British Columbia Ferry Commission



Service Plan and Budget

for the fiscal year ending March 31 2006

Prepared and submitted in accordance with Section 59 of the Coastal Ferry Act of the Province of British Columbia

British Columbia Ferries Commissioner P.O. Box 1497 Comox, B.C. V9M 8A2 http://www.bcferrycommission.com info@bcferrycommission.com

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September 22, 2004



Honourable Kevin Falcon Minister of Transportation Parliament Buildings P.O. Box Stn Prov Govt Victoria, BC V8W 9E2 Mr. David Hahn President and CEO British Columbia Ferry Services Inc 1112 Fort Street Victoria, BC V8V 4V2

September 22, 2004

Dear Minister Falcon and Mr. Hahn:

BC Ferry Commission Service Plan and Budget Fiscal Year Ending March 31 2006

I am pleased to submit the enclosed document as required by section 59 of the Coastal Ferry Act. The document outlines how the Commission intends to fulfill its mandate in the coming fiscal year, and the associated expenditures.

Yours truly,

Martin Crilly BC Ferries Commissioner



Service Plan and Budget for the Fiscal Year Ending March 31 2006

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Fig. 1: Expenditure Budget

Fiscal Year Ending March 31 2006

Regulation of Ferry Service Levels

Regulation of Ferry Fares

Publication and Outreach

Administration and Reporting

Special Decisions

Contingency 5%

Enforcement

\$'000

\$ 42

\$ 13

\$ 2

\$ 33

\$ 52

\$ 14

Total Expenditure \$ 285

\$ 130

1 Executive Summary

	April, 2003 by the Coastal Ferry Act of the Province of BC. The first commissioner was appointed in August 2003, and the first deputy commissioner in September 2004. Their office is known as the BC Ferry Commission.
Eight year outlook provided	The Act obliges the Commission to regulate coastal ferry operations with a timetable stretching several years ahead. Accordingly, this Annual Service Plan and Budget begins with a long range look into the future in the form of an eight-year activity schedule.
Service Plan to March 2005	A Service Plan for the coming fiscal year then goes on to describe the expected type and intensity of activity of the Commission in meeting its mandate—in regulating ferry fares and service levels, in making certain special decisions, in public outreach and in administration.
Budget for fiscal 2005/6	The Service Plan is used to project the Commission's costs for the year summarized in Figure 1. Total expenditure for fiscal year 2005/6 is budgetted at \$285,000 , including a 5% contingency due to uncertainty in activity level. This total is an estimated 12% under the maximum for the Commission's expenditure budget set out in the Coastal Ferry Act ¹ .

The first two budget categories (regulation of fares and service levels) are central to the Commission's mandate, but are expected to see relatively light, maintenance-level activity in this budget period. In contrast, the third category (special decisions) should see significant effort in light of BC Ferries' plan to deploy capital in ships in the current decade, notably for northern routes. The fourth (enforcement), in expectation of compliance by the company, receives only a small allocation of budget.

The fifth budget category—publication and outreach—sees almost twice the previous year's budget, based upon recent experience with the intensity of correspondence with individual members of the public, and with the effort required to maintain the Commission's website as the main vehicle of publication. Administration and reporting, on the other hand, is budgetted at about three-quarters of the previous year's budget: the Commission's start-up period is complete and routines and templates are now in place.

¹ The Act's Section 59(2) limits the budget to one tenth of one percent (in a year with no activity on price cap review under section 40 of the Act) of BC Ferries' gross tariff revenue for the last fiscal year. This figure for fiscal 2003/4 was \$323 million.

2 About the Commission

Policy Principles for the BC Ferry Commission Coastal Ferry Act, s 38

- (a) priority is to be placed on the financial sustainability of the ferry operators;
- (b) ferry operators are to be encouraged to adopt a commercial approach to ferry service delivery;
- (c) ferry operators are to be encouraged to seek additional or alternative service providers on designated ferry routes through fair and open competitive processes;
- (d) ferry operators are to be encouraged to minimize expenses without adversely affecting their safe compliance with core ferry services;
- (e) cross subsidization from major routes to other designated ferry routes is (i) to be eliminated within the first performance term of the first Coastal Ferry Services Contract to be entered into under this Act, and (ii) before its elimination, to be minimized;
- (f) the designated ferry routes are to move towards a greater reliance on a user pay system so as to reduce, over time, the service fee contributions by the government.

The **BC Ferry Commission** is a quasi-judicial regulatory agency operating under the Coast Ferry Act of the Province of British Columbia. While discharging its responsibilities, the Commission is required to bear in mind a set of six policy principles (see box, left).

The "core" ferry services to be regulated by the Commission carry people and vehicles over a designated set of 25 saltwater routes. All are currently served by BC Ferry Services Inc ("BC Ferries") as the ferry operator.

BC Ferries was created in April 2003 from the former BC Ferry Corporation, which was a taxpayer-supported crown corporation. It is now a self-financing company with a mandate to widen travel choices for users and improve service quality.

Under a long-term contract with the Province, BC Ferries must operate its system to comply with defined minimum "core" service levels on each of the 25 routes. On three of them, called "major" routes and regarded as financially self-sufficient, it receives no subsidy. On the other 22, the government pays BC Ferries a "ferry transportation fee" per-round trip sailing for a total maximum fee of \$91.9 million.

BC Ferries currently holds a virtual monopoly position in most of the transportation markets it serves. Given the lack of effective competition, a major role of the Commission is to set a ceiling or "price cap" on the average level of fares which BC Ferries can charge. The goal in setting the price cap is to balance consumer protection with financial sustainability of the ferry operator, while encouraging efficiency.

The routes are divided into seven geographic groups. Each group is to have its own price cap, which is a weighted average of the individual fares within the group. The level is re-set after every fourth year. Each four year² period is termed a "performance period".

Another key task is to monitor the adherence of BC Ferries to the terms of its contract. It is worth noting that the Commission serves as neither ombudsman nor complaints bureau. Further, it is not responsible for regulating safety or environmental aspects of ferry operations.

 $^{^2}$ Except for the first performance period, which is five years long, ending on March 31, 2008.

3 Activity Overview

Activities of the Commission

- 1. **Regulation of Ferry Fares** Determining in detail how to calculate weighted average fares and price caps, making adjustments, and ensuring that actual fares are below the caps.
- 2. Regulation of Service Levels Checking BC Ferries delivers its contracted round-trips; handling any applications for service cuts or abandonment of routes.

3. Special Decisions

Determining if certain capital spending is reasonable; deregulating routes where competition is sufficient; review plans to seek alternative service providers for BC Ferries routes.

4. Enforcement

Monitoring BC Ferries public reporting, conducting inspections of records and making corrective orders if necessary.

- **5. Publication and Outreach** Maintaining own records, publishing decisions, and communicating with the public.
- 6. Administration and Reporting Running an office, obtaining support services, research, budgetting and reporting to Lt.-Governor in Council.

The Commission's planned activities fall under six headings shown in the box, left.

The central, ongoing activities fall under headings 1 and 2: the **regulation of fares** through the price cap mechanism, and the **regulation of service levels**.

Some types of activity (e.g. dealing with applications to cease serving a route altogether) cannot legally occur before the end of fiscal 2005/6 and show no planned activity or related expenditure.

Some activities have predictable times (e.g. annual reports). Others respond to applications initiated by BC Ferries for changes in regulated price caps or service levels. These require the Commission to stand ready; the Act generally provides deadlines for the Commission to respond.

There is **uncertainty** in the projected levels of activity, partly because the Commission has only a short history. For instance, how many members of the public approach the commission, and how much the public will initiate queries requiring response, is difficult to predict.

Such uncertainty is addressed through a 5% contingency allowance in the Commission's budget for fiscal 2005/6.

Using these same six headings seen in the box on the left, overleaf is a timetable of activities in the eight year period 2005 through 2012. Activities are also keyed to relevant sections numbers of the Act.

BC F	err	y Commission Activity Time	able	Tł	nrou	ıgł	n 201	12									
)er	Calendar Year>	2005	2	2006		2007		2008		2009		2010		201	1	2012
Coastal Ferry Act Section	Number	Financial Year>	2005/	6	2006	6/7	2007	//8	2008/	/9	2009/	10	2010/	11	20	11/12	
stal Sect	ity N	Activity Description Q	1 2 3	4	123	34	123	34	1 2 3	4	123	4	1 2 3	4	1	234	1 2 3
Coas Act S	Activity	("BCF" means BC Ferries or other ferry operator)	First	Per	rform	and	e Ter	m	S	eco	ond Pe	rfo	rmanc	e T	err	n	Third
		Regulation of Ferry Fares															
39		Monitor how weighted average fare is calculate	d														
38, 65		Review BCF quarterly reports on price level															
42		Handle any BCF applications for extraordinary		crea	ses												
45		Adjust price cap for any service cuts/abandonn															
40,41		Conduct price cap review for next performance	term														
		Regulation of Ferry Service Levels															
38, 65		Review BCF quarterly reports on service level															
38, 66		Review BCF annual reports on service level						_									
43		Handle any BCF applications for service cuts				<u> </u>	ĻĻ	+				_		-			
44, 4.04*		Handle any BCF applications for route discontin	nuance,	pos	sibly I	nold	hearin	g									
55		Special Decisions On BCF request, decide if a proposed capital d	oploym	ont i	0 r000	ono	blo	-	1 1 1			-		-			1 1 1
		Deregulate a ferry route if competition sufficien						+				-		-			+ + +
38(4) 69		Review BCF Plan to seek alternate service pro															
09		Enforcement	VILLEIS														
38(2)		Monitor BCF reporting to public										1		1			
46		Inspect BCF records as required			++	-		+				+		+			
48		Issue orders to BCF re: non-compliance with th	e law as	s rec	ouired	+		+				-		+			
		Publication and Outreach				-											
52		Maintain Commission records, provide public a	ccess														
52		Publish decisions/determinations/orders/procee															
NA		Communicate with public and stakeholders															
	6.0	Administration and Reporting															
36	6.1	Operate office and engage external support se	vices														
NA		Research background to ferry operating enviro	nment														
59		Prepare Commission's annual budget															
53		Report annually to Lt-Gov-in-Council															

*Refers to Clause 4.04 of the Coastal Ferry Services Contract between BC Ferries and the Province of BC. This permits discontinuance applications only at certain times, as shown.

4 Activity Detail

This section takes the list of the Commission activities and offers a more detailed description. It gives the expected level of activity for the year.

This is the basis for budgetting the Commission's costs in the following Section 5, which develops expenditure budgets.

Activity number	Coastal Ferry Act Section	Activity Description	Level and Timing of Activity Anticipated In Fiscal 2005/6
1.0	Regulati	ion of Ferry Fares	
1.1	39	Monitor how weighted average price is calculated	
		The Commission will monitor the functioning of the Average Fare Model. This was developed in collaboration with BC Ferries in 2003/4 as the key measuring tool for judging whether BC Ferries' weighted average fares are within the price cap established by the Commission. The model requires adjustment and improvement (e.g. for changes in type and quality of source data) and cross-checking from time to time. Where necessary, the operation of the model will be externally validated.	This is an ongoing activity which required the attention of Commission and consultants in concentrated periods. 15 days of Commission time and \$20,000 in consulting fees are budgetted for the year.
1.2	38,65	Review BCF quarterly reports on price level	
		The Commission will specify contents required in BC Ferries quarterly reports respecting fare levels for each route group. The Commission will determine if the weighted average of the tariffs charged for each route group, as measured using the above Average Price Model are within the price cap established, and if not make appropriate orders.	One review per quarter, requiring two days of Commission time per quarter.
1.3	42	Handle any BCF applications for extraordinary price increases	
		The Commission will review and consider applications by the ferry operator for extraordinary tariff/price cap increases, for example due to extraordinary increases in the price of fuel.	One extraordinary price increase determination is anticipated in FY 2005/6 requiring three days of Commission time and \$5,000 in consultants' services.

Page	7
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1.4	45	Adjust price cap for any service cuts/route discontinuances						
		The Commission will review service reductions or discontinuance of routes for impact on price cap and make appropriate adjustments in price cap.	No activity on route discontinuance is allowed before October 2006 under the Coastal Ferry Services Contract between BC Ferries and the Province of BC.					
1.5	40,41	Conduct price cap review for next performance term						
		The Commission will initiate on or before October 1 2006 a price cap review for second performance term.	This is expected to be a substantial effort when it occurs, but it lies beyond the current budget period.					
2.0	Regula	tion of Ferry Service Levels						
2.1	38,65	Review BCF quarterly reports on service level						
		The Commission will specify the format of, and review quarterly reports of BC Ferries as the ferry operator to determine if it is meeting the contract service requirements.	One review per quarter, with one Commission day per review supported by \$1000 per review in consultants' time.					
2.2	38,66 Review BCF annual reports on service level							
		The Commission will specify the format of, and review annual reports of BC Ferries as the ferry operator to determine if it is meeting the contract service requirements. It will also review BC Ferries' annual customer satisfaction survey, which BC Ferries must provide to the Commission under the terms of the Coastal Ferry Services Contract.	One review of last BC Ferries annual report in July 2005 of two Commission days supported by \$4000 in consultants' time.					
2.3	43	Handle any BCF applications for service cuts						
		Review and consider any applications by the ferry operator for reductions in service (temporary reductions would occur immediately)	None are expected before April 2006.					
2.4	44	Handle any BCF applications for route discontinuance, possibly hold hea	ring					
		Review and consider any applications by the ferry operator to discontinue a route. After October 2006, route discontinuance applications may be made (the determination process takes 9 months).	No activity in the period of this service plan: route discontinuance is not allowed before October 2006.					
3.0	Special	Decisions						
3.1	55	On BCF request, decide if a proposed capital deployment is reasonable						
		If a ferry operator makes an application, the Commissioner will consider a proposed capital deployment or capital expenditures in connection with a route or terminal to determine if they are reasonably required.	Three determinations may be required in fiscal 2005/6 for a total of 30 Commission days and \$60,000					

		Consultants of various specialties will be engaged to undertake a "process audit" of the BC Ferries analysis.	in consultants' fees.
3.2	38(4)	Deregulate a ferry route if competition sufficient	
		Make a determination of removing the route designation for a route upon which sufficient competition exists so that regulation of that route is no longer necessary.	One investigation in FY2005/6 budgetted at 10 Commission days and \$10,000 in consulting fees.
3.3	69	Review BC Ferries Plan to Seek Alternate Service Providers	-
		Monitor the market for ferry services with a view to encouraging competition for BC Ferries; monitor BC Ferries implementation of its "Section 69" Plan (formulated in 2004) for Alternate Service Providers to provide service on BC Ferries designated routes by subcontract, franchise, or other means.	Five Commission days and \$10,000 in consulting fees are budgetted for this activity.
4.0	Enforce	ment	
4.1	38(2)	Monitor BCF reporting to public	-
		The Commissioner will observe how BC Ferries reports its own performance respecting pricing its fares under the price cap, and respecting its service level actually delivered versus the contracted service levels.	Quarterly observation by Commissioner, with observations to be included in annual report to the Cabinet (see 6.4 below). One Commission day per quarter.
4.2	46	Inspect BCF records as required	-
		Order inspections of the records of the ferry operator as necessary	No activity expected to be necessary through FY 2005/6.
4.3	48	Issue orders to BCF re: non-compliance with the law as required	
		Issue orders for non-compliance with the legislation as necessary	No activity expected to be necessary
5.0	Publica	tion and Outreach	
5.1	52	Maintain Commission records, provide public access	
		Files will be maintained accessible to the public under the Freedom of Information and Protection of Privacy Act. Response to public enquiries will be made via telephone, postal mail, e-mail. A web site will be maintained and regularly updated as needed, preferably at least monthly.	The level of this activity is difficult to predict. It will depend on issues arising and the profile that the Commission receives in the public eye. Budget is 30 days of Commission time for FY 2005/6.
5.2	52	Publish decisions/determinations/orders/proceedings	
		The Commissioner will publish every decision, determination and order	Three to five official publications

		in a manner that the Commissioner believes will bring it to the attention of the public. All such items will be published on the Commission's website, at a minimum.	expected. How published will depend on the Commissioner's judgment of the groups having most interest in the content.
5.3	NA	Communicate with public and stakeholders	-
		The Commission will actively communicate the role and responsibilities of the Commission to the public; make appearances in the media; make presentations and speeches to stakeholder groups.	Commissioner attending one industry conference per year: two media pieces per year written by Commissioner: one public speech/presentation per quarter by Commissioner.
6.0	Adm	inistration and Reporting	
6.1	36	Operate office and engage external support services	1
		Operate the office of the Commission. Maintain arrangements for telephone, mail and electronic access. Rent office space as required. Office operations (secretarial, phone, courier, post, internet, website) Office equipment dedicated to Commission use. Work with Office of the Attorney General as provider of payment system on behalf of the Commission. Obtain internal bookkeeping, archiving, and legal services as required	No rental costs expected in the year due to virtual office operation. Accounting and payment system is provided by Office of the Attorney General at no charge to the Commission. A budget of \$15,000 is made for obtaining independent legal advice as required.
6.2	NA	Research background to ferry operating environment	- -
		This activity is Commissioner's ferry system familiarization and background study. The Commissioner intends to travel all ferry routes in person. Research and Investigations initiated by Commission	This activity will be largely study of relevant reports and articles. The Commissioner will ensure familiarity with all ferry routes. Nine days of Commission time is allotted for this activity FY2005/6 One special research investigation by
			consultants is budgetted at \$10,000 in fees.
6.3	69	Prepare Commission's annual budget	T.
		Budget will include expenditures reasonably expected to be incurred in the following year, supported by a Service Plan for the year.	Preparation time for the annual Service Plan and Budget will be needed in quarter 2 of each fiscal year. Two days allotted for the Service Plan and Budget.

6.4	53	Report annually to Lieutenant-Governor in Council	
		Within 4 months after the end of each fiscal year, the Commissioner will make a report to the Lieutenant-Governor in Council for the preceding fiscal year, setting out briefly	One report annually within 4 months of the end of the fiscal year requiring two days' work of the Commission.
		(a) all applications and requests for decisions to the commissioner under the Act,	
		(b) all orders issued by the commissioner,	
		(c) the financial statements applicable to the office of the commissioner for that year along with full disclosure of the expenses of, and associated with, the office of the commissioner, and	
		(d) other information the Lieutenant-Governor in Council directs.	

5 Expenditure Budget

The following page provides a detailed expenditure budgets for the fiscal year 2005/6.

For each activity, estimates are made for the fees of the Commissioner(s), staff and consultants, travel and other expenses (e.g. equipment, support services and supplies).

		Expenditure Budget	for FY	200	5/6								
al Act n	ity ber						1					<u> </u>	
Coastal Ferry Act Section	Activity Number	Activity and Expected Level	Days		ioners Fees*	Cor	sultants Fees	,	Expe Travel		3 Other	1	OTAL
<u>O F O</u>		Regulation of Ferry Fares	Days		rees		rees		Tlavel		Julei		
39		Monitor how weighted average fare is calculated											
57		111 Guide adjustments to Average Price Model	10	\$	5,917	\$	10,000	\$	250	\$	-	\$	16,167
		112 Validate Average Price Model	5	\$	2,958	\$	10,000	\$	1,000	\$	-	\$	13,958
38, 65	1.2	Review BCF quarterly reports on price level 121 One review per quarter	8	\$	4,733	\$	-	\$	-	\$	-	\$	4,733
42	1.3	Handle any BCF applications for extraordinary price increases	0	ф	4,755	¢	-	¢	-	Ф	-	¢	4,755
		131 Allowance for one extraordinary price increase	3	\$	1,775	\$	5,000	\$	-	\$	-	\$	6,775
45	1.4	Adjust price cap for any service cuts/abandonments		<u>^</u>		^		<u>^</u>		<u>^</u>		^	
40,41	1.5	141 None are expected before April 2006 Conduct price cap review for next performance term	0	\$	-	\$	-	\$	-	\$	-	\$	-
40,41	1.5	151 No activity until October 2006	0	\$		\$	-	\$	-	\$	-	\$	-
		SUBTOTAL - REGULATION OF FERRY FARES	26	\$	15,383	\$	25,000	\$	1,250	\$	-	\$	41,633
		Regulation of Ferry Service Levels											
38, 65	2.1	Review BCF quarterly reports on service level		<u>^</u>		<u>^</u>	4 0 0 0	<u>^</u>		<u>^</u>		^	6.0.6
20 66	2.2	211 One review per quarter Review BCF annual reports on service level	4	\$	2,367	\$	4,000	\$	500	\$	-	\$	6,867
38, 66	2.2	221 One review of FY 2004/5 report in June 2005	2	\$	1,183	\$	4,000	\$	500	\$	-	\$	5,683
43	2.3	Handle any BCF applications for service cuts		~	.,	~	.,500	~	200	~		Ţ	,,
		231 None are expected before April 2006	0	\$	-	\$	-	\$	-	\$	-	\$	-
44	2.4	Handle any BCF applications for route discontinuance, possibly hold 241 None are expected before April 2006	hearing 0	\$		\$		\$		\$		\$	
		SUBTOTAL - REGULATION OF FERRY SERVICE LEVELS	6	\$ \$	3,550	\$ \$	8,000	\$ \$	1,000	\$ \$	-	\$ \$	12,550
	3.0	Special Decisions	Ū	Ψ	2,220	Ψ	0,000	Ψ	1,000	Ψ		Ψ	12,000
55		On BCF request, decide if a proposed capital deployment is reasonab	le										
		311 Three determinations expected required in FY2005/6	30	\$	17,750	\$	60,000	\$	10,000	\$	-	\$	87,750
38(4)	3.2	Deregulate a ferry route if competition sufficient	10	¢	5.017	¢	20.000	¢	2.000	¢		¢	27.017
69	3.3	321 One investigation in FY2005/6 Review BCF Plan to seek alternate service providers	10	\$	5,917	\$	20,000	\$	2,000	\$	-	\$	27,917
0,7	5.5	331 Monitor market and availability of alternate providers	5	\$	2,958	\$	10,000	\$	1,000	\$	-	\$	13,958
		SUBTOTAL - SPECIAL DECISIONS	45	\$	26,625	\$	90,000	\$	13,000	\$	-	\$	129,625
	4.0	Enforcement											
38(2)	4.1												
	4.1	Monitor BCF reporting to public	4	¢	2 367	¢		¢		¢		¢	2 367
46		441 Quarterly observation by Commissioner	4	\$	2,367	\$	-	\$	-	\$	-	\$	2,367
46			4	\$ \$	2,367	\$ \$	-	\$ \$	-	\$ \$	-	\$ \$	2,367
46 48	4.2	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 	0	\$,	\$	•	\$				\$, in the second s
	4.2	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary 	0	\$	-	\$ \$	-	\$		\$		\$ \$	-
	4.2 4.3	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT 	0	\$,	\$	-	\$				\$, in the second s
	4.24.35.0	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT Publication and Outreach 	0	\$	-	\$ \$	-	\$		\$		\$ \$	-
48	4.24.35.0	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT 	0	\$ \$ \$	-	\$ \$ \$	- - - 5,000	\$		\$		\$ \$	-
48	 4.2 4.3 5.0 5.1 	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT Publication and Outreach Maintain Commission records, provide public access 511 Ongoing overhead including response to public enquiries Publish decisions/determinations/orders/proceedings 	0 0 4 30	\$ \$ \$	- 2,367 17,750	\$ \$ \$	5,000	\$ \$ \$	-	\$ \$ \$	-	\$ \$ \$ \$	2,367
48 52 52	 4.2 4.3 5.0 5.1 5.2 	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT Publication and Outreach Maintain Commission records, provide public access 511 Ongoing overhead including response to public enquiries Publish decisions/determinations/orders/proceedings 521 Three to five official publications expected 	0 0 4	\$ \$ \$	2,367	\$ \$ \$	-	\$ \$ \$		\$ \$ \$		\$ \$ \$	- 2,367
48	 4.2 4.3 5.0 5.1 5.2 	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT Publication and Outreach Maintain Commission records, provide public access 511 Ongoing overhead including response to public enquiries Publish decisions/determinations/orders/proceedings 521 Three to five official publications expected Communicate with public and stakeholders 	0 0 4 30 5	\$ \$ \$ \$	2,367 17,750 2,958	\$ \$ \$ \$	5,000	\$ \$ \$ \$ \$	- - -	\$ \$ \$ \$ \$	• • •	\$ \$ \$ \$ \$	- 2,367 22,750 2,958
48 52 52	 4.2 4.3 5.0 5.1 5.2 	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT Publication and Outreach Maintain Commission records, provide public access 511 Ongoing overhead including response to public enquiries Publish decisions/determinations/orders/proceedings 521 Three to five official publications expected Communicate with public and stakeholders 531 Commissioner to one industry conference per year 532 Two media pieces per year written by Commissioner 	0 0 4 30	\$ \$ \$	- 2,367 17,750	\$ \$ \$ \$ \$		\$ \$ \$	-	\$ \$ \$	-	\$ \$ \$ \$	2,367
48 52 52	 4.2 4.3 5.0 5.1 5.2 	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT Publication and Outreach Maintain Commission records, provide public access 511 Ongoing overhead including response to public enquiries Publish decisions/determinations/orders/proceedings 521 Three to five official publications expected Communicate with public and stakeholders 531 Commissioner to one industry conference per year 532 Two media pieces per year written by Commissioner 533 One public presentation per quarter by Commissioner 	0 0 4 30 5 2 2 4	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- 2,367 17,750 2,958 1,183 1,183 2,367	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - 5,000 - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - 1,000 - 750	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - 1,000 -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	2,367 22,750 2,958 3,183 1,183 3,117
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48 52 52 NA	 4.2 4.3 5.0 5.1 5.2 5.3 6.0 	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT Publication and Outreach Maintain Commission records, provide public access 511 Ongoing overhead including response to public enquiries Publish decisions/determinations/orders/proceedings 521 Three to five official publications expected Communicate with public and stakeholders 531 Commissioner to one industry conference per year 532 Two media pieces per year written by Commissioner 533 One public presentation per quarter by Commissioner SUBTOTAL - PUBLICATION AND OUTREACH Administration and Reporting 	0 0 4 30 5 2 2 4	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- 2,367 17,750 2,958 1,183 1,183 2,367	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - 5,000 - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - 1,000 - 750	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - 1,000 -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	2,367 22,750 2,958 3,183 1,183 3,117
48 52 52	 4.2 4.3 5.0 5.1 5.2 5.3 6.0 	 441 Quarterly observation by Commissioner Inspect BCF records as required 421 No activity expected to be necessary Issue orders to BCF re: non-compliance with the law as required 431 No activity expected to be necessary SUBTOTAL - ENFORCEMENT Publication and Outreach Maintain Commission records, provide public access 511 Ongoing overhead including response to public enquiries Publish decisions/determinations/orders/proceedings 521 Three to five official publications expected Communicate with public and stakeholders 531 Commissioner to one industry conference per year 532 Two media pieces per year written by Commissioner 533 One public presentation per quarter by Commissioner SUBTOTAL - PUBLICATION AND OUTREACH Administration and Reporting Operate office and engage external support services 	0 0 4 30 5 2 2 4 43	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- 2,367 17,750 2,958 1,183 1,183 2,367 25,442	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - 5,000 - - -	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - 1,000 - 750	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- - - 1,000 - - 1,000	\$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	- 2,367 22,750 2,958 3,183 1,183 3,117 33,192
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*Commissioner's daily fee is set by Order In Council at \$ 675 Deputy Commissioner's daily fee is set by Order in Council at \$ 425 CONTINGENCY: 5%13,589.58TOTAL including contingency\$ 285,381