

Electricians, builders, contractors, developers, homeowners and business owners can now initiate an electronic request at <http://www.bchydro.com/getconnected/> for a new electrical service connection, upgrade or removal of an existing service. The request should be initiated in the early stages of the construction or project schedule.



5 steps to Get Connected

STEP 1 – Customer and / or electrician initiates request for residential electric service

Customer and / or electrician completes the following pre-application checklist.

<input type="checkbox"/> Service Connection	<input type="checkbox"/> Type (please check one) <input type="checkbox"/> New <input type="checkbox"/> Upgrade <input type="checkbox"/> Removal	<input type="checkbox"/> Date Service Required (minimum 2 weeks lead time)	
<input type="checkbox"/> Customer Name		<input type="checkbox"/> Phone (cell / home)	
		<input type="checkbox"/> E-Mail Address	
<input type="checkbox"/> Service Address (Defined street address, 911 address or legal description of property)			
<input type="checkbox"/> Electrical Contractor		<input type="checkbox"/> Phone (cell / home)	
		<input type="checkbox"/> E-Mail Address	
<input type="checkbox"/> New – Service Details	<input type="checkbox"/> Type (please check one) <input type="checkbox"/> Overhead <input type="checkbox"/> Underground	120/240 Volts	_____ Amps
<input type="checkbox"/> Pole ID (1234 1234 123 123 or 1234567)		<input type="checkbox"/> Low Profile - ground level Transformer ID (LPT 1234...)	
<input type="checkbox"/> Building heated by (please check one)	<input type="checkbox"/> Electric	<input type="checkbox"/> Gas	<input type="checkbox"/> Other
<i>Complete the section below for an upgrade or removal of an existing service</i>			
<input type="checkbox"/> Existing - Service Details	<input type="checkbox"/> Type (please check one) <input type="checkbox"/> Overhead <input type="checkbox"/> Underground	_____ Volts	_____ Amps
<input type="checkbox"/> Meter Number (Sample meter number: 12345...B263)			

The above information will be required for the completion of the online application in step 2.

STEP 2 – Customer completes online application

Go to <http://www.bchydro.com/getconnected/> to access the application. **The applicant must be responsible for paying the electric service bills when the service is connected.** If required, the customer can call 1-877-520-1355 during normal business hours, 8:00 a.m. to 4:00 p.m. PST, Monday to Friday to complete the application.

STEP 3 - BC Hydro processes application

BC Hydro will review your application and contact you if any further information or payment is required.

STEP 4 - Electrician prepares for connection

- a. **Review BC Hydro requirements**
Access overhead or underground requirements and declaration on <http://www.bchydro.com/getconnected/>.
- b. **Complete electrical work**
The electrical work must be completed to the stage that allows for safe connection.
- c. **Submit BC Hydro declaration and Electrical Safety authorization**
BC Hydro overhead or underground declaration and the Electrical Safety – Contractor Authorization is required or ensure notification is sent from the electrical inspector indicating that electrical service is safe for connection.

STEP 5 - Get connected

When the required steps are completed, BC Hydro will confirm your scheduled date for a new connection or removal.

BUSINESS CUSTOMERS OR NON-CANADIAN APPLICANTS

If you are applying as a business customer or do not have a valid Canadian mailing address, please call 1-877-520-1355 during our normal business hours, 8:00 a.m. to 4:00 p.m. Pacific Standard Time, Monday to Friday.