

ONTARIO PROVINCIAL POLICE BUSINESS PLAN GOALS 2006-2007

OUR VALUES

ACCOUNTABILITY ~ PROFESSIONAL EXCELLENCE
RESPECTFUL RELATIONSHIPS ~ STRONG AND POSITIVE
FAIRNESS, COURAGE AND CARING ~ EMPATHY AND COMPASSION
CONTINUOUS LEARNING ~ PROFESSIONAL AND PERSONAL DEVELOPMENT
DIVERSITY ~ IN SOCIETY AND THE WORKPLACE

Our Vision

"Safe Communities ...
A Secure Ontario"



Our Mission

"Policing Excellence through
our People, our Work and
our Relationships"

OPP MISSION CRITICAL ISSUES

Professionalism - To foster professional excellence by modeling and recognizing the ethical standards outlined in "The Promise".

Aboriginal Communities - To build and maintain strong relationships with Aboriginal leaders and communities.

Diverse Communities - Ensure OPP programs and services are tailored to meet the needs of diverse communities.

Marginalized Persons - Strengthen and improve lifelines with marginalized persons by identifying and creating partnership opportunities with groups that support marginalized persons.

Fiscal Challenges - Ensure strong fiscal management and 100% compliance with fiscal policies and procedures consistent with the balanced budget legislation.

OUR WORK

- Provide for Safe Communities and a Secure Ontario through high performance policing.
- Implement strategies to reduce violent and property crimes in areas of OPP jurisdiction.
- Enhance highway, trail and waterway safety.
- Reduce the amount of illegal drugs in Ontario.
- Reduce child exploitation in the province of Ontario.
- Identify organized crime and terrorism intelligence priorities.
- Disrupt organized crime activities in Ontario.

PERFORMANCE MEASURES

- To maintain clearance rates for violent crimes at or above 88.7%, the three-year average of the OPP.
- To maintain traffic fatalities in OPP jurisdiction below the three-year provincial average of 1.09 per 10,000 vehicles registered.

OUR RELATIONSHIPS

- Engage in and strengthen our relationships and trust with the people we serve, our justice sector partners and our stakeholders.
- Strengthen working relationships with Aboriginal leaders.
- Build working relationships with diverse communities and the networks that support marginalized persons.
- Enhance relationships with municipal stakeholders and civilian governance with respect to the OPP services.
- Support continued transition of Ontario First Nations Policing.

PERFORMANCE MEASURES

- To maintain the total Auxiliary volunteer hours at or above the three-year average of 211,043 hours.
- To maintain or exceed the number of training days delivered to First Nations community members, police officers and other stakeholders working with Ontario First Nations Policing Agreement communities (Baseline 68 days, established in 2004, equates to 2,360 person days).

OUR PEOPLE

- Attract, develop, support and maintain a professional workforce and leadership that reflects OPP values and ethics.
- Enhance professionalism at all levels of the organization through ongoing performance management and recognition of quality service.
- Increase knowledge base of OPP employees and organizational training capacity.
- Enhance training on Aboriginal awareness and issues related to diversity and marginalized persons.
- Review human resource systems, standards and structure for systemic barriers to ensure a welcoming, diverse work environment.

PERFORMANCE MEASURES

- To maintain the percentage of public complaints to total calls for service below the three-year average of 0.076%.
- To increase the number of awards and commendations received by OPP employees over the three-year average of 1,310.

OUR INFRASTRUCTURE

- Support service delivery through technology, equipment, facilities, business processes, and communications.
- Enhance financial accountability and stewardship throughout the OPP.
- Enhance Quality Assurance systems.
- Ensure delivery of effective, quality protective services for the Government of Ontario.
- Improve operational efficiency of the OPP fleet.
- Improve management of information technology resources and continue implementation of the Fleetnet Radio System.

PERFORMANCE MEASURES

- To maintain the percentage of administrative support costs at or below 1.94% of program delivery costs ensuring that OPP resources are focused on frontline operational service delivery.
- Achieve an average mileage at replacement for vehicles within 3% of the optimal targets being: Patrol vehicles - 150,000 km, Investigative vehicles - 150,000 km, Multi-use vehicles - 170,000 km.

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ONTARIO PROVINCIAL POLICE

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