

P.U. 20 (2004)

IN THE MATTER OF the *Electrical Power Control Act*, R.S.N., 1994, c. E-5.1 (the “*EPCA*”) and the *Public Utilities Act* R.S.N., 1990, c. P-47 (“the *Act*”) and their subordinate regulations;

AND IN THE MATTER OF an application by Newfoundland and Labrador Hydro (“Hydro”) for approval of, *inter alia*, rates to be charged its customers (the “*Application*”) and resulting Order Nos. P.U. 14(2004) and P.U. 17(2004);

AND IN THE MATTER OF a revised filing by Hydro pursuant to Order No. P.U. 17(2004) and following a flow-through application by Newfoundland Power Inc. (“NP”).

BEFORE:

Robert Noseworthy
Chair and Chief Executive Officer

Darlene Whalen, P.Eng.
Vice-Chair

G. Fred Saunders
Commissioner

WHEREAS on May 21, 2003 Hydro filed an Application, with the Newfoundland and Labrador Board of Commissioners of Public Utilities (the “Board”) requesting an Order of the Board approving, *inter alia*, the rates to be charged, as of January 1, 2004, for the supply of power and energy to its customers; which Application was amended on August 12, 2003; and

WHEREAS on May 4, 2004, after holding a public hearing, the Board issued Order No. P.U. 14(2004) directing Hydro to, *inter alia*, calculate and file for the 2004 test year a revised total revenue requirement, rate base, return on rate base, cost of service study, and a revised Schedule of Rates, Rules and Regulations to be effective as of July 1, 2004, incorporating the determinations of the Board as set out in Order No. P.U. 14(2004); and

WHEREAS on May 28, 2004 Hydro submitted a revised filing pursuant to Order No. P.U. 14(2004); and

WHEREAS on May 28, 2004 NP filed an Application requesting approval of i) a revised Rate Stabilization Clause and Municipal Tax Clause to be included in NP’s Schedule of Rates, Rules and Regulations, and ii) a revised rate stabilization adjustment and municipal tax adjustment to be applied to rates effective July 1, 2004; and

WHEREAS on June 11, 2004 the Board issued Order No. P.U. 17(2004) approving, *inter alia*, the Schedule of Rates as filed by Hydro, with the exception of Rates for Hydro’s Rural Isolated and Island Interconnected Customers; and

WHEREAS the Board also stated in Order No. P.U. 17(2004) that it will address in a subsequent Order the matter of Hydro's proposed revisions to its Rules and Regulations and its Schedule of Rates for its Rural Isolated and Island Interconnected Customers, which includes rates to be established based on the rates approved by the Board for NP as part of a flow-through application from NP; and

WHEREAS on June 15, 2004 NP filed an Application for increased rates to allow NP to flow-through to its customers the increased purchased power costs resulting from Order No. P.U. 17(2004), pursuant to Section 80(2) of the *Act*; and

WHEREAS on June 18, 2004 Hydro submitted a revised filing of its Rules and Regulations and its Rates for Rural Isolated and Island Interconnected Customers, based on NP's proposed new rates which reflect its increased purchased power costs, rate stabilization adjustment and municipal tax adjustment; and

WHEREAS by Order Nos. P.U. 18(2004) and P.U. 19(2004) the Board approved changes to NP's rates as a result of the rate stabilization adjustment and municipal tax adjustment, and also as a result of NP's application for approval of increased rates to flow-through to its customers the increased purchased power costs resulting from Order No. P.U. 17(2004); and

WHEREAS in Order No. P.U. 14(2004) the Board required Hydro to include in its Schedule of Rates, Rules and Regulations a statement of the policies for automatic changes in rates for all of

Hydro's rural customers whose rates and rate changes are tied to NP's rates and rate changes as and when approved by the Board; and

WHEREAS Hydro filed the statement of its policies for automatic rate changes on May 28, 2004 which was revised by Hydro in its June 18, 2004 revised filing; and

WHEREAS the Board is satisfied that the rates as filed by Hydro as Attachments B and C of its filing for its Rural Isolated and Island Interconnected Customers and the changes to the Rules and Regulations as proposed by Hydro should be approved as filed as they are consistent with Order No. P.U. 14(2004).

IT IS THEREFORE ORDERED THAT:

1. The Board hereby approves the Schedule of Rates for Hydro's Rural Isolated Customers, attached hereto as Schedule "A", and the Schedule of Rates for Hydro's Island Interconnected Customers, attached hereto as Schedule "B", to be effective for consumption on and after July 1, 2004.
2. The Board hereby approves the revisions to the Rules and Regulations, attached hereto as Schedule "C", to be effective July 1, 2004.
3. Hydro shall file a report with its next General Rate Application documenting any changes to its policies for automatic changes in rates for all of Hydro's rural customers whose rates and rate changes are tied to NP's rates that are necessary to ensure the policies are consistent with existing legislation, Government direction and Board Orders.

DATED at St. John's, Newfoundland and Labrador this 25^h day of June 2004.

Robert Noseworthy,
Chair & Chief Executive Officer.

Darlene Whalen, P.Eng.,
Vice-Chairperson.

G. Fred Saunders,
Commissioner.

G. Cheryl Blundon,
Board Secretary.

SCHEDULE A

ORDER NO. P. U. 20(2004)

NEWFOUNDLAND AND LABRADOR HYDRO

RATE 1.2D

DOMESTIC DIESEL

Availability:

For all the Island and Labrador diesel service areas of Hydro (excluding Government Departments) for service to a domestic unit or to buildings or facilities which are on the same Serviced premises as a Domestic Unit and used by the same Customer exclusively for domestic or household purposes, whether such buildings or facilities are included on the same meter as the Domestic Unit or metered separately. All churches, schools, and community halls in the diesel service areas are also subject to this rate.

Rate: (Including Municipal Tax and Rate Stabilization Adjustments)

Basic Customer Charge: \$15.78 per month

Energy Charge:

First Block (See Table Below) kilowatt-hours per month.....@8.023 ¢ per kWh

Second Block (See Table Below) kilowatt-house per month.....@10.375 ¢ per kWh

All kWh over 1000 kilowatt-hours per month @14.065 ¢ per kWh

	Jan.	Feb.	Mar.	Apr.	May	Jun.	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
<i>First Block</i>	1000	1000	900	900	800	800	700	700	700	800	900	1000
<i>Second Block</i>	0	0	100	100	200	200	300	300	300	200	100	0

Minimum Monthly Charge \$15.78

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00, will be allowed if the bill is paid within 10 days after it is issued.

Rate Stabilization Clause:

This Rate is subject to the Rate Stabilization Adjustment arising from the operation of the Rate Stabilization Clause which forms part of the Schedule of Rates. The adjustment is applicable only to the first block kWh per month.

Municipal Tax Clause:

This Rate is subject to the Municipal Tax Adjustment arising from the operation of the Municipal Tax Clause which forms part of the Schedule or Rates.

General:

Details regarding conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO

RATE 2.1D

GENERAL SERVICE DIESEL 0-10 kW

Availability:

For Service throughout the Island and Labrador diesel service areas of Hydro (excluding Government Departments) for non-domestic services where the maximum demand occurring in the 12 months ending with the current month is less than 10 kilowatts.

Rate:

Basic Customer Charge:	\$19.50 per month
Energy Charge:	
First 700 kilowatt-hours per month.....	@12.30 ¢ per kWh
All kWh over 700 kilowatt-hours per month.....	@19.45 ¢ per kWh
Minimum Monthly Charge: Single Phase.....	\$19.50
Three Phase	\$35.74

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00 or more than \$500.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO

RATE 2.2D

GENERAL SERVICE DIESEL OVER 10 kW

Availability:

For Service throughout the Island and Labrador diesel service areas of Hydro (excluding Government Departments) for non-domestic services where the maximum demand occurring in the 12 months ending with the current month is 10 kilowatts or greater.

Rate:

Basic Customer Charge: \$27.60 per month

Demand Charge:

The maximum demand registered on the meter in the current month@ \$7.00 per kW

Energy Charge:

First 150 kilowatt-hours per kW of billing demand.....@12.00 ¢ per kWh

All excess kilowatt-hours.....@22.60 ¢ per kWh

Minimum Monthly Charge: Single Phase..... \$27.60

Three Phase \$60.19

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00 or more than \$500.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding metering [in particular Regulation 7 (n)], transformation [in particular Regulation 9(k)], and other conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO
RATE No. 4.1D
STREET AND AREA LIGHTING SERVICE DIESEL

Availability:

For Street and Area Lighting Service (excluding Government Departments) throughout the Island and Labrador diesel service areas of Hydro, where the electricity is supplied by Hydro and all fixtures, wiring and controls are provided, owned and maintained by Hydro.

Monthly Rate: (Including Municipal Tax and Rate Stabilization Adjustment)

	SENTINEL / STANDARD
MERCURY VAPOUR	
250W (9,400 lumens)	\$17.65
HIGH PRESSURE SODIUM ¹	
100W (8,600 lumens)	14.25
150W (14,400 lumens)	17.65
250W (23,200 lumens)	23.06
400W (45,000 lumens)	30.04

¹ For all new installations and replacements.

Special poles used exclusively for lighting service

Wood..... \$ 6.52

General:

Details regarding conditions of service are provided in the Rules and Regulations.
This rate schedule does not include the Harmonized Sales Tax (HST) which applies to electricity bills.

NEWFOUNDLAND AND LABRADOR HYDRO

RATE No. 1.2G

DOMESTIC DIESEL

GOVERNMENT DEPARTMENTS

Availability:

For Service to Government Departments throughout the Island and Labrador diesel service areas of Hydro, to a Domestic Unit or to buildings or facilities which are on the same Serviced Premises as a Domestic Unit and used by the same Customer exclusively for domestic or household purposes, whether such buildings or facilities are included on the same meter as the Domestic Unit or metered separately.

Rate:

Basic Customer Charge..... \$35.00 per month

Energy Charge:
All kilowatt-hours@ 59.170 ¢ per kWh

Minimum Monthly Charge \$35.00

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00 or more than \$500.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding conditions of service are provided in the Rules and Regulations.
This rate schedule does not include the Harmonized Sales Tax (HST) which applies to electricity bills.

NEWFOUNDLAND AND LABRADOR HYDRO

RATE No. 2.1G

GENERAL SERVICE DIESEL 0-10 kW

GOVERNMENT DEPARTMENTS

Availability:

For Service (excluding Domestic Service) to Government Departments throughout the Island and Labrador diesel service areas of Hydro where the maximum demand occurring in the 12 months ending with the current month is less than 10 kilowatts.

Rate:

Basic Customer Charge..... \$38.80 per month

Energy Charge:

All kilowatt-hours@ 50.410 ¢ per kWh

Minimum Monthly Charge \$38.80

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00 or more than \$500.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding conditions of service are provided in the Rules and Regulations.

This rate schedule does not include the Harmonized Sales Tax (HST), which applies to electricity bills.

NEWFOUNDLAND AND LABRADOR HYDRO

RATE 2.2G

GENERAL SERVICE DIESEL OVER 10 KW

GOVERNMENT DEPARTMENTS

Availability:

For Service (excluding Domestic Service) to Government Departments throughout the Island and Labrador diesel service areas of Hydro where the maximum demand occurring in the 12 months ending with the current month is 10 kilowatts or greater.

Rate:

Basic Customer Charge: \$66.00 per month

Demand Charge:

The maximum demand registered on the meter in the current month@ \$42.30 per kW

Energy Charge:

All kilowatt-hours@ 34.530 ¢ per kWh

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00 or more than \$500.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding metering [in particular Regulation 7 (n)], transformation [in particular Regulation 9(k)], and other conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO
RATE No. 4.1G
STREET AND AREA LIGHTING SERVICE DIESEL
GOVERNMENT DEPARTMENTS

Availability:

For Street and Area Lighting Service to Government Departments throughout the Island and Labrador Diesel service areas of Hydro, where the electricity is supplied by Hydro and all fixtures, wiring and controls are provided, owned and maintained by Hydro.

Monthly Rate:

	SENTINEL / STANDARD
MERCURY VAPOUR	
250W (9,400 lumens)	\$60.15
HIGH PRESSURE SODIUM¹	
100W (8,600 lumens)	48.72
150W (14,400 lumens)	60.15

¹ Only High Pressure Sodium fixtures are available for all new installations and replacements.

General:

Details regarding conditions of service are provided in the Rules and Regulations.

This rate schedule does not include the Harmonized Sales Tax (HST), which applies to electricity bills.

SCHEDULE B

ORDER NO. P. U. 20(2004)

NEWFOUNDLAND AND LABRADOR HYDRO

RATE No. 1.1

DOMESTIC

Availability:

For Service to a Domestic Unit or to buildings or facilities which are on the same Serviced Premises as a Domestic Unit and used by the same Customer exclusively for domestic or household purposes, whether such buildings or facilities are included on the same meter as the Domestic Unit or metered separately.

Rate: (Includes Municipal Tax and Rate Stabilization Adjustments)

Basic Customer Charge: \$15.78 per month

Energy Charge:

All kilowatt-hours @8.023¢ per kWh

Minimum Monthly Charge \$15.78

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO

RATE No. 2.1

GENERAL SERVICE 0 - 10 kW

Availability:

For Service (excluding Domestic Service) where the maximum demand occurring in the 12 months ending with the current month is less than 10 kilowatts.

Rate: (Includes Municipal Tax and Rate Stabilization Adjustments)

Basic Customer Charge: \$18.10 per month
Energy Charge:
All kilowatt-hours @10.435¢ per kWh

Minimum Monthly Charge: Single Phase..... \$18.10
Three Phase..... \$36.20

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO

RATE No. 2.2

GENERAL SERVICE 10 - 100 kW (110 kVa)

Availability:

For Service (excluding Domestic Service) where the maximum demand occurring in the 12 months ending with the current month is 10 kilowatts or greater but less than 100 kilowatts (110 kilovolt-amperes).

Rate: (Including Municipal Tax and Rate Stabilization Adjustments)

Basic Customer Charge: \$20.86 per month

Demand Charge:

\$8.41 per kW of billing demand in the months of December, January, February and March and \$7.66 per kW in all other months. The billing demand shall be the maximum demand registered on the meter in the current month.

Energy Charge:

First 150 kilowatt-hours per kW of billing demand..... @8.229¢ per kWh
All excess kilowatt-hours..... @5.305¢ per kWh

Maximum Monthly Charge:

The Maximum Monthly Charge shall be 15.5 cents per kWh plus the Basic Customer Charge, but not less than Minimum Monthly Charge.

Minimum Monthly Charge:

Single Phase \$20.86 per month
Three Phase: \$36.20 per month

Discount:

A discount of 1.5% of the amount of the current month's bill, but not less than \$1.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding metering [in particular Regulation 7 (n)], transformation [in particular Regulation 9(k)], and other conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO

RATE No. 2.3

GENERAL SERVICE 110 kVa (100 kW) - 1000 kVA

Availability:

For Service where the maximum demand occurring in the 12 months ending with the current month is 110 kilovolt-amperes (100 kilowatts) or greater but less than 1000 kilovolt-amperes.

Rate: (Including Municipal Tax and Rate Stabilization Adjustments)

Basic Customer Charge: \$93.89 per month

Demand Charge:

\$7.28 per kVA of billing demand in the months of December, January, February and March and \$6.53 per kVA in all other months. The billing demand shall be the maximum demand registered on the meter in the current month.

Energy Charge:

First 150 kilowatt-hours per kVA of billing demand,
up to a maximum of 30,000 kilowatt-hours..... @ 7.856¢ per kWh
All excess kilowatt-hours..... @ 5.182¢ per kWh

Maximum Monthly Charge:

The Maximum Monthly Charge shall be 15.5 cents per kWh plus the Basic Customer Charge.

Discount:

A discount of 1.5% of the amount of the current month's bill, up to a maximum of \$500.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding metering [in particular Regulation 7 (n)], transformation [in particular Regulation 9(k)], and other conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO

RATE No. 2.4

GENERAL SERVICE 1000 kVA AND OVER

Availability:

For Service where the maximum demand occurring in the 12 month period ending with the current month is 1000 kilovolt-amperes or greater.

Rate: (Including Municipal Tax and Rate Stabilization Adjustments)

Basic Customer Charge:\$187.79 per month

Billing Demand Charge:

\$6.89 per kVA of billing demand in the months of December, January, February and March and \$6.14 per kVA in all other months. The billing demand shall be the maximum demand registered on the meter in the current month.

Energy Charge:

First 100,000 kilowatt-hours..... @ 6.509¢ per kWh
All excess kilowatt-hours..... @ 5.080¢ per kWh

Maximum Monthly Charge:

The Maximum Monthly Charge shall be 15.5 cents per kWh plus the Basic Customer Charge.

Discount:

A discount of 1.5% of the amount of the current month's bill, up to a maximum of \$500.00, will be allowed if the bill is paid within 10 days after it is issued.

General:

Details regarding metering [in particular Regulation 7 (n)], transformation [in particular Regulation 9(k)], and other conditions of service are provided in the Rules and Regulations. **This rate does not include the Harmonized Sales tax (HST) which applies to electricity bills.**

NEWFOUNDLAND AND LABRADOR HYDRO
RATE No. 4.1
STREET AND AREA LIGHTING SERVICE

Availability:

For Street and Area Lighting Service in the Rural Island Interconnected area and the L'Anse au Loup system, where the electricity is supplied by Hydro and all fixtures, wiring and controls are provided, owned and maintained by Hydro.

Monthly Rate: (Including Municipal Tax and Rate Stabilization Adjustment)

	SENTINEL / STANDARD
MERCURY VAPOUR	
250W (9,400 lumens)	\$17.65
HIGH PRESSURE SODIUM ¹	
100W (8,600 lumens)	14.25
150W (14,400 lumens)	17.65
250W (23,200 lumens)	23.06
400W (45,000 lumens)	30.04

¹ For all new installations and replacements.

Special poles used exclusively for lighting service

Wood..... \$ 6.52

General:

Details regarding conditions of service are provided in the Rules and Regulations.
This rate schedule does not include the Harmonized Sales Tax (HST) which applies to electricity bills.

SCHEDULE C

ORDER NO. P. U. 20(2004)

NEWFOUNDLAND AND LABRADOR HYDRO
RULES AND REGULATIONS

- (b) Unless the context requires otherwise these Rates and Rules shall be interpreted such that:
- (i) words imparting male persons include female persons and corporations.
 - (ii) words imparting the singular include the plural and vice versa.

2. CLASSES OF SERVICE:

- (a) Hydro shall provide the following classes of Service:

ISLAND INTERCONNECTED AREA

- 1.1 Domestic
- 2.1 General Service, 0-10 kW
- 2.2 General Service, 10-100 kW (110 kVA)
- 2.3 General Service, 110 kVA (100 kW) - 1000 kVA
- 2.4 General Service, 1000 kVA and Over
- 4.1 Street and Area Lighting Service

ISLAND AND LABRADOR DIESEL AREA

- 1.2D Domestic Diesel - Non-Government
- 2.1D General Service Diesel - Non-Government, 0-10 kW
- 2.2D General Service Diesel - Non-Government, 10 kW and Over
- 4.1D Street and Area Lighting Service Diesel - Non-Government
- 1.2G Domestic Diesel - Government Departments
- 2.1G General Service Diesel - Government Departments, 0-10kW
- 2.2G General Service Diesel - Government Departments, 10kW and Over
- 4.1G Street and Area Lighting Service Diesel - Government Departments

HAPPY VALLEY-GOOSE BAY INTERCONNECTED AREA

- 1.1H Domestic
- 2.1H General Service, 0-10 kW
- 2.2H General Service, 10-100 kW (110 kVA)
- 2.3H General Service, 110 kVA (100 kW) - 1000 kVA
- 2.4H General Service, 1000 kVA and Over
- 3.1H Electric Heating General Service
- 4.1H Street and Area Lighting Service
- 5.1H Secondary Energy

NEWFOUNDLAND AND LABRADOR HYDRO
RULES AND REGULATIONS

- (b) If Hydro is unable to obtain a meter reading due to circumstances beyond its reasonable control, Hydro may estimate the reading.
- (c) If due to any cause a meter has not correctly recorded energy consumption or demand, then the probable consumption or demand shall be estimated in accordance with the best data available and used to determine the relevant charge.

9. CHARGES:

- (a) Every Customer shall pay Hydro the charges approved by the Board from time to time for the Service(s) provided to the Customer or provided to the Serviced Premises at the Customer's request.
- (b) Where a Customer requires Service for a period of less than three (3) years, the Customer shall pay Hydro in advance a "Temporary Connection Fee". The Temporary Connection Fee is calculated as the estimated labour cost of installing and removing lines and equipment necessary for the Service plus the estimated cost of non-salvageable material.
- (c) Where special facilities are required or requested by the Customer or any facility is relocated at the request of the Customer, the Customer shall pay Hydro in advance the estimated additional cost of providing the special facilities and the estimated cost of the relocation less any betterment.
- (d) The Customer shall pay Hydro in advance or on such other terms approved by the Board from time to time any contribution in aid of construction as may be determined by the methods prescribed by the Board.
- (e) The Customer shall pay Hydro the amount set forth in the Rate for all poles required for Street And Area Lighting Service which are in addition to those installed by Hydro for the distribution of electricity. This charge shall not apply to Hydro poles and communications poles used jointly for Street And Area Lighting Service and communications attachments.
- (f) Where a service is Disconnected pursuant to Regulation 12(a), b(ii), (c), or (d) and the Customer subsequently requests that the service be reconnected, the Customer shall pay a reconnection fee. Where a Service is Disconnected pursuant to Regulation 12(g) and an Applicant subsequently requests that the service be reconnected, the Applicant shall pay a reconnection fee. Applicants that pay the reconnection fee will not be required to pay the application fee. The reconnection fee shall be \$20.00 where the reconnection is done during Hydro's normal office hours or \$40.00 if it is done at other times.

NEWFOUNDLAND AND LABRADOR HYDRO
RULES AND REGULATIONS

the Service is due to the Customer or to circumstances beyond the reasonable control of Hydro.

- (k) Where a Customer's Service is at primary distribution or transmission voltage and the Customer provides his own transformation and all other facilities beyond the designated point of supply the monthly demand charge shall, subject to the minimum monthly charge, be reduced as follows:

For the Island Interconnected, L'Anse au Loup and Isolated service areas:

- (i) for supply at 4 KV to 25 KV \$0.40 per kVA
(ii) for supply at 33 KV to 138 KV \$0.90 per kVA

For the Happy Valley-Goose Bay, Labrador City and Wabush service areas:

- (iii) for supply at 4 KV to 25 KV \$0.25 per kVA
(iv) for supply at 33 KV to 138 KV \$0.60 per kVA

- (l) Where a Customer's monthly demand has been permanently reduced because of the installation of peak load controls, power factor correction, or by rendering sufficient equipment inoperable, by any means satisfactory to Hydro, the monthly demands recorded prior to the effective date of such reduction may be adjusted when determining the Customer's demand for billing purposes thereafter. Should the Customer's demand increase above the adjusted demands in the following 12 months, the Customer will be billed for the charges that would have been incurred over the period if the demand had not been adjusted.
- (m) Charges may be based on estimated readings or costs where such estimates are authorized by these Regulations.
- (n) An application fee of \$8.00 will be charged for all requests for Customer name changes and connection of new Serviced Premises. Landlords will be exempted from the application fee for name changes at Serviced Premises for which a landlord agreement pursuant to Regulation 11(f) is in effect.

10. BILLING:

- (a) Hydro shall bill the Customer monthly for charges for Service. However, when a Service is disconnected or a bill is revised, Hydro may issue an additional bill.
- (b) The charges for Street And Area Lighting Service may be included as a separate item on a bill for any other Service.

NEWFOUNDLAND AND LABRADOR HYDRO
RULES AND REGULATIONS

- (f) A landlord may sign an agreement with Hydro to accept charges for Service provided to a rental premise for all periods when Hydro does not have a contract for Service with a tenant for that premise.

12. DISCONNECTION OF SERVICE:

- (a) Hydro shall Disconnect a Service within 10 days of receipt of a written request from the Customer.
- (b) Hydro may Disconnect a Service without notice to the Customer:
- (i) where the Service has been Discontinued
 - (ii) on account of or to prevent fraud or abuse
 - (iii) where in the opinion of Hydro the Customer's electrical system is defective and represents a danger to life or property.
 - (iv) where the Customer's electrical system has been modified without compliance with the Electrical Regulations.
 - (v) where the Customer has a building or structure under Hydro's wires which is within the minimum clearances recommended by the Canadian Standards Association.
 - (vi) when ordered to do so by any authority having the legal right to issue such order.
- (c) Hydro may, in accordance with its Collection Policies, Disconnect a Service upon prior notice to the Customer if the Customer has a bill for any Service which is not paid in full 30 days or more after issuance.
- (d) Hydro may Disconnect a Service upon 10 days prior notice to the Customer if the Customer is in violation of any provision of these Regulations.
- (e) Hydro may refuse to reconnect a Service if the Customer is in violation of any provisions of these Rules or if the Customer has a bill for any Service which is unpaid.
- (f) Hydro may disconnect a service to make repairs or alterations. Where reasonable and practical, Hydro shall give prior notice to the Customer.
- (g) Hydro may disconnect the Service to a rental premises where the landlord has an agreement with Hydro authorizing Hydro to disconnect the Service for periods when Hydro does not have a contract for Service with a tenant of that premises.

NEWFOUNDLAND AND LABRADOR HYDRO
RULES AND REGULATIONS

16. POLICIES FOR AUTOMATIC RATE CHANGES

- (a) Island Interconnected System:
 - (i) As Newfoundland Power changes its rates, Hydro will automatically adjust all rates, excluding rates charged the Burgeo school and library, such that these customers pay the same rates as Newfoundland Power customers.
 - (ii) Rates for the Burgeo school and library will increase or decrease by the average rate of change granted Newfoundland Power from time to time, excluding Newfoundland Power's changes for the July 1st Municipal Tax and Rate Stabilization adjustments and for any Fuel Rider adjustments.
- (b) L'Anse au Loup System:
 - (i) As Newfoundland Power changes its rates, Hydro will automatically adjust all rates such that these customers pay the same rates as Newfoundland Power customers.
- (c) Isolated Systems:
 - (i) Isolated Rural Domestic customers, excluding Government departments, pay the same rates as Newfoundland Power for the basic customer charge and First Block consumption (outlined in Rate 1.2D). Rates charged for consumption above this block will be automatically adjusted by the average rate of change granted Newfoundland Power from time to time, excluding Newfoundland Power's changes for the July 1st Municipal Tax and Rate Stabilization adjustments and for any Fuel Rider adjustments.
 - (ii) Rates for Isolated Rural General Service customers, excluding Government departments, will increase or decrease by the average rate of change granted Newfoundland Power from time to time, excluding Newfoundland Power's changes for the July 1st Municipal Tax and Rate Stabilization adjustments and for any Fuel Rider adjustments.
 - (iii) As Newfoundland Power changes its rates, Hydro will automatically adjust Rural Isolated street and area lighting rates, excluding those for Government departments, such that these rates are the same as charged Newfoundland Power customers.