

**FAMILY VIOLENCE RESOURCE GUIDE
EMERGENCY SERVICES**

Anderson House (toll free) **1-800-240-9894**

Charlottetown Area **892-0960**

24-hour service for physically and emotionally abused women and their children. Emergency shelter, food and clothing; telephone service including crisis support; counseling, emotional support, information and referral. Wheelchair accessible. Women are not admitted if they are under the influence of alcohol or non-prescription drugs or if they exhibit psychiatric problems or if their need is for housing only.

Child Abuse Line (toll free) **1-800-341-6868**

Child protection services for abused/neglected children. After-hours calls concerning child abuse are screened and, if necessary, referred to workers on call across PEI.

PEI Rape and Sexual Assault Crisis Centre (toll free) **1-800-289-5656**

Charlottetown Area **566-8999**

24-hour crisis line for victims of rape and sexual assault including incest and spousal rape. Trained volunteers answer calls and provide information, advocacy and support.

Island Help Line (toll free) **1-800-218-2885**

24-hour free, confidential service for all Islanders providing information, support, crisis counseling on family matters, child abuse, alcohol and drugs, parenting and suicide.

REGIONAL HEALTH AUTHORITIES

Child and Family Services

Charlottetown **368-5330**

Souris **687-7060**

Montague **838-0700**

Summerside **888-8100**

O’Leary **859-8811**

Financial assistance; homemakers and home helpers; child protection services; general counseling; transportation in cases of special need; day-care subsidy; and other social services.

POLICE **911**

Charlottetown RCMP **368-9300**

Summerside RCMP **436-9300**

Alberton RCMP **853-9300**

Montague RCMP **838-9300**

Souris RCMP **687-9300**

Charlottetown Police Department **629-4172**

Summerside Police Department **432-1201**

Borden-Carleton Police Department **437-2228**

Kensington Police Department **836-4499**

CRIME STOPPERS **1-800-222-8477 (TIPS)**

If you are being abused or know of an abusive situation, you can call Crime Stoppers. You will be assigned a code number. We do not require your name. We guarantee that you will remain anonymous.

HOSPITALS

Queen Elizabeth Hospital, Charlottetown	894-2111
Prince County Hospital, Summerside	432-2500
Stewart Memorial Hospital, Tyne Valley	831-7900
Kings County Memorial Hospital, Montague	838-0777
Souris Hospital, Souris	687-7150
Western Hospital, Alberton	853-8650
O'Leary Community Hospital, O'Leary	859-8700

HOME CARE AND SUPPORT

Charlottetown	368-4790
Montague	838-0772
O'Leary	859-8730
Souris	687-7096
Summerside	888-8440

Adult protection; home care nursing; visiting homemakers; occupational therapists; community support workers.

JUSTICE & LEGAL SERVICES

Victim Services

Charlottetown	368-4582
Summerside	888-8217

Assists victims of crime across the province. Services include: information and referral; short-term counseling; assistance through the Court process; victim impact statements; and criminal injuries compensation.

Community Legal Information Association (toll free) 1-800-240-9798

Charlottetown	892-0853
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Provides basic legal information including free pamphlets on a wide variety of legal topics to the general public.

Crown Attorneys

Charlottetown	368-4595
Summerside	888-8213

The Crown Attorneys represent the Attorney General in the prosecution of all criminal cases under the Criminal Code of Canada and Provincial Statutes. In cooperation with Victim Services, Crown Attorneys assist victims with Court preparation upon request.

PEI Community Justice Resource Centre 368-6390

Programming of the Centre focuses upon the delivery of services which will develop and reinforce positive lifestyles. Programs include the Turning Point Program which is a men's group counselling program aimed at helping men to stop violence against their female partners; the Female Anger Management Program; the Male Anger Management Program; and the Sexual Deviance Assessment/Treatment Program.

Family Legal Aid

Charlottetown	368-6043
Summerside	888-8219

Services to low-income clients in family law matters such as separation, divorce, custody; for victims of family violence; also for child protection cases.

Family Court Counsellors

Charlottetown	368-6056
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Reports to the Court, e.g., custody reports ordered by Supreme Court Justices; family and marital counselling; and referral to appropriate legal and other agencies.

Consumer Services (toll free) 1-800-658-1799
Charlottetown 368-4580

Assistance and counselling is available to any consumer with a debt-related problem.

Lawyer Referral Service (toll free) 1-800-240-9798
Charlottetown Area 892-0853

Legal advice provided early before your problems become complicated or expensive. Nominal fee for one-half hour advice. Monday to Friday. 9 a.m. - 4 p.m.

Maintenance Enforcement

Charlottetown 368-6010

Enforcement of provincial orders and agreements and contact for out-of-province enforcement for the benefit of child and spousal support.

COUNSELLING

Community Mental Health Services

Charlottetown 368-4430

Summerside 888-8180

Montague 838-0782

Souris 687-7096

West Prince 888-8180

Treatment, assessment and consultation services.

COMMUNITY SERVICES

Transition House Association Outreach Services

West Prince: Valerie Smallman 859-8849

East Prince: Norma McColeman 436-0517

Eastern PEI: Gwyn Davies 838-0795

Queens County: Gloria Dennis 566-1480

A free and confidential service providing emotional support for women victimized by family violence.

Community and Family Services of PEI

Charlottetown 892-2441

Individual, family and marital counselling; information and referral; family life education; family advocacy; and specialize in anger management for victims and abusers. Ladies auxiliary provides a Christmas shop for low-income clients.

Pownal House

Charlottetown 894-3515

Individual, marital and family counselling; support and self-help groups; family life education program, and advocacy on behalf of clients.

Prince County Family Services Bureau

Summerside 436-9171

Supportive counselling and referrals for families of limited income and for unmarried mothers.

Salvation Army

Charlottetown 892-8870

(after hours) 566-9982

Summerside 888-3870

(after hours) 436-8072

24-hour service. Emergency shelter, food and clothing; transportation in emergency cases if needed; pastoral counselling; operation of a senior citizen home; and provision of a chaplain to the Correctional Centre.