



A workplace injury can be a difficult experience.

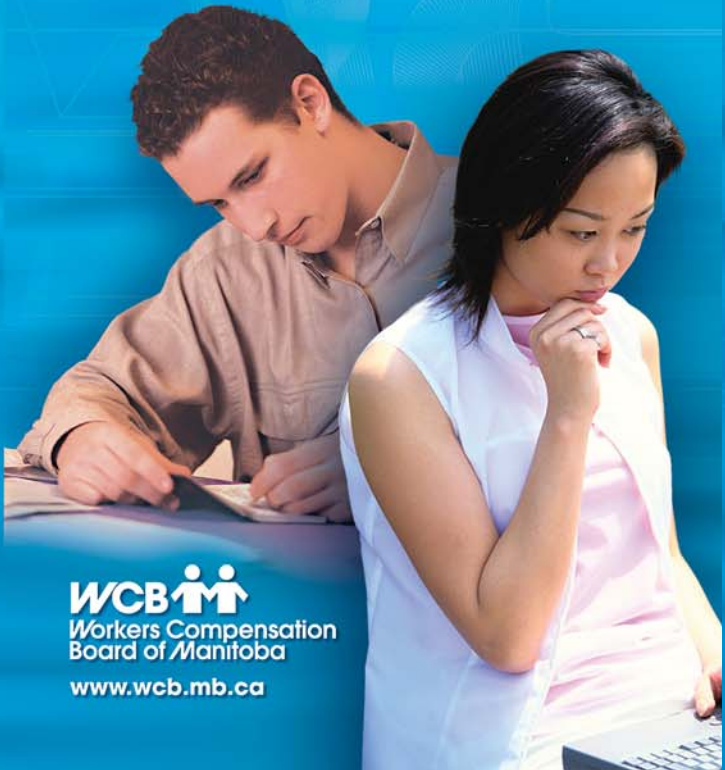
We can help.



**WCB**   
Workers Compensation Board of Manitoba  
[www.wcb.mb.ca](http://www.wcb.mb.ca)



# Your Clinical Exam



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# Healthcare at the WCB

Our healthcare professionals are here to help with your recovery and rehabilitation. A clinical examination is an important part of the recovery process.

A letter notifying you of your appointment for a clinical examination is included with this brochure. Please phone our appointment desk at **954-4601** or **1-800-362-3340 ext. 4601** to confirm the date and time. WCB Healthcare Services utilizes a team of healthcare professionals, including general medicine and specialists in a variety of fields, dedicated to ensuring you receive the highest quality of care.





# Frequently Asked Questions

## 1 Why am I being called in for an examination?

You are being called in so that we can ensure you are receiving the highest quality of care. The WCB is committed to helping with your recovery.

## 2 What will happen during the examination?

The examination is similar to what normally takes place in your doctor's office. The examination includes a review of the details of the injury, an interview and a routine physical examination to assess your compensable injury. When the purpose of the assessment is for psychological issues, the physical exam is not required.

The examination identifies any ongoing conditions that require further treatment. A copy of the complete examination is also forwarded to your chosen healthcare professional to assist him/her in your recovery. Your adjudicator/case manager can discuss the examination in detail with you afterwards.

If you would feel more comfortable being accompanied by someone during your examination, you may bring them into the exam room with you.

## 3 What if I can't make it on the date or time suggested in the letter?

If there is a problem with the date or time, inform your adjudicator/case manager as soon as possible.

## 4 I am not that comfortable speaking in English. Do you provide translation?

Yes, we can arrange to have an interpreter present at the examination, or you can bring your own translator. If you would like us to make the arrangements, call the appointment desk at **954-4601** or **1-800-362-3340 ext. 4601**.

## 5 I have to miss work to attend the examination. Will I be compensated?

You may be eligible for compensation if you have to take time from your job to attend your examination. Please inform staff at the appointment desk of this when you arrive, and you will be given a form to sign.

## 6 I still have some questions. Who do I speak to?

If you have any questions about the examination or your claim, speak to your adjudicator/case manager.

**FREE PARKING** is available when you arrive for your examination. There are parking stalls marked "Visitors" at the back door of the Workers Compensation Board building at 333 Broadway.

You can access this parking either off of Hargrave Street or Carlton Street. Simply sign in at the security desk on the main floor.

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**Also available  
in large print.**

