

AUTOMOBILE INSURERS LICENSED IN ALBERTA

LIC	NAME OF INSURER	CONTACT NAME	E-MAIL ADDRESS	TITLE	ADDRESS	TELEPHONE	FAX	RESPONSE
669	ACE INA Insurance	Ani Abdalyan	ani.abdalyan@ace-ina.com	Complaints Liaison Officer	130 King Street West, 12th Fl., Toronto, ON M5X 1A6	(416)594-3005	(416)594-3051	11/13/2007
635	Alberta Motor Association Insurance Company	Ron Grieve		Vice President Insurance Services	10310 G.A. Macdonal (39A) Avenue, Box 8180 Station South, Edmonton, AB T6H 5X9	(780)430-5624	(780)430-5599	8/31/2004
319	Allianz Insurance Company of Canada	Todd Klapak	todd.klapak@ingcanada.com	Vice President- Corporat Personal Insrua	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403) 231-1357	(403)233-2815	6/2/2005
366	Allstate Insurance Company	Karen Fockler	kfocker@allstate.com	Consumer Relations Manager	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	(905)940-4246	(905)415-4899	9/2/2004
		Carla Laakso	c.laakso@allstate.ca	Ombudsman Liaison Officer		(905)475-4522	(905)513-4018	1/11/2006
506	Allstate Insurance Company of Canada	Karen Fockler	kfocker@allstate.com	Consumer Relations Manager	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	(905)940-4246	(905)513-4018	8/22/2006
		Carla Laakso	c.laakso@allstate.ca	Ombudsman Liaison Officer		(905)475-4522		
583	American Bankers Insurance Company of Florida	No Business in Alberta						
558	American Home Assurance Company	Gabrielle Parker			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4052	(416) 596-3949	9/15/2004
		Robert Marion			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4052	(416) 596-3949	9/15/2004
		Lynda Cunningham			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4052	(416) 596-3949	9/15/2004
969	American Re-Insurance Company	Bernie Maingot	bmaingot@amre.com	V.P. Chief Agent for Canada	390 Bay Street, 22nd Floor, Toronto, ON M	(416)681-6944	(416)5918330	8/31/2004
515	American Road Insurance Company	No Business in Alberta						
979	Ascentus Insurance Ltd.	Bonnie Pilkington		Customer Information Service		1-888-877-1710		9/3/2004
785	Aviva Insurance Company of Canada	Jo-Anne Burns	ombudsman@avivacanada.com	Corporate Ombudsman	2206 Eglinton Avenue East, Scarborough, ON M1L 4S8	(416)615-3634	(416)615-4239	6/4/2007
977	AXA Corporate Solutions Assurance	Mrs. Sylvie Trudeau	Sylvie.trudeau@axa-canada.com	Manager International Business	1800 McGill College #2000, Montreal, Quebec H3A 3J6	(514)392-6033 #5300	(514)392-6900	9/2/2004
656	AXA Insurance (Canada)	Don McKay	don.macay@axa-pacific.ca	Branch Manager	801, 6th Avenue SW, Suite 2310, Calgary, AB T2P 3W2	(403)269-9900	(403)265-8752	9/2/2004
598	AXA Pacific Insurance Company	Don McKay	don.macay@axa-pacific.ca	Branch Manager	801, 6th Avenue SW, Suite 2310, Calgary, AB T2P 3W2	(403)269-9900	(403)265-8752	9/2/2004
634	Belair Insurance Company Inc.	Todd Klapak	todd.klapak@ingcanada.com	Vice President- Corporat Personal Insrua	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403) 231-1357	(403)233-2815	6/2/2005
933	Canadian Direct Insurance Incorporated	Susannah M. Bach	susannah_bach@canadiandirect.ca	VP Corporate & Strategic Operations	Suite 217, 610-6th Street, New Westminster, BC V3L 3C2	(604) 517-3135	(604) 517-3214	8/26/2004
929	Canadian Northern Shield Insurance Company	Mr. Alex Patton	apatton@cns.ca	Vice President Insurance	Box 12133, 1900-555 Hastings Street, Vancouver, BC V6B 4N7	(604)662-2900	(604)662-5698	8/26/2004
421	Centennial Insurance Company	Debbie Stamp		Level 1 Complaints	500-36 King Street East, Toronto ON M5C 1E5	(416)703-1734	(416)703-8195	8/18/2004
		Judy Moncrieff		Level 2 Complaints	500-36 King Street East, Toronto ON M5C 1E5	(416)703-1734	(416)703-8195	8/18/2004
986	Certas Direct Insurance Company	Sandy Bedard	sandy.bedard@dqiq.ca	Team Leader, Customer Relationship Services	3 Robert Speck Parkway, Mississauga, ON L4Z 3Z9	(905)306-4492	(905)306-5272	8/27/2004
696	Chubb Insurance Company of Canada	Susan Vella		Senior VP, Personal Underwriting		(416)359-3211		9/13/2004
342	Citadel General Assurance Company (The)	Sue Sharo	Sue.Sharo@citadel.ca	Western Regional Office	700, 355-4th Avenue SW, Calgary, AB T2P 0J1	(403)261-3117	(403)261-3141	8/31/2004
402	Co-operators General Insurance Company	Bob Henderson	service@cooperators.ca	Ombudsman Liaison Officer	Priory Square, Guelph ON N1H 6P8	1-800-265-2612	(519)823-9944	8/30/2004
		Beth Murison	service@cooperators.ca	Ombudsman Liaison Officer	Priory Square, Guelph ON N1H 6P8	1-800-265-2612	(519)823-9944	8/30/2004
553	Commerce and Industry Insurance Company of Canada	Gabrielle Parker			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4052	(416) 596-3949	9/15/2004
		Robert Marion			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-3060	(416) 596-3949	9/15/2004
372	Commonwealth Insurance Company	Donald M. Parry		AVP, Corporate Secretary	595 Burrard Street Suite 1500, Box 49115 Bentall Tower Three, Vancouver, BC V7X 1G4	(604) 638-5511	(604)683-8968	8/17/2004
758	Continental Casualty Company (CNA Canada)	Rick Lustri	chiefprivacyofficer@com	Complaint and Compliance Officer	250 Yonge Street, 15th Floor, Toronto, ON M5B 2L7	(416)542-7300	(416)542-7310	8/24/2004
860	Coseco Insurance Company	Jane E. VanderPlast	jvanerplaat@hbgrpins.com	Director, Corporate Services & Ombudsman	5600 Cancross Court, Mississauga, ON L5R 3E9	(905)507-5745	(905)507-9831	8/26/2004
805	Cumis General Insurance Company	Margo Pinder, CIP, FLMI	margo.pinder@cumis.com	Ombusman Liaison Officer	P.O. Box 5065, 151 North Service Rd, Burlington, ON L7R 4C2	1-800236-9120	(905)632-3005	9/10/2004
565	DaimlerChrysler Insurance Company	Bill Charman		VP Canadian Operations	2425 Matheson Blvd. East, Mississauga, ON L4W 5N7	(905) 629-6064	(905)629-6067	8/31/2004
763	Dominion of Canada General Insurance Company (The)	Ms. Wendy Mills	ombudsma@thedominion.ca	Ombudsman	165 University Avenue, Toronto, ON M5H 3B9	1-800-268-8447 Ext. 2510	(416) 362-8321	9/7/2004
768	Eagle Star Insurance Company Limited	Debbie Stamp		Level 1 Complaints	36 King Street, Suite 500, Toronto ON M5C 1E5	(416)361-1728	(416)361-6113	8/18/2001
		Judy Moncrieff		Level 2 Complaints	500-36 King Street East, Toronto ON M5C 1E5	(416)703-1734	(416)703-8195	8/18/2004
618	Ecclesiastical Insurance Office Public Limited Company	No Business in Alberta						
806	Echelon General Insurance Company	Stephen R. Steele	ssteele@egi.ca	V.P. Automobile Underwriting	1550 Enterprise Road	(905)565-7966 1-800-324-3566	(905)565-7967	8/30/2004
769	Economical Mutual Insurance Company	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697	8/31/2004
425	Elite Insurance Company	Jo-Anne Burns	ombudsman@avivacanada.com	Corporate Ombudsman	2206 Eglinton Avenue East, Scarborough, ON M1L 4S8	(416)615-3634	(416)615-4239	6/4/2007
407	Employers Insurance Company of Wausau	Robert Clint	bob.clint@LibertyLU.Com	Complaints Officer/Ombudsman	BCE Place 181 Bay Street, Suite 1000, Toronto, ON M5J 2T3	(416)847-5983		1/12/2007
1007	Endurance Reinsurance Corporation of America	Lynn Savin		Level 1 Complaints Contact	36 King Street East, Suite 500	(416)361-1728	(416)361-6113	4/19/2005
		Mike Rende		Level 2 Complaints	36 King Street East, Suite 500	(416)361-1728	(416)361-6113	4/19/2005
940	Everest Insurance Company of Canada	No Business in Alberta						
569	Factory Mutual Insurance Company	No Business in Alberta						
340	Federal Insurance Company	Susan Vella		Senior VP, Personal Underwriting		(416)359-3211		9/13/2004
865	Federated Insurance Company of Canada	Brent T. Martin	brent.martin@federated.ca	Compliance Co-ordinator	717 Portage Avenue, Fifth Floor, Winnipeg, MB R3C 3C9	(204) 786-6431 1-800-665-1934	(204) 784 6755	8/31/2004
349	Federation Insurance Company of Canada	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697	8/31/2004
836	First North American Insurance Company	No Business in Alberta						
454	GCAN Insurance Company	No Business in Alberta						
795	Gore Mutual Insurance Company	No Business in Alberta						
796	Grain Insurance and Guarantee Company	Gary E. Dyson	gdyson@graininsurance.com	Vice President-Marketing	1240 One Lombard Place, Winniped, MB R3C 0V9	(204)943-0721	(204)943-6419	8/18/2004

178	Great American Insurance Company	No Business in Alberta							
476	Great American Insurance Company of New York	No Business in Alberta							
100	Guarantee Company of North America (The)	Ron Burns, CIP	rburns@qcna.com	VP Personal Lines Central Regiona	954 Dundas Street, PO Box 668 Woodstock, ON N4S 7Z9	1-800-265-4262 Ext. 218	(519)539-2569		9/2/2004
108	Hartford Fire Insurance Company	Ms. Ilona Vigmond Kirsh		Chief Agent for Canada	PO Box 600, 36 York Mills Road, Ste 504, Toronto, ON M2P 2E9	(416)733-9265/1-888-898-8334	(416)733-0510		9/1/2004
	Industrial-alliance Pacific Life Insurance Copany	Mr. J. Paul Warner		Complaint Officer	2165 Broadway W, PO Box 5900, Vancouver, BC V6B 5H6	(604) 737-9393	(604)737-3884		23/06/2006
104	ING Insurance Company of Canada	Todd Klapak		VP Personal Insurance	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403)231-1357	(403)233-2815		6/2/2005
877	ING Novex Insurance Company of Canada	Todd Klapak		VP Personal Insurance	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403)231-1357	(403)233-2815		6/2/2005
973	Innovative Insurance Corporation	Dave Luckwell	dave@innovativeinsurancecorporation.com	President	#200, 17920-105 Avenue, Edmonton, AB T5S 2H5	(780)448-0645	(780)448-0877		8/20/2004
699	Jevco Insurance Company	Ms. Lucie Constantineau		Personal Lines Manager	2021, avenue Union, bureau 1150, Montreal, QC H3A 2S9	(514)284-9350	(514)289-9257		8/26/2004
891	Kingsway General Insurance Company	Sylvia Ginis, CIP	sginis@kingsway-general.com	Senior Underwriting Manager, Personal Lines Department	7120 Hurontario Streete, Suite 700, Mississauga, ON L5W 0B1	1-800-2655458 Ext 1390	1-800-267-5569		24/10/2007
850	Liberty Insurance Company of Canada	Mr. Corrado Messina		Ombudsman	657 Cochrane Drive, Suite 100, Unionville, ON L3R 0S7	(905)415-8400	(905)415-0713		8/31/2004
241	Liberty Mutual Fire Insurance Company	Robert Clint	bob_clint@LibertyLU.com	Complaints Officer/Ombudsman	BCE Place 181 Bay Street, Suite 1000, Toronto, ON M5J 2T3	(416)847-5983			1/12/2007
301	Liberty Mutual Insurance Company	Robert Clint	bob.clint@LibertyLU.com	Complaints Officer/Ombudsman	BCE Place 181 Bay Street, Suite 1000, Toronto, ON M5J 2T3	(416)847-5983			1/12/2007
174	Lloyd's Underwriters	Lloyd's Canada Inc.	info@lloyds.ca		1155 rue Metcalfe, 1540	1-877-455-6937	(514)-861-0470		9/1/2004
925	Lombard General Insurance Company of Canada	R. Paul Krpan	ombudsman@lombard.ca	Ombudsman	105 Adelaide Street West, 3rd Floor, Toronto, ON M5H 1P9	1-800-268-9680 Ext. 4445	(416)350-4417		2/27/2006
924	Lombard Insurance Company	R. Paul Krpan	ombudsman@lombard.ca	Ombudsman	105 Adelaide Street West, 3rd Floor, Toronto, ON M5H 1P9	1-800-268-9680 Ext. 4445	(416)350-4417		2/27/2006
352	London and Midland General Insurance Company	No Business in Alberta							
968	Loyalist Insurance Company (The)	Stephen T. Brown	stephenbrown@loyalistinsurance.com	Chairman & CEO	911 Golf Links Road, Suite 111, Ancaster, ON L9K 1H9	(905) 648-6767	(905) 648-7220		8/31/2004
		Donald W. Coons	doncoons@loylistinsurance.com	President	911 Golf Links Road, Suite 111, Ancaster, ON L9K 1H9	(905) 648-6767	(905) 648-7220		8/31/2004
135	Lumbermens Mutual Casualty Company	No Business in Alberta							
615	Markel Insurance Company of Canada	Vicky McKiel		V.P. Insurance Operations	55 University Avenue, 15th Floor, Toronto, ON M5H 2H7	(416)364-7800 Ext. 2371	(416)364-1488		9/14/2004
963	Millennium Insurance Corporation	Aaron Purdue	aperdue@MillenniumInsurance.CA	CEO	200, 320 Sioux Road, Shewood Park, AB T8A 3X6	(780) 417-5484	(780)467-0004		8/31/2004
524	Missisquoi Insurance Company (The)	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697		8/31/2004
855	Mitsui Sumitomo Insurance Company, Limited	Mr. David Crozier		Branch Manager	Dome Tower, Suite 2100, 333-7th Avenue SW, Calgary, AB T2P 2Z1	(403)261-3881	(403)269-2907		8/31/2004
444	Motors Insurance Corporation	No Business in Alberta							
894	Nipponkoa Insurance Company, Limited	Garry Traynor	garry_traynor@avivcanada.com	Manager, National Personal Lines	2206 Eglinton Avenue East, Scarborough, ON M1L 4S8	1-800-387-4518	416-288-9295		9/20/2004
102	Nordic Insurance Company of Canada (The)	Todd Klapak	todd.klapak@inqcanada.com	Vice President- Corporat Personal Insrua	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403) 231-1357	(403)233-2815		6/5/2005
951	North Waterloo Farmers Mutual Insurance Company	No Business in Alberta							
923	Old Republic Insurance Company of Canada	Tat Wong, B. Sc., FCIP, C.R.M.	twong@orican.com	Assistant Vice President, Underwriting	Box 557, 100 King Street West, Hamilton, ON L8N 3K9	1-800-530-5446	(905) 523-6185		1/11/2007
916	Optimum West Insurance Company	Phillip Jacka		Regional VP Alberta/Yukon	1200 Merrill Lynch Tower	(780)414-1826/1-888-814-2888	(780)414-2021		1/12/2007
	Omega General Insurance Company	Debbie Stamp		Level 1 Complaints	36 King Street East, Suite 500, Toronto, ON M5C 1E5	(416) 361-1728	(416) 361-6113		5/6/2005
		Judy Moncrieff		Level 2 Complaints	36 King Street East, Suite 500, Toronto, ON M5C 1E5	(416) 361-1728	(416) 361-6113		5/6/2005
467	Peace Hills General Insurance Company	Brenda Simioni			10709 Jasper Avenue	(780)945-2869	(780)424-0396		9/1/2004
1002	Pafco Insurance Company	Teresa Garber	tgarber@pafco.ca	Ombudsman Liaison Officer	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018		1/11/2006
		Carla Laakso	c.laakso@allstate.ca	Ombudsman Liaison Officer	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018		1/11/2006
837	Pembroke Insurance Company		tgarber@pembroke.com	Ombudsman Liaison Officer	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018		1/11/2006
		Carla Laakso	c.laakso@allstate.ca	Ombudsman Liaison Officer	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018		1/11/2006
		Teresa Garber	tgarber@pafco.ca	Ombudsman	27 Allstate Parkway, Suite 100, Markham, ON L3R 5P8	877-726-6736	(905)513-4018		1/11/2006
950	Perth Insurance Company	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697		8/31/2004
840	Pilot Insurance Company	Jo-Anne Burns	ombudsman@avivcanada.com	Corporate Ombudsman	2206 Eglinton Avenue East, Scarborough, ON M1L 4S8	(416)615-3634	(416)615-4239		6/4/2007
199	Portage La Prairie Mutual Insurance Company (The)	Mr. Kevin Park, CIP	kpark@portagemutual.com	Regional Marketing Manager	1340, 10665 Jasper Avenue Edmonton, AB T5J 3S9	(780) 423-3102	(780) 429-0630		8/26/2004
		Mr. C. Wayne Wyborn, FCIP	wwyborn@portagemutual.com	Vice President Underwriting	Box 340, Portage la Prairie, MB R1N 3B8	1-800-567-7721	(204) 239-6655		8/26/2004
853	Primum Insurance Company	Mr. Corrado Messina		Ombudsman	657 Cochrane Drive, Suite 100, Unionville, ON L3R 0S7	(905)415-8400	(905)415-0713		8/31/2004
953	Progressive Casualty Insurance Company	No Business in Alberta							4/12/2004
918	Protective Insurance Company	John Mills		Chief Agent in Canada			(416)964-3338		9/14/2004
966	Providence Washington Insurance Company	Robin Holloway	rholloway@csaccount.com	Director of Financial Reporting	CSA Accounting for Insurance Inc., 1145 Nicholson Road Unit 2, Newmarket, ON L3Y 7V1	(905)853-0858 Ext 226			9/8/2004
960	RBC General Insurance Company	Catherine Dowell	feedback@rbinsurance.com	Director, Customer Care Assurance	P.O Box 213, Station "A", Missauga, ON L5A 4N9	1-888-728-6666	1-888-844-3331		9/3/2004
725	Royal & Sun Alliance Insurance Company of Canada	Bonnie Pilkington		Customer Information Service		1-888-877-1710			9/3/2004
215	Saskatchewan Mutual Insurance Company	Denise Thiessen, FCIP	dthiessen@saskmutual.com	Underwriting Manager	279-3rd Avenue North, Saskatoon, SK S7K 2H8	(306)664-4232	(306)664-1957		8/18/2004
931	Scotia General Insurance Company	No Business in Alberta							
503	Scottish & York Insurance Co. Limited	Jo-Anne Burns	ombudsman@avivcanada.com	Corporate Ombudsman	2206 Eglinton Avenue East, Scarborough, ON M1L 4S8	(416)615-3634	(416)615-4239		6/4/2007
655	Security Insurance Company of Hartford	No Business in Alberta							
222	Security National Insurance Company	Mr. Corrado Messina	Corrado.messina@tdinsurance.com	Ombudsman	3650 Victoria Park Avenue 9th Fl.	(416)774-3159	(416)7743196		7/19/2007
480	Sentry Insurance A Mutual Company	J. Brian Reeve	jreeve@casselsbrock.com	Chief Agent in Canada	2100 Scotia Plaza, 40 King Street West, Toronto, ON M5H 3C2	(416)869-5746	(416) 640-3211		9/15/2004
1022	SGI Canada Insurance Services Ltd.	Glenn Forbes	gforbes@sqicanada.ca	Regionl Manager	PO Petrolia RPO, Box 41074, Edmonton, AB T6J 6M6	(780) 435-1488 1-877-435-1484			11/14/2006

164	Some Information	Yelena Garbar	yelena.garber@ace-ina.com	Ombudsman Liason Officer	130 King Street West, 12th Fl., Toronto, ON M5X 1A6	(416)594-3005	(416)594-3000	9/1/2004
475	Sovereign General Insurance Company (The)	Murray Goertzen	murray.goertzen@sovgen.com	Prairie Regional Manager	900, 550-11th Avenue, Calgary, AB T2R 1M7	(403)781-1250	(403)781-1274	11/26/2007
370	Specialty National Insurance Company	Debbie Stamp			36 King Street, Suite 500, Toronto ON M5C 1E5	(416)361-1728	(416)361-6113	8/18/2001
144	St. Paul Fire and Marine Insurance Company	Graham Lloyd	glloyd@stpaultravelers.com	Senior Litigation Counsel	121 King Street Box 93, Suite 1200, Toronto, ON M5H 3T9	416-601-4410	416-601-4462	9/7/2004
875	St. Paul Guarantee Insurance Company	No Business in Alberta						
483	State Farm Fire and Casualty Company (The)	Ray G. Kearns	ray.g.kearns.alt9@statefarm.com	Complaint Liason Officer	100 Consilium Place, Ste. 2, Scarborough ON M1H 3G9	(416)290-4204/1-877-370-3276	(416)290-4035	8/23/2004
478	State Farm Mutual Automobile Insurance Company	Ray G. Kearns	ray.g.kearns.alt9@statefarm.com	Complaint Liason Officer	100 Consilium Place, Ste. 2, Scarborough ON M1H 3G9	(416)290-4204/1-877-370-3276	(416)290-4035	8/23/2004
990	T.H.E. Insurance Company	H. Steven Frye		Chief Agent	Suite 1010, 48 Yonge Street, Toronto, ON M5E 1G6	(416)368-7753	(416)368-0886	8/24/2004
665	TD General Insurance Company	Mr. Corrado Messina		Ombudsman	657 Cochrane Drive, Suite 100, Unionville, ON L3R 0S7	(905)415-8400	(905)415-0713	8/31/2004
955	Temple Insurance Company	No Business in Alberta						
643	The Personal Insurance Company	Sandy Bedard	sandy.bedard@dgig.ca	Team Leader, Customer Relationship Services	3 Robert Speck Parkway, Missisauga, ON L4Z 3Z9	(905)306-4492	(905)3065272	38226
884	TIG Insurance Company	David Derksen			P.O Box 5800, Winnipeg, MB R3C 3C9	(204)783-6751	(204)784-4443	38239
633	Tokio Marine & Nichido Fire Insurance Co., Ltd.	Mr. Yoshikia Nakamura	ombudsman@lombard.ca	Ombudsman	105 Adelaide Street West, 3rd Floor, Toronto, ON M5H 1P9	1-800-268-9680 Ext. 4445	(416)350-4417	38223
388	Traders General Insurance Company	Jo-Anne Burns	ombudsman@avivacanada.com	Corporate Ombudsman	2206 Eglinton Avenue East, Scarborough, ON M1L 4S8	(416)615-3634	(416)615-4239	39237
858	Trafalgar Insurance Company of Canada	Todd Klapak	todd.klapak@ingcanada.com	Vice President- Corporat Personal Insruance	1300, 321-6th Avenue SW, Calgary, AB T2P 4W7	(403) 231-1357	(403)233-2815	38508
802	Transatlantic Reinsurance Company	No Business in Alberta			145 Wellington Street West, Toronto, ON M5J1H8	(416) 596-4042	(416) 596-3949	38245
907	Travelers Casualty and Surety Company of Canada	Graham J. Lloyd	glloyd@stpaultravelers.com	Senior Litigation Counsel	121 King Street, Box 93, Toronto ON M5H 3T9	(416)601-4410	(416)601-4462	38237
233	Travelers Indemnity Company (The)	Graham Lloyd	glloyd@stpaultravelers.com		121 King Street, Box 93, Toronto ON M5H 3T9	(416)601-4410	(416)601-4462	38237
684	UAP-New Rotterdam Insurance Company N.V.	Jo-Anne Burns	ombudsman@avivacanada.com	Corporate Ombudsman	2206 Eglinton Avenue East, Scarborough, ON M1L 4S8	(416)615-3634	(416)615-4239	39237
947	Unifund Assurance Company	Mrs. Marguerite Nobregga	mnobrega@johnson.ca	Supervisor, Branch Service and Development West Region	West Region, West Chambers Bldg., Suite 301, 12220 Stoney Plain Rd, Edmonton, AB T5N 3Y4	(780)413-7501/1-800-508-6908	(780)413-3212	38231
932	Utica Mutual Insurance Company	Robin Holloway	rholloway@csaccount.com	Director of Financial Reporting	CSA Accounting for Insurance Inc., 1145 Nicholson Road Unit 2, Newmarket, ON L3Y 7V1	(905)853-0858 Ext 226		9/8/2004
926	Virginia Surety Company, Inc.	Mr. Dondi Cheung		Chief Compliance Officer	7300 Warden Avenue, Suite 300	(905)305-4338	(905)305-8622	8/19/2004
930	Waterloo Insurance Company	Richard W. Seip	richard.seip@economicalinsurance.com	Ombudsman & Corporate Responsibility Analyst	111 Westmount Road South, PO Box 2000, Waterloo, ON N2J 4S4	(519)570-8500/1-800-265-9996 Ext. 8215	(519)570-8697	8/31/2004
245	Wawanesa Mutual Insurance Company (The)	Mr. Neil D. Miller		VP, Northern Alberta Region	100, 8657-51 Avenue, Edmonton, AB T5J 1K7	(780)469-5700	(780) 469-5777	8/23/2004
		Mr. John B. Breau		VP, Southern Alberta Region	600, 708-11 Avenue SW, Calgary, AB T2R 0E4	(403)260-9261	(403)262-1588	8/23/2004
881	Western Assurance Company	Bonnie Pilkington (No Business in Alberta)		Customer Information Service		1-888-877-1710		9/3/2004
329	XL Reinsurance America Inc.	Mr. Rob Kohlman	rob.kohlman@encon.ca	Assistant Vice President	c/o ENCON Group Inc., 1400 Blair Place, Sutie 500, Ottawa ON K1J 9B8	(613)786-2000	(786) 786-2001	8/31/2004
942	York Fire & Casualty Insurance Company	Mr. Brian Wright	bwright@york-fir.com	Ombudsman	5310 Explorer Drive, Missisauga ON L4W 5H9	(905)206-2609	(905)206-2645	8/24/2004
949	Zenith Insurance Company	R. Paul Krpan	ombudsman@lombard.ca	Ombudsman	105 Adelaide Street West, 3rd Floor, Toronto, ON M5H 1P9	1-800-268-9680 Ext. 4445	(416)350-4417	2/27/2006
253	Zurich Insurance Company	Mr. David Bailey	david.bailey@zurich.com	Ombudsman	400 University Avenue, Toronto, ON M5G 1S7	(416)408-6303	(416)408-6271	8/24/2004