

Ontario's Health & Safety Partners



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416-344-1016

Welcome to Ontario's Public-Sector Workplace Health and Safety System

This booklet was created to help explain the roles of Ontario's occupational health and safety system partners. Three major components make up the system: the Ministry of Labour, the Workplace Safety and Insurance Board and the province's health and safety associations. Together with the Canadian Centre for Occupational Health and Safety, these organizations provide occupational health and safety resources, training and assistance to Ontario workplaces.

The passage of Bill 99, the *Workplace Safety and Insurance Act*, in 1997 marked the beginning of a new era in occupational health and safety in Ontario. This legislation encouraged these organizations to develop a more unified approach to improving the health and safety system through consensus. In January 1998, the Ministry of Labour gave further impetus to this process by publishing a strategy document entitled *Preventing Illness & Injury: A Better Health and Safety System for Ontario Workplaces*.

Since that time, great strides have been made in bringing system partners together. A number of significant initiatives have been developed to capitalize on the collective expertise of the partners and to focus on areas identified as system priorities.

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OUR CLIENTS

Employers and workers in all sectors, health and safety professionals, across Canada

CCOHS: CANADIAN CENTRE FOR OCCUPATIONAL HEALTH AND SAFETY

Founded in 1980

CCOHS is Canada's national occupational health and safety information resource, dedicated to being a global innovator and expert in making the workplace a healthy and safe environment.

With a mandate to promote occupational health and safety, CCOHS encourages the application of knowledge and methods, which help foster improvements in the workplace.

We are governed by a tripartite council, which includes employer, labour and government representation, ensuring that we provide impartial and accurate health and safety information for everyone in the workplace.

Our unique products and services include a free, confidential, person-to-person Inquiries Service which provides you with information on your health and safety concerns and a Web collection of 3,000 answers to your OSH-related questions. We also provide some of the world's leading electronic health and safety resources, a database of over 285,000 current material safety data sheets and many print publications providing practical, authoritative workplace information.

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clientservices@ccohs.ca



OUR MEMBERS

Employers and workers in Ontario's construction industry

CSAO: CONSTRUCTION SAFETY ASSOCIATION OF ONTARIO

Founded in 1929

Through a unique partnership involving management, labour, government and buyers of construction, CSAO has made Ontario a world leader in construction health and safety.

CSAO is governed by a board of directors equally representing labour and management in Ontario construction. Training programs and support materials are developed and delivered with the full cooperation of all industry partners. Industry support is the source of CSAO's major advances in the past and its guarantee of future success.

Over the years, industry leaders have also cooperated in developing outstanding legislation, standards and codes to regulate health and safety in Ontario construction.

CSAO's future is guaranteed by the growing public concern over health and safety and the continued commitment of industry and government leaders to improve occupational health and safety — a major growth industry of the 21st century.

CSAO services include training; consultation; research; problem-solving; and print, video and digital products.

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www.csao.org

**OUR MEMBERS**

Employers and workers in school boards, colleges and universities, museums, libraries, and art centres

ESAO: EDUCATION SAFETY ASSOCIATION OF ONTARIO***Founded in 1997***

ESAO's mission is "to inspire people in the education sector to work safely by providing innovative and effective programs and services". Our core businesses are workplace injury and illness prevention, and healthy lifestyle promotion. Our business model, developed to serve our unique clientele in the most effective and efficient manner, is based upon a small head office in Toronto, with Field Consultants in communities across Ontario. We consult with our clients to equip them to meet their responsibilities, and we provide services and products in the most cost-effective way possible.

We work cooperatively with the other members of the prevention system, and with our clients. Our Phase Two Certification program, developed by ESAO staff, is delivered by our Field Consultants at community colleges across Ontario, through an alliance with Humber College. ESAO provides content and delivery, while Humber and the college system provide all of the infrastructure to support the learning experience – both focusing on our core businesses.

On our web site clients and visitors can obtain free, downloadable forms and documents, participate in discussions, post questions, and view products. Many of our products and services are available in English and French. Our annual conference, in May in Toronto, hosts almost five hundred delegates.

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Toll-free: 1-877-732-ESAO (3726)
Fax: 416-250-9190
www.esao.on.ca

E&USA: ELECTRICAL & UTILITIES SAFETY ASSOCIATION***Founded in 1915***

Prevention Services consultants interact directly with clients to achieve prevention outcomes, through training, site visits, management visits, safety meetings and other field services. Their work is supported by the Client Services department and Marketing team. E&USA representatives visit every member firm at least once a year.

E&USA began to offer training updates in the mid-1960's, and has earned an industry-wide reputation for excellence and value. Today, over 50 different training programs are available, including a powerline technician apprenticeship program.

Working to achieve the WSIB's goal of zero injuries, E&USA continues to promote the key concepts of internal responsibility, best practices, mentoring and CEO commitment.

Our vision: To relentlessly pursue the path to zero injuries.

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**OUR MEMBERS**

Municipal and private oil, power and water distributors; power and telecommunications lines; and communications industries



OUR MEMBERS

Agricultural, horticultural, and landscape employers and owner-operators

FSA: FARM SAFETY ASSOCIATION INC.

Founded in 1978

The FSA's objective is to provide educational services to persons engaged in agricultural work in Ontario. We hope to make people involved in these industry groups aware of the safety precautions and procedures to be observed in their specific workplace.

The Association is governed by a Board of Directors: 11 directors are appointed by various commodity groups and the remaining eight are elected from the membership at large.

We are unique in Canada, in that no other province has a separate safety association for the agricultural industry.

Members of the Association are entitled to our services free of charge. These include:

- workplace safety program development
- on-site employee training programs
- workplace safety and health inspections
- technical safety and health consultation
- access to health and safety resources
- health and safety literature and videos.

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It's About Making A Difference.

OUR MEMBERS

Workplaces in the following industrial sectors: ceramics and stone; chemical industries; food products; grain, feed and fertilizer; high-tech; industrial/automotive sales; leather, rubber and tanners; metal trades; offices and related services; printing trades; textile and allied industries; woodworkers

IAPA: INDUSTRIAL ACCIDENT PREVENTION ASSOCIATION

Founded in 1917

The Industrial Accident Prevention Association (IAPA) is a not-for-profit, member driven, organization operating in the province of Ontario. Representing approximately 50,000 member firms and more than 1.5 million workers, IAPA is one of Canada's largest health and safety organizations.

The IAPA has taken a leading role in the prevention of workplace injuries and illness. Support by the IAPA for the health and safety performance of our member firms and customers takes place through training, consultation, and educational products and services.

We believe that only by working together with our partners, member firms, and volunteers will we soon realize our vision of "a world where risks are controlled because everyone believes suffering and loss are morally, socially and economically unacceptable."

The IAPA coordinates the largest health and safety conference and trade show in Canada. The event attracts more than 6,500 delegates and over 400 exhibitors annually.

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OUR VISION

To research and promote new ways to prevent workplace disability, improve treatment, and optimize recovery and safe return-to-work

IWH: INSTITUTE FOR WORK & HEALTH

Founded in 1990

The Institute is an independent, not-for-profit organization dedicated to research and the transfer of research results into practice in workplace, health care and clinical settings. The Institute's focus has been research excellence, advancing employee health.

It undertakes a broad range of activities including a strong research focus on fundamental factors that contribute to work-related injury and disability in the workplace with a view to both primary and secondary prevention. The Institute's research has found that it is possible to reduce injuries and achieve a healthier workplace by improving both the physical and work organizational factors in the workplace.

The Institute's Board of Directors is composed of senior labour, business and academic leaders. It is formally affiliated with the University of Toronto, the University of Waterloo and McMaster University. Its association with the university community and access to workplaces have made it a key training ground. A number of outstanding scientists and trainees from the Institute have won prestigious awards and distinctions. The Institute also plays an active role in the Workplace Safety and Insurance Board's Research Advisory Council.

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www.iwh.on.ca



OUR MEMBERS

Our members include all Ontario's underground and surface mines; gravel and sand pits and quarries; diamond drilling, exploration and mine contracting companies; oil and gas exploration, development and production firms.

MASHA: MINES AND AGGREGATES SAFETY AND HEALTH ASSOCIATION

Founded in 1998

MASHA's history stretches back to the founding of a safety association for the Ontario mining industry in 1930. The association arose from the recommendations of a royal commission investigating a devastating underground fire that killed 39 miners. We are governed by a representative board of directors drawn from all parts of our sector.

At MASHA, we have a vision of workplaces in which all fatalities and serious injuries have been eliminated. It's a vision shared by the companies in the industry we serve. To achieve this, there are two key roles we believe MASHA must fulfill:

- to help our companies build productive and effective workplace relationships so that the Internal Responsibility System in those workplaces operates to its highest potential, and
- to act as a hub through which our members can share information and knowledge, and use that knowledge to control hazards and improve safety performance.

We provide members with consulting and auditing services, training and information.

We also investigate and develop research initiatives that will result in new knowledge about industry hazards and health concerns.

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OUR MEMBERS

Municipalities, conservation authorities, First Nation Land employers and housing authorities

MHSA: MUNICIPAL HEALTH AND SAFETY ASSOCIATION

Founded in 1986

MHSA offers the following services and products to its clients:

Consultation: Our area managers, located around the province, are health and safety professionals who are knowledgeable about current municipal-specific health and safety trends, legislation and best practices.

Certification: We offer a thorough, four-day basic certification course that meets the certification standards of the Workplace Safety and Insurance Board. Workplace sector-specific training is also available.

Printed Materials: We carry a wide range of publications — posters, guidebooks, brochures and manuals — of interest to both management and workers.

Videos: An extensive selection of videos may be purchased from MHSA. Topics include confined space entry and rescue, accident investigation, traffic protection, life in the trenches and violence management.

Seminars: Our well-received seminars are conducted on a wide range of topics including accident investigation, municipal chainsaw operation, confined space entry, violence in the workplace, propane safety, traffic control as well as many others.

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info@mhsao.com

www.mhsao.com



MOL: MINISTRY OF LABOUR

Founded in 1919

The Ministry of Labour believes that safe, fair and healthy workplaces, characterized by productive relationships and high performance, drive a vibrant, competitive economy and generate widespread benefits for all. The Ministry contributes to achieving this vision, and to the prosperity of Ontario, by advancing health, safety, fairness and productive relationships in the workplace and the broader community.

The Ministry's key role is to set, communicate and enforce workplace standards. The Ministry's enforcement of the *Occupational Health and Safety Act* focuses resources on poor performing, high-risk workplaces.

The Ministry is a leading member of the Occupational Health and Safety Council of Ontario, where it works with its partners in the health and safety system – the Workplace Safety and Insurance Board and health and safety associations funded by the WSIB.

Contact the Ministry office nearest you – look in your local Blue Pages.

www.labour.gov.on.ca



OUR MEMBERS

Logging, sawmill, silviculture, veneer/plywood and other board industries and the Ministry of Natural Resources.

OFSWA: ONTARIO FORESTRY SAFE WORKPLACE ASSOCIATION

Founded in 1915

The Ontario Forestry Safe Workplace Association is a strategic partner in Ontario's occupational health and safety system. It is organized to provide the highest quality of training, consultation and related services to forestry member firms aimed at developing self-reliance and internal responsibility leading to the elimination of workplace illness and injury.

Consulting: Health and safety specialists with practical experience and professional knowledge in all aspects of forestry who provide evaluations, audits and information aimed at helping firms develop and maintain effective health and safety programs.

Training: Comprehensive, industry-specific training programs including classroom, video, CBT, Web-based (coming soon), approved by industry subject matter experts and based on sound adult education principles. Regional or on-site training can be arranged.

Information: A wide variety of information products relating to forest industries including a quarterly newspaper, brochures, manuals, "how-to" booklets, videos, technical reports, statistics and much more.

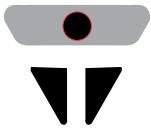
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www.ofswa.on.ca



OUR CLIENTS

Anyone with a workplace health or safety concern can use OHCOW's services

OHCOW: OCCUPATIONAL HEALTH CLINICS FOR ONTARIO WORKERS

Founded in 1989

OHCOW is a resource for workers, joint health and safety committees, unions, employers, health professionals, community groups and members of the public. Our mandate is to diagnose and prevent work-related illnesses and injuries and to improve workers' physical, mental and social well-being.

Our team of doctors, nurses, hygienists and ergonomists can help you identify hazards in your workplace that can make you sick or cause injury. We also provide reliable health information, visit workplaces and make recommendations on how to make changes to your workplace to avoid future illness and injury. The clinics' services are free of charge.

OHCOW provides five types of services:

- a medical diagnostic service for workers who may have work-related health problems
- a group service for joint health and safety committees and groups of workers
- an inquiry service
- an outreach and education service to make people aware of health and safety issues
- a research service to investigate and report on illnesses and injuries.

Clinics are located in Hamilton, Sarnia-Lambton, Sudbury, Toronto, Windsor and London.

15 Gervais Drive, Suite 601
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Phone: 416-443-6320

Toll-Free: (877) 817-0336

Fax: 416-443-6323

www.ohcow.on.ca



OUR MEMBERS

Homes for nursing care; homes for residential care; hospitals; home care and nursing care; group homes; treatment clinics and services; and professional offices and agencies

OSACH: ONTARIO SAFETY ASSOCIATION FOR COMMUNITY AND HEALTHCARE

Founded in 1997

OSACH is the safe workplace association serving Ontario's health care and community care sectors. Our vision is to inspire, guide and support our clients to achieve the healthiest and safest workplaces.

Our products and services include the following:

Consultation: OSACH's consultants, located throughout Ontario, support organizations in enhancing their programs and promoting a "safety" culture. Our key focus is to strengthen our clients' internal responsibility system and adopt best practices in an effort to reduce and eliminate workplace injuries and occupational diseases.

Resources: We carry a wide range of publications – newsletters, fact sheets, guidebooks, training manuals, posters, benchmarking reports – that are of interest to all workplace parties. These are available on our web site and on our regularly updated Document Library CD-ROM, with selected topics also available on closed-captioned video.

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Toll-free: 1-877-250-7444
www.osach.on.ca

OSSA: ONTARIO SERVICE SAFETY ALLIANCE

Founded in 1997

The Ontario Service Safety Alliance is committed to helping Ontario's service industry eliminate job-related illness and injury through practical, affordable solutions. Its main goal is to provide members with the support necessary to make health and safety a routine part of doing business at every level.

Members have access to a broad range of products and training programs, as well as a wide variety of skilled and technical services. Each year, the OSSA works with thousands of companies, building value and helping to make Ontario workplaces the safest and healthiest in the world.

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Fax: 905-614-3046
info@ossa.com
www.ossa.com



OUR MEMBERS

OSSA provides health and safety services to five sub-sectors within the service industry:

- Retail and Wholesale Distribution
- Tourism and Hospitality
- Office and Related Services
- Restaurant and Food Services
- Vehicle Sales and Service



OUR MEMBERS
Pulp, paper and
related industries

PPHSA: PULP AND PAPER HEALTH AND SAFETY ASSOCIATION

Founded in 1915

PPHSA is committed to promoting health and safety awareness in industry through the development and delivery of programs, products and services. Our sector can be classified as medium- to high-risk, because of potential exposure to highly toxic chemicals and gases used in the paper-making process. We strive to help our clients continue the recent downward trend in lost-time and medical aid injuries by being client-focused in providing products, programs and services; and helping clients eliminate health and safety hazards and workplace illnesses and injuries.

PPHSA's services fall into three broad categories:

Training: We develop and deliver training programs and materials that meet identified industry needs.

Consulting/Evaluation: PPHSA's consultant/trainers and ergonomist evaluate workplace program effectiveness, make recommendations to improve workplace health and safety, and assist clients with identified training needs.

Information: PPHSA provides a wide variety of practical and easy-to-use information products and services for clients, including a magazine, how-to videos, technical reports and a web site.

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OUR MEMBERS
Ready mix concrete;
air transport;
warehousing; general
trucking; courier
services; bus; rail and
water transport; cargo
handling; school bus
operations; taxi and
limousine services;
ambulance service;
lumber and builders
supplies; and waste
materials management

THSAO: TRANSPORTATION HEALTH AND SAFETY ASSOCIATION OF ONTARIO

Founded in 1942

The workplace changes year by year. The vehicles, equipment and materials used today are safer but more complex. More safety is built-in, but new issues arise. The THSAO is responsible for staying tuned to the evolving work environment, to be aware of changing health and safety needs. We are constantly exploring new programs, systems and training courses to support our member companies.

Our mandate is to eliminate all injuries and illnesses in the workplace and on the road for our member companies.

THSAO courses provide valuable training for both drivers and workers, but the real benefit comes from our consulting and evaluation services. Our consultants work with management and employees to evaluate their needs and identify areas that need change. By helping companies create a safe and healthy work environment, we will continue to move towards our goal of preventing injuries and illnesses in the workplace.

Knowledge is the first step to health and safety. Prevention is our ultimate goal.

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Fax: 416-242-4714

thsao@echo-on.net

www.thsao.on.ca



OUR CLIENTS

Ontario's workers and workplace representatives

WHSC: WORKERS HEALTH AND SAFETY CENTRE

Founded in 1979

The Workplace Safety and Insurance Board designated the WHSC as the “training centre” for Ontario workplaces. We have worked hard over the last 15 years to develop and deliver quality occupational health and safety training and information services with a difference. Each of our programs is designed and delivered with full participation of workplace representatives. This ensures buy-in from everyone in the workplace. Participants attend sessions ready to learn.

Our success has also come through meeting legislated training requirements and the expressed training needs of workplace representatives from all sectors of the economy. We have created more than 100 ready-to-use programs and videos, addressing a variety of hazards and issues. These programs have often been adapted to specific workplace needs. Participants also feel that our participant-centred delivery style adds to the specificity of their training experience.

The Workers Centre delivers. We have demonstrated our commitment to helping workplaces improve working conditions and worker well-being. Our programs are proven, convenient and affordable. Instructors are knowledgeable and skilled and our information is timely, relevant and free of charge. Why not put us to work for you?

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 Don Mills, Ontario M3C 1Y8
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Fax: 416-441-1043
Toll-free: 1-888-869-7950
www.whsc.on.ca



OUR CLIENTS

More than 220,000 registered firms and their employees

WSIB: WORKPLACE SAFETY AND INSURANCE BOARD

Founded in 1915

The WSIB oversees Ontario’s workplace safety education and training system. The WSIB also administers the province’s no-fault workplace insurance for employers and their workers. As part of this system, the WSIB:

- provides disability benefits
- monitors the quality of health care, and
- assists in the early and safe return to work for workers who are injured on the job or contract an occupational disease.

The WSIB has a prevention mandate and a bold, ambitious vision: the elimination of all workplace injuries and illnesses in Ontario. It is committed to a prevention philosophy that deems the workplace parties to be in the best position to identify health and safety problems and develop solutions.

The WSIB is funded entirely by employer premiums and receives no funding from the Ontario provincial government. In turn, the WSIB provides the major funding for the 12 health and safety associations, Occupational Health Clinics for Ontario Workers and the Workers Health and Safety Centre.

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WSIB Workplace Safety &
Insurance Board
ONTARIO
CSPAAT Commission de la sécurité
professionnelle et de l'assurance
contre les accidents du travail

WSIB
ONTARIO
CSPAAT