

Appendix A Changes in Reporting

In keeping with the requirements set out under the *Budget Transparency and Accountability Act* (BTAA), this section outlines some of the key changes in reporting. These changes have been incorporated into BC Housing’s 2007/08 Service Plan. An explanation of each of the changes has been provided.

SUMMARY OF CHANGES TO THE GOALS AND OBJECTIVES

There were no changes to BC Housing’s goals and objectives in the 2006/07 Service Plan.

SUMMARY OF CHANGES TO THE MEASURE

There were three (3) changes to the measures when compared with the 2006/07 Service Plan. These changes are outlined in the table below.

Revised Measure	Rationale
<p>Introduction of a new measure under Goal 1 – Respond to Gaps in the Housing Continuum</p> <p><i>– Number of new households assisted through rent assistance programs</i></p>	<p>Rent assistance programs represent an important element in the government’s housing strategy. To reflect the importance of these initiatives a new measure was added to BC Housing’s 2007/08 performance measurement framework.</p>
<p>Revisions to two measures under Goal 2 – Protect and Manage Existing Housing for the Long-Term</p> <p><i>Percentage of social housing providers meeting financial and operational standards replaces the measure related to the percentage of social housing developments meeting “best management” practices.</i></p>	<p>Due to business processes being streamlined as a result of the go-live of major information technology projects, data for this measure is only available until October 16, 2006. Based on the data available, 97% of social housing developments were meeting “best management” practices. The target has been achieved with 3% of housing providers falling within the “higher” risk category.</p> <p>The intent of this measure remains the same – to confirm that the housing that is provided is well-managed and well-maintained and that adequate provisions are in place for future requirements.</p> <p>However, refinements have been made to the methodology used to track and report on results based on an external review process initiated in 2006/07.</p> <p>The revised measure is intended to provide a more direct and meaningful measure for reporting purposes.</p>
<p><i>Ratio of replacement reserve contributions to actual expenditures replaces the measure related to developments with adequate replacement reserve plans.</i></p>	<p>The intent of this measure remains the same – to confirm that the housing that is provided is well-managed and well-maintained and that adequate provisions are in place for future requirements.</p> <p>However, refinements have been made to the methodology used to track and report on results based on an external review process initiated in 2006/07.</p> <p>The revised measure is intended to provide a more direct and meaningful measure for reporting purposes.</p>

Appendix A – Changes in Reporting (continued)

SUMMARY OF CHANGES TO TARGETS

There were changes made to four of the targets when compared to the 2006/07 Service Plan. These changes are outlined below.

GOAL 1 NUMBER OF NEW UNITS/BEDS CREATED IN PRIORITY AREAS

2006/07 Service Plan Targets			The targets for this measure have been adjusted to reflect changes in the expected completion of some units. In addition, adjustments have been made to reflect the creation of additional units as part of the Provincial Housing Strategy announced in October 2006.
2006/07 Forecast	2007/08	2008/09	
1,997	984	610	
2007/08 Revised Service Plan Targets			
2006/07 Forecast	2007/08 (Revised)	2008/09 (Revised)	
1,997	941	1,264	

GOAL 1 NUMBER OF EXISTING UNITS ADAPTED TO HIGHER PRIORITY NEEDS

2006/07 Service Plan Targets			The targets for this measure have been adjusted upward to reflect the success of Tenant Services in identifying partnerships and in successfully housing an increasing number of vulnerable tenants. The adjusted targets also reflect new initiatives that have been identified for 2007/08 including the introduction of units under the Supportive Seniors Housing program.
2006/07 Forecast	2007/08	2008/09	
240	265	290	
2007/08 Revised Service Plan Targets			
2006/07 (Revised)	2007/08 (Revised)	2008/09 (Revised)	
400	550	700	

GOAL 2 PERCENTAGE OF CLIENTS REPORTING SATISFACTION WITH THE QUALITY AND SAFETY OF THEIR HOUSING

2006/07 Service Plan Targets			In 2006/07, this target was adjusted upward to reflect 2005/06 results. However, more recent trend data shows a decrease in reported satisfaction levels (currently at 77%) with changes in the tenant profile potentially contributing to this outcome as BC Housing continues to work to house more vulnerable individuals. Taking this into consideration, the target has been adjusted downward while still remaining above results reported by other social housing providers in other jurisdictions.
2006/07 Forecast	2007/08	2008/09	
84%	84% or better	84% or better	
2007/08 Revised Service Plan Targets			
2006/07 Forecast	2007/08 (Revised)	2008/09 (Revised)	
78%	78% or better	78% or better	

GOAL 3 PERCENTAGE OF NIGHTS WHERE SHELTERS ARE AT FULL OCCUPANCY

2006/07 Service Plan Targets		
2006/07	2007/08	2008/09
Establish baseline	to be determined	to be determined

2007/08 Revised Service Plan Targets		
2006/07	2007/08	2008/09
(Revised)	(Revised)	(Revised)
50% or less	50% or less	50% or less

Baseline data captured from November 2005 to August 2006 shows that the emergency shelters funded through the Emergency Shelter Program were at full occupancy 44% of all nights during the reporting period. This data was used to establish the baseline for 2006/07. BC Housing will continue to work with the shelters to identify processes and strategies to move people from shelters to permanent housing.