Developing Capabilities and Conditions to Grow Intercultural Neighbourhoods Metropolis Conference, March 2011

Presenters:

Paula Carr, Alan Thomas Fellow and past Executive Director of Collingwood Neighbourhood House, Vancouver

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Panel:

Susan MacDonnel, Director of Research & Public Policy, United Way of Toronto

Helene Panagakos, Citizenship and Immigration Canada

Nathan Edelson, University of British Columbia

Definition of Intercultural Neighbourhoods

- Neighbourhood and place based approach
- Intentional bridges and exchanges
- Synergy
- Results

The Renfrew Collingwood Intercultural Neighbourhood Building Story:

Leadership Lessons Learned

The Neighbourhood and Its Changes Over 25 Years

- Growth in Population
- Cultural diversity
- Make up
- Location

Collingwood Neighbourhood House: What We Created Together

- Facilities
- Diverse Staff and volunteers
- New and coordinated services
- Working relations
- Addresses issues
- Local planning

The People Story: Our Path to Development

- Roots
- Engage immigrants
- Neighbours talk to neighbours
- Volunteer and staff development
- Training
- Work together

The People Story: Our Path to Development (Continued)

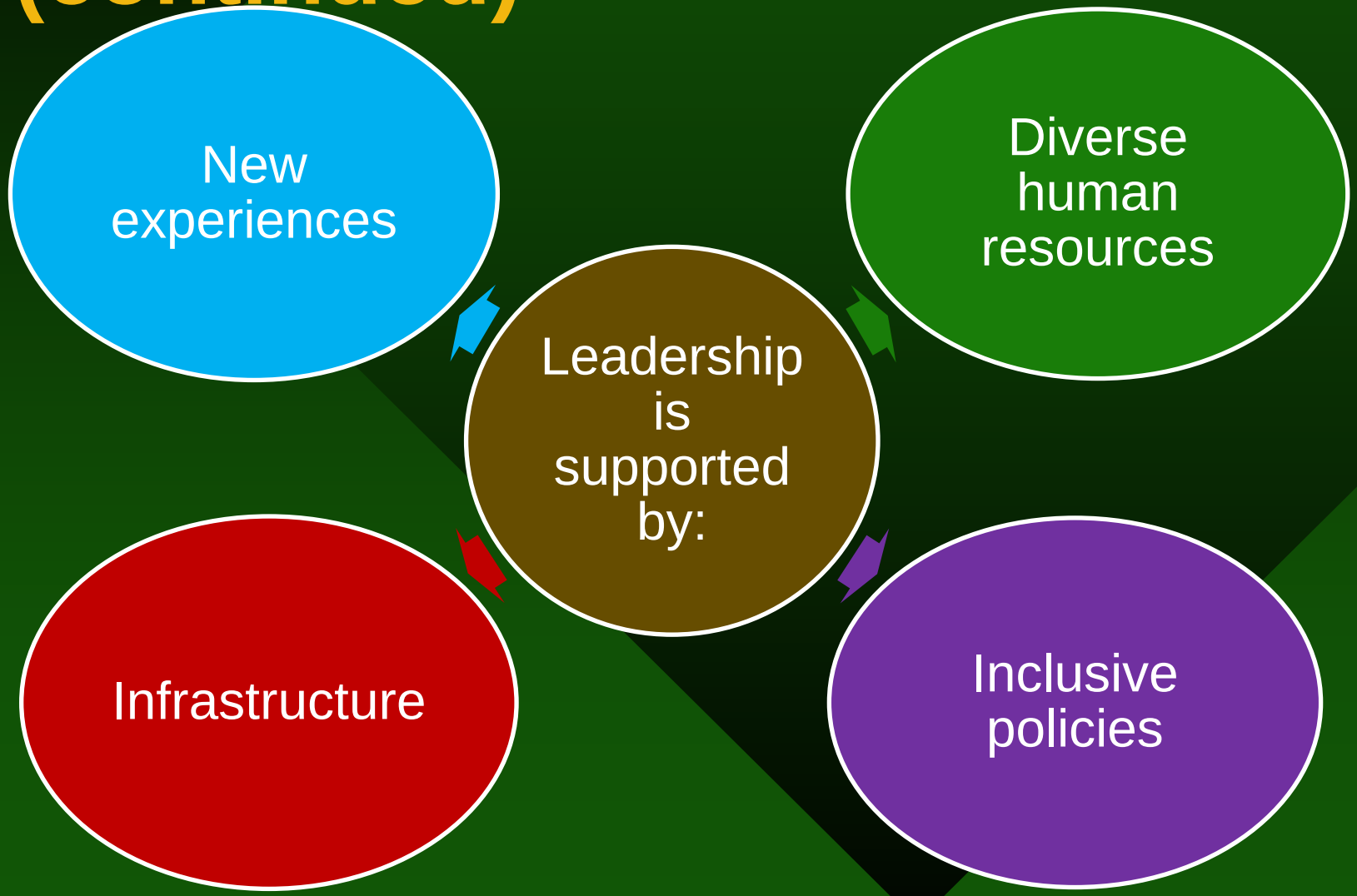
- Policies
- Gifts and assets
- Process to develop relations
- Learning
- Shared leadership and experimenting

Learning from Local Leaders

Leadership is supported by:

- Motivations
- Values
- Research and networks
- Services and community development
- Shared places

Learning from Local Leaders (continued)



What leaders Learned Along the Way?

- Glue
- Growth tide together
- Common Goals
- New skills motivating

Leaders Learned Along the Way? (Continued)

- Different leadership styles
- Values in action
- Measuring success
- Persistence

Challenges That We Learned From and Worked to Overcome

- Focus and balance
- Balance
- Racism
- Reaching marginalized
- Building cooperation

Challenges That We Learned From and Worked to Overcome (Continued)

- Finding resources
- Adapting to changes
- Community development and service delivery
- Social issues
- Standardizing models

Context of These Stories

- Politicians and governance
- Staff