

ABRIDGED GUIDE TO INITIAL EMERGENCY RESPONSE ROLES



PREPARED FOR REFERENCE PURPOSES



Revised January 2007

FORWARD

The Yukon Emergency Measures Organization (EMO) is pleased to provide the newly revised and updated "Abridged Guide to Initial Emergency Response Roles". This guide was developed by the Civil Emergency Planning Officer in collaboration with our Emergency Management partners. The intent of this guide is to supply you with up-to-date lead agencies and emergency contact numbers.

Thank you for your continued support and participation in emergency preparedness. If you have any questions regarding this guide or suggestions for changes, please contact the following:

Yukon Emergency Measures Organization
Department of Community Services
Government of Yukon
P.O. Box 2703
Whitehorse, Yukon, Y1A 2C6
Phone: 867-667-5220
Toll Free: 800-661-0408, ext. 5220
Fax.: 867-393-6266
E-Mail: emo.yukon@gov.yk.ca

or your local EMO Coordinator:

Beaver Creek EMO	862-7230
Carmacks EMO	863-6271
Dawson City EMO	993-7400
Faro EMO	994-2728
Haines Junction EMO	634-7100
Mayo EMO	996-2317
Old Crow EMO	966-3261
Pelly Crossing EMO	537-3331
Teslin EMO	390-2530
Watson Lake EMO	536-8000
Whitehorse EMO	667-2111

or your local First Nation:

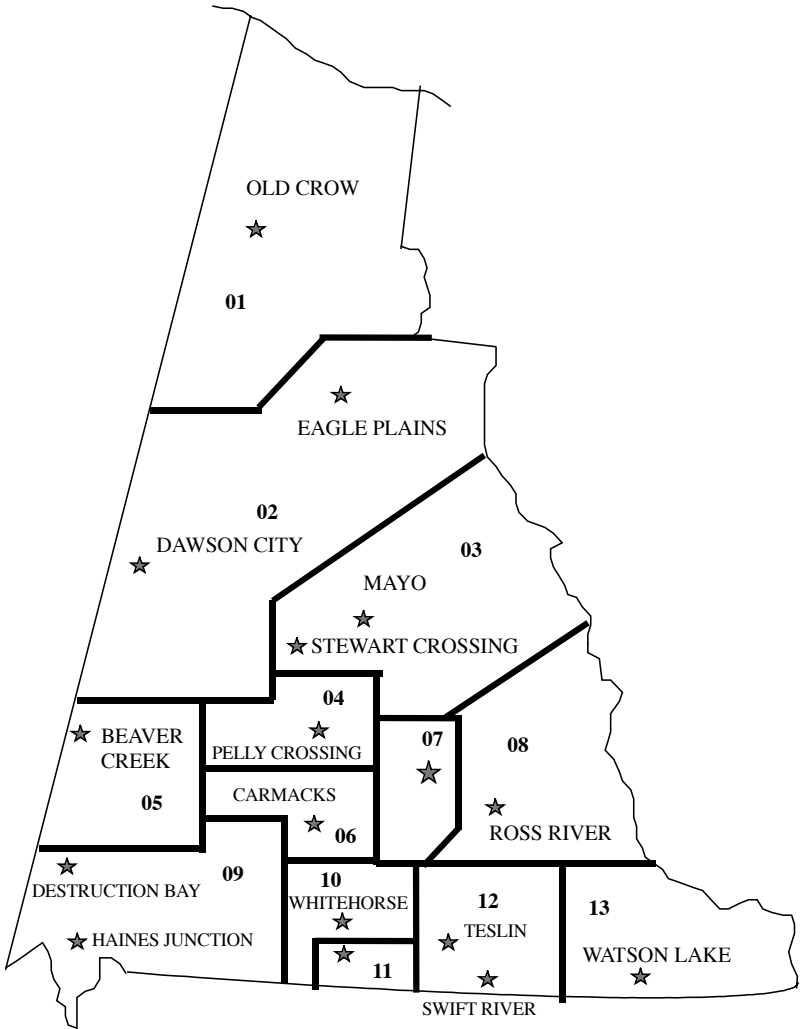
First Nation	Contact	Phone No.	Fax No.
Carcross/Tagish	Wesley Barrett	821-8216	821-4802
Champagne/Aishihik	Rose Kushniruk	634-2740	634-2108
Kluane	Sam Sen	841-4616 ext 241	
Liard		536-5200	536-2332
Little Salmon/Carmacks		863-5576	863-5710
Na-cho Nyak Dun	Don Buyck Ronald Peter	996-2265 996-2409	996-2107
Selkirk	Richard Baker	537-3331	537-3902
Vuntut Gwitchin	Roger Kyikavichik	996-3261	966-3800

Communities and First Nations that are not listed should call the local RCMP.

More information is also available via the Yukon Government website at:

<http://www.community.gov.yk.ca/emo/index.html>

EMO PREPAREDNESS AREAS



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GLOSSARY OF ACRONYMS

[]	Denotes “after hours” contact number(s)
CASARA	Civil Air Search and Rescue Association
CS	Department of Community Services, Yukon Government
CCG	Canadian Coast Guard (DFO)
DIAND	Department of Indian Affairs and Northern Development
DFAA	Disaster Financial Assistance Arrangements
DFO	Department of Fisheries and Oceans
DND	Department of National Defense
EHS	Emergency Health Services (Health & Social Services)
EnvHS	Environmental Health Services
EMO	Emergency Measures Organization
EMS	Emergency Medical Services
EPB	Environmental Programs Branch, Yukon Government
EPS	Environmental Protection Service (Environment Canada)
ERAP	Emergency Response Assistance Plan
ERT	Emergency Response Team–RCMP
ESS	Emergency Social Services (Health & Social Services)
INAC	Indian and Northern Affairs Canada
JRCC	Joint Rescue Coordination Centre (Victoria)
JFT	Joint Forces Team
MDMRS	Multi-Departmental Mobile Radio System
MHO	Medical Health Officer (Health & Social Services)
MOU	Memorandum of Understanding
NESS	National Emergency Stockpile System
NXX	Community telephone prefix (i.e. Dawson is 993, Haines Junction is 634)
OGMB	Oil and Gas Management Branch
PHAC	Public Health Agency of Canada
PSEPC	Public Safety & Emergency Preparedness Canada
Parks Br.	Parks and Protected Areas Branch (Renewable)
PCO	Privy Council Office
SAR	Search and Rescue
TDG	Transportation of Dangerous Goods
USCG	United States Coast Guard
WCH&SB	Workers Compensation Health & Safety Board
YCDC	Yukon Communicable Disease Control, Health and Social Services
YEC	Yukon Energy Corporation
YECL	Yukon Electrical Company Ltd.
YG	Yukon Government
YFN	Yukon First Nation

EXPLANATION OF TERMS

Emergencies are – “abnormal situations requiring prompt and exceptional action, beyond normal procedures, to limit damage to life, property and/or the environment”. In the Yukon, the *Civil Emergency Measures Act* defines peacetime disasters “...as any real or apprehended disaster resulting from fire, explosion, flood, earthquake, landslide, weather, epidemic, shipping accident, mine accident, transportation accident, electrical power failure, nuclear accident and any other disaster not attributable to enemy attack”.

A lead agency is – responsible for emergency preparedness training, planning, equipment, organizing and exercising; emergency response (resource deployment and coordination, mutual aid activation, operational expenditure controls and cost-sharing, command and control, media relations, communications as well as response termination); and recovery program administration as directed by elected officials.

Note – Many agencies may become involved if the emergency escalates and the Lead agency may change. All Yukon numbers outside of Whitehorse are to be prefaced with the area code (867).

Support agencies are – groups that support the Lead agency. Support agencies may absorb or recover costs incurred in support of a lead agency.

Where the capability exists, local response agencies will lead the response and, as required, be augmented by the local EMO. Where conditions are overwhelming, the local EMO will be supported and augmented by the territorial Yukon EMO.

First Nations - To date, eleven of the fourteen Yukon First Nations have finalized their land claims agreements, and have the power to pass legislation related to emergency measures. All Yukon First Nations take an active role in the safety of their citizens, and must be included in emergency response planning.

Jurisdictional divisions, program transfers and province-like powers are dynamic and may change with little notice. Every effort has been taken to reflect current responsibilities at the time of publication.

ABRIDGED GUIDE TO INITIAL EMERGENCY RESPONSE ROLES

(Listed Alphabetically)

All Yukon numbers outside of Whitehorse are to be prefaced with (867).

AIR POLLUTION EMERGENCY

Lead Agency–Local EMO including EPB (667-5683)

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)] including EHS (667-8355) [633-6202]
- ◆ MHO (667-5716) [333-3168 or 668-4191]
- ◆ EnvHS (667-8391) [668-3204]

Because of the wide-ranging health and safety issues, the local and Yukon EMO would coordinate the response and support Public Health and Environmental Health monitoring programs.

AVALANCHES (see LANDSLIDES)

BOMB THREATS

Lead Agency–RCMP [(911)] in Communities [(NXX-5555)]

Support Agency(ies):

- ◆ Fire Department
- ◆ EMS
- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

CHEMICAL, BIOLOGICAL, RADIOACTIVE, NUCLEAR EVENT (CBRN)

Lead Agency–RCMP [(911)] in Communities [(NXX-5555)]

Support Agency(ies):

- ◆ Fire Department
- ◆ EMS
- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

Various response teams may be deployed to respond support the specifics of the incident, i.e. CBRN identification, HAZMAT, ERAP, etc.

CIVIL UNREST

Lead Agency–Justice/RCMP [(911)] in Communities [(NXX-5555)]

Support Agency(ies):

- ◆ Solicitor General of Canada
- ◆ DND (393-7300) [393-3801 or 334-2900]

EMO may be called upon to provide support services or resumption of government business.

DAM FAILURES

Lead Agency– YEC (393-5300) [393-5355]

Support Agency(ies):

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]
- ◆ PSEPC[(250-363-3621)] [(867-445-7737)]

Threatened communities would activate their EMO as well as the Yukon's EMO and attempt to mitigate impacts. Emergency power supply may be one of many short-term requirements.



DANGEROUS GOODS INCIDENTS (see SPILLS)

DROUGHT

Lead Agency–Local EMO

Support Agency(ies):

- ◆ PSEPC[(250-363-3621)] [(867-445-7737)]
- ◆ Pacific Storm Prediction Centre (604-664-9385)
- ◆ Yukon EMO [(667-5220)]

Emergency Social Services (ESS) would be anticipated to assist victims in relation to food services, potable water and shelter.

EARTHQUAKES

Lead Agency–Local EMO

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)]
- ◆ PSEPC [(250-363-3621)] [(867-445-7737)]

Local and Yukon EMOs would be activated in keeping with the scale of the emergency. Support may be coordinated with other provinces, territories, states and PSEPC.

ENERGY SHORTFALL

Lead Agency– Yukon EMO [(667-5220)] Upon Declaration of Emergency

Support Agency(ies):

- ◆ Natural Resources Canada (667-3957) [633-4910]
- ◆ Energy, Mines, & Resources (667-3130)
- ◆ ESS (667-5688) [668-1040]

Fuel shortages may require fuel rationing and the requirement to establish allocation priorities. ESS would be anticipated to look after potential evacuees.

EVACUATION

Municipalities–Local EMO

Lead Agency–

Support Agency(ies):

- ◆ RCMP [(NXX-5555)]
- ◆ ESS (667-5688) [668-1040]
- ◆ EHS (667-8355) [633-6202]
- ◆ Yukon EMO [(667-5220)]

The Municipalities of the Yukon are responsible for implementing their own emergency plans during an event. Where the emergency is large and overwhelming, the municipalities can request assistance from Yukon EMO.

Unincorporated Communities on Commissioner's Land

Lead Agency–Yukon EMO [(667-5220)]

Support Agency(ies):

- ◆ RCMP [(NXX-5555)]
- ◆ ESS (667-5688) [668-1040]
- ◆ EHS (667-8355) [633-6202]

Yukon EMO, through other Government of Yukon departments, would support RCMP to coordinate an evacuation.



Self-Governed YFN Communities

Lead Agency–Local First Nation

Support Agency(ies):

- ◆ Local EMO
- ◆ RCMP [(NXX-5555)]
- ◆ ESS (667-5688) [668-1040]
- ◆ EHS (667-8355) [633-6202]
- ◆ Yukon EMO [(667-5220)]

Self-governed FNs are responsible for emergencies affecting their lands and citizens and can activate their own emergency plans during an event. Where the emergency is large and overwhelming, YFNs can request assistance from the local EMO Coordinator or Yukon territorial EMO.

FLOODS on COMMISSIONER'S LANDS

Lead Agency–Local EMO

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)]
- ◆ PSEPC[(250-363-3621)] [(867-445-7737)]
- ◆ Pacific Storm Prediction Centre (604-664-9385)
- ◆ YG Environment – Water Resources (667-3145)

FLOODS on FEDERAL LANDS

Lead Agency–PSEPC[(250-363-3621)] [(867-445-7737)] or Yukon First Nation (393-9200)

Support Agency(ies):

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]
- ◆ Transportation Engineering (Highways & Public Works) (667-8820) [668-7816]

FOOD SHORTAGES

Lead Agency–Yukon EMO [(667-5220)] Upon Declaration of Emergency

Support Agency(ies):

- ◆ ESS (667-5688) [668-1040]
- ◆ Energy, Mines, & Resources (Agric. Br.) (667-5838)
- ◆ Agriculture and Agri-Food Canada (667-5272) [393-3605 or 334-2527]

FOREIGN ANIMAL DISEASE OUTBREAK

Lead Agency – Agriculture and Agri-Food Canada (667-5272) [393-3605 or 334-2527]

Support Agency(ies):

- ◆ Energy, Mines, & Resources (Agric. Br.) (667-5838)
- ◆ MHO (667-5716) [333-3168 or 668-4191]
- ◆ Local/Yukon EMO

Yukon EMO would be activated, in whole or part, to assist in logistics, food supply, communications, cross-border issues, perimeter security, public information, etc.



FIRES

URBAN

Lead Agency–Local Fire Dept.

Support Agency(ies):

- ◆ Adjacent Fire Departments
- ◆ Local EMO
- ◆ Fire Marshals Office (667-5217) [633-3161 or 333-3941]

WILDLAND

Lead Agency–Wildland Fire Management, Protective Services, YG Fire Reporting Line[(1-888-798-3473)]

Support Agency(ies):

- ◆ Local Fire Dept.
- ◆ Yukon EMO [(667-5220)]
- ◆ RCMP [(NXX-5555)]

HIGHWAY CLOSURES & INFORMATION

Lead Agency– Highways & Public Works (667-3710) [334-3794]

Support Agency(ies):

- ◆ RCMP [(NXX-5555)]
- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

If Highways and Public Works are not available, the RCMP is authorized to close Yukon highways when conditions are unsafe and normally do so in off-hour periods. Conditions that may close Yukon highways are (but not limited to) floods, forest fires, weather conditions, landslides, etc.

Highway Information: Yukon 24/7 Recording 456-7623 or toll free 877-456-7723

B.C.800-550-4997

Alaska 866-282-7577

HUMAN EPIDEMIC

Lead Agency–MHO (667-5716) [333-3168 or 668-4191] YCDC (667-8323)

Support Agency(ies):

- ◆ ESS (667-5688) [668-1040]
- ◆ EHS (667-8355) [633-6202]
- ◆ Yukon EMO [(667-5220)]

Local and Yukon EMO may be activated to support emergency operations, logistics, asset deployment, communications, emergency personnel recruitment/services.

ICE JAMS

Lead Agency– PSEPC[(250-363-3621)] [(867-445-7737)]

Support Agency(ies):

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

(see Floods...)

LANDSLIDES (including Avalanches)

The location of the landslide may determine whether Highways, Municipal Engineering, Municipalities, First Nations or the private sector takes a lead role. The EMO may assist where the impacts are overwhelming.

Lead Agency–Various

Support Agency(ies):

- ◆ RCMP [(NXX-5555)]
- ◆ Local EMO



MASS CASUALTY INCIDENT

Lead Agency–EMS

Support Agency(ies):

- ◆ RCMP [(911)] in Communities [(NXX-5555)]
- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

Incidents involving multiple casualties may require the activation of Emergency Health Services emergency plans. National Emergency Stockpile System (NESS) items may be deployed (i.e. the mobile hospital, casualty collection units and emergency feeding unit) with authorization from ESS or EHS Director. Support agencies may be called upon to assist in casualty collection, perimeter security, communications support or transportation services.

MINE DISASTER

Lead Agency–Mine Company/WCH&SB–Mine Rescue [(667-5450)]

Support Agency(ies):

- ◆ EMS
- ◆ Local EMO

Specialty rescue services are required in certain mine disasters. The mining company, in compliance with Mine Rescue experts from WCHSB, develop specialized rescue capabilities. Local response agencies would support rescue efforts. Emergency Medical Services may be fully engaged in the event of mass casualties (see Mass Casualty Incident).

MISSING OR DOWNED AIRCRAFT (see SAR – MISSING OR DOWNED AIRCRAFT)

OIL AND GAS INDUSTRY EMERGENCY

Lead Agency–Energy, Mines, and Resources - OGMB (667-3427) or (667-8786) [334-3124]

Support Agency(ies):

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

The Oil and Gas Management Branch (OGMB) has jurisdiction and the technical expertise to address upstream oil and gas industry emergencies.

The Chief Operations Officer of the OGMB is the lead contact for all significant events or emergencies related to oil and gas operations. Yukon and local EMO would coordinate the response for affected communities and citizens beyond oil company property and would support Public Health and Environmental Health monitoring programs.

ON-AIRPORT EMERGENCY

Lead Agency–Class A–Airport Manager (667-8440) [332-5226]

Airport Emergency Control Centre (667-8443/8444/8445) [667-8427]

Lead Agency–Class B/C–Aviation and Marine Br. (867-634-2035/2440/2450)
[667-8427]

Support Agency(ies):

- ◆ Local Response/Rescue Agencies
- ◆ Local EMO

Controlling airport traffic and activating response systems is the responsibility of the Airport Manager (lead agency). The Whitehorse airport (Class A) is serviced by a small fire department (1-2 staff). Mutual aid is in place with the City of Whitehorse Fire Department should additional fire suppression/rescue services be required.

Community airstrips, including Watson Lake, do not have dedicated fire fighters and reliance is therefore placed on the nearest Fire Department/RCMP Detachment/Ambulance Station. The local/Yukon EMO may be requested to provide volunteers, equipment, command and control services, temporary morgue facilities, etc. as appropriate.

In Canada, approximately 66 different emergency situations have been identified. This guide lists 32 types of contingencies which might impact the Yukon. Other emergency events not listed in this guide may also occur in the Yukon.



PANDEMIC

Lead Agency–PHAC – will notify provincial or territorial MHO of the presence of disease MHO (667-5716) [333-3168 or 668-4191]

Support Agency(ies):

- ◆ EHS (667-8355) [633-6202]
- ◆ ESS (667-5688) [668-1040]

Local and Yukon EMO(s) would also be activated to support Emergency Operations, logistics, asset deployment, communications, emergency personnel recruitment/services, etc.

POWER OUTAGE

Lead Agency– For Mayo, Faro, Dawson, Champagne, Braeburn, Johnson’s Crossing–Yukon Energy Corp. [(393-5324 or 393-5355)]

All other Yukon Communities: Yukon Electrical Company Limited [(633-7000)] [(1-800-661-0513)]

Support Agency(ies):

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

Restoration of power is the responsibility of the Utility. Should a power outage affect a community, the local EMO may be able to cope with local resources. Should additional assistance be required, a request would be made to Yukon EMO.

RADIOACTIVE FALLOUT

Lead Agency– PSEPC[(250-363-3621)] [(867-445-7737)]

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)]

Yukon EMO would coordinate emergency response to mitigate impacts on public/livestock as monitored by health agencies and PSEPC.

REQUESTS FOR ASSISTANCE FROM OTHER JURISDICTIONS (i.e. Alaska, NWT, Nunavut, B.C.)

Lead Agency–Yukon EMO [(667-5220)]

Support Agency(ies):

Corresponding Response Agencies as required.

Local EMO coordinators can be reached through the municipal office (where applicable) or through the members of the local EMO planning committee which include, but are not limited to, the RCMP, nurse, ambulance and fire-fighting agencies that serve the local area.



SEARCH AND RESCUE

COASTAL

Lead Agency–Joint Rescue Coordination Centre [(800-567-5111)]

Support Agency(ies):

- ◆ DND (393-7300) [393-3801 or 334-2900]
- ◆ RCMP [(NXX-5555)]
- ◆ Local SAR Team via RCMP

Offshore rescue in the Beaufort Sea would be coordinated from Inuvik.

GROUND & INLAND WATER

Non Park Land

Lead Agency–RCMP [(NXX-5555)] or

Support Agency(ies)–Local SAR Team

National Parks

Lead Agency–Parks Canada (1-867-634-7279)

Support Agency(ies)–Local SAR Team

Yukon Parks

Lead Agency– RCMP [(NXX-5555)]

Support Agency(ies)–Local SAR Team

Settlement Lands

Lead Agency– RCMP [(NXX-5555)]

Support Agency(ies)–Local SAR Team

Body Recovery

Lead Agency–Coroner [(667-5317)]

Support Agency(ies)

- ◆ RCMP
- ◆ Local SAR Team

MISSING or DOWNED AIRCRAFT

Lead Agency–Joint Rescue Coordination Centre, Victoria (800-567-5111)

Support Agency(ies):

- ◆ Civil Air SAR ([1-800-567-5111])
- ◆ RCMP [(911)]in Communities [(NXX-5555)]
- ◆ Local SAR Team

DND coordinates search missions from their Joint Rescue Coordination Centre. Planes with Emergency Locator Transmitters (ELT's) would be located by satellite through the Trenton Mission Control Centre.

Coordinates may be referred straight to local RCMP Division for referral to the applicable Detachment.

More information regarding Emergency Preparedness can be found on the Public Safety and Emergency Management Canada website at the following address:

<http://www.psepc-sppcc.gc.ca>



URBAN (Heavy Rescue) – Collapsed structures

Lead Agency–Local Fire Dept

Support Agency(ies):

- ◆ EMS
- ◆ WCHSB–Mine Rescue [(667-5450)]
- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

SPACE OBJECT ENTRY/RE-ENTRY

Lead Agency– PSEPC[(250-363-3621)] [(867-445-7737)]

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)]

Yukon EMO would work with the lead agency and threatened communities to mitigate impacts of satellites/meteorites that are plotted for re-entry in Yukon.

SPILLS–DANGEROUS GOODS INCIDENTS

ALL SPILLS IN THE YUKON ARE TO BE REPORTED TO THE 24 Hr. NUMBER 867-667-7244.

Lead Agency–Spills Line [(667-7244)]

Support Agency(ies):

- ◆ Various – Lead Agency to contact support agency(ies) as required.

Lead agencies have been designated pursuant to a “Letter of Understanding for Government Response to Spills in the Yukon Territory”.

TERRORIST ATTACK

Lead Agency–RCMP (ERT) or National Joint Forces Team (JFT)

Support Agency(ies):

- ◆ Local EMO
- ◆ Yukon EMO [(667-5220)]

EMO may be requested to coordinate ESS delivery for evacuees, provide logistical/communications support, assist in EHS triage of casualties, etc.

VOLCANIC ERUPTION

Lead Agency–Local EMO

Support Agency(ies):

- ◆ PSEPC[(250-363-3621)] [(867-445-7737)]
- ◆ Yukon EMO [(667-5220)]

(See Earthquakes)

WAR

Lead Agency–Privy Council Office/DND/PSEPC

Support Agency(ies):

- ◆ Yukon EMO [(667-5220)]

The federal government may declare that a ‘War’ or ‘International’ emergency exists after consulting with the Provinces and Territories pursuant to the Federal Emergencies Act. The Yukon EMO could be fully enabled by a war emergency declaration under the Yukon Civil Emergency Measures Act.

WEATHER INFORMATION

- ◆ Weather Broadcast [(668-6061)]



Notes:

