

ePayment

CONVENIENT PAYMENT OPTION FOR EMPLOYERS

ePayment allows you to submit your payments via the internet, the telephone or Automated Bank Machines (ABM) through your financial institution. ePayment offers you a convenient, user-friendly, fast, reliable and secure payment channel.

HOW DO I SIGN MY FIRM UP FOR ONLINE BANKING AND PAY THE WSIB ONLINE?

Register for online banking with your financial institution and include the WSIB as a payee on your account. Each financial institution has a slightly different process to register for ePayment, so check with them if you have difficulty. You will need your 7-digit WSIB account number to enrol.

IS ePAYMENT AVAILABLE FROM ALL FINANCIAL INSTITUTIONS?

Currently, the following financial institutions are available:

- TD CanadaTrust
- RBC (Royal Bank of Canada)
- Scotiabank (Bank of Nova Scotia)
- Credit Union Central of British Columbia
- Credit Union Central of Ontario
- CIBC
- President's Choice Financial Services
- BMO (Bank of Montreal)

HOW DO I FIND THE WSIB ON THE PAYEE LIST?

We are represented on most bank web sites as "Workplace Safety and Insurance Board of Ontario – Schedule 1". However some banks list us as "WSIB Ontario Sched 1". Check that the title selected

contains the word "Ontario" or "Ont" as there may be similar organisations listed for other provinces.

HOW LONG WILL THE PAYMENTS TAKE TO PROCESS?

Allow at least 3 business days for the payment to reach us to ensure you avoid late payment charges on your account.

WHAT IF MY FINANCIAL INSTITUTION TELLS ME THAT THEY CAN'T PROVIDE THIS SERVICE?

Each financial institution defines customers differently and each offers different products. Online banking is not offered on all account types with all banks. Please talk with your bank to find out what they can offer you.

NEW WSIB eSERVICE -- CALCULATE AND REPORT PREMIUM

Employers are now able to both report insurable earnings online and take advantage of the ePayment service -
- quick, easy and ready when YOU are.

IF I REPORT AND PAY ONLINE DO I STILL HAVE TO MAIL MY PREMIUM REMITTANCE FORM?

Once the employer reports insurable earnings information online, the system will stop sending the Premium Remittance form. Instead, it will send out the Calculate & Report Premium Payment form as a reminder to report and pay.

For more information, please contact your Customer Service Representative or Account Manager directly or call 416-344-1000 or 1-800-387-0750.

**This information is available in several languages by calling our hotline at 416 344-4999
Toll-free 1-800-465-5606 or Telephone Service for the Deaf – TTY: 1-800-387-0050.**