiujaq 819 331-7346

### Outaouais

Aylmer 819 682-0362 or 1 800 567-9678  
Buckingham 819 986-8596  
or 1 800 567-9694  
Campbell's Bay 819 648-2132  
or 1 800 567-9685  
Gatineau 819 568-6500  
or 1 866 349-2758  
Hull 819 772-3502  
Maniwaki 819 449-4284  
or 1 800 567-9209  
Papineauville 819 427-6878  
or 1 877 639-0739

### Saguenay-Lac-Saint-Jean

Chicoutimi 418 698-3592  
or 1 800 267-3592  
Jonquière 418 695-7898  
or 1 800 567-9262  
La Baie 418 544-3378  
Lac-Saint-Jean-Est 418 668-5281  
or 1 800 668-5281  
Maria-Chapelaine (Dolbeau-Mistassini)  
418 276-3560 or 1 800 268-3560  
Roberval 418 275-5442 or 1 800 567-7493

