
CHANGE of ADDRESS

This fact sheet provides basic information for health care providers and the public and should not be construed as legal advice. The authoritative source for OHIP eligibility is the Health Insurance Act and Reg. 552 thereunder.

If you are moving or have moved:

You are required by law to inform the Ministry of Health and Long-Term Care if you change your address. It is important that the ministry has your current address to keep your coverage active and for any direct communication with you.

There are four ways to update your address:

1

Use the **ServiceOntario** website to send your change of address electronically.

www.serviceontario.ca

2

Go to any **ServiceOntario** kiosk. They are similar to automated bank machines and provide extended hours of service seven days a week at most locations. They are usually found in major shopping centres and government offices.

- You will need your health card and the health cards of family members living with you as well as your new address and postal code. To find the nearest **ServiceOntario** kiosk location please visit:

www.serviceontario.ca

3

Obtain a **Change of Address** (form 1057-82), complete and return it to the ministry by mail. Forms are available from your local OHIP office or from the Forms Online section of the ministry website.

www.health.gov.on.ca

4

Send a letter or visit your local OHIP office or Outreach site. You must include your name, health number, telephone number, current address, and new address including postal code. A complete list of the OHIP offices is available on the ministry website or you can refer to the blue pages of your Bell telephone book. Look under "Health" and then "OHIP".

If you have a photo health card and update your residential address, you will receive a new health card. Your address will not be shown on the back of the card. If your photo health card has expired, you must visit an OHIP office in person.

If you have a red and white health card, or photo health card that does not show your address on the back of the card, you will continue to use it and the ministry database will be updated with your change of address information.

For more information:

- Call the ministry INFOLine at 1 800 664-8988 (toll free in Ontario only). In Toronto, call (416) 314-5518. For TTY service, call 1 800 387-5559.
- Visit the ministry website at:

www.health.gov.on.ca

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