

FOR RELEASE #05-233  
September 9, 2005

**DECISION RENDERED ON INSURANCE INVESTIGATION**

WHITEHORSE – Yukon Deputy Superintendent of Insurance Janet Zral has found that Joanne Walker, operating as Territories Insurance Solutions, has violated sections 239 and 250 of the *Insurance Act*.

Zral has ordered Joanne Walker to cease engaging in the business of insurance and to return all amounts procured through false insurance transactions occurring between July 19, 2004 and Aug. 25, 2005, the date of the Order, to individuals who have suffered from these transactions.

Walker was served with the decision of the deputy superintendent today. Section 247 of the *Insurance Act* provides Walker with 10 days from the date of being served in which to file an appeal.

“Decisions about criminal charges in relation to this case rest with the RCMP and the Crown,” Chief Legal Counsel Steven Horn said. “The Consumer Services Branch has done its job by identifying the situation to Yukon consumers, conducting its investigation and ordering the cease and desist of all insurance business activities by the firm in question as well as the Order to return all monies procured through the false transactions involved in this case.”

There is the possibility that some of Walker’s clients or Territories Insurance Solutions may still not be aware that there may be some discrepancies with their insurance coverage.

All Yukoners who were clients of Walker or Territories Insurance Solutions should check with the insurance company noted in their documents to confirm that they have valid insurance coverage in place. All insurance policies related to automobile, recreational vehicles, home, and commercial liability insurance may be affected.

Yukoners looking for information on how to proceed are asked to contact the office of the Superintendent of Insurance at (867) 667-5111 or toll-free at 1-800-661-0408, extension 5111.

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Attachment: Orders of the Deputy Superintendent of Insurance

Contact:

Peter Carr  
Cabinet Communications Advisor  
(867) 667-8688  
[peter.carr@gov.yk.ca](mailto:peter.carr@gov.yk.ca)

Brenda Wale  
Department of Community Services  
(867) 667-5941  
[brenda.wale@gov.yk.ca](mailto:brenda.wale@gov.yk.ca)