

## LOCATIONS:

*Gander:* (709) 256-1028  
(709) 256-1070

*Corner Brook:* (709) 637-2614  
(709) 637-2465

*Happy Valley-Goose Bay:*  
(709) 896-0446  
(709) 8963251

*St. John's:* (709) 729-0900

*Carbonear:* (709) 945-3019  
(709) 945-3046

*Clarenville:* (709) 466-5808

*Marystown:* (709) 279-3216

*Grand Falls-Windsor:*  
(709) 292-4544  
(709) 292-4548

*Stephenville:* (709) 643-6588  
(709) 643-6618

*Port Saunders:* (709) 861-2147

*Nain:* (709) 922-2360

Other programs available through  
Victim Services include:

- ASSISTANT VICTIM SERVICES WORKER PROGRAM - provides limited services to remote areas of the province
- PROFESSIONAL SERVICES PROGRAM - helps clients of Victim Services access counselling services
- VICTIM LIAISON OFFICER PROGRAM - provides information to victims regarding offender release dates from incarceration and other selected information

For more information on any services or programs of Victim Services, contact one of the Regional Offices or:

Provincial Headquarters  
Victim Services Program  
Department of Justice  
P.O. Box 8700  
315 Duckworth Street  
St. John's, NF  
A1B 4J6  
Tel: (709) 729-0900  
e-mail: [victimservices@gov.nl.ca](mailto:victimservices@gov.nl.ca)  
web site: [www.gov.nl.ca/just/](http://www.gov.nl.ca/just/)

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# VICTIM SERVICES

Helping Victims  
of Crime  
in Newfoundland &  
Labrador

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## VICTIM SERVICES

Victim Services is a program offered through the Department of Justice. It responds to the needs of victims of *all* ages. Victim Services has two focus areas:

- 1) **Adult Program:** This is for victims of criminal offences who are 16 years and older. The services focus mainly on victims of violent crimes, but victims of *all* criminal offences can get assistance. Charges do not have to be laid nor does the offence even have to be reported to the police for you to get help.
- 2) **Child Program:** This is for victims and witnesses of criminal offences who are under the age of 16 years. The program offers help to children who must testify in a criminal proceeding, as well as the child's caregiver. Children who must testify in court, whether they have been a victim or not, can find the experience difficult. Caregivers of these children often want to know what their child will experience and how they can support their child. Victim Services can keep the caregiver updated on the court process, assist the caregiver in supporting their child and prepare the child for testifying in court.

If you have been a victim of crime, Victim Services can provide support and professional help if you are going through or considering going through the criminal justice system. Often victims have said they felt alone and afraid when they became involved in the criminal justice system because there were few services to meet their special needs and concerns. Victim Services aims to provide new supports and services to victims involved in the criminal justice system and is not meant to replace or copy other services which already exist.

## WHAT SERVICES CAN I EXPECT

Whether you are a part of the adult program or the child program, the services you can expect are:

- General information about the criminal justice system and how it works
- Updated information on what is happening with your case.
- Pre-court preparation to help reduce anxiety and participate more meaningfully in the court process
- Help with preparing a Victim Impact Statement
- Emotional support and short term counseling as you prepare and go through court.
- A referral to specialized community resources if you need them

## WHEN DO I CONTACT VICTIM SERVICES?

Call or drop in to the nearest Victim Services office any time after a crime has taken place. It is usually best to contact Victim Services as early as possible. You may contact Victim Services yourself, or another professional may refer you. If you are over 16 years, it is not necessary that charges be laid by the police. However, if charges are laid and the case proceeds through court, Victim Services can provide help during and after the court process..

**NOT EVERYONE WHO HAS BEEN A VICTIM OF CRIME NEEDS THESE SERVICES, but if YOU do, maybe Victim Services can help.**