



VICTIM SERVICES EVALUATION SURVEY

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The purpose of this survey is to find out whether victims of crime are satisfied with the service they received from people or agencies in the criminal justice system.

This survey is completely **voluntary**. If you choose to complete it, please enclose it with your Financial Benefits Application. The survey is processed separately from your Financial Benefits application, therefore, all answers are strictly **confidential**.

THIS SURVEY WILL NOT AFFECT YOUR APPLICATION FOR FINANCIAL BENEFITS.

If you require more space for your answers, please use the back of the form.

1. How did you find out about the Financial Benefits Program? (e.g. victims services program, Police Service, or other person or advertisements).

2. How satisfied are you with the services provided by referral agency?

Very dissatisfied Somewhat dissatisfied Neither satisfied or dissatisfied Somewhat satisfied Very satisfied
1 **2** **3** **4** **5**

3. How satisfied are you with the overall service provided to you so far by the employees and volunteers within the criminal justice system?

Very dissatisfied Somewhat dissatisfied Neither satisfied or dissatisfied Somewhat satisfied Very satisfied
1 **2** **3** **4** **5**

4. Was there any particular area or person that you felt "went out of their way" to provide you with assistance?

5. Do you have any suggestions that would help Alberta Solicitor General and Public Security provide better service to individuals, like yourself, who are victims of crime?

6. Do you have any other comments at this time?

**Thank you for taking the time to fill out this survey.
Your answers and ideas will help us help other victims.**