

COMPLAINT TO THE WCB COMPLAINTS OFFICE

To register a complaint to the WCB Complaints Office (WCB CO), please use the form below. Before you complete the form, it may be helpful to read the information provided on this web site with regard to what the WCB CO can investigate.

You will be contacted within five (5) working days. The WCB CO will not reply by e-mail.

First name		Last name		
If you are a worker, WCB claim number		If you are an employer, WCB account number		
Address				
Contact phone number	Alternate phone numl	er Fax number		
When is the best time to contact you between 8:00 a.m. and 3:30 p.m.?				
My complaint is about the following issue (Sample issues include wage loss, earnings/rates, vocational rehabilitation, health care, delays, assessments, prevention (discriminatory action), health and safety. Please be specific, including the dates of letters.)				
2. Summarize your complaint				
3. List any actions that you have taken to resolve the issue				
4. Do you have an active review or appeal underway concerning this issue? If yes, what is the date of the decision under active review or appeal? Year Month Day				
Signature		Date	ar Month	Day

Submit complaint form to: WCB Complaints Office

PO Box 5350 Stn Terminal Vancouver BC V6B 5L5 Fax: 604 276-3103

